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Key Multicultural Organisations	Contact Details
<p><b>NSW Community Relations Commission:</b> State body that promotes multiculturalism; small grants program; interpreting and translation services</p>	<p>84 Crown Street, WOLLONGONG 2500 Ph: 1300 651 500 <a href="http://www.crc.nsw.gov.au">www.crc.nsw.gov.au</a></p>
<p><b>Multicultural Communities Council Illawarra</b></p> <ul style="list-style-type: none"> <li>Aged Day Care services</li> <li>Youth Workers, Links to Learning Program</li> </ul>	<p>117 Corrimal Street, WOLLONGONG 2500 PO Box 238, WOLLONGONG 2500 Ph: (02) 4229 7566 <a href="http://www.mcci.org.au">www.mcci.org.au</a></p>
<p><b>Illawarra Multicultural Services</b></p> <ul style="list-style-type: none"> <li>Services for newly arrived people, children, and young people with a disability</li> <li>Advocacy</li> <li>Convenes the Illawarra Multicultural Services Network</li> <li>Free migration advice</li> <li>Citizenship program</li> </ul>	<p>17 Auburn Street, WOLLONGONG 2500 PO Box 876, WOLLONGONG 2500 Ph: (02) 4229 6855 <a href="http://www.ims.org.au">www.ims.org.au</a></p>
<p><b>Multicultural Health Service</b> Bi-lingual staff provide support, programs and resources for CALD communities</p>	<p>C/O Population Health, Planning and Performance Locked Bag 9, UNANDERRA 2526 Ph: (02) 4221 6770 <a href="http://Illawarra Shoalhaven Health District">Illawarra Shoalhaven Health District</a></p>
<p><b>Association of Illawarra Community Language Schools (AICLS)</b> Runs classes for children on weekends or after school hours. <i>Arabic, Chinese, French, Indian, Italian, Korean, Macedonian, Portuguese, Spanish, Turkish</i></p>	<p>Cringila Public School Sheffield Street, CRINGILA 2502 Ph: (02) 4276 4774 <a href="http://www.aicls.org.au">www.aicls.org.au</a></p>
<p><b>SCARF - Strategic Community Assistance for Refugee Families</b> Volunteers provide support for newly arrived families, tutoring for young people, driving lessons; social enterprise projects.</p>	<p>26 Atchison Street Wollongong Ph: (02) 4224 8646 <a href="http://www.scarf1.org.au">www.scarf1.org.au</a></p>
<p><b>Wollongong City Council Multicultural Reference Group</b> Provides advice to Council on issues affecting CALD communities</p>	<p>WCC Multicultural Officer, Community, Cultural &amp; Library Services Division Ph: (02) 4227 7239</p>
<p><b>Illawarra Migrant Services Network</b> A bi-monthly interagency of services who work with CALD communities</p>	<p>C/O- Illawarra Multicultural Services 17 Auburn Street WOLLONGONG 2500 Ph: (02) 42296855</p>
<p><b>Ethnic Day Care Coordinators Forum</b> A network of coordinators who run aged day care programs.</p>	<p>C/O- Day Care Coordinator MCCI, 117 Corrimal Street WOLLONGONG 2500 Ph: (02) 42297566</p>

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<b>Interpreter Services</b>	
<b>Wollongong City Council Interpreter Service</b> On site face-to-face interpreting service, fees apply	Ph: (02)4227 7650 Fax: (02) 4227 2641
<b>Health Care Interpreter Service</b>	Ph: (02) 4274 6233 Fax: (02) 4276 2487
<b>Telephone Interpreter Service</b>	Ph: 131 450 Doctor Priority Line: 1300 131450
<b>Local Government</b>	
<b>Multicultural Services Officer:</b> Information, policy and community programs	Ph: (02) 4227 7239 (Direct Line)
<b>Wollongong City Council Language Aides</b> Provide Council information in community languages.	Ph: (02) 4227 7111 (Customer Service)
<b>Shellharbour City Council Language Aides</b>	Ph: (02) 4221 6170

## COMMUNITY SERVICES DIRECTORY

Wollongong City Council library services have an extensive resource and database of local community organisations, which is updated regularly. This database can be accessed through Council's website at:

<http://www.wollongong.nsw.gov.au/services/community/directories./pages/communityservices.aspx>

**This is the key online directory for multicultural services in Wollongong.**

For a general list of local multicultural services, use the 'search' function and type in 'multicultural' or 'ethnic groups'.

## USEFUL WEBSITES

- [www.crc.nsw.gov.au](http://www.crc.nsw.gov.au) – current state policy issues, language services
- <http://www.homeaffairs.gov.au/> - settlement services info & migration statistics
- [www.racismnoway.com.au](http://www.racismnoway.com.au) - educational resources
- [www.humanrights.gov.au/education/voices\\_of\\_australia/index.html](http://www.humanrights.gov.au/education/voices_of_australia/index.html) - educational resources; *Voices of Australia* publication (stories of cultural identity), plain English guide to Racial Discrimination Act
- [www.hreoc.gov.au](http://www.hreoc.gov.au) - info on race discrimination, fact sheets on legislation
- [www.mdaa.org.au](http://www.mdaa.org.au) - The Multicultural Disability Advocacy Association of NSW (MDAA) is the peak body for people from a non-English speaking background (NESB) with disability and their families and carers in NSW
- <https://www.homeaffairs.gov.au/> - Settlement services information & migration statistics

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