

WOLLONGONG CITY COUNCIL

WORKING WITH YOU

ANNUAL REPORT 2009-10

Our Annual Report

The annual report is our key document advising the Wollongong community of Council's performance during 2009-10. It represents our commitment to transparent reporting and accountability to the community.

RELATIONSHIP BETWEEN OUR PLANNING DOCUMENTS

Our Strategic Directions 2010-13 sets out the context in which Council will plan and deliver services over the next three years. These directions will guide the delivery of services and facilities, and the allocation of necessary resources and community consultation; whilst allowing sufficient flexibility to respond to emerging issues.

Our management plan is also a three year plan that identifies the services and major projects Council will carry out to ensure we continue to work toward our strategic directions. It is a fully budgeted plan, which is reviewed annually and placed on public exhibition.

The annual report, along with representing the statutory reporting requirements of local government, offers an account of Council's principal activities during the past financial year to address the key services and major projects outlined in our management plan. Detailed audited financial statements accompany the annual report.

HOW TO ACCESS OUR PLANNING DOCUMENTS

You can access all of our planning documents through our website <http://www.wollongong.nsw.gov.au>

DISTRIBUTION

To reduce the impact on the environment, Council has decided not to print the full annual report document. Instead a summary version has been printed and is available from all Council libraries and community centres. The full annual report, past reports and various other Council publications are available on our website (www.wollongong.nsw.gov.au). Requests for hard copies of this report can be made by contacting the Organisational Strategy and Improvement Division on telephone 4227 7110 or write to:

Organisational Strategy and Improvement
Wollongong City Council
Locked Bag 8821 Wollongong DC NSW 2500

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Administrators' Message

During the 2009-10 financial year Council demonstrated a strong focus on financial sustainability as it continued its commitment to improving its financial position. Through internal reviews Council has found efficiencies and savings. As a result more than \$50M was invested in creating and renewing infrastructure across the city.

The Council's bi-annual community survey revealed more than 80 percent of residents are satisfied with Council's performance. We are particularly pleased to hear the majority feel Council has taken positive steps to rebuild the community's trust and we remain committed to further improving our services to the community in the year ahead.

This year the Minister for Planning gazetted the citywide Wollongong Local Environment Plan 2009, a key document that will set the direction for future development in the Wollongong Local Government Area. We adopted a new consolidated Development Control Plan and committed to the development of ten new town and village plans.

In May 2010 the Minister for Planning approved Stage 1 and 2 of the West Dapto release area. The West Dapto release area will see the development of 17,050 new dwellings and employment lands across 4,700 hectares.

Council approved the Initial Access Strategy for West Dapto. The strategy will provide new and upgraded road links to West Dapto and Horsley and secured a \$26.05M interest free loan from the NSW State Government. A key focus for 2010-12 will be building these roads, support new residents in West Dapto and provide improved access for existing residents.

We have made important progress in revitalising the city centre through refurbishing the Civic Plaza, Town Hall and exhibiting plans for Crown Street Mall. Works have progressed on the Blue Mile, making the city foreshore an attractive place for locals and visitors to spend time.

Over the next twelve months Council will continue its focus on renewing infrastructure across the city. Our priorities will continue to be building integrity and trust and embedding an environment of zero tolerance of fraud and corruption.

Dr Colin Gellatly AO;
Robert McGregor AM; and
Richard Colley B.Com UNSW

General Manager's Message

This past financial year, Council has delivered key services, focussed on renewal of our ageing infrastructure and continued to find operational savings. We've been successful despite the difficulties presented by the financial crisis, which saw many sectors struggle.

Throughout the past year Council has continued to focus on initiatives to achieve financial sustainability and improve the quality of our assets, while at the same time delivering high quality services and providing value to our ratepayers.

In June 2009 Council adopted its Strategic Directions 2009-12, identifying key focus areas and strategies for Council. This report presents significant progress towards these strategies. It also identifies the achievements of Council with respect to overall service delivery and key projects, provides information on Council's financial performance and the overall health of the organisation through the Executive Key Performance Indicators.

We were very fortunate this year to attract the support of the State and Federal Government through a number of grants. Thanks to their assistance, we made great progress on important renewal and upgrade projects such as the Blue Mile, Civic Plaza revitalisation and the refurbishment of the Town Hall.

I would like to thank Gabrielle Kibble AO for her contribution to Council as Administrator from March 2008 to December 2009. Ms Kibble was instrumental in establishing key improvements to planning processes. We would also like to welcome Administrator Richard Colley (BCom UNSW) who brings extensive experience in local government to his role with Wollongong City Council.

David Farmer

About Us

WHERE WE ARE

Wollongong is located 80 kilometres south of Sydney. The region occupies a narrow coastal strip bordered by the Royal National Park to the north, Windang Bridge to the south, the Tasman Sea to the east and the Illawarra escarpment to the west. The primary city of the Illawarra region, Wollongong is renowned for its magnificent natural environment, ranging from untouched rainforests to dramatic rocky sea cliffs and pristine sandy beaches.

Wollongong originated from the Aboriginal word 'woolyungah', meaning five islands, and was originally the home of the Wadi Wadi people.

OUR ROLE

Wollongong City Council's statutory role is to:

- § provide appropriate services and facilities for the community;
- § exercise community leadership;
- § manage, develop, protect, restore, enhance and conserve the environment;
- § have regard to the long term and cumulative effects of its decisions;
- § be a custodian and trustee of public assets and to effectively account for and manage the assets for which it is responsible;
- § raise funds for local purposes;
- § keep the community informed about its activities;
- § exercise its regulatory functions consistently and without bias; and
- § be a responsible employer.

Council's role and priorities are reflected through its planning process and documents, and the wide variety of services and facilities provided to the community.

We place significant importance on corporate governance. It is an essential part of our business, with several key documents and policies put in place to ensure good corporate governance. These include:

- § Code of Conduct
- § Disclosure of Personal Interest
- § Gifts and Benefits Register.

Members of the public and Council staff are encouraged to report unethical conduct, including the referral of matters to the Professional Conduct Coordinator and/or a network of protected disclosure officers.

We have a Corporate Governance Committee and an Audit Committee. They meet four times per year and each is comprised of the Council Administrators and three independent members. The responsibilities and functions of the committees are financial monitoring, planning and performance monitoring, risk management and ethical conduct. During the year the committees considered a range of key corporate activities, including:

- § enterprise-wide risk management,
- § legislative compliance,
- § key performance monitoring,
- § corporate governance trends and statistics,
- § Council's financial strategy for 2009-25,
- § fraud and corruption policies and awareness,
- § procurement practices, and
- § results of various audits.

OUR VISION

An innovative, prosperous and sustainable city offering its people, visitors and investors the highest standards of environment, community life, services and infrastructure.

OUR MISSION

To be a local government of excellence that enhances our city's quality of life and environment through effective leadership, community involvement and commitment to service.

OUR VALUES

To achieve the highest ethical standards in our everyday work practices, we will:

- § Maintain integrity and earn trust,
- § Treat customers as we want to be treated,
- § Use the community's money wisely, and
- § Bring out the best in each other.

OUR PEOPLE

As of 30 June 2010, Wollongong City Council staff establishment (full time equivalent) included:

- § 977 permanent staff,
- § 59 temporary staff,
- § 15 fixed term staff, and
- § 39 provisional, cadets/apprentice/trainee staff.

Our staff are primarily aged between 35 and 54 years (61%), with a gender balance of 46% female and 54% male. Our executive and senior management groups are made of 27% female and 73% male.

OUR COMMUNITY

Wollongong enjoys a rich sense of community and cultural heritage, and shares a deep respect for the traditions of all. Regular celebrations of diverse customs add to the vibrant tapestry of community life and provide another dimension to our increasingly sophisticated city.

Our current estimated population is 201,438 (2009) with 72% of our population born in Australia. Of those born overseas the main countries of birth were United Kingdom (6%), Macedonia (2%) and Italy (2%). In addition, we have a growing Chinese born population.

Known in past decades for its heavy manufacturing base, the city's key industry sectors now include retail, tourism, health, property, business services, and education.

For more information visit www.wollongong.nsw.gov.au and go to Community/City Demographics – Community Profile.

HOW WE COMMUNICATE AND CONSULT WITH OUR COMMUNITY AND OTHER STAKEHOLDERS

Consultation with our community and other stakeholders is an essential element in our operations and decision making processes. To keep our community and stakeholders informed about current and future activities we use a variety of communication tools, including: media releases, website, Council and public meetings, neighborhood forums, community engagement kiosks, formal consultation processes and planning documents such as strategic directions, management plan and annual report.

Involving the Community in Council Decisions and Planning

Council's consultation process aims to inform residents, promote community input and encourage people to have their say on current issues relating to the Wollongong Local Government Area (LGA). The community provided feedback on a number of public consultations in 2009-10, which included:

- § Crown Street Mall Concept Designs
- § Future Management of Bellambi Point
- § Community Consultation Review
- § Central Wollongong Youth Recreation Area and Skate Park
- § Southern Suburbs Skate and Youth Recreation Space
- § Judbooley Parade Landscape Masterplan
- § Draft Pest Animal Management Policy
- § Policy for commercial fitness training activities on public open space
- § Dogs on beaches
- § Refurbishment of North Beach Bathers Pavilion
- § Draft Corrimal Town Centre Revitalisation Area
- § Wollongong's Consolidated Development Draft Control Plan
- § Review of 7d lands in Helensburgh, Otford and Stanwell Tops
- § Local Environment Plan 2009 (continued until July 2009).

YOUR FEEDBACK – COMMUNITY SURVEY

In 2008 You Said (Community Survey 2008)	What we did in 2009-10	2010 Community Survey Results (medium + high satisfaction)
<p>Overall Satisfaction Overall satisfaction was low - 55% of residents were satisfied with Council's performance overall.</p>	<p>§ Implemented a number of anti-corruption policies and procedures including Independent Hearing and Assessment Panel, and appointment of a Professional Conduct Coordinator.</p> <p>§ Audit of Council's internal culture and introduced actions plans to improve daily operations.</p>	<p>— Overall satisfaction (80%)</p>
<p>Improvements Like to see improvements in:</p> <ul style="list-style-type: none"> § Maintenance of local roads § Maintenance of footpaths § Traffic flow in city centre § Traffic flow in local area § Availability of parking in city centre § Provision of public toilets § Council effective in its management of corporate governance. § Planning Services 	<p>§ Undertook over 450 separate capital works construction projects worth \$46.7M, including:</p> <ul style="list-style-type: none"> ü Car parks \$4.20M ü Roads and bridges \$14.33M ü Footpaths and cycle ways \$6.34M <p>§ Continued the preparation of village and town centre plans.</p> <p>§ Implemented the Inner City Parking Strategy.</p> <p>§ Carried out an overhaul of all major governance policies.</p> <p>§ Planning Services:</p> <ul style="list-style-type: none"> ü IHAP ü New citywide LEP ü New citywide DCP 	<ul style="list-style-type: none"> — Maintenance of local roads (61%) — Maintenance of footpaths (63%) — Traffic flow in city centre (70%) — Traffic flow in local area (75%) — Availability of parking in city centre (45%) — Availability of public toilets (50%) — Steps have been taken to rebuild trust (63% in agreement) — Development application process (41%). <i>Note only 56% of residents in 2010 indicated that the development application process was important to them.</i>
<p>Performing Well Services where Council performed well:</p> <ul style="list-style-type: none"> § Domestic garbage collection § Recycling service § Green waste service § Protection of natural environment § Environmental education § Standard of facilities and services at beaches § Maintenance of parks and sports fields § Maintenance of children's playgrounds and equipment § Provision of services and facilities for children. 	<p>§ Carried out the capital works program, with a budget, including:</p> <ul style="list-style-type: none"> ü Waste \$1.22M ü Natural areas \$0.14M ü Beaches and pools \$1.21M ü Parks, gardens, sports fields \$3.14M. <p>§ Provided waste and environmental education to over 20,000 school children and the community.</p> <p>§ Maintained 480 parks, and mowed 610 hectares of recreation areas.</p> <p>§ Managed 159 playgrounds.</p>	<ul style="list-style-type: none"> ✓ Garbage, recycling and green waste collection (91%) — Protection of natural environment (82%) ✓ Environmental programs and education (78%) — Standard of service at patrolled beaches (91%) — Maintenance of parks and sports fields (84%) — Maintenance of children's playgrounds and equipment (74%) — Provision of services and facilities for children (97%)
<p>Communication Around 40% of residents were satisfied with Council's communication channels.</p>	<ul style="list-style-type: none"> § Distributed 294 media releases. § Ran a weekly column in the Illawarra Mercury, Wollongong Advertiser and Northern Leader. § Regularly updated Council's website. 	<p>72% of residents were satisfied with the information Council provides about services, facilities and activities.</p>
<p>Customer Service 64% of residents that had contact with Council (within twelve months) were satisfied.</p>	<p>§ Customer Service Centre became fully operational in July 2009.</p>	<p>74% of respondents were satisfied with overall service provided by Council staff during last encounter.</p>

Organisational Structure (section 428 (2) (g))

COUNCIL

On Tuesday 4 March 2008, Gabrielle Kibble AO, Dr Colin Gellatly AO and Robert McGregor AM were appointed as the Administrators of Wollongong City Council. Following the resignation of Gabrielle Kibble AO in December 2009, Richard Colley (BCom UNSW) took up the position of Administrator of Wollongong City Council.

The Administrators are not employees or officers of the Council. Their role is to make decisions about the running of Wollongong City Council. The Administrators will hold Council meetings and ensure the General Manager and Council officers carry out decisions made at these meetings. They will carry out their role until local government elections.

Dr Colin Gellatly AO - is a former Director General of the Department of NSW Premier and Cabinet, Department of Land and Water Conservation and Department of Industrial Relations, Employment, Training and Further Education. Dr Gellatly is currently, Director of NSW Rugby League as well as Chair of Pillar Corporation (Wollongong based superannuation administration), and Director of the State Water Corporation.
Wollongong City Council Committees: Audit Committee and Corporate Governance Committee.

Robert McGregor AM - is the former CEO of NSW Health, the Chief Secretary's Department, the NSW Ambulance Service and the NSW Department of Industrial Relations.
Wollongong City Council Committees: Audit Committee and Corporate Governance Committee.

Richard Colley (BCom UNSW) - has a long history in both the private sector and local government. He was the General Manager of Bankstown City Council and the commissioner appointed to carry out 2008's public inquiry into Shellharbour Council and is also currently Chair of the NSW Local Government Grants Commission.
Wollongong City Council Committees: Audit Committee and Corporate Governance Committee.

Gabrielle Kibble AO (March 2008- December 2009) - is a former Director General of the Department of Urban Affairs and Planning, Director General of the NSW Department of Housing as well as former Director of Sydney Olympic Park Authority. Ms Kibble is Chair of the NSW Heritage Council and Chair of the Planning Assessment Commission.
Wollongong City Council Committees: Corporate Governance Committee.

Contact Details

Phone: 02 4227 7111

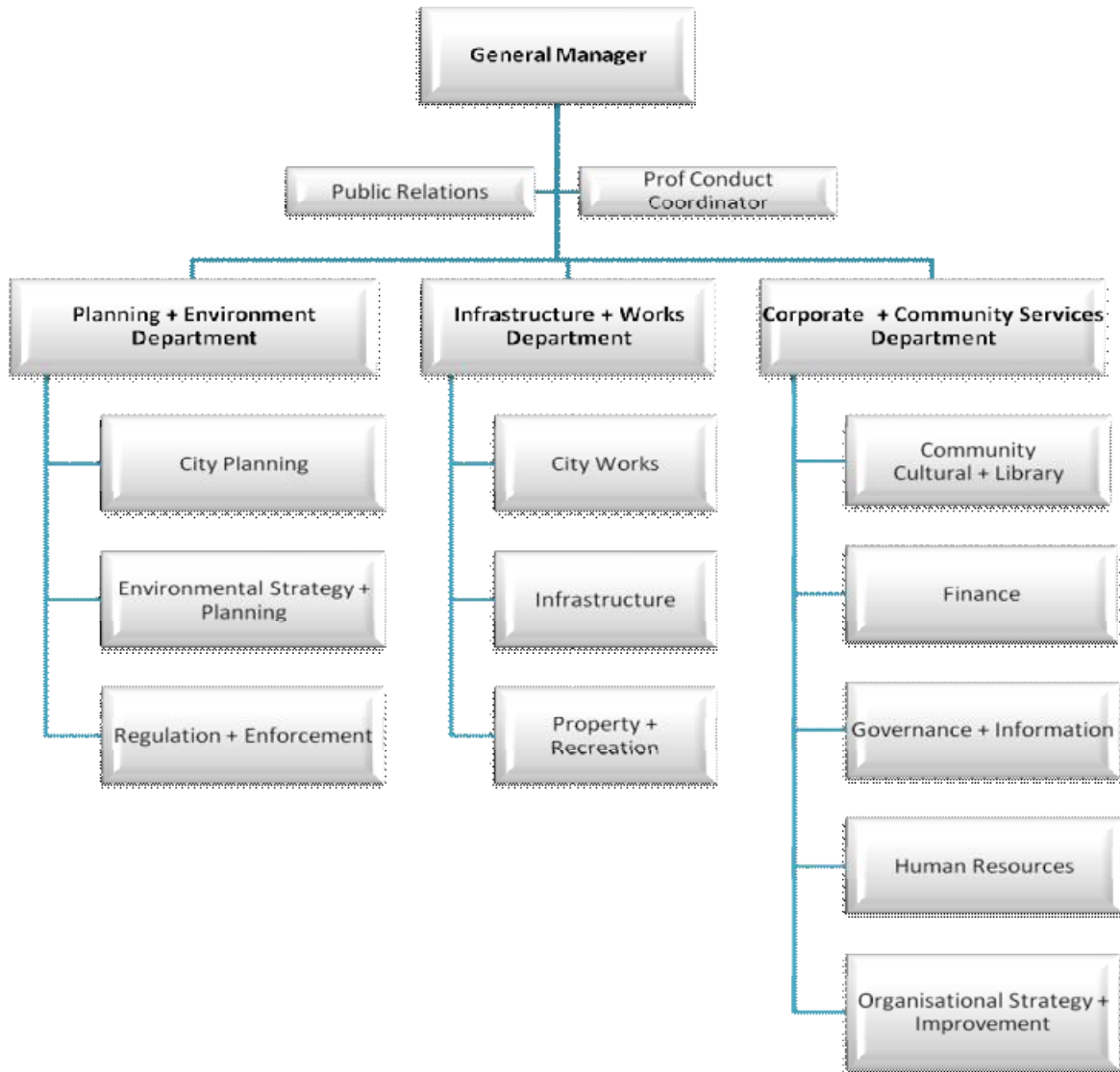
Email: records@wollongong.nsw.gov.au

Fax: 02 4226 5574

Mail: The Administrators. Wollongong City Council. Locked Bag 8821, Wollongong NSW 2500.

SENIOR MANAGEMENT STRUCTURE as at 30 June 2010

Our senior management structure is made up of the General Manager, and three directors (Planning + Environment, Infrastructure + Works, and Corporate + Community Services). This team oversees policy development, strategy direction and overall management of the organisation.



Principal Activities (section 428 (2) (b))

The following information outlines Council's principal activities and major projects undertaken during 2009-10 as outlined in the Management Plan 2009-12. Key projects for the coming years are also identified. The principal activities and projects are structured around our three departments, namely:

- § Planning + Environment
- § Infrastructure + Works
- § Corporate + Community Services

PLANNING + ENVIRONMENT

2009-10 HIGHLIGHTS

* Additional highlights are included in the State of Environment section of this report (page 39).

Wollongong Local Environmental Plan 2009

The Wollongong Local Environmental Plan 2009 was approved by the Minister for Planning in February 2010 and is now in force. It replaces the Wollongong LEP 1990 and Wollongong City Centre LEP 2007 as the principal planning instrument for our local government area.

Consolidated Development Control Plan

The Wollongong Development Control Plan (DCP) 2009 was endorsed by Council in December 2009, and came into force on 3 March 2010 following the approval of the Wollongong LEP 2009. The DCP replaces 89 separate DCPs and provides a single set of contemporary controls to regulate new development across the city.

West Dapto Release Area (Stages 1 and 2)

The Wollongong Local Environmental Plan (West Dapto) 2010 was approved by the Minister for Planning on 5 May 2010. This enables development to proceed in Stages 1 and 2 of the release area.

Following endorsement by Council, the draft Section 94 Development Contributions Plan was placed on public exhibition at the end of April 2010. During the exhibition period, the NSW Government announced changes to Section 94 developer contributions. Council is currently working with the development industry and the NSW Department of Planning to finalise the infrastructure requirements for West Dapto.

The draft DCP chapter for the West Dapto Release Area was approved by Council for exhibition on 15 December 2009, and was exhibited until 12 February 2010. The draft DCP chapter for the West Dapto Release Area will be finalised in conjunction with the draft Section 94 Development Contributions Plan.

Village and town centre plans

In December 2009, Council finalised the Corrimal Town Centre Revitalisation Study and resolved to prepare amendments to the Wollongong DCP 2009.

In February 2010, Council exhibited a draft priority list for the preparation of new town and village plans. Submissions received were reviewed and the list was adopted by Council in June 2010. The initial priority projects include the completion of the Port Kembla Main Street Review, and the commencement of reviews for the Warrawong and Figtree/Unanderra centres and Wongawilli Village. The plans will be prepared over the coming three years.

At A Glance

Operating Expenditure

Budget \$21.01M
Actual \$20.72M

Operating Revenue

Budget \$8.75M
Actual \$9.88M

Equivalent Full Time Staff: 173

(incl. Permanent, temporary, fixed term, provisional and cadet/apprentice/trainee)

Interesting Facts

- § Assessed 1,584 development applications, with a total construction value of \$824M.
- § Protected and restored around 52 hectares of natural areas.
- § Ran Bushcare program, with 390 volunteers contributing 20,159 hours of restoration to 50 Bushcare sites.
- § Organised Rise and Shine Campaign - 111 community groups collected around 14 tonnes of rubbish during Spring Clean Up.
- § 15,000 people participated in Clean Up Australia activities, collecting close to 20.5 tonnes of rubbish.
- § Provided waste and environmental education to over 20,000 school children and the community.
- § Inspected 1,037 'primary' food shops.
- § Distributed around \$30,000 in Wollongong Local Heritage Grants to seven heritage item owners.

Citywide Section 94A Development Contributions Plan

The Wollongong Section 94A Development Contributions Plan (2009) has been reviewed as part of the preparation of the Management Plan 2010-13, and was endorsed by Council for exhibition in July 2010.

A major review of the Section 94A Development Contributions Plan will recommence when the new state legislative framework is finalised.

Illawarra Climate Change Risk Assessment

Wollongong City Council worked with the Southern Councils Group to develop a Climate Change Adaptation Strategy and Action Plan. The project, funded by the Federal Government Local Adaptation Pathways Program, identifies a risk management approach for the impacts of climate change. Council is now in the process of reviewing the adaptation actions as part of its organisational planning process to include in our operations and projects.

Coastal Processes Study

Council has recently completed a Coastal Processes Study. The study identifies and maps the effects of future sea level rises on the Wollongong Local Government Area. Community information sessions were held in July to discuss the outcomes of the study. Council will now commence preparation of a Coastal Zone Management Plan to provide direction on how these hazards are to be managed. The preparation of the management plan will involve extensive community consultation and is expected to be completed in February 2012.

Sustainable Illawarra

Wollongong, Shellharbour and Kiama councils implemented the Sustainable Illawarra project using grant funding received from the NSW Environmental Trust and funding from local councils over the past three years. A key part of the project was 'Sustainability Begins at Home', an innovative community education program that empowered residents with the knowledge and skills to live more sustainable at home.

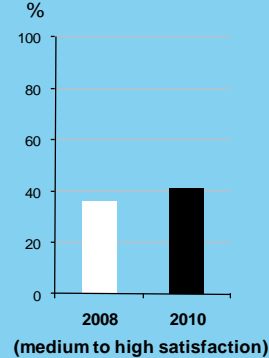
Since the launch of the program in June 2008, 123 sustainability activities have been held. Over 9,000 residents took part in a diverse range of free hands-on workshops, with topics ranging from bike maintenance to how-to-create a frog pond and water wise gardening.

Between July 2009 and June 2010, a total of 33 workshops, bushwalks and tours were held in the Wollongong region, engaging 669 residents. Over 4,800 residents attended seven major Sustainable Illawarra events.

The official closing ceremony for Sustainable Illawarra was held on 23 June 2010. This showcased the highlights of the project and identified how key aspects of the project will continue to be implemented by the three councils involved. The Thomas Dalton Park stormwater harvesting component of the project will be completed by June 2011.

Community Survey Results

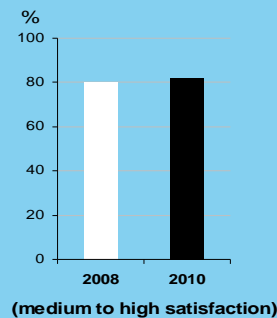
Development Application Process



In 2010, 41% of residents were satisfied with Council's development application process, compared to 36% in 2008.

Note: Only 56% of residents in 2010 indicated that the development application process was important to them.

Protection of Natural Environment



In 2010, 82% of residents were satisfied with Council's protection of the natural environment, compared to 80% in 2008.

Illawarra Food Security and Biodiversity

Wollongong, Shellharbour and Kiama councils are implementing a Food Security and Biodiversity project using grant funding from the NSW Environmental Trust.

Biodiversity component

The Draft Illawarra Biodiversity Strategy is complete and was on exhibition across the Illawarra Region in August 2010. Implementation of bush restoration works have commenced at six priority sites across the Illawarra, including: Mount Brown, Puckey's Estate, Wollongong LGA; Croom Reserve, Blackbutt Reserve, Bass Point, Shellharbour LGA; and Jerrara Dam, Kiama LGA. Community engagement has begun, with the successful delivery of the Mangerton Biodiversity Bash. Coordination is underway for community engagement at other key sites in the partner local government areas.

Food Security component

The Living Classroom project commenced this financial year, with the development of an outdoor kitchen at Cringila Public School underway. This site will function as a demonstration site. Other projects include a new garden at Kiama Public School and construction of a community garden at Bluehaven, Kiama. Group facilitation and development assessment processes are underway at Barrack Heights.

Wollongong City Council has finalised a Community Gardens on Community Land policy. Marketing materials have been produced for Food Fairness Illawarra. Support has been provided for a new good food peer education project called *Stir it Up!*. Planning is also underway for the re-issue of the popular 'Low Cost and Free Meals Directory' for the Illawarra.

Water and Energy Savings Action Plans

A review of the Water and Energy Savings plans continued with site assessments completed and identified water and energy actions documented. Projects completed during 2009-10 include the installation of remote monitoring devices for the Botanic Garden and Russell Vale Golf Course; and equipment upgrades at Dapto Pool. Council has also developed utilities and fuel management databases which monitor utilities consumption, emissions, track performance and identify anomalies. Development of these tools has improved Council's capacity to manage its assets with regards to environmental performance.

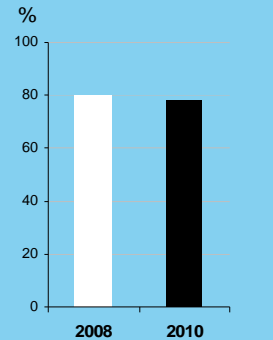
The development of Council's water use database has resulted in the rapid identification of leaks, including subsurface levels. Those leaks identified and repaired ranged from 1 kL to 60 kL/day. The databases have also increased awareness of consumption patterns.

A lighting retrofit in the Wollongong Mall saved an average of 16,966 kWh and 18 tonnes of CO2-e each month for the first four months following the changeover (compared to the same time the previous year). A change in usage pattern, with lights on longer, has resulted in the energy savings decreasing to 9,134 kWh and 9.7 tonnes of CO2-e per month for the following four months (based on previous year data).

The lighting retrofit in the Council Administration Building saved an average of 43,514 kWh and 46.5 tonnes of CO2-e per month for the seven months post the retrofit. Electricity consumption increased from November 2009 due to heating, ventilating, and air conditioning upgrades occurring outside of operating hours

Community Survey Results

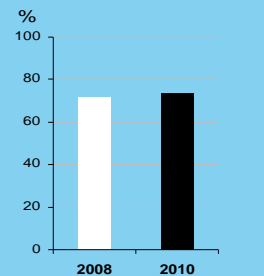
Environmental Education



(medium to high satisfaction)

In 2010, 78% of residents were satisfied with Council's environmental programs and education, compared to 80% in 2008.

Domestic Animal Control



(medium to high satisfaction)

In 2010, 74% of residents were satisfied with Council's domestic animal control, compared to 73% in 2008.

JJ Kelly Park Water Sensitive Urban Design and Sustainability

With the support of a NSW Environmental Trust grant, a recycled water project was implemented at JJ Kelly Park. The first batch of recycled water was supplied to JJ Kelly Park in December 2009. The project has delivered a number of sustainability related outcomes including enhanced biodiversity along the riparian corridor, and a renewed focus on water and energy conservation initiatives.

Erosion Sediment and Control

The Erosion, Sediment and Control Compliance Program aims to educate the building and construction industry, and increase its awareness of the environmental impacts of poorly maintained building sites. Council's Compliance Officers continue to monitor building and construction sites as part of normal patrols and specific Compliance Program days. To date, over 250 sites have been inspected.

Vertebrate Pest Animal Management Policy

As part of the Illawarra Escarpment Strategic Management Plan the draft Vertebrate Pest Animal Management Policy was publicly exhibited for four weeks during February 2010, and endorsed by Council in April. Work has commenced on implementation of the policy for high priority pests, including deer, rabbits and myna birds.

Pilot Swimming Pool Compliance Program

Due to the success of the program in 2008-09, a further ten week program was undertaken to coincide with the 2009-10 summer swimming season.

Council has received a lot of positive media coverage and the community has embraced the program, with a significant number of residents requesting to have their pool inspected. In the absence of mandatory backyard swimming pool fencing inspections being imposed, it is recommended that the program recommence during November 2010 to February 2011.

Mobility Parking Program

A trial Compliance Program targeting disabled parking across the LGA was completed. During the program, Council patrolled in excess of 28,000 mobility parking spaces, with 280 penalty notices and 250 warning notices issued to owners of vehicles not displaying permits.

In response to the positive feedback from access groups, media, community and shopping centre managers the patrolling of disabled parking spaces upon privately owned land has been incorporated into the general duties of Council's Parking Rangers.

Looking Ahead 2010-13

Some of the major projects that will shape our city over the next three years (2010-13) include:

- § Continue to plan for the future stages of West Dapto Land Release.
- § Plan for the future land release at Marshall Mount and Yallah.
- § Prepare a Coastal Zone Management Plan.
- § Implement key actions from the Illawarra Climate Change Risk Adaptation Strategy and Action Plan.
- § Continue the preparation of village and town centre plans.
- § Finalise a strategy for the Port Kembla town centre.
- § Continue implementation of Water and Energy Savings action plans.
- § Reduce turnaround times for development applications.

INFRASTRUCTURE AND WORKS

2009-10 HIGHLIGHTS

* Additional highlights are included in the State of Environment section of this report (page 39).

Wollongong Town Hall

During 2009-10, work commenced on the \$5.5M refurbishment of Wollongong Town Hall with the demolition of the foyer and partial strip out and refurbishment of the rest of the building.

Civic Plaza, Wollongong

The Civic Plaza in Wollongong underwent a major refurbishment with enhanced landscape works, lighting and new park furniture installed. The refurbished area has since hosted a number of outdoor entertainment events including a series of lunchtime live music performances. This project was primarily funded by the Federal Government.

Continental Pool, Wollongong

Construction of a new access ramp into the Continental pool was completed in October 2009. The ramp provides opportunities for people with mobility impairments to safely and more easily access the pool.

Sports Field Lighting Projects

Sports field lighting projects were completed at Hollymount Park, Russell Vale; Reed Park, Dapto; Darcy Wentworth Park, Warrawong; and Rex Jackson Pk, Helensburgh. The major lighting improvements now allow increased training opportunities and hosting of night time sporting events. Sports benefiting from these investments include rugby league, soccer, AFL and athletics. These projects were primarily funded by Federal Government grants.

Blue Mile

Work continued on the Blue Mile project with the following major projects completed/substantially completed:

- § two separate share ways at Belmore Basin adjacent to the new seawall and adjacent to Cliff Road;
- § improvements to traffic and pedestrian safety along Cliff Road;
- § construction of the Cliff Road East Promenade between Belmore Basin and North Wollongong Beach which included new viewing platforms, landscaping and upgraded street lighting and access connections to the Continental Baths, Battery Park and North Wollongong Beach; and
- § construction of Stage 1 of the Flagstaff Hill cliff top footpath to link the existing share way at the northern end of City Beach with the eastern tip of Flagstaff Hill. A new viewing platform was also constructed.

Dapto Square

Major refurbishment of the Dapto Square public domain has created a more open thoroughfare linking Dapto CBD with Dapto Plaza shopping centre. In addition, it provides an open area for the public to gather safely and hold public events. Work included the removal of large garden beds, new paving, new seating and lighting.

At A Glance

Operating Expenditure

Budget \$135.41M

Actual \$127.86M

Operating Revenue

Budget \$55.57M

Actual \$61.85M

Equivalent Full Time Staff: 590

(incl. Permanent, temporary, fixed term, provisional and cadet/apprentice/trainee)

Interesting Facts

- § Looked after 880km of local roads, 330km of footpaths, 80km of cycle ways and 630km of stormwater pipes.
- § Cleaned 102 public toilet sites each week; most daily.
- § Emptied the majority of the city's 563 public bins daily.
- § Removed 36 tonnes of dumped rubbish weekly.
- § Collected around 130 tonnes of rubbish each week with four street sweeping machines.
- § Maintained 1,531 hectares of open space.
- § Maintained 480 parks covering 521 hectares.
- § Mowed 610 hectares of recreation areas.
- § Managed 370 commercial, community and sporting leases and licenses.
- § Managed 159 playgrounds.
- § Managed 9 swimming pools - 3 heated and 2 solar heated.
- § Managed 9 tidal rock pools.
- § Provided professional lifeguard service across 17 beaches.
- § Delivered the Surf Sense education program to 7,000 school students and 1,000 international students.
- § Operated 3 tourist parks.
- § Maintained 5 cemeteries.

Harry Graham Drive, Mount Kembla

Major slope stabilisation works were completed during 2009-10 to allow the reopening of Harry Graham Drive above Kembla Heights. The project, funded by the Federal Government, cost in excess of \$2M.

Thomas Gibson Park - embellishment

Stage 1 of the Thomas Gibson Park embellishment project was completed with the construction of new pedestrian access linkages and installation of irrigation water tank. Stage 2 improvements will be undertaken during 2010-11.

Inner City Parking Strategy

Council constructed an additional car park between Stewart and George streets, and completed the refurbishment and expansion of the Rawson Street car park to alleviate the demand for permanent paid parking spaces near the CBD. Approximately 140 parking meters throughout the CBD were installed to ensure continuous supply of high turnover parking spaces close to shops and commercial premises. The introduction of Pay and Display Parking commenced in March 2010.

Crown Street Mall

Public consultation on the concept plans of Crown Street Mall, developed by the NSW Government Architect Office, was completed during 2009-10. The new financial year will see the lodgement of the development application, preparation of detailed designs and preliminary service adjustments.

North Beach Bathers Pavilion

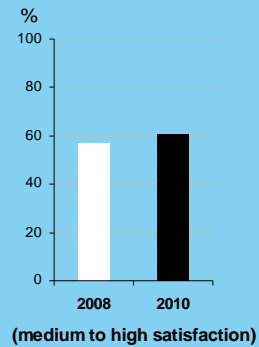
Development Approval was obtained for the redevelopment of the North Beach Bathers Pavilion which will include major structural repairs and upgrade of foundations, refurbished public amenities and lifeguard facilities, and construction of cafe and outdoor dining facilities. Following development application approval, work will commence on a detailed design to allow the project to transition to tender and construction phase in 2010-11.

West Dapto Initial Access Strategy

Council was successful in its application for \$26.05M loan from NSW government to finance the first stage of improvements to traffic access to the future housing developments in West Dapto. Public engagement will continue to fine tune design and delivery of the seven components of the access strategy.

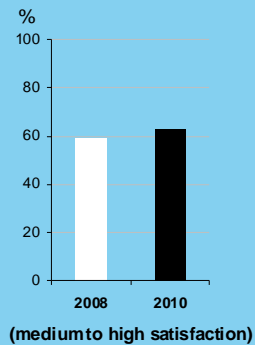
Community Survey Results

Maintenance of Local Roads



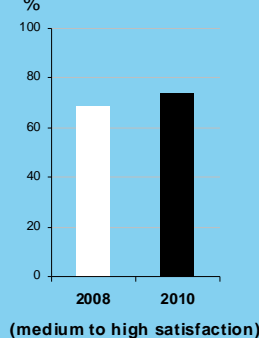
In 2010, 61% of residents were satisfied with Council's maintenance of local roads, compared to 57% in 2008.

Maintenance of Footpaths



In 2010, 63% of residents were satisfied with Council's maintenance of footpaths, compared to 59% in 2008.

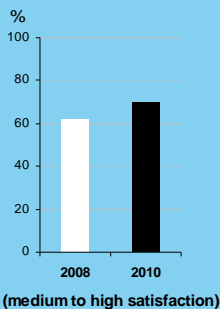
Maintenance of Children's Playground Equipment



In 2010, 74% of residents were satisfied with Council's maintenance of children's playground equipment, compared to 69% in 2008.

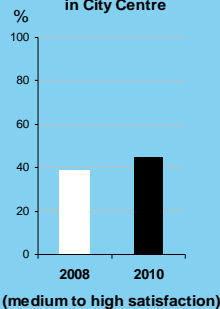
Community Survey Results

Traffic Flow in City Centre



In 2010, 70% of residents were satisfied with traffic flow in the city centre, compared to 62% in 2008.

Availability of Parking in City Centre



In 2010, 45% of residents were satisfied with the availability of parking in the city centre, compared to 39% in 2008.

Major Projects

During 2009-10 Wollongong City Council's Infrastructure and Works Department undertook over 450 separate capital works construction projects worth \$46.7M. Some of the major projects undertaken include:

Project Location	Work Description	Expenditure 2009-10 \$
Stormwater and Floodplain Management		
Blackman Parade, Unanderra	Creek clearing and channel lining for flood mitigation.	141,000
Cawley Street, Corrimal; Stuart Park, North Wollongong; Webb Park, Kanahooka	Installation of Stormwater Quality Improvement Infrastructure at four locations.	198,000
Foley Street, Gwynneville	Creek stabilisation through installation of rock protection.	213,000
Foothills Road, Corrimal	Embankment and creek stabilisation works including sewer concrete encasing.	174,000
Gilmore Street, West Wollongong	Reconstruct failing headwall on existing headwall.	118,000
Gorrell Street, Mangerton	Construct additional pipes to reduce local flooding.	116,000
William Street, Bulli	Construct additional pipe and discharge to creek.	110,000
Buildings		
Bus shelters	Installation of additional bus shelters along Gong Shuttle route.	201,000
Corrimal Community Centre and Library	Replace air conditioning equipment.	114,000
Dapto Ribbonwood Community Centre and Library	Install air conditioning in Heiniger Hall.	104,000
Helensburgh Pool	Replace roof of amenities/office building and solar heating equipment.	142,000
Illawarra Performing Arts Centre	Continue with installation of additional fire safety measures in Gordon Theatre.	194,000
Northcliffe Drive Berkeley	Internal fit out of the existing Illawarra Rowing Centre to accommodate Illawarra Canoe Club.	200,000
Stanwell Park Surf Club	Construct new storage for Council Lifeguards.	128,000
Thirroul Community Centre and Library	Complete fit out and commissioning of this new facility.	114,000
Various locations citywide	Replace electrical distribution boards to improve safety.	132,000
Windang Beach Amenities	Refurbish building and add new roof.	134,000
Wollongong City Council Administration Building	Replacement of major air conditioning plant.	2,956,000
Wollongong Town Hall	Commence major refurbishment and construct new entrance and foyer.	1,757,000
Woonona Surf Club	Refurbish exterior.	125,000
Parks and Recreation		
Bellambi Rock Pool, Bellambi	Demolition of failed concourse and wading pool and reinstatement of rock armouring.	606,000
Civic Plaza, Burelli Street, Wollongong	Major replacement landscaping, lighting and park furniture.	577,000
Continental Pool, Wollongong	Construct disabled access ramp.	253,000
Darcy Wentworth Park, Warrawong	Install replacement (upgraded) sports field lighting.	226,000
Hollymount Park, Woonona	Install replacement (upgraded) sports field lighting.	178,000
Reed Park, Dapto	Install replacement (upgraded) sports field lighting.	138,000
Rex Jackson Park, Helensburgh	Install replacement (upgraded) sports field lighting.	229,000

Project Location	Work Description	Expenditure 2009-10 \$
Parks and Recreation (continued)		
Stanwell Park Beach Reserve	Install new playground.	267,000
Thomas Gibson Park, Thirroul	Implementation of Stage 1 of Masterplan, including construction of new shared path, installation of stormwater retention tank and landscaping.	160,000
William Beach Park, Brownsville	Creek bank stabilisation and rock armouring.	149,000
Roads and Bridges		
Basset Street, Mt Ousley	Repairs to kerb and gutter, rebuild road pavement and replace asphalt surface.	319,000
Bendeena Gardens Road, Stanwell Tops	Construct new kerb gutter, stormwater drainage infrastructure, rebuild road pavement along shoulder and replace asphalt seal - completion of project commenced in 2008-09.	600,000
Gallop Street, Berkeley	Install sub-soil drains and replace sections of kerb and gutter plus replace a section of the asphalt surface near Berkeley Public School.	382,000
Harry Graham Drive, Kembla Heights	Construct pile retaining wall, improved stormwater drainage and slope stabilisation works.	2,267,000
Junction Street, Helensburgh	Commence project to construct new kerb and gutter, improve stormwater drainage, rebuild road pavement and replace road surface.	261,000
Kanahooka Road, Kanahooka	Repairs to kerb and gutter, stabilise road pavement and replace asphalt surface.	251,000
Keira Street Transit Mall	Relocate bus shelters into Burelli Street.	341,000
Princes Highway, Unanderra	Contribute to cost of constructing new rail crossing on existing cycleway.	284,000
Ryan Street, Balgownie	Rebuild centre lane pavement and replace asphalt surface.	270,000
Squires Way, bridge over Fairy Creek	Repair corrosion damage to bridge and install cathodic protection to mitigate further corrosion.	419,000
Trinity Row and Farrell Rd, Bulli	Construct new kerb and gutter, improve stormwater drainage, rebuild road pavement and replace asphalt surface.	535,000
Weerona Street, Berkeley	Repairs to kerb and gutter, stabilise road pavement and replace asphalt surface.	258,000
Footpaths and Cycle Ways		
Belmore Basin, Wollongong	Complete construction of new shareways.	540,000
Cliff Road, Wollongong	Construct upgraded shareway and viewing platforms.	3,042,000
Dapto CBD	Replacement of existing paving in Dapto Square and a section of Princes Highway.	483,000
Flagstaff Hill, Wollongong	Construct new footpath and viewing platform, cliff top walk.	604,000
Lake Heights	Reconstruct sections of damaged shareway.	254,000
Lawrence Hargrave Drive, Thirroul	Completion of two year project for Thirroul Commercial Centre footpath improvements.	297,000
Northern Cycleway, Towradgi and East Corrimal	Upgrade sections of shared path south of Towradgi Surf Life Saving Club and adjacent to Bellambi Lagoon.	234,000
Park Road, Woonona	New shared path connecting railway station to northern cycleway.	240,000

Project Location	Work Description	Expenditure 2009-10 \$
Car Parks		
City Centre, Wollongong	Implement city centre parking strategy to increase the availability of short term parking spaces in the CBD.	1,417,000
Fairy Meadow Beach, Fairy Meadow	Upgrade existing car park to include kerb and guttering, drainage, resurface and landscaping.	467,000
Fred Finch Park, Berkeley	Upgrade existing car park.	613,000
Headlands Avenue, Austinmer	Car park upgrade and park embellishment - works expanded to address significant asbestos contamination in excavated material.	540,000
Hollymount Park, Alice Street, Woonona	Construct new car park and access road on the site of existing car park.	298,000
Rawson Street, Wollongong	Complete reconstruction and expansion of existing car park	316,000
Stewart and George streets, Wollongong	Construct new car park to increase the number of leased CBD car spaces available	311,000
Road Re-Surfacing		
Foley Street, Gwynneville	Asphalt resurface between Porter Street and Gipps Road, Gwynneville.	213,000
Gladstone Avenue, Coniston	Asphalt resurface between Heaslip and South Street, Coniston.	45,907
Northcliffe Drive, Berkeley	Asphalt resurface between Nolan and Bristol streets, Berkeley.	66,545
Northcliffe Drive and Nolan Street Berkeley	Asphalt resurface roundabout.	176,145
Pioneer Road, Towradgi	Asphalt resurface between Glossop Street and Gregory Avenue, Towradgi.	257,000
Porter Street, Gwynneville	Asphalt resurface between Foley Road, Gwynneville and North Wollongong Railway Station.	156,000

Looking Ahead 2010-13

Some of the major projects that will shape our city over the next three years (2010-13) include:

- § Implementation of the West Dapto Access Strategy.
- § Continue construction of the Blue Mile master plan.
- § Reopening Keira Street (between Burelli and Crown streets) to two-way traffic.
- § Complete redevelopment of the Town Hall.
- § Relocation of the Warrawong Library to new premises.
- § Commence work on redevelopment of Crown Street Mall.
- § Commence work on redevelopment of North Beach Bathing Pavilion.
- § Develop plans for the future redevelopment of MacCabe Park.
- § Continue expansion of the city's cycleway network.
- § Continue with investment into stormwater harvesting and reuse for irrigation of major sporting facilities.
- § Continue with refurbishment of the city's tidal pools.
- § Construction of a new waste transfer station at Whytes Gully.
- § Design and construct new amenities and building refurbishment at Sandon Point Surf Lifesaving Club.

CORPORATE + COMMUNITY SERVICES

2009-10 HIGHLIGHTS

Integrated Customer Service

The Customer Service team became fully operational in July 2009 with the opening of the new Customer Service Centre and an in-house call centre. In the first year of operation 116,000 phone calls were taken from the community and 35,000 in-person enquiries were addressed through the Customer Service Centre.

Refinements in the Customer Service Request Management System, Policy and procedures positioned the team to work with all Council staff to deliver an improved level of service to the community. A centralised customer service model has also been well received by the community.

Financial Sustainability

Over the past three years Council has introduced planned operational savings and commenced a program of service reviews. These service reviews will examine Council's operations to ensure that the right services are being provided as efficiently as possible within the funding available. Specific savings of \$11.8M have been identified and incorporated into Council's future budgets over the past two years.

Annual Service Review Program

The annual review program aims to ensure Council is providing the best value for money service to our community. There are currently ten service reviews underway and 14 in deployment.

Governance Health Check

The Governance Health Check is conducted on a regular basis, with a report presented to the Corporate Governance Committee quarterly. Recommendations for improvements have been implemented following a review by Council's internal auditors. The audit found that Council is in good shape following the completion of many reforms.

Fraud and Corruption Policy

Council adopted a new Fraud and Corruption policy. In association with this, staff education has been conducted and the message of zero tolerance has been delivered.

Work Cover Self Insurance Audit

WorkCover conducted two audits on Workers Compensation/Injury Management (February 2010) and Occupational Health and Safety (March 2010). Both audits were successfully completed and a new three year Self Insurance Licence has been issued.

Procurement Compliance Program and Procedure

Council reviewed and revised its Procurement Policy to provide an efficient and effective base system and foundation for procurement practices. The new Procurement Policy also demonstrates Council's support for the strengthening of local economic capacity.

At A Glance

Operating Expenditure

Budget \$58.99M

Actual \$58.72M

Operating Revenue

Budget \$129.84M

Actual \$141.85M

Equivalent Full Time Staff: 291

(incl. Permanent, temporary, fixed term, provisional and cadet/apprentice/trainee)

Interesting Facts

- § Council officer in attendance at each of the eight neighbourhood forum meetings.
- § Council issued with a new three year license from WorkCover.
- § Operated seven libraries and one mobile library.
- § Provided 56 community centres, 47 of which are licensed to community organisations.
- § Addressed 1,250 reports of graffiti on Council, private and commercial premises.
- § Provided programs and activities to 23,611 young people.
- § Provided 48,700 taxi vouchers to Aged, Disabled and Transport Disadvantaged People.
- § Provided 43,929 hours of respite and social support to people who are aged or have a disability.
- § Had 328 bookings for our Interpreter service with 31 different language groups requested.
- § Coordinated Australia Day celebrations, with around \$50,000 people in attendance.
- § Funded and organised the 2009 Viva La Gong festival, with around 4,000 people in attendance.
- § Provided \$83,000 in sponsorship to 36 community events.
- § Distributed the Cultural Grant, worth 32,000 amongst 17 projects.
- § Funded a regional art gallery, visited by approximately 47,000 patrons.

Wollongong City Gallery

At the request of the Wollongong City Gallery (WCG) Ltd Board, the management of the Wollongong City Gallery was transferred to Council from July 1, 2009. The final transfer of assets (collection) will occur after the liquidation of the WCG Ltd Company is complete early in the next financial year. All management processes have been transferred and a smooth transition of staff without any negative impact on the community or visitors to the gallery.

During 2009-10 the gallery delivered a range of exhibitions, public programs and educational activities including **Just Imagine** a collaborative project with DET focussed children, visual literacy and creative writing and thinking, **Zhongjian: Midway** a Wollongong City Gallery developed contemporary art exhibition which has toured China and regional Australian venues, and **Pallingjang: Saltwater** another touring exhibition focussing on local and South Coast Indigenous stories and cultures.

Thirroul Library and Community Centre

Since its opening in June 2009, the Thirroul Library and Community Centre has provided significant benefit to the local community. To date, there have been 2,639 new members, 135,000 visits and 153,650 loans, while the community centre bookings totalled 7,346 hours. A total of 51,431 people have attended activities at the centre and 2,367 bookings have been made over the past year.

Sandon Point Keeping Place

Discussions between Stockland and five Indigenous stakeholder groups have continued as the community works to develop a Sandon Point Keeping Place. The objective is to develop a place that incorporates local Aboriginal stories, satisfies the needs of the various stakeholders and further builds on a project of the Illawarra Aboriginal Land Council (IALC) to create a walkway over the dunes.

Community Transport

Wollongong City Council was successful in winning the tender from NSW Transport and Infrastructure to provide Community Transport Services for Shellharbour and Wollongong LGA's, via a consortium arrangement with Shellharbour City Council. The new service will commence operation from 1 October 2010. A steering committee will oversee the transition of existing programs and clients to the new service. It is anticipated that the transition to the new service model will be finalised by June 2011.

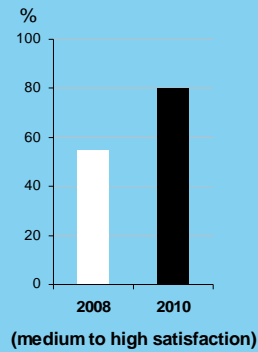
Crime Prevention - Partner with NSW Government/NSW Police

As part of the Crime Prevention Partnership (CPP) a number of strategies have been implemented to target and reduce crime in three key areas: Alcohol/Non Domestic Violence Assault; Steal from Motor Vehicle; and Malicious Damage.

In addition, Council has developed the draft Safety in the City Strategy to meet the unique needs of our city centre. The goals of the strategy are to increase actual and perceived community safety in the city, reduce graffiti and vandalism and reduce antisocial behaviour and crime associated with alcohol use.

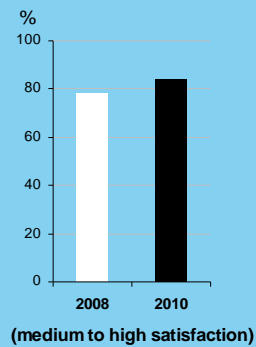
Community Survey Results

Overall Satisfaction



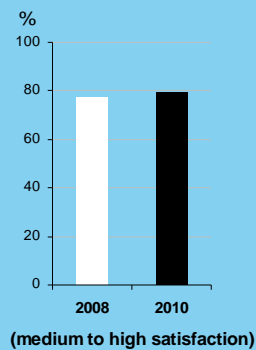
In 2010, 80% of residents were satisfied with Council overall, compared to 55% in 2008.

Wollongong City Library



In 2010, 84% of residents were satisfied with Wollongong City Library, compared to 78% in 2008.

Provision of Community Halls and Centres



In 2010, 79% of residents were satisfied with the provision of community halls and centres, compared to 77% in 2008.

Community, Recreation and Library Facilities

Initial works have commenced on long term planning for community, recreation and library facilities across the Wollongong LGA. However delays have occurred due to resources being assigned to other priorities, such as the relocation of Warrawong Library and the Town Hall project.

Council's Values

A review of Council's values was undertaken during 2009-10. Following an organisation wide consultative process, four new values were adopted:

- Maintain integrity and earn trust,
- Treat customers as we want to be treated,
- Use the community's money wisely,
- Bring out the best in each other.

Westpool for Council's Insurance

An independent review of Council's insurance procurement in 2008-09 recommended that Council move towards gaining membership to Westpool and United Independent Pools (UIP).

Following this advice, Council joined as an Associate Member in July 2009. Between November 2009 and March 2010, KPMG undertook, on behalf of Westpool and UIP, a due diligence review of Wollongong City Council's specific risks. Following a positive outcome of the review, Westpool and UIP offered Council full membership to commence from 31 October 2010.

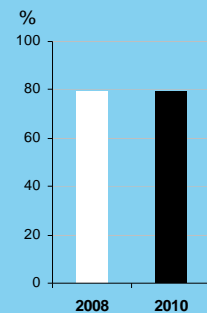
Electronic Document Management System (EDMS)

Phase One of the implementation of the Electronic Document Management System (EDMS) is completed, with phase two nearing completion. Some work remains in migrating operational systems to the new technical repository, created for those document types inappropriate for EDMS.

The EDMS project has improved wide level access to Council documents, security of private and confidential documents, visibility of access to Council records via audit trails, document version control and more inclusive and accurate records.

Community Survey Results

Arts, Entertainment & Cultural Activities



(medium to high satisfaction)

In 2010, 79% of residents were satisfied with Council's arts, entertainment and cultural activities, the same result as in 2008.

Looking Ahead 2010-13

Some of the major projects that will shape our city over the next three years (2010-13) include:

- § Open the refurbished Wollongong Town Hall.
- § Develop the 2010-13 Community Safety and Crime Prevention Plan.
- § Implement the City Centre Safety Plan 2010-13.
- § Implement a Customer Service accreditation process.
- § Facilitate the development of a Community Strategic Plan.
- § Review Council's Financial Strategy.
- § Finalise the procurement compliance program and procedures.
- § Implement enterprise-wide risk treatment plans.
- § Enhance web and online customer service.
- § Finalise completion of and implement a new Workforce Management Plan.
- § Major review of salary system to provide flexibility for workforce to meet changing organisational and community needs.

Local Government Act Requirements

Wollongong City Council 2009-10 Annual Report was produced in compliance with the Local Government Act 1993 (section 428) and the Local Government (General) Regulation 2005 (clauses 132, 217 and 224). The following information is a requirement under the Act to include in a council's annual report.

ACCESS AND EQUITY (section 428 (2) (r) clause 217 (1) (d) (i))

Wollongong City Council's *Social Plan 2007-11* describes the local community, summarises the key issues facing this community, and formulates strategies which Council and other agencies could implement in order to address identified needs. The social plan strategies are based on principles of access and equity and are linked to Council's management plan.

The *Social Plan 2007-11* comprises three volumes: Volume 1 Target Group Plan; Volume 2 Issues Plan; and Volume 3 Demographic Profile.

Council monitors the progress of the social plan annually through its Annual Status Report. For the 2009-10 period approximately 90% of strategies had commenced or been completed. The following information provides the achievements from the social plan for 2009-10. For a comprehensive report, refer to the Social Plan Annual Status Report available on Council's website www.wollongong.nsw.gov.au.

Aboriginal People

- § The Garawanga D'harawal'o'ngun (Our D'harawal dreaming) project was successfully implemented at four schools with over 120 students attending. The project built respect and understanding of Aboriginal culture through stories of flora and fauna of the area.
- § A total of \$5,000 was funded to seven Aboriginal and non-Aboriginal community groups through Council's NAIDOC week grants program. Seven individual NAIDOC week events were held with over 400 people in attendance.
- § Council contributed to and participated in the NAIDOC dinner held in July 2010 with over 220 people in attendance.
- § Council's Aboriginal Reference Group has met on three occasions as per its charter and is working with Council to implement its Aboriginal Employment Strategy.
- § Coomaditchie Aboriginal Community, along with four other community groups, was involved in a successful graffiti prevention community mural at Port Kembla pool.

Children

- § Council held a local forum where the results of the Australian Early Education Index (AEDI) were distributed to organisations working with children. This data provides important local information on children that can be used to inform decision making related to program and service delivery.
- § As part of National Child Protection Week, Council promoted positive parenting through the 'Parenting with the Stars' project.
- § Council held the Annual Grandparents Picnic (funded through Families NSW) with more than 100 grandparents and their grandchildren in attendance. This picnic is an opportunity to recognise and celebrate the important role grandparents play in the community and also share information and resources to support them in their role.
- § The Viva La Gong festival included a children's workshop component. These workshops provided children with a range of experiences including juggling and hoola hoops.
- § Wollongong City Gallery conducted 48 school holiday workshops, 26 in term workshops for school students, 14 guided tours for pre-schools, 48 tours for primary schools and 16 for high school students.
- § A bi-lingual story event was held at the Central Library to mark Refugee Week during June 2010.

Young People

- § Wollongong Youth Services engaged 23,421 young people throughout 2009-10 financial year.
- § Wollongong Youth Services provided a safe place for young people aged 12 to 19 to participate in leisure activities. This facility was used by over 8,000 young people.
- § Free English and Maths tutoring was made available two days a week for 38 weeks. The program accommodated 22 students and runs at capacity.
- § The Living Library program was delivered to six local schools, with approximately 285 students, through 'whole year' events.

- § The Links to Learning program for 'at risk' young people in Years 7, 8, and 9, funded by the Department of Education and Training, was run in partnership with Wollongong City Council.
- § Wollongong Youth Centre hosts an artist in residence providing an opportunity for an emerging artist to develop art skills, mentor young artists and contribute to the cultural development of Wollongong.
- § A public sculpture was designed and installed by the artist in residence.

Women

- § Wollongong City Council assisted community members to form and develop the Illawarra Interfaith Women's Network – I – WIN – culminating in its launch on International Women's Day. The Network now meets monthly and has doubled its membership base.
- § Arts based workshops targeting young women were held by the Artist in Residence at the Wollongong City Council Youth Centre.

Men

- § Council continue to facilitate the Men's Shed program which is funded by the NSW Government Department of Ageing, Disability and Home Care.

Older People

- § Council was awarded a tender to provide Community Transport services in both Wollongong and Shellharbour local government areas through a consortium with Shellharbour City Council.
- § More than 4,000 local seniors participated in a program of 80 activities held throughout Wollongong to celebrate Seniors Week.
- § A program of seminars for culturally and linguistically diverse day care groups on personal safety was launched. The seminars were delivered by Police and Department of Fair Trading.
- § Social Support Services provided in-home, and out-of-home support to frail aged persons living on their own in the community.
- § The Memory Walk was run in partnership with Illawarra Multicultural Services along the North Beach to Belmore Basin section of the Blue Mile. The walk will now become an annual event.

People with Disabilities

- § Wollongong City Council partnered with Essential Personnel to work with young people with a disability leaving school. The program was designed to engage young people with disabilities in leisure activities in the broader community.
- § Thirty young adults participated in a series of art workshops as part of the Celebration of Abilities program, a partnership between Wollongong City Council and the Wollongong City Gallery. The aim of the project was to celebrate the achievements and contribution of people with a disability and include people with special needs into the cultural life of the city. The final works were launched as part of International Day of People with a Disability.
- § The Older People and People with a Disability Services Directory is a resource for the community and contains information and contact details for the agencies that provide services for older people, people with a disability and their carers. This valuable resource was reviewed in 2009 and updated.

People from Culturally and Linguistically Diverse Communities

- § Council recorded 325 Interpreter Service bookings in 25 languages. The highest number of bookings was for Macedonian, Vietnamese and Burmese.
- § Council supported a community mural at the Port Kembla pool, involving five local community groups.
- § Wollongong City Council Library held a bi-cultural storytelling event for multicultural playgroups.
- § Two Corporate Living Library events held at Wollongong City Council for staff from the community and business sector.
- § Extensive community consultation for the Migration Heritage Public Art Project was undertaken.
- § Council supported the Welcome to Wollongong festival for international students.
- § Council partnered with Illawarra Multicultural Services to create an Art project working with newly arrived refugees mainly from Burma and the Congo.

All Communities

- § Council's first Graffiti Clean Up Day was conducted with over 30 community members in attendance at two locations - Nicholson Park, Woonona and Lindsay Maynes Park, Unanderra.

ACCESS AND SERVICES TO PEOPLE WITH DIVERSE LINGUISTIC AND CULTURAL BACKGROUNDS (section 428 (2) (j))

Multicultural Reference Group

The Multicultural Reference Group continues to meet every three months to provide information and advice to Council to ensure residents from CALD background participate in the life of the community.

Language Aides

This service continues to deliver basic interpreting services to Council customers who have difficulty communicating in English. Languages currently on the panel are Macedonian, Serbian, Italian, Polish Turkish, Spanish and Greek.

Council Interpreter Service

This service provides on-site face-to-face NAATI-qualified interpreters for 27 languages and Language Support Workers for a further seven languages for which there are no local accredited interpreters. The latter role is an important one for the city's new and emerging communities. The Interpreter Service reached new heights in 2009-10 with record levels of usage: 328 bookings were made with 25 different languages requested over the year; the top five were Macedonian, Vietnamese, Burmese, Portuguese and Mandarin.

Translation of Dementia Respite Support Brochure

Council's Social Support Services undertook the translation of its Dementia Respite Services brochure into six community languages. The languages selected for translation were chosen following consultation with the community. They include Croatian, Chinese, Hungarian, Portuguese, Polish and Hungarian. These languages were selected as these communities have fewer resources than many of the larger CALD communities.

Diversity Awareness Training

Council continues to deliver Diversity Awareness Training to internal staff. Four Council staff training sessions were delivered within this period with approximately 20 staff at each session.

Living Library

The Living Library project celebrated two years in June 2010. The program has consolidated its important role in building bridges of understanding in the community through story sharing. The key to its success is its diverse collection of local community members who volunteer their time to share their life experiences through informal conversations with 'readers' during Living Library events. The program staged its first corporate event in 2009, attracting staff from business and community sector agencies. Living Library also participated in a student conference on social justice, which was attended by student leaders from eight different schools.

Illawarra Women's Interfaith Network (I-WIN)

This Network provides a regular forum for women of diverse faiths and spiritual paths to meet and share faith, experiences and ideas. The network is a community initiative supported by Council, and was launched on International Women's Day 2010. Since then, I-WIN has held regular meetings, its membership base has doubled and it has embarked upon a number of community projects.

Migration Public Art Project

Extensive community consultation was undertaken in early 2010 to identify the type of art work that the 'migrant' community would like to see that recognises and celebrates the contribution they have made to the community. The information from the consultation will be used to develop an artist's brief for the project.

BUSH FIRE HAZARD REDUCTION ACTIVITIES (section 428 (2) (i1))

Bushfire hazard reduction works is a high priority for Wollongong City Council both in terms of its statutory responsibilities and as a responsible land manager. In association with the Illawarra Bushfire Management Committee and the Illawarra Bushfire Management Plan, a coordinated program of bushfire hazard reduction works were undertaken during the year to reduce the threat of bushfires throughout the Wollongong LGA.

A total of 352 Asset Protection Zones (APZ) exist within the LGA which required establishment and/or maintenance through various on-ground works including hand clearing, trittering, mowing/slashing or hazard reduction burns. These APZ's comprised a total of 282.2 ha and serve to protect 6,958 assets within the LGA.

A total of 37 complaints/enquiries were received, investigated and completed during the year as well as the issuing of 66 hazard reduction certificates prior to the commencement of works. As a requirement of all land managers all of Council's hazard reduction works were recorded into the RFS web based BRIMS database.

Council was successful in obtaining grant funding from the RFS for additional works at 18 APZ sites to the value of \$39,200. These works were completed during the financial year.

Council's *FIREADY* program aims to support and encourage community participation in the ongoing maintenance of APZ sites. It recorded an average quarterly participation of 46 volunteers who contributed 154 hours per quarter over 10 sites.

Council conducted pile burns at two APZ sites and carried out three community bushfire education meetings in conjunction with the Rural Fire Service.

COMPANION ANIMAL MANAGEMENT (clause 217 (1) (f))

The Annual Pound Data Collection Forms and all data relating to dog attacks have been returned to the Department of Local Government for the 2009-10 period.

Council concluded its first year with the RSPCA undertaking Council's impounding activities in accordance with a Deed of Agreement. All companion animals are now housed and cared for at the RSPCA's new facility at Industrial Road, Unanderra. Under the terms of the contract the RSPCA becomes the owner of all companion animals not claimed within the legislated period. The RSPCA's reputation and network is seen as increasing the potential to re-home animals prior to euthanasia.

Council encourages the community to de-sex their companion animals through the differential in registration rates between desexed and non desexed cats and dogs.

All registration income returned to Council from the Companion Animal Fund from the Department of Local Government was expended into animal management. Council expended a total of \$941,980 on companion animal management activities during 2009-10.

This year companion animal education included the reviewing and updating of information on Council's website relating to companion animals. Education in relation to off-leash areas and general responsibilities whilst on public spaces also occurred during the Dogs on Beaches review, including public consultation at kiosks and neighbourhood forums.

The Dogs on Beaches review commenced in July 2009 with the public exhibition of the Dogs on Beaches Discussion Paper. At the expiry of the exhibition process 870 submissions were received. The results indicated community support to the proposed three tier traffic light system (74%) and a zero tolerance policy (67%). A review of environmental factors was also completed, which provides an environmental foundation for the policy. The revised final policy is expected to be implemented in 2010.

The current list of off-leash areas include:

- § Figtree Oval, Figtree;
- § Coniston Beach, Wollongong;
- § Bellambi Beach, Bellambi;
- § Proud Park, Helensburgh;
- § Sharkeys Beach, Coledale;
- § Little Austinmer Beach, Austinmer;
- § McCauley's Beach, Thirroul;
- § Riley Park, Unanderra;
- § King George V Park, Port Kembla;
- § MM Beach, Port Kembla;
- § Perkins Beach, Windang;
- § Eleebana Reserve, Koonawarra.

CONDITION OF PUBLIC WORKS (Section 428 (2) (d))

JUNE 2010 EVALUATION

	Number of Assets	Length (km)	Area (sq km)	Current Replacement Cost (CRC) (1) \$	Estimate Cost to Bring Asset to Satisfactory Standard (2) \$	Estimate of Annual Maintenance Expense to Keep Asset at Satisfactory Standard (3) \$	Estimate of Annual Renewal to Keep Asset at Satisfactory Standard (4) \$	Actual Maintenance Expenditure 2009-10 (5) \$	Actual Capital Renewal Expenditure 2009-10 (6) \$	Average Asset Condition (7)	% Below Satisfactory Standard	% Annual Maintenance Required
Buildings												
Administration Building	1	-	-	71,690,080	4,146,248	1,433,802	2,386,836	388,642	2,956,745	2.0	9.2%	2.0%
Amenity	160	-	-	53,815,630	2,129,428	748,965	1,211,637	324,632	374,440	3.1	4.0%	1.4%
Child Care Facility	19	-	-	29,225,913	1,066,284	409,163	735,666	88,122	14,189	2.5	5.5%	1.4%
Community Facility	81	-	-	107,904,759	3,664,325	1,516,531	2,713,902	714,696	303,282	3.1	3.9%	1.4%
Cultural Facility	4	-	-	55,889,721	2,749,995	784,047	1,783,142	204,193	672,420	2.5	8.7%	1.4%
Grandstand	9	-	-	16,476,253	703,862	230,668	360,958	20,725	-	3.4	5.8%	1.4%
Industrial	162	-	-	65,659,658	2,495,725	1,026,337	1,583,547	365,822	300,707	3.0	4.5%	1.4%
Leisure Centre	4	-	-	17,906,580	811,144	250,692	440,843	139,696	67,734	3.0	7.0%	1.4%
Office / Shops	47	-	-	47,754,942	1,810,127	743,838	1,195,414	477,085	1,399,493	2.8	4.8%	1.0%
Other	30	-	-	515,101	17,785	5,004	18,648	54,688	30,395	2.3	4.2%	1.4%
Public Toilet	78	-	-	8,477,630	332,821	119,720	199,337	226,106	4,121	3.2	3.8%	1.4%
Residential House	34	-	-	8,984,541	345,942	170,192	184,497	84,355	368,275	3.6	2.5%	1.0%
Surf Life Saving Club	17	-	-	46,521,804	1,583,485	725,365	1,258,509	332,790	136,553	2.6	4.6%	1.4%
Tourist Park Cabins	108	-	-	10,306,029	412,241	103,060	535,751	26,772	0	2.1	4.0%	1.0%
Total - Buildings				541,128,639	22,269,412	8,267,383	14,608,687	3,448,324	6,628,354			
Stormwater												
Headwalls etc	2,712	-	-	16,581,494	827,999	82,907	199,305	53,122	-	2.6	5.0%	0.5%
Major Culvert	191	4	-	12,280,841	465,576	122,808	128,095	26,012	-	2.4	4.1%	1.0%
Minor Culvert	815	25	-	47,706,825	1,669,739	238,534	477,068	12,110	-	2.6	3.5%	0.5%
Pipes	22,992	609	-	397,415,437	19,870,772	1,987,077	3,974,154	253,755	-	2.4	5.0%	0.5%
Pits	22,089	-	-	179,850,035	3,597,001	899,250	2,033,198	353,411	84,590	2.5	2.0%	0.5%
Riparian Assets	837	-	-	47,300,028	968,133	473,000	743,625	328,503	100,000	2.1	2.3%	1.0%
Total - Stormwater				701,134,661	27,399,219	3,803,578	7,555,445	1,026,913	184,590	2.4		

	Number of Assets	Length (km)	Area (sq km)	Current Replacement Cost (CRC) (1) \$	Estimate Cost to Bring Asset to Satisfactory Standard (2) \$	Estimate of Annual Maintenance Expense to Keep Asset at Satisfactory Standard (3) \$	Estimate of Annual Renewal to Keep Asset at Satisfactory Standard (4) \$	Actual Maintenance Expenditure 2009-10 (5) \$	Actual Capital Renewal Expenditure 2009-10 (6) \$	Average Asset Condition (7)	% Below Satisfactory Standard	% Annual Maintenance Required
Transport												
Road Seal												
Major Collector	680	124	1,242	27,683,727	4,429,396	692,093	748,342	574,999	1,487,139	3.7	16.0%	2.5%
Major Local	1,156	189	1,594	26,682,949	4,269,272	640,391	501,191	713,913	632,900	3.8	16.0%	2.4%
Minor Collector	1,073	164	1,566	26,202,425	4,192,388	628,858	499,201	426,149	539,439	3.6	16.0%	2.4%
Minor Local	2,088	327	2,466	41,002,405	6,560,385	943,055	822,902	807,282	872,099	3.5	16.0%	2.3%
Spray Seal	48	48	288	3,684,529	589,525	36,845	76,609	121,656	42,942	3.8	16.0%	1.0%
Sub-arterial	251	70	750	20,577,282	3,292,365	514,432	363,056	85,836	752,995	3.8	16.0%	2.5%
<i>Subtotal - Road Seal</i>				145,833,317	23,333,331	3,455,675	3,011,300	2,729,835	4,327,514	3.7		
Road Base												
Major Collector	667	122	1,226	39,790,249	6,366,440	-	584,746	-	1,621,008	3.7	16.0%	2.5%
Major Local	1,153	188	1,590	55,700,803	8,912,128	-	587,330	-	220,000	2.7	16.0%	2.4%
Minor Collector	1,071	164	1,565	55,092,280	8,814,765	-	593,262	-	140,591	2.7	16.0%	2.4%
Minor Local	2,084	327	2,461	85,580,503	13,692,880	-	924,777	-	404,558	2.5	16.0%	2.3%
Spray Seal	48	48	288	14,517,022	2,322,724	-	237,402	-	33,504	3.4	16.0%	1.0%
Sub-arterial	152	48	478	22,874,234	3,659,877	-	309,707	-	-	3.8	16.0%	2.5%
Unsealed Road	24	7	35	1,727,686	276,430	-	14,070	-	-	2.5	16.0%	-
<i>Subtotal - Road Base</i>				275,282,776	44,045,244	-	3,251,295	-	2,419,661	2.8		
Road Sub-Base												
Major Collector	1,341	243	1,229	107,679,406	17,178,939	-	1,341,549	-	-	2.3	9.0%	2.5%
Major Local	2,307	377	1,592	116,411,793	18,562,995	-	1,449,532	-	-	2.1	9.0%	2.4%
Minor Collector	2,132	327	1,550	114,234,931	18,216,286	-	1,422,463	-	-	2.2	9.0%	2.4%
Minor Local	4,176	656	2,460	132,485,689	21,088,514	-	1,646,453	-	62,920	2.0	9.0%	2.3%
Spray Seal	95	93	282	1,507,283	230,404	-	17,880	-	-	1.1	8.9%	1.0%
Sub-arterial	305	97	499	41,844,253	6,676,583	-	521,402	-	40,000	2.4	9.0%	2.5%
Unsealed Road	24	7	-	9,406	188	-	0	-	-	1.0	2.0%	-
<i>Subtotal - Road Sub-Base</i>				514,099,055	81,953,908	-	6,399,279	-	102,920	2.1		

	Number of Assets	Length (km)	Area (sq km)	Current Replacement Cost (CRC) (1) \$	Estimate Cost to Bring Asset to Satisfactory Standard (2) \$	Estimate of Annual Maintenance Expense to Keep Asset at Satisfactory Standard (3) \$	Estimate of Annual Renewal to Keep Asset at Satisfactory Standard (4) \$	Actual Maintenance Expenditure 2009-10 (5) \$	Actual Capital Renewal Expenditure 2009-10 (6) \$	Average Asset Condition (7)	% Below Satisfactory Standard	% Annual Maintenance Required
Car Parks												
Car park Appurtenance	113	20	-	4,815,169	376,604	48,152	61,912	-	7,716	2.2	7.4%	1.0%
Car park Base	270	46	422	43,717,073	6,936,431	-	711,533	-	960,525	2.7	16.0%	0.0%
Car park Seal	219	36	365	5,999,909	958,513	149,768	179,647	200,238	431,068	3.4	16.0%	2.5%
<i>Subtotal – Car Parks</i>				54,532,151	8,271,547	197,919	953,091	200,238	1,391,593	2.8		
Kerb and Gutter	9,797	1,464	-	335,215,740	26,817,259	737,475	4,190,197	105,659	2,120,903	3.2	8.0%	0.2%
<i>Subtotal - Kerb and Gutter</i>				335,215,740	26,817,259	737,475	4,190,197	105,659	2,120,903	3.2	-	-
Footpaths	4,353	870	-	89,737,281	7,178,182	1,794,546	1,494,400	530,247	2,152,268	4.0	8.0%	2.0%
<i>Subtotal - Footpaths</i>				89,737,281	7,178,182	1,794,546	1,494,400	530,247	2,152,268	4.0	8.0%	2.0%
Cycle Ways	189	87	-	33,480,445	2,678,436	334,804	909,613	141,970	1,760,249	2.8	8.0%	1.0%
<i>Subtotal – Cycle Ways</i>				33,480,445	2,678,436	334,804	909,613	141,970	1,760,249	2.8	-	-
Guardrail	144	10	-	1,766,075	158,947	35,321	35,339	70,484	-	3.8	9.0%	2.0%
<i>Subtotal - Guardrail</i>				1,766,075	158,947	35,321	35,339	70,484	-	3.8		
Bridges												
Boardwalks	10	-	-	1,866,651	59,733	46,666	58,629		431,068	2.3	3.2%	2.5%
Pedestrian Bridges	72	1	2	4,261,705	170,120	42,878	81,694	13,994	74,073	2.5	3.9%	2.5%
Road Bridges	45	3	37	65,814,913	2,631,510	658,149	824,043	39,129	461,953	2.8	4.0%	1.0%
<i>Subtotal - Bridges</i>				71,943,269	2,861,363	747,694	964,367	53,123	967,094	2.7		
Jetties and Boatramps												
Boatrap	12	-	-	865,435	86,544	21,636	11,851	9,553	13,063	2.9	10.0%	2.5%
Jetty	10	-	-	629,033	62,903	15,726	20,284	31	-	2.2	10.0%	2.5%
<i>Subtotal – Jetties and Boatramps</i>				1,494,468	149,447	37,362	32,135	9,584	13,063	2.6		
Retaining Walls	9			14,064,246	624,561	70,321	351,769	-	13,223	1.2	2.3%	0.5%
<i>Subtotal – Retaining Walls</i>				14,064,246	624,561	70,321	351,769	-	13,223	1.2		

	Number of Assets	Length (km)	Area (sq km)	Current Replacement Cost (CRC) (1) \$	Estimate Cost to Bring Asset to Satisfactory Standard (2) \$	Estimate of Annual Maintenance Expense to Keep Asset at Satisfactory Standard (3) \$	Estimate of Annual Renewal to Keep Asset at Satisfactory Standard (4) \$	Actual Maintenance Expenditure 2009-10 (5) \$	Actual Capital Renewal Expenditure 2009-10 (6) \$	Average Asset Condition (7)	% Below Satisfactory Standard	% Annual Maintenance Required
Traffic Facilities												
Blister	391	4	-	3,460,407	34,604	17,302	48,331	126	-	2.2	1.0%	0.5%
Bollards	1	-	-	15,420	1,388	77	386	407	-	1.0	9.0%	0.5%
Guidepost	2	-	-	10,254	205	51	256	-	-	1.0	2.0%	0.5%
Median	502	24	-	18,323,304	183,233	91,617	238,869	172	-	2.6	1.0%	0.5%
Pedestrian Island	197	2	-	1,838,168	18,382	36,763	23,755	-	-	2.6	1.0%	2.0%
Raised Crossing	21	-	-	570,223	5,702	2,851	14,256	2,521	30,000	2.3	1.0%	0.5%
Roundabout	108	3	-	3,207,576	32,076	16,038	44,720	110	-	2.2	1.0%	0.5%
Speed Hump	139	1	-	2,163,460	21,635	10,817	54,367	7,720	-	2.3	1.0%	0.5%
Trafficking	2	-	-	176,192	3,524	881	4,405	-	-	1.0	2.0%	0.5%
<i>Subtotal – Traffic Facilities</i>				29,765,005	300,748	176,398	429,345	11,056	30,000	2.4		
Road Furniture												
Bollards	1	-	-	949,461	85,451	9,495	43,157	3,520	-	3.0	9.0%	1.0%
Bus shelters	329	-	-	3,392,284	712,380	101,769	179,805	60,751	27,095	2.8	21.0%	3.0%
Road Fences	5	1	-	3,393,074	305,377	163,654	112,246	2,927	-	1.4	9.0%	4.8%
Signage	1	-	-	3,108,330	373,000	155,416	310,833	6,977	-	3.0	12.0%	5.0%
<i>Subtotal – Road Furniture</i>				10,843,148	1,476,207	430,333	646,041	74,175	27,095	2.8		
Total - Transport				1,578,056,976	199,849,180	8,017,848	22,668,170	3,926,371	22,138,527			
TOTAL				2,820,320,276	249,517,812	20,088,809	44,832,302	8,401,608	\$28,951,41			

CONDITION OF PUBLIC WORKS – NOTES TO TABLE

1. Current replacement cost (CRC) is the total of the cost of replacing each asset within each asset type. The CRC is the cost of replacing each asset at current construction cost/rates using the M.E.E.R.A. (Modern Engineering Equivalent Replacement Asset) principle. As such it does not generally allow for the enhancement of any replacement asset except to apply the MEERA principle which includes upgrading of assets to meet current day statutory requirements, eg. fire safety standards in a building.

2. 'Cost to bring up to satisfactory standard' refers to estimated cost to replace the nominated percentage of each asset type which is deemed to be below satisfactory standard. It is an estimate of the cost of replacing assets which could have been replaced in prior years but were not - sometimes referred to as 'backlog'. Satisfactory standard is generally defined as conditions 1 - 4 (see Asset Condition Definitions below). The nominated percentage of each asset type below satisfactory standard is detailed in the column labelled '% below satisfactory standard'. Cost to bring up to satisfactory standard for buildings excludes some buildings which are constructed on Council land but funded and operated by third parties/groups. In such cases Council makes no allowance for the cost of replacing or maintaining such buildings. Major variations in 'estimated cost to bring up to a satisfactory standard' to previous years (specifically in buildings) is generally due to the availability of more accurate data on asset inventory, condition and replacement cost, collected during 2009-10.

3. 'Estimate of annual maintenance expense to keep assets at satisfactory standard' is what should have been spent during the reporting period to maintain assets in a satisfactory standard and to ensure that the estimated remaining life of the asset is achieved. It is calculated by applying a nominated percentage for each asset type (detailed in the column labelled - % Annual Maintenance Required) to the total CRC of the asset type.

4. 'Estimate of annual renewal to keep assets at satisfactory standard' refers to the estimate of capital required during the reporting period to renew individual assets in each asset type which were due for replacement. This estimate is the annual replacement cost for those individual assets within each asset type which were expected to deteriorate below satisfactory standard during the reporting period and become due for replacement. The condition of such assets is such that it is no longer possible and/or economic to maintain them to a satisfactory standard. It is calculated by dividing the CRC of each asset by the estimated useful life of that asset. This is generally referred to as 'depreciation'.

5. 'Actual Maintenance Expenditure' is what was spent during the reporting period to maintain assets. It does not include operational costs (eg. energy or water supply, cleaning, administration staff) or capital replacement costs. For asset classes where actual maintenance exceeds required annual maintenance, this represents Council's efforts to reduce the number of assets which are below satisfactory standard eg. improvement of an asset's condition from Condition 5 to Condition 3 or 4.

6. 'Actual Capital Renewal Expenditure' is what was spent during the reporting period to renew existing assets. It does not include capital expenditure for constructing new assets, ie. assets which did not previously exist. For asset classes (eg. road seals) where actual capital renewal expenditure exceeded the 'estimate of annual renewal' (see note 4), this represents Council's efforts to reduce the number of assets which fell below satisfactory standard in prior years but were not replaced.

7. 'Average Asset Condition'. In assessing the condition of public assets, Council has considered the existing condition and function of each asset. The results shown for the condition of assets within each category are an average. Therefore, significant numbers of assets in each category are above and below that average result. Council recognises that the ratings scale used (as outlined below) may be different from those used by other councils, but has been based on the rating scale in the International Infrastructure Management Manual.

Rating	Status	Definition
1	Excellent	91 -100% of asset life remaining. Asset is near new and in excellent condition and fit for current usage.
2	Good	61-90% of asset life remaining. Asset is in good condition and fit for current usage.
3	Fair	41-60% of asset life remaining. Asset is in fair condition and fit for current usage.
4	Adequate	11-40% of asset life remaining. Asset is in adequate condition and maintenance requirements are increasing to keep the asset fit for current usage.
5	Poor	0-10% of asset life remaining. Asset is in poor condition and due to be replaced. Significant maintenance required to keep the asset fit for current usage.

CONTRACTS AWARDED (section 428 (2) (h))

In accordance with Section 428(2)(h) of the Local Government Act 1993 the following is a list of contracts greater than \$150,000 awarded during the period 1 July 2009 to 30 June 2010 (whether as a result of tender or otherwise):

Tender No.	Name of Contractor	Contract Description	Contract Amount (Excluding GST) \$
T09-02	Outdoor Impact	Maintenance of Council's bus shelters and the Rights to Advertise.	Schedule of rates. Various
T09-05	SRS Roads, Pioneer, Roadworx, Boral, Fulton Hogan, JE Excavations	Supply and lay AC and profiling.	Schedule of rates. Various
T09-06	RMS	Traffic facilities.	Schedule of rates.
T09-07	Various	Supply and delivery of premixed concrete.	Schedule of rates. Various
T09-08	Roadworx, SRS Roads, Pioneer	Provision of sprayed bituminous surfacing.	Schedule of rates. Various
T09-09	Fulton Hogan, J & E Excavations, SRS, Roadworx, Bitupave, Pioneer, Clearwater Services	AC patching and profiling.	Schedule of rates. Various
T09-10	Workforce Road Services, Wollongong Linemarking, Combined Traffic Management	Provision of pavement marking services.	Schedule of rates. Various
T09-11	Accurate Asphalts, Downer EDI, Stabilised Pavements.	Road stabilisation.	Schedule of rates. Various
T09-13	Downer EDI, SRS Roads, Roadworx, Pioneer.	Provision of bitumen rejuvenation treatment.	Schedule of rates. Various
T09-14	Various	Supply and delivery of road base materials.	Schedule of rates. Various
T09-15	Various	Supply and delivery of sand and aggregate.	Schedule of rates. Various
T09-19	Specialised Geo	Cliff stabilisation works at Harry Graham Drive, Kembla Heights.	347,430
T09-21	Timberline Cabins	Design construction supply delivery and installation of transportable cabins - Corrimal Beach Tourist Park.	768,600
T09-22	Reino International	Inner city parking meter supply and maintenance.	2,668,886
T09-23	Timberline Cabins	New manager's residence at Corrimal Tourist Park.	205,400
T09-25	Davis Earth Moving and Quarrying	Shredding green waste Helensburgh.	Schedule of rates. Various
T09-26	CBC	Town Hall refurbishment.	3,868,174
T09-27	Tomax	Cash in transit.	177,800
T09-28	Westrac	Cab chassis, hook lift loader, water tanker/service body unit.	374,542
T09-29	Westrac	Wheel loader.	335,188
T09-31	GMW Urban	Eastside of Cliff Road Stage 2.	1,886,246
T09-32	Spandex, Ricky Richards, Halifax Vogel, Graphic Art Mart, Starleaton.	Sign shop materials.	Schedule of rates. Various
T09-33	BMT WBM	Preparation of flood study for Duck Creek.	94,110
T09-35	Haden Engineering	Dapto Ribbonwood Centre - new air conditioning.	164,910
Income			
T09-20	Sea Salt on Bulli Beach	Lease of Bulli Beach kiosk/café.	138,476 (pa)

CONTROLLED ENTITIES (section 428 (2) (p))

The accounts of the Council's controlled entities are shown as follows:

	Change in Net Assets Resulting from Operations		Total Equity	
	\$		\$	
Controlled Entities	30-06-2010	30-06-2009	30-06-2010	30-06-2009
Wollongong City Gallery Ltd	5,670,000	10,000	11,889,000	6,219,000
Illawarra Performing Arts Centre Ltd *	36,000	(54,000)	457,000	421,000

* Illawarra Performing Arts Centre reports by calendar year – the change in net assets represents the twelve month period from 30-12-07 to 31-12-08 and total equity is as at 31-12-08.

ENVIRONMENT PLANNING AND ASSESSMENT AGREEMENTS (section 93G (5))

Nil

EXTERNAL BODIES THAT EXERCISE FUNCTIONS DELEGATED BY COUNCIL (Clause 217 (1) (a6))

During 2009-10 the following external bodies exercised functions delegated by Council under Section 355 of the Local Government Act, 1993.

Body	Function
Planning + Environment	
Allen Park Bushcare	§ Bushland restoration
Artis Street Bulli Bushcare	§ Riparian restoration
Bellambi Dune Bushcare	§ Coastal Dune restoration
Bellambi Street Bushcare	§ Bushland restoration
Blue Divers Bushcare	§ Coastal/riparian restoration
Brickyard Point Bushcare	§ Coastal headland restoration
Byarong Creek (Mt Keira) Bushcare	§ Riparian restoration
Mid Byarong Creek (Figtree) Bushcare	§ Riparian restoration
Charcoal Creek (Upper) Bushcare	§ Riparian restoration
Charcoal Creek (Mid) Bushcare	§ Riparian restoration
Coalcliff Bushcare	§ Coastal restoration
Coalcliff/Clifton Bushcare	§ Coastal restoration
Coniston Heights Bushcare	§ Bushland restoration
Corrimal Dune Bushcare	§ Dune restoration
Darkes Road Bushcare	§ Woodland restoration
Emperor Court Bushcare	§ Bushland restoration
Ena Avenue Bushcare	§ Riparian restoration
Farmborough Waterfall Bushcare	§ Foothills/riparian restoration
Gellatly Avenue Bushcare	§ Bushland restoration
Gipps Road Bushcare	§ Revegetation
Greenhouse Park Bushcare	§ Revegetation
John Parker Reserve	§ Revegetation
Keira Foothills	§ Bushland restoration
King George V Oval Bushcare	§ Coastal zone
Kooloobong Reserve Bushcare	§ Bushland restoration
Korrimul Creek Bushcare	§ Riparian restoration
Mangerton Park Bushcare	§ Bushland restoration
Mangerton Park Project	§ Bushland restoration
Nyrang Park Bushcare	§ Bushland restoration
Puckeys Estate Bushcare	§ Hind-dune/lagoon restoration
Puckeys Estate Project	§ Coastal zone restoration

Body	Function
Planning + Environment (continued)	
Ranchby Reserve Bushcare	§ Revegetation/regeneration
Richardson Park Bushcare	§ Riparian restoration
Sandon Point Bushcare	§ Sea cliff restoration
Spearing Reserve Bushcare	§ Riparian restoration
Stanley Avenue Bushcare	§ Riparian restoration
Stanwell Park Bushcare	§ Riparian/dune restoration
Surf Life Saving Illawarra	§ To provide lifesaving and rescue services to Council in accordance with the executed service agreement.
Thomas Dalton Park	§ Riparian restoration
Towradgi Creek Bushcare	§ Riparian restoration
Towradgi Dune Bushcare	§ Dune restoration
Upper Brooks Creek Bushcare	§ Riparian restoration
Wharton's Creek Bushcare	§ Riparian restoration
Whipbird Reserve Bushcare	§ Bushland restoration (fire)
Wilson Street Bushcare	§ Sea cliff restoration
Wiseman Park Bushcare	§ Bushland restoration
Wollamai Point Bushcare	§ Coastal headland restoration
Wollongong Surf Leisure Resort	§ Coastal restoration
Wombarra (Morrison Road) Bushcare	§ Bushland restoration
Wombarra (Main Road) Bushcare	§ Hind-dune restoration
Infrastructure + Works	
Berkeley Pioneer Cemetery Restoration Group	§ Undertake minor maintenance and works to the grounds and improvements of Berkeley Pioneer Cemetery also utilising private equipment and labour from the Periodical Detention Centre.
Corporate + Community Services	
Bulli Senior Citizens' Centre	§ To occupy, manage, secure, care take and maintain the premises on behalf of Council. § Make the premises available for use by senior groups, community groups and others compatible with guidelines at mutually agreed times.
Wollongong Senior Citizens' Centre	§ To occupy, manage, secure, care take and maintain the premises on behalf of Council. § Make the premises available for use by senior groups, community groups and others compatible with guidelines at mutually agreed times.

FINANCIAL ASSISTANCE TO PERSONS FOR COUNCIL FUNCTIONS

(section 428 (2) (I))

Contributions made by Council under section 356 of the Local Government Act, 1993 in 2009-10 include:

	\$
Arts and Cultural Activities	130,872
Community Events and Activities	93,004
Community Safety	24,654
Educational and Environmental Activities	8,799
Heritage Grants	25,158
Sporting Activities	30,642
Total	313,129

Excerpt from Financial Assistance Policy amended 27 May 2008:

For the purpose of clarity, it should be noted the following examples are **not** considered financial assistance and are therefore outside the policy:

- a) Payments given to individuals or organisations in exchange for the provision of a service which Council would otherwise provide itself. This includes but is not limited to:
 - i. Neighbourhood Youth projects,
 - ii. Illawarra Children's Services,
 - iii. Illawarra Performing Arts Centre,
 - iv. Wollongong City Gallery,
 - v. Tourism Wollongong.
- b) Statutory contributions such as SES, Rural Fire and NSW Fire Brigades;
- c) Sponsorship which has a reciprocal benefit by way of the marketing and promotion of Council's brand, such as conferences, open days, trade fairs, etc;
- d) Contributions and subsidies (including rental subsidies) to perform functions which provide a reciprocal benefit to Council, such as Tourism Wollongong, and IRIS.

FREEDOM OF INFORMATION ACT (section 68 clause 10)

The Freedom of Information Act provides for a legally enforceable right for people to obtain access to information that Council holds. Any person who wishes to obtain access to information held by Council is encouraged to contact our public officer for assistance. There are a number of documents available including Strategic Directions 2009-12, management plans, annual reports, annual budgets, meeting agendas and minutes. Most are easily accessed via our website, libraries or administration centre and offices.

The following table specifies all Freedom of Information requests lodged. Statutory processing times were complied with in all cases.

Month	Name of Applicant	Processing Time Statutory Limit 21 Days
July	Law Partners	20 days
	J Walker	21 days
	Leitch Hasson Dent	12 days
	Law Partners	15 days
	W Wiener	21 days
August	Maria Papadimitriou	7 days
	Heggies Pty Ltd	6 days
September	Heggies Pty Ltd	9 days
	McLachlan Chilton Solicitors	7 days
	CMC Lawyers	1 day
	Lough Wells Duncan Lawyers	21 days
	Bussoletti Lawyers	21 days
	Watkins Tapsell Solicitors	6 days

Month	Name of Applicant	Processing Time Statutory Limit 21 Days	
September <i>(continued)</i>	Turner Freeman Lawyers	15 days	
	Jordan Mealey & Partners	21 days	
	Illawarra Mercury	17 days	
October	Douglas Partners	13 days	
	Lough Wells Duncan Lawyers	18 days	
November	Nil	-	
December	Slater and Gordon Lawyers	14 days	
January	Watkins Tapsell Lawyers	1 day	
	N Clark	15 days	
	RMB Lawyers	15 days	
	J Walker	21 days	
	White Barnes Lawyers	17 days	
	February	Slater and Gordon	13 days
February	D Laughton	1 day	
	R & M Smith	20 day	
	L Zarantonello	1 day	
	March	White Barnes Solicitors	1 day
March	Access Law Group	21 days	
	White Barnes Solicitors	19 days	
	T Johnson	21 days	
	April	Carroll & O'Dea Lawyers	21 days
	Slater & Gordon Lawyers	20 days	
April	Carroll & O'Dea Lawyers	8 days	
	D Saravovski	20 days	
	RMB Lawyers	21 days	
	May	White Barnes Solicitors	7 days
	May	M Barreda	21 days
		White Barnes Solicitors	1 day
D Melleuish		21 days	
McLachlan Chilton Solicitors		21 days	
June		Slater & Gordon Lawyers	21 days
June	M Barreda	17 days	
	White Barnes Solicitors	12 days	
	White Barnes Solicitors	21 days	
	Heggies Pty Ltd	19 days	
	B Ritson	6 days	
	Mason Black Lawyers	10 days	

HUMAN RESOURCE ACTIVITIES (section 428 (2) (m - n))

The Human Resources Strategic Plan continues to be implemented with major projects centred around the review of the Skills and Performance Management Appraisal System; educational support programs including cadets, apprentices, trainees, undergraduate program, existing worker trainee program, attainment of qualifications through in-house learning and tertiary assistance program; development of leadership capability and a constructive organisational culture; development through consultation of new organisational values; ongoing review and implementation of OH&S systems and processes; review of payroll process and function; and planning for OH&S Self Insurers audit and workforce planning. The following information outlines Wollongong City Council's Human Resource activities during 2009-10.

Skills and Performance Management Assessment System

§ A review of the Skills and Performance Management Assessment System was conducted via a consultative process involving employees, unions and management. A number of changes were accepted and will be implemented in 2010-11.

Training and Development

§ We have continued to make improvements to our e-learning capabilities by adding and enhancing our depth of e-learning programs, assessment processes and introducing self registration. We are continuing to review the effectiveness of knowledge and skills transfer through our e-learning method.

§ Traineeships for both new and existing employees provide opportunities to further educational studies. Additional programs offered during 2009-10 included the Diploma of Project Management, Graduate Certificate of Management, school based traineeships, internships and programs which supported cadets, apprentices and trainees.

§ The facilitation of the learning and development plan for the organisation resulted in 97% of all employees being involved in formal learning and development opportunities.

Leadership and Culture

§ The organisation conducted a cultural index survey (OCI) in 2009 and as a result, many areas of the organisation have developed cultural and leadership action plans to continue to move the organisation towards an increasingly constructive organisational environment.

§ Under a Human Resources facilitated program there has been an increased focus on mentoring and coaching within the organisation.

Attraction and Retention of Staff

§ Career opportunities have been marketed through initiatives involving reviewed advertising strategies; school visits by staff; participation at careers expos; and promotion of employment benefits and career opportunities through the recruitment process and our website.

§ Ongoing development opportunities have continued to occur throughout the organisation by introducing workplace traineeships and qualification attainment programs.

§ The Tertiary Assistance Scheme has continued to be promoted to encourage employees to improve their skills and qualifications with the program now supporting Masters level qualifications. There are currently 34 employees utilising the Tertiary Assistance Scheme.

Occupational Health and Safety (OHS) Management

The implementation of the OHS system and Get Smart program continued across all divisions. Each division has objectives and targets established in their business plans which are monitored through monthly reporting to Executive Management. The key activities completed include:

§ implementation of the risk management procedure;

§ implementation of the inspection, testing and monitoring procedure;

§ implementation of the systems of work;

§ implementation of the OHS Records procedure.

Implementation of the audit program continued. The following internal audits were conducted during 2009-10.

§ Risk Management - City Works, South Depot;

§ Emergency Procedures - Central Depot and Regulation and Enforcement.

Revision of claims management and injury management systems continued to ensure compliance with WorkCover's self insurer requirements. Improvements were made to the claims investigation processes, education of employees on the claims process and implementation of early intervention strategies for injured employees. This has resulted in Council achieving a 1.5% ratio of workers compensation costs to payroll costs.

Employment, Equity and Diversity (EED) Management Plan

We have continued our aboriginal employment strategy to designate one of our training positions per year to a person of aboriginal descent. We have also undertaken a survey to update the composition of our workforce and will be comparing this to the community profile in 2010-11 to determine areas of focus.

NATIONAL COMPETITION POLICY (section 428 (2) (r) clause 217 (1) (d) (ii - ix))

Council has adopted the principle of 'competitive neutrality' to its business activities as part of the national competition policy which is being applied throughout Australia at all levels of government.

The framework for its application is set out in the June 1996 Government Policy statement on the '*Application of National Competition Policy to Local Government*'.

The '*Pricing and Costing for Council Businesses - A Guide to Competitive Neutrality*' issued by the Department of Local Government in July 1997 has also been adopted.

The pricing and costing guidelines outline the process for identifying and allocating costs to activities and provide a standard of disclosure requirements. These disclosures are reflected in Council's pricing and/or financial reporting systems and include taxation equivalents; Council subsidies; return on investments (rate of return); and dividends paid.

DECLARED BUSINESS ACTIVITIES

In accordance with *Pricing and Costing for Council Businesses - A Guide to Competitive Neutrality*, Council has declared that the following are to be considered as business activities:

Category 1 (where gross operating turnover is over \$2 million)

a. **Waste Disposal**

Manages the disposal of solid waste generated within the city.

b. **Tourist Parks**

Operation, management and development of tourist parks at Bulli, Corrimal and Windang.

c. **Health and Fitness**

Responsible for the management and upkeep of Council's leisure centres.

d. **Crematorium and Cemeteries**

Provision of quality crematorium, cemetery and memorial facilities and services.

COMPETITIVE NEUTRALITY COMPLAINTS

Underpinning competitive neutrality is the need to properly recognise the full costs of Council's business activities. This allows comparisons to be made with competitors in the same marketplace and provides information that will allow Council to determine pricing policies for each business.

Wollongong City Council has developed a framework that will allow the full cost of each business activity to be identified. This system is referred to as FACTS (Full Activity Costing To Services). The Special Purpose Financial Reports (Income Statement by Business Activity and Balance Sheet by Business Activity) are prepared using full costs derived from the FACTS system.

Emphasis has been placed on developing an awareness of the Trade Practices Act, in particular Part IV of that Act and a complaints handling system has also been implemented to monitor all complaints relating to competitive neutrality. To date, no such complaints have been received. As yet the complaints handling mechanism has not been promoted to the public.

In summary, Council has embraced the principles of the National Competition Policy and has developed a business reporting facility through its management plan and business planning processes.

OVERSEAS VISITS (section 428 (2) r) clause 217 (1) (a))

Name	Conference/Seminar	Expense
John James - <i>Team Leader Development and Integration Governance and Information</i>	Sharepoint Conference 2009 19-22 October 2009 Las Vegas, NV, America	Registration: \$1,430 Total cost: \$1,430 (Council paid for registration only. All other costs met by employee.)
David Green - <i>Manager Land Use Planning Environmental Strategy and Planning</i>	International Planning Conference, Planning Pathways to the Future 20-23 April 2010 Christchurch, New Zealand	Registration: \$792 Accommodation: \$912 Air fare: \$570 Expenses \$473 Total cost: \$2,747

PARTNERSHIPS, COOPERATIVES OR JOINT VENTURES (section 428 (2) (q))

Nil

PAYMENT OF EXPENSES AND PROVISION OF FACILITIES TO ADMINISTRATORS (Clause 217 (1) (a1) (i – viii))

Administrator Fees and Expenses

The total cost on the payment of salary and expenses, and on the provision of facilities to all three Administrators during 2009-10 was \$276,900 and consists of the following:

Salary	\$254,912 (total for all three Administrators)
Expenses and facilities	\$21,988

Specific costs as required by Clause 217 of the Local Government (General) Regulation 2005 are as follows:

- (i) Provision of facilities - \$3,720
- (ii) Telephone calls - Nil
- (iii) Conferences and seminars - Nil
- (iv) Training and skills development - Nil
- (v) Interstate travel - Nil
- (vi) Overseas travel - Nil
- (vii) Partner, spouse or accompanying person - Nil
- (viii) Care of child or immediate family member – Nil

LORD MAYOR AND COUNCILLOR FACILITIES AND PAYMENT OF EXPENSES POLICY

This policy is currently suspended whilst Council is under Administration.

PRIVACY AND PERSONAL INFORMATION PROTECTION (section 33)

The Act requires Council to comply with Information Protection Principles which relate to the collection, storage, access, use and disposal of personal information that Council holds. Council is also bound by its Privacy Management Plan and the Privacy Code of Practice for Local Government. Copies of both documents are available from our Public Officer at the Council administration building.

Council has not received any requests for review of its conduct in relation to any complaint relating to a breach of the Act.

Council has complied with the Act and has recently made improvements to the security arrangement of all records.

RATES AND CHARGES WRITTEN OFF (clause 132)

2010 Abandonments	\$
Section 600 Allowances	376,957
Journals (inc Objections and Reascertainments to value)	232,970
Postponed Rates	91,930
Postponed Interest	58,066
Council Voluntary Pension Rebate	811,682
Pensioner Interest write-offs	16,508
Journal Interest write-offs	643
Domestic Waste write-offs	168,754
	1,759,520.00

SENIOR MANAGEMENT REMUNERATION (section 428 (2) (g) clause 217 (1) (b))

There are four senior staff positions at Wollongong City Council, the General Manager and three directors – as determined by last resolution of Council.

The total remuneration of each contract manager employed as at 30 June 2010 is listed below. The remuneration packages include the following:

- § the total value of the salary component of the package,
- § the total amount payable by Council by way of the employer contribution or salary sacrifice to any superannuation scheme to which the manager may be a contributor,
- § the total value of any non-cash benefits for which the manager may elect under the package, and
- § the total amount payable by Council by way of fringe benefits tax for any such non-cash benefits.

The figures below reflect a restructure of the Executive Management Team.

Position	Period	Total Value \$
General Manager	1/7/09 to 30/6/10	314,168
Director Planning + Environment	1/7/09 to 30/6/10	215,683
Director Corporate + Community Services	1/7/09 to 30/6/10	226,600
Director Infrastructure + Works	1/7/09 to 30/6/10	224,736
TOTAL		981,187

SERVICES AND PROGRAMS FOR CHILDREN (section 428 (2) (r) clause 217 (1) (c))

- § As part of National Child Protection Week Council promoted positive parenting through the 'Parenting with the Stars' project. This project included radio segments with local identities on parenting, a parenting with the stars panel which was broadcast live on local radio and a parenting workshop.
- § Council held the Annual Grandparents Picnic (funded through Families NSW) with more than 100 grandparents and their grandchildren in attendance. This picnic is an opportunity to recognise and celebrate the important role grandparents play in the community and also share information and resources to support them in their role.
- § Council continued to facilitate the local parenting interagency which provides information, resource and networking opportunities to organisation who work with families with children. Training was organised for network members of Father Inclusive Practice, the Australian Early Development Index (AEDI) and International design models and concepts for childcare centres.
- § Council supported the Transition to School picnic which is a key component of the local government area's Transition to School project. This picnic provides a civic event which celebrates the importance of this transition in a child and family's life as well as provides families with additional information to support them through this transition.
- § Council continued its commitment to creating a Child Friendly Wollongong and engaged with children on a number of built environment projects such as skate parks and the Towradgi Playground design.
- § A Play Strategy is currently under development. This document will guide the provision of play spaces across the city to ensure children are provided with interesting, creative and challenging play opportunities within their communities.
- § Council continued to provide 18 children's services facilities across the local government area where community child care organisations deliver long day care, preschool and occasional care services.
- § Council partnered with the Department of Education and Training to deliver the D'harawal project where an Aboriginal Elder delivered an Aboriginal science and story telling program to two schools in the Wollongong Local Government Area.
- § Council was a key partner with Australian Community Children's Services (ACCS) in the design and delivery of a National Children's Services Conference in Wollongong. A total of 235 delegates from across the country and state attended, with 30% of delegates from rural/remote and Indigenous services. The conference focused on the various and many changes to the provision of early childhood service across Australia, ensuring staff and management were equipped with the correct tools and information to ensure the streamlined implementation of these changes into their services.

- § Council's Children and Youth Services Library team delivered a wide range of programs throughout the year at Central and branch libraries, including Born to Read (for infants); Toddler Time; Kids Book Club; School Holiday Programs and special Book Week events.
- § A bi-lingual story time was held at the Central Library to mark Refugee Week during June 2010.
- § Council's Wollongong City Gallery conducted 48 school holiday workshops, 26 in term workshops for school students, 14 guided tours for pre-schools, 48 tours for primary schools and 16 for high school students. Its 'Just Imagine' program sought to engage children and young people with art and, through a writing competition, encouraging them to reflect and build their creative skills.

STATE OF THE WOLLONGONG ENVIRONMENT

(section 428 (2) (c) clause 218 -226))

The information below highlights the main activities undertaken during 2009-10 in relation to land, air, water, biodiversity, waste, noise, and heritage (both Aboriginal and non-Aboriginal). For a comprehensive report on the state of the Wollongong environment, refer to the Wollongong City Council State of Environment Report 2009-10, available on Council's website www.wollongong.nsw.gov.au

LAND

The Wollongong Local Government Area (LGA) covers approximately 76,200ha in a narrow coastal strip stretching 30km from Helensburgh in the north to Windang in the south. The LGA has two major local environmental plans (LEPs) including the Wollongong LEP 2009 and the Wollongong LEP (West Dapto) 2010.

Urban development is concentrated between the Tasman Sea and the Illawarra Escarpment. Urban land increases toward the southern half of the LGA. There is limited development potential in the northern suburbs. Demand for new dwellings in Wollongong has increased over time, due to a declining household occupancy rate and population growth.

Highlights 2009-10

- § The draft review of 7(d) lands at Helensburgh, Otford and Stanwell Tops was exhibited for three months from August 2009. Council received 3,447 submissions. Following the review and exhibition period, a preliminary report was compiled and exhibited for seven weeks prior to the preparation of a final report for Council's consideration. Over 9,000 submissions were received. The review of 7(d) lands and preparation of a final report will continue into 2010-11.
- § In February 2010, Council prepared a draft Town and Village Plans priority list that set out to review planning controls for towns and precincts. After an exhibition period and review of submissions, Council endorsed the following priority list, : (i) Warrawang Regional Centre Review; (ii) Draft Port Kembla Main Street Study; (iii) Review of Figtree and Unanderra Major Towns; (iv) Wongawilli Centre Masterplan; (v) Gwynneville Precinct Plan; (vi) Woonona and East Woonona Precinct Plan; (vii) Helensburgh Town Plan; (viii) Review of Fairy Meadow Major Study; (ix) Berkeley Town Centre Study; (x) Mount Kembla Site Specific DCP Review; (xi) Bulli Town Centre Plan; and (xii) Windang Town Centre Plan. These studies will be prepared over the coming three years, in consultation with the community.
- § The Minister for Planning established the Southern Region Joint Regional Planning Panel (JRPP) to determine regionally significant development applications. Its focus is on developments with values of more than \$10M, and subdivisions containing more than 250 lots. Wollongong City Council is covered by the Southern Region. The JRPP commenced on 1 July 2009 and has determined a total of 12 development applications.
- § Council prepared, exhibited and adopted an Encroachments Policy which came into effect from 24 November 2009.
- § Council adopted a plan of management for Stanwell Park Reserve and Bald Hill Lookout.
- § Council has completed a coastal zone in order to assess current and future possible coastal process hazards that could impact upon Wollongong's coastline. The study examined possible areas for concern and the predicted extent of these geographical hazards. The study will inform the development of a Coastal Zone Management Plan, which identifies risk management options. The plan is due to commence in September 2010.
- § Council adopted the Mullet Creek Floodplain Management Plan in February 2010. The Collins Creek Floodplain Management Plan flood study development was continued in 2009-10. Council also commenced preparation of Fairy Creek Floodplain Management Plan.
- § Following an increase in demand for commercial outdoor fitness training activities, Council adopted a policy on Commercial Fitness Training Activities on Public Open Space in August 2009. The policy recognises the need to effectively manage these activities to ensure all stakeholders can gain utility from designated community spaces.

AIR

Air quality across Wollongong can be highly variable but rarely extends beyond quality standards. Variations are primarily due to the changing domestic and industrial emissions in conjunction with prevailing weather conditions.

During 2009-10, Council received 128 air pollution complaints related to residential, commercial or industrial premises.

Highlights of 2009-10

- § Council has maintained its focus on improving operational energy efficiency. Council has continued to implement actions identified in the recently revised Water and Energy Savings Action Plan. A series of databases (including electricity, gas and fuel) have been developed to monitor consumption patterns and performance.
- § In 2008, Council received a \$50,000 grant from the Federal Department of Climate Change Local Adaptation Pathways program. This was used to prepare a Climate Change Adaptation Strategy and Action Plan, which included facilitating climate change risk planning workshops and developing an adaptation plan to address the potential risks that result from by climate change. During 2009-10, the actions in the plan were reviewed and integrated into Council's management plan.
- § During 2009-10, Wollongong, Kiama and Shellharbour councils together with the NSW Government's Environmental Trust provided funding for the Sustainable Illawarra project. The joint project assisted residents to reduce their greenhouse gas emissions. Sustainable Illawarra partnered with ten local businesses to offer special discounts on sustainable products. These special offers saw 28 solar power systems and 40 solar hot water systems installed across the region, saving significant amounts of greenhouse gases. A Ride to Work Week was also held during October 2009 with 120 riders from 36 different organisations/businesses participating. Participants rode a total distance of 2,160km, saving 650kg of greenhouse gases. To support residents to use sustainable transport, Sustainable Illawarra also held three popular bike maintenance workshops in May 2010, helping 30 residents learn the basics of bicycle maintenance.

WATER

Water bodies throughout the LGA require improvement in their water quality. Generally, water quality does not meet the guidelines for the protection of aquatic ecosystems and primary and secondary recreation. The main pressures on water quality include sewage overflows, urban runoff, on-site sewage management systems, rural runoff, industrial point source discharges, illegal dumping and litter.

During 2009-10, Council received a total of 122 water pollution complaints from the community. These included complaints related to on-site sewage management systems and runoff from sediment and wastewater from residential premises.

Sydney Water reported 49 dry weather overflows during 2009-10. The majority of these overflows were due to blockages of pipes caused by tree roots.

Highlights of 2009-10

- § Council now has estuary management plans to cover all the major estuaries under its responsibility. Strategies from these plans form the basis of water quality and ecological improvement activities, including:
 - Completing a foreshore pollutant audit of Towradgi and Fairy creeks. Poor water quality is a critical issue for these creeks. This project will assess the quality of stormwater flows to Fairy and Towradgi Creeks. Results will be used to formulate potential options to improve water quality.
 - Completing a project to improve water quality and the riparian vegetation along Cabbage Tree Creek adjacent to Wollongong's Innovation Campus. The project involved bank stabilisation, weed control and revegetation of the riparian corridor and improvements of fish passage and tidal exchange at the causeway along Puckey Avenue.
 - Reviewing Council's estuary management plans to identify management actions that need to be revised or new actions that need to be developed. This will ensure that water quality improvement outcomes resulting from the implementation of these plans are sustained with climate change.
 - Identifying options to improve water quality in the Parker Road Arm of Towradgi Creek. This section of the creek is beset by water quality problems and frequent algal blooms.
 - Developing an education resource to be used with school students to raise their awareness of community impact on estuaries and water quality and actions that can be taken at the local level to improve their condition.
 - Undertaking weed control and revegetation works at several creek locations across the LGA. These works will contribute to an improvement in wet weather flows in creeks.
- § During 2009-10, Council undertook a review of its three storm water management plans. The review found that Council had addressed 71% of the actions recommended in these plans. The review also included the identification of the key challenges for the region regarding stormwater quality management into the future, along with 21 new actions to address these challenges.

- § Horsley Estate currently has four water quality improvement ponds which are designed to reduce pollutant loads in urban stormwater draining from the estate before releasing water into nearby creeks that discharge into Lake Illawarra. During 2008, a performance monitoring project was initiated. So far, results show the ponds are reducing pollutant concentrations and that siltation rates are much slower than predicted.
- § During 2009-10, three on-site sewage management systems were inspected and approved to operate. In addition the installation of seven new systems was approved.
- § Sydney Water's Every Drop Counts program is designed to help organisations identify and implement water management solutions. During 2009-10, Council continued to improve its program rating with the continued development of a 'Water Consumption Database' to track water use across its facilities. The database has also enabled Council to identify and rectify consumption spikes due to leaks.
- § Microbial water quality in the entrance lagoon to Lake Illawarra was monitored as part of the Beachwatch Program. During 2009-10, water quality, on average, met the ANZECC guidelines for primary contact recreation. The guidelines were occasionally exceeded due to rainfall. In these cases, levels were not excessive.
- § The Beachwatch program continued to monitor microbial water quality at 11 beaches in the Wollongong LGA. Based on the microbial water quality measurements and a sanitary inspection, the beaches received a Beach Suitability Grade of very good or good, indicating that water is suitable for swimming, with the exception of the 24 hour period after heavy rainfall at ocean beaches and three days at estuarine sites.

BIODIVERSITY

Biodiversity refers to the variety of living things; including plants, animals and micro-organisms, the genetic material contained within these organisms, and the ecosystems in which they live. Biodiversity is adversely affected by the spread of urban development, as it can disturb natural areas and lead to increased air, land and water pollution.

The Wollongong LGA has many rare flora and fauna species. The area contains three threatened plant populations and 17 threatened plant communities that are listed under the Threatened Species Conservation Act and/or Environment Protection and Biodiversity Conservation Act. In addition, 29 threatened plant species and 80 threatened animal species have been recorded in the Wollongong LGA.

Highlights of 2009-10

- § The Biodiversity component of the Illawarra Biodiversity and Local Food Strategy for Climate Change commenced in January 2009. During 2009-10, the draft Illawarra Biodiversity Strategy was prepared ready for exhibition during the second half of 2010. Highlights of the strategy include outlining the biodiversity values and threats to the Illawarra, identifying priority vegetation types and threatened species, prioritising bush restoration works for community and crown land and mapping regional biodiversity corridors.
- § A Mangerton Biodiversity Bash was held to showcase biodiversity values and bush regeneration work. Bush regeneration also commenced at Mount Brown-Dapto to restore a remnant of Illawarra Subtropical Rainforest (endangered ecological community). Council received \$34,800 from Southern Rivers Catchment Management Authority to restore the Bangalay Sand Forest at Puckeys Estate, Fairy Meadow.
- § Wollongong Botanic Garden Nursery distributed 85,360 plants which contributed to the greening of the city through the Greenplan, Bushcare, FIREADY and city landscape programs.
- § During the year, 60 contract and 50 Bushcare sites underwent riparian or bushland regeneration, dune restoration and revegetation work. Bush regeneration contractors undertook restoration activities over approximately 521,630 square metres and planted 13,071 native trees, shrubs or grasses. Bushcare volunteers contributed 20,159 hours and installed 23,066 native plants.
- § A total of \$110,000 was received in grants from the NSW Environmental Trust to allow restoration and protection of native habitat including endangered ecological communities, riparian and headland sites and to support some of the Bushcare groups.
- § Aerial spraying of Bitou Bush was undertaken at Perkins Beach, Windang, Fishermans Beach, Port Kembla and Puckey's Estate, Fairy Meadow.
- § Council's Tree Management Control Plan allows Council to make proper assessment of the environmental importance and viability of trees before they are pruned, removed or damaged in any way. During 2009-10, Council received 1,827 applications for either pruning or removing vegetation. Clearing of vegetation without consent is an illegal activity and during 2009-10, 97 breaches of the Tree Management Control Plan were investigated and 15 penalty infringement notices issued.
- § As part of celebration for the 2009 National Tree Day, 141 participants took part in Council's event at Greenhouse Park, Wollongong planting 1,000 new trees.

- § In April 2010, Council endorsed a Vertebrate Pest Animal Management Policy. The policy outlines the role and approach of Council to pest management. Council has currently identified three priority pests for Wollongong LGA; deer, rabbits and Indian Myna birds. Council receives advice on pest matters and communicates information such as complaints from residents through the Pest Animal Advisory Group that has representatives from Council, Cumberland Livestock Health and Pest Authority, Department of Environment, Climate Change and Water, Sydney Catchment Authority, NSW Police, Game Council NSW, RSPCA and the Animal Welfare League.
- § The Illawarra District Noxious Weeds Authority continued to develop and implement an active noxious weed control program throughout Wollongong, consolidating the work of previous years. Activities undertaken included treatment of noxious weeds on Council land, including Bitou Bush, Mysore Thorn, African Lovegrass, Gorse, Serrated Tussock, Groundsel Bush and Giant Parramatta Grass; treatment of St Johns Wort on private and public lands; 151 property inspections; inspections of 25 nurseries and aquaria outlets; inspections of Macquarie Rivulet and Mullet Creek to ensure no new aquatic weed incursions had occurred; aerial spraying of Bitou Bush; and work with Probation and Parole community service workers two days a week to control Bitou Bush at Hill 60 and Cringila Park.

WASTE

Council is firmly committed to the reduction of waste going to landfill. The domestic waste collection services consist of weekly garbage services, fortnightly recycling and green waste services and an annual clean up. Residents have a price incentive to use small capacity garbage bins, with approximately 95% of households using the 80 litre or 120 litre garbage bins instead of the 240 litre bin.

During 2009-10, 38,639 tonnes of domestic waste went into landfill, which was a slight increase from 2008-09. Approximately 2,130 tonnes of material were collected from the annual household clean up.

Highlights of 2009-10

- § Through environmental education programs and recycling initiatives, Council is encouraging residents to adopt better waste management practices with a view to capture more recyclables and to decrease the amount of organic waste being placed in residential bins. During 2009-10, 17,672 tonnes of waste were recycled, an increase of 16.9% compared to 2008-09.
- § Council held its second free E-waste collection in May 2010, which resulted in nearly 120 tonnes of E-waste being collected, with at least 116 tonnes being recycled and diverted from landfill.
- § Over 1,000 residents participated in the Fridge Buyback Program since its commencement in April 2009. This outcome resulted in 94 tonnes of metal being recycled and an estimated 84.8kg of chlorofluorocarbons (CFCs) recovered.
- § A Chemical Cleanout was held in May 2010. It was the biggest collection held to date. A total of 676 residents attended and 22,115kg of chemicals were collected. This was over double the amount of people participating and material collected when compared to the 2008 Cleanout. The majority of material collected was either water based paint (32%), oil based paint (25%) or oils (12%).
- § Half of the educational workshops and programs delivered at the Botanic Garden Discovery Centre are on waste wise topics, with 10,767 participants during 2009-10. There were an additional 34 workshops delivered to 696 residents at other locations in the LGA.
- § A permaculture garden has been created at the Botanic Garden Discovery Centre to engage children and adults in sustainability and waste minimisation education initiatives.
- § As part of National Recycling Week activities a SWAP party was held in the Civic Plaza, Wollongong to encourage residents to bring along clothes items to swap for someone else's preloved items. An Avoid, Reuse, Recycle fashion parade was also held in the Wollongong Mall to raise awareness of opportunity shops, vintage clothing and consignment stores as an alternative to mainstream fashion boutiques. Op shop tours were also offered to residents which included a tour of the Whytes Gully landfill site and Revolve Centre.
- § Council investigated 545 abandoned vehicles over the year.
- § The Rise and Shine program continues to inspire the local community to undertake environmental projects within the local government area. During 2009-10, 111 community groups including schools and Bushcare groups removed 14 tonnes of rubbish and seven cars during the 12 week Spring Clean Up.
- § Mass clean up efforts in Wollongong were focussed around Clean Up Australia Day where 1,200 people collected over 11.56 tonnes of rubbish.
- § The Corrective Services Community Partnership Program collected approximately 750 cubic metres of wind blown litter from Whytes Gully Tip.
- § The collection of rubbish from 'black spots' was targeted throughout 2009-10 through the efforts of people associated with the NSW Department of Probation and Parole Services. Participants collected approximately 62.56 tonnes of litter over the year.

NOISE

The majority of noise affecting the community comes from individual incidents, such as barking dogs, machinery and audio equipment. These tend to affect individuals rather than the broader community. A number of pressures exist that may impact on the broader noise environment like increases in housing density because the smaller the allotments the higher the noise level experienced at adjoining premises.

During 2009-10, Council received a total of 879 complaints regarding noise. Two-thirds of these complaints concerned barking dogs. Although Council has ongoing education and management programs to address this issue, management of barking dogs is ultimately the responsibility of their owners. Other noise complaints related to the operation of tools, swimming pool pumps, air conditioner units and amplified sound equipment.

Highlights of 2009-10

- § As part of the assessment of development applications, Council considers the environmental noise implications of the development.
- § The Department of Environment, Climate Change and Water (DECCW) has an ongoing program to reduce noise from scheduled industrial premises. The main method that DECCW uses to ensure reductions in noise are pollution reduction programs (PRPs). In 2009-10, two noise-related PRPs were negotiated with scheduled industries.

HERITAGE

The cultural heritage of Wollongong is rich and diverse and Wollongong City Council recognises this through its heritage management program. The program is aimed at ensuring the ongoing conservation, promotion and interpretation of Wollongong's heritage.

Highlights of 2009-10

- § During 2009-10, Council re-established the Wollongong Heritage Advisory Committee, with the goal of providing advice to Council on Heritage matters. The committee is made up of eight members of the local community and the first meeting was held on 29 April 2010. The committee is currently focused on the two key priorities: undertaking a major review of Council's heritage schedules, commencing with the preparation of a Thematic History for the City of Wollongong; and the preparation of a Heritage Strategy to guide the priorities of Council and the committee for the next three years.
- § The draft Thematic History, prepared by historian Dr Terry Kass, was exhibited in May 2010. The committee is now working towards finalising the study and commencing the review of heritage items. An initial draft of the Wollongong Heritage Strategy was also developed and is currently under review.
- § During 2009-10, Council adopted an Aboriginal Heritage Chapter and a Heritage Conservation Chapter within the Wollongong Development Control Plan 2009. Council now has up to date development policies aimed at the conservation of our city's indigenous and non-indigenous heritage.
- § The Wollongong Local Heritage Grant Fund was established to provide a financial incentive to the owners of heritage properties to complete ongoing maintenance and conservation works to their properties. During 2009-10, Council distributed \$28,500 in grant funding, with seven projects supported. The grants are provided to the owners of heritage items to encourage their ongoing maintenance and conservation.
- § During 2009-10, two local heritage sites were added to the State Heritage Register. The Wollongong Harbour Precinct covers the precinct between Flagstaff Hill and the North Beach Precinct. This provides further recognition of this area as a state significant site with a wide range of heritage layers and features of significance. The Balgownie Migrant Hostel was also added to the NSW Heritage Register, in recognition of the significance of migrants to the development of Wollongong and the State, following World War II.
- § During 2009-10 Council's Heritage Officer reviewed 207 development application referrals in relation to heritage impacts. Council successfully defended the refusal of a development application in the Land and Environment Court, for which Aboriginal Heritage was a key consideration. Council also made one successful prosecution for illegal works to a heritage building.
- § Council finalised plans and gained approval for a sympathetic adaptive reuse of the North Beach Bathers Pavilion. In addition, works on the sympathetic adaptation of the Wollongong Town Hall commenced.
- § Council's Aboriginal Community Development Officer organised cultural awareness training for Council employees, provided advice relating to Aboriginal issues for Council projects and facilitated and supported Council's input into Reconciliation Week, Sorry Day and National Aboriginal and Islander Day of Observance Committee (NAIDOC) Week. A total of \$5,000 was funded to seven Aboriginal and non Aboriginal community groups through Council's NAIDOC week grants program. Seven individual NAIDOC week events were held with over 400 people in attendance.
- § Council's Aboriginal Reference Group has met on three occasions as per its charter and is working with Council to implement its Aboriginal Employment Strategy.

- § The proposed Keeping Place at Sandon Point is still being negotiated between the various parties. The Keeping Place is required under the Section 90 consent order and Wollongong City Council maintains its commitment to support the listed Aboriginal stakeholder groups, Stockland and the Department of Environment, Climate Change and Water in achieving a positive outcome. A 'package' for the Keeping Place is currently being considered by the key stakeholder groups. The proposal incorporates local Aboriginal stories, meets the various outcomes requested by stakeholders and builds on a project of the Illawarra Aboriginal Land Council to create a walkway over the dunes.
- § The Illawarra Aboriginal Community Based Working group (which Council is an active member of) continued with a number of programs relating to the environment, community, employment, justice and education.

STORMWATER MANAGEMENT SERVICES (clause 217 (1) (e))

STORMWATER MANAGEMENT CHARGE

Wollongong is unique in its proliferation of creeks and estuaries and the close proximity of the escarpment to the coast, causing rapid transport of stormwater surface flow during rainfall events. This presents particular challenges for council to manage the planning and development of the City's stormwater drainage network in such a way to balance the sometimes competing demands for new land for development, increased stormwater run-off that accompanies new development, protection of private and public assets from floods and protection of the natural environment. The cost of constructing and maintaining the stormwater drainage network is usually paid for firstly by those people purchasing newly developed land then ultimately borne by the rate and tax payers of the city. These costs need to be managed in line with the willingness and capacity for these same people to pay for this service.

Council prepared three Stormwater Management Plans over ten years ago to provide a strategic approach to our stormwater management. These plans were based on three major catchment areas which covered all of the Wollongong LGA plus some overlap with Shellharbour City Council. During 2009-10 Council staff carried out a comprehensive review of these stormwater management plans to update the list of recommendations and check priorities for the outstanding actions.

A new stormwater charge was introduced in 2006-07 following introduction of legislation by the state government to address the stormwater infrastructure costs borne by all councils. The legislation allowed a flat fee of \$12.50/\$25 to be applied to each unit and townhouse/individual household and a pro rata fee for each business premises. The charge enables a significant increase in the works program for renewal of our ageing stormwater infrastructure, along with construction of new stormwater infrastructure with a focus on urban flooding and stormwater quality improvement works.

The income obtained was allocated to five categories and is summarised in the table below which outlines the actual expenditure for each category.

Projected Versus Actual Expenditure on Stormwater Infrastructure

Category	Management Plan Budget 2009-10 \$	Actual Expenditure 2009-10 \$
Stormwater Quantity Management	891,000	456,523
Stormwater Quality Management	300,000	557,169
Stormwater Infrastructure Restore and Replace	313,000	267,203
Stormwater Network Operational	201,000	200,775
Stormwater Asset Management System	261,000	124,417
	1,966,000	1,606,087

The major difference between the management plan budget and the actual expenditure were for the categories of Stormwater Quantity Management and Stormwater Infrastructure Restore and Replace. The expenditure for these categories was less than budget due to delays in the completion of investigations and detailed designs and plans for the construction work. As a result of these delays, the additional money was spent on continuation of the creeks maintenance program and construction of stormwater quality improvement infrastructure under the Stormwater Quality Management program. Under expenditure in the Stormwater Asset Management System was due to delays in implementing a program to collect condition assessment information of the city's ageing network of stormwater pipes.

Stormwater Quantity Management

Work conducted under this category involved provision of new or enhanced stormwater drainage services to areas where inadequate stormwater service had previously being supplied.

Project Location	Work Description	Value \$	Stormwater Levy \$
Meads Avenue, Tarrawanna	Design of additional drainage infrastructure to mitigate localised flooding in Baden Powell Park.	10,568	10,568
Austinmer Road, Austinmer	Design of additional drainage infrastructure to mitigate localised flooding in Wigram Road.	16,513	16,513
Lismore Street/Hollebon Road, Bellambi	Design of additional drainage infrastructure to mitigate localised flooding in Lismore Street.	2,560	2,560
Edyth Street, Bellambi	Design of additional capacity drainage infrastructure to mitigate localised flooding in Edyth Street.	9,684	9,684
Birch Crescent, East Corrimal	Construct additional pipe and pit.	16,860	10,000
Gorrell Cres/Woodlawn Avenue, Mangerton	Construct additional pipe and pit.	116,223	116,223
Pioneer and Murrarar roads, Towradgi	Design of additional drainage capacity to mitigate localised flooding.	34,722	34,722
Gipps Street, Wollongong	Design of new drainage infrastructure between Church and Kembla streets.	14,453	14,453
Blackman Parade, Unanderra	Design of additional creek bank protection adjacent to 99 Blackman Parade.	1,800	1,800
Hume Drive, Helensburgh	Design of additional drainage capacity to mitigate localised flooding.	2,106	2,106
The Drive, Stanwell Park	Design of additional drainage infrastructure upstream of culvert.	3,940	3,940
Underwood Street/Princes Highway Corrimal	Flood study and concept design for upgrade of existing culvert under the highway and flood mitigation works downstream in Memorial Park.	56,087	56,087
Foothill Road, Corrimal (James Park)	Construct creek bank protection downstream of the culvert under Foothills Road.	174,205	174,205
Cabbage Tree Lane/Dawson Street, Fairy Meadow	Design of creek bank protection works.	1,609	1,609
Various	Preliminary investigations.	2,054	2,054
TOTAL		463,384	456,523

Stormwater Quality Management

Work detailed below involved creek maintenance to remove weeds and weed trees such as willow and coral trees from creeks to improve stormwater flow and reduce flood risks.

Project Location	Work Description	Value \$	Stormwater Levy \$
Various	Stormwater Officer to manage stormwater quality improvement projects and review stormwater management plans.	100,504	96,306
Weed Tree Removal - Various Creeks	Creek maintenance.	10,260	10,260
Bellambi Creek - Williams Crescent John Parker Reserve	Creek maintenance.	5,000	5,000
Bellambi Creek - Albert Street	Creek maintenance.	9,940	9,940
Bellambi Creek - Gladstone Street	Creek maintenance.	3,000	3,000
Bellambi Creek - Mountbatten Park	Creek maintenance.	5,000	5,000
Branch Creek - Murray Park Road	Creek maintenance.	4,000	4,000
Branch Creek - O'Briens Road	Creek maintenance.	4,000	4,000
Budjong Creek - Imperial Drive	Creek maintenance.	2,500	2,500
Byarong Creek - Figtree	Creek maintenance.	36,699	14,635
Cabbage Tree Creek - Chalmers Road	Creek maintenance.	7,500	7,500
Cabbage Tree Creek - Innovation Campus	Creek maintenance.	10,000	10,000
Cabbage Tree Creek - Guest Park	Creek maintenance.	12,000	12,000
Cabbage Tree Creek - Weekes Street	Creek maintenance.	5,000	5,000
Cabbage Tree Creek -Cabbage Tree Lane	Creek maintenance.	4,000	4,000
Cabbage Tree Creek - Foothills Road	Creek maintenance.	7,500	7,500
Cabbage Tree Creek - J K Bates Park	Creek maintenance.	2,000	2,000
Charcoal Ck - Cummins Street, Unanderra	Creek maintenance.	5,000	5,000
Charcoal Creek - Tallegalla Street, Unanderra	Creek maintenance.	10,000	10,000
Charcoal Creek - Tannery Street, Unanderra	Creek maintenance.	2,000	2,000
Collins Creek - Robert Street, Woonona	Creek maintenance.	2,000	2,000
Fairy Creek - Carters Lane	Creek maintenance.	5,000	5,000
Fairy Creek - Chapman Street	Creek maintenance.	3,000	3,000
Fairy Creek - Frat Club	Creek maintenance.	5,000	5,000
Fairy Creek - Mercury Street	Creek maintenance.	5,426	5,426
Fairy Creek - North Wollongong	Creek maintenance.	3,000	3,000
Fairy Creek - Thomas Dalton Park	Creek maintenance.	12,000	10,000
Fairy Creek - Wisemans Park Basin	Creek maintenance.	9,000	9,000
Hospital Creek - Warrawong	Creek maintenance.	7,500	7,500
Stanwell Creek - Stanwell Park	Creek maintenance.	4,000	4,000
Towradgi Creek - Lemrac Avenue	Creek maintenance.	2,000	2,000
Towradgi Creek - Meadow Street and Karen Place	Creek maintenance.	2,000	2,000
Towradgi Creek - Ziems Avenue	Creek maintenance.	11,320	9,433
Nicolle and Windang Road, Primbee	Creek maintenance.	3,000	3,000
Northcliffe Drive Stormwater Drain	Creek maintenance.	5,000	5,000
American Creek - Cordeaux Road, Mt Kembla	Creek maintenance.	3,000	3,000
Farahars Creek - Halley Crescent Wonona	Creek maintenance.	2,000	2,000
SUB TOTAL		330,149	300,000

Projects detailed below involve design and construction of Stormwater Quality Improvement Device (SQIDs) pollution control infrastructure.

Project Location	Work Description	Value \$	Stormwater Levy \$
Stormwater Quality Management (continued)			
Cawley Street East Corrimal	Finish project to construct SQID at pipe discharge to Bellambi Ck	16,336	16,336
Stuart Park, Nth Wollongong	Finish project to construct in line SQID in existing pipe prior to it discharging into Fairy Ck Lagoon.	139,554	133,664
Osborne Park, Wollongong	Design of SQID in existing open channels prior to discharge into Belmore Basin	24,610	-
Webb Park, Kanahooka	Finish project to construct SQID at pipe discharge to Brooks Creek.	19,155	19,155
Carters Lane, Fairy Meadow	Design of Gross Pollutant Trap at pipe discharge to Fairy Ck tributary	22,894	22,894
Fred Finch Park, Berkeley	Design of Stormwater Quality Management Pond	17,112	7,845
Glenwood Grove, Horsley	Complete installation of equipment to monitor quantity and quality of stormwater flows into and out of the stormwater detention pond.	57,275	57,275
SUB TOTAL		296,936	257,169
TOTAL		627,085	557,169

Stormwater Infrastructure Restore and Replace

Work conducted involved repair and replacement of existing stormwater drainage assets.

Project Location	Work Description	Value \$	Stormwater Levy \$
Various	Preliminary investigations.	2,606	2,606
William Street, Bulli	Construct new pit, pipe and lined channel to creek.	110,140	75,000
National Avenue, Bulli	Reline existing pipe.	13,101	13,101
Robsons Road, West Wollongong	Design for replacement of failed headwall on culvert under the road.	26,015	26,015
Bellevue Road, Figtree	Design for replacement of existing pit.	3,371	1,200
Northcote Street, West Wollongong	Design for channel lining of open drain.	500	500
Carlton Crescent, Farmborough Heights	Reconstruct failed PVC pipes with reinforced concrete pipes.	32,970	32,970
Stuart Park Car park, North Wollongong	Remove kerb and redirect stormwater flows onto adjacent parkland.	1,721	1,721
Kanahooka Road, Kanahooka	Replace existing pit and construct additional capacity drainage infrastructure.	55,542	52,989
Albert Street, Woonona	Reline existing pipe.	28,853	28,000
Carters Lane, Fairy Meadow	Reshape open drainage swale.	30,898	30,898
Church Street, Balgownie	Finish project from 2008-09 to replace failed headwall and creek bank protection.	2,203	2,203
TOTAL		307,920	267,203

Stormwater Network Operational

Work conducted involved planning and undertaking maintenance in stormwater control assets.

Project Location	Work Description	Value	Stormwater Levy
		\$	\$
Stormwater Operational Management	Cleaning of various stormwater pits, dams/ponds and stormwater pollution control infrastructure.	221,122	200,775
TOTAL		221,122	200,775

Stormwater Asset Management System

Work conducted involved a major project to collect asset management data on Council's stormwater drainage network, both the urban drainage (pits and pipes) and the creeks network. This information is considered vital to developing a long term asset management plan for Council's stormwater drainage service.

Project Location	Work Description	Value	Stormwater Levy
		\$	\$
Stormwater Asset Management System	Completed major project to compile asset inventory and condition assessment. Commence development of asset renewal programs.	200,775	124,417
TOTAL		200,775	124,417

SUMMARY OF LEGAL PROCEEDINGS (section 428 (2) (e))

Particulars	Finalised	Expenses Including GST	Receipts Excluding GST
		\$	\$
PL and PI claims and potential claims against Council			
Falamaki - Damage to reputation and loss of profits	No	195,939	Nil
Allison - Personal injury	No	24,536	Nil
LBC Lawyers - Loss of development potential	No	36,570	Nil
Vic Vellar Nominees - Loss of land value	No	Nil	Nil
Ainsworth - Personal Injury	Yes	1,700	Nil
Potter - Personal Injury	No	7,295	Nil
Weiner - Defamation	Yes	26,371	Nil
Orlovic - Economic loss	Yes	3,802	508
Council Initiated Litigation			
Falamaki - Bankruptcy	No	121,375	Nil
Peedoms Lawyers (LawCover) - Recovery of legal costs and damages arising from error in lease of Lagoon Restaurant	No	480,742	Nil
Sebvell - Set aside of development consent at Flinders Street, Wollongong (Quattro)	Yes	334,141	Nil
Sebvell - Winding up of company to recover costs	No	20,165	Nil
Vic Vellar Nominees - Set aside of development consent at Corrimal	No	66,979	Nil
Redford - Unapproved use at Kemblawarra Road, Kemblawarra	No	10,715	Nil
Presrod - Re-opening of development consent at Smith Street, Wollongong	Yes	22,521	Nil

Particulars	Finalised	Expenses Including GST \$	Receipts Excluding GST \$
Council Initiated Litigation (continued)			
Pure Nightclubs - Non-compliance with development consent at Crown Street, Wollongong	No	9,978	Nil
Manbead - Failure to obtain development consent at Industrial Road, Unanderra	No	4,030	Nil
Vero Insurance - Failure to respond to insurance policy NES Hall, Port Kembla	Yes	118,482	Nil
Legge - Unauthorised structures at Paterson Road, Coalcliff	No	9,556	Nil
Shelljames - Unauthorised works at Crown Street, Wollongong	Yes	3,068	2,572
Appeals against Council			
Falamaki - Arter Avenue, Figtree	No	42,426	Nil
Meta - Robertson Street, Port Kembla	Yes	2,699	Nil
Austi Developments - Spinners Way, Bulli	Yes	3,633	Nil
Weriton Finance - Yuruga Parade, Austinmer	No	15,750	Nil
McClelland - Bank Street, Wollongong	No	1,752	Nil
Groeneveld - Mt Pleasant Road, Mt Pleasant	Yes	20,086	20,086
Nicholson - Dangerous dog declaration	Yes	1,066	Nil
Hamod - Lower Coast Road, Stanwell Park	Yes	18,365	Nil
PGH Environmental - Princes Highway Maddens Plains	Yes	125,482	Nil
Moller - Dangerous dog declaration	Yes	2,288	Nil
Duran - Dangerous dog declaration	Yes	3,042	1,656
Edenvell - Redgum Ridge Figtree	Yes	24,780	Nil

WORK CARRIED OUT ON PRIVATE LAND (section 428 (2) (k))

Foothills Road, Corrimal - Creek stabilisation works adjacent to and within private lands. \$174,205 was funded from Stormwater Levy surcharge.

Birch Crescent, East Corrimal - Stormwater protection works adjacent to Bellambi Lagoon. \$16,860 was funded from Stormwater Levy.

William Street, Bulli - Stormwater renewal works \$110,140 with \$75,000 funded from Stormwater Levy.