

COMMUNITY QUESTIONNAIRE

Your comments on the draft Flood Study report

1. Please provide your comments on the draft Flood Study Report in the space provided at the back of this Questionnaire.

In particular we would like your feedback on the flood extents shown for the August 1998 flood.

Your attitudes to Council's development controls

2. Please rank the following development types according to which you think are the most important to protect from floods.

(1=highest priority to 6=least priority)

- a. Commercial
- b. Residential
- c. Essential community facilities
- d. Critical utilities
- e. Minor development and additions
- f. New residential subdivisions

3. What level of control do you consider Council should place on new development to minimise flood-related risks?

(Tick only one box please)

Note: In addition to being favoured by the Community, these options would also need to comply with legislation.

- a. Prohibit all new development on land with any potential to flood.
- b. Prohibit all new development only in those locations that would be extremely hazardous to persons or property due to the depth or velocity of floodwaters, or evacuation difficulties.
- c. Place restrictions on development which reduce the potential for flood damage (e.g. minimum floor level controls or the use of flood compatible building materials)
- d. Advise of the flood risks, but allow the individual a choice as to whether they develop or not, provided steps are taken to minimise potential flood risks

- e. Provide no advice regarding the potential flood risk or measures that could minimise those risks
- f. Don't know

4. What notification do you consider Council should give about the potential for properties to be affected by flooding?

(Tick one or more boxes)

- a. Advise every resident and property owner on a regular basis of the known potential threat
- b. Advise only those who enquire to Council about the known potential flood threat
- c. Advise prospective purchasers of property of the known potential flood threat
- d. Provide no notifications
- e. Other, please specify _____

Your opinions on floodplain risk management measures and controls

5. Below is a list of possible options that may be looked at to try to minimise the effects of flooding in the Study Area.

This list is not in any order of importance and there may be other options that you think should be considered. For each of the options listed, please tick either "yes" or "no" to indicate if you favour the option. Please leave blank if undecided. (In addition to being favoured by the Community, management options would also need to comply with legislation and be capable of being funded.)

- | | Yes | No |
|--|--------------------------|--------------------------|
| a. Management of vegetation along creek corridors to provide flood mitigation, stability, aesthetic and habitat benefits | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Widening and/or dredging of watercourses | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Removal of floodplain obstructions | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Construct permanent levees to contain floodwaters | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Voluntary purchase of the most severely affected flood-labile properties | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Raising of existing houses above the 100 year flood level | <input type="checkbox"/> | <input type="checkbox"/> |

COMMUNITY QUESTIONNAIRE

- g. Flood proofing of individual properties by waterproofing walls, putting shutters across doors, etc
- h. Controls on future development in flood-labile areas (e.g. minimum floor levels, controls on extent of filling allowed on property etc.)
- i. Improvements to flood warning prior to a flood
- j. Public education, community participation and flood awareness programs
- k. Making sure all information about the potential risks of flooding is available to all residents and business owners
- l. Providing a certificate to all residents stating whether their property is flood affected
- m. Making sure residents and business owners have Flood Action Plans - these outline WHAT people should do, WHERE they should go and WHO they should contact in a flood
- n. Installing flood markers (e.g. on telegraph poles) to act as constant reminders of the heights of previous floods

Other Information

6. What do you think is the best way for us to get input and feedback from the local community about the results and proposals from this study?

(Tick one or more boxes)

- a. Council's website
- b. Articles in local newspaper
- c. Open days or drop-in days
- d. Community workshops
- e. Public meetings
- f. Through Council's Floodplain Risk Management Committee
- g. Other, please specify _____

About your property

Please refer to the property to which this newsletter has been mailed:

7. Tick as appropriate

- a. I am a resident
- b. I operate a business
- c. I own the property
- d. I rent the property
- e. Other, please specify _____

8. How long have you owned, lived at or conducted business at this address?

- a. Less than 1 year
- b. 1 year to 5 years
- c. 5 years to 20 years
- d. More than 20 years (____ years)

9. What is your property?

- a. Shop/Retail
- b. Factory/Industrial
- c. House
- d. Villa/Townhouse
- e. Unit/Flat/Apartment
- f. Vacant land
- g. Other, please specify _____

10. If you wish us to contact you so you can provide further information, please provide your details below:

Name: _____

Address: _____

Phone (Home) _____

Phone (Work) _____

Best time to call is _____

Fax No. _____

Email: _____

COMMUNITY QUESTIONNAIRE

Additional Information/Comments

Please write your comments in the space provided below and attach additional pages if necessary:

Multiple horizontal lines for writing comments.

Thank you for your participation in this study

Copies of this questionnaire can be obtained from www.wollongong.nsw.gov.au

WCC Marketing © PR8112.35397.7.09

flood PLAIN

management

COMMUNITY QUESTIONNAIRE

Floodplain Risk Management Study for the Combined Catchments of Whartons, Collins and Farrahars Creeks, Bellambi Gully and Bellambi Lake

For Residents and Businesses

This questionnaire is part of the Combined Catchments Floodplain Risk Management Study, currently being undertaken by Consultants on behalf of Wollongong City Council. It will help determine the flood issues that are important to you.

Please return your completed questionnaire in the reply paid envelope provided before 9 October 2009. No postage stamp is required. If you have misplaced the supplied envelope or wish to send an additional submission, the reply paid address is:

Wollongong City Council
Reply Paid 65332
Locked Bag 8821
WOLLONGONG NSW 2500

Your Address (optional)

Name of Business/Organisation (if applicable)

Please provide any additional information in the space provided at the back of this Questionnaire.

