

## ITEM 1

## PUBLIC EXHIBITION - DRAFT OUR WOLLONGONG OUR FUTURE 2035 - INTEGRATED PLANNING DOCUMENTS

In consultation with the community, the draft Our Wollongong Our Future 2035 planning documents have been prepared. The draft planning documents set out the vision and strategic direction for the Wollongong community and Council's actions and resource commitments in working towards achievement of the Community Strategic Plan and Council's Delivery Program.

This report seeks Council's endorsement for the Draft Our Wollongong Our Future 2035 Community Strategic Plan, Draft Resourcing Strategy 2025-2035 and Draft Delivery Program 2025-2029 and Operational Plan 2025-2026 to be placed on public exhibition.

### RECOMMENDATIONS

- 1 Council endorse the Draft Our Wollongong Our Future 2035 Community Strategic Plan, Draft Resourcing Strategy 2025-2035, Draft Asset Management Policy, Draft Delivery Program 2025-2029 and Operational Plan 2025-2026, including the Draft Budget 2025-2026, Draft Infrastructure Delivery Program 2025-2026 to 2028-2029 and Draft Revenue Policy, Rates, Annual Charges and Fees 2025-2026 to be placed on public exhibition for the period 9 April to 7 May 2025.
- 2 Following public exhibition, the post-exhibition Our Wollongong Our Future 2035 Community Strategic Plan, Resourcing Strategy 2025-2035, Asset Management Policy, Delivery Program 2025-2029 and Operational Plan 2025-2026, including the Budget 2025-2026, Infrastructure Delivery Program 2025-2026 to 2028-2029 and Revenue Policy, Rates, Annual Charges and Fees 2025-2026 be presented to Council for adoption.

### REPORT AUTHORISATIONS

Report of: Brian Jenkins, Chief Financial Officer

Authorised by: Renee Campbell, Director Corporate Services - Connected + Engaged City

### ATTACHMENTS

- 1 Exhibition Draft Our Wollongong Our Future 2035 Community Strategic Plan
- 2 Exhibition Draft Resourcing Strategy 2025-2035
- 3 Exhibition Draft Asset Management Council Policy
- 4 Exhibition Draft Delivery Program 2025-2029 and Operational Plan 2025-2026
- 5 Exhibition Draft Attachment 1 - Budget 2025-2026
- 6 Exhibition Draft Attachment 2 - Infrastructure Delivery Program 2025-2026 to 2028-2029
- 7 Exhibition Draft Attachment 3 - Revenue Policy, Rates, Annual Charges and Fees 2025-2026
- 8 Our Wollongong 2035 Engagement Report - Phase 1

### BACKGROUND

Council commenced the development of this Community Strategic Plan with launching the Our Wollongong Our Future 2035 engagement process in October 2024. A two phased approach was developed and implemented to enhance engagement outcomes and ensure the adopted document is a true reflection of the community's aspirations and priorities.

Phase 1 – Listening to our community concluded on 18 November 2024. Information collected from various methods was collated and analysed, with high level findings presented to Councillors in November 2024, followed by a comprehensive Engagement Report in December 2024. The Phase 1 Engagement Report is an attachment to this report.

Phase 2 – Checking In (public exhibition process), will occur during the period of 9 April to 7 May 2025.

The draft Plans have been informed by feedback from the community and with extensive input and engagement from Councillors, Executive, Senior Leadership Team and officers from across Council. A range of internal and external data sources have informed the development of the draft planning suite, including previous Community Strategic Plans; United Nations Sustainable Development Goals; stakeholder strategic plans; Council's Supporting Documents; census data; stakeholder engagement;

community engagement feedback; community satisfaction and wellbeing Surveys; State and Regional Plans; staff meetings and workshops and current priorities.

### **Our Wollongong Our Future 2035 Community Strategic Plan**

A Community Strategic Plan (CSP) is an aspirational document that outlines the community's desired future for their Local Government Area (LGA). It outlines where the community wants to be, the strategies for how we will get there, who is responsible and measures to track progress (community indicators).

While Council has a custodial role in initiating, preparing and maintaining the Community Strategic Plan, Council is not wholly responsible for its implementation. Other partners, such as State Agencies and community groups, may also be engaged in delivering the long term objectives of the Community Strategic Plan. The revised Community Strategic Plan identifies Council's role for each strategy including advocate, partner, regulator and service provider.

The updated Plan includes feedback from our community and stakeholders to focus the Plan and results for the most meaningful impact. This has resulted in amended vision, goals, objectives and strategies to reflect community feedback and is more succinct. While retaining key themes and high-level outcomes Our Wollongong 2032, the Community Strategic Plan review proposes four new goals. The revised draft includes a range of changes, including:

#### **Revised Vision**

A revised vision has been developed as a result of community sentiment from phase 1 of the Community Strategic Plan community engagement.

The draft revised vision is as follows:

*"On Dharawal Country, from the mountains to the sea, we value and respect each other, our places, past, and future. We will be a sustainable, connected, vibrant, and innovative city, with a diverse economy."*

**Amended from current vision** – *"From the mountains to the sea, we value and protect our natural environment and will be leaders in building an educated, creative, sustainable and connected community."*

#### **Revised Community Goals**

The current Our Wollongong Our Future 2032 Community Strategic Plan is structured by six community goals relating to economic, environmental, social, cultural, health, transportation, development, and sustainability outcomes. The draft Our Wollongong Our Future 2035 Community Strategic Plan captures these focus areas and themes in a four goal structure, reflecting updated community sentiment.

##### **1 We are a sustainable and climate resilient city**

- Retains elements of current goal 1 ('We value and protect our environment'), with a stronger focus on climate resilience and sustainability.

##### **2 We have well planned, connected, and liveable places**

- Includes elements from current goal 1 ('We value and protect our environment'), goal 5 ('We have a healthy community in a liveable city') and goal 6 ('We have affordable and accessible transport').

##### **3 We foster a diverse economy, and we value innovation, culture, and creativity**

- This goal combines current goal 2 ('We have an innovative and sustainable economy') and goal 3 ('Wollongong is a creative, vibrant city').

##### **4 We have a healthy, respectful, and inclusive community**

- This goal combines elements of current goal 4 ('We are a connected and engaged community') and goal 5 ('We have a healthy community in a liveable city').

A range of other amendments have been made to the objectives and strategies which sit beneath each goal, including:

- Goal 1 focuses on the natural environment, resilience and addressing climate change. Additional strategies include partnering with the Aboriginal and Torres Strait Islander communities and organisations on the way we care for our environment. There is a new focus on the circular economy and a specific strategy on protecting and enhancing the value of Lake Illawarra.
- Goal 2 promotes development that is balanced, well planned and sustainable. There is an increased focus on housing affordability. There is a continued focus on connected and sustainable transport within and out of the Wollongong Local Government Area. There is an additional strategy on sustainable and resilient infrastructure.
- Goal 3 focuses on a diverse economy, innovation and building a vibrant city. It includes strategies to support arts and culture, to build a vibrant city. This goal has specific strategies relating to tourism and events.
- Goal 4 covers recreation, leisure, wellbeing, belonging and inclusivity, and includes strategies to support the vulnerable and promote equity. Goal 4 includes a new strategy to promote opportunities for inclusion of people with all abilities and has a greater focus on water safety. The role of Council as a provider of services and information for the community is included in this goal.
- All community goals include alignment to the United Nations (UN) Sustainable Development Goals.

### **Draft Resourcing Strategy 2025-2035**

Council's role in delivering the Community Strategic Plan and Delivery Program is supported by the Resourcing Strategy and acts as the bridge between planning and delivery. The Community Strategic Plan outlines the community's main priorities and aspirations for the future and the strategies to achieve them. Council's Delivery Program details the principal activities to be undertaken by Council to perform its functions (including implementing the strategies it is responsible for in the Community Strategic Plan) within the limits of the resources available under the Resourcing Strategy. The Resourcing Strategy outlines how Council will manage and allocate its resources (finances, assets, workforce and technological) to implement the Delivery Program, delivered through Council's Services.

The draft Resourcing Strategy includes the following key elements:

- Draft Long Term Financial Plan 2025-2035
- Draft Asset Management Strategy 2025-2035
- Draft Workforce Management Plan 2025-2029
- Draft Digital Strategy 2025-2029

### **Draft Long Term Financial Plan 2025-2035**

The Long Term Financial Plan is a component of the Resourcing Strategy that provides the financial projections for the next 10 years based on the direction proposed and decisions of Council. It details the planning assumptions that underlie these, the key indicators that are used to measure performance and discussion of risk areas.

It is a living document intended to support decision making and provide a guide for future action. It is continually updated to reflect both internal decisions and external impacts.

The Plan and corresponding financial forecasts are built within the parameters of Council's Financial Sustainability Policy. The Draft Financial Sustainability Policy provides direction and context for decision making in the allocation, management and use of Council's limited financial resources. It sets the parameters within which Council provides financial stability, affordability, focus, efficiency, or value for money, over the short, medium and longer terms. The key performance indicators outlined in the Draft Financial Sustainability Policy set clear targets to support continuous measurement of financial sustainability. The Draft Financial Sustainability Policy has been tabled under separate cover and is proposed to be exhibited concurrently with these Plans.

### **Draft Asset Management Strategy 2025-2035**

The draft Asset Management Strategy provides the strategic direction for managing Council's diverse asset portfolio. It outlines how Council will ensure our assets support the delivery of community priorities

and aspirations, as defined in the Community Strategic Plan, and those services and functions Council is responsible for as presented in the Delivery Program and Operational Plan.

The Strategy emphasises organisational sustainability, resilience and value-for-money outcomes in managing assets throughout their lifecycle. It serves as a guide for decision making ensuring Council resources are effectively prioritised and deployed to support implementation of the Delivery Program.

A draft Asset Management Plan (AMP) has been prepared to support the implementation of the draft Asset Management Strategy which provides detailed, long term planning for the maintenance, renewal and upgrade of Council's assets, for each asset class. While the AMP forms a key part of the Resourcing Strategy, it will be presented to Council as a separate document in a future report. Public exhibition is proposed for May-June 2025, with adoption aligned to the Integrated Planning documents presented in this report.

### **Draft Workforce Management Strategy 2025-2029**

The draft Workforce Management Strategy ensures Council has the right people, skills and capacity to deliver the quality services and projects included in the Delivery Program and Operational Plan. Recognising our people are our most important asset, the Strategy aims to support a workforce that is agile, future-ready and equipped to achieve our objectives.

### **Draft Digital Strategy 2025-2029**

The draft Digital Strategy leverages technology and innovation to support all areas of Council and improve efficiency, service delivery, customer service and community engagement. The Strategy sets out Wollongong's vision for a digital future. This Strategy provides a roadmap for how we can continue to transform our organisation and participate in the continued digital transformation of Wollongong, creating opportunities for our residents, visitors and businesses and addressing the challenges of the digital age.

### **Draft Asset Management Policy**

Council is the custodian of community and corporate assets worth over \$7B. The value and number of assets will change in response to service demand and population growth, and we must be agile and responsive to these changes. The Asset Management Policy outlines the responsibilities and accountabilities for the sustainable and coordinated management of existing and new assets. The intent of the Policy sets out the asset management principles, establishes the strategic asset management framework, defines key roles and responsibilities, by promoting sustainability and supports inter-generational equity.

### **Draft Delivery Program 2025-2029 and Operational Plan 2025-2026**

The Delivery Program and Operational Plan outlines the projects and services Council will deliver to work towards achieving the community's long term direction, vision and goals identified in the Community Strategic Plan set by our elected representatives.

The Delivery Program 2025-2029 and Operational Plan 2025-2026 includes:

- Draft Budget 2025-2026
- Draft Infrastructure Delivery Program 2025-2026 to 2028-2029
- Draft Revenue Policy, Rates, Annual Charges and Fees 2025-2026

The development of the Delivery Program and Operational Plan was informed by the Community Strategic Plan phase 1 engagement process, a range of internal and external data sources, Council's Supporting Documents; census data; Councillor workshops; staff meetings, workshops and current priorities.

### **Draft Budget 2025-2026**

The financial forecasts contained in this document provide a financial view that support the Service levels and outcomes documented in the Resourcing Strategy and Delivery Program 2025-2029 and Operational Plan 2025-2026.

Forecasts have been informed by the revised and yet to be adopted Asset Management Plan, the timing of the capital program, and are supported by a range of underlying indices and assumptions discussed throughout the Budget document.

The development and maintenance of Council's forecasts are centred around a 10 year continuous budget process that is updated regularly. Underlying indices support the long term forecasts and are revised through the strategic planning process to reflect recent economic indicators. The greatest risk in this process is that underlying indices, particularly the correlation between the rates index and cost of service, are mismatched in the future.

The key forecast financial results related to Council's Key Financial Indicators for the years 2025-2026 to 2028-2029 are shown in the tables below.

Table 1

### Key Income & Expense Results

	2025/2026 Forecast \$M	2026/2027 Forecast \$M	2027/2028 Forecast \$M	2028/2029 Forecast \$M
Funds Available for Replacement	67.3	73.7	72.1	79.5
Funds Result	0.9	(0.3)	0.5	0.2
Available Funds	16.7	16.4	16.9	17.1

Since 2022, Council has continued to forecast and report negative Operating Results [pre capital], primarily related to asset revaluation and depreciation impacts. It has been noted that while the asset valuation and depreciation impacts would not impact the planned Delivery Program over the reporting period, rising costs and future asset renewals would need to be addressed in the medium to longer term to ensure continued financial sustainability.

Over the past year, Council has invested in a detailed review and update of Council's Asset Management Strategy and Plan, which has resulted in the development of new asset management practices and assumptions to take into the future. Some of the changes forecast to be implemented have been incorporated into the Long Term Financial Plan, resulting in improvements to the underlying financial results.

This improved forecast has been particularly driven by changes in anticipated asset lives due to reassessment of the management of some asset classes over their lifecycle. The change of lives will result in lower overall depreciation rates, although for the buildings class, the reassessment has resulted in an increased rate of depreciation, as follows:

Table 2

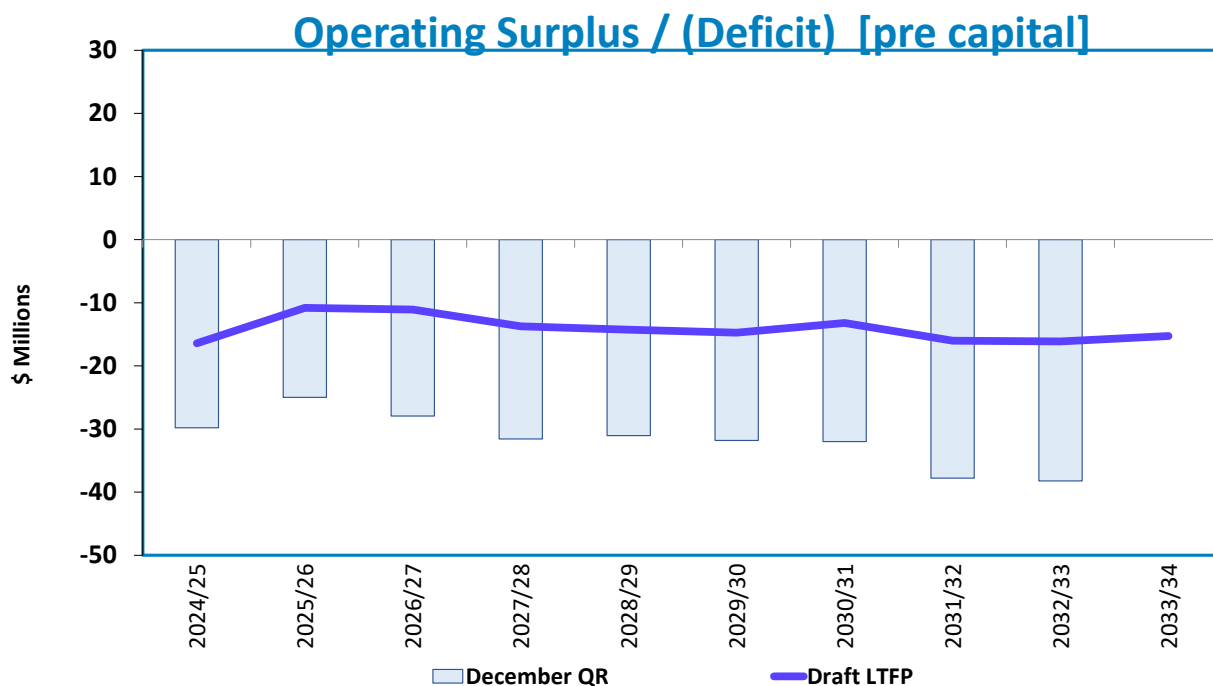
### Depreciation - Asset Lives Impact

Asset Class	2025/2026 Depreciation Forecast \$'000s	2025/2026 Proposed Depreciation Forecast \$'000s	Variance \$'000s
Buildings	20,760	22,323	(1,563)
Stormwater	20,794	9,218	11,576
Pathways (Footpaths & Cycleways)	6,052	3,341	2,712
Bridges	2,449	1,793	656
<b>Total</b>	<b>50,056</b>	<b>36,675</b>	<b>13,381</b>

These adjustments have been applied to future forecasts, although require audit review before being finalised and reported in the Financial Statements. It should be noted that the changes to accounting for depreciation will be prospective from 30 June 2025, so will not have a material impact on the 2024-2025 Annual Statements.

In addition to the asset forecast improvements, the Operating Result [pre capital] has been improved by revised forecasting for revenue related to the Waste Facility and Domestic Waste. Net Income improvements in these areas relate to longer term asset replacement requirements and pricing respectively and have been transferred to Restricted Assets for future expenditure. The revised Operating Results [pre capital] compared to the December Quarterly Review results are as follows:

Graph 1



The notable changes to the Long Term Financial Plan to reflect current knowledge include:

- Revised Domestic Waste Management Charge and Waste Facility Tipping Charge.
- Updated West Dapto rates revenue and operational expenditure forecasts.
- Changes to the delivery timing of Supporting Documents projects.
- Introduction of a partial Outdoor Dining Waiver in 2025-2026 (funded from Strategic Projects Restricted Asset).
- Introduction of Open Street Event Support in 2025-2026 to 2027-2028 (funded from Strategic Projects Restricted Asset).
- Introduction of recurrent City Presentation budget (funded from Rates Growth).
- Introduction of year 10, 2034-2035.

#### **Draft Infrastructure Delivery Program 2025-2026 to 2028-2029**

Council has prepared a four year infrastructure investment program, which is detailed in the attached draft Infrastructure Delivery Program 2025-2026 to 2028-2029.

The draft Infrastructure Delivery Program has been developed considering a range of factors including:

- asset condition data
- financial and delivery capacity
- project cost escalations
- statutory approval requirements
- safety and accessibility improvements to the public domain
- feedback from Councillors
- implementation plans from Council's adopted Supporting documents

Council has also been successful in its application for significant NSW and Australian Government grant funding that supports the delivery of a variety of programmed projects within Council's Infrastructure Delivery Program.

The draft Infrastructure Delivery Program is a dynamic Plan that we continually monitor and adjust in response to varying factors. This may result in the rephrasing of some projects, particularly those impacted by external factors. These changes will be incorporated into the final draft of the Program, to be considered by Council in June 2025 following the public exhibition period. In the current economic climate, we need to remain flexible with timing to ensure decisions involving public investment are made in the best interests of the community. The draft Infrastructure Delivery Program budget for 2025-2026 is \$145.3M.

### **Draft Revenue Policy, Rates, Annual Charges and Fees 2025-2026**

Council's Revenue Policy, Rates, Fees & Charges 2025-2026 outlines policy and pricing for those areas that Council receives income. The Revenue Policy is developed as part of the Operational Plan each year.

The draft Revenue Policy, Rates, Annual Charges and Fees 2025-2026 outlines how Council proposes to collect income while the draft Delivery Program 2025-2029 and Operational Plan 2025-2026 shows how Council intends to use community resources across its services based on current and future need.

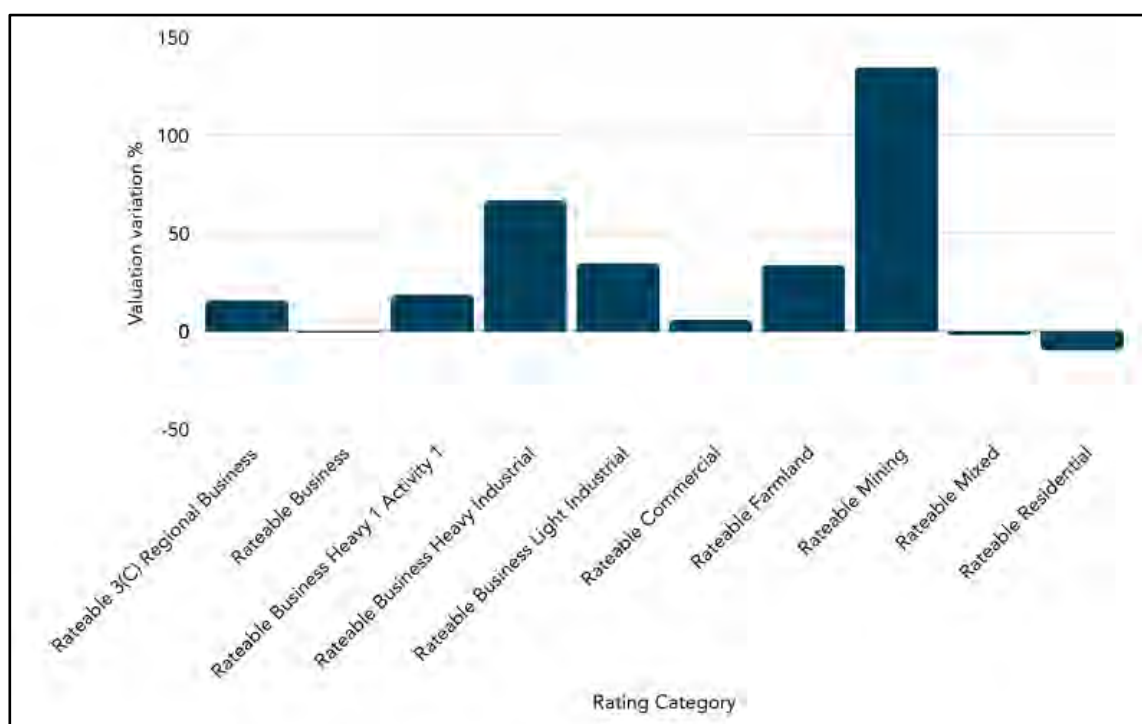
The total amount of rate revenue to be collected from registered property owners at the commencement of a rating year (General Income) is set by Independent Pricing and Regulatory Tribunal (IPART) on behalf of the Minister for Local Government. This process, known as the 'Rate Peg', sets the percentage (4.7% for 2025-2026) Council can increase its General Income.

Land valuations are determined by the NSW Valuer General and are used in determining the ad valorem amount applied in the allocation of rates to be issued by Council. A general revaluation of land within Council areas usually occurs every three years. Council rates for 2025-2026 will be calculated using new revaluations determined as of 1 July 2024.

Revaluations do not change Council's total General Income. This is determined through the IPART Rate Peg determination process. Variations in land value does, however, affect the proportion to be paid by individual assessments which will vary depending on the change in land value in relation to the average change in land values.

The new valuations have impacted the categories in different ways. While movements in valuations are highly variable and may not be well represented through average variation analysis, the graph below does indicate a general trend in valuations between the Rates categories and sub-categories. On average, the categories (and properties within categories) with higher than average variation will experience increases and those with lower than average will experience reductions or lower increase depending on the amount of variation.

**Graph 2**



The impact of these valuations will mean that 3(c) Regional Business, Heavy 1 Activity 1, Heavy and Light industrial, Commercial, Farmland, Mining will share a slightly greater percentage of the rate yield, while residential will have a lower percentage of the total yield.

### **Outdoor Dining Fee Waiver Extension for 2025-2026**

Hospitality businesses were significantly impacted by the suite of COVID-19 restrictions throughout 2020-2021 and 2021-2022. A fee waiver was introduced in 2020 to support COVID-Safe operations and business recovery. This waiver was extended in 2021 until June 2025 and expanded to include businesses outside of the CBD. The Draft Revenue Policy, Rates, Annual Charges and Fees 2025-2026 includes a proposal to continue the waiver for an additional six months for the period 1 July 2025 until 31 December 2025 and then reintroduce the fee with a 50% waiver for the period 1 January 2026 until 30 June 2026. It is envisaged this will provide participating businesses time to prepare for a reintroduction of the full fee in 2026-2027. The cost to Council to provide this waiver for 2025-2026 is estimated at \$208K.

### **Monitoring and Reporting**

Council is committed to transparent and accountable reporting to ensure the community is kept informed of progress towards the delivery of the Community Strategic Plan and Delivery Program and Operational Plan. Monitoring and reporting are a key part of the Integrated Planning and Reporting framework, providing the mechanisms for Council to track its performance and report outcomes to the community.

Progress against the Community Strategic Plan is reported each Council term through the State of Our City Report, which tracks long term progress towards the community's shared goals. The Community Strategic Plan also includes a set of community indicators that reflect broader outcomes for Wollongong, reflecting Council's contributions and those of the wider community and other organisations.

The Delivery Program and Operational Plan are reported quarterly through Quarterly Review Statements, which provide updates on the delivery of key projects, services and budget performance. The Draft Budget and Long Term Financial Plan are also monitored through the Quarterly Budget Review Statements, (with the exception of the June Quarter). A suite of performance measures included in the Delivery Program helps track Council's performance across a range of services and strategic objectives, with some reported quarterly and others annually, depending on the measure. The Annual Report provides a comprehensive summary of progress against the Operational Plan, including audited financial statements and other statutory reporting.

As part of the development of the Our Wollongong Our Future 2035 Integrated Planning documents, Council undertook a comprehensive review of community indicators and performance measures, resulting in a refined and more meaningful set of measures that will guide progress tracking over the coming years.

## **PROPOSAL**

It is proposed Council endorse the draft Our Wollongong Our Future 2035 Integrated Planning suite of documents for public exhibition during the period 9 April to 7 May 2025. Following the exhibition period an engagement report for Community Strategic Plan feedback and submissions received for Delivery Program and Operational Plan matters will be reported to Council along with a summary of any recommended changes to the draft documents resulting from the exhibition period.

## **CONSULTATION AND COMMUNICATION**

The draft documents have been informed by feedback from the community. A two phased approach was developed to enhance engagement outcomes and ensure our Community Strategic Plan is a true reflection of the community's aspirations and priorities. To date, 10,199 voices have been heard, with 4,341 as part of phase 1 community engagement and 5,858 voices from recent relevant engagements.

Our Wollongong 2035 Engagement Report – phase 1 report provides a comprehensive overview of engagement activities and outcomes undertaken during phase 1 engagement to inform the development of the draft Plans.

Councillors provided extensive input during workshops and have been engaged throughout the development and finalisation of these drafts since the start of the Council term. Engagement activities will be carried out during the exhibition period. Council's online engagement platform will be utilised

throughout the exhibition period. During this time, Council will use a number of engagement and communication opportunities to provide the community with awareness about the documents and opportunity for feedback. Hard copies of the draft documents will also be distributed to Council libraries and customer service centre for public inspection.

Executive, the Senior Leadership Team and officers have been provided opportunity to refine the draft documents.

The documents are proposed to be placed on public exhibition for the period 9 April to 7 May 2025.

Following the exhibition period an engagement report for Community Strategic Plan feedback and submissions received for Delivery Program and Operational Plan matters will be reported to Council along with a summary of any recommended changes to the draft documents resulting from the exhibition period.

## PLANNING AND POLICY IMPACT

This report contributes to the delivery of Our Wollongong 2032 goal 4 “*We are a connected and engaged community*”. It specifically delivers on the following:

Community Strategic Plan		Delivery Program 2022-2026
Strategy		Service
4.7	Demonstrate responsible decision-making based on our values, collaboration, and transparent and accountable leadership.	Corporate Strategy
4.8	Council's resources are managed effectively to ensure long term financial sustainability.	Financial Services
6.4	Plan and provide sustainable infrastructure for safe and liveable places integrated with the environment and accessible to key transport routes.	Infrastructure Strategy and Support

## FINANCIAL IMPLICATIONS

Based on the proposed estimates and assumptions, Council's position will remain sustainable in the short to medium term and Council will continue to monitor and react to longer term issues in advance of any change requirements. Council will continue to progress Organisational Sustainability actions throughout the period to drive improvement of outcomes, efficiency and to create capacity for enhancement.

## CONCLUSION

Based on the proposed estimates and assumptions, Council's position will remain sustainable in the short to medium term and Council will continue to monitor and react to longer term issues in advance of any change requirements. Council will continue to progress Organisational Sustainability actions throughout the period to drive improvement of outcomes, efficiency and to create capacity for enhancement.



Wollongong City Council

# Our Wollongong Our Future 2035 Community Strategic Plan Draft for Exhibition



*Image: Aboriginal Smoking Ceremony,  
Sculpture in the Garden, Wollongong Botanic Garden*

## Acknowledgement of Country

We acknowledge the Traditional Custodians of the land on which our city is built, Dharawal Country. We recognise and appreciate their deep connection to this land, waters and the greater community. We pay respect to Elders past, present and those emerging and extend our respect to all Aboriginal and Torres Strait Islander people who call this city home. We recognise Aboriginal and Torres Strait Islander people as the first people to live in the area. We respect their living cultures and recognise the positive contribution their voices, traditions and histories make to the city.



## Contents

Lord Mayor's message	4
About Our Wollongong Our Future 2035	6
Vision and goals	8
What is a Community Strategic Plan?	10
Who is responsible for the Community Strategic Plan?	11
Community snapshot	12
What our community told us	14
Our Wollongong Our Future 2035 summary	16
How to interpret this document	19
Goal 1 - We are a sustainable and climate resilient city	20
Goal 2 - We have well planned, connected, and liveable places	26
Goal 3 - We foster a diverse economy, and we value innovation, culture, and creativity	34
Goal 4 - We have a healthy, respectful, and inclusive community	40
The United Nations Sustainable Development Goals	47
Strategic planning framework	48
Council's Supporting Document Framework	49
Supporting document roadmap	50
Implementing the Community Strategic Plan	52
Our engagement principles	53
Our sustainability commitment	54



Image: Coledale Beach

## Lord Mayor's message

We don't need a crystal ball when it comes to planning what our community wants for our city's future. That's because we have heard your thoughts, hopes, and ambitions for Wollongong's future and have distilled them into this Community Strategic Plan.

This aspirational document sits at the top when it comes to Council's hierarchy of strategic documents. To take inspiration from Tolkien, it's the one document to rule them all, as this is the roadmap Council uses to guide all our decision-making and to ensure we're planning ahead to achieve the community's desired future.

This whole-of-community strategy offers a path for other stakeholders, investors, businesses, government agencies and community groups who want to make sure their individual efforts are in line with what residents want for Wollongong's future.

We've had a Community Strategic Plan for many years, and they're updated each term of Council. In Our Wollongong Our Future 2035 we've taken onboard your feedback and updated the goals.

These goals reflect our community's main priorities and as our population continues to grow, we'll aim to work with the community and our partners to reach these goals for the Wollongong of the future.

While housing is a national issue, we're keen to use the tools we have at our disposal as a local government to influence the housing pipeline and ensure we've got the right type of housing option in the right location. We'll continue to plan for our city's growth in a way that is sustainable, improves community life and cares for the local environment which we value so much.

We will continue to protect and preserve the escarpment and our beaches and work to manage the impact of climate change through urban greening initiatives, invest in the implementation of greenhouse gas emission reduction strategies and focus on sustainable waste management, including for the city's 88,000 domestic residences.

With the increasing risk of significant storm and flooding events, we'll maintain our investment in stormwater management and infrastructure upgrades while also strongly advocating for funding to support prevention and recovery.

Transport will continue to be a key priority for Wollongong, particularly with the projected population increase for us and our neighbouring local government areas. This Council will continue to work with stakeholders like Transport for NSW on the best outcomes for our community when it comes to improvements in roads, public transport and active transport.

Of course, while each of these items are important, lifestyle is also a priority. That's why we'll continue to invest in local suburbs by building footpaths and cycleways, deliver much-loved community events like New Year's Eve and build community facilities like the new integrated community centres and libraries in Helensburgh and Warrawong. It's also why we're investing in the city's ageing infrastructure so it's fit-for-purpose into the future.

I encourage everyone to take the time to look through the Our Wollongong Our Future 2035 Community Strategic Plan. This is your plan, for your city. By working together collaboratively we can deliver a great space for everyone to live their best lives.

**Lord Mayor of Wollongong  
Councillor Tania Brown**



Image: Children enjoying Nature Shake Event at Wollongong Botanic Garden

## About Our Wollongong Our Future 2035

The Wollongong Local Government Area is made up of the natural and built environment, its history, and the people who live, work, and play in it. We need to plan, review and adapt in order to meet the needs of both the current and future community. The Community Strategic Plan is a shared community vision to inform action over the next 10 years.

This Community Strategic Plan has been informed by more community members and more data than ever before. The Community Strategic Plan has been developed using feedback from our engagement activities and representative survey about what the community's vision and goals are for Wollongong. The recent engagement saw over 4,341 voices heard.

Global, Federal, State and Regional Plans have also been considered, as well as discussions at workshops with State and Federal agencies, businesses and community groups.

We have also considered other recent feedback since the previous Community Strategic Plan was developed to give a full picture of what is valued by the community. This includes representative surveys, consultations and engagement projects, as well as feedback on the development of specific strategies and plans. The combined feedback achieves a total of 10,199 current and precious voices heard to inform this Community Strategic Plan.



Council adopted the State of Our City Report in November 2024, that reported progress toward implementing the previous Community Strategic Plan, Our Wollongong Our Future 2032. This included consideration of progress toward the Community Indicators, and broader influences including future opportunities, challenges and trends affecting the community now and into the future. The full State of Our City Report can be viewed on Wollongong City Council's website.

All of this above information, data and research and deliberation has led to a revised vision, goals, objectives and strategies outlining how we will work together to achieve the community's aspirations for the future. The Our Wollongong Our Future 2035 Community Strategic Plan is translated into services and activities in Council's Delivery Program and Operational Plan.



## Our Wollongong Our Future

On Dharawal Country, from the mountains to the sea, we value and respect each other, our places, past, and future. We will be a sustainable, connected, vibrant, and innovative city, with a diverse economy.

*Image: Austinmer sunrise*



*Image: Lunar New Year*

## Community Vision

On Dharawal Country, from the mountains to the sea, we value and respect each other, our places, past, and future. We will be a sustainable, connected, vibrant, and innovative city, with a diverse economy.



## Community Goals

### Wollongong is Sustainable Connected Vibrant Inclusive

We are a sustainable and climate resilient city

---

We have well planned, connected, and liveable places

---

We foster a diverse economy, and we value innovation, culture, and creativity

---

We have a healthy, respectful, and inclusive community

---



Image: Safer Cities MacCabe Park

## What is a Community Strategic Plan?

A Community Strategic Plan is an aspirational document that outlines the community's desired future for the Wollongong Local Government Area. The Plan identifies the community's main priorities and strategies for achieving these goals. It outlines what success looks like by creating a roadmap for achieving the community's desired outcome. The Plan is therefore an important reference for stakeholders, investors, businesses, community groups, and residents, so that together, we are all working toward the same goals. For Wollongong City Council, it is the central reference point for planning and prioritising services and resources for the community in the Delivery Program. The Community Strategic Plan is carefully prepared to balance the desires of the community, with population growth projections, current and future challenges and gives consideration to global, federal and state priorities, as well as regional plans.

Wollongong  
2022 Community  
Strategic Plan



Our Wollongong  
2028 Community  
Strategic Plan



Our Wollongong  
Our Future 2032  
Community Strategic Plan



Our Wollongong  
Our Future 2035  
Community Strategic Plan

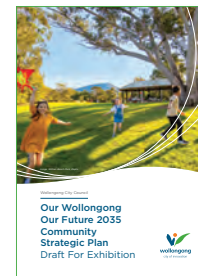




Image: Culture Mix Festival, Wollongong

## Who is responsible for the Community Strategic Plan?

Wollongong City Council prepares the Community Strategic Plan working with the community and partners on behalf of the community. While Council has a custodial role in preparing the Community Strategic Plan on behalf of the Local Government Area, it is not wholly responsible for its implementation. Other partners, such as state agencies, non-government organisations, businesses, industry and community groups may also be involved in the delivery of the Plan.

This Plan outlines those stakeholders responsible or contributing to the realisation of the goals. It also outlines the types of actions the community might undertake to achieve the desired future. This Plan reflects our commitment to working with others to shape the future of the Wollongong Local Government Area.

We will continue to build strong partnerships to advocate for the benefit of the city and leverage our relationships to seek co-investment, grants and contributions to the benefit of our community. Key partnerships include those with the Federal, State, Regional and Local Government sectors, businesses and non-government organisations. Wollongong City Council has many diverse and complex roles and the levers we can use to implement and influence change for the future.

The first role of the Council is to act as the custodian of the development and reporting of the Plan. Council may also have a role in the delivery of the strategies that work towards the goals and objectives.

Wollongong City Council is a:

**Service Provider** Council provides direct services to meet the needs of the community.

**Partner** Council partners with government agencies or other organisations and the broader community to achieve shared goals and outcomes.

**Advocate** Council will champion community priorities by seeking funding and/or legislative reform to achieve the best possible outcomes for the community.

**Regulator** Council will fulfill its statutory obligations, ensuring compliance with relevant laws and planning controls.



Wollongong is said to originate from the Aboriginal word Woolyungah, meaning Five Islands.

# Community Snapshot

**The Wollongong Local Government Area (LGA) has an area of 714km<sup>2</sup> and is located on Dharawal Country. It is divided into three wards with four Councillors elected from each Ward. The Lord Mayor is elected by all voters across all three Wards.**

## Community Wellbeing

A 2024 Community Wellbeing Survey found that most people in Wollongong LGA were satisfied with:

- Their overall life (87%)
- Their personal safety (86%)
- Their relationships (86%)
- Their standard of living (84%)<sup>1</sup>

## Population Growth

In 2025, Wollongong was estimated to have 223,411 residents. By 2035, this number is predicted to rise to 251,780 (a 12.7% increase), mainly due to net migration to the Local Government area.<sup>2</sup>

## Age

In 2021, the median age was 39 years, and life expectancy was 82.5 years.<sup>3</sup>

## Economy and Employment

In 2023, Wollongong's Gross Regional Product was \$15.738M, growing 4.9% in 2022.<sup>5</sup>

In December 2024, the unemployment rate was 6.4%, higher than the 3.8% state average.<sup>6</sup>

In 2021, the median household income was \$1,637 per week, lower than the NSW average of \$1,849.<sup>3</sup>

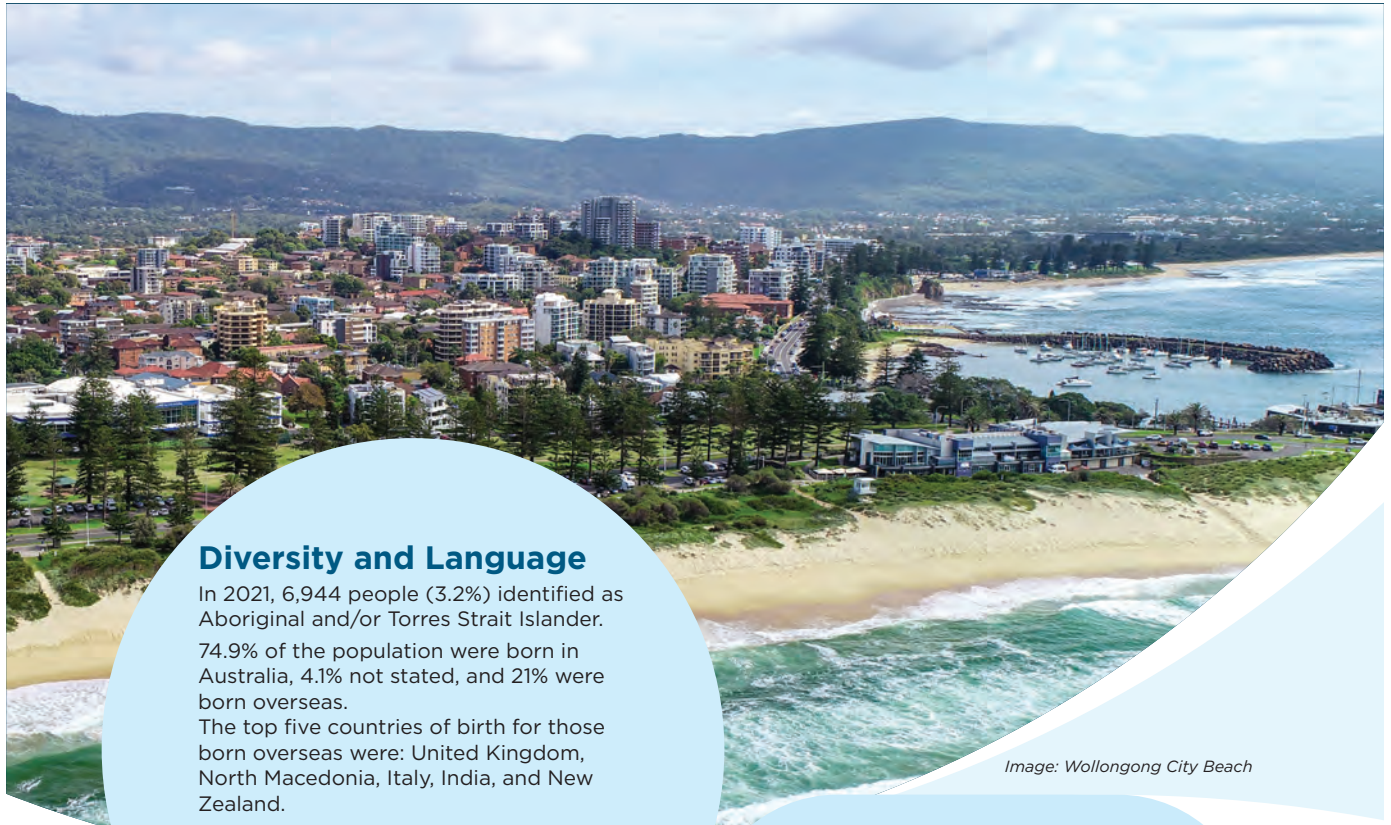


Image: Wollongong City Beach

### Diversity and Language

In 2021, 6,944 people (3.2%) identified as Aboriginal and/or Torres Strait Islander.

74.9% of the population were born in Australia, 4.1% not stated, and 21% were born overseas.

The top five countries of birth for those born overseas were: United Kingdom, North Macedonia, Italy, India, and New Zealand.

In 2021, English was stated as the only language spoken at home by 79.8% of the population. The four most common languages other than English were: Macedonian, Arabic, Italian and Mandarin.<sup>3</sup>

### Housing Costs

In 2024, the median house price was \$1,055,000 and unit price was \$715,000.

Weekly rent was \$700 for a house and \$500 for a unit.

Only 50.6% of rentals were considered affordable.<sup>4</sup>

### Homes, Households and Homelessness

In June 2024, there were 91,899 dwellings in Wollongong. By 2035, this is expected to increase to 107,617. The areas expected to see the greatest increase in new homes are Wollongong CBD, Dapto and Dombarton.<sup>2</sup>

In 2021, 66.3% of residents lived in separate houses, 20.5% lived in medium density dwellings, and 12.3% in high density dwellings. 60.9% of residents had a mortgage or fully owned their home, 23.1% of residents were renting privately and 6.8% lived in social housing.<sup>3</sup>

29.3% of household were couples with children, 11.2% were one- parent households and 25.4% were people living alone with nearly half aged 65+.<sup>3</sup>

1,255 people were experiencing homelessness.<sup>3</sup>

### Education

In 2021, 12,670 residents (5.9%) attended university, and 5,872 (2.7%) were in TAFE or vocational training.<sup>3</sup>

### Transport

In 2024, driving a car was the dominant method for all purposes. 86% of residents living in the LGA commuted to work by car, motorcycle or scooter, 8% caught public transport, and 6% walked or rode a bicycle.<sup>1</sup>

#### Sources

<sup>1</sup> Wollongong City Council, Community Wellbeing Survey, 2024

<sup>2</sup> Population and household forecasts, 2021 to 2046, prepared by .id, 2025

<sup>3</sup> Australian Bureau of Statistics, 2021 census. Note at the time of publication this was the latest census data.

<sup>4</sup> PropTrack, Compiled and presented by .id, 2024. Rentals at 30% of gross income for very low, low and moderate income households.

<sup>5</sup> National Institute of Economic and Industry Research (NIEIR) 2024

<sup>6</sup> Australian Bureau of Statistics, Labour force survey, 2024



Image: Culture Mix, Wollongong CBD

## What our community told us...

An extensive engagement process was undertaken to enhance engagement outcomes and ensure the Community Strategic Plan is a true reflection of the community's aspirations and priorities. A range of methods were used to build awareness and provide our diverse community with the opportunity to let us know what's important to them.

Method highlights include:

- Accessible information
- Reply paid postcards distributed to all households
- Community Circle Kits
- Interactive engagement at events
- Targeted workshops
- Children's drawing sheets
- Surveys
- Plain English Community Strategic Plan Summary
- Easy Read Community Strategic Plan
- Information presentations
- Online feedback options
- Interactive pop-ups

### We asked our community:

1. What do you want our community to look and feel like in 10 years?
2. What would make Wollongong Local Government Area a better place for everyone?

### Phase 1 - Listening to Our Community

#### Method highlights:

- Accessible information
- Postcards distributed to all households
- Community Circle Kits
- Interactive engagement at events
- Targeted workshops
- Children's drawing sheets



18 October -  
18 November  
2024

### Phase 2 - Checking In

#### Method highlights:

- Our Wollongong Our Future Engagement Snapshot
- Plain English Community Strategic Plan - summary
- Easy Read Community Strategic Plan
- Information presentations
- Online feedback form
- Interactive maps



9 April  
- 7 May  
2025



## What our community told us



### Environment

- Protect and add green space and trees
- Invest in renewable energy
- Respond to climate change and increase resilience



### Active Transport

- Improve safety
- Increase and promote the network
- Increase accessibility



### Transport

- Improve public transport and expand the Gong Shuttle service
- Provide parking solutions
- Build a safe and sustainable network



### Development

- Avoid over development
- Preserve and protect environment and heritage
- Plan sustainable growth



### Local Economy

- Focus on creating local jobs
- Foster sustainable and cultural tourism
- Enhance dining, shopping and nightlife options
- Invest in revitalisation and vibrancy



### Wellbeing

- Enhance public space safety
- Increase access to health services
- Increase and promote sustainable food systems
- Involve community in decision-making



### Inclusive and Accessible

- Create equitable employment opportunities
- Provide accessible information
- Improve digital inclusion



### Housing

- Ensure diverse and sustainable housing options
- Increase affordable housing options
- Address homelessness



### Arts and Culture

- Provide events and spaces
- Support creatives
- Showcase diverse cultures



### Education

- Build more schools
- Provide equitable access to tertiary education
- Diversify educational approaches



### Heritage

- Value our heritage
- Protect buildings
- Recognise and respect Aboriginal heritage



### Recreation

- Maintain and increase open and recreational space/s
- Invest in maintenance of parks and beaches
- Improve sporting facilities
- Provide accessible recreational options



### Community Services, Facilities and Spaces

- Increase services provided by libraries
- Maintain places and programs for social connection
- Provide inclusive and accessible community spaces

# Our Wollongong Our Future 2035 Community Strategic Plan

## Goal 1 | We are a sustainable and climate resilient city

- 1.1 The community is actively involved in the expansion, improvement, and preservation of our waterways, green corridors, and other natural areas connecting the escarpment to the sea.
- 1.2 Partner with Aboriginal and Torres Strait Islander communities and organisations in the way we care for the environment.
- 1.3 Manage and improve the cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans.
- 1.4 Increase our resilience to natural disasters and ability to adapt to a changing climate, to protect life, property, and the environment.
- 1.5 Work together to achieve net zero carbon emissions, and reduce waste going to landfill.
- 1.6 Reuse, repurpose, redirect, or recycle, generating less waste in a circular economy.
- 1.7 Apply ecologically sustainable development principles to manage our coastal environments, including Lake Illawarra, to protect and enhance their ecological, social, cultural and economic values.

Image: Lake Illawarra  
Photo Liam Pozz (Unsplash)

## Goal 2 | We have well planned, connected, and liveable places

- 2.1 Urban areas are planned and well maintained to provide a healthy and safe environment for our community to live, work and play.
- 2.2 Facilitate ecologically sustainable development that considers the current and future needs of our community and environment.
- 2.3 Deliver high quality, fit for purpose and sustainable infrastructure to support a growing and resilient city.
- 2.4 Housing provides choice, affordability, and liveability for our diverse community.
- 2.5 Integrated services are provided to residents in need of urgent shelter.
- 2.6 The growth of West Dapto urban release area is well planned with facilities, spaces and educational institutions to support the growing community.
- 2.7 Develop and implement programs and projects that achieve proactive heritage management, education and promotion.
- 2.8 Plan, advocate for, and provide accessible and sustainable multi-modal transport networks. This includes continuation and expansion of the Gong Shuttle, and active transport infrastructure to meet the community's needs.
- 2.9 Effective and integrated regional transport with a focus on road, bus, rail and freight movement (including the port of Port Kembla).
- 2.10 Plan and provide sustainable infrastructure for safe and liveable places integrated with the environment and accessible to key transport routes.
- 2.11 Advocate for strong transport links within the Local Government Area, and connections to Greater Sydney, particularly Western Sydney (including the Aerotropolis), and the Illawarra Region, to provide physical and economic opportunities.
- 2.12 Improve active transport links and connectivity to our unique places and spaces, including marine access along the Local Government Area and accessibility from the Central Business District to the foreshore.
- 2.13 Maintain the service levels of our roads, footpaths, cycleways, and shared paths to an acceptable standard.
- 2.14 Plan and deliver an accessible, safe, clean and inviting public domain.
- 2.15 Community transport options for frail older people, people with disabilities, and the transport disadvantaged, are promoted and available.

### Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

- 3.1 Support educational and employment opportunities that retain young people and local talent, attract new workers and provide opportunities for the unemployed.
- 3.2 Continue to diversify and grow the Wollongong economy to enhance its economic and employment role in the Region recognising opportunities and challenges in South-West Sydney.
- 3.3 Increase and attract new business investment and enterprise to Wollongong while supporting and growing existing local businesses.
- 3.4 Continue to build Wollongong CBD as a vibrant employment precinct with an active evening economy.
- 3.5 Encourage an innovative and diverse economy, which drives entrepreneurship, research capability and commercialisation in the Wollongong Local Government Area.
- 3.6 We are leaders in sustainable industries and support a transition to a low-carbon and clean energy future.
- 3.7 Support key growth sectors to assist in the ongoing transition of Wollongong's economy, including Port Kembla industrial lands.
- 3.8 Promote the Wollongong Local Government Area as an event, conference and visitor destination.
- 3.9 Enable signature events and festivals where communities and visitors can gather and celebrate.
- 3.10 Promote and support tourism opportunities through planning controls and infrastructure.
- 3.11 Using community art and cultural development practices, our places and spaces reflect the creativity, history, and identity of our people.
- 3.12 Promote museums and galleries as part of the cultural landscape.

### Goal 4 | We have a healthy, respectful, and inclusive community

- 4.1 Accessible and appropriate health care services are available to the community.
- 4.2 Provide a variety of quality and accessible public spaces and opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.
- 4.3 Provide safe, well-maintained and accessible beaches and aquatic facilities, and promote water and beach recreation safety to residents and visitors.
- 4.4 Plan for, and provide opportunities for inclusion for people of all abilities in our community.
- 4.5 Healthy, active ageing programs are provided and promoted in partnership with government agencies and community organisations.
- 4.6 Work together to reduce crime, and foster a safe, and resilient community.
- 4.7 Work towards enabling all people in our community to have access to safe, nutritious, affordable, and sustainably produced food.
- 4.8 Provide our community with equitable services, access to information, services, and opportunities to inform decision-making.
- 4.9 Provide programs, services and places including libraries and facilities for social cohesion, cultural activities and community belonging.
- 4.10 Work in partnership to reduce inequity and build on opportunities to strengthen vulnerable communities.
- 4.11 Partner with our diverse communities, including Local Aboriginal and Torres Strait Islander, and Culturally and Linguistically Diverse communities on programs and projects.
- 4.12 In the spirit of reconciliation, build awareness and understanding of Local Aboriginal and Torres Strait Islander culture, heritage and histories.
- 4.13 Support and strengthen the local community services sector.
- 4.14 Council demonstrates responsible leadership that is customer focused, demonstrates respect and inclusion, and uses resources that are managed effectively to ensure long-term sustainability.



Image: Safer Cities MacCabe Park

## How to read this document

Goal - define what the community's long-term vision will look like once it is realised.

United Nations Sustainable Development Goals - Global Goals relevant to each community goal.

**SUSTAINABLE DEVELOPMENT GOALS**



### Goal 1 | We are a sustainable and climate resilient city

#### Objectives

We are leaders in climate change mitigation and adaptation.

Our natural environments are protected, and our resources are managed sustainably.

We will work together to reduce emissions and the effects of a changing climate in an equitable way.

Objectives - A series of sub-goals to achieve the Community Goals and articulate where our community wants to be in 2035.

Strategies - outline how the vision and goals will be achieved.

Services - Council services involved in delivering each strategy.

#### Strategies

##### How will we get there?

1.1 The community is actively involved in the expansion, improvement, and preservation of our waterways, green corridors, and other natural areas connecting the escarpment to the sea.

##### Who will make this happen?

Wollongong City Council  
State Government  
Businesses

Who - The organisations or persons responsible for implementing the strategy.

##### What is Council's Role?

**Advocate**  
**Partner**  
**Regulator**  
**Service Provider**

Council's Role - Wollongong City Council's role is listed and may include Service Provider, Partner, Advocate or Regulator.

##### Council's Service/s

Botanic Garden and Annexes  
Environmental Services  
Floodplain Management and Stormwater Services  
Natural Area Management  
Transport Services

#### Indicator

#### Target/Desired Trend

#### Baseline Data (2021)

#### Trend Data (2024)

Percentage reduction in community greenhouse gas emissions (excludes industrial and fugitive safeguard emissions) \* Latest data from 2022

50% by 2030

N/A

20%\* since 2016 baseline

Community Indicators - Measure our progress toward achieving the goal. They may be the responsibility of more than one stakeholder. These indicators are tracked and will be reported in the State of our City Report.

# Goal 1 | Sustainable

We are a sustainable and climate resilient city

## Community Feedback

“

“Wollongong will be renowned as an eco-friendly city, with abundant green spaces integrated throughout urban areas. The city will be a leader in renewable energy adoption, with green technologies prominently featured in the cityscape.”

“Focus on environmental sustainability, including electric buses and reduced car dependency.”

“A place for people and nature with a thriving circular economy fuelled entirely by renewable energy.”

“Leadership in climate action, waste services that are easy to use and incentivise waste avoidance and minimisation.”

”  
“Wollongong will not just look green, but will embody environmental consciousness in all aspects of city life. This includes sustainable urban planning, zero-waste initiatives, and a robust public transportation system powered by renewable energy.”

“Green, healthy, resilient, leading Australia in sustainable living. A place where trees, footpaths, and cycleways line every street, most houses are fully electrified, and the most vulnerable are provided for with sustainable housing.”



*Image: Local residents  
in their garden*

## How can I contribute to the delivery of our goals?

- Plant a vegetable garden.
- Reuse, recycle and repurpose.
- Join a bushcare or environmental group.
- Learn about your local area biodiversity and heritage.
- Reuse shopping bags.
- Buy second hand clothes or furniture.
- Take your unwanted clothes and furniture to op shops.
- Reduce waste to landfill through recycling and Food Organics Garden Organics (FOGO) services.
- Keep up to date with Wollongong City Council's sustainability programs and information channels through the website.

## Really keen to do more...

- Upgrade to LED lighting.
- Transition existing appliances to electric alternatives.
- Install solar panels.
- Install battery storage.
- Develop a waste and carbon management plan for your business.
- Choose a sustainable super fund or invest in sustainable companies.



## Goal 1 | We are a sustainable and climate resilient city

### Objectives

We are leaders in climate change mitigation and adaptation.

Our natural environments are protected, and our resources are managed sustainably.

We will work together to reduce emissions and the effects of a changing climate in an equitable way.

### Strategies

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
1.1 The community is actively involved in the expansion, improvement, and preservation of our waterways, green corridors, and other natural areas connecting the escarpment to the sea.	Wollongong City Council State Government Businesses Non-Government Organisations Environmental Groups Community Private Landowners	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Botanic Garden and Annexes Environmental Services Floodplain Management and Stormwater Services Natural Area Management Transport Services
1.2 Partner with Aboriginal and Torres Strait Islander communities and organisations in the way we care for the environment.	Wollongong City Council State Government Businesses Non-Government Organisations Educational Institutions Environmental Groups Community Groups	<b>Advocate</b> <b>Partner</b>	Botanic Garden and Annexes Environmental Services Natural Area Management
1.3 Manage and improve the cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans.	Wollongong City Council State Government Businesses Non-Government Organisations Environmental Groups Private Landowners Community	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Environmental Services Floodplain Management and Stormwater Services Natural Area Management



How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
1.4 Increase our resilience to natural disasters and ability to adapt to a changing climate, to protect life, property, and the environment.	Wollongong City Council State Government Environmental Groups Community Private Landowners	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Emergency Management Environmental Services Floodplain Management and Stormwater Services Infrastructure Strategy and Delivery Land Use Planning Natural Area Management Transport Services Waste Management
1.5 Work together to achieve net zero carbon emissions, and reduce waste going to landfill.	Wollongong City Council State Government Businesses Educational Institutions	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Development Assessment Environmental Services Infrastructure Strategy and Delivery Waste Management
1.6 Reuse, repurpose, redirect, or recycle, generating less waste in a circular economy.	Wollongong City Council State Government Businesses Non-Government Organisations Environmental Groups Community	<b>Partner</b> <b>Service Provider</b> <b>Regulator</b>	Environmental Services Waste Management
1.7 Apply ecologically sustainable development principles to manage our coastal environments, including Lake Illawarra, to protect and enhance their ecological, social, cultural and economic values.	Wollongong City Council Shellharbour City Council State Government Environmental Groups Community	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Aquatic Services Environmental Services Land Use Planning Natural Area Management Property Services





Image: Local resident with electric scooter

## Community Indicators

### Goal 1 | We are a sustainable and climate resilient city

Indicator	Target/Desired Trend	Data (2021)	Current Data (2024)
1.1 Percentage reduction in community greenhouse gas emissions (excludes industrial and fugitive safeguard emissions) <i>* Latest data from 2022</i>	50% by 2030	Not available	20%* since 2016 baseline
1.2 Percentage reduction in Council's greenhouse gas emissions	100% by 2030	Not available	13% reduction since 2021
1.3 Percentage of residents who have taken or continue to take action to prevent climate change	Increase	New measure	New measure
1.4 Number of participants in Council environmental programs	Increase	19,346 (impacted by COVID19) <i>Annual result</i>	57,927 <i>Annual result</i>
1.5 Ratio of trees planted versus trees removed	2 : 1 minimum	Not available	4.4 : 1
1.6 Average urban tree canopy cover <i>^ Source University of Technology Sydney institute (no longer available)</i> <i>* Aerometrex Ltd</i>	Increase	17.0%	27.5%



Image: Local residents using FOGO

Indicator	Target/Desired Trend	Data (2021)	Current Data (2024)
1.7 Residents' average satisfaction score with protection of our natural environment <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023.</i>	Increase	3.50	3.50*
1.8 Percentage of beaches monitored through the NSW Beachwatch Program rated as good to very good	100%	100%	100%
1.9 Percentage of sites monitored through the Lake Illawarra Estuary Health Program rated as fair to good	100%	100%	100%
1.10 Tonnes of waste generated	Decrease	47,669	44,615
1.11 Percentage of residential waste diverted from landfill (including recycling and organics)	Increase	53% <i>Annual average</i>	49% <i>Annual average</i>
1.12 Residents' average agreement score with their household is prepared for natural disasters (including extreme weather events such as flood/bushfire/storm/heat)	Increase	New measure	New measure

## Goal 2 | Connected

We have well planned, connected,  
and liveable places

### Community Feedback

“

“A well-planned, connected, and walkable city with shaded pathways, water fountains, and well-lit public spaces.”

“A city with a readily available mix of social and affordable housing rather than just ‘luxury’ apartments.”

“A 15-minute city where suburbs are equipped with necessary amenities, reducing the need for car travel.”

“More footpaths connecting residential areas to key services like shops, schools, and parks.”

”  
“Need to balance apartment construction with adequate green spaces and a commitment to quality urban planning that integrates the city’s natural beauty and subtropical climate.”

“Improve accessibility for people with disabilities and those using mobility aids. Have wider footpaths and better wheelchair access.”



Image: Culture Mix Festival

## How can I contribute to the delivery of our goals?

- Learn about the Aboriginal cultural significance of the place where you live.
- Start a conversation with a friend about active transport to learn about others experiences.
- Plan ahead and use sustainable transport modes such as walking, cycling or public transport.
- Consider carpooling where possible.
- Say hi to your neighbours, and get to know your community.
- Read up on plans for your local neighbourhood.
- Take time to understand the context and impact of your design and build.
- Learn about the items of heritage significance in your local area.
- Care and respect our public places, and put rubbish in the bin, or take it home.
- Share information with family and friends about community transport options for frail older people, people with disabilities and the transport disadvantaged.
- Leave things as you found them, or better.

## Really keen to do more...

- Invest in sustainable design practices for housing and development.
- Design and build all electric new buildings.
- Include affordable housing in new developments.

**SUSTAINABLE  
DEVELOPMENT  
GOALS**



## Goal 2 | We have well planned, connected, and liveable places

### Objectives

Residents have access to a diverse range of housing options.

Development is balanced, well planned and sustainable, and we protect our Country and heritage.

Transport links and connection throughout the Local Government Area, to Greater Sydney, and the Illawarra Region are strengthened.

There is an increase in sustainable transport use including public transport, walking, and cycling.

### Strategies

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
2.1 Urban areas are planned and well maintained to provide a healthy and safe environment for our community to live, work and play.	Wollongong City Council State Government Institutions Businesses Non-Government organisations	<b>Advocate</b> <b>Partner</b> <b>Regulator</b>	Development Assessment Infrastructure Strategy and Delivery Land Use Planning Regulatory Compliance Transport Services
2.2 Facilitate ecologically sustainable development that considers the current and future needs of our community and environment.	Wollongong City Council State Government Homes NSW Aboriginal and Torres Strait Islander peoples Developers Investors Businesses Community	<b>Advocate</b> <b>Partner</b> <b>Regulate</b> <b>Service Provider</b>	Development Assessment Economic Development Infrastructure Strategy and Delivery Land Use Planning
2.3 Deliver high quality, fit for purpose and sustainable infrastructure to support a growing and resilient city.	Wollongong City Council State Government Homes NSW Developers/Investors Businesses Community	<b>Advocate</b> <b>Partner</b> <b>Regulate</b> <b>Service Provider</b>	Environmental Services Infrastructure Strategy and Delivery Land Use Planning Transport Services



How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
2.4 Housing provides choice, affordability, and liveability for our diverse community.	Wollongong City Council State Government Community Services Industry Aged Care Industry Developers Investors	<b>Advocate</b> <b>Partner</b>	Community Programs Land Use Planning
2.5 Integrated services are provided to residents in need of urgent shelter.	Wollongong City Council Community Services Industry Aged Care Industry Developers Investors	<b>Advocate</b> <b>Partner</b>	Community Programs Youth Services
2.6 The growth of West Dapto urban release area is well planned with facilities, spaces and educational institutions to support the growing community.	Wollongong City Council State Government Developers Investors Community Educational Institutions	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Various
2.7 Develop and implement programs and projects that achieve proactive heritage management, education and promotion.	Wollongong City Council State Government Developers Investors Community Groups Community Private Landowners Non-Government Organisations Businesses	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Community Programs Land Use Planning
2.8 Plan, advocate for, and provide accessible and sustainable multi-modal transport networks. This includes continuation and expansion of the Gong Shuttle, and active transport infrastructure to meet the community's needs.	Wollongong City Council State Government Transport Industry Businesses Community	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service provider</b>	Infrastructure Strategy and Delivery Land Use Planning Transport Services Regulatory Compliance



How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
2.9 Effective and integrated regional transport with a focus on road, bus, rail and freight movement (including the port of Port Kembla).	Wollongong City Council State Government Transport Industry Developers Businesses Community	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Infrastructure Strategy and Delivery Land Use Planning Transport Services
2.10 Plan and provide sustainable infrastructure for safe and liveable places integrated with the environment and accessible to key transport routes.	Wollongong City Council State Government Transport Industry Developers Businesses Community	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Infrastructure Strategy and Delivery Land Use Planning Transport Services
2.11 Advocate for strong transport links within the Local Government Area, and connections to Greater Sydney, particularly Western Sydney (including the Aerotropolis), and the Illawarra Region, to provide physical and economic opportunities.	Wollongong City Council State Government Transport Industry Developers Businesses Community	<b>Advocate</b> <b>Partner</b>	Economic Development Infrastructure Strategy and Delivery Transport Services
2.12 Improve active transport links and connectivity to our unique places and spaces, including marine access along the Local Government Area and accessibility from the Central Business District to the foreshore.	Wollongong City Council State Government Transport Industry Developers Businesses Community	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Infrastructure Strategy and Delivery Transport Services Land Use Planning
2.13 Maintain the service levels of our roads, footpaths, cycleways, and shared paths to an acceptable standard.	Wollongong City Council State Government Transport Industry Businesses Community	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Infrastructure Strategy and Delivery Transport Services



How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
2.14 Plan and deliver an accessible, safe, clean and inviting public domain.	Wollongong City Council State Government Businesses Investors Developers Community Non-Government Organisations	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Various
2.15 Community transport options for frail older people, people with disabilities, and the transport disadvantaged, are actively promoted and available.	Wollongong City Council Federal Government State Government Aged Care Sector Community Transport Industry Developers Businesses Community	<b>Advocate</b> <b>Partner</b>	Aged and Disability Services Community Programs Transport Services





## Community Indicators

### Goal 2 | We have well planned, connected, and liveable places

Indicator	Target/Desired Trend	Data (2021)	Current Data (2024)
2.1 Residents' average agreement score with new development is appropriate to support a variety of housing to meet the needs of our future populations	Increase	New measure	New measure
2.2 Percentage of affordable housing available for purchase <i>(includes very low, low and moderate income households)</i>	Increase	64.8% of all sales	8.3% of all sales
2.3 Percentage of affordable housing available for rent <i>(includes very low, low and moderate income households)</i>	Increase	76.8% of all rentals	50.6% of all rentals
2.4 Percentage of households unable to access market priced rental housing <i>(includes very low, low and moderate income households)</i>	Decrease	5.0% of all households	Not available
2.5 Residents' average agreement score with the statement 'their neighbourhood is a good place to live'	Maintain	4.40	4.50
2.6 Residents' average satisfaction score with streetscapes around business and shopping areas	Minimum score of 3.75	New measure	New measure
2.7 Percentage of residents who feel safe in their home	Increase	93.0%	91.0%

Image: Wongawilli housing development



Image: e scooter,  
City Beach

Indicator	Target/Desired Trend	Data (2021)	Current Data (2024)
2.8 Percentage of residents who feel safe walking alone in their local area during the day	Increase	94.0%	92.0%
2.9 Percentage of residents who use non-car transport options to undertake a variety of activities including work, shopping, school, dining out, and socialising	Increase	Not available	25% Walk; 7% Train; 7% Bus; 2% Shuttle; 3% Bike
2.10 Residents' average satisfaction score with access to public transport	Minimum score of 3.75	4.00	3.80
2.11 Residents' average satisfaction score with public transport	Minimum score of 3.75	3.70	3.60
2.12 Residents' average satisfaction score with their ability to access private or public transport to meet their mobility needs	Maintain	4.10	4.00
2.13 Residents' average satisfaction score with availability of footpaths. <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023.</i>	Minimum score of 3.75	New measure	New measure
2.14 Residents' average satisfaction score with availability of cycleways	Minimum score of 3.75	New measure	New measure
2.15 Residents' average satisfaction score with availability of shared use paths	Minimum score of 3.75	New measure	New measure

## Goal 3 | Vibrant

We foster a diverse economy, and we value innovation, culture, and creativity

### Community Feedback

“

“Celebrate cultural diversity with international food festivals, multicultural markets, and cultural parades, as well as activating public spaces through community events. Provide subsidised creative spaces and affordable event venues for artists, especially those who are young and emerging.”

“A vibrant city celebrating cultural diversity with a vibrant restaurant/café/small bar scene.”

“Vibrant with creativity: public art, lots of music and art venues.”

“A diversified economy: A broader range of industries, from advanced manufacturing and technology to tourism, education, and creative industries, could help reduce reliance on traditional sectors. The city could become a hub for innovation and start-ups, with tech incubators and co-working spaces attracting entrepreneurs.”

”

“A vibrant and modern city, with redeveloped existing industrial foreshores attracting start-ups, local manufacturing, and artisanal businesses.”

“Support Aboriginal and Torres Strait Islander creatives with events and space. Facilitate community education initiatives and events that promote reconciliation and cultural understanding, such as Yarning Circles and truth-telling events.”



Image: Culture Mix Festival

## How can I contribute to the delivery of our goals?

- Support local, buy local.
- Attend art exhibitions, music performances, festivals, markets, and theatre productions in the area.
- Participate in local workshops and classes.
- Support creatives through sharing of spaces and co-location.
- Partner with local businesses and government.
- Become a volunteer at arts and culture events and activities.

## How can businesses contribute to the delivery of the goals?

- Grow your business within the Wollongong Local Government Area.
- Employ trainees, cadets or recent graduates to retain local talent, attract new workers and provide opportunities in the Local Government Area.
- Actively seek funding opportunities to the benefit of your business and the Wollongong Local Government Area.
- Promote the area as an investment opportunity for hotel and tourism accommodation.



## Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

### Objectives

The region's economy continues to diversify, and local employment opportunities increase.  
Creative and cultural industries are fostered and thriving.  
Wollongong is an events destination.

### Strategies

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
3.1 Support educational and employment opportunities that retain young people and local talent, attract new workers and provide opportunities for the unemployed.	Federal Government State Government Wollongong City Council Businesses Educational Institutions Industry	<b>Advocate Partner</b>	Economic Development Youth Services
3.2 Continue to diversify and grow the Wollongong economy to enhance its economic and employment role in the Region recognising opportunities and challenges in South-West Sydney.	Wollongong City Council State Government Businesses Educational Institutions Industry	<b>Advocate Partner</b>	City Centre Management Development Assessment Economic Development
3.3 Increase and attract new business investment and enterprise to Wollongong while supporting and growing existing local businesses.	Wollongong City Council State Government Businesses Educational Institutions Industry Tourism Groups	<b>Service Provider &amp; Partner</b>	Community Programs Cultural Services Libraries
3.4 Continue to build Wollongong CBD as a vibrant employment precinct with an active evening economy.	Wollongong City Council State Government Businesses Community Services Sector Industry Community Educational Institutions Cultural and Arts Groups	<b>Advocate Partner Regulator</b>	Various

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
3.5 Encourage an innovative and diverse economy, which drives entrepreneurship, research capability and commercialisation in the Wollongong Local Government Area.	Wollongong City Council State Government Businesses Educational Institutions Industry	<b>Advocate</b> <b>Partner</b>	City Centre Management Economic Development
3.6 We are leaders in sustainable industries and support a transition to a low-carbon and clean energy future.	Wollongong City Council State Government Businesses Environmental Groups Educational Institutions Industry Community Non-Government Organisations	<b>Advocate</b> <b>Partner</b>	Development Assessment Economic Development Environmental Services Land Use Planning Waste Management
3.7 Support key growth sectors to assist in the ongoing transition of Wollongong's economy, including Port Kembla industrial lands.	Wollongong City Council State Government Businesses Environmental Groups Clean Energy Sector Industry Community	<b>Advocate</b> <b>Partner</b>	Development Assessment Economic Development Environmental Services Land Use Planning
3.8 Promote the Wollongong Local Government Area as an event, conference and visitor destination.	Wollongong City Council State Government Businesses Tourism Groups Community Educational Institutions Cultural and Arts Groups	<b>Advocate</b> <b>Partner</b>	Engagement, Communications and Events Economic Development

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
3.9 Enable signature events and festivals where communities and visitors can gather and celebrate.	Wollongong City Council State Government Businesses Industry Community	<b>Advocate</b> <b>Partner</b> <b>Regulator</b>	Arts and Culture City Centre Management Community Facilities Community Programs Development Assessment Economic Development Engagement, Communications and Events Libraries Property Services
3.10 Promote and support tourism opportunities through planning controls and infrastructure.	Wollongong City Council State Government Businesses Tourism Industry Developers/Investors Community	<b>Advocate</b> <b>Partner</b> <b>Regulator</b>	Engagement, Communications and Events Economic Development Land Use Planning
3.11 Using community art and cultural development practices, our places and spaces reflect the creativity, history, and identity of our people.	Wollongong City Council State Government Non-Government Organisations Creative Sector Businesses Educational Institutions Community	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Arts and Culture Community Programs Land Use Planning Libraries Youth Services
3.12 Promote museums and galleries as part of the cultural landscape.	Wollongong City Council State Government Non-Government Organisations Creative Sector Businesses Community Educational Institutions	<b>Advocate</b> <b>Partner</b> <b>Regulator</b> <b>Service Provider</b>	Arts and Culture Community Programs Libraries

## Community Indicators

### Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

Indicator	Target/Desired Trend	Data (2021)	Current Data (2024)
3.1 Number of Crown Street Mall inbound people movements via public domain entrances	Increase	Not available	1,200,000 <i>Annual result</i>
3.2 Number of jobs located within the Wollongong Local Government Area <i>* Latest data 2022-2023</i>	Increase	97,740	102,802*
3.3 Wollongong Local Government Area unemployment rate (12-month average).	Maintain in line with NSW average	6.1% Wollongong vs. 6.0% (NSW)	5.9% Wollongong vs. 3.7% (NSW)
3.4 Wollongong City's Gross Regional Product (GRP) as a proportion (percentage) of the Illawarra-Shoalhaven <i>* Latest data 2022-2023</i>	At least 58%	58.4%	57.6%*
3.5 Residents' average agreement score with there being enough opportunities to attend arts and related cultural activities	Minimum score of 3.75	3.60	3.70
3.6 Percentage of residents who participate in arts and related cultural activities (painting, visiting museums and galleries, playing a musical instrument, attended a community events including live music and cultural, dancing, creative writing)	75%	Not available	61.0%
3.7 Residents' average satisfaction score with arts and cultural events such as festivals, performances and exhibitions in Wollongong Local Government Area	Minimum score of 3.75	New measure	New measure
3.8 Number of events secured by Destination Wollongong on behalf of Council.	20 plus events contracted per annum	Not available	19 <i>Annual result</i>
3.9 Residents' average agreement score with cultural diversity and creativity is valued and celebrated	Maintain	4.00	4.00
3.10 Residents' average satisfaction score with access to learning and education opportunities	Minimum score of 3.75	New measure	New measure

## Goal 4 | Inclusive

We have a healthy, respectful,  
and inclusive community

### Community Feedback

“

“A drop in wait times for mental health, elective surgeries etc. I want to see bulk billing brought back into the Illawarra... this sort of preventative care would reduce stress on our systems.”

“Safe spaces for everyone. From parents with young children playing in playgrounds to exercise equipment for the elderly.”

“A friendly multicultural community, where everyone is treated with respect and valued.”

“Inclusivity, no racism, no discrimination.”

”  
“Ensure pathways, crossings, and public buildings are accessible for people with disabilities. Create multi-generational spaces that encourage interaction between different age groups.”

“A really big park with a water area and normal area with monkey bars. A lake with a big bridge that canoes can go under and a local splash park!”

“A healthy community with access to fresh and locally grown food.”



*Image: Aboriginal Smoking Ceremony,  
Sculpture in the Garden, Wollongong  
Botanic Garden*

## How can I contribute to the delivery of our goals?

- Enjoy local beaches and spaces in an active and safe way.
- Learn about water safety, and promote water safety through networks, schools and community groups.
- Join a NAIDOC Week event or activity and get to know your local community.
- Get moving and enjoy an active lifestyle.
- Connect and foster belonging through a sporting or interest group.
- Participate in a civic issue and give feedback on issues relevant to you.
- Attend your local library or community facility to learn and/or meet with others.
- Consider ways to include access for all abilities to spaces and events.
- Take up a hobby to learn a new interest.
- Take a walk with friends in a beautiful location.
- Take part in a youth event at the Wollongong Youth Centre.
- Give back to your local community by becoming a volunteer.
- Be respectful of others, and value differences.

**SUSTAINABLE  
DEVELOPMENT  
GOALS**



## Goal 4 | We have a healthy, respectful, and inclusive community

### Objectives

Respect, engage and recognise diverse Aboriginal and Torres Strait Islander communities, their rich histories and continuing culture.

Strong diverse local cultures are supported in a welcoming community where everyone belongs.

Residents have easy and equitable access to information and services and play an active role in the decisions that affect our city.

There is an improvement in physical and mental health, wellbeing and belonging in our community.

### Strategies

How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
4.1 Accessible and appropriate health care services are available to the community.	Wollongong City Council State Government Health Industry	<b>Advocate</b> <b>Partner</b>	Community Programs Corporate Strategy Land Use Planning
4.2 Provide a variety of quality and accessible public spaces and opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.	Wollongong City Council State Government Health Industry Businesses Non-Government Organisations Community	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Aquatic Services Arts and Culture Botanic Garden and Annexes Environmental Services Land Use Planning Parks and Sportfields
4.3 Provide safe, well - maintained and accessible beaches and aquatic facilities, and promote water and beach recreation safety to residents and visitors.	Wollongong City Council State Government Tourism Industry Sporting Industry Community Visitors	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Aquatic Services Botanic Garden and Annexes Leisure Centres Natural Area Management Parks and Sportfields
4.4 Plan for, and provide opportunities for inclusion for people of all abilities in our community.	Wollongong City Council State Government Tourism Industry Sporting Industry Community Visitors	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Various



How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
4.5 Healthy, active ageing programs are provided and promoted in partnership with government agencies and community organisations.	Wollongong City Council State Government Aged Care Industry Community Businesses	<b>Advocate</b> <b>Partner</b>	Aged and Disability services Parks and Sportfields Leisure Centres
4.6 Work together, to reduce crime, and foster a safe, and resilient community.	Wollongong City Council State Government Community Groups Community	<b>Advocate</b> <b>Partner</b>	Aged and Disability Services Arts and Culture Community Facilities Community Programs
4.7 Work towards enabling all people in our community to have access to safe, nutritious, affordable, and sustainably produced food.	Wollongong City Council State Government Health Industry Community Non-Government Organisations Environmental Groups	<b>Advocate</b> <b>Partner</b>	Botanic Garden and Annexes Environmental Services Land Use Planning
4.8 Provide our community with equitable services, access to information, services, and opportunities to inform decision-making.	Wollongong City Council State Government Educational Institutions Non-profit organisations	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Corporate Strategy Engagement, Communications and Events Governance and Administration Information Management and Technology Integrated Customer Service Libraries
4.9 Provide programs, services and places including libraries and facilities for social cohesion, cultural activities and community belonging.	Wollongong City Council State Government Educational Institutions Non-profit organisations	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Community Programs Engagement, Communications and Events Governance and Administration Integrated Customer Service Libraries Youth Services



How will we get there?	Who will make this happen?	What is Council's Role?	Council's Service/s
4.10 Work in partnership to reduce inequity and build on opportunities to strengthen vulnerable communities.	Wollongong City Council State Government Educational Institutions Non-profit organisations	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Community Programs Youth Services
4.11 Partner with our diverse communities, including Local Aboriginal and Torres Strait Islander, and Culturally and Linguistically Diverse communities on programs and projects.	Wollongong City Council State Government Aboriginal and Torres Strait Islander peoples Community	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Arts and Culture Community Programs Engagement, Communications and Events Land Use Planning Libraries Youth Services
4.12 In the spirit of reconciliation, build awareness and understanding of Local Aboriginal and Torres Strait Islander culture, heritage and histories.	Wollongong City Council State Government Educational Institutions Non-Government organisations Aboriginal and Torres Strait Islander peoples Businesses	<b>Advocate</b> <b>Partner</b>	Various
4.13 Support and strengthen the local community services sector.	Wollongong City Council State Government Non-profit organisations Businesses Community Services Sector Community Educational Institutions	<b>Advocate</b> <b>Partner</b> <b>Service Provider</b>	Arts and Culture Community Facilities Community Programs Leisure Centres Libraries Youth Services
4.14 Council demonstrates responsible leadership that is customer focused, demonstrates respect and inclusion, and uses resources that are managed effectively to ensure long-term sustainability.	Wollongong City Council	<b>Advocate</b> <b>Service Provider</b>	Various



Image: Holborn Skate  
Plaza, Berkley

## Community Indicators

### Goal 4 | We have a healthy, respectful, and inclusive community

Indicator	Target/Desired Trend	Data (2021)	Current Data (2024)
4.1 Residents' average agreement score with Aboriginal and Torres Strait Islander's rich history and culture are respected and recognised	Minimum score of 3.75	New measure	New measure
4.2 Percentage of residents who know how to contact their local Councillor and/or Member of Parliament (MP)	100%	82% Councillors 72% State MP 65% Federal MP	75% Councillors 67% State MP 56% Federal MP
4.3 Residents' average agreement score with feeling they have a say on important issues	Increase	Not available	2.90
4.4 Residents' average satisfaction score with Wollongong City Council's overall performance <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023.</i>	Increase	3.70	3.50*
4.5 Wollongong City's (Local Government Area) personal wellbeing index	Minimum score of 80 out of 100	79.00	77.60

Indicator	Target/Desired Trend	Data (2021)	Current Data (2024)
4.6 Residents' average satisfaction score with their life as a whole	Maintain	4.20	4.30
4.7 Residents' average satisfaction score with access to affordable fresh food	Minimum score of 3.75	4.20	3.70
4.8 Residents' average satisfaction score with their health	Maintain	4.10	4.00
4.9 Residents' average satisfaction score with availability and access to health services	Minimum score of 3.75	New measure	New measure
4.10 Residents' average agreement score with it's a good thing for society to be made up of people from different cultures and communities	Maintain	4.60	4.50
4.11 Residents' average satisfaction score with feeling part of the community	Minimum score of 3.75	3.90	3.90
4.12 Residents' average satisfaction score with the range of community groups and support networks for residents	Minimum score of 3.75	New measure	New measure
4.13 Residents' average agreement score with having enough opportunity in local area to participate in sport and recreational activities	Maintain	4.20	4.10
4.14 Percentage of residents who participate in a sport or recreational activity	Increase	59%	65%
4.15 Number of recorded incidents of domestic violence related assaults	Decrease	656 <i>Oct 20- Sept 21</i>	743 <i>Oct 23-Sept 24</i>
4.16 Number of recorded incidents of break and enter dwelling	Decrease	562 <i>Oct 20- Sept 21</i>	480 <i>Oct 23-Sept 24</i>



Image: Aboriginal Smoking Ceremony, Sculpture in the Garden, Wollongong Botanic Garden

## The relationship between the Community Strategic Plan and other strategies and plans

### The United Nations Sustainable Development Goals

The United Nations Sustainable Development Goals were agreed and adopted by the United Nations member states, including Australia, in September 2015 as part of the 2030 Agenda for Sustainable Development. Seventeen Goals underpinned by 169 targets will guide efforts to increase global wellbeing by addressing some of society's key challenges.

As the goals relate to the global environment, some of the issues that are explored are not as relevant to Wollongong as they are to developing countries. There are other goals, such as Sustainable Cities and Communities that are very relevant to Local Government, and focus on urban planning and accessible transport.

Each of the United Nations Sustainable Development Goals have been considered in the preparation of this Plan, and where there is alignment, they have been mapped to each goal in this Community Strategic Plan.





Image: Cringila Hills Mountain Bike Track

## Strategic planning framework

There are a number of Federal, State and Regional strategies and plans Council works towards and these documents have been considered in the development of Our Wollongong Our Future 2035.

These include:

National Housing Accord; State Disaster Mitigation Plan 2024-2026; Future Health 2022-2032; Future Transport 2056 (2020); State Infrastructure Strategy 2022-2042; NSW 2040 Economic Blueprint; Net zero plan stage 1 2020-2030; NSW Housing Strategy 2041; Sydney Water Growth Servicing Plan 2024-2029; NSW Connecting with Country; Illawarra Shoalhaven Regional Plan 2041; Illawarra Shoalhaven Regional Transport Plan 2056; Ageing Well in NSW: Seniors Strategy 2021-2031; Homelessness NSW Strategy 2023-2028 and the Illawarra Shoalhaven Joint Organisation Statement of Regional Priorities to name but a few.

The Plan builds on existing regional strengths and supports a number of key outcomes including:

- Growing the Port of Port Kembla
- Increasing urban tree canopy
- Building resilient places and communities
- Reducing emissions
- Improving transport connectivity
- Increasing active and public transport usage.

There are several key projects Council is working on with state agencies. Some of these include:

- Wollongong Shellharbour Integrated Transport Plan
- Northcliffe Drive Extension Project to facilitate east/west connection to West Dapto
- Resilience and Disaster Planning
- Affordable Housing initiatives
- Wollongong Health Precinct
- Transport Orientated Development Program
- State Zero emissions by 2050 targets
- Port Kembla Regional Employment Precinct Profile
- Open Coast Coastal Management Program
- Lake Illawarra Coastal Management Plan
- Plans of Management for Crown Lands
- Floodplain Planning
- Wollongong Station Master Plan
- Illawarra Sports and Entertainment Precinct Master plan
- Various transport projects
- Bluescope Master Plan
- Warrawong Parklands.



*Image: Hydrogen bus,  
© State of New South Wales  
(Transport for NSW)*

## Council's Supporting Document Framework

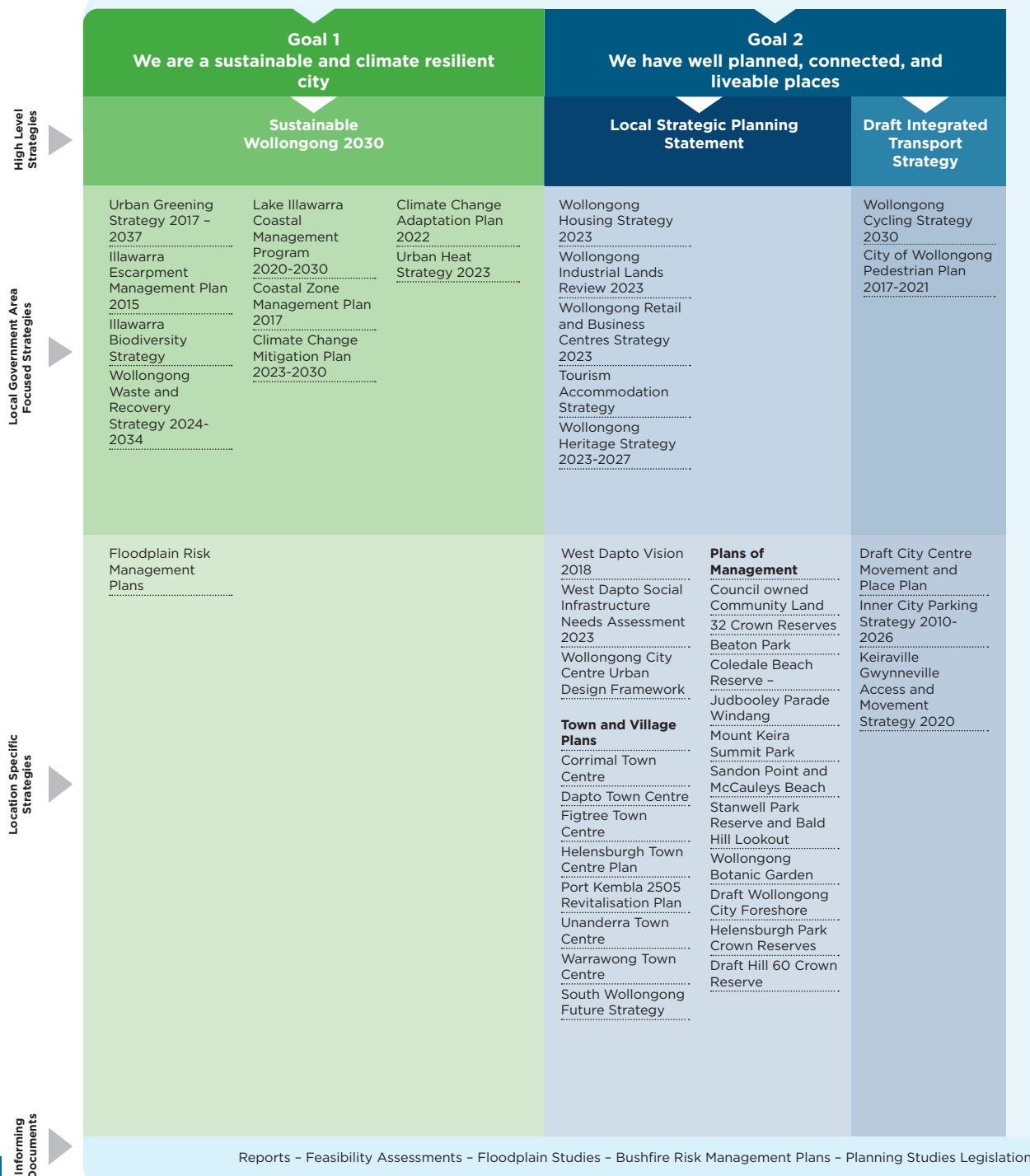
To bring our Strategic Plan to life, Council has a suite of related Strategies, Plans and Policies.

Our Wollongong Our Future 2035 represents the highest level of strategic planning undertaken by Council. Council has many other strategies and plans for specific focuses that are developed following planning and engagement. Council refers to its adopted strategies and plans as Supporting Documents. These direction setting documents support the development of the Community Strategic Plan, Council's Resourcing Strategy, Delivery Program and Operational

Plans. These documents include goals, strategies and actions specific to a project or location. However, until the actions are enabled through resourcing and included in the Delivery Program and Operational Plan, they remain aspirational. Council's Supporting Documents have been considered in the development of the Community Strategic Plan. These Supporting Documents have been informed by extensive data, research and community input, making them an important source for consideration in the future vision and goals for the Wollongong Local Government Area.

## Wollongong City Council Supporting Documents Roadmap

The following Supporting Documents have been endorsed by Council as draft or adopted by Council as final:





The Resourcing Strategy supports the delivery of Council's Delivery Program



Goal 3 We foster a diverse economy, and we value innovation, culture, and creativity		Goal 4 We have a healthy, respectful, and inclusive community	
Economic Development Strategy 2019-2029	Creative Wollongong 2024-2033	Places for People Wollongong Social Infrastructure Planning Framework 2018-2028	Resourcing Strategy 2025-2035
Destination Wollongong Major Events Strategy	Cultural Tourism Strategy 2018 Animating Wollongong Public Art Strategy 2022-2032	Reconciliation Action Plan 2021-2023 Disability Inclusion Action Plan 2020-2025 Play Wollongong Strategy 2014-2024 The Future of Our Pools Strategy 2014-2024 Sportsgrounds and Sporting Facilities Strategy 2023-2027	Places for the Future: Social Infrastructure Future Directions 2023-2036 Discover Learn and Connect Wollongong City Libraries Strategy 2024-2028 Wollongong Community Safety Plan 2021-2025 Public Toilets Strategy 2019-2029 Beach and Foreshore Access Strategy 2019-2028
Tourist Parks Improvement Strategy & Master Plan 2017-2022	Framing Our Future Wollongong Art Gallery Strategic Plan 2020-2025	<b>Masterplans</b> Beaton Park Blue Mile Botanic Garden and Plan of Management Bulli Showground Corrimal Heated Pool Cringila Hills Recreation Draft Bellambi Foreshore Figtree Oval Grand Pacific Drive Hill 60 Kembla Grange Cemetery King George V Oval Memorial Gardens Stuart Park JP Galvin Park	Long-Term Financial Plan 2025-2035 Asset Management Strategy 2025-2035 Workforce Management Strategy 2025-2029 Digital Strategy 2025-2029  Draft Asset Management Plans

Studies – Reviews – Conservation Management Plans – Engagement Frameworks – Design and Technical Manuals

## Relationship to Local Strategic Planning Statement

The Community Strategic Plan is the highest level Plan in the framework, and informs the preparation of the Local Strategic Planning Statement (LSPS). The LSPS is developed to guide decisions relating to urban planning and is informed by Regional Plans, and informs decisions relating to Council's Local Environmental Plan and Development Control Plans.



## Implementing the Community Strategic Plan

Council's Delivery Program and Operational Plan responds to the community's vision and goals and outlines the services and projects that Council has capacity to deliver. It is a result of rigorous planning and prioritisation and aims to provide the best valuable services to the community. The Resourcing Strategy outlines the finances, assets, workforce and information management technology that will be used to achieve the Program and Plan. To help make the aspirations of this Plan a reality, Council will work together with other levels of government, business, educational institutions, community groups and individuals to contribute to the delivery of goals and strategies.

## Monitoring and reporting

Wollongong City Council regularly tracks and monitors the Delivery Program and Operational Plan, and reports to the community on progress on a quarterly and annual basis. Council also tracks progress towards the Community Strategic Plan through the State of our City Report.

*All reports will be available on Council's website at [www.wollongong.nsw.gov.au](http://www.wollongong.nsw.gov.au) All Councils in New South Wales are required to plan and report on their activities as part of an Integrated Planning and Reporting Framework set out by the Local Government Act 1993 and Local Government (General) Regulation 2005.*





Image: Young people at local festival

## Our engagement principles

The approach we used to develop Our Wollongong Our Future 2035 Community Strategic Plan was underpinned by the social justice principles of equity, access, participation and rights. When applied well, these principles offer opportunities to: involve the community in decision making; build relationships and trust; strengthen community; and create a sense of belonging; and keep the community informed. These principles also informed the development of the Delivery Program and Operational Plan.

Our Community Engagement Strategy Council Policy outlines Council's commitments and principles for engaging with our community. Your views, ideas and local knowledge are an important part of the decision-making process. Other things we need to consider include financial impact, legislation (State and Federal), Council policies and resolutions, technical information, and economic, environmental, social, and governance impacts.

Our engagement goals were:

### Build awareness and understanding

Use methods to help everyone learn about what the Community Strategic Plan means and why it's important.

### Learn what people want for the Wollongong Local Government Area

Ask clear questions and use practical methods to understand the community's expectations and priorities for the future of our area.

### Include diverse voices

Use inclusive methods based on social justice principles to make sure we hear from all parts of our community.

### Get more people involved

Try various methods to encourage as many people as possible to share their views and participate in our discussions.

## Our sustainability commitment

Wollongong City Council will work to protect our local environment, reduce the use of natural resources and to support our quality of life for present and future generations. We will demonstrate leadership and responsible planning and decision-making to avoid any harmful local and global effects of our actions. We will also work in partnership with the community, stakeholders and other government organisations to achieve our sustainability and climate change commitments.

A quadruple bottom line approach, based on achieving integrated sustainability through the interlinked areas of environmental, social, economic and governance activities, underpin Council's commitment to sustainability. Principles have been developed which further clarify how these areas will be considered by Council in carrying out its operations.

### Governance:

- a) We value sustainability leadership and will demonstrate how sustainability can be practically implemented;
- b) We believe sustainability should be intrinsic to all decision-making and incorporated as a fundamental component of all Council processes;
- c) We support understanding of the importance of sustainability and will improve sustainability awareness throughout Council and the community; and
- d) We recognise the importance of issues beyond our borders and aim to create a balance between local and global issues.

### Environmental sustainability:

- a) We respect our natural resources and work to protect and enhance these for current and future generations;
- b) We value our natural biodiversity and work to protect and enhance local native habitat;
- c) We treasure our coastal areas and waterways and work to maintain their health and special qualities;

- d) We will not undertake any actions that have a potential risk to cause serious harm to the community or the environment even in the absence of scientific certainty (the precautionary principle);
- e) We recognise the importance of access to fresh, local and sustainably produced food;
- f) Climate Change - Council is committed to a whole of organisation approach to reducing the impacts of climate change, from planning for future sustainable infrastructure, modes of transport, planning considerations and community education.

### Social-cultural sustainability:

- a) We respect universal social justice and will work to improve community wellbeing and quality of life;
- b) We value social equity and believe that services, facilities and community amenities should be accessible and equitable;
- c) We support equal rights and constructive engagement with the community in decision-making;
- d) We will actively involve people from diverse linguistic, cultural and spiritual backgrounds.

### Economic sustainability:

- a) We will use resources efficiently and responsibly and reduce our ecological footprint;
- b) We support sustainable asset management principles;
- c) We understand the impact of poverty on quality of life and will work to address disadvantage in our community;
- d) We value a strong local economy and will encourage the use of local businesses and resources in our operations;
- e) We believe in local economic growth that respects our natural heritage and values and will foster sustainable and green economic opportunities.



*Image: Thirroul Beach*



On Dharawal Country, from the mountains to the sea,  
we value and respect each other, our places, past,  
and future. We will be a sustainable, connected,  
vibrant, and innovative city, with a diverse economy.

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



Wollongong City Council

# Draft Resourcing Strategy 2025-2035

For Exhibition



## Acknowledgement of Country

We acknowledge the Traditional Custodians of the land on which our city is built, Dharawal Country. We recognise and appreciate their deep connection to this land, waters and the greater community. We pay respect to Elders past, present and those emerging and extend our respect to all Aboriginal and Torres Strait Islander people who call this city home. We recognise Aboriginal and Torres Strait Islander people as the first people to live in the area. We respect their living cultures and recognise the positive contribution their voices, traditions and histories make to the city.



## Contents

Resourcing Strategy 2025-2035 .....	4
Supporting Our Wollongong Our Future 2035 and Delivery Program 2025-2029 .....	4
Enabling Community Goals through Strategic Resourcing .....	6
Resourcing Strategy in action .....	7
Future opportunities for 2035.....	9
Monitoring, Reporting, and Continuous Improvement .....	10
Funding Our Services.....	12
Long Term Financial Plan 2025-2035.....	14
Asset Management Strategy 2025-2035.....	58
Workforce Management Strategy 2025-2029 .....	90
Digital Strategy 2025-2029 .....	112

### Wollongong is Sustainable Connected Vibrant Inclusive

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community

## Resourcing Strategy 2025-2035

### Supporting Our Wollongong Our Future 2035 and Delivery Program 2025-2029

#### Purpose

The *Resourcing Strategy 2025-2035* is Wollongong City Council's framework for ensuring resources are effectively planned, aligned, and deployed to meet the aspirations of the community. It connects Council's financial, workforce, asset, and technological resources with the priorities outlined in the *Our Wollongong Our Future Community Strategic Plan 2035*, supporting the delivery of the *Delivery Program 2025-2029* and the *Operational Plan 2025-2026*.

Council's *Delivery Program 2025-2029* and the *Operational Plan 2025-2026* responds to the Wollongong community's vision and goals and outlines the services that Council has capacity to deliver. It is a result of rigorous planning and prioritisation and aims to provide high-quality, sustainable services that meet community expectations now and into the future.

This Strategy ensures that Council is enabled to translate community aspirations into actionable outcomes. It informs decision-making and the prioritisation of resource allocation, services, infrastructure and programs, as part of our approach to [organisational sustainability](#). It reflects Council's commitment to long-term financial sustainability, organisational capacity and community driven service delivery.

#### Role

The Resourcing Strategy serves as the critical link between the community's long-term aspirations and Council's operational responsibilities. While the Community Strategic Plan articulates Wollongong's long-term vision, this Strategy supports Council's commitments to the community to ensure they are:

***Realistic*** – reflecting available resources and achievable within the 10-year planning horizon.

***Strategically Aligned*** – prioritised and resourced in line with the Delivery Program and Operational Plan.

***Sustainable*** – focused on maintaining financial stability, building organisational capacity, delivering customer-focused services, and fostering innovation.

The Resourcing Strategy integrates four essential components:

**Asset Management Strategy 2025-2035:** Guides the sustainable management of Council's physical infrastructure, ensuring assets are maintained, renewed and developed in alignment with current and future community needs.

**Long-Term Financial Plan 2025-2035:** Provides the financial framework for balancing short-term needs with long-term sustainability, ensuring that Council remains financially resilient and capable of funding essential infrastructure and services.

**Workforce Management Strategy 2025-2029:** Ensures Council has the right people, skills and capabilities to meet the demands of a growing and diverse community, while fostering innovation, inclusion and leadership.

**Digital Strategy 2025-2029:** Leverages digital transformation and technology-driven innovation to optimise service delivery, improve operational efficiency and enable community engagement with Council.

The *Our Wollongong Our Future 2035 Community Strategic Plan* outlines an aspirational vision for Wollongong's future supported by four goals:

*"On Dharawal Country, from the mountains to the sea, we value and respect each other, our places, past and future. We will be a sustainable, connected, vibrant and innovative city, with a diverse economy."*



## Enabling Community Goals through Strategic Resourcing

The Resourcing Strategy directly supports the four community goals set out in the Community Strategic Plan by aligning Council's resources to enable effective service delivery, infrastructure development and a connected community.

### Council's Role in Achieving the Community Vision

While the Community Strategic Plan represents a whole-of-community vision that requires shared responsibility across government, businesses, community organisations and individuals, the Resourcing Strategy focuses on areas where Council has a direct role to play. Through leadership, collaboration and strategic investment, Wollongong City Council ensures that the community's aspirations are translated into achievable outcomes.

By aligning resources strategically, Council enables the delivery of high-quality services, sustainable infrastructure and innovative solutions that enhance the city's resilience, inclusivity, and prosperity—making Wollongong a better place for everyone to live, work and play.

### Aligning Resources for Effective Service Delivery

Rather than functioning in isolation, the four elements of the Resourcing Strategy work together in a cohesive, interconnected way. This enables Council to:

**Optimise resource allocation** by ensuring that financial, physical, human and technological resources are strategically deployed.

**Support cross-functional collaboration** across different service areas, improving efficiency and enhancing service delivery.

**Strengthen Council's capacity** to respond proactively to emerging challenges, such as climate resilience, technological innovation and urban growth.



## Resourcing Strategy in action

The table below illustrates how different elements of the Resourcing Strategy integrate to support the Community Strategic Plan and the Delivery Program by using examples.

Resourcing Strategy	How	Supporting the Delivery Program	Community Strategic Plan Goals
Asset Management Strategy and Long-Term Financial Plan	<p>The Asset Management Strategy and Plan identifies infrastructure renewal priorities.</p> <p>Long-Term Financial Plan ensures sustainable funding.</p>	Deliver essential infrastructure across the city to support service delivery.	Goal 2: We have well planned, connected, and liveable places
Asset Management Strategy and Digital Strategy	<p>The Asset Management Strategy identifies technology solutions, such as Internet of Things sensors for asset monitoring.</p> <p>Digital Strategy provides data analytics for proactive maintenance.</p>	Enhance climate resilience through real-time stormwater system monitoring.	Goal 1: We are a sustainable and climate resilient city
Workforce Management Strategy and Digital Strategy	Workforce builds digital skills, supported by digital infrastructure enhancements.	Strengthen digital literacy and cybersecurity capabilities across Council operations.	Goal 4: We have a healthy, respectful, and inclusive community
Asset Management Strategy and Plans and Workforce Management Strategy	<p>Asset Management Strategy outlines operational asset needs.</p> <p>Workforce Management Strategy ensures skilled teams are available for delivery.</p>	Equip our people with the skills, knowledge, tools, and resources they need to maintain upgraded community infrastructure and optimise project management capabilities.	Goal 2: We have well planned, connected, and liveable places

Resourcing Strategy	How	Supporting the Delivery Program	Community Strategic Plan Goals
Long-Term Financial Plan and Digital Strategy	<p>Long-Term Financial Plan provides funding for technological innovation and renewal.</p> <p>Information Management and Technology implements digital transformation projects identified in the Strategy.</p>	Provide public Wi-Fi access across community hubs and public areas.	Goal 3: We foster a diverse economy, and we value innovation, culture, and creativity
Workforce Management Strategy and Long-Term Financial Plan	<p>Workforce Management Strategy identifies capability needs.</p> <p>Long-Term Financial Plan provides funding for staff development.</p>	Invest in professional development to strengthen workforce capability	Goal 4: We have a healthy, respectful, and, inclusive community



## Future opportunities for 2035

Building on the foundations established through the previous Community Strategic Plan, *Our Wollongong Our Future 2032* and insights from the State of Our City report, Council is positioned to address the following emerging opportunities and deliver meaningful outcomes for the community.

### Leading in sustainability and climate resilience

- Expand investment in renewable energy, resource efficiency and green infrastructure.
- Strengthen climate adaptation measures through innovative infrastructure and urban greening programs.
- Partner and collaborate with external agencies and the community to drive sustainable outcomes.

### Shaping well-planned, connected, and liveable places

- Deliver integrated transport systems, active transport networks and advocate for improved public transport options.
- Foster urban renewal and housing diversity initiatives to support population growth while balancing liveability.
- Improve accessibility and connectivity through smart infrastructure and inclusive urban design.

### Fostering innovation, culture, and economic diversity

- Support local economic growth through creative industries, cultural and tourism investment and support local businesses where possible with Council procurement.
- Deliver smart cities initiatives to drive technological innovation and optimise service delivery.
- Encourage partnerships with research institutions and the local business community to promote innovation and economic resilience.

### Promoting a healthy, respectful, and inclusive community

- Strengthen community engagement and participation through inclusive consultation processes.
- Deliver social infrastructure and wellbeing initiatives to support vulnerable populations.
- Enhance digital accessibility and promote equitable access to information and services.

### Resourcing our future

This Resourcing Strategy equips Council to harness these opportunities by ensuring resources are aligned, integrated and adaptable. Through strategic financial planning, workforce planning, infrastructure investment and technological innovation, Council remains committed to creating a sustainable, connected and inclusive future that reflects the aspirations of our diverse community.

An ongoing focus on [organisational sustainability](#) will ensure Council remains financially resilient, agile, and able to continue delivering high-quality services to the community as Wollongong grows.

## Monitoring, Reporting, and Continuous Improvement

### Monitoring and Reporting Framework

Council is committed to transparent governance, accountability and continuous alignment with community aspirations and goals. The *Our Resourcing Strategy 2025-2035* supports this commitment by embedding clear monitoring and reporting mechanisms that ensure progress is tracked, resources are used effectively, and strategic goals are achieved.

This framework aligns with the requirements of the *Integrated Planning and Reporting Framework* and the *Local Government Act 1993*, providing structured oversight of Council's performance in delivering on the *Our Wollongong Our Future 2035 Community Strategic Plan* and *Delivery Program 2025-2029*.

Council's monitoring and reporting processes include:

#### Quarterly Review Statements

Track the progress of Delivery Program commitments, assess resource allocation effectiveness, and highlight achievements or areas requiring adjustment.

#### Annual Report

Provides a comprehensive review of Council's performance, including financial outcomes, operational achievements and progress toward long-term strategic objectives.

#### State of Our City Report

Evaluates long-term progress against the community's vision and objectives, providing insights into social, economic, environmental, and governance outcomes.



## Commitment to Continuous Improvement

Council recognises that effective resource management is an evolving process, requiring ongoing reflection, adaptation and innovation. **Organisational sustainability** is central to this approach - ensuring that Council remains **financially responsible, operationally resilient**, and able to deliver valued services now and into the future. This commitment ensures that the organisation remains agile, capable of responding to emerging trends and aligned with community needs.

A key driver of continuous improvement is the *Service Optimisation Program*, developed in consultation with stakeholders across Council. This structured framework assesses whether services are being delivered effectively, efficiently and in alignment with community expectations and affordability. The program focuses on:

**Balancing community needs with financial sustainability** by assessing service levels against affordability for both Council and the community.

**Enhancing customer experience** by identifying opportunities to improve service delivery and engagement in a way that is adaptable and supports **organisational sustainability**.

**Optimising operational efficiency** by reviewing processes, resource use and **organisational sustainability** practices to ensure long-term service viability.

The program follows a comprehensive review process that includes planning, discovery, analysis and implementation, ensuring evidence-based recommendations drive meaningful change. Recent reviews, such as the **customer experience with accessing information related to Development Assessment**, have led to actionable improvements in customer service, communication and operational effectiveness.

Beyond the *Service Optimisation Program*, Council's **continuous improvement** efforts also focus on:

**Adaptability:** Proactively adjusting plans and priorities to respond to technological advancements, societal changes and emerging opportunities.

**Capacity Building:** Investing in workforce development, technological innovation and **organisational sustainability** to drive long-term stability, service resilience, and strategic agility.

**Community Engagement:** Strengthening collaboration with residents, ensuring services and initiatives reflect evolving community expectations.



## Funding Our Services

The Resourcing Strategy outlines how Council will manage and allocate its resources (finances, assets, people and technology) to implement the Delivery Program, delivered through Council services.

Ultimately, these resources are reflected and quantified by the allocation of budget.

Service	Operating \$'000 2025-2026		
	Income	Expense	Net
<b>Goal 1 We are a sustainable and climate resilient city</b>			
Botanic Garden and Annexes	338	(4,500)	(4,162)
Environmental Services	193	(2,874)	(2,681)
Floodplain Management and Stormwater Services	2,217	(13,849)	(11,632)
Natural Area Management	423	(4,904)	(4,482)
Waste Management	60,618	(54,326)	6,292
<b>Goal 2 We have well planned, connected and, liveable places</b>			
Development Assessment	4,230	(10,199)	(5,968)
Emergency Management	452	(7,490)	(7,038)
Land Use Planning	776	(4,730)	(3,955)
Memorial Gardens and Cemeteries	2,240	(2,797)	(557)
Property Services	7,304	(5,035)	2,269
Regulatory Compliance	4,326	(8,383)	(4,057)
Transport Services	7,279	(56,070)	(48,791)
<b>Goal 3 We foster a diverse economy, and we value innovation, culture, and creativity</b>			
Arts and Culture	150	(8,595)	(8,445)
City Centre Management	1,369	(3,772)	(2,403)
Economic Development	1	(2,863)	(2,862)
Engagement, Communications and Events	362	(4,702)	(4,340)
Tourist Parks	9,856	(8,517)	1,339



Service	Operating \$'000 2025-2026		
	Income	Expense	Net
<b>Goal 4 We have a healthy, respectful, and inclusive community</b>			
Aged and Disability Services	3,575	(3,367)	208
Aquatic Services	1,541	(18,379)	(16,839)
Community Facilities	1,431	(7,191)	(5,759)
Community Programs	55	(5,007)	(4,952)
Corporate Strategy	0	(1,842)	(1,842)
Integrated Customer Service	0	(3,602)	(3,602)
Leisure Centres	3,447	(4,977)	(1,530)
Libraries	825	(12,798)	(11,973)
Parks and Sportsfields	1,443	(28,725)	(27,282)
Public Health and Safety	615	(1,492)	(876)
Youth Services	45	(1,579)	(1,533)
<b>Support Services</b>			
Employee Services	146	(10,687)	(10,541)
Financial Services	235,039	(13,208)	221,832
Governance and Administration	146	(10,687)	(10,541)
Information Management and Technology	147	(12,227)	(12,079)
Infrastructure Strategy and Support	279	(20,595)	(20,316)



Wollongong City Council

# Draft Long Term Financial Plan 2025-2035

## Contents

Introduction .....	17
Financial Sustainability Policy .....	18
Challenges .....	20
Total Funds Result.....	21
Asset Management Replacement .....	21
Available Funds .....	21
Long Term Asset Renewal Funding Ratio.....	21
Capital Expenditure.....	22
Borrowing .....	22
West Dapto Development.....	23
Operational Services.....	23
Grant Funding .....	23
Service Optimisation.....	24
Service Reviews .....	24
Current Financial Situation .....	25
Key Financial Sustainability Indicator Forecasts .....	28
Total Funds Result.....	28
Available Funds .....	29
Asset Management Replacement Ratio.....	29
Long Term Asset Renewal Funding Ratio.....	30
Long Term Financial Plan – Forecast .....	32
Detailed Financials.....	37
Long Term Financial Plan Assumptions and Indices .....	43
Service Levels.....	43
Indexation.....	43
Rates.....	44
Fees & Charges.....	44
Interest on Investment .....	44
Grants and Contributions .....	44
Operational Grants.....	45
Capital Grants and Contributions.....	45
Employee Costs.....	46
Borrowings .....	46
Utility Cost .....	47
Waste Facility .....	47

## Contents

Domestic Waste Management Services .....	47
Enhanced Community Centre and Library Services.....	47
West Dapto Development.....	48
Restricted Assets.....	50
Sensitivity Analysis .....	53
Sensitivity Analysis 1.....	53
Sensitivity Analysis 2.....	54
Other Risks and Limitations.....	55
Conclusion .....	57

## Introduction

Wollongong City Council is committed to the principles of organisational sustainability, including financial sustainability and good financial management. Council will wisely use ratepayers' money, together with other funding available, to provide prioritised services in a fiscally responsible manner. To Council, financial sustainability means we can provide quality planned and ongoing services, including the infrastructure that is used in providing those services to the community, without having to consider unplanned increases to rates or disruptive reductions in service levels. Good financial management requires the understanding of the short and long term financial implications of decisions - now, in the past and into the future. It also requires consideration of the potential influences outside of Council's control that may impact on our finances.

The Long Term Financial Plan is a component of the Resourcing Strategy 2025-2035 that provides the financial projections for the next 10 years based on the direction proposed and decisions of Council. It details the planning assumptions that underlie these projections, the key indicators that are used to measure performance and discusses areas of risk.

It is a living document intended to support decision making and provide a guide for future action. It is continually updated to reflect both internal decisions and external impacts.

The Plan and corresponding financial forecasts are built within the parameters of Council's Financial Sustainability Policy. The Financial Sustainability Policy provides direction and context for decision making in the allocation, management and use of Council's limited financial resources. It sets the parameters within which Council provides financial stability, affordability, focus, efficiency, or value for money, over the short, medium and longer terms. The key performance indicators outlined in the Financial Sustainability Policy set clear targets to support continuous measurement of financial sustainability.



## Financial Sustainability Policy

The Financial Sustainability Policy (previously the Financial Strategy) was first developed in 2008 and has had several revisions, particularly to the targets for key indicators. The changes in these targets have been modified over time to reflect Council's financial position, maturity and evolution. The first major revision was made in 2014 when, following an extensive community consultation process, the 'Securing Our Future' plan was adopted by Council creating the blueprint for the steps in the journey towards financial sustainability. It is important to remember the 'Securing Our Future' targets were aimed at providing sustainability at the current service levels, by allowing sufficient funding to carry out existing services at existing levels and replace assets with equivalents as required over time.

In April 2017, having reached a reasonably sustainable position, Council adopted a revised Financial Strategy that fine-tuned targets to continue to provide direction and context for decision making in a sustainable way. Further refinement was made in 2021.

In the period from December 2021 to late 2024, there was a period of substantial economic volatility, particularly accelerated inflation, that impacted Council's cost of service and the valuation and replacement cost of Council's assets. Council has taken many measures to combat these difficult external drivers and has been able to maintain its current services at existing or improved service levels through that period and the COVID-19 period immediately preceding. At the same time, the valuation of assets and the resultant depreciation (accounting expression for the consumption of assets over time) has created financial results that show a substantial negative Operating Result [pre capital] that potentially reflects a long term financial shortfall.

Due to the significant asset holdings and long lived assets controlled by Council, its financial sustainability is heavily impacted by how these assets are managed over their life. Council has to date applied broad financial asset management indicators through our Financial Policy over time, including:

- Operating Result [pre capital], and
- Funds Available from Operations equal to Depreciation

With the development of the revised Asset Management Strategy (AMS) and Asset Management Plan (AMP) there is opportunity to reinvent our financial asset management measures in a way that provides improved outcomes, greater understanding and a more mature response to a critical organisational sustainability issue.

The review of the Asset Management Strategy and the Asset Management Plans has identified many improvements in asset management practices and assumptions and has provided a clearer set of financial targets and timeframes that will allow this refined approach to the understanding of, and response to, our financial sustainability. This is particularly evidenced through a clearer understanding of Council's asset replacement requirements over the medium term (10 years), and revised lifecycle management practices for some asset classes (Buildings, Stormwater, Bridges, Footpaths & Cycleways) based on new approaches to maintenance and replacement. While some of these measures still require audit review before being finalised, it is anticipated that through these changes Council's annual depreciation will be reduced by around \$13M.

Importantly from a financial sustainability perspective, the Asset Management Strategy now outlines how Council will ensure that our assets, that support the delivery of the services and functions Council delivers (Delivery Program and Operational Plan), are to be managed so that they are fit for purpose. This includes the replacement of assets as they are required based on the following assumptions:

- The replacement cost of an asset will need to be funded from Council's General Revenue, and/or grants, donations and proceeds from the sale of existing assets.
- The replacement cost of an asset may exceed the Current Renewal Cost held in our financial data due to changes in compliance requirements or agreed standards.
- The Asset Management Plan will identify where a level of upgrade is essential for some of our assets - the cost of this upgrade is included in the estimated 'Replacement Cost'.
- Upgrades and Expansion to assets above those essential requirements would require additional funding (above sustainability) and would be managed through the Integrated Planning process.

The concept of Replacement Cost, which includes agreed systematic uplifts to assets at time of replacement (such as compliance and agreed standards), has not previously been accounted for in Council's Policy, as the depreciation proxy previously used only measured the current estimated cost of renewal on a like for like basis. Additionally, the current Accounting Standards apply a prospective approach to calculating an assets remaining depreciation. This application of accounting standards impacts the annual depreciation. If an asset life is changed (increased or decreased) the remaining asset value is depreciated over the assets remaining life, resulting in numbers that do not reflect the estimated annual replacement lifecycle cost of an asset (estimated cost/life). It is for these reasons that depreciation is not considered the best measure of funds required for asset replacement where more accurate information is available.

Council's Financial Sustainability Policy has been updated in line with, and aligned to, the Asset Management Strategy and Plan. This Long Term Financial Plan has been developed and reported in line with the revised Financial Sustainability Policy. The most significant financial principles of Council's Financial Sustainability Policy and their targets are outlined below. A full copy of the Financial Sustainability Policy can be accessed along with other Integrated Planning documents on Council's website.

## Challenges

Council and the community have created a stable and sustainable financial environment in the short to medium term that should allow Council to provide its existing levels of service without significant change to future income requirements. In the future, Wollongong City Council will continue to face challenges that require strong financial leadership and creative solutions applied to matching its community's aspirations to its capacity and desire. The key challenges faced include:

- 1 Better understanding the community's needs, wants, desires and priorities for services and service levels and matching that to the organisation's and community's capacity to sustainably fund the provision of agreed services.
- 2 Providing capacity to meet contemporary and increasing expectations from all areas including community, service users and government.
- 3 Ensuring future decisions provide affordable long term solutions that are within the financial capacity of our community.
- 4 Delivering organisational change to improve efficiency and quality of service.
- 5 Financial risks associated with significant growth and development of new infrastructure and services in the West Dapto area.
- 6 Managing any future demands associated with climate change.

The following aims and parameters are designed to assist Council in achieving financial stability, affordability, focus and efficiency.

## Total Funds Result

*Council's annual allocations to operational and capital budgets will generally not exceed anticipated cash inflows.*

Short term affordability requires the annual budget be affordable and cash to be managed to ensure that payments can be made as required. By holding a level of available funds, and planning for near breakeven funds results, this sustainable financial position can be maintained. The total funds result is inclusive of financing cash flow and movements in Restricted Assets.

## Asset Management Replacement

*Council will plan to achieve a Funds Available for Replacement at least equal to the estimated cost of replacing assets due for renewal.*

Funds Available from Operations is a Wollongong City Council result that measures the amount of funds available after all of Council's operating expenditure is met. These funds are generally available for capital expenditure or held as Available Funds. Unlike the Operating Result, it does not include non-cash transactions.

Funds Available for Replacement is a subset of the Funds Available from Operations that are not required to be moved to Restricted Assets and are not made available for new assets or increases to the Available Funds balance. Generally, these decisions would be made after the asset replacement requirements are achieved.

Council's intent from a sustainability perspective is to prioritise Funds Available for Replacement to at least provide sufficient funds to replace assets as they fall due over the planning cycle. The replacement of existing assets should be at the agreed current standard, determined through the Asset Management Plans. Through the planning process, Council may also determine a level of Funds Available from Operations that will be allocated to the provision of Expanded or Upgraded assets and/or New assets.

## Available Funds

*Council will aim to maintain Available Funds (the unallocated portion of revenues) between 3.5% and 5.5% of operational revenue [pre capital].*

Available funds are funds that Council has earned but not allocated to specific expenditure in the past or future. They are held as Council's savings and are used to act as a buffer against unanticipated future costs or can be used to provide capability to take advantage of opportunities that may arise.

Where the Available Funds level is above maximum requirements, additional funds will be transferred to the Strategic Projects Restricted Asset with any allocation of funds to be considered through the Strategic Planning process.

Where the Available Funds balance falls below the targeted minimum level in a period, the onus through planning is to ensure adequate adjustment is made to restore the balance through future programs, within an acceptable timeframe.

## Long Term Asset Renewal Funding Ratio

*Council will monitor the long term asset renewal requirements and plan for potential issues outside of the current planning cycle.*

Council's Asset Management Strategy includes the measurement of the Long Term Asset Renewal Funding Ratio, which is a measure of the total renewal value of all existing assets

divided by their estimated useful lives (ie, an annualised replacement cost) compared against Funds Available from Operations. Council recognises that estimated renewal values and

## Capital Expenditure

*In determining the approval of budget for new, expanded, or upgraded assets, Council will ensure that the whole of life cost is considered and is able to be sustainably accommodated within future forecasts.*

Capital expenditure decisions need to be fully informed by understanding the impacts on future results. For example, a building cannot be considered as a one-off cost, it will have operational costs for electricity, water and consumables and will normally involve services that will require operational budgets, including employee costs. The building will then need to be maintained and eventually renewed and/or be disposed of. Consideration of these costs and any potential revenue must be part of the initial evaluation and approval process and be recognised in future estimates to aid future planning.

## Borrowing

*Council will actively consider borrowings through its Resource Strategy and Capital Budget as a source to finance timing mismatches between cash availability and expenditure requirements and to provide for intergenerational equity where determined applicable.*

*Borrowings will be considered for investment in assets acquired to provide additional service or service level, to finance investments, or to provide for timing mismatches in asset replacement funding.*

*Internal borrowing will be applied first where funds are available and it is determined to be more economical.*

*Interest on internal borrowings will be costed where borrowing is applicable to Income Activities, to reflect the opportunity cost and will be applied in business cases to reflect the actual return on investment.*

*Borrowing terms will preferably be structured to match, but not exceed, asset life where there is appropriate product in the market to do so.*

This Policy focuses on ensuring that Council continually sets a financial plan that ensures financial sustainability. Consideration of the Council services and the resources, including assets, required to provide those services must be affordable, that is, they must be within existing capacity, funded by increased capacity through efficiencies or based on a willingness of the community to provide additional revenue to fund increased service. Borrowings do not generate income and don't allow Council to acquire things we couldn't otherwise afford. They do provide for timing mismatches between cash and expenditure with an interest cost and they do allow Council to provide assets for future community use without impacting on past or present communities (intergenerational equity). They also allow for investment in assets that provide future positive returns.

Consideration of borrowings will be based on the needs or community demand for services and the projected capacity to pay for those services, or the willingness to raise additional revenue for them. Actual borrowings will be based on liquidity requirements and not specific assets or investments.

## West Dapto Development

Increased annual rates created from subdivision in West Dapto will be applied to meet West Dapto operational costs and the net Funds Available from Operations from the area will be restricted.

In the transition to full development of the area, the West Dapto restricted asset will be made available to meet infrastructure and planning requirements in the area where required.

West Dapto is the last significant 'green fields' development in Wollongong. It will have significant financial impacts over time. It is anticipated that there will be substantial developer contributions and capital expenditure. The management of the Development Contributions Plan has inherent risks due to estimating, scoping and timing variables. Rates and other revenues will usually precede operational demand and assets built will require little renewal or maintenance for seven to 15 years creating a perception of improved financial performance. Experience in developing councils has shown the negative long term impacts that the delayed expense pattern has if additional rate revenue is built into other recurrent operations.

It is considered important that this longer term view of additional revenue is given and appropriate long term provisions are made from the commencement of the development.

## Operational Services

*Council's Delivery Program and Operational Plans will be used to:*

- *determine core and value add services,*
- *identify, deliver and report on business improvement initiatives, and*
- *set actions to improve service levels, costs and delivery methods.*

Alignment of Council services with Our Wollongong Our Future 2035 Community Strategic Plan will continue to play an important part in determining the future needs and operations of the organisation. Assuring that the right things are done in the most efficient way and being able to measure that performance should provide a sound platform for communicating and planning to meet agreed community expectations.

## Grant Funding

*Council will actively pursue grant funding and other contributions to assist in the delivery of core services.*

Priority for grants should be directed to actions and projects that are included in Council's Community Strategic Plan, Delivery Program, Operational Plan or supporting documents. Continued effort in obtaining and improving Council's success in targeted grant funding is vital to future enhancement and progression of objectives.

## Service Optimisation

*Council will develop a program of service optimisation reviews.*

The fundamental premise behind the Service Optimisation Program is to assess if Council is delivering the right things in the best way, by considering the following principles:

- How well do we balance service levels and community desire against affordability for Council and our community/customers
- Are we delivering a good customer experience?
- Are our services operating efficiently and effectively to deliver better value?

## Service Reviews

*Council will maintain an ongoing review of its services that seeks to better define service requirements, refine delivery methods and balance service aims against affordability for both the Council and our customers.*

It is intended that all services be reviewed continually and/or a cyclical basis over time. During each review of service, the service budget should be zero based in line with the agreed service levels.

Council will deliver procurement savings through improved strategic procurement and collaboration with other authorities and agencies.

## Current Financial Situation

As we approach this planning cycle, Council's reported financial position continues to show negative Operating Results [pre capital] into the foreseeable future. It has been articulated over time that this result has primarily been the result of significant cost inflation that has increased the valuation of Council's assets and caused an increase in depreciation recognised in the Operating Result. Council's asset revaluation since 1 July 2021 has resulted in calculated asset values increasing by approximately 53% which resulted in increased depreciation of around \$37M per annum. These asset valuations and depreciation were based on Council's existing asset management practices and accounting requirements. Prior to that time, Council had been able to report actual and forecast surplus results.

Since 2022, Council has continued to forecast and report negative Operating Results [pre capital], although had stated that the asset valuation and depreciation impacts would not impact the planned Delivery Program over the reporting period, however, rising costs and future asset renewals would need to be addressed in the medium to longer term to ensure continued financial sustainability.

Over the past year, Council has invested in a detailed review and update of Council's Asset Management Strategy and Plan, which has resulted in the development of new asset management practices and assumptions to take into the future. Some of the changes forecast to be implemented have been incorporated into the Long Term Financial Plan, resulting in improvements to the underlying financial results.

This improved forecast has been particularly driven by changes in anticipated asset lives due to reassessment of the management of some asset classes over their lifecycle. The change of lives will result in lower overall depreciation rates, although for the buildings class the reassessment has resulted in an increased rate of depreciation, as follows:

**Table 1**

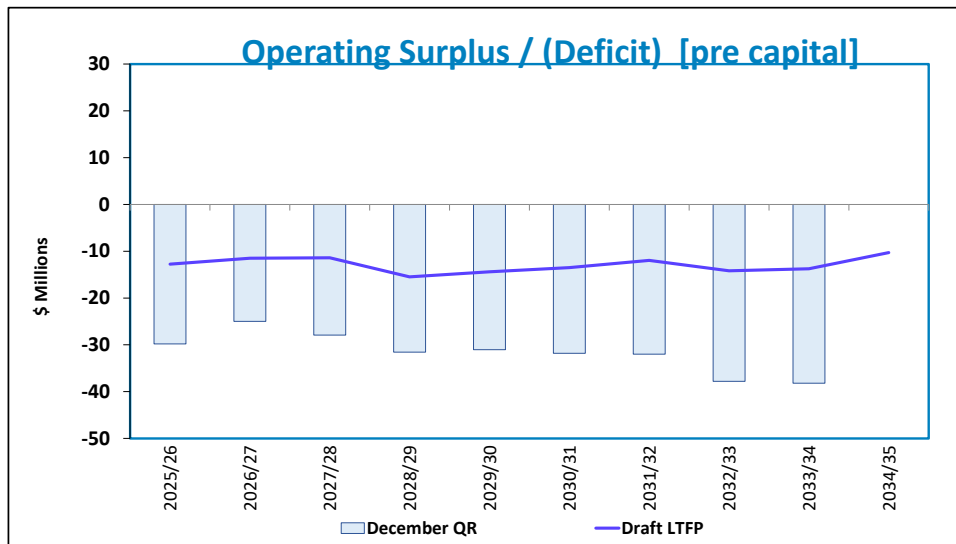
### Depreciation - Asset Lives Impact

Asset Class	2025/2026 Depreciation Forecast \$'000s	2025/2026 Proposed Depreciation Forecast \$'000s	Variance \$'000s
Buildings	20,760	22,323	(1,563)
Stormwater	20,794	9,218	11,576
Pathways (Footpaths & Cycleways)	6,052	3,341	2,712
Bridges	2,449	1,793	656
<b>Total</b>	<b>50,056</b>	<b>36,675</b>	<b>13,381</b>

These adjustments have been applied to future forecasts but require audit review before being finalised and reported in the Financial Statements. It should be noted that the changes to accounting for depreciation will be prospective from 30 June 2025, so will not have a material impact on the 2024-2025 Annual Statements.

In addition to the asset forecast improvements, the Operating Result [pre capital] has been improved by revised forecasting for revenue related to the Waste Facility and Domestic Waste. Net Income improvements in these areas relate to longer term asset replacement requirements and pricing respectively and have been transferred to Restricted Assets for future expenditure. The revised Operating Results [pre capital] compared to the December Quarterly Review results are as follows:

Diagram 1



While the Operating Result [pre capital] remains a key Financial Statement and Quarterly Budget Review result, it will not be considered a Key Financial Indicator for planning and reporting purposes moving forward due to the way in which depreciation and some income is measured, which doesn't accurately reflect the annual replacement cost of Council's assets or necessarily Council's capacity. It is important to note that the Operating Result [pre capital] includes non-cash expenses such as depreciation. While forecasts show a deficit, it does not reflect Council's actual cash position or ability to fund services and replace infrastructure. The Financial Sustainability Policy proposed, includes medium (10 years) and long term measures to replace measures that reflected depreciation as a proxy for asset replacement requirements.

As stated in prior years financial plans, the current Plan is proving sufficient funds to maintain financial sustainability through the current reporting period and now, through the work done in reviewing Council's Asset Management Strategy, is able to more accurately forecast that Council can continue to provide existing and agreed services into the future, including the replacement of assets that fall due during the 10 year period of the Long Term Financial Plan. The Financial Plan and new Asset Management Strategy will, however, acknowledge that the current estimates show that the Long Term Asset Renewal Ratio, which approximates the annualised renewal cost of all of Council's over the next 300 plus years, indicates that the annual revenues would not be sufficient to fund all replacements over time. Council's Financial Sustainability Policy recognises Council's role to monitor this over time and respond to potential funding issues outside the current planning cycle. In doing so, Council recognises that estimated renewal values and estimated useful lives for long lived assets have a reasonable degree of variation and/or uncertainty. While this gap is being reported now, there are long lead times and many variables that may change before such gaps are realised including further changes to current asset needs, management practices and/or assumptions.

While the new Plan, based on the revised Financial Sustainability Policy methodology and measures provides for stability and affordability based on existing services and assumptions, there continues to be substantial challenges due to the State Government controlled Rate Peg not matching cost escalation, variable economic conditions, cost shifting and a clear demand for more than just sustainability. Our community engagement continues to provide clear evidence of the desire for increased service and improved levels of service across several Council operations.

To maintain organisational sustainability and continue to develop new and enhanced services, actions will be required in future years to create additional capacity in the short term and potentially fund longer term shortfalls. There are three options available to create capacity for new or enhanced services:

- Improve efficiency through better operations that reduce the cost of services - including reducing the lifecycle cost or improving the utilisation of assets used in the delivery of services.
- Decrease delivery of some services or service levels that are not required or prioritised by our community.
- Increase revenue from rates, fees, investments, rental and other property returns, grants and contributions.

It is important to note that Council will focus on increasing capacity outside of increasing rates or reducing service levels.



## Key Financial Sustainability Indicator Forecasts

The financial forecasts included in this Plan are based on estimated costs for Council's continued delivery of existing services and planned variations. Underlying the financial estimates for services are assumptions and indices relating to costs and revenues.

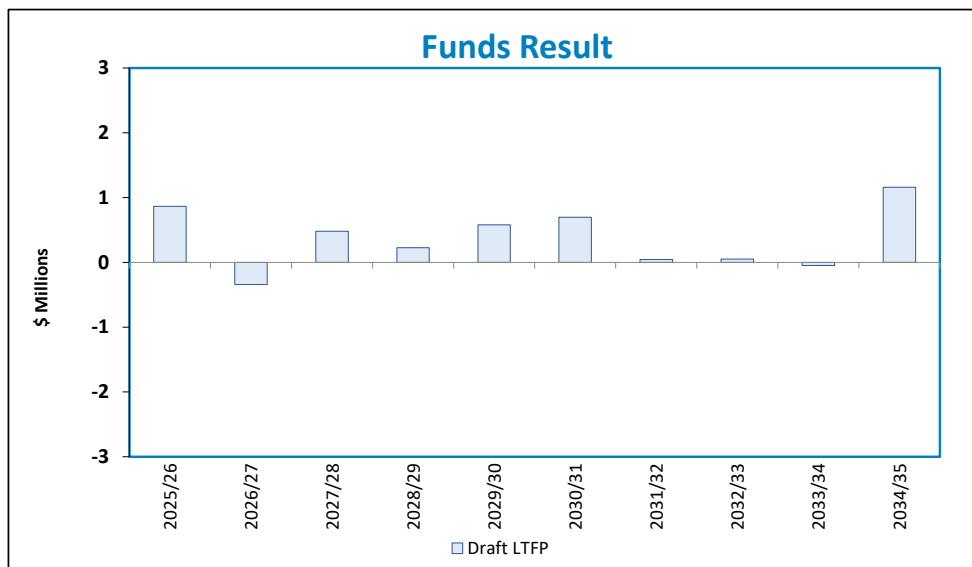
The following financial estimates should be read in the context of the potential risk around the underlying indices and the impact of pricing increases above the estimates that may occur.

### Total Funds Result

The Total Funds Result provides an indication that the forecast budgets for the 10 year period are affordable, and that cash can be managed to ensure that payments can be made as required. By holding a level of Available Funds and planning for near breakeven funds results, Council can maintain this position into the future so long as it also maintains its assets to ensure they are fit for purpose. The total funds result is inclusive of financing cash flow and movements in Restricted Assets.

Diagram 2 shows the forecast Total Funds Result for the next 10 years. Council's Financial Sustainability Policy targets a break even or better result in each year although it will be possible to manage results across the reporting period. Currently, Council is forecasting a positive result across the 10 years, although has two years where the funding is currently slightly negative. The flexibility available in the Available Funds range, Diagram 3 below, shows the quantum of these variations fall within the targets available.

Diagram 2



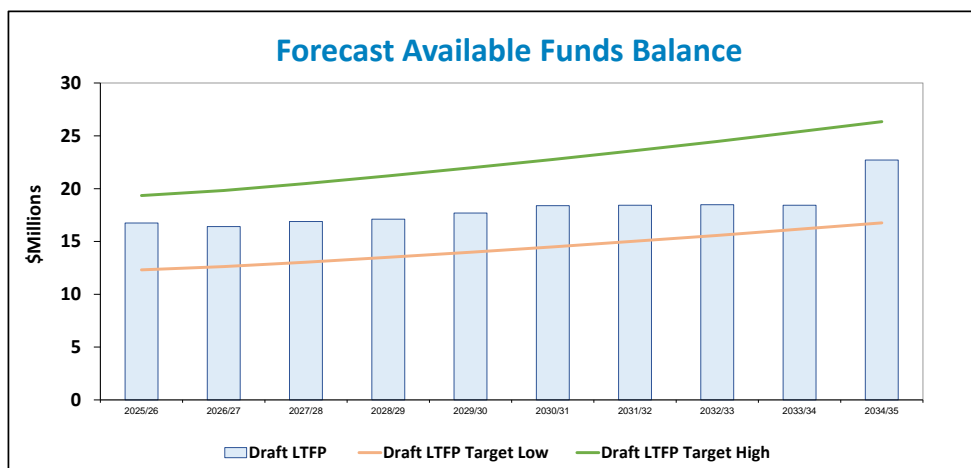
## Available Funds

Available Funds are the uncommitted funds that Council has earned but not committed. These funds assist in meeting the short term cash requirements, provide contingency for unexpected costs or loss of revenue and provide flexibility to take advantage of opportunities that may arise from time to time. The annual Total Funds result creates the annual positive or negative variation to this amount. Council's Financial Sustainability Policy has a target to achieve and maintain an Available Funds position between 3.5% and 5.5% of operational revenue [pre capital].

The long term financial projections that support the Resourcing Strategy 2025-2035 indicate that the target range for Available Funds is between \$12.3M and \$16.8M (lower range) and between \$19.4M and \$26.3M (upper range) over the life of the Long Term Financial Plan.

Forecasts indicate that Council would be able to remain within the target based on current estimates and assumptions.

**Diagram 3**



## Asset Management Replacement Ratio

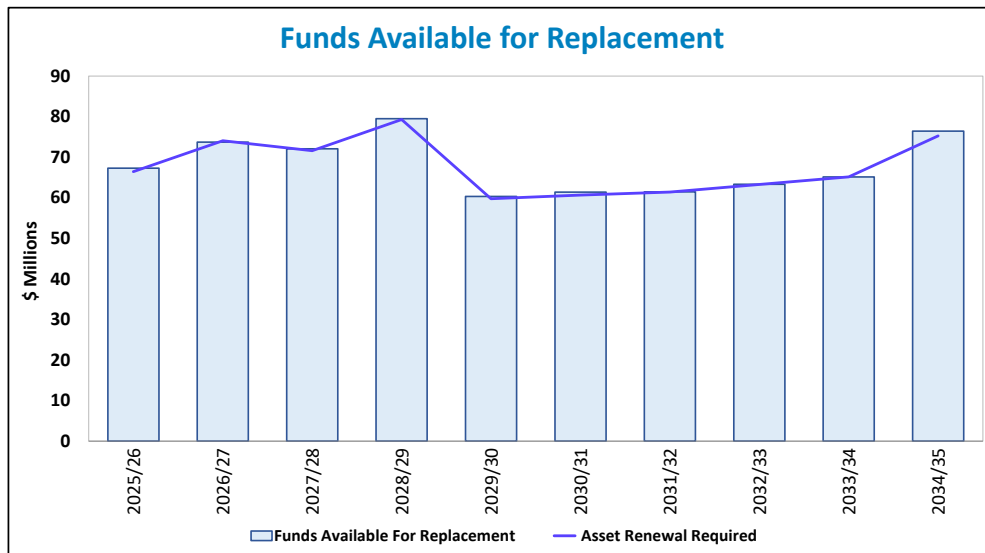
The Asset Management Replacement Ratio measures the estimated cost of required asset replacement over the period and indicates the level to which funds are available from operations to complete these works. Council's Financial Sustainability Policy prioritises the requirement to at least provide sufficient funds to replace assets as they fall due. The Asset Management Strategy and Plans are used to determine the amount required for asset replacement. So long as Council is producing sufficient revenue to cover its operating costs and have remaining funds available, that coupled with proceeds from asset sales and Restricted Assets can fund the required asset replacements, the ratio would be one to one. Should Council not meet this funding requirement, it would not be able to replace assets as required which would not meet the sustainability requirements.

Funds Available from Operations that are not required to be applied to asset replacement in the current year would be allocated to improve Available Funds to provide new, enhanced, or upgraded assets, or be restricted to meet future requirements.

The requirement for replacement of existing assets at agreed standards has been assessed through the Asset Management Strategy and Plans.

Diagram 4 shows the forecast Asset Management Replacement Ratio at 1:1 across the planning cycle.

Diagram 4



## Long Term Asset Renewal Funding Ratio

While Council's medium term organisational sustainability is measured by the Asset Management Replacement Ratio, this measure does not include a longer term view that reflects the whole of life replacement cost of all Council assets. This longer term view is important to Council as we have a very large portfolio of assets that are very long lived and renewal requirements can vary significantly year to year and decade to decade. Some high value assets are now being estimated to have 300 year plus lives, meaning replacements requirements could be many years into the future.

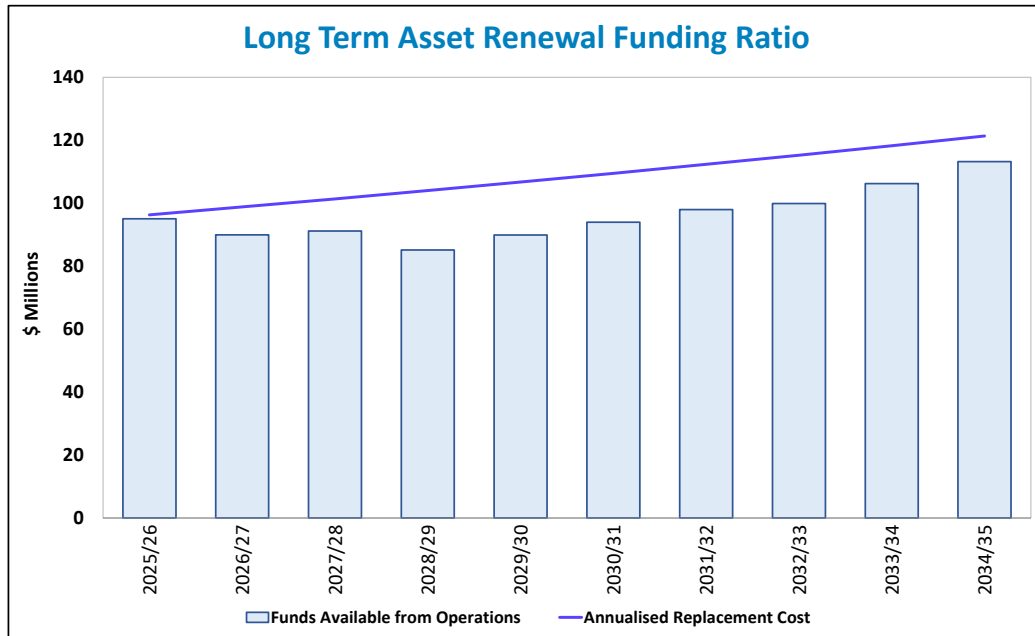
Council's Asset Management Strategy includes a measurement of the Long Term Asset Renewal Funding Ratio, which is a measure of the total renewal value of all existing assets divided by their estimated useful lives (ie, an annualised replacement cost) compared against Funds Available from Operations.

Diagram 5 shows the forecast Long Term Asset Renewal Ratio across the Long Term Financial Plan, which indicates that Council's current level of Operating income, grant revenue for existing assets and asset sales would not be sufficient to replace every asset over the life of the existing assets. Council recognises that over time it will need to continue to assess asset conditions and deterioration, review asset management techniques and costs, review service requirements, consider alternate technologies or service delivery methods and potentially consider alternate funding sources or revenue increases to address any future shortfall.

Council will take a longer term view to managing such gaps. The medium term measures that reflect capacity to replace assets over the 10 years will provide early warning of any periods that require variation allowing time for any change required to be made sustainably.

It is important to note that the variations shown in the graph are not intended to show individual year variations per se but rather show that as the annualised value of total assets are likely to increase at a rate higher than the Funds Available from Operations and that this long term indicator may experience an increased gap. It is also noted that the first year of the Plan has a higher Funds Available from Operations than the longer term trend.

Diagram 5



## Long Term Financial Plan - Forecast

The objective of Council's Long Term Financial Plan (LTFP) is to provide Council's decision makers and the community with information that outlines the financial balance between aspirations of the Community Strategic Plan and Delivery Program and Council capacity. It also identifies future financial opportunities or challenges. The forecasts highlight the financial implications of Council's estimated funding available and proposed activities to which the funding will be applied.

Like all forecasts, this Financial Plan is based on a range of assumptions that are detailed throughout the document and, more particularly, in the assumptions section of this Plan.

As assumptions and realities change throughout the delivery period, these forecasts will be updated through quarterly and annual reviews to provide up to date information. Council's 10 year financial forecasts are reviewed on an ongoing basis so that information is made available continuously. Specific updates and reporting against the forecast are made on a quarterly basis in conjunction with Council's quarterly reviews.

### Resourcing Allocations Proposed

The 10 year financial forecast includes a continuation of existing and, in some cases, of enhanced service and levels of service as outlined in the Delivery Program 2025-2029. Estimates for expenses and income in future years have been applied based on existing service levels unless a decision has been made, or a proposal is in place, to vary this level. In setting this Plan there are proposals included to provide increased service and assets used in providing services in several key service areas over a period of time.

The most substantial service enhancement in this Plan is through the construction of the Southern Suburbs and Helensburgh Library and Community Centres; the increased operations costs for which will be funded from rates growth. Proposals for improvements and enhancements are included in the Plan for the following areas:

**Table 2**

<b>Service Enhancements</b>				
	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
Enhanced Library & Community Services	818	835	853	862
City Presentation	278	285	293	300
<b>Total Service Enhancements</b>	<b>1,096</b>	<b>1,121</b>	<b>1,146</b>	<b>1,163</b>

### Projects funded from Strategic Projects Restricted Asset

During this and prior planning cycles a range of capital and non-recurrent projects have also been included that will be funded from the Strategic Projects internally Restricted Asset. These funds have been restricted from prior year revenues that have resulted from improved operations or savings against budget. The following table shows the value of the Strategic Projects Restricted Asset to be applied to projects over the next four years. There is in some cases other funding applied to these projects.

**Table 3**

<b>Funded from Strategic Projects Restricted Asset</b>				
	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
<b>Capital Projects</b>				
Southern Suburbs Library & Community Centre	7,673	7,500	-	-
Helensburgh Library & Community Centre	-	-	3,000	-
Traffic Facilities	-	-	746	-
North Wollongong Beach, Seawall Renewal Stage 2	2,434	-	-	-
King George V Park Picnic Shelter	235	-	-	-
<b>Total</b>	<b>10,341</b>	<b>7,500</b>	<b>3,746</b>	<b>-</b>
<b>Studies and Supporting Documents</b>				
West Dapto Review WaterCycle Masterplan	75	-	-	-
Lake Illawarra Shared Path Masterplan	60	-	-	-
Mt Keira Summit Park Interpretation Design Guide	50	-	-	-
Botanic Gardens Design Investigation for Asset Improvement	146	60	-	-
Feasibility Study Synthetic Football Pitch in Northern Suburbs	47	-	-	-
Implement Keiraville Gwynneville Access & Movement Strategy	29	-	-	-
Draft Bulli Showground Masterplan - Feasibility Assessment and Community Consultation	124	-	-	-
Thirroul Village - Character and Heritage Study	-	-	-	152
Asset Management Planning	150	-	-	-
Social Infrastructure Planning Framework - Bong Bong Town Centre Library and Community Centre Feasibility	-	50	-	-
<b>Total</b>	<b>682</b>	<b>110</b>	<b>-</b>	<b>152</b>
<b>Other Non-Recurrent Projects</b>				
Wollongong Biennial Acquisitive Sculpture Award	-	140	-	140
Civic Christmas Carol Event Funding	57	-	-	-
Animal Care & Impounding Services Strategy	173	-	-	-
Outdoor Dining Waiver	208	-	-	-
Open Street Event Support	150	150	150	-
<b>Total</b>	<b>588</b>	<b>290</b>	<b>150</b>	<b>140</b>
<b>Annual Total</b>	<b>11,611</b>	<b>7,900</b>	<b>3,896</b>	<b>292</b>
<b>Cumulative Total</b>	<b>11,611</b>	<b>19,511</b>	<b>23,407</b>	<b>23,699</b>

In addition to funds allocated to service and asset enhancements, Council retains funds as Internally Restricted Assets that it may apply through future variations to its plan and budget. There is a detailed listing, explanation and forecast movement in Restricted Assets provided in the assumptions section of this Plan.

One important restricted asset relating to Council's future decision making during the life of this Plan is the Strategic Projects - Uncommitted Restricted Asset which remains available to assist in advancing existing or additional projects, usually in progress but not sufficiently developed to include in the program.

Council's strategic planning process has identified unfunded issues and/or projects that require consideration of investment to respond to its Community Strategic Plan Goals, Strategies and Actions. These actions are in their early stages of development and will require research and investigation prior to consideration of funding and inclusion in a Delivery Program. Not all projects or works considered will necessarily lead to an action as it may be envisaged today. Council will continue to develop these and other issues within its Delivery Program and will further consider their introduction over time. The following provides an overview of issues currently at this stage of development:

- Disaster and Critical Incident Program
- Parking Strategy implications
- Community & Recreation facilities at West Dapto
- Grand Pacific Walk future stages
- Implications of Lake Illawarra
- Alternate waste technologies
- Further climate change measures
- Beaton Park Re-development
- Illawarra Sports and Entertainment Precinct
- Long Term Animal Impounding Operations
- Bellambi Foreshore
- Potential Property Development

## Supporting Document Development Initiatives

The terminology 'Supporting Documents' is used at Wollongong City Council in reference to a range of documents that includes plans, strategies or studies that inform future direction and priorities. Council has many Supporting Document initiatives that have not yet been funded through the strategic planning process. The large volume of Supporting Documents provides clear, longer term intent and direction for Council in terms of what it would like to do and what it will endeavour to do with the resources that may be available. These Supporting Documents are important in planning future Council services and are used to identify and respond to opportunities for future external funding and/or an increase or redirection of own source funds available to Council.

The following table shows the Supporting Document development projects (and unallocated funding - Centralised Studies and Plans) included in the Long Term Financial Plan over the next four years.

**Table 4**

<b>Supporting Documents - Planning Studies &amp; Investigations</b>				
<b>Service &amp; Project</b>	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
<b>Corporate Strategy</b>	<b>276</b>	<b>517</b>	<b>245</b>	<b>477</b>
Centralised Studies & Plans	276	517	245	387
Community Strategic Plan Review	-	-	-	90
<b>Land Use Planning</b>	<b>328</b>	<b>-</b>	<b>-</b>	<b>152</b>
West Dapto Review WaterCycle Masterplan	150	-	-	-
City Wide Local Environment Plan Review	29	-	-	-
City Centre Surrounds Planning	105	-	-	-
Built Form Testing Development Control Plan	-	-	-	-
Chapter B4 Development in Business Zones	44	-	-	-
Thirroul Village - Character and Heritage Study	-	-	-	152
<b>Communications, Engagement, Events</b>	<b>60</b>	<b>-</b>	<b>-</b>	<b>-</b>
Major Events Strategy	60	-	-	-
<b>Floodplain Management and Stormwater Service</b>	<b>209</b>	<b>350</b>	<b>350</b>	<b>350</b>
Floodplain Management Studies	120	350	350	350
Review of Hewitts Creek Flood Risk Management Study	89	-	-	-
<b>Environmental Services</b>	<b>143</b>	<b>-</b>	<b>-</b>	<b>-</b>
Coastal Management Program for the Open Coast	106	-	-	-
Assessment of Aboriginal Cultural Values & Assets	17	-	-	-
Coastal Wetland and Littoral Rainforest Mapping	20	-	-	-

## Supporting Document Development Initiatives continued

Table 4 continued

Supporting Documents - Planning Studies & Investigations				
Service & Project	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
<b>Natural Area Management</b>	<b>33</b>	<b>27</b>	<b>28</b>	<b>29</b>
Vegetation Management Plans for High Priority Natural Areas	33	27	28	29
<b>Transport Services</b>	<b>162</b>	<b>-</b>	<b>75</b>	<b>-</b>
City Centre Parking Surveys	73	-	75	-
Lake Illawarra Shared Path Masterplan	60	-	-	-
Implement Keiraville Gwynneville Access & Movement Strategy	29	-	-	-
<b>Community Facilities</b>	<b>-</b>	<b>50</b>	<b>60</b>	<b>-</b>
Social Infrastructure Planning Framework - Bong Bong Town Centre Library and Community Centre Feasibility	-	50	-	-
City Centre Community Centre Vision and Options	-	-	60	-
<b>Arts and Culture</b>	<b>52</b>	<b>-</b>	<b>150</b>	<b>-</b>
West Dapto Vision Implementation - Cultural Strategy & Plan	52	-	-	-
Regional Museum Vision and Options	-	-	150	-
<b>Aquatic Services</b>	<b>100</b>	<b>-</b>	<b>-</b>	<b>-</b>
Beach Services and Surf Sports Strategy	60	-	-	-
Aquatics and Indoor Sport Strategy	40	-	-	-
<b>Botanic Garden and Annexes</b>	<b>196</b>	<b>60</b>	<b>-</b>	<b>-</b>
Mt Keira Summit Park Interpretation Design Guide	50	-	-	-
Botanic Gardens Design Investigation for Asset Improvement	146	60	-	-
<b>Leisure Services</b>	<b>80</b>	<b>-</b>	<b>-</b>	<b>-</b>
Beaton Park Re-development Feasibility	80	-	-	-
<b>Parks and Sportsfields</b>	<b>442</b>	<b>32</b>	<b>108</b>	<b>-</b>
Bellambi Foreshore Precinct Plan	169	-	-	-
Feasibility Study Synthetic Football Pitch in Northern Suburbs	47	-	-	-
Draft Bulli Showground Masterplan - Feasibility Assessment and Community Consultation	124	-	-	-
MacCabe Park Masterplan + Feasibility Investigations	-	32	108	-
Lang Park Masterplan	52	-	-	-
Play Strategy	50	-	-	-
<b>Financial Services</b>	<b>-</b>	<b>372</b>	<b>-</b>	<b>-</b>
Supporting Docs - Projects in Progress	-	372	-	-
<b>Governance and Administration</b>	<b>150</b>	<b>-</b>	<b>-</b>	<b>-</b>
Asset Management Planning	150	-	-	-
<b>Total Expenditure *</b>	<b>2,232</b>	<b>1,408</b>	<b>1,016</b>	<b>1,008</b>

\*Expenditure shown above is for full project cost. A number of projects are supported from external grant funds or internal restrictions

## Detailed Financials

Ten year detailed financial reports provided are based on the assumptions and indices outlined through this report and support the deliverables outlined in the Delivery Program and Resourcing Strategy.

These reports include:

- Income Statement
- Funding and Capital Budget Statement
- Statement of Financial Position
- Cash Flow Statement



Table 5

WOLLONGONG CITY COUNCIL										
10 Year Financials										
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000	2029/2030 LTM Budget \$'000	2030/2031 LTM Budget \$'000	2031/2032 LTM Budget \$'000	2032/2033 LTM Budget \$'000	2033/2034 LTM Budget \$'000	2034/2035 LTM Budget \$'000
INCOME STATEMENT										
<b>Income From Continuing Operations</b>										
<i>Revenue:</i>										
Rates and Annual Charges	259,104	267,118	277,316	288,007	299,045	310,469	322,359	334,563	348,337	362,284
User Charges and Fees	40,789	40,989	41,995	43,201	44,433	45,701	47,015	48,362	49,762	51,396
Interest and Investment Revenues	6,070	6,266	6,693	6,595	6,762	7,014	7,794	8,540	8,816	8,840
Other Revenues	6,343	6,385	6,612	7,012	7,237	7,471	7,706	7,920	8,138	8,377
Other Income	7,556	7,744	7,998	8,240	8,484	8,736	8,995	9,262	9,478	9,790
Grants and Contributions - Operating	31,888	31,948	31,820	32,679	33,554	34,451	35,377	36,323	37,304	38,208
Grants & Contributions provided for Capital Purposes - New Assets	50,532	64,609	45,412	46,604	41,889	43,259	42,939	48,315	51,585	18,423
Grants & Contributions provided for Capital Purposes - Existing Assets	19,459	10,698	9,250	2,300	2,241	2,241	2,241	2,241	2,241	2,241
<b>Total Income From Continuing Operations</b>	<b>421,742</b>	<b>435,757</b>	<b>427,095</b>	<b>434,638</b>	<b>443,645</b>	<b>459,342</b>	<b>474,425</b>	<b>495,525</b>	<b>515,661</b>	<b>499,559</b>
<b>Expenses From Continuing Operations</b>										
Employee Costs	171,205	176,571	181,471	186,850	192,440	198,242	204,204	211,266	217,404	222,459
Borrowing Costs	1,028	1,036	1,069	1,111	1,164	1,230	1,300	1,366	1,434	1,512
Materials and Contracts	103,174	104,000	107,962	116,232	119,010	122,399	126,701	132,199	136,751	141,518
Other Expenses	26,155	24,465	24,587	25,348	26,171	27,019	27,895	28,805	29,739	30,578
Depreciation, Amortisation + Impairment	88,301	91,872	95,551	99,238	103,476	107,298	111,175	116,478	122,168	126,076
Internal Charges (labour)	(22,845)	(23,585)	(24,293)	(25,006)	(25,754)	(26,199)	(27,379)	(28,240)	(29,076)	(29,941)
Internal Charges (not labour)	(2,500)	(2,431)	(2,518)	(2,562)	(2,605)	(2,650)	(2,696)	(2,743)	(2,793)	(3,006)
Profit/Loss on Disposal of Assets	0	0	0	0	0	0	0	0	0	0
<b>Total Expenses From Continuing Operations</b>	<b>364,518</b>	<b>371,928</b>	<b>383,827</b>	<b>401,211</b>	<b>413,902</b>	<b>427,340</b>	<b>441,199</b>	<b>459,132</b>	<b>475,627</b>	<b>489,196</b>
<b>Operating Result from Continuing Operations</b>	<b>57,224</b>	<b>63,828</b>	<b>43,268</b>	<b>33,426</b>	<b>29,743</b>	<b>32,002</b>	<b>33,226</b>	<b>36,393</b>	<b>40,034</b>	<b>10,363</b>
<b>Operating Result [pre capital]</b>	<b>(12,768)</b>	<b>(11,479)</b>	<b>(11,394)</b>	<b>(15,478)</b>	<b>(14,386)</b>	<b>(13,497)</b>	<b>(11,954)</b>	<b>(14,163)</b>	<b>(13,792)</b>	<b>(10,301)</b>

Table 6

WOLLONGONG CITY COUNCIL										
10 Year Financials										
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000	2029/2030 LTM Budget \$'000	2030/2031 LTM Budget \$'000	2031/2032 LTM Budget \$'000	2032/2033 LTM Budget \$'000	2033/2034 LTM Budget \$'000	2034/2035 LTM Budget \$'000
FUNDING STATEMENT										
<b>Surplus (Deficit) [Net Operating Result for the Year]</b>	<b>57,224</b>	<b>63,828</b>	<b>43,268</b>	<b>33,426</b>	<b>29,743</b>	<b>32,002</b>	<b>33,226</b>	<b>36,393</b>	<b>40,064</b>	<b>10,363</b>
Add back :										
- Non-cash Operating Transactions	108,894	113,040	117,257	121,516	126,407	130,898	135,466	141,482	147,887	152,874
- Restricted asset used for operations	14,979	11,152	10,383	10,722	10,329	10,640	10,745	10,885	11,118	10,843
- Income transferred to Restricted Assets - Operating	(9,629)	(9,537)	(9,220)	(8,159)	(8,430)	(9,359)	(10,286)	(11,052)	(10,648)	(11,061)
- Income transferred to Restricted Assets - New Assets	(59,529)	(71,476)	(52,955)	(54,239)	(49,553)	(51,040)	(51,367)	(57,355)	(61,070)	(27,999)
- Payment of Right of Use Leases	(514)	(170)	(141)	(145)	(5)	(5)	(5)	(5)	(5)	(5)
- Payment of Accrued Leave Entitlements	(16,354)	(16,886)	(17,434)	(18,000)	(18,584)	(19,187)	(19,810)	(20,453)	(21,117)	(21,802)
Borrowings repaid	0	0	0	0	0	0	0	0	0	0
<b>Funds Available from Operations</b>	<b>95,070</b>	<b>89,952</b>	<b>91,157</b>	<b>85,122</b>	<b>89,908</b>	<b>93,950</b>	<b>97,968</b>	<b>99,895</b>	<b>106,230</b>	<b>113,213</b>
Income transferred to Restricted Assets - Existing Assets	(9,080)	(8,135)	(8,655)	(9,063)	(9,893)	(10,170)	(10,506)	(10,938)	(12,636)	(13,020)
Restricted assets used for Replacement	4,010	7,490	11,685	23,970	15,901	9,603	9,542	460	176	20,189
Proceeds from sale of assets	1,399	3,731	3,765	1,784	1,803	1,823	1,843	1,864	1,890	1,918
Available Funds Applied to New, Upgraded & Expanded Assets	(24,097)	(19,330)	(25,887)	(22,311)	(37,389)	(33,836)	(37,406)	(27,954)	(30,546)	(45,885)
<b>Funds Available for Replacement</b>	<b>67,302</b>	<b>73,708</b>	<b>72,065</b>	<b>79,502</b>	<b>60,330</b>	<b>61,370</b>	<b>61,440</b>	<b>63,326</b>	<b>65,114</b>	<b>76,414</b>
CAPITAL BUDGET										
Assets Acquired - Replacement	(66,437)	(74,049)	(71,583)	(79,270)	(59,746)	(60,666)	(61,387)	(63,264)	(65,149)	(75,240)
Assets Acquired - New, Upgraded & Expanded Assets	(78,659)	(63,756)	(45,075)	(43,756)	(83,042)	(81,648)	(91,163)	(71,246)	(76,985)	(84,241)
Payment from Tip Rehabilitation Provision	(250)	(5,440)	(10,660)	0	0	0	0	0	0	0
Contributed Assets	(5,871)	(14,585)	(14,129)	(22,467)	(16,561)	(18,921)	(12,994)	(16,654)	(20,903)	(15,892)
Funded From :-										
- Funds Available for Replacement	67,302	73,708	72,065	79,502	60,330	61,370	61,440	63,326	65,114	76,414
- Available Funds Applied to New, Upgraded & Expanded Assets	24,097	19,330	25,887	22,311	37,389	33,836	37,406	27,954	30,546	45,885
- Internally Restricted Assets	10,841	8,650	10,396	400	6,483	6,305	6,428	6,554	6,683	1,678
- Borrowings	0	0	0	0	0	0	0	0	0	0
- Grants for New Assets	18,496	24,250	7,430	0	(0)	(0)	(0)	(0)	(0)	(0)
- Developer Contributions (previously S.94)	24,925	16,966	12,022	21,045	39,254	41,591	47,413	36,822	39,840	36,762
- Other Externally Restricted Assets	550	0	0	0	465	465	465	465	465	465
- Other Capital Contributions	5,871	14,585	14,129	22,467	16,013	18,373	12,445	16,105	20,354	15,344
<b>TOTAL FUNDS SURPLUS / (DEFICIT)</b>	<b>865</b>	<b>(342)</b>	<b>483</b>	<b>232</b>	<b>584</b>	<b>704</b>	<b>54</b>	<b>62</b>	<b>(34)</b>	<b>1,175</b>

Table 7

WOLLONGONG CITY COUNCIL										
10 Year Financials										
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000	2029/2030 LTM Budget \$'000	2030/2031 LTM Budget \$'000	2031/2032 LTM Budget \$'000	2032/2033 LTM Budget \$'000	2033/2034 LTM Budget \$'000	2034/2035 LTM Budget \$'000
STATEMENT OF FINANCIAL POSITION										
<b>CURRENT ASSETS</b>										
Cash and cash equivalents	181,442	186,151	192,396	186,986	169,325	155,107	141,757	148,959	153,919	127,251
Investments	20,160	20,683	21,377	20,776	18,814	17,234	15,751	16,551	17,102	14,139
Receivables	32,896	33,989	33,313	33,902	34,604	35,829	37,005	38,651	40,224	38,966
Inventories	6,523	6,523	6,523	6,523	6,523	6,523	6,523	6,523	6,523	6,523
Contract assets	10,770	10,770	10,770	10,770	10,770	10,770	10,770	10,770	10,770	10,770
Assets held for sale (previously non-current)	0	0	0	0	0	0	0	0	0	0
Other	3,680	3,735	3,810	3,886	3,964	4,043	4,124	4,206	4,291	4,376
<b>TOTAL CURRENT ASSETS</b>	<b>255,471</b>	<b>261,851</b>	<b>268,190</b>	<b>262,843</b>	<b>244,001</b>	<b>229,506</b>	<b>215,930</b>	<b>225,661</b>	<b>232,828</b>	<b>202,025</b>
<b>NON-CURRENT ASSETS</b>										
Investment property	5,509	5,720	5,935	6,155	6,379	6,608	6,842	7,081	7,320	7,564
Intangible assets	0	0	0	0	0	0	0	0	0	0
Right of use assets	1,332	1,332	1,332	1,332	1,332	1,332	1,332	1,332	1,332	1,332
Infrastructure, property, plant and equipment	4,102,135	4,156,872	4,187,319	4,207,820	4,245,989	4,288,501	4,331,484	4,363,837	4,402,638	4,429,828
<b>TOTAL NON-CURRENT ASSETS</b>	<b>4,108,976</b>	<b>4,163,924</b>	<b>4,194,586</b>	<b>4,215,307</b>	<b>4,253,700</b>	<b>4,296,441</b>	<b>4,339,659</b>	<b>4,372,250</b>	<b>4,411,291</b>	<b>4,438,724</b>
<b>TOTAL ASSETS</b>	<b>4,364,447</b>	<b>4,425,776</b>	<b>4,462,776</b>	<b>4,478,150</b>	<b>4,497,701</b>	<b>4,525,947</b>	<b>4,555,589</b>	<b>4,597,911</b>	<b>4,644,119</b>	<b>4,640,749</b>
<b>CURRENT LIABILITIES</b>										
Payables	32,807	33,474	34,544	36,109	37,251	38,461	39,708	41,322	42,806	44,028
Income received in advance	0	0	0	0	0	0	0	0	0	0
Provisions < 12 Months	19,327	19,617	20,009	20,409	20,818	21,234	21,659	22,092	22,534	22,984
Provisions > 12 Months	43,520	44,173	45,057	45,958	46,877	47,814	48,771	49,746	50,741	51,756
Contract liabilities	12,543	12,543	12,543	12,543	12,543	12,543	12,543	12,543	12,543	12,543
Interest bearing liabilities	0	0	0	0	0	0	0	0	0	0
Lease liabilities	170	141	145	5	5	5	5	5	5	0
<b>TOTAL CURRENT LIABILITIES</b>	<b>108,367</b>	<b>109,948</b>	<b>112,298</b>	<b>115,024</b>	<b>117,494</b>	<b>120,057</b>	<b>122,686</b>	<b>125,708</b>	<b>128,630</b>	<b>131,311</b>
<b>NON-CURRENT LIABILITIES</b>										
Interest bearing liabilities	1	1	1	1	1	1	1	1	1	1
Lease liabilities	352	225	90	91	87	83	79	74	69	69
Provisions	40,172	36,218	27,735	6,957	(5,701)	(12,016)	(18,225)	(15,314)	(12,087)	(28,502)
<b>TOTAL NON-CURRENT LIABILITIES</b>	<b>40,525</b>	<b>36,445</b>	<b>27,827</b>	<b>7,049</b>	<b>(5,613)</b>	<b>(11,932)</b>	<b>(18,145)</b>	<b>(15,239)</b>	<b>(12,016)</b>	<b>(28,431)</b>
<b>TOTAL LIABILITIES</b>	<b>148,892</b>	<b>146,393</b>	<b>140,125</b>	<b>122,073</b>	<b>111,881</b>	<b>108,125</b>	<b>104,541</b>	<b>110,469</b>	<b>116,613</b>	<b>102,880</b>
<b>NET ASSETS</b>	<b>4,215,555</b>	<b>4,279,383</b>	<b>4,322,651</b>	<b>4,356,077</b>	<b>4,385,820</b>	<b>4,417,823</b>	<b>4,451,048</b>	<b>4,487,441</b>	<b>4,527,506</b>	<b>4,537,869</b>
<b>EQUITY</b>										
Accumulated surplus	(1,516,905)	(1,568,073)	(1,627,113)	(1,677,520)	(1,731,509)	(1,777,652)	(1,824,522)	(1,849,682)	(1,880,344)	(1,953,592)
Surplus (Deficit) for period	(57,224)	(63,828)	(43,268)	(33,426)	(29,743)	(32,002)	(33,226)	(36,393)	(40,064)	(10,363)
Revaluation reserves	(2,466,361)	(2,466,361)	(2,466,361)	(2,466,361)	(2,466,361)	(2,466,361)	(2,466,361)	(2,466,361)	(2,466,361)	(2,466,361)
Restricted assets	(175,064)	(181,121)	(185,909)	(178,770)	(158,207)	(141,807)	(126,939)	(135,005)	(140,736)	(107,553)
<b>TOTAL EQUITY</b>	<b>(4,215,555)</b>	<b>(4,279,383)</b>	<b>(4,322,651)</b>	<b>(4,356,077)</b>	<b>(4,385,820)</b>	<b>(4,417,822)</b>	<b>(4,451,048)</b>	<b>(4,487,441)</b>	<b>(4,527,505)</b>	<b>(4,537,869)</b>

Table 8

WOLLONGONG CITY COUNCIL										
10 Year Financials										
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000	2029/2030 LTM Budget \$'000	2030/2031 LTM Budget \$'000	2031/2032 LTM Budget \$'000	2032/2033 LTM Budget \$'000	2033/2034 LTM Budget \$'000	2034/2035 LTM Budget \$'000
STATEMENT OF CASH FLOWS										
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>										
<b>Receipts</b>										
Rates and annual charges	254,203	266,024	277,991	287,419	298,343	309,245	321,182	332,917	346,764	363,542
User charges and fees	40,789	40,989	41,995	43,201	44,433	45,701	47,015	48,362	49,762	51,396
Investment and interest revenue received	6,070	6,266	6,693	6,595	6,762	7,014	7,794	8,540	8,816	8,840
Grants and contributions	96,008	92,671	72,352	59,116	61,122	61,029	67,564	70,225	70,228	42,980
Other operating receipts	13,646	13,863	14,320	14,956	15,419	15,899	16,386	16,861	17,322	17,837
<b>Payments</b>										
Employee benefits and on-costs	(144,939)	(149,526)	(153,755)	(158,455)	(163,277)	(168,629)	(173,408)	(179,611)	(184,916)	(188,786)
Materials and contracts	(99,225)	(100,902)	(104,372)	(112,105)	(115,262)	(118,540)	(122,757)	(127,832)	(132,473)	(137,291)
Borrowing costs	(33)	(19)	(14)	(7)	(3)	(3)	(3)	(3)	(4)	(4)
Other	(26,155)	(24,465)	(24,587)	(25,348)	(26,171)	(27,019)	(27,895)	(28,805)	(29,739)	(30,578)
Other operating payments	0	0	0	0	0	0	0	0	0	0
<b>NET CASH PROVIDED BY (OR USED IN) OPERATING ACTIVITIES</b>	<b>140,364</b>	<b>144,902</b>	<b>130,624</b>	<b>115,370</b>	<b>121,366</b>	<b>124,697</b>	<b>135,877</b>	<b>140,653</b>	<b>145,759</b>	<b>127,937</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>										
<b>Receipts</b>										
Sale of Investment securities	407	(523)	(694)	601	1,962	1,580	1,483	(800)	(551)	2,963
Sale of infrastructure, property, plant and equipment	1,399	3,731	3,765	1,784	1,803	1,823	1,843	1,864	1,890	1,918
<b>Payments</b>										
Purchase of infrastructure, property, plant and equipment	(145,346)	(143,246)	(127,318)	(123,026)	(142,788)	(142,314)	(152,550)	(134,511)	(142,134)	(159,480)
<b>NET CASH PROVIDED BY (OR USED IN) INVESTING ACTIVITIES</b>	<b>(143,541)</b>	<b>(140,038)</b>	<b>(124,247)</b>	<b>(120,641)</b>	<b>(139,022)</b>	<b>(138,911)</b>	<b>(149,223)</b>	<b>(133,447)</b>	<b>(140,794)</b>	<b>(154,599)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>										
<b>Receipts</b>										
Proceeds from borrowings and advances	0	0	0	0	0	0	0	0	0	0
<b>Payments</b>										
Repayments of borrowings and advances	0	0	0	0	0	0	0	0	0	0
Repayment of lease finance liabilities	(485)	(155)	(132)	(139)	(4)	(4)	(4)	(4)	(5)	(5)
<b>NET CASH PROVIDED BY (OR USED IN) FINANCING ACTIVITIES</b>	<b>(485)</b>	<b>(155)</b>	<b>(132)</b>	<b>(139)</b>	<b>(4)</b>	<b>(4)</b>	<b>(4)</b>	<b>(4)</b>	<b>(5)</b>	<b>(5)</b>
<b>NET INCREASE (DECREASE) IN CASH &amp; CASH EQUIVALENTS HELD</b>	<b>(3,662)</b>	<b>4,709</b>	<b>6,245</b>	<b>(5,410)</b>	<b>(17,660)</b>	<b>(14,218)</b>	<b>(13,350)</b>	<b>7,202</b>	<b>4,960</b>	<b>(26,668)</b>
Cash and cash equivalents - beginning of period	185,104	181,442	186,151	192,396	186,986	169,325	155,107	141,757	148,959	153,919
<b>CASH &amp; CASH EQUIVALENTS AT EOY</b>	<b>181,442</b>	<b>186,151</b>	<b>192,396</b>	<b>186,986</b>	<b>169,325</b>	<b>155,107</b>	<b>141,757</b>	<b>148,959</b>	<b>153,919</b>	<b>127,251</b>
PLUS other investment securities	20,160	20,683	21,377	20,776	18,814	17,234	15,751	16,551	17,102	14,139
<b>TOTAL CASH &amp; INVESTMENTS</b>	<b>201,602</b>	<b>206,834</b>	<b>213,773</b>	<b>207,762</b>	<b>188,139</b>	<b>172,341</b>	<b>157,508</b>	<b>165,510</b>	<b>171,021</b>	<b>141,390</b>

Table 9

WOLLONGONG CITY COUNCIL										
10 Year Financials										
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000	2029/2030 LTM Budget \$'000	2030/2031 LTM Budget \$'000	2031/2032 LTM Budget \$'000	2032/2033 LTM Budget \$'000	2033/2034 LTM Budget \$'000	2034/2035 LTM Budget \$'000
<b>GOAL 1 - We are a Sustainable and Climate Resilient City</b>										
Botanic Garden and Annexes	(4,162)	(4,177)	(4,238)	(4,372)	(4,490)	(4,621)	(4,757)	(4,896)	(5,039)	(5,189)
Environmental Services	(2,681)	(2,604)	(2,683)	(2,764)	(2,846)	(2,929)	(3,016)	(3,132)	(3,197)	(3,294)
Floodplain Management and Stormwater Services	(11,632)	(11,992)	(12,395)	(12,754)	(13,161)	(13,582)	(14,029)	(14,528)	(14,688)	(15,167)
Natural Area Management	(4,482)	(4,434)	(4,474)	(4,573)	(4,677)	(4,787)	(4,930)	(5,033)	(5,127)	(5,262)
Waste Management	6,292	2,228	2,150	2,060	1,939	1,801	1,681	1,547	1,442	1,962
<b>GOAL 2 - We have Well Planned, Connected, and Liveable Places</b>										
Development Assessment and Certification	(5,968)	(6,190)	(6,393)	(6,610)	(6,822)	(7,040)	(7,265)	(7,483)	(7,721)	(7,975)
Emergency Management	(7,038)	(7,288)	(7,543)	(7,812)	(8,081)	(8,365)	(8,658)	(8,962)	(9,276)	(9,601)
Land Use Planning	(3,955)	(4,231)	(4,955)	(7,485)	(8,372)	(8,851)	(9,410)	(10,105)	(12,042)	(12,765)
Memorial Gardens and Cemeteries	(557)	(576)	(589)	(603)	(595)	(608)	(622)	(635)	(650)	(666)
Property Services	2,269	2,445	2,513	2,591	2,686	2,772	2,862	2,954	3,042	3,139
Regulatory Control	(4,057)	(4,030)	(4,099)	(4,228)	(4,357)	(4,490)	(4,627)	(4,798)	(4,946)	(5,103)
Transport Services	(48,791)	(50,180)	(51,438)	(53,034)	(54,832)	(56,876)	(58,238)	(60,278)	(62,260)	(64,067)
<b>GOAL 3 - We Foster a Diverse Economy, and We Value Innovation, Culture, and Creativity</b>										
City Centre Management	(2,403)	(2,354)	(2,592)	(2,642)	(2,253)	(2,313)	(2,377)	(2,466)	(2,532)	(2,599)
Arts and Culture	(8,445)	(8,752)	(8,992)	(9,264)	(9,324)	(9,709)	(9,731)	(10,143)	(10,269)	(10,564)
Engagement, Communications and Events	(4,340)	(4,321)	(4,379)	(4,364)	(4,498)	(4,637)	(4,799)	(4,935)	(5,088)	(5,234)
Economic Development	(2,862)	(2,931)	(3,011)	(3,092)	(3,176)	(3,262)	(3,350)	(3,441)	(3,534)	(3,641)
Tourist Parks	1,339	1,363	1,398	1,433	1,470	1,509	1,548	1,588	1,628	1,667
<b>GOAL 4 - We have a Healthy, Respectful, and Inclusive Community</b>										
Aged and Disability Services	208	200	188	73	57	36	113	358	246	145
Aquatic Services	(16,839)	(17,261)	(17,741)	(18,283)	(18,762)	(19,271)	(19,810)	(20,359)	(21,064)	(21,530)
Community Facilities	(5,759)	(5,978)	(6,109)	(6,263)	(6,513)	(6,698)	(6,749)	(6,943)	(7,166)	(7,374)
Community Programs	(4,952)	(2,125)	(2,190)	(2,257)	(2,325)	(2,396)	(2,468)	(2,541)	(2,616)	(2,695)
Corporate Strategy	(1,842)	(2,145)	(1,794)	(2,073)	(2,215)	(2,278)	(2,344)	(2,410)	(2,431)	(2,526)
Integrated Customer Service	(3,602)	(3,721)	(3,834)	(3,952)	(4,071)	(4,193)	(4,319)	(4,448)	(4,582)	(4,722)
Leisure Services	(1,530)	(1,506)	(1,548)	(1,602)	(1,638)	(1,684)	(1,731)	(1,780)	(1,830)	(1,884)
Libraries	(11,973)	(12,618)	(13,066)	(13,414)	(13,771)	(14,159)	(14,538)	(14,967)	(15,371)	(15,335)
Parks and Sportsfields	(27,282)	(27,494)	(28,170)	(28,727)	(29,305)	(29,953)	(31,460)	(32,174)	(32,880)	(33,615)
Public Health and Safety	(876)	(907)	(935)	(964)	(993)	(1,023)	(1,054)	(1,086)	(1,118)	(1,152)
Youth Services	(1,533)	(1,583)	(1,630)	(1,683)	(1,726)	(1,781)	(1,834)	(1,888)	(1,944)	(2,002)
<b>Support Services</b>										
Employee Services	(10,541)	(10,701)	(10,851)	(11,094)	(11,336)	(11,717)	(12,006)	(12,378)	(12,678)	(13,019)
Financial Services	221,832	229,491	236,504	243,277	251,038	260,852	269,855	278,841	288,227	299,777
Governance and Administration	(14,288)	(13,647)	(13,956)	(15,373)	(14,614)	(14,924)	(15,274)	(16,749)	(16,020)	(16,363)
Infrastructure Strategy & Support	(20,316)	(21,069)	(21,892)	(22,514)	(23,442)	(24,537)	(24,595)	(26,443)	(27,423)	(28,495)
Information Management & Technology	(12,079)	(12,471)	(12,733)	(13,207)	(13,480)	(13,899)	(14,146)	(14,580)	(14,986)	(15,289)
Internal Charges Service	76	78	84	90	97	117	125	128	132	134
<b>Operating Result [pre capital]</b>	<b>(12,768)</b>	<b>(11,479)</b>	<b>(11,394)</b>	<b>(15,478)</b>	<b>(14,386)</b>	<b>(13,497)</b>	<b>(11,954)</b>	<b>(14,163)</b>	<b>(13,762)</b>	<b>(10,301)</b>

## Long Term Financial Plan Assumptions and Indices

### Service Levels

The financial forecast includes revenue and expense estimates for the service levels outlined in the Delivery Program 2025-2029 with the detail of services provided outlined in the Service Plans. The estimates for expenses and income in future years have been applied based on existing service levels unless a decision has been made, or a plan is in place, to vary this level. Changes to existing services or levels of service progressed through the planning process are incorporated into forward estimates as deployment delivery strategies are confirmed. Council considers the allocation of resources to the improvement or enhancement of services based on community demand or to restraining the cost of Council services to its community. The Long Term Financial Plan includes the recurrent enhancement of service delivery in some areas that have been outlined earlier in this document.

### Indexation

The financial forecasts supporting the Long Term Financial Plan are comprised of both recurrent and non-recurrent income and expenditure. The non-recurrent items have specified values and timing of delivery. Recurrent items may be subject to the application of indices or may be set based on known commitments for expenditure, such as loan repayments or may be adjusted for volume impacts or future pricing changes.

The following table provides a summary of the indices that support the Long Term Financial Plan. These indices were derived from publications, including long term economic projections published by various banks and also NSW Independent Pricing and Regulatory Tribunal (IPART) recommendations for various utilities and rates pegging. Council will review its indices at least annually and analyse the impacts of these changes. Significant changes will be addressed as they become known.

**Table 10**

Indices	2025/2026	2026/2027	2027/2028+
	Forecast	Forecast	Forecast
Rate Increase	4.70%	3.00%	3.00%
Rate Increase - supplementary rate growth		0.40%	0.40%
Rate Increase - IPART population growth gap		0.30%	0.30%
Fees and Charges	4.70%	3.00%	3.00%
Interest Rate (90 day bill rate)	4.00%	4.00%	4.00%
Labour	3.75%	3.25%	3.00%
Superannuation Guarantee			
CPI General Increase	3.00%	2.60%	2.60%
Utilities			
- Electricity	3.60%	3.60%	3.60%
- Street Lighting	3.60%	3.60%	3.60%
- Other Utilities	3.60%	3.60%	3.60%

## Rates

For the financial year 2025-2026, rate revenue projections are indexed by 4.7% in line with the IPART approved rate increase.

Rate increases in NSW have been determined by the State Government since 1977 through an approach known as 'rate pegging'. In 2011, the responsibility for determining the annual rate pegging increase was delegated to IPART. Councils are advised of the permissible increase annually.

The rate peg is composed of an increase for general costs and population growth. The general costs increase is calculated based on a weighted average of employee costs, asset costs and other costs as represented by forecasts for CPI, Local Government (State) Award plus Superannuation Guarantee and CPI plus a PPI premium. The rates forecast applies a similar methodology using the equivalent indices in the above table.

The rates forecasts include an assumption of increased rate income due to growth of 0.7%. This assumption relates to the existing city base for more minor subdivisions, infill and strata development and excludes West Dapto. This is based on historical trends and future expectations inclusive of a 0.3% population growth estimated to be provided through the IPART Rate Peg.

Additional rate revenue has also been built into the forecasts for expected development at West Dapto. These estimates have been aligned to a modelled staging of the release area. Growth in West Dapto will require significant new services supported by a substantial level of new infrastructure. The cost of services in this area is intended to be funded from the additional rate revenue as properties are developed. Council has decided to 'ring fence' net revenues from West Dapto so it may be used in supporting infrastructure development and providing these services into the future.

## Fees & Charges

Fees & Charges have generally been indexed in line with the general cost component of the rates increase or CPI where these are of a statutory nature.

## Interest on Investment

Council's anticipated cash holdings are drawn from the forecast revenues and expenditures and anticipated internal and external restricted cash balances and will fluctuate over the life of the Long Term Financial Plan. Council is required to restrict any interest attributed to developer contributions, domestic waste management and some grants.

Investment returns are based on anticipated cash holdings and forecast 90 day bill rates with an additional margin to reflect current investment strategies.

A baseline return on investments has been included in the Long Term Financial Plan. Any additional returns above the baseline will be treated as short term capacity within the Strategic Planning process and be allocated on a non-recurrent basis in accordance with the Financial Sustainability Policy.

## Grants and Contributions

Grants and contributions provide a significant source of revenue for Council. These can be of a capital or operational nature and may be provided for general or specific purposes.

## Operational Grants

Operational grant income for 2025-2026 is estimated at \$16.2M and represents approximately 4.6% of operational revenue. The major general purpose or untied grant is the Financial Assistance Grant.

The Financial Assistance Grant is funded by the Federal Government and distributed to councils through the States and although it is comprised of two components, general purpose and roads component, it is an unconditional grant. Distribution criteria include population changes, changes in standard costs, disability measures, the lengths of local roads and bridges and changes in property values.

The current formula for distribution of the Financial Assistance Grant has been changing and is expected to change again moving forward. The change is based on policy to better advantage councils in the greatest relative need in NSW. The impact of this change is that Wollongong would not experience the expected real growth in its funding and may experience an actual decrease in funding over time. The Grants Commission is not able to forecast future grants although have advised their direction and its potential negative impact on Wollongong City Council.

While a decision has not been made on a change to the allocation methodology that would allow reductions in future grants, it is considered prudent to budget for zero increases for the general purpose component for at least three years of this Plan while the methodology and its impacts are better determined.

Operational grant forecasts include annual funding from Federal and State sources for community transport and social support programs. Council has been delivering these services to the community for over 20 years and, in the last five years, those services have been operating at cost neutral to Council. The Federal Government has commenced a reform of Aged and Disability Services impacting how these services may be delivered in the future and what Council's role may be. The programs for Social Support Services and Community Transport are currently funded until June 2025. As the delivery model for this has not been finalised, Council's long term financial projections are premised on continuation of the existing arrangement.

It should be noted the current service model recovers all operational costs associated with this service delivery from external funding including accommodation costs, administrative support, use of IT facilities, etc. In the event Council no longer provides this service, there may be a negative impact if the operational costs attributed to this cannot be recovered from other sources or be removed.

## Capital Grants and Contributions

The Long Term Financial Plan also includes an estimate for unconfirmed capital grants and contributions that are expected to be received in future years. This capital income comes mainly from developer contributions or grants from other tiers of government. Grant income is tied to specific works while developer contributions are related to individual Contribution Plans and are based on historical receipts for city wide and estimated land lot production and release for West Dapto. Any changes in the quantum or timing in the availability of these grants and contributions will have a direct impact on the Infrastructure Delivery Program. Impacts may include changes in timing of projects pending as alternate sources of funding or substitution of Council funding which may result in delays in non-funded projects. Projects heavily reliant on external funding include West Dapto.

## Employee Costs

Operational Employee Costs represent 47.0% of Council's operating expenses and include the payment of salary and wages, overtime, casual labour, labour on costs such as annual leave, superannuation, workers' compensation, long service leave, associated costs such as training, protective clothing and fringe benefits tax. The Long Term Financial Plan projections are based on the position complement required to deliver current service levels. Additional labour costs related to specific non-recurrent projects (where identified) are also included. Most staff are employed under a negotiated Enterprise Agreement that is subject to renewal every three years, with the next renewal period being 1 July 2027.

The cost of employees working on capital projects is allocated to specific projects as work is undertaken. These costs are reflected in the Income Statement under the heading of Employee Costs and are offset by an estimate of the annual employee allocation expected to be made to capital works reflected as Internal Charges (labour) in the Income Statement. This includes design, survey, project management and supervision and construction staff.

Labour costs have been indexed by the labour cost index while associated costs have generally been indexed by CPI. The labour cost index reflects expected overall increases in labour costs and is based on several factors including the Local Government (State) Award, the current employee Enterprise Agreement, information from external forecasting bodies and staff movements. Any material deviation from this assumption will have a significant impact on forecasts due to the overall quantum of this expense category.

Superannuation expenditure forecasts are determined by fund membership and expected wage increases. Most Council employees belong either to a defined benefits scheme, which ceased taking new members in 1991 or an accumulation scheme. Defined benefits scheme expenses are tied to employee contributions while the accumulation scheme contributions are calculated at the current Superannuation Guarantee Levy. Employee cost forecasts include the impact of an increase to the Superannuation Guarantee levy which commenced in 2021-2022 with a series of annual increases of 0.5% bringing the total levy to 12% by July 2025.

## Borrowings

Loan borrowings are based on an indicative 10 year Treasury bond rate plus 1.5% margin for benchmarking purposes only. When specific loans are required, they are sourced through a competitive process with financial institutions to ensure best possible rates. Details of specific borrowing costs are as follows:

- Waste Facility Remediation

Although not a loan or debt in the ordinary sense, Council is required under its accounting standards to recognise the value of its waste facilities inclusive of remediation works required. The anticipated cost of the remediation is added to the value of the waste facility asset and also held as a provision (liability) against the asset. Both sides of this transaction are held at Net Present Value (NPV). As the NPV increases over time, the increase in provision is transacted through the Income and Expense Statement as borrowing costs.

Council has not forecast any external borrowing over the period, although may review that as future projects and opportunities are considered. Council may use internal borrowings to complete some Waste Management works that may require funds in excess of the Internal Waste Restricted Asset. These funds would be repaid as required by the Financial Sustainability Policy from future Waste operations.

## Utility Cost

Projected increases for utility costs are generally based on IPART publications where applicable, other than for electricity which also includes recognition of specific negotiated contracts in place for street lighting and Council Buildings, Facilities Sites and Small Sites. Street lighting is subject to separate contracts for infrastructure and electricity. Council secured contracts for electricity and street lighting consumption pricing for a period of 10 years commencing 1 January 2023. Small sites contracts were finalised subsequently and are linked to IPART pricing.

## Waste Facility

Waste facility costs are impacted by a range of external factors including increased industry regulation, State Government environmental levies and environmental standards. Waste facilities operations are significantly impacted by requirements to pay an Environmental Levy on waste going to land fill and on any externally sourced cover materials used to manage waste. The levy cost for 2025-2026 is anticipated to be \$174.20 per tonne and is expected to increase by CPI each year. Current operational expenditure forecasts and fee structures propose that Council will be able to source an amount of cover materials onsite to reduce the overall cost of this levy.

## Domestic Waste Management Services

Under the Local Government Act, Council must not apply income from an ordinary rate towards the cost of providing Domestic Waste Management Services. Income obtained from charges for Domestic Waste Management Services must be calculated and not exceed the reasonable cost to Council in providing those services. The charge calculated for 2025-2026 and beyond is based on the full recovery of the service, including appropriate charges for the Domestic Waste tipping fees at Whyte's Gully. The Waste Facility tipping charge includes pricing for future capital costs associated with management of the facility, long term site remediation and environmental levies for landfill.

The future charges could also be impacted by the changes to the long term cost of the landfill and recycling activities.

## Enhanced Community Centre and Library Services

Financial forecasts include a preliminary estimate for the potential impact on operational costs associated with proposed new library and community facilities at Warrawong and Helensburgh. As these projects progress, the level of additional costs may need to be reviewed.

## West Dapto Development

The development at West Dapto in Wollongong's south-east will be the largest stand-alone growth for this city. The development commenced in 2011-2012 and is expected to add in the vicinity of 19,800 new dwellings and increase the local government area population by 57,400 over a 40 to 60 year period. The development has extensive infrastructure requirements and poses some challenges due to geographic and environmental factors, as well as uncertain development patterns and timing due to disaggregated land ownership.

Council has invested significant resources in planning for the construction of infrastructure and analysing potential financial impacts. The Long Term Financial Plan is based on the most recent plans and data; however, these projections may need to be modified over time as the underlying assumptions that support these change.

### Revenue

The main income streams from this development will be from developer contributions and rates.

Developer contributions are based on pricing contained in the Draft West Dapto Section 7.11 Developer Contributions Plan that was reviewed by IPART in the 2024-2025 financial year and expected lot release timing. The developer contributions shown in the Long Term Financial Model are based on this Plan and are reflected in the Capital Grants & Contributions part of the Income Statement. These contributions will be held as restricted cash and are planned to be used to support the capital program and loan repayments.

Rates income estimates are aligned to estimated staging of the release area. It is expected the rate revenue increase will precede operational demand and assets built will require little renewal or maintenance in the initial years of the Long Term Financial Plan, creating an improved cash position through increased Funds Available from Operations. Experience in developing councils has shown the long term negative impacts that the delayed expense pattern has if additional rate revenue is built into other non-related recurrent operations. Under the Financial Sustainability Policy, this income will be restricted and only allocated to operational expenditure as the area develops. The annual revenue in the early stages of development will be made available to meet infrastructure or planning requirements in the area or be applied to meet existing infrastructure renewal requirements and repayments of loans for the West Dapto Access Strategy.

### Capital Programs

Some aspects of the West Dapto Release Area have been progressed to a stage where they have been introduced into Council's forward capital program as specific projects. These include the Cleveland Road upgrade (\$25M, West Dapto Road; Yard Street to Shone Avenue (\$25M), Darkes Town Centre Sporting and Community Hub (\$20M), West Dapto Road Stage 1A (\$5M) and a number of other relatively smaller projects. These works are to be funded from Section 7.11 Developer Contributions, West Dapto Community Facilities Restricted Asset and grant funds.

In addition to these specific projects, forward projections also include capital budgets at an aggregated level that will become specific projects as the scope and design for these are further developed. The Long Term Financial Plan includes an assumption these projects, where possible, will be funded from accumulated developer contribution funds, net restricted additional rate revenue cash holdings and any remaining loan balances in the first instance.

### *Contributed Assets*

Financial projections for the West Dapto release area recognise a level of infrastructure requirements will be provided by developers. This includes works "in kind" where the developer will complete elements of infrastructure contained in the West Dapto Developer Contribution Plan in lieu of contributions, as well as contributed assets normally associated with new subdivisions. The value of these assets is reflected in the financial projections as capital income and contributed assets based on expected timing of receipt of these. Future depreciation, operating and maintenance cost for these have been included in forecast operational expenses.

### *Operational Expenses*

The Long Term Financial Plan includes depreciation, operating and maintenance costs associated with services that will be required by the new population in that area such as community, library and open space facilities. These estimates are based on planned asset construction and cost of providing these services to our existing population. As the development progresses, revenue from the area will be used to fund the maintenance and operation of new assets and services as part of Council's overall budget. Operational costs also include additional staff costs for the introduction of a dedicated West Dapto development team and expected cost for the delivery of services as the population grows.

Service delivery costs are currently held centrally and will be distributed to relevant service delivery areas when timing and requirements can be better defined.



## Restricted Assets

The level of available or untied cash is expressed as cash and investment holdings after allowance for restricted assets. Assets, generally cash, may be externally or internally restricted. External restrictions are usually imposed by an external or legislative requirement that funds be spent for a specific purpose. This may include unspent grant funds provided to Council for the delivery of a particular project or service, funds collected as developer contributions or surpluses achieved in the delivery of domestic waste. In some of these instances, Council is also required to restrict investment earnings that are generated by these cash holdings. Internal restrictions are funds Council has determined will be used for a specific future purpose such as the future replacement of waste facilities. Internal restrictions are reviewed periodically and any additions or changes require Council resolution.

Strategic Projects restricted cash has been classed into cash that has been currently allocated to specific projects within the budget and Long Term Financial Plan or notionally committed to future projects and Uncommitted Cash. The projected balance of \$2.0M in allocated cash includes notional commitments for projects that have not been sufficiently progressed to determine specific timing of delivery. Unallocated Strategic Projects restricted cash, based on current financial projections is available for future projects.

It should also be noted that current projections indicate that internally restricted cash for the replacement of Waste Facilities is indicating that this will be 'overdrawn' by approximately \$50M during the life of the current Financial Plan. This is due to the timing of construction of replacement facilities compared to how this cash is collected and set aside. The calculation of the waste facility gate fees includes a component for replacement and renewal of these facilities that is annualised over the projected life of the facility and is held as restricted cash as collected. Construction does not occur in a linear manner. Internal borrowings will be facilitated with internal interest allocated against the restricted asset during periods of debt to offset the lost income to general operations.

Table 11

10 YEAR RESTRICTED ASSETS SUMMARY																
PURPOSE OF RESTRICTED ASSET	2025/2026 Forecast \$'000			2026/2027 Forecast \$'000			2027/2028 Forecast \$'000			2028/2029 Forecast \$'000			2029/2030 Forecast \$'000			
	Opening 1/07/25	Transfer In	Out	Balance 30/06/26	Transfer In	Out	Balance 30/06/27	Transfer In	Out	Balance 30/06/28	Transfer In	Out	Balance 30/06/29	Transfer In	Out	Balance 30/06/30
Internally Restricted Assets																
Strategic Projects	27,665		11,611	16,054		7,900	8,154		3,896	4,258		292	3,966		308	3,658
Strategic Projects (unallocated)	3,167			3,167			3,167			3,167			3,167			3,167
Property Investment Fund	5,257	166	331	5,091	152	343	4,901	138	355	4,683	108	368	4,424	95	381	4,138
MacCabe Park Development	2,190	150		2,340	150		2,490	150		2,640	150		2,790	150		2,940
City Parking Strategy	1,446	782	545	1,683	812	432	2,064	843	507	2,401	876	423	2,854	910	97	3,667
Sports Priority Program	196	266	400	61	266	400	(73)	324	400	(149)	321	400	(229)	316	400	(313)
Natural Areas Fund	173			173			173			173			173			173
West Dapto Rates (additional)	14,703	4,407	761	18,349	5,050	780	22,619	5,756	798	27,577	4,891	818	31,650	5,625	6,592	30,683
West Dapto Community Facilities	31,900		100	31,800		750	31,050		6,250	24,800			24,800			24,800
Lake Illawarra Estuary Management Fund	536	165	128	573	165	112	626	165	112	679	165	116	728	165	120	773
Darcy Wentworth Park	18			18			18			18			18			18
Waste Disposal Facilities	3,747	6,289	4,075	5,961	4,638	7,556	3,043	4,278	11,752	(4,432)	4,323	24,039	(24,147)	4,519	15,971	(35,599)
Total Internal Restricted Assets	90,997	12,224	17,950	85,271	11,233	18,272	78,231	11,654	24,072	65,814	10,834	26,455	50,193	11,781	23,869	38,104
Externally Restricted Assets																
Developer Contributions	60,497	12,072	25,472	47,097	29,166	17,451	58,812	27,511	12,520	73,803	27,725	21,529	79,999	28,866	39,751	69,113
Planning Agreements	4,261	17,342		21,603			21,603			21,603			21,603			21,603
Grants	12,567	43,196	42,725	13,038	40,421	39,959	13,499	22,445	21,266	14,678	8,219	7,100	15,798	8,321	6,643	17,475
Loan Repayment	(17)	(21)		(38)	(23)		(61)	(144)		(205)	(39)		(244)	(39)		(283)
Domestic Waste Management	5,844	2,728		8,571	172		8,744	172		8,916	151		9,067	151		9,218
Contributed Assets	( )	5,871	5,871	( )	14,585	14,585	( )	14,129	14,129	( )	22,467	22,467	( )	16,561	16,561	( )
External Service Charges to Restricted Assets	69	71		140	73		213	75		288	77		365	80		445
Other Contributions	7,146	708	444	7,410	711	427	7,693	715	212	8,196	712	239	8,669	717	238	9,148
Special Rates Levies - City Centre + Mall	961	1,311	1,396	876	1,350	1,440	785	1,391	1,469	707	1,432	1,522	618	1,475	1,564	529
Housing Affordability Program	3,350	209	2,894	664	151		815	151		965	132		1,097	132		1,229
Local Infrastructure Renewal Scheme	86	61		147	63		210	16		226	66		292	67		359
Stormwater Management	(595)	1,926	2,379	(1,047)	1,946	1,655	(756)	1,967	1,627	(416)	1,989	1,592	(19)	2,011	2,059	(67)
Total External Restricted Assets	94,168	85,473	81,181	98,460	88,614	75,518	111,556	68,429	51,224	128,761	62,932	54,449	137,244	58,342	66,817	128,770
Grand Total	185,165	97,697	99,132	183,731	99,847	93,790	189,788	80,083	75,295	194,575	73,766	80,905	187,437	70,123	90,686	166,874

Table 11

10 YEAR RESTRICTED ASSETS SUMMARY															
PURPOSE OF RESTRICTED ASSET	2030/2031 Forecast			2031/2032 Forecast			2032/2033 Forecast			2033/2034 Forecast			2034/2035 Forecast		
	\$'000		Balance 30/06/31	\$'000		Balance 30/06/32	\$'000		Balance 30/06/33	\$'000		Balance 30/06/34	\$'000		Balance 30/06/35
	Transfer In	Out		Transfer In	Out		Transfer In	Out		Transfer In	Out		Transfer In	Out	
Internally Restricted Assets															
Strategic Projects		148	3,510		20	3,491		180	3,311		8	3,303		1,258	2,045
Strategic Projects (unallocated)			3,167			3,167			3,167			3,167			3,167
Property Investment Fund	81	395	3,824	67	409	3,482	53	424	3,111	38	439	2,710	38	453	2,295
MacCabe Park Development	150		3,090	150		3,240	150		3,390	150		3,540	150		3,690
City Parking Strategy	945	20	4,591	981	99	5,473	1,019	20	6,472	1,105	101	7,475	1,146	20	8,601
Sports Priority Program	393	400	(319)	456	400	(263)	407	400	(257)	407	400	(250)	175	400	(475)
Natural Areas Fund			173			173			173			173			173
West Dapto Rates (additional)	6,383	6,734	30,332	7,203	6,885	30,650	8,074	7,039	31,686	8,930	7,197	33,418	9,849	973	42,294
West Dapto Community Facilities			24,800			24,800			24,800			24,800			24,800
Lake Illawarra Estuary Management Fund	165	124	814	165	128	852	165	132	885	165	136	914	165	141	938
Darcy Wentworth Park			18			18			18			18			18
Waste Disposal Facilities	4,716	9,674	(40,558)	4,912	9,615	(45,261)	5,108	534	(40,687)	5,304	239	(35,623)	5,304	20,254	(50,573)
Total Internal Restricted Assets	12,833	17,495	33,442	13,935	17,555	29,822	14,975	8,728	36,068	16,097	8,520	43,645	16,826	23,498	36,973
Externally Restricted Assets															
Developer Contributions	27,911	42,103	54,921	34,081	47,942	41,059	36,324	37,369	40,015	35,401	40,401	35,016	7,250	37,341	4,925
Planning Agreements			21,603			21,603			21,603			21,603			21,603
Grants	8,485	6,802	19,158	8,654	6,864	20,948	8,829	6,770	23,007	9,009	7,015	25,001	9,076	6,681	27,396
Loan Repayment	(39)		(322)	(39)		(361)	(39)		(400)	(39)		(439)			(439)
Domestic Waste Management	151		9,369	151		9,520	151		9,671	151		9,822	151		9,973
Contributed Assets	18,921	18,921	()	12,994	12,994	()	16,654	16,654	()	20,903	20,903	()	15,892	15,892	()
External Service Charges to Restricted Assets	82		527	85		612	87		699	90		789	92		881
Other Contributions	720	238	9,631	726	230	10,127	724	224	10,627	731	217	11,141	734	703	11,171
Special Rates Levies - City Centre + Mall	1,520	1,597	451	1,565	1,629	387	1,612	1,661	339	1,660	1,693	306	1,710	1,275	742
Housing Affordability Program	132		1,361	132		1,493	132		1,624	132		1,756	132		1,888
Local Infrastructure Renewal Scheme	68		427	69		495	69		565	70		635	46		681
Stormwater Management	2,034	2,061	(93)	2,059	2,064	(99)	2,080	2,127	(145)	2,403	2,128	129	2,427	2,130	426
Total External Restricted Assets	59,985	71,722	117,032	60,476	71,723	105,784	66,623	64,804	107,604	70,512	72,357	105,758	37,511	64,022	79,246
Grand Total	72,817	89,217	150,474	74,410	89,278	135,606	81,598	73,532	143,672	86,609	80,878	149,403	54,337	87,520	116,219

## Sensitivity Analysis

The breadth of external influences on Council's operations means the relationship between long term estimates for income and expenses and eventualities may vary markedly. Long term financial plans are not designed to predict the actual costs of the future with accuracy but need to be capable of providing a base upon which decisions can be made and changing environments can be assessed.

Council's Long Term Financial Plan is based on a vast number of assumptions, indices and parameters, which remain under constant watch to improve knowledge of future impacts. While indices are important in understanding future costs, it is the relationship between the changes in cost and the changes in revenues that impact KPIs the most. For example, if CPI increases by a percentage higher than anticipated and IPART take this into account in the rate rise, the impact on the bottom line may be low. From a sensitivity perspective, it is more important to analyse which indicators may move apart and impact the bottom line.

### Sensitivity Analysis 1

From Wollongong City Council's perspective, the greatest risk is related to the relationship between the largest cost item (Employee Costs) and the largest revenue item (Rates).

The net impact of these indices on the bottom line for the first four years is shown below:

**Table 12**

#### **Net Cost of Indexation - Employee Costs vs Rates (Proposed Budget)**

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Total Employee Costs	171,205	176,571	181,471	186,850
Total Rates Revenue	(208,228)	(216,771)	(225,582)	(234,724)
<b>Net Revenue</b>	<b>(37,023)</b>	<b>(40,200)</b>	<b>(44,111)</b>	<b>(47,874)</b>

This relationship has created an increase in the net revenue result each year. The risk to Council is that employee cost increases exceed the rates increase by a margin greater than the forecast going forward. Employee costs are a reflection of employee wages and establishment numbers and, as such, adjustments are able to be made to numbers if the individual rates exceed expectation but this is difficult to achieve without impacting services.

As an indication of risk associated with variation in indexation, for example, should employee costs increase by 4.25% instead of the assumed 3.75% (increase of 0.5%) the net revenue variation would be adversely affected as shown below:

**Table 13**

#### **Net Cost of Indexation - Employee Costs vs Rates (0.5% per annum increase to labour indices)**

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Total Employee Costs	172,030	178,481	184,728	191,194
Total Rates Revenue	(208,228)	(216,771)	(225,582)	(234,724)
<b>Net Revenue</b>	<b>(36,198)</b>	<b>(38,289)</b>	<b>(40,854)</b>	<b>(43,531)</b>
Variance - deterioration	825	1,910	3,257	4,344

The analysis shown in the table indicates Council's sensitivity to small changes in the indexation of wages. The 0.5% variation in one year that is not offset by similar indexation in revenue (rates) will reduce the bottom line by approximately \$0.8M. This information can be extrapolated to show that if just 0.5% variation was incurred over the four year period the cumulative impact would be a deterioration of approximately \$4.3M.

## Sensitivity Analysis 2

Council's underlying long term financial challenge is heavily linked to the need to renew its extensive level of infrastructure assets used in providing services to the community. The financial results reflect the consumption of assets through depreciation as an expense in each year. The depreciation expense is an annualised cost calculated by dividing the replacement cost of the asset by the number of years it is expected to be used before replacement (useful life).

Council is required to ensure that the value of its assets reflect their fair value at each reporting period, with the revaluation of asset classes occurring at least every five years. Revaluations based on current cost of renewal and environmental aspects can significantly impact the depreciation due to changes in asset values and lives.

Asset revaluations carried out since 2022 have led to a substantial increase in depreciation. The revaluations were based on evidence, based on information available at the time. While these valuations and the resultant depreciation has been accounted for in Council's estimates, it is considered that further assessment of optimisation strategies and improved data maturity may have a positive impact on the future renewal requirements and future accounting estimates for depreciation.

To illustrate this sensitivity, a broad variation to the assumptions will be analysed. For this sensitivity analysis, it is assumed infrastructure asset values will increase by 20%. The increase in asset values equates to an increase in depreciation forecasts as shown below:

**Table 15**

Depreciation	2025/2026	2026/2027	2027/2028	2028/2029
	Forecast	Forecast	Forecast	Forecast
	\$'000s	\$'000s	\$'000s	\$'000s
Existing Asset Base	88,301	91,872	95,551	99,238
Increase in values by 20%	105,961	110,246	114,661	119,086
Variance - deterioration	(17,660)	(18,374)	(19,110)	(19,848)

The outcome of this analysis shows that the deterioration effected by a change to asset values is significant. While Council has expended substantial effort in improving asset information and assessment over a period of time, variation such as this remains a possible outcome as new information is brought to hand.

## Other Risks and Limitations

Overall, the financial forecasts have been designed to represent a reasonably tight set of numbers which will require restraint and constraint through strong management and flexibility to ensure targets are reached.

The current financial information has a number of recognised limitations requiring adjustment over a period of time:

### *West Dapto Development*

This is the most significant standalone development that has occurred in the Wollongong Local Government Area. Forecast in the Long Term Financial Plan is based on modelling for the development of the area that has been undertaken by a dedicated project group. As with any forecasts, there are risks that the assumptions used will not necessarily reflect the actual progress. Numerous external factors have potential to impact these forecasts including changes in economic conditions, decisions by developers on timing of their projects, ability to deliver planned infrastructure for expected price and timeframe in an area that has some geographic and environmental constraints. There will continue to be ongoing review of assumptions and analysis with modifications to financial forecasts as there is greater certainty in relation to service and assets planned for the area.

### *Lake Illawarra*

The Coastal Management Plan (CMP) for Lake Illawarra was gazetted in late 2020. The CMP sets out actions to be undertaken over the next 10 years to protect and enhance the health of the lake. The total cost to undertake all actions is approximately \$35.3M. The CMP nominates an indicative funding arrangement shared between Wollongong City Council, Shellharbour City Council and various State Government agencies. The development of future Delivery Plans will need to consider allocations towards unfunded actions in the CMP.

### *Contributed Assets*

While the Long Term Financial Plan includes the recognition of and potential impact on future operational costs of contributed assets for the West Dapto Release area, Council's estimates do not currently provide fully for potential assets that may be contributed or donated to Council over time more broadly across the city.

### *Rehabilitation Greenhouse Park*

Greenhouse Park is a former landfill site that is adjacent to an ecologically sensitive area. The site was rehabilitated and transformed into an Eco Park over a long period of time. The site is subject to ongoing reviews for compliance with current environmental standards that may result in further rehabilitation works in the future.

### *Climate Change*

Local Government is on the frontline facing the impact of climate change on communities. The Federal Government has indicated that councils have a role in early planning to identify and prepare for the risk from climate change and help protect the wellbeing of communities, local economies and the built and natural environment, and to contribute to a low pollution future. In addition to a planning role, councils also own or directly manage a range of assets that potentially will be impacted by climate change. Increased emphasis on climate change related activities may require a redirection of funding. Activities in this regard will be guided by Climate Change Mitigation Plans (current and future) and the Climate Change Adaptation Plan.

#### *Developer Contribution Income (excluding West Dapto)*

Developer Contribution income projections are based on the adopted plan and anticipated timing of receipts. Economic conditions may have a significant impact on projected income. There are a range of projects included in the Delivery Program dependent on funding from this source. The timing and capacity to deliver these will need to be monitored in the context of ability to achieve income projections.

#### *Asset Management – Valuation and Asset Lives*

Council's Statement of Financial Position shows the extent of assets managed by Council for the community. The written down value (WDV) for Property, Plant and Equipment of \$4.1B represents the value of the assets after they have been depreciated since purchase or construction. These assets have a current replacement cost (CRC) at 1 July 2024 in of \$7.0B. These assets represent the community wealth created over time. Council's stewardship role requires that those assets required for future service delivery be maintained for future generations at best value to the community.

The consumption of these assets is represented by depreciation, which is based on expected asset lives, condition assessments and valuations. While the maturity of this information is improving, many of the assumptions are unproven due to the nature of this exercise. For example, it is difficult to estimate asset lives in relatively new cities such as Wollongong where there may not be historical data available or comparability with other cities due to differing environmental factors and construction approaches.

Asset revaluations carried out since 2022 have led to a substantial increase in depreciation. The revaluations were based on evidence based information available at the time. While these valuations and the resultant depreciation has been accounted for in Council's estimates, it is considered that further assessment of optimisation strategies and improved data maturity may have a positive impact on the future renewal requirements and future accounting estimates for depreciation.

In addition, changing technologies may impact on renewal and maintenance costs.

#### *Property Sales and Investment*

While Council is actively pursuing the sale of some properties, a decision has been made not to forecast sale dates or values due to uncertainty in delivery. As property sales become more certain they will be introduced into the budget along with consideration of application of these funds for advancing existing projects or investing in new assets at that time.

## Conclusion

Wollongong City Council's *Long Term Financial Plan 2025-2035* provides a clear, evidence-based framework for making responsible, sustainable financial decisions over the next decade. It reflects the organisation's commitment to organisational sustainability, asset management, and service delivery in a dynamic and evolving environment.

The forecasts presented in this Plan demonstrate that Council is financially sustainable over the medium term, provided current policy settings, assumptions, funding models and investment approaches are reasonably maintained. Council's focus on Total Funds Result, Available Funds, and alignment with asset lifecycle needs provides a more accurate and resilient approach to financial performance and planning.

This Plan forms a core component of Council's Resourcing Strategy under the Integrated Planning and Reporting framework. It underpins the Delivery Program 2025-2029 and supports the achievement of the strategic objectives outlined in the *Our Wollongong Our Future 2035 Community Strategic Plan*.

Council will continue to monitor financial risks, review assumptions and adjust forecasts through its annual planning cycle and quarterly reviews to ensure this Long Term Financial Plan remains a robust and living document.

### Wollongong is Sustainable Connected Vibrant Inclusive

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



Wollongong City Council

# Draft Asset Management Strategy 2025-2035



**Wollongong is Sustainable Connected Vibrant Inclusive**

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community

## Contents

Introduction.....	62
Purpose and scope .....	62
Alignment and integration with Community Strategic Plan and Delivery Program and Operational Plan.....	62
Supporting the Our Wollongong Our Future 2035 Community Strategic Plan.....	63
Asset Management in Context.....	63
Overview of Wollongong's assets .....	63
Critical assets.....	63
Community expectations engagement outcomes.....	63
Challenges and opportunities.....	64
Technology .....	64
Strategic integration.....	65
Contribution to strategic goals.....	65
Asset Management Plan .....	65
Key principles of Asset Management.....	65
Whole of life asset management .....	65
Critical asset prioritisation.....	68
Levels of asset service .....	70
Sustainability and resilience .....	70
Community-driven planning.....	70
Data-driven decision-making .....	71
Continuous improvement and best practice .....	71
Current state of asset management.....	71
Asset portfolio overview.....	71
Asset maintenance.....	73
Estimated required maintenance.....	74
Asset management data maturity .....	75
Asset condition and performance .....	78
Future challenges and opportunities.....	78
Strategic actions and priorities .....	79
Forecast asset renewal .....	79
Planned upgrades and expansion .....	79
Climate resilience initiatives .....	82

## Contents

Asset Management improvement initiatives .....	82
Implementation approach .....	81
Monitoring and reporting .....	83
Maturity assessment .....	84
Improvement roadmap based on maturity assessment.....	84
Governance and accountability .....	85
Roles and responsibilities .....	85
Risk management and compliance .....	85
Performance monitoring and reporting .....	85
Implementation approach .....	85
Monitoring and continuous improvement.....	86
Implementation and review .....	86
Indicator 1: Long-term Asset Renewal Funding Ratio.....	87
Indicator 2: Asset Management Renewal Funding Ratio .....	87
Indicator 3: New & Enhanced Asset Lifecycle Ratio.....	87
Indicator 4 – Scheduled Maintenance Performance Ratio.....	87
Indicator 5 – Maintenance Backlog Ratio .....	87
Indicator 6 – Renewal backlog Ratio .....	87
Glossary of Terms .....	88

## Introduction

### Purpose and scope

This Asset Management Strategy provides strategic direction for managing Wollongong City Council's (Council) diverse asset portfolio. It outlines how Council will ensure our assets support the sustainable delivery of community priorities and aspirations, as defined in the Community Strategic Plan, and those services and functions Council is responsible for as presented in the Delivery Program and Operational Plan.

Having a direct link to the Financial Sustainability Policy, the Asset Management Strategy provides a framework to assist Council prioritise the use of community money and other funding wisely on asset investment. It provides direction and context for decision making and allocation of financial resources across the lifecycle of assets. It provides a ten-year plan based on principles to extract the most sustainable life from investment in assets.

The Strategy emphasises sustainability, resilience and value-for-money outcomes in managing assets throughout their lifecycle. It serves as a guide for decision-making, ensuring Council resources are effectively prioritised and deployed to support the Delivery Program. Sustainable asset management involves strategically maintaining assets to maximise the asset's useful life.

Council focuses on managing its assets in ways that are financially sustainable and maximise economic value to the community. The Strategy aims to maintain current service levels that our assets deliver into the future, considering demand increase due to growth, without creating significant rate or price increases. To ensure assets can be maintained and replaced, the following assumptions are made:

- Asset replacement is funded from Council's General Revenue, although receipt of grant revenue is considered where appropriate.
- Asset Replacement Cost is equal to determined Asset Gross Replacement Cost, unless asset replacement specification is enhanced through the Asset Management Plan to extend the life of the new asset beyond the replaced asset, resulting in the same annualised economic benefit or service level.
- Asset renewals, including expansion and upgrade, as described in the Asset Management Plan, are funded using Funds Available from Operations, plus revenue from grants.
- Assets determined to be 'run to fail' and not to be replaced are identified and removed from future funding estimates.
- Assets replaced by other entities, in part or full, are identified and removed from future funding estimates.

Council manages over \$7.0B of assets on behalf of the community to support the delivery of its services. Over the life of the 4-year delivery program, we are looking to invest \$584M into capital works in addition to \$289M into operations and maintenance expenses on infrastructure. As an organisation, we need to apply a systematic approach to manage this portfolio of infrastructure assets to make sure that we provide these assets in a safe, sustainable and efficient way.

The relationship between services and assets is outlined in the Asset Management Plan.

### Alignment and integration with Community Strategic Plan and Delivery Program and Operational Plan

The Asset Management Strategy is a key component of Council's Resourcing Strategy under the NSW Integrated Planning and Reporting Framework. It supports the achievement of Wollongong's long-term goals by linking asset management planning with financial sustainability, workforce capacity and information management systems. Our Asset Management Strategy is closely linked to our Financial Sustainability Policy objectives to provide financial stability, affordability, focused delivery and value for money.

The Asset Management Strategy integrates with the Resourcing Strategy components, ensuring a cohesive approach to delivering on Wollongong's Community Strategic Plan and Delivery Program:

**Long Term Financial Plan:** Ensures funding for the lifecycle management of assets, balancing service levels, renewal priorities and long-term financial sustainability.

**Workforce Management Strategy:** Supports the development of skills and capabilities required to manage and maintain critical infrastructure effectively.

**Digital Strategy:** Leverages digital tools for real-time asset monitoring, predictive maintenance, and enhanced decision-making.

## Supporting the Our Wollongong Our Future 2035 Community Strategic Plan

This Strategy contributes to achieving the Community Strategic Plan vision:

*"On Dharawal Country, from the mountains to the sea, we value and respect each other, our places, past, and future. We will be a sustainable, connected, vibrant, and innovative city, with a diverse economy."*

Through alignment of asset management practices with the Community Strategic Plan, the Strategy ensures that Council assets deliver maximum benefit to the community and can support the delivery of valued services identified in the Delivery Program and Operational Plan.

## Asset Management in Context

### Overview of Wollongong's assets

Council manages a diverse and extensive portfolio of assets, including infrastructure, community facilities, open spaces and environmental assets. These assets support essential services and enhance the quality of life for residents and visitors. Key asset classes include:

- Roads and transport networks
- Water, stormwater, and drainage infrastructure
- Parks, reserves, and recreational facilities
- Buildings and facilities, including libraries and community centres
- Environmental assets such as coastal and escarpment areas
- Aquatic assets including ocean rock pools, chlorinated pools and heated pools.

### Critical assets

Critical assets are those essential to public safety, economic stability, or the delivery of vital community services. This includes infrastructure that mitigates risks from natural disasters, ensures water and waste management and supports transport and accessibility across the Local Government Area. Council's critical assets are prioritised for maintenance, renewal and resilience planning to ensure they continue to operate under all foreseeable conditions.

### Community expectations engagement outcomes

Community engagement has highlighted the importance of maintaining high-quality infrastructure and ensuring equitable access to community assets. Residents value sustainability, connectivity and resilience in the management of these assets. Key feedback includes:

- Improved maintenance of transport and stormwater networks to enhance accessibility and mitigate flooding
- Increased delivery of path infrastructure around schools and town and village centres
- Expansion of green spaces and recreational facilities to support community wellbeing
- Climate-resilient infrastructure to safeguard against increasing environmental risks.

## Challenges and opportunities

Council and the community have created a stable and sustainable financial environment in the short to medium term that should allow Council to provide its existing levels of service without significant change to future income requirements. In the future, Wollongong City Council will continue to face challenges that require strong financial leadership and creative solutions applied to matching its community's aspirations to its capacity and desire. The key challenges and opportunities relating to asset management include:

- **Challenges:** Ageing infrastructure, climate change adaptation and mitigation, rapid urban growth and funding constraints to provide capacity, delivering organisational change to improve efficiency and service quality.
- **Opportunities:** Leveraging new technologies, partnerships and innovative funding models to improve efficiency and service delivery, greater collaboration to better understand community priorities for services and service levels.

## Technology

Innovative technologies and data systems will enhance asset management practices:

- Implementing preventative and predictive maintenance through advanced monitoring systems.
- Expanding Land Information Systems to improve spatial analysis and asset mapping.
- Exploring smart city initiatives to optimise infrastructure performance and energy efficiency.

Changes and advancement in technology can reshape the way in which we deliver services, manage assets, gather information and interact with the community. Our Information Technology roadmap is part of the internal drivers that sets our plan into the future. Complementing and informing the roadmap are the opportunities created in the external market as technology develops. Council continues to review the potential application of technology to create efficiency, improve customer service, manage cyber risk and security of information, provide access to new areas of service and enhance employee experience. Council has developed partnerships with Shellharbour, Kiama and Shoalhaven Councils, University of Wollongong and Lendlease to explore smart technology to improve water management through building and testing data analytics.

Advancements may change the way we use technology. The current scope of drone use is to capture images for publications; however, drones have a much broader application to be considered. They can provide improvements in the way we monitor foreshore areas, complete inspections of difficult to reach and hazardous locations (bridge soffit, roof tops, dense bush areas, open drains and large culverts etc), complete topographic survey, completed thermal imaging for leakage detection and many other applications.

Council is leveraging artificial intelligence to monitor the condition of our road and footpath network and identify surface defects. Mounted cameras on Waste compactor trucks are being utilised to capture images of the road surface as they drive the network. The captured images are reviewed with applications that utilise machine learning algorithms (like facial recognition) to identify defects in the road and automatically issue instructions for repairs with priority based on road classification, size and severity. Council will investigate how to apply the technology to advanced asset management practices and other asset class types.

Council is capturing utility and energy consumption data related to assets to better understand where efficiency upgrades will lead to the most significant financial and sustainable benefits. Council is using the captured data to guide business decisions and asset management strategies, plus monitor the benefits of past projects.

## Strategic integration

### Contribution to strategic goals

Aligning with the Community Strategic Plan, the Asset Management Strategy ensures that Council's infrastructure:

- Is adequately resourced to meet current and future demands.
- Supports innovative and efficient service delivery.
- Enhances resilience to external pressures, such as climate change adaptation and mitigation, population growth and the increasing rate of legislative reform.
- The provision and management of assets requires significant financial investment to meet the required levels of service. This strategy is closely linked to our long-term financial plan, workforce plan and information and technology strategy to ensure we have the funding, people and technology over a short and medium term to deliver services that are affordable and efficient.

### Asset Management Plan

The draft Asset Management Plan (AMP) covers all existing assets under the control of Council, including contributed assets associated with development. Assets that are replaced on behalf of Council, and where Council does not contribute to the cost of replacement (eg, Rural Fire Service assets), are excluded from this Strategy and the draft AMP. The document is a forward focused plan spanning a 10-year horizon and includes:

- Identification of assets that are critical to Council's operations including a risk management strategy for identified assets.
- Specific actions required to improve Council's asset management maturity and capability, projected resource requirements and timeframes.
- Plans and service standards for all assets.
- Long term projections for asset maintenance, rehabilitation and replacement including forecast costs to inform the Long-Term Financial Plan.
- A list of relevant Commonwealth and State legislation for managing assets is provided within each asset plan.

## Key principles of Asset Management

Wollongong City Council's asset management approach is guided by core principles that ensure sustainable, efficient and community-focused outcomes.

### Whole of life asset management

Council adopts a whole-of-life approach to managing its assets. This includes planning for their acquisition, operation, maintenance, renewal and disposal (if required). Considering and appropriately budgeting lifecycle costs and benefits for existing and new assets ensures optimal value is delivered to the community while minimising the risks of service disruptions.

The asset lifecycle describes the stages from the decision to provide an asset to the point the asset reaches the end of its service life. Whilst lifecycles may vary slightly between types of assets, there are five broad stages.

## Whole of life asset management continued

1. **Planning** describes the tasks associated with investigating the required asset solution to support the service and includes:

Master planning
Feasibility and business plan
Concept development
Project scoping
Functional assessment and condition monitoring
Renewal, expansion or repurpose

2. **Delivery** includes commissioning the asset into service such as:

Site investigations - survey, geotechnical
Design development
Approvals - statutory
Construction/procurement

3. **Operation** - Once an asset is delivered, it moves into the operation phase. These activities provide the service and keep the asset in operation include:

Staffing of facility
Utility costs
Cleaning
Pest control
Street sweeping
Security
Information Technology Support
Waste management
Insurance
Compliance (certification costs)
Fair value adjustments

## Whole of life asset management continued

- 4. Maintenance** - the maintenance stage commences upon completion of the delivery stage. This describes actions that keep the asset in an acceptable condition and increase the likelihood of the asset achieving the expected useful service life and level of service, such as:

---

Repairing potholes in roads

---

Footpath repairs

---

Protective surface coatings

---

Servicing

---

Gutter cleaning

---

Airconditioning filter cleaning and servicing

---

Replacement of a pressure pump

- 5. End of Life**

---

Demolition and disposal

---

Sale of asset - e.g., vehicles

---

Make-good costs once the asset is removed.

## Critical asset prioritisation

Critical assets are those that underpin essential community services, such as stormwater systems, transport networks and emergency response facilities. These assets are prioritised based on their significance to public safety, economic stability and service delivery. Strategic risk management frameworks are applied to ensure critical assets remain functional under adverse conditions, including natural disasters and climate impacts.

Critical assets are identified through rigorous assessment frameworks that evaluate their role in service delivery, risk exposure and community reliance. These assets are then defined as critical assets with a summary provided below:

**Table 1 - critical asset prioritisation**

Service	Criticality	Critical Assets	Strategic Risk Actions
<b>Emergency Management</b>	Ability to respond to emergency events.  Sufficient facilities to operate the required service.	Emergency management plant and equipment  Emergency management facilities	Update Maintenance programs for facilities, plant and equipment required for emergency preparedness, response and recovery assets.  Determine critical components for emergency preparedness, response and recovery assets.
<b>Natural Area Management</b>	Maintain adequate buffer from bushfire hazards.	Fire trails  Asset protection zones	Update scheduled inspection and maintenance programs for critical fire trails and Asset Protection Zones (APZ) to account for natural disasters and changing weather patterns.
<b>Stormwater and Floodplain Services</b>	Dam safety	Prescribed dams	Maintain compliance, monitoring, maintenance and reporting program for prescribed dams.  Develop a plan to implement identified high priority improvement works relating to prescribed dams.  Review options to reduce the hazards relating to dam storage.  Review the plans for basin infrastructure in West Dapto to determine the risk of triggering additional prescribed dams.  Incorporate dam safety training into Corporate Training schedule and Community Resilience Plan.
<b>Waste (Services) Management</b>	Public health	Waste collection plant and equipment	Develop Asset Management Plan including outputs and financial impacts from the waste collection service plan for waste management to realise the optimum whole of life costs.

Service	Criticality	Critical Assets	Strategic Risk Actions
		Waste facility assets (landfill, plant and equipment)	Develop Asset Management Plan including detailed valuation, outputs and financial impacts from the waste collection service plan for waste management to realise the optimum whole of life costs. Maintain the asset protection zones at Whytes Gully.
<b>Aquatic Services</b>	Ability to respond in a timely manner with the required resources	Rescue and recovery plant, fleet and equipment  First aid equipment	Develop Maintenance programs for rescue and recovery plant, fleet and equipment.
<b>Transport Services</b>	Provide connection for adjoining critical services  Provide access for critical transportation corridors	Old Princes Highway (as identified in the Local Emergency Management Plan)  Other roads to be identified as an improvement action	Identify roads that have been impacted by storm induced erosion and monitor following storm events. In addition to the critical road assets identified by the Local Emergency Management Committee, undertake a review to identify roads that provide direct access to emergency services and other critical services to determine the appropriate criticality ratings.
<b>Employee Services</b>	Statutory compliance and mandatory SafeWork notifications	Information Management and Technology resources	Review and update the Information Management Asset Register to align with other assets. Maintain a recovery plan for critical systems.
<b>Governance and Administration</b>	Council meeting	Information Management and Technology resources	Ongoing investment in: <ul style="list-style-type: none"> <li>Data management and governance processes</li> </ul>
<b>Information Management and Technology</b>	Active cyber security measures	Information Management and Technology resources	Continue to invest in cyber security through proactive and timely remediation of identified cyber security control weaknesses. Maintain a recovery plan for critical systems.
<b>Information Management and Technology</b>	Maintaining access to critical systems	Information Management and Technology resources	Ongoing investment in: <ul style="list-style-type: none"> <li>Data management and governance processes</li> <li>Recovery plans</li> <li>Test plans undertaken on a regular basis.</li> </ul>

## Levels of asset service

Levels of service are a set of criteria that outlines social, environmental, economic and governance outcomes and targets that we aim to deliver in managing assets. Each asset plan within the Asset Management Plan includes a performance section that outlines information relating to levels of Service. Council groups levels of service into Customer Levels of Service and Technical Levels of Service (LoS). Customer LoS relate to outcomes, objectives and measures of customer interactions with the asset. Technical LoS are more related to the direct actions, activities and compliance requirements that can inform operational, maintenance and capital investment plans.

LoS related to direct services are typically addressed in supporting documents and service plans. Supporting documents may identify increased or changes to LoS that impact on the current and future provision of assets. Until such time as asset related LoS in Supporting Documents are funded through the Delivery Program and Operational Plan, they remain aspirational.

## Sustainability and resilience

If we consider sustainability as maintaining service levels without compromising future generations and avoiding depletion of resources over time, the principle has wide ranging applications across community, financial and environmental considerations. Sustainability is a core value for council and is a part of our organisational culture.

Council is committed to embedding sustainability and resilience principles across its asset management practices. Several supporting documents focus on key areas to improve our sustainability outcomes across financial, social and environmental impact. The Asset Management Plan considers actions to respond to these specific challenges.

The development of measures and targets help to track performance in achieving these objectives. Council's infrastructure, plant and fleet contribute significantly to its scope 1 and 2 emissions. The strategic decarbonisation of these assets is essential to meet adopted emissions reduction targets. Additionally, Council recognises that its assets are increasingly at risk from the impacts of climate change and building resilience is a key focus in both upgrades and future planning to address these challenges.

Guided by the principles in Council's Climate Change Mitigation Plan and Climate Change Adaptation Plan, infrastructure investments and asset management practices prioritise minimising environmental impact, reducing emissions and enhancing resilience. This is achieved through sustainable design, the use of renewable energy and innovative practices and technologies that promote long-term sustainability and adaptability of these assets.

Resilience is planning for and providing assets that can better withstand the external pressures and recover from extreme events. Whether it be implementing strategies to improve the recovery of turf sport fields from the pressures of the playing season, to designing coastal infrastructure to factor in the forces of storm surges and rising sea level, our actions will look at stability and reliability of our asset networks. Our service planning will monitor and forecast external pressures on services to influence our planning for assets.

## Community-driven planning

The community's needs and aspirations form the foundation of Council's asset management decisions. Extensive engagement with stakeholders ensures that infrastructure investments align with the values of residents and address pressing priorities such as accessibility, equity, and connectivity.

## Data-driven decision-making

Robust Asset Management Information Systems are employed to collect, analyse and monitor asset data in real time. These systems facilitate proactive maintenance, efficient resource allocation and data-informed investment strategies. Integrating Land Information Systems and financial data enhances the precision of long-term planning.

## Continuous improvement and best practice

Council is committed to the continuous improvement of its asset management capabilities. Practices are regularly evaluated against international standards, including ISO 55000, to ensure alignment with global best practices. New technologies and methodologies are incorporated to meet evolving community needs and challenges effectively.

The Asset Management Plan includes a comprehensive core improvement plan to ensure compliance changing legislation and will strengthen continuous improvement.

## Current state of asset management

### Asset portfolio overview

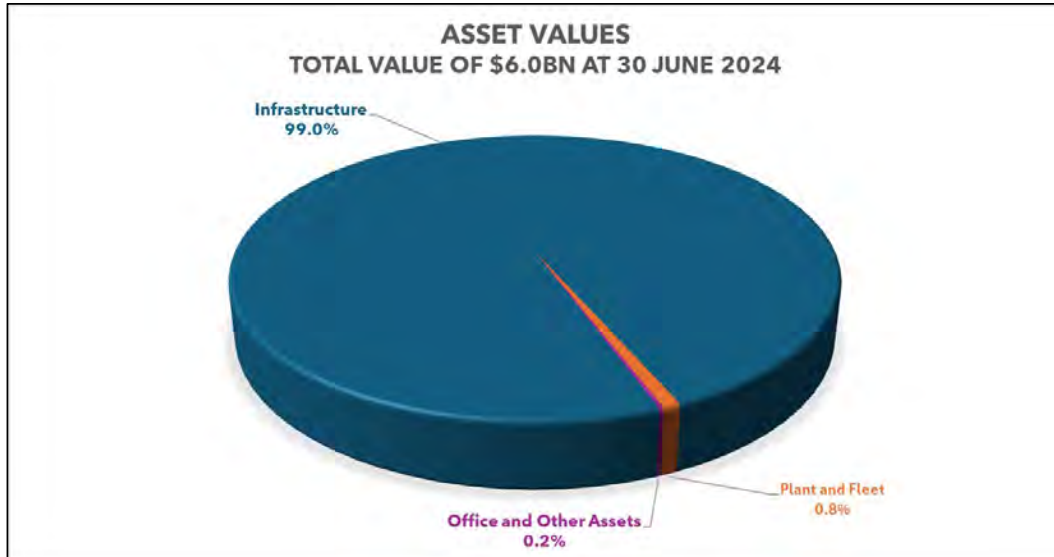
Wollongong City Council's asset portfolio supports a wide range of services and community needs. The assets under Council's stewardship are valued at over \$7B and include:

- **Transport Infrastructure:** Roads, cycleways, footpaths and bridges that connect communities and facilitate mobility.
- **Water and Stormwater Systems:** Essential infrastructure for flood mitigation, water quality management and environmental protection.
- **Parks and Open Spaces:** Recreational areas, playgrounds, sports fields and green spaces that contribute to community health and wellbeing.
- **Buildings and Facilities:** Libraries, community centres and operational depots that support Council's services and community activities.
- **Aquatic facilities:** chlorinated pools, ocean rock pools, heated pools and supporting infrastructure such as pumps, filtration, pipes, heating systems and other equipment.

As of 30 June 2024, our Wollongong community had a total asset portfolio with a gross replacement value of \$7.0B.

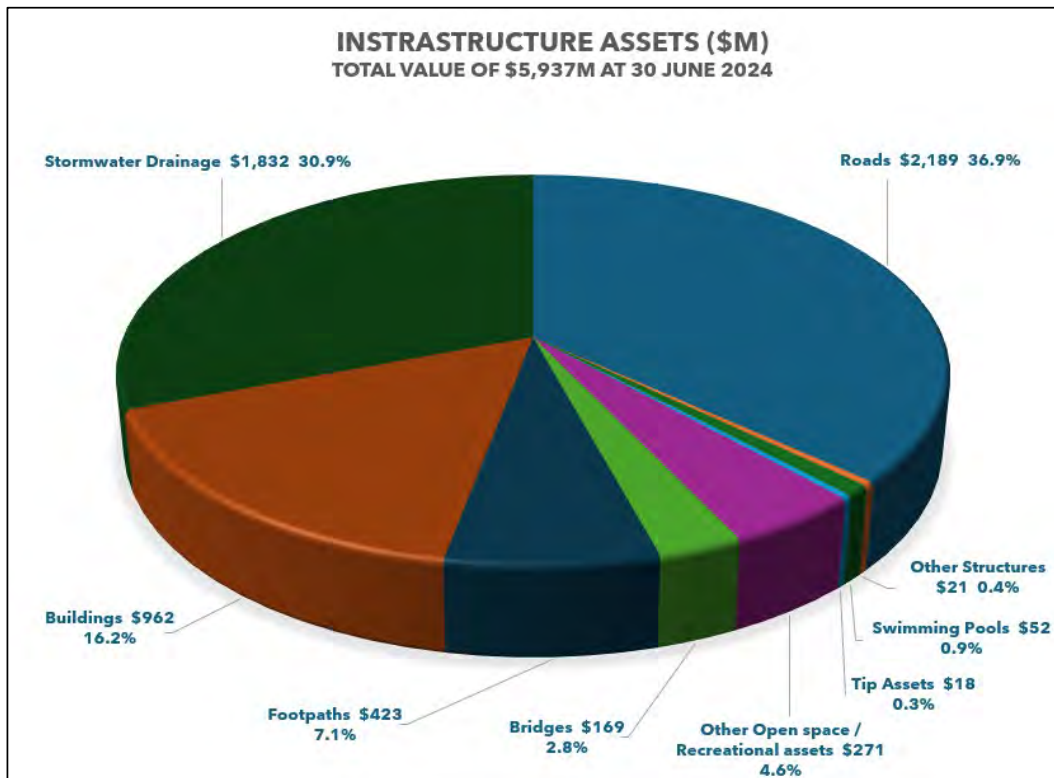
Infrastructure, Plant & Fleet, and Office and Other Assets constitute \$6.0B of the total asset portfolio and are represented in the graphs below. Most of this asset value (99%) is Infrastructure, with the remaining 1% split evenly between Plant & Fleet, Office and other assets.

Figure 1 below illustrates the dissection of asset values by infrastructure and non-infrastructure assets. Note that assets within land, heritage and work in progress are excluded from the below.



**Figure 1: Infrastructure asset value - 30 June 2024**

A breakdown of the infrastructure asset values are shown in figure 2 below



**Figure 2: Breakdown of infrastructure asset values by asset class - 30 June 2024**

Between 2021 and 2024 financial years, Council's asset portfolio has grown by an average of 15% per annum when comparing Gross Replacement Cost (GRC). At the end of 2021, the aggregate asset GRC was \$4.6B, compared to \$7.0B in 2024. This growth was primarily due to

annual asset revaluations, delivery of capital projects and contributed assets from the West Dapto development.

## Asset maintenance

An important indicator of sustainability is our ability to invest and complete the required maintenance to prevent the early decline of assets. The two parts of this indicator are directly linked to the Long-Term Financial Plan and the Workforce Management Strategy. The first part, our ability and financial capacity to invest in the required proactive maintenance for an asset. The second part is whether we have the right people and processes in place to undertake and deliver the required maintenance works.

Council use an estimate of required maintenance as an input into lifecycle costing for assets, together with the capital costs, planned renewals and operational costs. Maintenance is described as an activity required to keep the asset in service and to ensure it reaches the predicted useful life. It includes replacement of general wear and tear items, pothole patching, localised footpath repairs, etc. Maintenance does not extend the useful life of the asset beyond the previously predicted useful life – that would be considered renewal works.



## Estimated required maintenance

The methodology for determining the required maintenance has been variable in prior years. To improve the reliability of this indicator, and as indicated in the AMPs improvement plan, Council will work on establishing proactive maintenance programs and service levels across the range of asset classes. This will enable a more accurate estimate of the required maintenance for assets. For this Plan, Council has assessed required activities on maintenance based on internal and external factors to develop an estimate of required maintenance. This was then benchmarked against similar councils to ensure our estimated required annual maintenance is reasonable. This output has been used to calculate a percentage of the gross asset replacement cost across each asset class using 2023 asset data. This calculated estimated required maintenance will then be indexed annually plus a consideration for asset growth.

The data demonstrates Council's capacity to invest and complete the required infrastructure maintenance. There are some variations in specific asset groups between the estimated required maintenance and the actual expenditure. It is not recommended to alter budget allocations to reflect the estimated required maintenance at this point but rather focus on the improvement action of developing and preparing cost estimates for proactive activities and adjust the percentage based with more accurate estimates.

The forecast estimates using the benchmarked rates are provided below:

**Table 2: Estimate required maintenance by asset class**

Asset type	Required Maintenance		Actual Maintenance 2022-23	Total Maintenance over life as a % of GRC
	%	\$'000		
<b>Buildings</b>			<b>10,729</b>	
Building Structure	2%	9,247		125%
IPS Building Components	2%	4,766		91%
<b>Open Spaces</b>		-	<b>17,169</b>	
Open Space Areas	8.00%	201		136%
Open Space Areas Land Formation	8.00%	230		120%
Open Space Infrastructure		-		
Beach Access	8.00%	77		280%
Lighting	8.00%	489		174%
Memorials	8.00%	18		400%
Minor Infrastructure (signs, gates, fences, etc)	8.00%	1,785		173%
Outdoor Exercise	8.00%	63		89%
Outdoor Furniture	0.10%	12		2%
Playground	8.00%	1,707		143%
Pool Specific	5.33%	4,068		221%
Shelters	0.65%	79	144	23%
Skate Park	8.00%	278		279%
Sports Areas and Equipment	8.00%	2,080		364%
Utilities	8.00%	2,573		272%
<b>Stormwater</b>	<b>0.42%</b>	<b>7,100</b>	<b>3,812</b>	<b>39%</b>
<b>Transport</b>		-		

Asset type	Required Maintenance		Actual Maintenance 2022-23	Total Maintenance over life as a % of GRC
	%	\$'000		
<b>Bridges</b>	0.50%	757	1,230	37%
<b>Car Parks</b>	0.50%	239		33%
<b>Pathways</b>	0.78%	3,059	2,890	62%
<b>Retaining Walls</b>	0.60%	386		38%
<b>Roads</b>		-	<b>16,766</b>	
<b>Bus Shelters</b>	0.65%	37	144	14%
<b>Guardrails</b>	0.60%	94		31%
<b>Road Segment</b>		-		
<b>Kerb and Gutter</b>	0.44%	1,979		35%
<b>Road Base</b>	0.88%	3,484		67%
<b>Road Earthworks</b>	0.00%	-		0%
<b>Road Seal</b>	0.88%	1,916		37%
<b>Road Subbase</b>	0.00%	-		
<b>Street Furniture</b>	0.10%	20		3%
<b>Transport facilities</b>	0.60%	594		44%
<b>Grand Total</b>		<b>47,341</b>	<b>52,884</b>	

As noted above, the improvement plan within the Asset Management Plan's look to establish comprehensive scheduled maintenance plans to align overall maintenance spend with data noted in the previous table.

### Asset management data maturity

A range of information is collected and stored in Council's asset management system to support asset management planning. Further information is covered in the Asset Management Plans. It is important to understand the reliability of the data that underpins many of the assumptions and modelling in the Plans.

A confidence grading rating has been applied using the model as outlined in Table 3 below:

**Table 3: Data Confidence Grading System**

Confidence Grade	Description
<b>Very High</b>	Data based on sound records, procedures, investigations and analysis, documented properly and agreed as the best method of assessment. Dataset is complete and estimated to be accurate $\pm 2\%$ . Observed condition rating and remaining useful life assessment completed within five years on over 70% of the network. Comprehensive revaluation completed within two years and inventory high or very high
<b>High</b>	Data based on sound records, procedures, investigations and analysis, documented properly but has minor shortcomings, for example some of the data is old, some documentation is missing and/or reliance is placed on unconfirmed reports or some extrapolation. Dataset is complete and estimated to be accurate $\pm 10\%$ . Observed condition rating and remaining useful life assessment completed within five years on 50-70% of the network. Revaluation completed within three years

Confidence Grade	Description
<b>Medium</b>	Data based on sound records, procedures, investigations and analysis which is incomplete or unsupported, or extrapolated from a limited sample. Dataset is substantially complete but up to 50% is extrapolated data and accuracy estimated $\pm 25\%$ . Observed condition rating and remaining useful life assessment completed within five years on 30-50% of the network. Comprehensive revaluation completed over three years ago.
<b>Low</b>	Data is based on unconfirmed verbal reports and/or cursory inspections and analysis. Dataset may not be fully complete and most data is estimated or extrapolated. Accuracy $\pm 40\%$ . Observed condition rating and remaining useful life assessment completed within five years on 10-30% of the network. Comprehensive revaluation completed over three years ago and inventory is medium or lower.
<b>Very Low</b>	No or very little data held. Observed condition rating and remaining useful life assessment completed within five years on less than 10% of network.

Table 4 identifies the confidence levels associated with each asset class based on current datasets against asset classed from information collected.

**Table 4: Asset Information Confidence Grading Matrix**

Asset Class	Inventory	Age	Remaining Useful Life	Gross Replacement Cost	Condition	Validation method
<b>Artwork</b>	High	High	High	Very high	Medium	Visual verification and stock take complete 2024.
<b>Plant, fleet and Equipment</b>	Medium	High	High	High	High	Stocktake.
<b>Buildings</b>	Very high	Medium	High	Very high	High	Desktop review of land parcels, followed by visual inspection of each asset. Completed in 2024.
<b>Stormwater</b>	Medium	Medium	Medium	High	Low	The inventory has been generated based on historic information, flood study data and visual verification. Condition inspection of underground assets is undertaken by camera inspection of samples of the network due to cost constraints.
<b>Marine structures</b>	Low	Low	Low	Low	Low	This category of assets is included in the improvement plan to reclassify assets and develop a plan.
<b>Playgrounds</b>	High	High	Medium	Medium	Low	Annual visual inspection.

Asset Class	Inventory	Age	Remaining Useful Life	Gross Replacement Cost	Condition	Validation method
<b>Open space</b>	Low	Low	Low	Medium	Low	Open space asset is planned for revaluation within two years. Data validation will be undertaken in conjunction with the revaluation.
<b>Pools</b>	Medium	High	Low	Low	Medium	Pool assets are planned for revaluation within two years. Data validation will be undertaken in conjunction with the revaluation.  Inventory is rated as medium as the assets are currently consolidated per site rather than identified per component.
<b>Bridges</b>	Very high	High	High	High	High	Level 2 inspection completed of network in 2021.
<b>Traffic facilities</b>	High	High	Low	High	Low	Visual and desktop verification completed.
<b>Street furniture, bus shelters and guardrails</b>	High	High	High	High	Very high	Bus shelter and guardrails visual verification completed. Street furniture on-going.
<b>Roads</b>	Very High	Medium	High	High	Very high	Full network assessment undertaken, video capture and machine rated condition.
<b>Pathways</b>	High	High	High	High	Medium	Full network inspection scheduled within an 18-month period.
<b>Waste Assets</b>	Low	High	Low	Low	Low	Full network inspection scheduled within an 18-month period.
<b>Library resources</b>	High	High	High	High	High	Stock monitored through collection system.
<b>Information management and technology</b>	Medium	Medium	Medium	High	Medium	Asset register and connected devices monitored electronically.
<b>Other assets</b>						To be defined.
<b>Non-Depreciable Assets (Land)</b>	High	N/A	N/A	High	N/A	Land information register.

Additional information on the data points noted above are discussed in more detail within the draft Asset Management Plans.

## Asset condition and performance

Recent condition assessments provide a clear picture of Wollongong's infrastructure:

- **Condition Ratings:** Approximately 76% of Council assets are in good to excellent condition, reflecting consistent investment in maintenance and upgrades.
- **Areas Requiring Attention:** Key challenges include addressing ageing road infrastructure and enhancing the resilience of stormwater systems to cope with increasing urbanisation and climate impacts.

Many assets have a relatively long service life and we expect to have profile that shows a range of conditions across the network. The consequence of failure and impact on service delivery for different asset types will drive our strategy for intervention and renewal. We plan interventions and renewals at an optimal time for assets that have a higher impact on service delivery, such as roads, stormwater and buildings. Climate change and natural disasters can impact the condition of assets. One event can result in the rapid deterioration of, and in some cases, failure of assets. In these instances, we typically consider options for improvements to improve the resilience of infrastructure networks to future events.

## Future challenges and opportunities

### Challenges:

- Natural disasters - Infrastructure Australia<sup>1</sup> predicts the annual cost to infrastructure from natural disasters in New South Wales will triple (in real 2019-2020 dollars) between 2020-2021 and 2061. Council's infrastructure renewal program may be delayed due to the:
  - prioritisation of work on infrastructure damaged from natural disasters
  - increased cost of repairing, or replacing, and/or increasing resilience infrastructure impacted by natural disasters
- increased demand for services driven by population growth

### Opportunities:

- Leveraging digital technology for predictive maintenance,
- Forming partnerships with other levels of government to co-invest in infrastructure,
- Exploring innovative funding mechanisms to bridge resource gaps,
- Increases to asset useful lives due to improved preventative maintenance programs, renewal treatments and improved asset condition data.

<sup>1</sup> Infrastructure Australia, 2021. *A Pathway to Infrastructure Resilience Advisory Paper 1: Opportunities for systemic change*

## Strategic actions and priorities

This section outlines the strategic initiatives that Wollongong City Council will pursue to ensure the sustainable management of its assets. These actions align with the objectives of the Community Strategic Plan, Delivery Program and Resourcing Strategy.

### Forecast asset renewal

Council's approach to asset renewal is informed by a data-driven understanding of asset performance, condition, impacts of climate adaptation and mitigation and community priorities. Over the next 10 years, Council has identified a forecast renewal expenditure, including upgrade and expansion works, of \$736M to ensure key infrastructure remains safe, functional and fit for purpose. Based on current funding and asset renewal forecasts within the Long-Term Financial Plan, it appears Council has sufficient financial capacity to meet renewal requirements over the next 10 years.

- **Priority areas:** Transport infrastructure, stormwater systems, and community facilities are prioritised for renewal based on criticality and risk.
- **Condition-based renewals:** Assets rated in poor or very poor condition are targeted for immediate renewal or replacement to mitigate safety risks and service disruptions.
- **Funding alignment:** Renewal programs are integrated with the Long-Term Financial Plan to balance financial sustainability with community needs.

### Planned upgrades and expansion

In response to population growth and emerging community needs, Council will undertake targeted asset upgrades and expansions including:

- Enhancing pathways (footpaths, shared paths and cycleways) to improve accessibility and promote active transport.
- Expanding stormwater and floodplain infrastructure to address high-priority areas.
- West Dapto Road expansion.
- Cleveland Road expansion.
- West Dapto Orbital planning and design.
- Southern Suburbs Community Centre and Library.
- Helensburgh Community Centre and Library.
- Helensburgh Pool.
- Upgrading public transport, community and recreational facilities to improve equity and accessibility.
- Port Kembla Community Centre upgrade.
- Stuart Park Amenities upgrade.
- Beaton Park Redevelopment.
- Traffic facilities.

The following table provide a consolidated summary of the total investment per year into renewal, upgrade, expansion and new works on assets. It is a total combined view of both non-infrastructure and infrastructure assets

<b>Table 5 - Capital Investment \$'000</b>											
<b>Item</b>	<b>2024-2025</b>	<b>2025-2026</b>	<b>2026-2027</b>	<b>2027-2028</b>	<b>2028-2029</b>	<b>2029-2030</b>	<b>2030-2031</b>	<b>2031-2032</b>	<b>2032-2033</b>	<b>2033-2034</b>	<b>2034-2035</b>
<b>Plant and Equipment</b>	7,995	4,617	4,795	4,226	7,144	5,871	5,945	5,722	6,101	6,202	6,305
<b>Library collection and resources</b>	1,374	1,404	1,437	1,467	1,503	1,467	1,501	1,537	1,573	1,610	1,647
<b>Information management and technology</b>	1,340	1,400	900	1,050	933	1,307	1,307	1,307	1,307	1,308	1,308
<b>Artworks, Antiquities and Memorials</b>	104	106	109	113	100	100	100	100	100	100	100
<b>Land</b>	250	250	-	-	-	120	120	120	120	120	120
<b>Subtotal</b>	<b>11,062</b>	<b>7,778</b>	<b>7,243</b>	<b>6,857</b>	<b>9,680</b>	<b>8,866</b>	<b>8,975</b>	<b>8,787</b>	<b>9,202</b>	<b>9,340</b>	<b>9,481</b>
<b>Roads</b>	26,047	54,295	48,654	32,707	35,784	61,836	64,295	70,240	59,775	62,922	53,589
<b>Bridges</b>	895	3,085	3,895	3,410	1,625	2,825	980	527	502	580	5,625
<b>Transport facilities</b>	3,248	1,784	2,715	1,046	300	1,500	1,550	1,565	1,600	1,525	1,600
<b>Street furniture, bus shelters, and guardrail</b>	93	535	435	625	625	475	425	1,150	375	1,150	325
<b>Pathways</b>	9,505	7,370	12,530	10,120	6,450	9,850	9,850	9,850	9,850	9,850	9,850
<b>Stormwater and floodplain management</b>	9,942	7,665	4,185	6,400	7,200	5,575	5,575	5,575	5,575	5,575	5,575
<b>Playgrounds</b>	1,057	995	1,000	1,000	1,000	1,500	1,500	1,500	1,500	1,500	1,500
<b>Open spaces</b>	8,735	3,565	9,696	1,982	1,520	1,957	1,439	1,486	1,534	1,595	2,908
<b>Pool structures</b>	1,350	6,000	3,250	500	6,010	2,893	2,908	2,923	2,939	2,959	2,980
<b>Buildings</b>	15,430	45,175	38,250	40,420	14,920	15,838	15,759	15,668	15,693	15,693	15,693

Table 5 - Capital Investment \$'000											
Item	2024-2025	2025-2026	2026-2027	2027-2028	2028-2029	2029-2030	2030-2031	2031-2032	2032-2033	2033-2034	2034-2035
Waste	12,975	4,010	7,490	11,685	23,970	15,901	9,603	9,542	460	176	20,189
<b>Subtotal</b>	<b>89,277</b>	<b>134,479</b>	<b>132,100</b>	<b>109,895</b>	<b>99,404</b>	<b>120,149</b>	<b>113,884</b>	<b>120,025</b>	<b>99,802</b>	<b>103,525</b>	<b>119,833</b>
Non-Project Allocations	5,656	3,089	3,903	10,565	13,941	13,773	19,455	23,737	25,506	29,269	30,166
<b>Total</b>	<b>105,995</b>	<b>145,346</b>	<b>143,246</b>	<b>127,318</b>	<b>123,026</b>	<b>142,788</b>	<b>142,314</b>	<b>152,550</b>	<b>134,511</b>	<b>142,134</b>	<b>159,480</b>

The following table provide a consolidated summary of the total investment per year into renewal, upgrade, expansion, and new works on assets. It is a total combined view of both non-infrastructure and infrastructure assets.

Table 6 - Capital Investment \$'000 - Capital Expense Type											
	2024-2025	2025-2026	2026-2027	2027-2028	2028-2029	2029-2030	2030-2031	2031-2032	2032-2033	2033-2034	2034-2035
Renewal works <sup>1</sup>	51,536	57,891	47,607	43,754	57,445	56,898	56,581	56,651	54,490	55,487	63,306
Upgrade works <sup>1</sup>	13,075	14,841	28,146	24,257	15,200	18,836	10,538	10,477	3,295	3,011	21,024
Expansion works	4,380	52,812	48,050	30,630	550	465	465	465	465	465	415
New acquisition works	23,679	16,713	15,540	18,111	35,890	8,010	8,010	8,010	8,010	8,010	8,010
West Dapto Contribution Plan	7,670	*	*	*	*	44,406	46,865	52,810	42,345	45,492	36,159
Voluntary Purchase Scheme	-	-	-	-	-	400	400	400	400	400	400
Capital Projects	5,656	3,089	3,903	10,565	13,941	13,773	19,455	23,737	25,506	29,269	30,166
<b>Totals</b>	<b>105,995</b>	<b>145,346</b>	<b>143,246</b>	<b>127,318</b>	<b>123,026</b>	<b>142,788</b>	<b>142,314</b>	<b>152,550</b>	<b>134,511</b>	<b>142,134</b>	<b>159,480</b>

<sup>1</sup>Figures shown for renewal and upgrades are presented in today's dollars and are not indexed.

## Climate resilience initiatives

Council is committed to building resilient infrastructure that can withstand the impacts of climate change:

- Incorporating green infrastructure solutions, such as vegetated swales and rain gardens, into urban stormwater systems.
- Designing transport infrastructure with climate adaptability in mind, including heat-resilient materials and flood-tolerant designs.
- Increasing tree canopy cover and green spaces to reduce urban heat island effects.

## Asset Management improvement initiatives

### Corporate Initiatives

These actions apply organisation-wide, ensuring a consistent and strategic approach to asset management.

#### Data Quality and Systems Integration

Implement a single, consolidated asset register to streamline data management

Enhance integration between asset management systems and financial planning tools to support evidence-based decision-making

### Capacity Building

Provide specialised training for staff in advanced asset management methodologies

Build organisational capacity to adopt innovative practices, such as predictive maintenance and lifecycle cost modelling

### Community Engagement

Foster deeper community involvement in prioritising asset improvements through consultation and surveys

### Sustainability

Embed climate adaptation strategies into all asset planning and design processes

Develop renewable energy solutions for Council-operated facilities

### Asset-class specific improvement actions

Each asset class has unique challenges and opportunities. Specific improvement actions include:

#### Transport Assets

Develop a prioritised road rehabilitation and resurfacing program to address deteriorating infrastructure

Expand footpath and cycleway networks to support active and sustainable transport options

Improve signage and lighting to enhance road safety

#### Stormwater and Drainage

Conduct a comprehensive audit of stormwater infrastructure to identify areas at risk of flooding

Conduct a comprehensive audit of stormwater infrastructure ownership responsibilities and support with educational materials

Invest in nature-based solutions, such as wetlands and vegetated swales, to improve water quality and flood resilience

#### Buildings and Facilities

Retrofit ageing community centres and libraries to meet modern accessibility standards

Expand multi-use facilities to accommodate increased community demand

Incorporate renewable energy solutions, such as solar panels and battery storage

#### Parks and Open Spaces

Increase tree canopy coverage in urban parks to mitigate heat island effects

Upgrade playgrounds and recreational spaces with inclusive design principles

Enhance the resilience of natural areas through revegetation and weed management programs

#### Coastal and Environmental Assets

Strengthen coastal protection structures to address rising sea levels and storm surges

Expand conservation areas to protect biodiversity and natural ecosystems

Monitor and mitigate erosion along key beaches and coastal zones

### Implementation approach

Council will implement these actions through a structured program, which includes:

**Short-Term Priorities:** Addressing critical asset risks and immediate community needs.

**Medium-Term Goals:** Upgrading high-use facilities and expanding transport infrastructure.

**Long-Term Vision:** Achieving full integration of sustainability principles and contemporary technologies.

## Monitoring and reporting

Council will regularly report on progress, with updates integrated into reporting processes such as Quarterly Review Statements and the Annual Report (including audited financial statements). Performance metrics will assess the effectiveness of actions, focusing on community satisfaction, service reliability and cost efficiency.

## Maturity assessment

A maturity assessment provides a baseline for Council's current asset management capabilities and identifies key areas for enhancement. This assessment aligns with the ISO 55000 framework and industry best practices, focusing on the following key elements:

### Strategic Alignment:

- Current: Asset management practices are integrated into the Resourcing Strategy and Community Strategic Plan.
- Improvement Goal: Deepen alignment across all asset classes with strategic objectives, especially sustainability and resilience.

### Data and Systems:

- Current: Asset management data is captured in centralised systems, but gaps exist in condition reporting for certain asset classes.
- Improvement Goal: Achieve complete, accurate and real-time asset data reporting.

### Governance and Accountability:

- Current: Clear roles and responsibilities are established at strategic and operational levels.
- Improvement Goal: Strengthen oversight mechanisms through enhanced performance reporting and risk management frameworks.

### Lifecycle Management:

- Current: Lifecycle costing is applied selectively across asset categories.
- Improvement Goal: Embed lifecycle cost analysis universally in decision-making processes.

### Community Engagement:

- Current: Community feedback is incorporated into strategic planning but less so into specific asset class priorities.
- Improvement Goal: Enhance engagement processes for asset-specific planning and prioritisation.

## Improvement roadmap based on maturity assessment

Based on the maturity assessment, Council has prioritised the following actions to advance its asset management maturity:

**Data Integration:** Establish advanced predictive analytics for asset performance.

**Capacity Building:** Develop staff training programs on emerging technologies and sustainability principles.

**Expanded Reporting:** Implement KPIs that track lifecycle performance, community satisfaction, and environmental impact.

## Governance and accountability

Governance and accountability frameworks underpin Wollongong City Council's asset management practices. These frameworks ensure transparency, compliance and alignment with strategic objectives.

### Roles and responsibilities

**Council:** Sets the strategic direction for asset management, approves funding allocations and monitors progress against strategic goals.

**Executive Leadership Team:** Oversees the implementation of asset management strategies and ensures alignment with organisational objectives.

**Operational Teams:** Conduct day-to-day asset management activities, including maintenance, inspections and data collection.

### Risk management and compliance

Council integrates risk management into all aspects of asset management to safeguard public safety and infrastructure resilience.

**Critical Asset Risk Assessments:** Identifies risks associated with critical assets and implements mitigation strategies.

**Compliance with Standards:** Ensures adherence to legislative requirements, including the Local Government Act 1993 and NSW Integrated Planning and Reporting Guidelines.

**Contingency Planning:** Develops robust emergency response plans for infrastructure disruptions caused by extreme weather events or other hazards.

Individual Asset Management Plans include detailed sections on specific approaches to managing risks related to each asset class.

### Performance monitoring and reporting

Council is committed to transparent reporting on asset management outcomes:

- Regularly reviewing and reporting on asset condition and performance.
- Publishing annual updates on renewal, maintenance and capital works progress via the Annual Report.
- Using performance metrics aligned with community satisfaction and service level benchmarks to assess success.

### Implementation approach

The success of this Asset Management Strategy depends on effective implementation. Wollongong City Council has established a structured approach to ensure that the actions and priorities outlined in this document are achieved within the planning horizon.

#### Integration with key plans:

- Actions outlined in the Strategy are embedded within the Long-Term Financial Plan, Delivery Program and Operational Plan.
- Alignment with the Workforce Management Strategy and IMT Digital Strategy ensures the availability of skills and resources necessary for implementation.

#### Phased Delivery:

- **Short-Term (1-3 years):** Focus on addressing critical risks, improving data systems and implementing immediate upgrades for high-priority assets.
- **Medium-Term (4-7 years):** Expand on sustainability initiatives, lifecycle costing implementation and infrastructure renewal for priority areas.
- **Long-Term (8-10 years):** Achieve full integration of climate resilience, digital transformation and future-ready infrastructure.

#### Collaborative Partnerships

- Work with the NSW and Commonwealth Government, community groups, and suppliers to complete key infrastructure projects.
- Leverage grant funding opportunities to enhance financial sustainability that aligned with key projects in Council's Infrastructure Delivery Program.

### Monitoring and continuous improvement

Ongoing monitoring and evaluation of this Strategy are critical to its success. Council will:

#### Annual Reporting:

- Include progress updates in Council's Annual Report and Operational Plan reviews.

#### Performance Metrics:

- Use Key Performance Indicators (KPIs) to measure the effectiveness of asset management practices, such as:
  - Community satisfaction scores.
  - Asset condition ratings.
  - Cost-effectiveness of maintenance and renewal programs.

#### Review Cycle:

- Conduct a comprehensive review of the Asset Management Strategy every four years, in line with the Community Strategic Plan and Delivery Program cycle, to ensure its relevance and responsiveness to emerging challenges.

### Implementation and review

Measuring the financial performance of infrastructure assets is crucial for effective management, maintenance and long-term decision-making. The importance of capturing and tracking infrastructure assets performance can be seen from several perspectives:

1. Accurate measurement of infrastructure assets enables correct valuation, which is essential for financial reporting, budgeting and decision-making.
2. Measuring whole of life costs assists in evaluating investment effectiveness and sustainability.
3. Assists in prioritising proactive maintenance activities, ensuring optimal asset performance.
4. Accurate measurement of infrastructure assets enables effective utilisation, reducing waste and optimising resources.
5. Informs capital planning, ensuring alignment with organisational goals and objectives.
6. Enables evaluation of sustainability performance, supporting environmental and social responsibility initiatives.

Council use several indicators in relation to infrastructure asset management and includes asset classes identified in the report on infrastructure assets only. The indicators are described in more detail below:

## Indicator 1: Long-term Asset Renewal Funding Ratio

$$\frac{\text{Funds Available for Renewals}}{\text{Annualised Asset Renewal Cost}}$$

**Target: 1:1 or 100%**

This measure provides information about the longer-term average cost requirement for renewals that removes cyclical peaks and troughs. It is important that future costs are considered early to avoid renewal cost shocks in future periods.

## Indicator 2: Asset Management Renewal Funding Ratio

$$\frac{\text{Assets Due for Replacement}}{\text{Funds Available for Renewal}}$$

**Target: 1:1 or 100%**

This measure informs increase in carried forward backlog. It assesses whether or not the capital program is managing asset replacement in a timely manner. Assets not renewed in current period will form part of the following years backlog.

## Indicator 3: New & Enhanced Asset Lifecycle Ratio

$$\frac{\text{Annualised Asset Lifecycle Cost of New \& Enhanced Assets}}{\text{Annualised Asset Lifecycle Budget for New \& Enhanced Assets}}$$

**Target: 1:1 or 100%**

This measure informs operational performance of assets capitalised in the current year against allocated asset operational growth funding for same period.

## Indicator 4 - Scheduled Maintenance Performance Ratio

$$\frac{\text{Scheduled Maintenance}}{\text{Budgeted Maintenance}}$$

**Target: greater than 80%**

This ratio measures performance of scheduled maintenance. Managing scheduled maintenance at 80% of total maintenance spend can reduce upfront costs by avoiding investments in preventive programs.

## Indicator 5 - Maintenance Backlog Ratio

**Target: \$nil**

This measure tracks any maintenance backlogs over time and assessed at asset class level.

## Indicator 6 - Renewal backlog Ratio

**Target: \$nil**

This measure tracks asset renewal backlog over time and assessed at asset class level.

## Glossary of Terms

Key terms and definitions used in this Strategy, including:

**Critical Assets:** Assets essential to community safety, service delivery, or economic stability.

**Lifecycle Costing:** A method to evaluate the total cost of ownership of an asset over its entire lifespan.

**Sustainability:** The practice of meeting current needs without compromising future generations' ability to meet their own needs.

**Expansion Works:** Expenditure that extends the capacity of an existing asset to provide benefits to new users at the same standard as is provided to existing beneficiaries.

**New asset:** A new asset that provides service that does not currently exist. This should not be confused with the provision of a new asset that replaces an existing asset, such as replacing a section of stormwater pipe. This is considered a renewal as there was an asset providing the service previously.

**Renewal Works:** Expenditure on an existing asset or on replacing an existing asset that returns the service capability of the asset to its original capability. May include the replacement with a modern equivalent asset – e.g., replacing the roof on a building with similar roofing materials.

**Upgrade works:** Expenditure that enhances an existing asset to provide a higher level of service or extends the life beyond that which it had originally. This includes expenditure provision of a replacement asset at a higher level of service, that part of the cost that relates to upgrade.



**Wollongong is Sustainable Connected Vibrant Inclusive**

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



Wollongong City Council

# Draft Workforce Management Strategy 2025-2029

## Contents

Introduction .....	93
Who are we? .....	94
What does a successful workforce look like? .....	96
Looking forward - planning for our people .....	98
Wollongong City Council workforce specific trends, challenges and opportunities .....	98
Drivers of change over the next four years .....	100
Our Focus Areas .....	104
Focus Area 1 - Inclusive and Engaged .....	105
Focus Area 2 - Aligned and Accountable .....	106
Focus Area 3 - Capable and Enabled .....	107
Focus Area 4 - Healthy and Safe .....	108
Workforce Planning Across Council .....	110
Evaluation and Review .....	110



## Introduction

Wollongong City Council is dedicated to being a leading local government that enhances our city's quality of life, environment and community engagement. Through effective leadership, community involvement and a steadfast commitment to service, Council strives to support a vibrant, engaging and connected city. Our people are our greatest asset. Without their dedication, skills and expertise, we cannot deliver the essential services, infrastructure and initiatives that our community relies on.

This Workforce Management Strategy outlines how Council will support, enable and develop our people over the next four years to ensure we remain agile, future-ready and equipped to achieve our strategic objectives.

This Strategy has been designed to address both current and anticipated workforce challenges by identifying opportunities to enhance the capacity and capability of our people. It focuses on ensuring Council has a capable, enabled workforce who are engaged through alignment and accountability whilst maintaining a healthy and safe environment.

This Strategy is built around four interconnected strategic focus areas, designed to address key workforce drivers of change and ensure long-term workforce sustainability and support the community's vision and goals through the following focus areas:



**Inclusive and  
Engaged**



**Aligned and  
Accountable**



**Capable and  
Enabled**



**Healthy  
and Safe**

This Strategy also supports workforce transformation by strengthening flexibility, internal mobility and succession planning to build workforce agility. It focuses on enhancing employee experiences to attract, retain and develop a high-performing, purpose-driven workforce while optimising processes and systems to improve service efficiency, accountability and performance. Additionally, the Strategy reinforces a culture of innovation and leadership by investing in training, career development and inclusive leadership initiatives. By aligning with Council's Community Strategic Plan and Delivery Program (2025-2029), this Workforce Strategy ensures we have the people and capabilities required to meet our long-term strategic objectives.

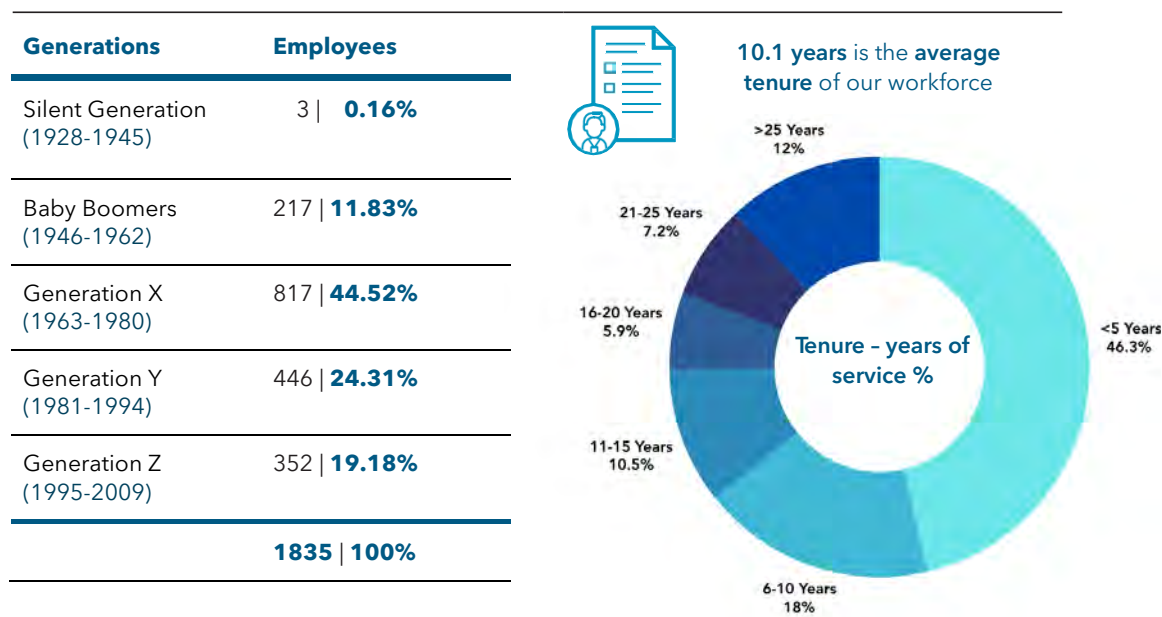
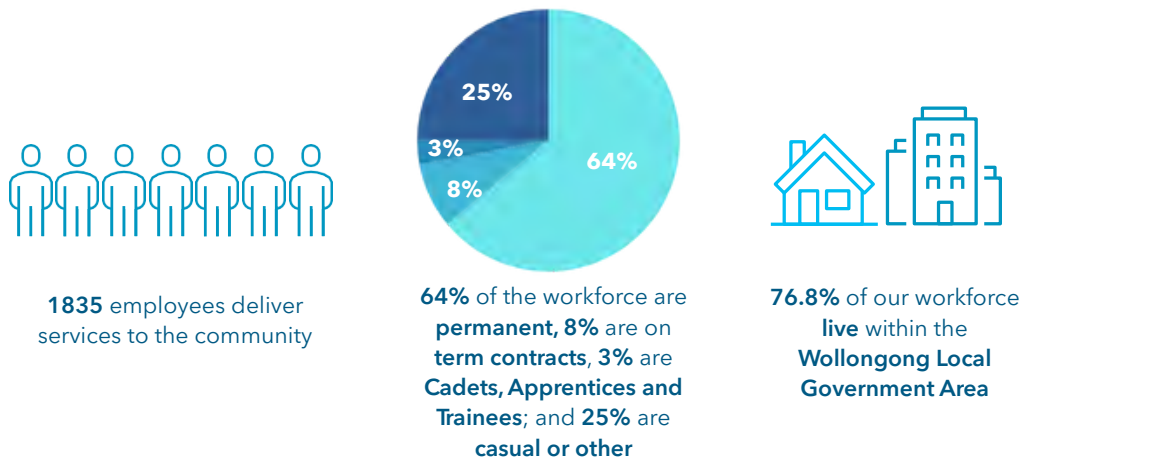
To achieve these goals, Council will take a targeted approach to workforce planning and development. This includes reviewing and optimising service delivery processes to increase efficiency and performance, while continuously exploring initiatives that enhance the employee experience. Strategies will also focus on attracting and retaining a skilled workforce through targeted talent development initiatives. Further investment in fit-for-purpose equipment and technology will enable employees to work effectively and efficiently in a modern, digitally enabled environment.

The successful implementation of this Strategy will result in a diverse, engaged and high-performing workforce that aligns with Council's values and goals. It will enhance workforce efficiency, agility and capability to meet the needs of our community, while increasing employee satisfaction and retention through improved engagement and career development. Most importantly, this Strategy reinforces Council's commitment to creating a safe, inclusive and healthy workplace where employees can thrive.

By fostering a proactive and adaptable workforce, Council will be well-positioned to deliver exceptional service to the community. This Workforce Management Strategy lays the foundation for a dynamic, connected, and future-ready workforce that can meet emerging challenges with confidence.

## Who are we?

### Snapshot of the Wollongong City Council Workforce



**1.4%** identify as **Aboriginal or Torres Strait Islander Peoples**



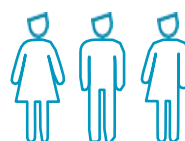
**2%** identify as **living with a disability**



**3.3%** identify as members of a **minority** group and **8.3%** were **born outside Australia**



**45.4 years** is the **average age** of our workforce



We are **45.5% female**, **54.2% male** and **0.3% indeterminate/intersex/unspecified**



## What does a successful workforce look like?

<b>Aligned with strategic goals</b> Contributes to achieving Council's priorities and delivering community outcomes effectively.	<b>Accountable and transparent</b> Demonstrates integrity and openness in decision-making and service delivery activities.
<b>Capable and multi-skilled</b> Equipped with diverse skills to adapt and respond to changing roles and challenges.	<b>Diverse and inclusive</b> Support the community it serves and fosters a sense of inclusion and belonging through equitable practices.
<b>Purpose driven and values aligned leadership</b> Leaders inspire and guide teams with clear alignment to organisational values and strategic goals.	<b>Engaged and motivated</b> Employees are empowered, committed, passionate about delivering high-quality outcomes.
<b>Supported by flexible work practices</b> Offers adaptable arrangement that support a balance of employee needs with organisational priorities.	<b>Collaborative and connected</b> Teams work cohesively to achieve shared objectives.
<b>Future focused and innovative</b> Embraces and encourages new ideas, technologies and processes to enhance service delivery and efficiency.	<b>Committed to continuous learning</b> Promotes and supports professional development through training, mentoring and career pathways.
<b>Committed to a safety and wellbeing</b> Embeds a culture of physical and psychological wellbeing across the organisation through daily practices and systems.	<b>Responsive and open to change</b> Adapts to evolving circumstances, embraces opportunities for continuous improvement and demonstrates resilience during change.
<b>Committed to Customer Experience</b> Delivers high-quality services that are customer focused, accessible and responsive to community needs.	



## Looking forward - planning for our people

To effectively plan for our workforce, we need to consider the anticipated trends, challenges and opportunities over the next four years.

Council recognises several critical areas of change that will influence workforce management and planning in the coming years. These changes will require strategic responses to ensure our people are prepared to meet evolving challenges while continuing to deliver high-quality services to the community. Our focus areas, strategies and actions support our workforce to embrace and respond to these challenges.

### Wollongong City Council workforce specific trends, challenges and opportunities

Advancements in technology, including Artificial Intelligence (AI) and automation	Scale and pace of change
Attracting and retaining talent	Increasing collaboration and reducing silos
Balancing community and customer expectations with organisational sustainability	Balancing long-term priorities with short-term projects/issues
Loss of skills and knowledge to a retiring workforce	Changing/increasing legislation and public policy
Increased focus on diversity and inclusion	Changing work arrangements including increased demand for hybrid working
Building digital literacy and data skills	Increased need for workforce agility
Keeping our people safe and well	Building workforce resilience
Engaging an aging workforce	Navigating intergenerational workforce dynamics



## Drivers of change over the next four years

### Agile workforce management

Council is committed to fostering an agile workforce that can adapt to change and respond effectively to the evolving needs and priorities of the community. To achieve this, Council will continue to enhance workforce flexibility through cross-skilling employees, enabling internal mobility, supporting hybrid work arrangements and refining workforce planning to meet the objectives of *Council's Delivery Program 2025-2029*. These efforts directly support the broader goals of the *Our Wollongong Our Future 2035 Community Strategic Plan*, particularly fostering a well-connected, liveable city through responsive and adaptable service delivery.

With 32.2% of the workforce aged 55 and over and 19.5% aged 60 and over, Council recognises the impact of an aging workforce. To address this demographic shift, we will continue to implement strategies that facilitate knowledge transfer and maintain critical expertise. These efforts include mentorship and knowledge-sharing programs, as well as initiatives that support career transitions through our Transition to Retirement Policy. This approach reflects Council's commitment to inclusivity and respect for all stages of working life, supporting *Goal 4 of the Community Strategic Plan (We have a healthy, respectful, and inclusive community)*.

Succession planning remains a priority to ensure business continuity and the retention of critical skills across all roles. To build a future ready workforce, Council will continue investing in education-to-employment programs, including traineeships, apprenticeships, cadetships, graduate and work experience placements, fostering a pipeline of emerging talent. These initiatives align with *Goal 3 of the Community Strategic Plan (We foster a diverse economy, and we value innovation, culture, and creativity)* by supporting economic growth and skills development within the region.

These strategies will support Council in attracting and retaining skilled talent in a competitive market, ensuring our workforce is equipped to deliver exceptional services to the community.

### Emerging technological and digital transformation

Council recognises the transformative role of technology in driving innovation, productivity, and agility in service delivery to the community. To keep pace with the rapid pace of technological advancements, Council will continuously review its digital infrastructure and adopt tools that enhance business intelligence, data analytics, systems and processes to better support business decision-making, collaboration and efficiency. These initiatives directly contribute to *Goal 3 of the Community Strategic Plan (We foster a diverse economy, and we value innovation, culture, and creativity)* by strengthening Council's capacity for innovation and supporting a future-focused economy.

Council's *Digital Strategy 2025-2029* will guide these efforts by identifying opportunities to optimise productivity, streamline processes and enhance services for the community. We will be adaptive to global trends and implement new ways of working that are aligned to our future customer and staffing needs.

A key focus will be enhancing digital literacy across the organisation to equip our people with the skills, confidence and resources needed to effectively utilise digital solutions. System updates will align with best practice, as outlined in the *Digital Strategy* to leverage technology to improve customer experience and operational efficiency. These initiatives will ensure Council remains agile and responsive to technological advancements.

## Drivers of change over the next four years

### Attracting and retaining talent

Our people are our greatest asset in achieving our goals. Attracting and retaining a diverse workforce with a broad range of skills and experiences is essential to delivering high-quality services to our community. We recognise the broader employment market faces ongoing skills and resource shortages, making attracting and retaining talent challenging. To remain competitive, we will continue to strengthen our Employee Value Proposition (EVP) by offering competitive rewards, benefits and career opportunities that position us as an employer of choice.

We understand that to retain talent we need to remain focused on employee engagement, supporting continuous development and providing career progression pathways that enable our people to actively shape their growth and development within Council.

### Diversity and inclusion

Council acknowledges and recognises that its strength lies in the diversity of its people. We are committed to fostering an inclusive environment where every employee feels valued, respected and empowered. Council is committed to embedding culturally safe practices, providing a physical and psychological safety environment and supporting access and equity at all levels to create a workplace that reflects the diversity of its community.

Building on the achievements of key policies and action plans—including the *Diversity, Inclusion, and Belonging Policy*, the *Equal Employment Opportunity Action Plan*, the *Disability Inclusion Action Plan*, the *Reconciliation Action Plan*, and the *Child Safety Action Plan*—Council will continue to embed inclusion across the workforce.

### Leadership and workforce capability

Council is committed to investing in its people by building a capable and adaptable workforce equipped with the skills and training necessary to deliver a high-quality service to the community. Workforce capability will continue to be enhanced through targeted training and development programs designed to prepare employees for emerging roles alongside career pathways that support professional growth and strengthen succession planning.

Council will continue to invest in leadership development programs that equip leaders at all levels with the tools and skills needed to navigate complex challenges, drive innovation and support their teams effectively. These programs will support leaders to meet organisational needs and deliver on strategic priorities.

By embedding a culture of continuous learning, innovation and adaptability Council will build a resilient workforce that is ready to meet the future needs of the community.

### Governance and Compliance

Strong governance and compliance are fundamental to ensuring accountability, transparency and alignment with evolving regulatory requirements. Council is committed to maintaining a robust governance framework that supports operational integrity and fosters community trust and confidence.

## Drivers of change over the next four years

### Governance and Compliance Continued

To strengthen governance and compliance practices, Council will:

---

Work collaboratively with the elected Council to align workforce priorities with updated strategic objectives and community expectations.

---

Monitor and respond to legislative changes to ensure compliance and identify opportunities for enhanced service delivery.

---

Enhance internal governance frameworks, ensuring policies and procedures remain transparent, robust and aligned with evolving regulatory requirements.

---

By fostering a culture of adaptability and maintaining strong internal controls, Council will be well-positioned to meet future challenges, uphold governance excellence and deliver on its commitments to the community with accountability and transparency.

### Health, Safety and Wellbeing

The health, safety and wellbeing of our people are fundamental to Council's Workforce Management Strategy. We will continue to embed preventative health models across the organisation while promoting a culture of physical and mental wellbeing.

Council will continue to foster a safe and supportive workplace by implementing initiatives that focus on preventative health, risk prevention, support recovery at work, enhanced education and awareness and promoting positive workplace behaviours and building resilience, contributing to all Community Strategic Plan goals by ensuring the long-term wellbeing and resilience of our workforce - essential for sustaining high-quality community service delivery in the face of emerging challenges.



**Wollongong is Sustainable Connected Vibrant Inclusive**

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



## Our Focus Areas

Our Workforce Strategy focus areas have been developed through engagement with our people, together with a review of our Community Strategic Plan and Delivery Program objectives to determine current and emerging workforce requirements. These focus areas respond to workforce drivers, ensuring our organisation remains future-ready, adaptable and high-performing.

We have identified four key Focus Areas, each with distinct objectives and aligned actions.



**Inclusive and  
Engaged**



**Aligned and  
Accountable**



**Capable and  
Enabled**



**Healthy  
and Safe**



## Focus Area 1 - Inclusive and Engaged

### Overview

We strive to create a workplace culture where all employees feel valued, respected and included, fostering engagement and a sense of belonging. Empowering diverse voices to contribute to decision-making and innovation, ensuring our people and customers feel represented and understood.

To create a workplace where everyone feels valued and included, we are shifting from conventional approaches to more dynamic strategies that celebrate diversity, foster belonging, and promote cultural and psychological safety.

Our vision is to create an inclusive employee experience where everyone thrives. By embedding culturally safe practices, equitable recognition programs and providing continuous development opportunities, we ensure every voice is heard and every contribution is valued.

Through enhanced employee experience initiatives and a refined Employee Value Proposition (EVP), we aim to attract and retain diverse talent. This inclusive approach empowers our people to bring their authentic selves to work, strengthening engagement and alignment of our people.

### How this will be achieved

---

Embed diversity, equity, and inclusion principles across workforce policies and practices.

---

Foster a culture of belonging through employee engagement initiatives and recognition programs.

---

Build a workforce that reflects the diversity of the community through inclusive attraction strategies.

---

Strengthen communication and feedback mechanisms to ensure our people feel valued.

---



## Focus Area 2 - Aligned and Accountable

### Overview

We ensure our people understand their role in achieving Council's goals and are accountable for delivering consistent and high-quality outcomes. Building a culture of ownership, values driven behaviour and shared responsibility is fundamental to our success. This focus area drives clarity, commitment and responsibility across our workforce.

To support this, we will embed streamlined communication systems and robust performance metrics to ensure that employees understand how their individual contributions create an extraordinary workplace. Cross-functional collaboration and decision-making frameworks will empower teams to deliver consistent, high-quality outcomes.

By embedding a culture of accountability, we ensure that our workforce is unified, focused and committed to delivering on the promises we make to our community.

### How this will be achieved

---

Align individual and team performance objectives with organisational priorities to deliver on strategic outcomes.

---

Strengthen leadership accountability and value-driven decision-making at all levels.

---

Enhance communication systems to ensure clarity of purpose and direction across teams.

---

Establish performance metrics to track progress and ensure operational alignment.

---

Build a culture of shared responsibility and continuous improvement across the workforce.

---



## Focus Area 3 - Capable and Enabled

### Overview

We equip our people with the skills, knowledge, tools and resources they need to excel in their roles and adapt to future workforce challenges.

We will continue to invest in professional development, including enhancing our leadership capability, mentorship programs and career pathways. By prioritising access to contemporary tools and digital literacy programs, we enable employees to work efficiently and effectively in a modern workplace.

This commitment to enabling our workforce is key to achieving sustainable success.

### How this will be achieved

---

Invest in professional development to strengthen workforce capability.

---

Ensure employees have access to fit-for-purpose tools and technology to support their roles.

---

Create pathways for career growth and succession planning across the organisation.

---

Enable workforce agility by preparing employees for evolving roles and challenges.

---

Build systems that encourage knowledge sharing and collaboration.

---



## Focus Area 4 - Healthy and Safe

### Overview

Council is committed to fostering a supportive, healthy and safe work environment. This focus area enhances employee wellbeing, workplace safety and a positive organisational culture, which are essential for service excellence and supports all [Community Strategic Plan](#) goals.

We prioritise the physical, mental and wellbeing of employees, recognising that a safe and supportive workplace is essential for both productivity and employee success.

We will maintain our comprehensive Work, Health and Safety (WHS) management system and provide education programs that emphasise safety and wellness.

By celebrating safe workplace behaviors and promoting positive practices, we create an environment where our people can thrive. This holistic approach to health and safety not only protects our people but strengthens our organisational performance.

### How this will be achieved

---

Promote employee wellbeing through preventative health models and wellness programs.

---

Build a strong safety culture through proactive risk management and compliance.

---

Ensure workplace practices support physical, mental health for all employees.

---

Foster work-life balance through policies and practices that prioritise flexibility and wellbeing.

---



Inclusive and Engaged

Aligned and  
Accountable

Capable and enabled

Healthy and Safe



## Workforce Planning Across Council

Workforce planning is an ongoing exercise in a dynamic operating environment that exists within Divisional Workforce Plans. They enable the implementation of this Strategy and Council's ongoing commitment to its people.

Council recognises several critical areas of change that will influence workforce management and planning in the coming years. These changes will require strategic responses to ensure our people are prepared to meet evolving challenges while continuing to deliver high-quality services to the community. Our focus areas, strategies and actions support our workforce to embrace and respond to these challenges.

Strategic workforce planning ensures we:

---

Identify future business directions and workforce needs based on global and sector challenges and opportunities.

---

Analyse and understand the make-up of the current workforce.

---

Determine the necessary skills, capabilities and competencies required to achieve strategic and operational goals in the future.

---

Develop strategies and actions that will assist in achieving these goals.

---

Are better able to respond to the changing needs of our customers and identify strategies that are people-focused, unleash human potential and contribute to our business success.

---

## Evaluation and Review

This Strategy will be reviewed annually as part of Council's reporting processes to ensure the approach remains current and relevant, as well as to track progress to ensure the Strategy is being delivered.

A review of this document will be carried out toward the end of the term of the Strategy, aligned with the preparation of the next Resourcing Strategy and Delivery Program.





Wollongong City Council

## Draft Digital Strategy 2025-2029

## Contents

Supporting Wollongong's Future Through Digital Innovation.....	114
Aligning Digital Innovation with Our Community's Vision .....	114
Strategic Focus Areas.....	115
Focus Area 1 - Culture of Security.....	116
Focus Area 2 - Customer at the centre of everything we do .....	117
Focus Area 3 - Customer through one lens .....	118
Focus Area 4 - Information is an asset .....	119
Focus Area 5 - Reflecting good practice .....	120
Focus Area 6 - Smart cities optimisation .....	121
Focus Area 7 - Sustainable, simple and seamless .....	122

## Supporting Wollongong's Future Through Digital Innovation

Technology is reshaping how communities connect, live and grow. As Wollongong evolves, digital transformation will play a role in shaping a city that is connected, sustainable and future-focused, supporting the community's vision for a resilient environment, thriving communities and a diverse, innovative economy.

The Digital Strategy supports this evolution. It reflects our ambition to lead with purpose, create equitable access for all and build a city that is smart, resilient and inclusive. Through this Strategy, we aim to foster innovation, strengthen community connections and support the development of well-planned, liveable places that enhance quality of life for everyone.

By investing in digital infrastructure and innovation, we are ensuring our services are secure, accessible and responsive to community needs – optimising service delivery, supporting meaningful community engagement and helping us deliver on the aspirations set out in our Community Strategic Plan.

## Aligning Digital Innovation with Our Community's Vision

Our community has set a clear vision for Wollongong's future – one that is sustainable, inclusive, innovative and connected. The *Digital Strategy* plays an essential role in supporting these ambitions by enabling smarter, more accessible and more efficient ways of working and connecting.

Achieving the outcomes of the *Our Wollongong Our Future 2035 Community Strategic Plan* is a shared responsibility across the whole community, involving individuals, businesses, organisations and all levels of government. While Council is not solely responsible for delivering every aspect of the plan, this Strategy ensures we are equipped to lead, support and enable all the services and initiatives that fall within Council's responsibility, as outlined in the Delivery Program 2025-2029.

The Resourcing Strategy outlines how Council will align its financial, technological, workforce and asset resources to effectively support service delivery and contribute to the community's long-term goals.

This Strategy underpins our commitment to sustainability by using technology to improve resource management and enable service delivery. It strengthens connections across our city by enhancing access to information and services, making Wollongong a more liveable and well-connected place for everyone. By fostering innovation and supporting creative solutions, it contributes to a strong and diverse economy, while also ensuring digital services are inclusive and accessible to all members of our community.

To support the delivery of Council Services and contribute to the broader aspirations of the *Community Strategic Plan*, the *Digital Strategy* is built around *seven strategic focus areas*. These focus areas guide how we will use technology and information to improve services, strengthen connections and enable innovation across our city.

Each focus area outlines a set of priorities to ensure our resources are aligned to support effective service delivery and meet the evolving needs of our community. Together, these focus areas provide a clear path forward, helping us deliver smarter, more accessible and more responsive services for the people of Wollongong.





## Focus Area 1 - Culture of Security

### Overview

Integrate comprehensive security measures into all aspects of the organisation to ensure the protection of digital and physical assets. Additionally, this focus area aims to foster a culture of security among all levels of the organisation through education. As a result, this will enhance community confidence in Council's ability to safeguard sensitive information against cyber threats and inappropriate use.

### Objectives

Council is committed to ensuring the secure delivery of its business to the community and continuing to build trust and confidence in our ability to engage with and manage operational security risks. Operational security ensures the secure delivery of Council's business. The objectives of this focus area include:

Building trust and confidence in the storage of sensitive information.

Establishing a plan to address data breaches or security incidents, balancing customers' expectations and legal obligations.

Ensure transparency regarding the use, storage and protection of community data.

### How this will be achieved

Implement the Wollongong City Council Cyber Security Strategy.

Implement the Operational Security Strategic Plan 2023-2025.

Embed security considerations into the design and delivery of all technology systems, processes and services.

Continue to develop and implement Council-wide security awareness programs to ensure staff understand their responsibility.

Regularly assess and improve Council's security measures to protect systems and information from emerging threats.

Continue to build partnerships with external agencies and neighbouring councils to stay informed of best practices and evolving security standards.



## Focus Area 2 - Customer at the centre of everything we do

### Overview

This focus area prioritises customer needs and improving experience at all stages of technology development and service delivery. By providing efficient and responsive technology, Council aims to improve user satisfaction, simplify interactions and offer seamless, intuitive experiences.

### Objectives

Our community expects convenient, responsive and easy to access services that deliver meaningful outcomes. Objectives of this focus area include:

Focus on the community's needs and improving their experience throughout all stages of the customer journey.

Create value, build trust and continuously meet evolving customer expectations.

Make it easier for the community to engage with Council.

### How this will be achieved

Explore implementation of a unified booking and event management system.

Investigate expanding Wi-Fi services across tourist parks, beaches and community facilities.

Deliver modernisation upgrades to library technology.

Implement feedback mechanisms to regularly assess customer satisfaction and identify areas for improvement.



## Focus Area 3 - Customer through one lens

### Overview

This *Digital Strategy* is designed with the customer at its core, emphasising consistency and seamlessness in all technology interactions. This focus area aims to remove barriers between technology, the community and Council, ensuring a seamless and consistent experience for customers. Whether engaging online, over the phone, or through mobile apps, the Strategy focuses on simplifying interactions and enhancing the user experience.

### Objectives

Council aims to create a unified, holistic view of our customer across all services, ensuring consistency and ease of interaction. Objectives of this focus area include:

Build a deeper understanding of customer needs and preferences.

Ensuring the community's technological interactions with Council are seamless regardless of the digital platform used.

Remove obstacles between technology, the community and Council, creating easier and more efficient engagement and interaction pathways.

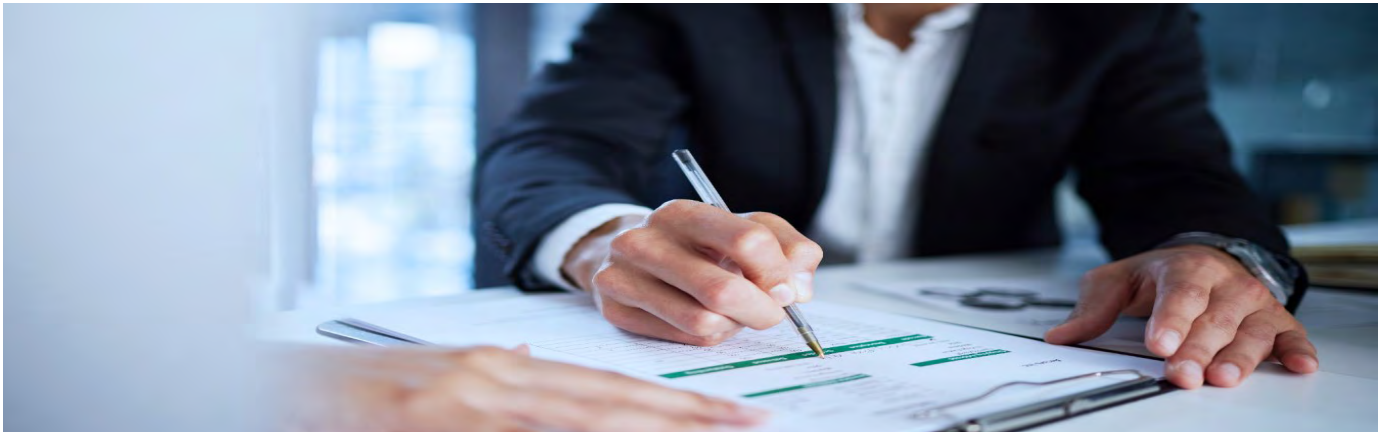
### How this will be achieved

Develop a new Council website that integrates with corporate systems to make the customer experience more accessible, consistent, efficient and intuitive.

Improve how Council shares information with the community and streamlining the technology used for community engagement.

Implement data analytics tools to gain insights and better understand community needs, preferences and behaviours.

Continue to develop a centralised, secure customer database to enable a single, unified view of all customer interactions.



## Focus Area 4 - Information is an asset

### Overview

Council recognises the critical role of information in identifying improvement opportunities and meeting customer needs. This focus area involves improving our ability to effectively collect, manage and protect information, treating it as a strategic asset. By doing so, we aim to drive business insights, innovation and informed decision-making. Our goal is to leverage data to improve community interactions and operational efficiency through robust data governance.

### Objectives

Our community expects information to be managed responsibly, securely and transparently. Ensuring data is accurate and supports decision-making strengthens community trust and promotes accountability. Objectives of this focus area include:

Enhance community interactions by providing relevant data to improve service delivery, engagement and interactions.

Improve operational efficiencies by utilising data to identify areas where services and operation can be improved.

### How this will be achieved

Enhance Council's records management and data handling practices by aligning with legal requirements, improving internal relationships, developing staff training and addressing cyber security threats.

Establish data sharing agreements and integrate advanced technologies like Internet of Things and Artificial Intelligence to boost data quality and decision-making.

Implement data quality standards and best practices across all Council systems to ensure reliability and consistency.



## Focus Area 5 - Reflecting good practice

### Overview

Continuously improve Council operations by reflecting on and implementing industry best practices. This focus area promotes the continuous improvement of systems, processes and services by ongoing evaluation and adaptation against proven frameworks, guidelines or business processes. By integrating best practices, we enhance efficiency, reduce risks and maintain a strong foundation for scalability and innovation.

### Objectives

Our community expects Council to operate efficiently, responsibly and in alignment with recognised best practices. By continuously improving how we work, we can deliver better services and build public trust. Objectives of this focus area include:

Enhance systems, processes and services by integrating industry best practices.

Improve the community's experience and Council decision-making by developing and responsibly embedding Artificial Intelligence into Council's technology landscape.

Derive maximum value from technology assets to improve the community's user experience and Council operations.

### How this will be achieved

Develop an Artificial Intelligence Strategy to enhance customer experience and decision-making, responsibly and ethically.

Continue to review the recently implemented Enterprise Resourcing Planning system for improvements.

Support contemporary modern ways of working, enhancing protected disclosure reporting processes with technology and streamlining meeting management.



## Focus Area 6 - Smart cities optimisation

### Overview

Smart Cities is dedicated to leveraging technology and data driven solutions to create more efficient, sustainable and connected communities. Council aims to take a considered approach to the implementation of Internet of Things, Artificial Intelligence and data analytics to enhance services, infrastructure and improve the quality of life for our community. By implementing smart city initiatives, we aim to promote environmental sustainability and deliver intelligent systems that respond dynamically to the needs of the community. This focus area ensures our city is technologically contemporary, inclusive, resilient and future ready.

### Objectives

Our community expects technology to be used to enhance everyday life, making services more efficient, accessible and sustainable while improving the liveability and connectivity of our city. Objectives of this focus area include:

Leveraging Internet of Things, Artificial Intelligence and data analytics to optimise infrastructure and enhance public services, reduce traffic congestion and improve public amenity.

Adopt Smart City technologies to better prepare for future advancements and challenges.

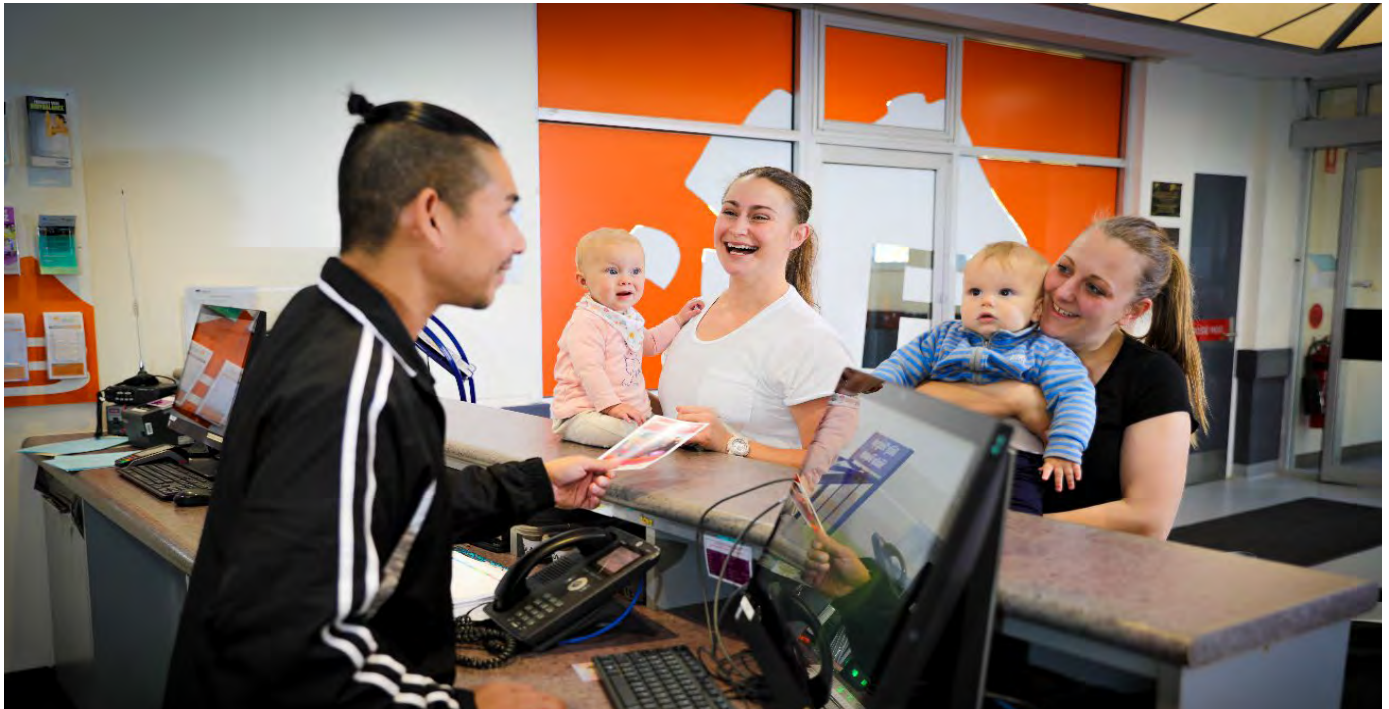
Take a proactive approach to ensure Council remains competitive and capable of evolving with technological progress aligning with community expectations.

### How this will be achieved

Implement smart infrastructure including smart parking, people counting, temperature sensors, moisture level sensors, bin sensors and climate sensors to understand usage patterns and inform service delivery.

Use data analytics and real-time information to inform infrastructure planning, urban planning and decision-making.

Foster partnerships with industry, academia and community organisations to drive innovation.



## Focus Area 7 - Sustainable, simple and seamless

### Overview

This focus area is to address the needs of customers, employees and the community by creating sustainable, simple and seamless solutions. It aims to design user-friendly and easily integrated systems that reduce complexity for both users and technical staff. This involves a focus on seamless technology integration to provide consistent and reliable user experiences, enhancing productivity and satisfaction. It ensures Information Technology solutions are future proof and aligned with community commitments to deliver intuitive, efficient and sustainable technology solutions.

### Objectives

Objectives of this focus area include:

More consistent and reliable services to commercial and community facing teams, as employee scheduling will be better managed.

Moving towards cashless operations will provide the community with faster and more convenient transaction options, reducing wait times and enhancing the overall experience with Council.

### How this will be achieved

Develop and implement a standardised, Council-wide rostering system to streamline employee scheduling.

Review the Work Health and Safety and Workers' Compensation systems to improve safety and maintain compliance with laws and regulations.

Investigate payment options to increase efficiency and sustainability.



**Wollongong is Sustainable Connected Vibrant Inclusive**

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



On Dharawal Country, from the mountains to the sea,  
we value and respect each other, our places, past,  
and future. We will be a sustainable, connected,  
vibrant, and innovative city, with a diverse economy.

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



## DRAFT ASSET MANAGEMENT COUNCIL POLICY

ADOPTED BY COUNCIL: [TO BE COMPLETED BY GOVERNANCE]

### PURPOSE

Council is the custodian of community and corporate assets worth over \$7B. The value and number of assets will change in response to service demand and population growth. This Policy outlines the responsibilities and accountabilities for the sustainable and coordinated management of existing and new assets.

### POLICY INTENT

The intent of this Asset Management Policy is to:

- Outline why asset management is important through defining asset management principles.
- Establish a strategic asset management framework.
- Define the key roles and responsibilities for asset management; and
- Promote sustainability and support inter-generational equity.

### OUR WOLLONGONG OUR FUTURE 2035 GOALS AND OBJECTIVES

The Community Strategic Plan (CSP), *Our Wollongong Our Future 2035*, outlines goals and objectives to achieve the vision for Wollongong. The CSP identifies Council's services that will help us achieve our targets under each goal. Each of these services requires assets to support service delivery associated with the following four goals:

Goal 1 - We are a sustainable and climate resilient city

Goal 2 - We have well planned, connected and, liveable places

Goal 3 - We value culture and the arts, and foster an innovative and diverse economy

Goal 4 - We are a healthy, respectful and inclusive community

### POLICY

For all assets under Council's control, we will:

- Manage assets in accordance with the five asset management principles of this Policy.
- Implement the Strategic Asset Management Planning Framework for the management of assets.
- Comply with the Integrated Planning and Reporting mandatory requirements and essential elements for asset management planning.
- Account and plan for all assets under our control.
- Consider the possible effects of climate change on assets.
- Ensure resources are responsibly and sustainably allocated to implement effective asset management practices.
- Develop and implement a continuous improvement plan.
- Implement a governance model for Council's asset management framework.

## DRAFT ASSET MANAGEMENT

## COUNCIL POLICY

### ASSET MANAGEMENT OBJECTIVES

Council will apply a strategic approach to asset management guided by the following five core objectives:

#### 1 - Asset management is considered as a key element of our integrated planning

- The Community Strategic Plan sets the community vision.
- Asset management planning identifies assets and related resources required to deliver the community vision.
- Asset planning will consider relevant supporting documents.
- Asset Management Plans align with organisational priorities and the long-term financial plan.

#### 2 - Assets provide value by supporting Council services

- Services are the main driver for assets.
- Asset management decisions consider the impact on the service supported by the asset.
- Asset planning is informed by service plans and supporting documents.
- Assets no longer required for a particular service will be considered for adaptive reuse, repurpose and/or recycling or disposal.

#### 3 - Council is responsible in its control and management of assets on behalf of the community

- Short, medium, and long-term plans consider current and future Wollongong generations.
- Asset management roles and responsibilities are clearly defined and understood.
- Council officers have the appropriate training, knowledge, and skills to deliver their responsibilities.
- Continuous improvement forms part of asset planning.

#### 4 - Asset management decisions are balanced

- Asset decisions will balance risk, cost, and service outcomes.
- The enterprise risk management framework will be applied to the management of assets.
- Council will comply with legislative and regulatory obligations.
- Asset management actions demonstrate alignment with value principles.

#### 5 - Lifecycle management informs recommendations and decisions

- Assets provide service over the life of the asset from acquisition/delivery to decommissioning.
- Decisions will consider costs and impacts of operations, maintenance, renewal, upgrade, expansion, and disposal over the life of the asset for long-term financial sustainability.
- Non-asset solutions will be explored and considered as part of the decision-making process.
- Co-location of services and asset sharing will be considered for more efficient asset utilisation.
- High priority maintenance, operating and renewal expenditure is given preference to the creation or expansion of assets to accommodate increased service provision.

## DRAFT ASSET MANAGEMENT

## COUNCIL POLICY

### STRATEGIC ASSET MANAGEMENT PLANNING FRAMEWORK

Council's Asset Management intent and principles are to be achieved through the implementation of the Strategic Asset Management Planning Framework as shown in Figure 1.

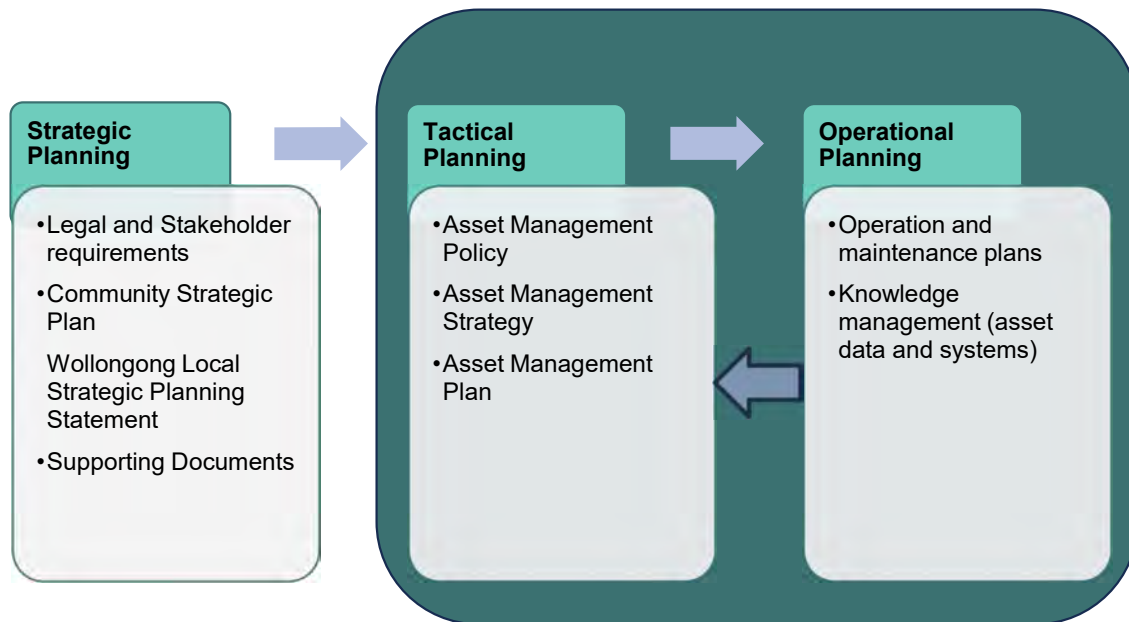


Figure 1: Strategic Asset Management Planning Framework

### LEGISLATIVE REQUIREMENTS

Chapter 3 – *Principles for Local Government* of the Local Government Act 1993 applies to asset management and as specified in Sections 403 and 406 of the Act.

Specific legislation and standards that relate to each asset class are listed in the relevant Asset Management Plan.

### REVIEW

This Policy will be reviewed a minimum of once every term of Council, or more frequently as required.

### REPORTING

Information on assets is reported as part of the annual report and financial statements, in accordance with the Local Government Code of Accounting Practice and Financial Reporting, including condition assessment, renewal and maintenance expenditure.

## DRAFT ASSET MANAGEMENT

## COUNCIL POLICY

### ROLES AND RESPONSIBILITIES

Role	Responsibility	Who
<b>Wollongong Community</b>	<ul style="list-style-type: none"> <li>Elect Councillors to represent and make decisions on behalf of the community (residents).</li> <li>Utilise assets responsibly.</li> <li>Participate in community engagement opportunities relating to assets.</li> <li>Set the vision for Wollongong through the Community Strategic Plan.</li> </ul>	Resident, Business, & Community Stakeholders
<b>Asset Custodian</b>	<ul style="list-style-type: none"> <li>Set guiding principles for the Asset Management Policy.</li> <li>Act as custodians for community assets by ensuring that their decisions represent and reflect the needs of the wider community.</li> <li>Adopt Council's Resourcing Strategy including the Asset Management Policy, Strategy and Plan.</li> <li>Delegate authority to the General Manager to undertake required responsibilities.</li> <li>Provide sufficient resources to maintain community assets to agreed levels of service as outlined in this Policy.</li> </ul>	Lord Mayor, Deputy Lord Mayor, and Councillors
<b>Executive Asset Governance</b>	<ul style="list-style-type: none"> <li>Championing asset management.</li> <li>Foster and support a multi-disciplinary asset management steering committee.</li> <li>Enable appropriate management arrangements, ownership, control, accountability, and reporting requirements.</li> <li>Review and monitor asset performance and asset management improvement actions.</li> <li>Delegate authority and accountability for implementation of this Policy.</li> <li>Ensure alignment of the Asset Management Policy with other policies and business processes of Council.</li> <li>Oversee compliance with Council's legal obligations.</li> </ul>	General Manager and Executive Management Committee
<b>Asset Management Steering Committee</b>	<ul style="list-style-type: none"> <li>Oversight of major decisions and direction of Strategic Asset Management practice within Council.</li> <li>Monitor and review the implementation of Council's Asset Management System.</li> <li>Monitor and evaluate the progress of improvement actions set out in Council's Asset Management Plan.</li> </ul>	Cross-functional group of Council officers
<b>Service Management</b>	<ul style="list-style-type: none"> <li>Develop and regularly review Service Plans which identify community levels of service and the associated asset requirements necessary to support service.</li> <li>Assess non-asset solutions to support service delivery.</li> <li>Monitor utilisation and identify opportunities for asset consolidation.</li> <li>Explore opportunities to share assets and co-locate services for more efficient utilisation.</li> <li>Identify new/expansion works for assets to support service delivery. Develop a business proposal to seek approval and funding.</li> <li>Identify asset related impacts of statutory requirements relating to service delivery.</li> <li>Ensure service plans is aligned with adopted strategies.</li> </ul>	Refer to Service Plans in the Delivery Program for Service Managers

## DRAFT ASSET MANAGEMENT

## COUNCIL POLICY

Role	Responsibility	Who
	<ul style="list-style-type: none"> <li>Consider land use planning strategies and plans when assessing service demand, growth, density, land use and future needs assessment.</li> <li>Work with the Asset Managers to specify requirements for the delivery of works in asset management plans.</li> </ul>	
<b>Project Delivery</b>	<ul style="list-style-type: none"> <li>Ensure alignment of design solution to project objectives and requirements.</li> <li>Ensure designs achieve objectives in adopted strategies.</li> <li>Safe and sustainable delivery of projects identified and assigned in Council's Infrastructure Delivery Program to quality standards.</li> <li>Consideration of asset management principles in the design and delivery phase of the project delivery.</li> <li>Commissioning and handover of appropriate assets and related data.</li> </ul>	Refer to asset management plans
<b>Asset Management</b>	<ul style="list-style-type: none"> <li>Develop and apply Council's strategic asset management framework.</li> <li>Lead development, monitoring and review of the Asset Management Policy, Strategy and Plans and supporting procedures.</li> <li>Develop, implement, monitor, and report on a continuous asset management improvement plan.</li> <li>Lead technical asset management practices.</li> <li>Develop the Infrastructure Delivery Program linked to the supporting document roadmap.</li> <li>Collect and regularly review condition data to support asset management planning.</li> <li>Resource and administer the Enterprise Asset Management System and related tools to support decision making, accountability and improvement.</li> <li>Identify asset related impacts of statutory requirements relating to provision and operation of the asset.</li> <li>Monitor and report on asset management performance.</li> <li>Develop and maintain whole of life costings.</li> </ul>	Refer to asset management plans
<b>Maintenance and Operation Management</b>	<ul style="list-style-type: none"> <li>Develop and implement a system to manage effective and efficient maintenance practices.</li> <li>Apply the asset management principles in the delivery of maintenance services.</li> <li>Provide technical advice and support to Service and Asset Managers.</li> <li>Identify asset related impacts of statutory requirements relating to maintenance and operating service delivery.</li> </ul>	Refer to asset management plans
<b>Information Technology Asset Management</b>	<ul style="list-style-type: none"> <li>Develop and maintain roadmap for Enterprise Asset Management (EAM) system.</li> <li>Embed and optimise enterprise resource platform.</li> <li>Review and enhance EAM business applications.</li> <li>Implement EAM Information Technology governance.</li> <li>Improve Information Technology Asset Management.</li> </ul>	Chief Digital and Information Officer
<b>Responsible Accounting Officer</b>	<ul style="list-style-type: none"> <li>Lead long-term financial planning and collaborate to ensure integration with asset management plans.</li> <li>Lead the preparation of financial statements on assets.</li> </ul>	Chief Financial Officer

## DRAFT ASSET MANAGEMENT

## COUNCIL POLICY

Role	Responsibility	Who
	<ul style="list-style-type: none"> <li>Champion Asset Accounting Policy and Procedures to align with the requirements of the Australian Accounting Standards.</li> <li>Establish and monitor appropriate accounting controls to provide assurance over accounting records relevant to asset management.</li> </ul>	

### RELATED POLICY AND PROCEDURES

- Asset Accounting Policy
- Risk Management Framework
- Financial Sustainability Policy
- Management of Community Halls, Community Centres, Senior Citizens Centres and Neighbourhood Centres
- Wollongong City-Wide Development Contributions Plan
- West Dapto Development Contributions Plan

### DEFINITIONS

Term	Definition
<b>Asset</b>	All non-financial assets recognised by the Council in accordance with the Australian Accounting Standards Board's Accounting Standards and Council's Asset Accounting Policy. Includes infrastructure, property, plant and equipment, Artwork and antiquity collections, library collections, and ICT systems.
<b>Asset Management</b>	Systematic and coordinated activities and practices of an organisation to deliver on its objectives through cost-effective lifecycle management of assets.
<b>Asset Management Strategy</b>	A high-level strategic plan that gives effect to this Policy.
<b>Asset Management Plan</b>	Documented information that specifies the activities, resources or timescales required for an individual asset or grouping of assets, to achieve the organisation's asset management objectives.
<b>Whole of Life Cost</b>	The total cost of an asset throughout its life including planning, design, construction, acquisition, operation, maintenance, rehabilitation, and disposal costs.
<b>Service</b>	Activity as defined in the Delivery Program and undertaken to meet the needs of the community or the administrative support.
<b>Level of Service</b>	Defines the asset performance targets in relation to reliability, quality, quantity, responsiveness, safety, capacity, environmental impact, acceptability, accessibility and cost.

APPROVAL AND REVIEW	
<b>Responsible Division</b>	Infrastructure Strategy and Planning
<b>Date/s adopted</b>	Council xx 2025
<b>Date/s of previous adoptions</b>	June 2022; June 2017; April 2014; June 2005
<b>Date of next review</b>	June 2028



Wollongong City Council

# **Delivery Program 2025-2029 and Operational Plan 2025-2026 Draft for Exhibition**



*Image: Aboriginal Smoking Ceremony,  
Sculpture in the Garden, Wollongong Botanic Garden*

## Acknowledgement of Country

We acknowledge the Traditional Custodians of the land on which our city is built, Dharawal Country. We recognise and appreciate their deep connection to this land, waters and the greater community. We pay respect to Elders past, present and those emerging and extend our respect to all Aboriginal and Torres Strait Islander people who call this city home. We recognise Aboriginal and Torres Strait Islander people as the first people to live in the area. We respect their living cultures and recognise the positive contribution their voices, traditions and histories make to the city.



## Contents

Lord Mayor's message	4
General Manager's message	5
Our Councillors and Our Executive	6
About Council's Delivery Program and Operational Plan	8
Community snapshot	10
Listening to our community	12
Our values and purpose	14
Vision and goals	16
Delivery Program 2025-2029 and Operational Plan 2025-2026	18
How to read this document	20
Services	21
Goal 1 - We are a sustainable and climate resilient city	23
Goal 2 - We have well planned, connected, and liveable places	39
Goal 3 - We foster a diverse economy, and we value innovation, culture, and creativity	57
Goal 4 - We have a healthy, respectful, and inclusive community	71
Support Services	101
Funding at a glance	114
Council's Supporting Document Framework and Roadmap	117
Our engagement principles	120
Our sustainability commitment	121
Appendix 1: Terms used in this plan	122
Index	124



## Lord Mayor's message

If you want to know how Council is working to ensure Wollongong offers the best place to live, work and play, then, this is the document for you.

The Delivery Program 2025-2029 and Operational Plan 2025-2026 sets out in detail what Council is planning to prioritise and work on over the next four years.

I've worked closely with the Councillors to determine what would be included in this Delivery Program and Operational Plan. With a mix of returning Councillors and first-term Councillors we were able to combine the feedback we hear from community every day with our own fresh ideas and experiences to develop Council's priorities for this four-year plan. It is essential to us that this Plan aligns with our community's wants and needs now, and ambitions for the Wollongong of the future.

Each piece of work in this Plan contributes to improving our city's liveability, protecting the natural environment and delivering the services that make Wollongong a great place to live, work and play.

We continue to advocate to all levels of Government and with other key stakeholders for better housing opportunities, and planning for the right housing type in the right location. We're also putting plans in place, and building key infrastructure to support the fast-growing suburbs around West Dapto. In this document you can read about timelines for Cleveland Road and West Dapto Road construction works and the future Darkes Road Sporting Complex.

There is detail here about plans for the new combined community centre and library facilities in Helensburgh and Warrawong, which playgrounds are listed for renewal, our plans to deliver further improvement to footpaths and shared paths, and where we're delivering irrigation and drainage improvements to priority sports fields.

I'm passionate about the creative arts and our city's cultural community, and within this document you can find out how we're implementing actions from the Creative Wollongong 2024-2033 Cultural Plan. These actions include delivering and supporting a range of festivals, community celebrations and events and maintaining all-important public art across our city and suburbs.

This is a document for Council and our community. As you flick through the pages, it's clear that we have ambitious plans for Wollongong. So, if you want to know what's planned for your street, suburb and community, this is the place to find out.

**Lord Mayor of Wollongong  
Councillor Tania Brown**

*Image: Coledale Beach*



Image: Coledale Beach

## General Manager's message

I am pleased to present Wollongong City Council's Delivery Program 2025-2029 and Operational Plan 2025-2026. This document outlines the actions we'll take to continue to deliver the services, facilities and infrastructure our community want now, and into the future. We continue to be focused on our local suburbs and neighbourhoods.

Through community feedback we know our residents want us to get the basics right - they want footpaths and shared pathways that link valued facilities and community spaces. We know our rockpools hold a special place in many people's hearts and their ongoing care and maintenance year-round is essential, and we know our planned combined community centre and libraries for Helensburgh and Warrawong can't be built soon enough for those who live nearby.

If we could, we'd deliver everything our community wants today. But we are not immune to current economic pressures and, just like our residents and businesses, we're being asked to do more and more in the face of rising costs. This is stretching our budget more than ever.

This means that as we build essential infrastructure like roads, footpaths and cycleways, care for our city's cemeteries, or maintain our ageing stormwater infrastructure, we're focused on doing this work in a financially sustainable way. It's a delicate balance and it's essential we get it right. Particularly when we're balancing the delivery of significant large-scale projects like two combined community centre and libraries, and Stage 2 of the North Wollongong Seawall Project, alongside our investment in active transport options which aim to decrease our reliance on cars to get from A to B.

The Delivery Program and Operational Plan plays a vital role in stepping out how we're going to meet our community's expectations over the next four years. It also provides an open and transparent account of Council's work, and is supported by quarterly progress reports that go to Council every three months. These reports allow the community to see our financial position and our progress against the plan.

As we deliver Council's wide range of services, your experience, as a local, remains a key focus for us. We have invested time and energy in looking at ways to improve your interactions and contact points with Council such as when you speak with Customer Service or when you receive a notification about a project in your street. We know there are further opportunities for improvement, and continued improvements to our customer service remains a priority for the year ahead.

As you read this important plan for our future, I trust you can see how the hard-working and energetic team at Wollongong City Council is working to build liveable communities for today, tomorrow and into the future.

**Greg Doyle**  
General Manager

## Our Councillors



**Lord Mayor  
Councillor Tania Brown**

Email  
council@wollongong.nsw.gov.au  
Phone  
02 4227 7111

**Ward  
1**



**Councillor Richard Martin**

Email  
cr.rmartin@wollongong.nsw.gov.au  
Phone  
0437 553 175



**Councillor Jess Whittaker**

Email  
cr.jwhittaker@wollongong.nsw.gov.au  
Phone  
0491 316 123



**Councillor Dan Hayes**

Email  
cr.dhayes@wollongong.nsw.gov.au  
Phone  
0447 231 080



**Councillor Ryan Morris**

Email  
cr.rmorris@wollongong.nsw.gov.au  
Phone  
0416 240 955

**Ward  
2**



**Councillor Kit Docker**

Email  
cr.kdocker@wollongong.nsw.gov.au  
Phone  
0419 765 651



**Councillor Thomas Quinn**

Email  
cr.tquinn@wollongong.nsw.gov.au  
Phone  
0421 521 791



**Councillor David Brown**

Email  
cr.dbrown@wollongong.nsw.gov.au  
Phone  
0409 897 597



**Councillor Andrew Anthony**

Email  
cr.aanthony@wollongong.nsw.gov.au  
Phone  
0448 286 501

**Ward  
3**



**Councillor Deidre Stuart**

Email  
cr.dstuart@wollongong.nsw.gov.au  
Phone  
0457 902 470



**Deputy Lord Mayor  
Councillor Linda Campbell**

Email  
cr.lcampbell@wollongong.nsw.gov.au  
Phone  
0437 570 708



**Councillor Ann Martin**

Email  
cr.amartin@wollongong.nsw.gov.au  
Phone  
0435 575 370



**Councillor Tiana Myers**

Email  
cr.tmyers@wollongong.nsw.gov.au  
Phone  
0412 700 291



## Our Executive



**Greg Doyle**  
General Manager



**Renee Campbell**  
Director  
Corporate Services



**Linda Davis**  
Director  
Planning and Environment



**Joanne Page**  
Director  
Infrastructure and Works



**Kerry Hunt**  
Director  
Community Services



## About Council's Delivery Program and Operational Plan

*Image: Kembla Street, Wollongong separated cycleway - dedicated cycling space*

**The Delivery Program and Operational Plan sets out the services the Council will deliver over the next four years.**

The Delivery Program and Operational Plan includes the services Council will deliver in response to the aspirations outlined in the Our Wollongong Our Future 2035 Community Strategic Plan. Council is not solely responsible for the implementation of the Our Wollongong Our Future 2035 Community Strategic Plan. It is the community's Plan, and Council works together with business, government, community groups and individuals to deliver the community's aspirations. The Delivery Program has been prepared in response to community engagement and feedback, as well as Council's legislative responsibilities. The Delivery Program and Operational Plan have been developed utilising the resources available through the Resourcing Strategy 2025-2035.

### Reporting to Our Community

Wollongong City Council regularly tracks and monitors the Delivery Program and Operational Plan, and reports to the community on progress on a quarterly and annual basis. Council also tracks progress towards the Community Strategic Plan through the State of Our City Report. All reports are available on Council's website.





*Image: Bulli Shared Pathway Maintenance*



# Community Snapshot

**The Wollongong Local Government Area (LGA) has an area of 714km<sup>2</sup> and is located on Dharawal Country. It is divided into three wards with four Councillors elected from each Ward. The Lord Mayor is elected by all voters across all three Wards.**

## Community Wellbeing

A 2024 Community Wellbeing Survey found that most people in Wollongong LGA were satisfied with:

- Their overall life (87%)
- Their personal safety (86%)
- Their relationships (86%)
- Their standard of living (84%)<sup>1</sup>

## Population Growth

In 2025, Wollongong was estimated to have 223,411 residents. By 2035, this number is predicted to rise to 251,780 (a 12.7% increase), mainly due to net migration to the Local Government area.<sup>2</sup>

## Age

In 2021, the median age was 39 years, and life expectancy was 82.5 years.<sup>3</sup>

## Economy and Employment

In 2023, Wollongong's Gross Regional Product was \$15.738M, growing 4.9% in 2022.<sup>5</sup>

In December 2024, the unemployment rate was 6.4%, higher than the 3.8% state average.<sup>6</sup>

In 2021, the median household income was \$1,637 per week, lower than the NSW average of \$1,849.<sup>3</sup>

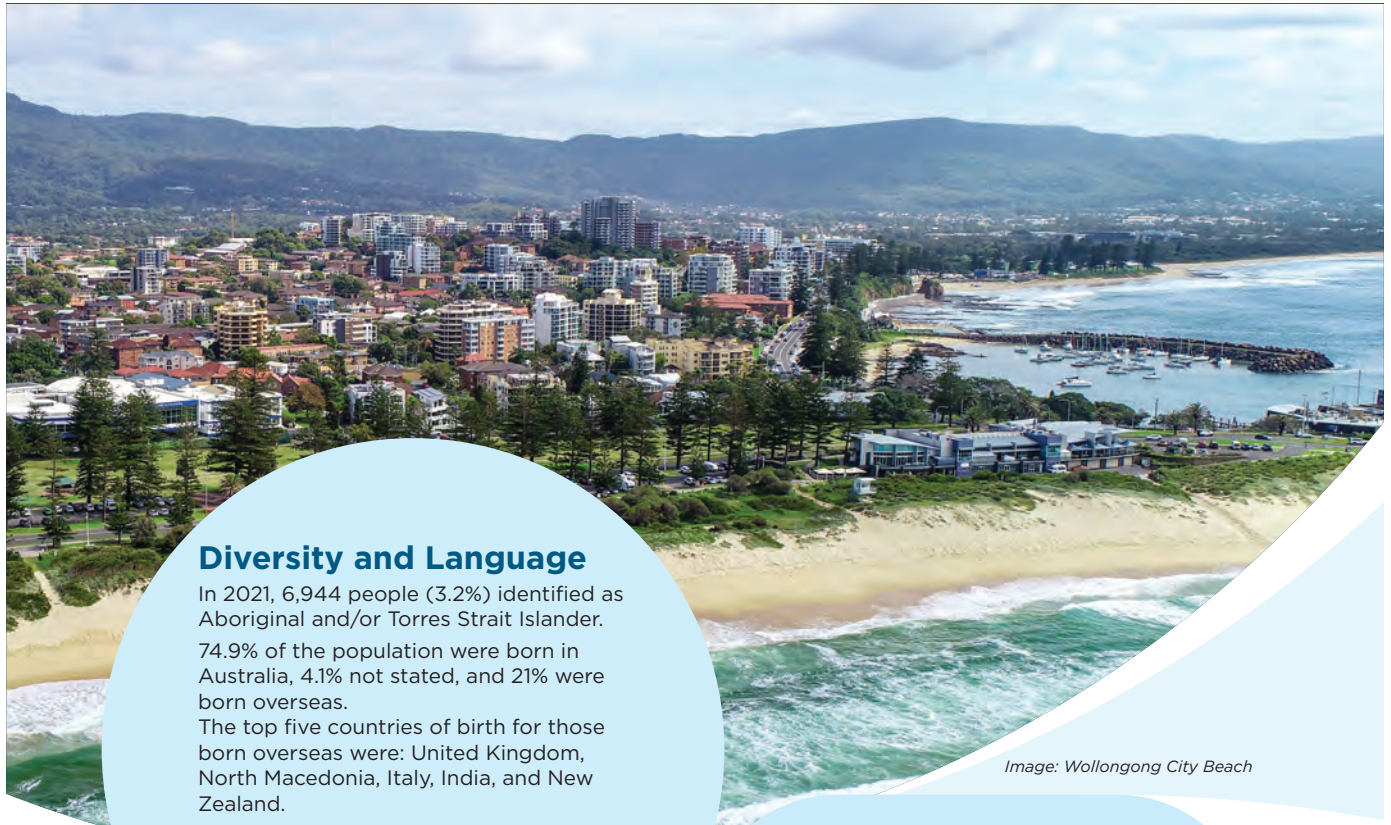


Image: Wollongong City Beach

### Diversity and Language

In 2021, 6,944 people (3.2%) identified as Aboriginal and/or Torres Strait Islander.

74.9% of the population were born in Australia, 4.1% not stated, and 21% were born overseas.

The top five countries of birth for those born overseas were: United Kingdom, North Macedonia, Italy, India, and New Zealand.

In 2021, English was stated as the only language spoken at home by 79.8% of the population. The four most common languages other than English were: Macedonian, Arabic, Italian and Mandarin.<sup>3</sup>

### Housing Costs

In 2024, the median house price was \$1,055,000 and unit price was \$715,000.

Weekly rent was \$700 for a house and \$500 for a unit.

Only 50.6% of rentals were considered affordable.<sup>4</sup>

### Homes, Households and Homelessness

In June 2024, there were 91,899 dwellings in Wollongong. By 2035, this is expected to increase to 107,617. The areas expected to see the greatest increase in new homes are Wollongong CBD, Dapto and Dombarton.<sup>2</sup>

In 2021, 66.3% of residents lived in separate houses, 20.5% lived in medium density dwellings, and 12.3% in high density dwellings. 60.9% of residents had a mortgage or fully owned their home, 23.1% of residents were renting privately and 6.8% lived in social housing.<sup>3</sup>

29.3% of household were couples with children, 11.2% were one- parent households and 25.4% were people living alone with nearly half aged 65+.<sup>3</sup>

1,255 people were experiencing homelessness.<sup>3</sup>

### Education

In 2021, 12,670 residents (5.9%) attended university, and 5,872 (2.7%) were in TAFE or vocational training.<sup>3</sup>

### Transport

In 2024, driving a car was the dominant method for all purposes. 86% of residents living in the LGA commuted to work by car, motorcycle or scooter, 8% caught public transport, and 6% walked or rode a bicycle.<sup>1</sup>

#### Sources

<sup>1</sup> Wollongong City Council, Community Wellbeing Survey, 2024

<sup>2</sup> Population and household forecasts, 2021 to 2046, prepared by .id, 2025

<sup>3</sup> Australian Bureau of Statistics, 2021 census. Note at the time of publication this was the latest census data.

<sup>4</sup> PropTrack, Compiled and presented by .id, 2024. Rentals at 30% of gross income for very low, low and moderate income households.

<sup>5</sup> National Institute of Economic and Industry Research (NIEIR) 2024

<sup>6</sup> Australian Bureau of Statistics, Labour force survey, 2024

## Listening to our community

Community engagement is how we reach out and encourage our community to gain awareness and provide input to the plans, projects and policies we develop on their behalf. Community engagement helps us make better decisions; it builds relationships and trust; builds a sense of belonging; and keeps the community informed.

The feedback we receive from the community is considered along with legislation, policies, technical assessment, financial, environmental and social impacts. We are committed to providing opportunities for everyone in our community to help us make informed decisions. An extensive engagement process was carried out as part of the review of the Our Wollongong Our Future 2035 Community Strategic Plan. A total of 10,199 voices to date have informed the development of the Community Strategic Plan. The feedback informed the development of this Delivery Program and Operational Plan, where Council's 33 Services work to deliver the community's aspirations.

*Image: Children enjoying Nature Shake Event at Wollongong Botanic Garden*





## What our community told us



### Environment

- Protect and add green space and trees
- Invest in renewable energy
- Respond to climate change and increase resilience



### Housing

- Ensure diverse and sustainable housing options
- Increase affordable housing options
- Address homelessness



### Active Transport

- Improve safety
- Increase and promote the network
- Increase accessibility



### Arts and Culture

- Provide events and spaces
- Support creatives
- Showcase diverse cultures



### Transport

- Improve public transport and expand the Gong Shuttle service
- Provide parking solutions
- Build a safe and sustainable network



### Education

- Build more schools
- Provide equitable access to tertiary education
- Diversify educational approaches



### Development

- Avoid over development
- Preserve and protect environment and heritage
- Plan sustainable growth



### Heritage

- Value our heritage
- Protect buildings
- Recognise and respect Aboriginal heritage



### Local Economy

- Focus on creating local jobs
- Foster sustainable and cultural tourism
- Enhance dining, shopping and nightlife options
- Invest in revitalisation and vibrancy



### Recreation

- Maintain and increase open and recreational space/s
- Invest in maintenance of parks and beaches
- Improve sporting facilities
- Provide accessible recreational options



### Wellbeing

- Enhance public space safety
- Increase access to health services
- Increase and promote sustainable food systems
- Involve community in decision-making



### Community Services, Facilities and Spaces

- Increase services provided by libraries
- Maintain places and programs for social connection
- Provide inclusive and accessible community spaces



### Inclusive and Accessible

- Create equitable employment opportunities
- Provide accessible information
- Improve digital inclusion



Image: Lifeguards at City Beach

## Our values and purpose

Wollongong City Council is committed to being a local government of excellence that enhances our City's quality of life and environment through effective leadership, community involvement and commitment to service. As a purpose-led, values driven organisation our values are part of everything we do every day and provide the foundation of our organisational culture and guide how we deliver the strategies and actions outlined in the Delivery Program.

We live these values through:

Enabling daily work that encourages collaboration, innovation, interdependence, belonging and inclusion

Living the values in everyday work through behaviours and interactions

Supporting and enabling people to deliver on the promise of an Extraordinary Wollongong

## OUR VALUES IN ACTION



**SUSTAINABLE**  
use our community's resources responsibly



**RESPECT**  
inclusive and considerate



**COURAGE**  
challenge the norm to be better



**INTEGRITY**  
honest and reliable



**ONE TEAM**  
together we deliver excellent service



Image: Safer Cities MacCabe Park



Image: Lunar New Year

## Community Vision

On Dharawal Country, from the mountains to the sea, we value and respect each other, our places, past, and future. We will be a sustainable, connected, vibrant, and innovative city, with a diverse economy.



## Community Goals

**Wollongong is Sustainable Connected Vibrant Inclusive**

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



Image: William Beach Reserve, Brownsville

## Delivery Program 2025-2029 and Operational Plan 2025-2026

Council's Delivery Program and Operational Plan responds to the community's vision and goals and outlines the services and projects that Council has capacity to deliver. It is a result of rigorous planning and prioritisation and aims to provide the best valuable services to the community. Council is committed to delivering these services in a way that is sustainable, adaptable, and continues to meet the expectations of our community – both now and into the future.

The Resourcing Strategy 2025-2035 outlines the finances, assets, workforce and digital technology that will be used to achieve the Program and Plan. Council's Services form the foundation of the Delivery Program and Operational Plan.

Council's Services are presented under their best fit goal. Council's internal Services form an additional group called Support Services to demonstrate that these Services support the delivery of all goals.

Council reviews its services as part of a continuous improvement approach based on community feedback, with the aim of creating efficiencies and improving service delivery. Through this approach, Council ensures that resources are managed responsibly as part of everyday operations – allowing us to maintain service levels, respond to emerging opportunities, and ensure organisational sustainability.

Council's Service Optimisation Program aims to monitor and adjust service levels and resources to ensure the services we deliver are sustainable and relevant, balanced against community needs and expectations. Organisational sustainability is an ongoing focus in how Council plans and delivers services, ensuring we continue to adapt to change while keeping the customer at the centre of everything we do.

The Service Optimisation Program methodology includes review of community and customer feedback and engagement activities, including our Community Satisfaction Survey and Community Wellbeing Survey results. This program includes the areas of service that Council will review. Council will undertake engagement activities in accordance with our Community Engagement Strategy Council Policy.

Using an evidence-based approach, grounded in community and customer sentiment, the services to be reviewed in the 2025-2026 financial year have been included as Operational Plan actions in Integrated Customer Service and Transport Services. Progress and outcomes will be reported in Council's Quarterly Reviews and Annual Report.



**We are a sustainable and climate resilient city**

**We have well planned, connected, and liveable places**

**We foster a diverse economy, and we value innovation, culture, and creativity**

**We have a healthy, respectful, and inclusive community**

## Community Strategic Plan

### Resourcing Strategy

### Delivery Program and Operational Plan delivered through Council Services

Environmental Services  
Natural Area Management  
Botanic Garden and Annexes  
Floodplain Management and Stormwater Services  
Waste Management

Development Assessment  
Emergency Management  
Land Use Planning  
Memorial Gardens and Cemeteries  
Property Services  
Regulatory Compliance  
Transport Services

Arts and Culture  
City Centre Management  
Engagement, Communications and Events  
Economic Development  
Tourist Parks

Aged and Disability Services  
Aquatic Services  
Community Facilities  
Community Programs  
Corporate Strategy  
Integrated Customer Service  
Leisure Centres  
Libraries  
Parks and Sports fields  
Public Health and Safety  
Youth Services

### Support Services

Employee Services, Financial Services, Governance and Administration, Information Management and Technology, Infrastructure Strategy and Support

## How to read this document

Services aligned to community goal

### Goal 1 | We are a sustainable and climate resilient city

## Botanic Garden and Annexes

Service Name  
Responsibility

### Responsibility Manager Open Space and Environmental Services

#### Why

Our community want to see a variety of recreation, learning, and cultural activities.

Why Council delivers the service

accessible public places for sport, play, leisure, and community.

#### What

The Botanic Garden and Annexes Service involves managing and promoting the conservation, education, recreation and environmental programs of the main 30 hectare site in Keiraville, including the maintenance of the Gleniffer Brae grounds and the three natural area annexes of Mt Keira, Puckey's Estate and Korrungulla Wetland. Environmental education programs and interpretation are conducted at the Botanic Garden Discovery Centre.

#### Delivery Streams

- Botanic Garden and Annexes
- Nursery
- Discovery Centre
- Gleniffer Brae

Delivery Streams are sub-services

#### 2035 Community Strategic Plan

#### United Nations Sustainable Development Goals

We are a sustainable and climate resilient city

Relevant CSP Goal/s  
Relevant UN SDG Goals



#### Finances (000'S)

Revenue \$4,093  
Expense \$(9,748)  
Net \$(5,655)

Resourcing information that reflects the 2025-2026 Operational Budget

The core business activities to be carried out

#### How

Develop, interpret, and maintain the botanic collection.  
Provide environmental sustainability education programs.

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Manage the Mount Keira Summit Park in accordance with the Plan of Management	✓	Actions to be reported quarterly to the community		✓	1.1	Botanic Garden and Annexes

#### Supporting Documents

Botanic Garden Plan of Management

Relevant Supporting Documents to the Service

### Goal 1 | We are a sustainable and climate resilient city Measuring Success

Performance Measures

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
1.1 Number of visitors to Wollongong Botanic Garden	360,000 per annum	229,164 Annual result	261,863 Annual result

## Services

### Goal 1: We are a sustainable and climate resilient city

Botanic Garden and Annexes	24
Environmental Services	26
Floodplain Management and Stormwater Services	28
Natural Area Management	30
Waste Management	32

### Goal 2: We have well planned, connected, and liveable places

Development Assessment	40
Emergency Management	42
Land Use Planning	44
Memorial Gardens and Cemeteries	46
Property Services	48
Regulatory Compliance	50
Transport Services	52

### Goal 3: We foster a diverse economy, and we value innovation, culture, and creativity

Arts and Culture	58
City Centre Management	60
Economic Development	62
Engagement, Communications and Events	64
Tourist Parks	66

### Goal 4: We have a healthy, respectful, and inclusive community

Aged and Disability Services	72
Aquatic Services	74
Community Facilities	76
Community Programs	78
Corporate Strategy	80
Integrated Customer Service	82
Leisure Centres	84
Libraries	86
Parks and Sports Fields	88
Public Health and Safety	92
Youth Services	94

### Support Services

Employee Services	102
Financial Services	104
Governance and Administration	106
Information Management and Technology	108
Infrastructure Strategy and Support	110





Image: Local residents in their garden

# Goal 1 | Sustainable

We are a sustainable and  
climate resilient city

## Objectives

**We are leaders in climate change mitigation and adaptation.**

**Our natural environments are protected, and our resources are managed sustainably.**

**We will work together to reduce emissions and the effects of a changing climate in an equitable way.**

## How will we get there?

- 1.1 The community is actively involved in the expansion, improvement, and preservation of our waterways, green corridors, and other natural areas connecting the escarpment to the sea.
- 1.2 Partner with Aboriginal and Torres Strait Islander communities and organisations in the way we care for the environment.
- 1.3 Manage and improve the cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans.
- 1.4 Increase our resilience to natural disasters and ability to adapt to a changing climate, to protect life, property, and the environment.
- 1.5 Work together to achieve net zero carbon emissions, and reduce waste going to landfill.
- 1.6 Reuse, repurpose, redirect, or recycle, generating less waste in a circular economy.
- 1.7 Apply ecologically sustainable development principles to manage our coastal environments, including Lake Illawarra, to protect and enhance their ecological, social, cultural and economic values.

## Goal 1 | We are a sustainable and climate resilient city

### Botanic Garden and Annexes

#### Responsibility Manager Open Space and Environmental Services

##### Why

Our community want to see a variety of quality and accessible public places for sport, play, leisure, recreation, learning, and cultural activities in the community.

##### What

The Botanic Garden and Nursery service involves managing and promoting the conservation, education, recreation and aesthetic values of the main 30 hectare site in Keiraville, including the maintenance of the Gleniffer Brae grounds and the three natural area annexes of Mt Keira, Puckey's Estate and Korrungulla Wetland. Environmental education programs and interpretation are conducted at the Botanic Garden Discovery Centre.

##### Delivery Streams

- Botanic Garden and Annexes
- Nursery
- Discovery Centre
- Gleniffer Brae

##### 2035 Community Strategic Plan

We are a sustainable and climate resilient city

We have a healthy, respectful, and inclusive community

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$338

Expense \$(4,500)

Net \$(4,162)

##### How

Develop, interpret, and maintain the botanic collection.

Provide environmental sustainability education programs.

Produce and distribute local native plants through the Bushcare, Dunecare, Urban Greening, and Greenplan programs.

Manage community and commercial Botanic Garden events.

Provide conservation programs and support Botanic Garden partnerships, including the Friends of the Botanic Garden.

Manage priority Southern NSW threatened plant species ex-situ collections on behalf of land management agencies.

## Botanic Garden and Annexes

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Manage the Mount Keira Summit Park in accordance with the Plan of Management	✓	✓	✓	✓	1.1	Botanic Garden and Annexes
Deliver Botanic Garden visitor programs, interpretation, education, events, and priority actions	✓	✓	✓	✓	1.1	Botanic Garden and Annexes
Implement priority actions from the Botanic Garden Masterplan	✓	✓	✓	✓	1.3	Botanic Garden and Annexes
Deliver priority actions from the Urban Greening Program	✓	✓	✓	✓	1.5	Nursery

### Supporting Documents

Botanic Garden Plan of Management  
 Wollongong Local Environmental Plan 2009  
 Illawarra Biodiversity Strategy  
 Mt Keira Summit Park Plan of Management  
 Sustainable Wollongong 2030: A Climate Healthy City Strategy  
 Urban Greening Strategy 2017-2037

## Goal 1 | We are a sustainable and climate resilient city

### Environmental Services

#### Responsibility Manager City Strategy

##### Why

To address the community's desire for climate action and healthy natural environments, where government and the community work together to improve, preserve and protect the environment, and plan the transition to net-zero greenhouse gas emissions.

##### What

This service involves Council working with the community in relation to local climate change mitigation, adaptation, monitoring and reporting, coastal and estuary management, biodiversity planning, contaminated lands management, development assessment for environmental impacts, environmental education, volunteer management and partnerships, waste minimisation and environmental advocacy.

##### Delivery Streams

- Environmental Community Programs and Partnerships
- Environmental Assessment and Compliance
- Environmental and Sustainability and Planning

#### 2035 Community Strategic Plan United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$193

Expense \$(2,874)

Net \$(2,681)

##### How

Provide leadership in local climate change mitigation, adaptation, monitoring and reporting. Environmental education and waste minimisation programs, resource recovery and advocacy. Preparing, monitoring, implementing, reporting, and reviewing environmental policies, strategies and plans.

Management of the Greenhouse Park practical demonstration site.

Review of Environmental Factors and assessment of environmental issues associated with planning proposals, Development Applications, and management of the Tree Management Permit process. Assess sites suitable for future Community Gardens to the 14 currently active, to guide community participation.

Undertake environmental monitoring programs, such as water, air quality, contaminated lands management, and pollution response.

Implementation of Climate Change Mitigation Plan 2023-2030.

Deliver on Biodiversity Conservation Agreement for West Dapto.

Council support local food security outcomes through advocacy, support, sponsorship, partnering, and local initiatives.

Coordinate Council's volunteer, environmental and conservation programs, education, activities and events aligned with Council's Urban Greening program, climate action and waste diversion strategies.

Coordinate the Lake Illawarra Coastal Management Program implementation including the governance framework.

Implement priority actions from the Climate Change Adaptation Plan 2022.

## Environmental Services

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Prepare and deliver the Wollongong Coastal Management Program	✓	✓	✓	✓	1.4	Environmental and Sustainability Planning
Deliver commitments made under the Global Covenant of Mayors including the implementation of Council's Climate Change Mitigation Plan 2023-2030	✓	✓	✓	✓	1.4	Environmental and Sustainability Planning
Implement priority actions in the certified Coastal Management Program for Lake Illawarra including progressing the Entrance Options Study	✓	✓	✓	✓	1.7	Environmental and Sustainability Planning
Carry out sustainability and environmental education programs	✓	✓	✓	✓	1.1	Environmental and Sustainability Planning
Update and deploy the Urban Greening Strategy Action Plan 2025-2029	✓	✓	✓	✓	1.1	Environmental Community Programs and Partnerships

### Supporting Documents

Sustainable Wollongong 2030: A Climate Healthy City Strategy  
 Climate Change Mitigation Plan 2023-2030  
 Climate Change Adaptation Plan 2022  
 Coastal Zone Management Plan 2017  
 Lake Illawarra Coastal Management Program 2020-2030  
 Wollongong Waste and Recovery Strategy 2024-2034  
 Floodplain Risk Management Plans  
 Urban Greening Strategy 2017-2037  
 Urban Heat Strategy 2023

## Goal 1 | We are a sustainable and climate resilient city

# Floodplain Management and Stormwater Services

## Responsibility Manager Infrastructure Strategy and Planning

### Why

To manage and effectively improve the function, cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans, and increase resilience to natural disasters and a changing climate to protect life, property, and the environment.

### What

This service strategically plans for a coordinated approach to floodplain risk management and stormwater management including protection of waterways, beaches, lakes, lagoons and creeks. This service manages and maintains 835 kilometres of stormwater drainage and associated infrastructure assets across the city that aim to be safe, efficient, effective, and sustainable.

### Delivery Streams

- Floodplain Management
- Stormwater Management

### 2035 Community Strategic Plan

### United Nations Sustainable Development Goals

We are a sustainable and climate resilient city



### Finances (000'S)

Revenue \$2,217

Expense \$(13,849)

Net \$(11,632)

### How

Develop and implement Flood Studies and Floodplain Risk Management Studies and Plans in compliance with the Flood Risk Management Manual (NSW Government Guideline).

Implement, when feasible and funded, the floodplain mitigation measures recommended in the Flood Risk Management Studies and Plans, including implementation of the Voluntary Purchase Scheme in accordance with NSW Government Guidelines.

Plan and design new floodplain and stormwater infrastructure with a coordinated approach to floodplain, stormwater quality, and quantity management.

Develop and implement prioritised programs for new flood mitigation measures and stormwater assets, to increase our community resilience to flooding and to expand our stormwater network.

Provide Flood Information Advice to stakeholders to assist them in making better decisions when planning and developing within the floodplains of our Local Government Area.

Support review of Development Control Plans to better define flood related development controls to manage flood and stormwater risk related to developments.

Inspect stormwater infrastructure and undertake priority maintenance or upgrade works to maximise public safety.

Deliver rolling program of flood and stormwater infrastructure condition and safety inspections.



## Floodplain Management and Stormwater Services

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Develop and implement Floodplain Risk Management Plans	✓	✓	✓	✓	1.3	Floodplain Management
Plan and design new stormwater infrastructure	✓	✓	✓	✓	1.3	Stormwater Management

### Supporting Documents

Stormwater Asset Management Plan  
 Flood Studies and Floodplain Risk Management Plans  
 Coastal Zone Management Plan 2017  
 Lake Illawarra Coastal Management Program 2020-2030



## Goal 1 | We are a sustainable and climate resilient city

### Natural Area Management

#### Responsibility Manager Open Space and Environmental Services

##### Why

The community want Council to preserve and improve the natural environment.

##### What

Manage Council's natural areas restoration works program, carry out weed and pest management, and coordinate volunteer programs in natural areas. Management of natural areas under Council care and control and conservation of endangered ecological communities and threatened species. These activities are funded through a combination of Council's own operating funds, external grants, partnerships with other organisations, and the support of community volunteers.

##### Delivery Streams

- Natural Area Management
- Asset Protection Zone (Bushfire) Management

##### 2035 Community Strategic Plan

We are a sustainable and climate resilient city

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$423

Expense \$(4,904)

Net \$(4,482)

##### How

Manage and monitor the condition of natural areas under Council control and allocate resources on a priority basis. Manage customer expectations and enquiries in regard to natural area priorities.

Implement control programs for priority pest species (rabbits/deer/myna birds).

Support the Illawarra District Weeds Authority through funding and on ground management of noxious and environmental weeds.

Coordinate natural area restoration works at priority sites and support urban greening program implementation.

Continue implementation of priority actions from the Dune Management Strategy.

Continue vegetation restoration works in accordance with the Lake Illawarra Coastal Management Plan.

Management of the Greenhouse Park practical demonstration site.

## Natural Area Management

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Implement annual bushfire hazard reduction works program for Asset Protection Zones on Council managed lands	✓	✓	✓	✓	1.4	Asset Protection Zone (Bushfire) Management

### Supporting Documents

Sustainable Wollongong 2030: A Climate Healthy City Strategy  
 Illawarra Bushfire Risk Management Plan  
 Urban Greening Strategy 2017-2037  
 Illawarra Biodiversity Strategy  
 Community Land/Crown Land - Plans of Management  
 Estuary and Coastal Zone Management Plans  
 Climate Change Mitigation Plan 2023-2030  
 Climate Change Adaptation Plan 2022  
 Coastal Zone Management Plan 2017  
 Illawarra Escarpment Management Plan  
 Stormwater Management Plans  
 Floodplain Risk Management Plans  
 South East Regional Strategic Pest Animal Management Plan 2024-2028  
 Beach and Foreshore Access Strategy 2019-2028  
 Lake Illawarra Coastal Management Program 2020-2030  
 Sportsgrounds and Sporting Facilities Strategy 2023-2027  
 Urban Heat Strategy 2023

## Goal 1 | We are a sustainable and climate resilient city

### Waste Management

#### Responsibility Manager Open Space and Environmental Services

##### Why

To provide residential waste services, a landfill facility, public place cleansing and a range of supporting waste services and education programs to increase the diversion of waste to landfill.

##### What

Deliver high quality, value for money, sustainable, customer focused municipal waste services including collection services and the Whytes Gully Wollongong Waste and Resource Recovery Park.

Collections services include general waste, recycling, Food Organics Garden Organics (FOGO), kerbside on-call and community drop off events scheduled throughout the year, and education activities for the community are aimed at awareness of these services and opportunities to encourage responsible waste diversion actions.

Litter and public bin collection at 1,300 locations and cleaning of public toilet facilities.

Deliver key actions identified in the Wollongong Waste and Resource Recovery Strategy 2024-2034.

##### Delivery Streams

- Public Litter Bin Collection
- Wollongong Waste and Resource Recovery Park
- Domestic Waste Collection Services
- Cleaning of Public Toilets

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$60,618

Expense \$(54,326)

Net \$(6,292)

##### How

Deliver high quality, value for money, sustainable, customer focused municipal waste services to the Wollongong Local Government Area community.

Domestic waste collection, recycling, on-call household clean-up and organics collection contracts. Provide waste services for the community including green waste, chemical and cardboard drop off events.

Provide education activities for the community on Council's services and environmentally focused values.

Litter and Public bin collection at 1,300 locations and cleaning of public toilet facilities.

Operation of Wollongong Waste and Resource Recovery Park at Kembla Grange.

Deliver a Food Organics Garden Organics (FOGO) program across the Local Government Area.

## Waste Management

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Educate, incentivise, and continue to deliver waste diversion programs aligned with problematic and high emissions waste streams	✓	✓	✓	✓	1.5	Wollongong Waste and Resource Recovery Park
Continue to develop and implement the landfill gas management system at Whytes Gully	✓	✓	✓	✓	1.5	Wollongong Waste and Resource Recovery Park
Develop and deploy Emergency and Natural Disaster Waste Management Plan	✓	✓	✓	✓	1.4	Wollongong Waste and Resource Recovery Park
Provide opportunity for the community to participate in the diversion of problematic and high emissions waste streams	✓	✓	✓	✓	1.5	Wollongong Waste and Resource Recovery Park
Transition to a circular economy through the update of the service delivery model within the Community Recycling Centre, per the Wollongong Waste and Resource Recovery Strategy 2034	✓				1.5	Wollongong Waste and Resource Recovery Park

### Supporting Documents

Wollongong Waste and Recovery Strategy 2024-2034  
Sustainable Wollongong 2030: A Climate Healthy City Strategy  
Climate Change Mitigation Plan 2023-2030  
Climate Change Adaptation Plan 2022

## Goal 1 | We are a sustainable and climate resilient city

### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
1.1 Number of visitors to Wollongong Botanic Garden	360,000 per annum	352,791 <i>Annual result</i>	261,863 <i>Annual result</i>
1.2 Residents' average satisfaction score with Botanic Garden <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.70	4.60*
1.3 Number of participants in environmental education programs <i>* Number includes National Red Room Poetry online events</i>	4,000 per annum	8,700* <i>Annual result</i>	9,577* <i>Annual result</i>
1.4 Number of participants in environmental programs	Increase	19,346 (impacted by COVID19) <i>Annual result</i>	57,927 <i>Annual result</i>
1.5 Number of engagements in environmental programs	At least 85,000 per annum	New measure	New measure
1.6 Residents' average satisfaction score with environmental programs and education <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Increase	3.50	3.40*
1.7 Percentage reduction in Council's greenhouse gas emissions	100% by 2030	Not available	13% reduction since 2021



## Goal 1 | We are a sustainable and climate resilient city

### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
1.8 Number of hours worked by volunteers in Bushcare, Dunecare and FiReady sites	Increase	2,714 (impacted by COVID19)	7,414
1.9 Number of participants in Council tree planting activities	Increase	New measure	New measure
1.10 Ratio of trees planted versus trees removed	2 : 1 minimum	Not available	4.4 : 1
1.11 Residents' average satisfaction score with protection of our natural environment <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Increase	3.50	3.30*
1.12 Number of participants in waste education programs (formal and online)	Increase	New measure	New measure
1.13 Percentage of residential waste diverted from landfill (including recycling and organics)	Increase	53% <i>Annual average</i>	49% <i>Annual average</i>
1.14 Percentage of contamination in FOGO bin	Less than 10% <i>(contract figure)</i>	2%	Not available
1.15 Percentage of contamination in recycling bin	Less than 10% <i>(contract figure)</i>	14%	Not available
1.16 Percentage of material diverted from landfill via Recycling and FOGO kerbside bins	Increase	53%	54%



## Goal 1 | We are a sustainable and climate resilient city

### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
1.17 Residents' average satisfaction score with Domestic Waste collection service (i.e. red bin) <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.40	4.40*
1.18 Residents' average satisfaction score with Recycling Waste collection service <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.30	4.30*
1.19 Residents' average satisfaction score with Green Waste (including FOGO) Service <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.50	4.40*
1.20 Residents' average satisfaction score with public bin collection <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	3.90	4.00*
1.21 Residents' average satisfaction score with waste disposal depot facilities <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.00	3.80*
1.22 Residents' average satisfaction score with street cleaning <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	3.70	3.60*



Image: Local residents using FOGO



Image: Culture Mix Festival

## Goal 2 | Connected

**We have well planned, connected, and liveable places**

### Objectives

**Residents have access to a diverse range of housing options.**

**Development is balanced, well planned and sustainable, and we protect our Country and heritage.**

**Transport links and connection throughout the Local Government Area, to Greater Sydney, and the Illawarra Region are strengthened.**

**There is an increase in sustainable transport use including public transport, walking, and cycling.**

### How will we get there?

- 2.1 Urban areas are planned and well maintained to provide a healthy and safe environment for our community to live, work and play.
- 2.2 Facilitate ecologically sustainable development that considers the current and future needs of our community and environment.
- 2.3 Deliver high quality, fit for purpose and sustainable infrastructure to support a growing and resilient city.
- 2.4 Housing provides choice, affordability, and liveability for our diverse community.
- 2.5 Integrated services are provided to residents in need of urgent shelter.
- 2.6 The growth of West Dapto urban release area is well planned with facilities, spaces and educational institutions to support the growing community.
- 2.7 Develop and implement programs and projects that achieve proactive heritage management, education and promotion.
- 2.8 Plan, advocate for, and provide accessible and sustainable multi-modal transport networks. This includes continuation and expansion of the Gong Shuttle, and active transport infrastructure to meet the community's needs.
- 2.9 Effective and integrated regional transport with a focus on road, bus, rail and freight movement (including the port of Port Kembla).
- 2.10 Plan and provide sustainable infrastructure for safe and liveable places integrated with the environment and accessible to key transport routes.
- 2.11 Advocate for strong transport links within the Local Government Area, and connections to Greater Sydney, particularly Western Sydney (including the Aerotropolis), and the Illawarra Region, to provide physical and economic opportunities.
- 2.12 Improve active transport links and connectivity to our unique places and spaces, including marine access along the Local Government Area and accessibility from the Central Business District to the foreshore.
- 2.13 Maintain the service levels of our roads, footpaths, cycleways, and shared paths to an acceptable standard.
- 2.14 Plan and deliver an accessible, safe, clean and inviting public domain.
- 2.15 Community transport options for frail older people, people with disabilities, and the transport disadvantaged, are actively promoted and available.

## Goal 2 | We have well planned, connected, and liveable places

### Development Assessment

#### Responsibility Manager Development Assessment and Certification

##### Why

Council is required to fulfil its legislative requirements for development assessment processes. Council's focus is to ensure a process that provides community confidence, transparency and a balanced approach to development while meeting our legislative obligations.

##### What

The service undertakes assessment and determination of planning matters to facilitate balanced planning outcomes to serve the current and future community. This includes development applications; construction certificates; complying development; building and subdivision certificates; pre-lodgement advice, managing review panels; Fire Safety Statements and upgrades; building compliance inspections; audits on completed buildings; providing expert evidence in Land and Environment Court Appeals; and advice to Council and stakeholders in all aspects of the development assessment process.

##### Delivery Streams

- Development Assessment
- Building Certification
- Development Engineering

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals

We have well planned, connected, and liveable places



##### Finances (000'S)

Revenue \$4,230

Expense \$(10,199)

Net \$(5,968)

##### How

Provide high quality development and certification assessment and advice in accordance with the State and Local Planning requirements taking into consideration the environmental, social and economic impacts.

Develop and implement new systems for approval and certification in response to New South Wales planning reforms.

Provide specialist advice as it relates to engineering issues within the development and planning framework.

The service manages Council functions relating to the Wollongong Local Planning Panel, the Southern Regional Planning Panel, and the Design Review Panel.

Engage with New South Wales agencies, development/building industry, and the broader community to achieve improved development outcomes.

## Development Assessment

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Administer the Design Review Panel in relation to key sites or significant development	✓	✓	✓	✓	2.2	Development Assessment
Administer the Wollongong Local Planning Panel	✓	✓	✓	✓	2.2	Development Assessment
In conjunction with the Department of Planning, Housing and Infrastructure, administer the Southern Regional Planning Panel	✓	✓	✓	✓	2.2	Development Assessment
Progress outcomes resulting from the Service Optimisation review of customer experience in accessing information related to Development Assessment	✓	✓			4.14	Development Assessment

### Supporting Documents

Wollongong Local Environment Plan 2009  
 Wollongong Development Control Plan 2009  
 Development Contributions Plans  
 Coastal Zone Management Plan 2017  
 Wollongong Housing Strategy 2023  
 Wollongong Retail and Business Centres Strategy 2023  
 Wollongong Industrial Lands Review 2023  
 Draft Wollongong Local Strategic Planning Statement 2025-2045  
 Tourism Accommodation Strategy  
 City Centre Urban Design Framework  
 Wollongong Heritage Strategy 2023-2027  
 Community Land/Crown Land - Plans of Management  
 West Dapto Vision  
 West Dapto Development Contributions Plan  
 West Dapto Social Infrastructure Needs Assessment 2023

## Goal 2 | We have well planned, connected, and liveable places

### Emergency Management

#### Responsibility Manager Infrastructure Strategy and Planning

##### Why

To increase our resilience to risks, natural disasters and a changing climate to protect life, property and the environment.

##### What

The service provides support in the planning and preparation for significant emergencies that may impact the safety and security of residents and visitors to the city. This involves Council's operational response to support Emergency Service Agencies during incidents and emergencies.

##### Delivery Stream

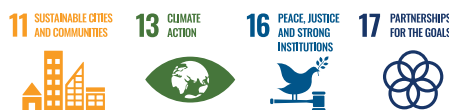
- Emergency Management and Support

##### 2035 Community Strategic Plan

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$452

Expense \$(7,490)

Net \$(7,038)

##### How

Actively participate in and support the Local Emergency Management Committee in achieving its responsibilities to prepare plans in relation to prevention of, preparation for, response to and recovery from emergencies.

Provide operational response to support emergency combat agencies during incidents and emergencies. As per local government responsibilities defined under the State Emergency and Rescue Management Act (1989).

Maintain vehicles, equipment, and buildings for the local Rural Fire Service brigades and State Emergency Service unit.

Provide financial support to Fire and Rescue New South Wales, State Emergency Service, and Rural Fire Service.

Secure funding for recovery through joint Commonwealth-State Disaster Recovery Funding Arrangements and continue to advocate for a more streamlined funding model for recovery funding.

Contribute to the ongoing maintenance of the two Illawarra Emergency Operations Centres (Wollongong and Albion Park).

Recovery and resilience planning to cater for predicted increases in frequency and severity of extreme weather due to climate change.

Participate in community awareness programs specifically related to raising public awareness about Council's role in emergency management.

## Emergency Management

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Partner with the State Emergency Service to upgrade Wollongong Unit facilities at Montague Street	✓	✓			1.4	Emergency Management and Support
Continue to advocate for policy reform and funding from the State and Federal Governments to support disaster recovery and future resilience	✓	✓	✓	✓	1.4	Emergency Management and Support
Develop and deploy a Disaster Adaptation pilot and collaborate with the NSW Government on implementation	✓	✓	✓	✓	1.4	Emergency Management and Support

### Supporting Documents

Illawarra - Local Emergency Management Plan  
 Business Continuity Plans Emergency Operations Plan  
 Service Level Agreements with Emergency Services Organisations  
 Illawarra Emergency Management - Memorandum of Understanding  
 Coastal Zone Management Plan 2017  
 Climate Change Adaptation Plan 2022  
 Climate Change Mitigation Plan 2023-2030  
 Floodplain Risk Management Plans  
 Urban Heat Strategy 2023

## Goal 2 | We have well planned, connected, and liveable places

### Land Use Planning

#### Responsibility Manager City Strategy

##### Why

To ensure urban areas are well-planned with land uses and a healthy, safe, and sustainable living environment in line with community expectations and our legislative responsibilities.

##### What

Land Use Planning manages the plans, policies and certificates assisting our community to understand the role and function of lands within Wollongong Local Government Area (LGA). The team develop longer term strategies and plans to ensure we live, work, and play sustainably, protecting what we value and ensuring development contributes to great places for our community.

##### Delivery Streams

- West Dapto Planning
- Development Contributions Planning
- Local Environmental Planning
- Urban Renewal and Civic Improvement
- Heritage
- Planning Certificates
- Community Land Management Planning

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals

<p>We are a sustainable and climate resilient city</p>	<p>We have well planned, connected, and liveable places</p>	<p>We foster a diverse economy, and we value innovation, culture, and creativity</p>	<p>We have a healthy, respectful, and inclusive community</p>	<p>1 NO POVERTY</p> 	<p>6 CLEAN WATER AND SANITATION</p> 	<p>11 SUSTAINABLE CITIES AND COMMUNITIES</p> 	<p>13 CLIMATE ACTION</p> 	<p>14 LIFE BELOW WATER</p> 	<p>16 PEACE, JUSTICE AND STRONG INSTITUTIONS</p> 	<p>17 PARTNERSHIPS FOR THE GOALS</p> 
--	---	--	---	---	---	---	--	--	--	--

##### Finances (000'S)

Revenue \$776

Expense \$(4,730)

Net \$(3,955)

##### How

Plan for the current and future community of Wollongong Local Government Area taking into consideration environmental, economic, social and other external factors.

Review and prepare planning policies, strategic and urban design studies to inform land use planning for the city.

Prepare Local Environmental Plan and Development Control Plan amendments, which enable the community's goals for liveability, sustainability, and amenity.

Prepare and assess Planning Proposals which guide how land can be used and developed for the community's benefit.

Prepare Plans of Management for community and Crown lands.

Progress place-based updates to planning policy and initiate projects to improve the public domain.

Advocate for an inclusive and reliable public transport network with high quality infrastructure and frequent public transport services.

Plan and manage the West Dapto Urban Release Area and advocate to State and Federal Governments to deliver the infrastructure and facilities required to support the growing community.

Promote and protect heritage through internal and external advice, and coordination of the Heritage Assistance Fund.

Prepare and issue Planning Certificates to provide property details and information for residents and investors.

Engage with the New South Wales State Government Planning Reforms to ensure the best outcomes for Wollongong.

Prepare and implement Development Contributions Plans and Planning Agreements.

Maintain the governance arrangements for the implementation of the West Dapto Vision 2018.

## Land Use Planning

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Develop a Local Infrastructure and Development Strategy for the West Dapto Urban Land Release Area	✓				2.1	West Dapto Planning
Review and finalise the Local Strategic Planning Statement	✓				2.2	Local Environmental Planning
Implement key priorities of the Wollongong Housing Strategy 2023	✓	✓	✓	✓	2.4	Local Environmental Planning
Undertake studies to inform the periodic review of the West Dapto Development Contribution Plan	✓	✓	✓	✓	2.6	West Dapto Planning
Prepare stage 1 implementation of the City Centre Urban Design Framework	✓				2.1	Urban Renewal and Civic Improvement
Partner with external agencies on regionally significant precinct planning projects	✓	✓	✓	✓	2.2	Local Environmental Planning

### Supporting Documents

West Dapto Vision 2018  
 West Dapto Development Contributions Plan  
 West Dapto Social Infrastructure Needs Assessment 2023  
 Wollongong City Centre Urban Design Framework  
 Wollongong Local Environmental Plan 2009  
 Development Control Plan 2009  
 Draft Wollongong Local Strategic Planning Statement 2025-2045  
 Wollongong Housing Strategy 2023  
 City Centre Urban Design Framework  
 Wollongong Heritage Strategy 2023-2027  
 Community Land/Crown Land - Plans of Management  
 Wollongong Retail and Business Centres Strategy 2023  
 Wollongong Industrial Lands Review 2023  
 Tourism Accommodation Strategy  
 Town and Village Plans  
 Urban Heat Strategy 2023

## Goal 2 | We have well planned, connected, and liveable places

### Memorial Gardens and Cemeteries

*Responsibility Manager Commercial Operations and Property*

#### Why

Our community want access to places of internment and memorialisation that are well-maintained and respectful of culture and faith. To continue to meet the needs of the community, our Memorial Gardens and Cemeteries are managed efficiently, sustainably, and with effective future planning.

#### What

This service provides memorial, burial and funeral service facilities at six sites across the Local Government Area. These include Wollongong Memorial Gardens, Wollongong Lawn Cemetery, Wollongong Cemetery, Bulli Cemetery, Scarborough Cemetery and Helensburgh Cemetery. The service also maintains three non-operational sites of historical and cultural significance. These include Berkeley Pioneer Cemetery, Settler's Cemetery and Waterfall General Cemetery.

#### Delivery Stream

- Wollongong Memorial Gardens and Cemeteries

#### 2035 Community Strategic Plan

#### United Nations Sustainable Development Goals

We have well planned, connected, and liveable places



#### Finances (000'S)

Revenue \$2,240

Expense \$(2,797)

Net \$(557)

#### How

To provide excellent, efficient, and respectful service to customers through the provision of memorial and burial options including funeral service facilities, burial, and memorial sites.

Maintenance of the Memorial Gardens and cemeteries.

Operate an efficient, well managed, competitive business that meets the needs of the community.



## Memorial Gardens and Cemeteries

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Manage the commercial operations of the Wollongong Memorial Gardens and cemeteries	✓	✓	✓	✓	2.3	Wollongong Memorial Gardens and Cemeteries

### Supporting Documents

Memorial Gardens Masterplan



## Goal 2 | We have well planned, connected, and liveable places

### Property Services

#### Responsibility Manager Commercial Operations and Property

##### Why

Council's property portfolio, including Crown Lands, is well managed and supports the delivery of services and business.

##### What

This service manages over 325 commercial leases and licenses and 800 parking licenses on behalf of Council and includes the management, development, maintenance, and disposal of Council owned property in order to meet Council's statutory requirements and contribute to the expansion of Council's revenue base. Leases and licenses also ensure the effective management and coordination of community and business use of Council's public spaces, buildings, and facilities.

##### Delivery Streams

- Leasing and Licences
- Property Sales and Development

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals

We have well planned, connected, and liveable places



##### Finances (000'S)

Revenue \$7,304

Expense \$(5,035)

Net \$(2,269)

##### How

Manage Council's commercial property portfolio including purchases, sales, and leasing.

Achieve market return on commercial leases.

Facilitate the management of easements and other encumbrances on Council lands.

Facilitate the strategic acquisition of property on behalf of Council.

Manage the statutory requirements of Council's property portfolio for Community Lands and management of Crown Lands held under trust.

Identify property-based investment opportunities.

Continue to undertake Council's surplus land review.

Manage the landowner's consent process for Development Applications or other approvals on Council owned land.



## Property Services

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Identify and implement business improvement initiatives to deliver commercial returns on Council's property portfolio	✓	✓	✓	✓	2.3	Property Sales and Development

### Supporting Documents

Places for People: Wollongong Social Infrastructure Planning Framework 2018-2028

Places for the Future: Social Infrastructure Future Directions 2023-2036

Community Land/Crown Land - Plans of Management

Masterplans



## Goal 2 | We have well planned, connected, and liveable places

### Regulatory Compliance

#### Responsibility Manager Regulation and Enforcement

##### Why

Council is required to protect public amenity, public safety and meet statutory requirements relating to environmental protection, unauthorised development, and animal control.

##### What

This service involves environment and development compliance, animal control, and parking in accordance with statutory requirements and Council Policy. Education programs and information to raise community awareness also forms part of this service.

##### Delivery Streams

- Environmental Development, Compliance and Education
- Animal Control
- Parking Enforcement

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals

We have  
well planned,  
connected,  
and liveable  
places



##### Finances (000'S)

Revenue \$4,326

Expense \$(8,383)

Net \$(4,057)

##### How

Undertake Council's prescribed regulatory role in relation to unauthorised and non-compliant building and development, environmental protection, animal control, illegal dumping, and parking.

Investigate and respond to customer requests relating to development and implement programs of inspection of buildings and construction sites, with an emphasis on soil and water management and the protection of waterways.

Investigate and respond to customer requests relating to overgrown land, illegally dumped waste, and abandoned motor vehicles.

Manage Council's responsibilities around Companion Animals including proactive patrols of public places, investigate and respond to customer requests, provide education to residents, update and maintain the Companion Animals Register.

Manage day to day animal care and rehoming operations to ensure companion animals stay home, or are returned to their owners, or new appropriate homes are found.

Work collaboratively with other agencies, government departments, and the community to make the city safer and more accessible.

Undertake regulatory inspections of swimming pool safety barriers.

Implement an education and awareness raising program for swimming pool barriers.

## Regulatory Compliance

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Carry out proactive surveillance and inspection program of known dumping hot spots	✓	✓	✓	✓	2.21	Environment Development, Compliance and Education
Maintain a proactive compliance program for companion animals in public places, including beaches, foreshore areas, and parks	✓	✓	✓	✓	2.21	Inspections, Education and Registration
Complete feasibility studies to inform future companion animal care and rehoming operations	✓	✓			2.4	Animal Control
Target compliance of subdivision and residential building sites for sediment and erosion control, hours of operation, waste management (including storage and management of building materials), and dust control	✓	✓	✓		2.1	Environment Development, Compliance and Education

### Supporting Documents

Not applicable to this Service.

## Goal 2 | We have well planned, connected, and liveable places

### Transport Services

#### Responsibility Manager Infrastructure Strategy and Planning

##### Why

Our community wants the Wollongong Local Government Area to have a safe and affordable and sustainable transport network and options, connecting people to places and spaces in a convenient and timely way.

##### What

This service provides the delivery, management, and advocacy of transport services and associated infrastructure. The service aims to provide a transport network that is safe, efficient, equitable, effective, and sustainable. The service supports the community through creating the provision of transport access for residential, business, recreation, leisure, and tourism activities.

This service also includes provision of road safety, traffic and integrated transport planning support, and advice. Road Safety Education Programs and change behaviour programs are a critical activity implemented across all aspects of our transport services.

##### Delivery Streams

- Road Safety and Transport Planning
- Roads and Bridges
- Footpaths, Cycleways and Public Transport Stops
- Car Parks and Boat Ramps
- Transport Facilities Including Street Lighting
- Street Sweeping

##### 2035 Community Strategic Plan

We have well planned, connected, and liveable places

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$7,279

Expense \$(56,070)

Net \$(48,791)

##### How

Planning, delivery and maintenance of Council's transport related assets, including roads and bridges, footpaths and cycleways, retaining walls and traffic facilities, boat ramps and jetties, car parks, metered parking, and streetlights.

Advocacy towards local, regional, and state transport initiatives.

Work with Transport for NSW on the implementation of the Illawarra Regional Transport Strategy.

Coordination of a Local Traffic Committee including regulation of traffic, installation of regulatory signs, approval of new traffic management devices and facilities, constructive collaboration between Council, NSW Police, Transport for New South Wales, State elected member representatives, and local bus companies.

Ensure investments in tourism, recreation, and leisure infrastructure are integrated into Council's transport network.

Develop and implement a best-practice transport data collection and evaluation program.

Deliver a rolling program of transport infrastructure condition and compliance inspections.

Work with key agencies and partners to reduce traffic congestion and consider emergency services requirements.

Integrate Movement and Place framework across transport infrastructure and services.

Ensure sustainability is a key priority in transport planning and delivery to reduce fossil fuel consumption and support Wollongong net zero greenhouse gas emissions targets.



### How continued

Lead and manage the Walking, Cycling, Access, and Mobility Reference Group.

Approval of the National Heavy Vehicle Registry Applications within the Wollongong Local Government Area.

Advocacy towards local, regional, and state transport initiatives including the provision of expanded public transport services.

Develop and deploy a pilot program to slow vehicle speeds and improve safety.

Work with key agencies and partners to progress the Illawarra Regional Transport Plan.

Develop road safety programs, education and promotion of sustainable multimodal transport options.

## Transport Services

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Work with the NSW Government to deliver the Bourke Street-Virginia Street to Cliff Road, Wollongong, shared path	✓	✓			2.9	Roads & Bridges
Implement actions from the Wollongong Cycling Strategy 2030	✓	✓	✓	✓	2.13	Footpaths, Cycleways & Public Transport Stops
Develop and implement the Integrated Transport Strategy	✓	✓	✓	✓	2.9	Road Safety & Transport Planning
Collaborate with the New South Wales Government to fund and deliver the Safe Routes to School Program	✓	✓	✓	✓	2.10	Road Safety & Transport Planning
Review the management of road signage as part of the Service Optimisation Program	✓				2.10	Road Safety & Transport Planning

### Supporting Documents

Draft Integrated Transport Strategy

West Dapto Development Contributions Plan 2020

Town and Village Centre 'Access and Movement Plans'

City of Wollongong Pedestrian Plan 2017-2021

Wollongong Cycling Strategy 2030

City of Wollongong Foreshore Parking Strategy (In Development)

Illawarra Regional Transport Plan

Draft Wollongong City Centre Movement and Place Plan

Wollongong City Centre Urban Design Framework

Wollongong Local Environmental Plan 2009

## Goal 2 | We have well planned, connected, and liveable places

### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
2.1 Number of undetermined development applications	250	277	278
2.2 Percentage of undertermined development applications over 90 days	20%	44%	41%
2.3 Average net determination days for development applications	100	New measure	New measure
2.4 Residents' average satisfaction score with planning controls for development in your local area/town centre <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Increase	Not available	2.76*
2.5 Occupancy rate of commercial buildings	90%	96%	97%
2.6 Percentage of regulatory programs/patrols undertaken versus programmed/statutory	100%	New measure	New measure
2.7 Percentage of residents aware of Council's animal care and impounding service	Increase	New measure	New measure
2.8 Residents' average satisfaction score with domestic animal control in public places	Minimum score of 3.75	New measure	New measure



## Goal 2 | We have well planned, connected, and liveable places

### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
2.9 Residents' average satisfaction score with maintenance of local roads <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Increase	3.20	2.80*
2.10 Residents' average satisfaction score with maintenance of footpaths	Minimum score of 3.75	New measure	New measure
2.11 Residents' average satisfaction score with maintenance of cycle ways	Minimum score of 3.75	New measure	New measure
2.12 Residents' average satisfaction score with maintenance of shared use paths	Minimum score of 3.75	New measure	New measure
2.13 Residents' average satisfaction score with availability of footpaths	Minimum score of 3.75	New measure	New measure
2.14 Residents' average satisfaction score with availability of cycleways	Minimum score of 3.75	New measure	New measure
2.15 Residents' average satisfaction score with availability of shared use paths	Minimum score of 3.75	New measure	New measure
2.16 Length (lineal metres) of pathways renewed at end of life	Decrease in lineal metres assessed as Condition 5*	New measure	New measure
2.17 Length (lineal metres) of newly constructed pathways	Increase	New measure	New measure





Image: Culture Mix Festival

## Goal 3 | Vibrant

**We foster a diverse economy,  
and we value innovation, culture,  
and creativity**

### Objectives

**The region's economy continues to diversify, and local employment opportunities increase.**

**Creative and cultural industries are fostered and thriving.**

**Wollongong is an events destination.**

### How will we get there?

- 3.1 Support educational and employment opportunities that retain young people and local talent, attract new workers and provide opportunities for the unemployed.
- 3.2 Continue to diversify and grow the Wollongong economy to enhance its economic and employment role in the Region recognising opportunities and challenges in South West Sydney.
- 3.3 Increase and attract new business investment and enterprise to Wollongong while supporting and growing existing local businesses.
- 3.4 Continue to build Wollongong CBD as a vibrant employment precinct with an active evening economy.
- 3.5 Encourage an innovative and diverse economy, which drives entrepreneurship, research capability and commercialisation in the Wollongong Local Government Area.
- 3.6 We are leaders in sustainable industries and support a transition to a low-carbon and clean energy future.
- 3.7 Support key growth sectors to assist in the ongoing transition of Wollongong's economy, including Port Kembla industrial lands.
- 3.8 Promote the Wollongong Local Government Area as an event, conference and visitor destination.
- 3.9 Enable signature events and festivals where communities and visitors can gather and celebrate.
- 3.10 Promote and support tourism opportunities through planning controls and infrastructure.
- 3.11 Using community art and cultural development practices, our places and spaces reflect the creativity, history, and identity of our people.
- 3.12 Promote museums and galleries as part of the cultural landscape.

## Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

### Arts and Culture

#### Responsibility Manager Community Culture and Engagement

##### Why

Our community has told us they value creativity, arts and culture as a key marker of our city's vibrancy and identity. They want support and advocacy for creative industries and practitioners as well as the opportunity to participate in creative activities. Inclusive environments, quality experiences, spaces and places and diverse programming are seen as vital for a flourishing city.

##### What

Provide support and showcase arts and creative industries, and community participation in creative life and celebrate our unique places and spaces.

##### Delivery Streams

- Cultural Development
- Public Art
- Wollongong Art Gallery
- Illawarra Performing Arts Centre
- Wollongong Town Hall

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals

We foster a diverse economy, and we value innovation, culture, and creativity



##### Finances (000'S)

Revenue \$150

Expense \$(8,595)

Net \$(8,445)

##### How

Advocate for the development of creative industries and provide support to this sector through the delivery of the Cultural Plan – Creative Wollongong 2024-2033.

Delivery of community cultural development programs, forums, and information dissemination.

Manage the Wollongong Art Gallery with a diverse program of exhibitions, education, forums and public programs.

Support and develop public art through implementation of 'Animating Wollongong' Public Art Strategy 2022-2032.

Manage and implement the Annual Cultural Grants program for individuals and organisations.

Manage the Creative Wollongong Studios, providing workspaces for Wollongong-based artists.

Facilitate and support community arts festivals and activations which provide opportunities for local creatives, performers, and community groups to showcase their skills and for Wollongong to celebrate its unique culture.

## Arts and Culture

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Implement actions from the Cultural Plan - Creative Wollongong 2024-2033	✓	✓	✓	✓	3.11	Cultural Development
Deliver community cultural development festival	✓	✓	✓	✓	3.9	Cultural Development
Implement priorities from Framing our Future: Wollongong Art Gallery Strategic Plan 2020-2025	✓	✓	✓	✓	3.12	Wollongong Art Gallery
Implement the 'Animating Wollongong: Public Art Strategy 2022-2032'	✓	✓	✓	✓	3.11	Public Art
Contribute to the vibrancy, growth and sustainability of the 24-hour economy through programming, partnerships, policy reform and advocacy	✓	✓	✓	✓	3.4	Cultural Development
Implement the funding agreement with Illawarra Performing Arts Centre Limited	✓	✓	✓	✓	3.4	Illawarra Performing Arts Centre

### Supporting Documents

Creative Wollongong 2024-2033  
 Disability Inclusion Action Plan 2020-2025  
 Economic Development Strategy 2019-2029  
 Framing Our Future: Wollongong Art Gallery Strategic Plan 2020-2025  
 Cultural Tourism Strategy 2018  
 Reconciliation Action Plan 2021-2023  
 Animating Wollongong Public Art Strategy 2022-2032

## Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

### City Centre Management

#### Responsibility Manager Community Culture and Engagement

##### Why

Wollongong Central Business District is the regional centre providing employment, business opportunities, and attractive community spaces delivering a vibrant, modern, city with an active evening economy.

##### What

From Wollongong Station to the Wollongong Foreshore, City Centre Management supports the activation of the Wollongong Central Business District and works with partners to improve its attractiveness and increase visitation. This service delivers a range of activation, marketing, and placemaking strategies/initiatives and works with a range of business stakeholders to identify opportunities for collaboration. This service also ensures the smooth operation of the City Centre and, particularly, Crown Street Mall which is funded by the Special Mall Levy.

##### Delivery Streams

- City Centre and Crown Street Mall

##### 2035 Community Strategic Plan

We foster a diverse economy, and we value innovation, culture, and creativity

##### United Nations Sustainable Development Goals

8 DECENT WORK AND ECONOMIC GROWTH



9 INDUSTRY, INNOVATION AND INFRASTRUCTURE



11 SUSTAINABLE CITIES AND COMMUNITIES



##### Finances (000'S)

Revenue \$1,369

Expense \$(3,772)

Net \$(2,403)

##### How

Manage the operations of the Wollongong Central Business District which includes; day-to-day management; graffiti removal; civil and grounds maintenance; and Crown Street Mall vehicular access. Deliver City Centre marketing and promotion strategies and programs. Deliver an events and activation program in accordance with the Crown Street Mall Activity Policy. Strengthen the connection between places and people for both workers and visitors through placemaking projects.

## City Centre Management

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Deliver increased City Centre marketing and activation initiatives to support the local and regional economy	✓	✓	✓	✓	3.4	City Centre and Crown Street Mall
Implement a range of activation initiatives across the City Centre Precincts	✓	✓	✓	✓	3.4	City Centre and Crown Street Mall
Deliver an integrated marketing campaign that reflects the 'city experience'	✓	✓	✓	✓	3.3	City Centre and Crown Street Mall
Develop and implement Placemaking projects	✓				3.3	City Centre and Crown Street Mall

### Supporting Documents

A City for People - Public Spaces Public Life 2016-2019  
 Economic Development Strategy and Action Plan 2019-2029  
 Wollongong Community Safety Plan 2021-2025  
 Creative Wollongong Implementation Plan 2024-2033  
 Wollongong Local Environmental Plan 2009  
 Wollongong Development Control Plans 2009  
 Wollongong City Centre Urban Design Framework  
 Draft Integrated Transport Strategy

## Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

### Economic Development

#### Responsibility *Director Planning and Environment*

##### Why

To support our existing business and attract new business and investment opportunities, create employment to retain local talent. As the regional capital, Wollongong not only plays an important role for employment for Wollongong residents but, in particular, for residents in neighbouring Local Government Areas. We support growth sectors and seek opportunities to diversify and grow the Wollongong economy as the Illawarra's regional capital and main employment centre.

##### What

This service promotes sustainable economic development across the Wollongong Local Government Area through implementation of the Economic Development Strategy 2019-2029. The service contributes to a number of economic development programs and initiatives in partnership with business, government, the University of Wollongong, and a range of business and industry stakeholders.

##### Delivery Streams

- Economic Development
- Destination Wollongong

##### 2035 Community Strategic Plan

We foster a diverse economy, and we value innovation, culture, and creativity

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$1

Expense \$(2,863)

Net \$(2,862)

##### How

Implementation of the Economic Development Strategy 2019-2029 to attract future investment, business, and jobs growth in key target growth sectors and existing industry in line with the 10,500 new net jobs target by 2029.

Ongoing delivery of the Invest Wollongong program in partnership with the NSW Government and University of Wollongong promoting Wollongong as a superior business location, including opportunities to promote the Wollongong Central Business District as a legitimate alternate office market.

Facilitate a coordinated response to business and investment enquiries, including facilitating major projects.

Facilitate engagement with the local small business community including opportunities to make it easier to do business and create a business-friendly environment by providing accessible information including business support programs and business opportunities.

Continue to monitor and advise Council on current economic trends, including opportunities and challenges facing the economy.

Administer the Destination Wollongong 2021-2026 Funding Agreement.

Work with existing industry groups, local Chambers of Commerce, and networks to support the ongoing growth and development of our existing key target sectors and local small business sector.

## Economic Development

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Complete a mid-term review of the Economic Development Strategy 2019-2029	✓				3.5	Economic Development
Deliver the Economic Development Strategy 2019-2029	✓	✓	✓	✓	3.5	Economic Development
In partnership with NSW Government and the University of Wollongong, deliver the Invest Wollongong program	✓	✓	✓	✓	3.2	Economic Development
Develop and deploy an updated funding agreement with Destination Wollongong	✓	✓	✓	✓	3.8	Destination Wollongong
Collaborate with external agencies on regional economic development and tourism initiatives	✓	✓	✓	✓	3.10	Economic Development

### Supporting Documents

Economic Development Strategy 2019-2029  
 Destination Wollongong Major Events Strategy 2021-2026  
 Wollongong Housing Strategy 2023  
 Wollongong Retail and Business Centres Strategy 2023  
 Wollongong Industrial Lands Review 2023  
 Wollongong City Centre Urban Design Framework  
 Wollongong Local Environmental Plan 2009  
 Development Control Plan 2009

## Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

### Engagement, Communications and Events

#### Responsibility Manager Community Culture and Engagement

##### Why

Our community want to have access to information and opportunities to inform decision making. They wish to participate in civic events and have access to events and festivals where communities and visitors can gather together and celebrate.

##### What

The service is responsible for communications and marketing including; proactive and reactive communications; community engagement; delivery of major community events; management of Sister City Relations; coordination of Council's Financial Assistance Policy; and the provision of communications, marketing, graphic design, digital content, print, and signage needs for the organisation.

##### Delivery Streams

- Community Engagement
- Events Coordination
- Communications and Marketing
- Visual Strategy
- Corporate Relations

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals

We foster a diverse economy, and we value innovation, culture, and creativity



##### Finances (000'S)

Revenue \$362

Expense \$(4,702)

Net \$(4,340)

##### How

Promote and grow use of online engagement tools to connect and gather feedback from the community.  
Implementation of Community Engagement Strategy Council Policy and targeted engagement plans.  
Provide relevant and engaging content to deliver timely and accurate communication and engagement with the community.  
Deliver a marketing and brand strategy to improve the effectiveness and consistency of Council's communications and marketing; increase the awareness of Council's services and contribute to improving community satisfaction.  
Promote Council's services and activities, demonstrating the value and impact to residents, businesses, and visitors. Reflect Council's critical position in the community as a service delivery and an advocate.  
Support the workforce in producing Plain English and Accessible English communications.  
Continue to streamline processes and optimise efficiencies in the graphic design, printery, and sign shop areas.  
Deliver major community celebrations including New Year's Eve, Australia Day, and Civic Receptions.  
Support local, major and international events within the region to benefit the community and showcase the Wollongong Local Government Area.

### How continued

Coordinate the Community Grants and Financial Assistance Policy.  
Contribute to The Salvation Army, Southern Stars, and Wollongong Eisteddfod.  
Provide an Events Concierge Service to event holders looking to deliver major events across the Local Government Area.  
Deliver Council's annual community events program as well as providing support and advice on matters of protocol and civic events that recognise our community.

## Engagement, Communications and Events

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Deliver a diverse range of community engagement opportunities to receive feedback and guide Council's services	✓	✓	✓	✓	3.11	Community Engagement
Host six major events reflecting priority sectors and contribute to the acquisition and management of signature events	✓	✓	✓	✓	3.9	Events Coordination
Prepare and implement a Major Events Strategy	✓	✓	✓	✓	3.9	Events Coordination
Develop and deliver an organisational Brand Strategy	✓	✓	✓	✓	3.8	Communications and Marketing
Deliver civic activities which recognise and celebrate the city's people	✓	✓	✓	✓	3.8	Communications and Marketing

### Supporting Documents

Destination Wollongong Major Events Strategy 2021-2026  
Community Engagement Strategy Council Policy  
Creative Wollongong Implementation Plan 2024-2033  
Economic Development Strategy 2019-2029  
Disability Inclusion Action Plan 2020-2025

## Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

### Tourist Parks

#### Responsibility Manager Commercial Operations and Property

##### Why

To deliver income generating activities that supports Council's financial sustainability and investment to services to the community and contributes to the visitor economy.

##### What

Wollongong City Tourist Parks provide beachside accommodation for visitors to the Wollongong Local Government Area at Bulli, Corrimal and Windang. The three Tourist Parks compete in a commercial environment and operate accordingly to ensure they remain commercially viable and provide an acceptable return to Council.

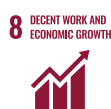
##### Delivery Stream

- Tourist Parks

##### 2035 Community Strategic Plan

We foster a diverse economy, and we value innovation, culture, and creativity

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$9,856

Expense \$(8,517)

Net \$(1,339)

##### How

Provide holiday accommodation for tourists in the Wollongong Local Government Area through the provision of accommodation such as cabins, powered sites, unpowered sites, and annual sites.

Operate an efficient, well managed business providing a return to Council.

Contribute to the promotion of tourism in Wollongong Local Government Area through the provision of industry leading facilities.

Plan, review, and implement Masterplans to maximise utilisation.

## Tourist Parks

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Manage Council's three commercial tourist parks at Bulli, Corrimal and Windang to optimise service delivery and contribute to Council's financial sustainability	✓	✓	✓	✓	3.11	Tourist Parks

### Supporting Documents

Places for People: Wollongong Social Infrastructure Planning Framework 2018-2028  
Wollongong City Tourist Parks Improvement Strategy and Masterplan 2017-2022

### Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

#### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
3.1 Number of Crown Street Mall inbound people movements via public domain entrances	Increase	Not available	1,200,000 <i>Annual result</i>
3.2 Residents' average satisfaction score with graffiti prevention and removal <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	3.60	3.40*
3.3 Number of visitors to the Wollongong Art Gallery	Increase	44,449 (impacted by COVID19) <i>Annual result</i>	51,228 <i>Annual result</i>
3.4 Residents' average satisfaction score with Wollongong Art Gallery exhibitions	Minimum score of 3.75	New measure	New measure
3.5 Number of visitors to the Illawarra Performing Arts Centre and Town Hall	Increase	62,343 (impacted by COVID19) <i>Annual result</i>	123,202 <i>Annual result</i>
3.6 Residents' average satisfaction score with Illawarra Performing Arts Centre and Town Hall <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.20	4.30*
3.7 Number of visits to Wollongong City Council's website	Increase	New measure	New measure
3.8 Residents' average agreement score with the statement 'it is easy to find information on Council's website' <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Increase	Not available	3.60*

### Goal 3 | We foster a diverse economy, and we value innovation, culture, and creativity

#### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
3.9 Percentage of residents using Council e-newsletter, social media channels and website to get information	Increase	New measure	New measure
3.10 Percentage growth in audiences using Council-owned channels (e.g. e-newsletter, social media, website) to get information	Increase	New measure	New measure
3.11 Percentage of residents participating in Council community engagement activities	Increase	New measure	New measure
3.12 Residents' average satisfaction score with Council informing the community about its services and facilities <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Minimum score of 3.75	New measure	New measure
3.13 Number of new business enquiries/engagements	Approximately 30 per quarter	New measure	New measure
3.14 Number of jobs located within the Wollongong Local Government Area <i>* Latest data 2022-2023</i>	Increase	97,740	102,802*
3.15 Occupancy rate of tourist park powered sites	Greater than 50%	43% (impacted by COVID19) <i>Annual result</i>	52% <i>Annual result</i>
3.16 Occupancy rate of tourist park cabins	Greater than 65%	62% (impacted by COVID19) <i>Annual average</i>	70% <i>Annual result</i>
3.17 Percentage of tourists satisfied with Council's tourist parks (Bulli, Corrimal and Windang)	Greater than 85%	New measure	New measure



*Image: Aboriginal Smoking Ceremony,  
Sculpture in the Garden, Wollongong  
Botanic Garden*

# Goal 4 | Inclusive

We have a healthy, respectful, and inclusive community

## Objectives

Respect, engage and recognise diverse Aboriginal and Torres Strait Islander communities, their rich histories and continuing culture.

Strong diverse local cultures are supported in a welcoming community where everyone belongs.

Residents have easy and equitable access to information and services and play an active role in the decisions that affect our city.

There is an improvement in physical and mental health, wellbeing and belonging in our community.

## How will we get there?

- 4.1 Accessible and appropriate health care services are available to the community.
- 4.2 Provide a variety of quality and accessible public spaces and opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.
- 4.3 Provide safe, well-maintained and accessible beaches and aquatic facilities, and promote water and beach recreation safety to residents and visitors.
- 4.4 Plan for, and provide opportunities for inclusion for people of all abilities in our community.
- 4.5 Healthy, active ageing programs are provided and promoted in partnership with government agencies and community organisations.
- 4.6 Work together to reduce crime, and achieve a safe, and resilient community.
- 4.7 Work towards enabling all people in our community to have access to safe, nutritious, affordable, and sustainably produced food.
- 4.8 Provide our community with equitable services, access to information services, and opportunities to inform decision-making.
- 4.9 Provide programs, services and places including libraries and facilities for social cohesion, cultural activities and community belonging.
- 4.10 Work in partnership to reduce inequity and build on opportunities to strengthen vulnerable communities.
- 4.11 Partner with our diverse communities, including Local Aboriginal and Torres Strait Islander, and Culturally and Linguistically Diverse communities on programs and projects.
- 4.12 In the spirit of reconciliation, build awareness and understanding of Local Aboriginal and Torres Strait Islander culture, heritage and histories.
- 4.13 Support and strengthen the local community services sector.
- 4.14 Council demonstrates responsible leadership that is customer focused, demonstrates respect and inclusion, and uses resources that are managed effectively to ensure long-term sustainability.

## Goal 4 | We have a healthy, respectful, and inclusive community

### Aged and Disability Services

*Responsibility Manager Community Culture and Engagement*

#### Why

Strengthen and support our vulnerable communities, through the delivery of funding programs.

#### What

Build the capacity of older people and people with disability to participate fully in community life.

Provide access to services for frail, older people and people with disability and their carers to enable them to continue to live independently in the community.

#### Delivery Streams

- Community Transport
- Social Support Programs

#### 2035 Community Strategic Plan

We have well planned, connected, and liveable places

We have a healthy, respectful, and inclusive community

#### United Nations Sustainable Development Goals



#### Finances (000'S)

Revenue \$3,575

Expense \$(3,367)

Net \$(208)

#### How

Provide services for older people, people with disability and their carers, to support them to maintain quality of life and continue to live independently in the community.

Direct provision of Community Transport Services to people aged over 65 years, or who are transport disadvantaged to maintain access to essential services and participation in community life.

Deliver Social Support Services, including respite, group and individual support programs.

Develop and promote community support services.

*This service is dependent on funding from the Commonwealth Government and Transport for NSW.*

## Aged and Disability Services

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Support the delivery of programs providing social connection for older people and their carers	✓	✓			4.5	Social Support Programs
Deliver the Community Transport Services Program across the Wollongong and Shellharbour Local Government Areas	✓	✓			2.15	Community Transport
Investigate options for alternative service delivery models for Community Transport, in response to Commonwealth and NSW Government reforms and policy	✓	✓			2.15	Community Transport

### Supporting Documents

Disability Inclusion Action Plan 2020-2025

## Goal 4 | We have a healthy, respectful, and inclusive community

### Aquatic Services

#### Responsibility Manager Sport and Recreation

##### Why

Our community wants a variety of quality, safe, well maintained, and accessible beaches and aquatic recreation facilities.

##### What

Wollongong City Council operates 17 patrolled beaches, two heated swimming pools at Dapto and Corrimal, six free public swimming pools located at Helensburgh, Thirroul, Western Suburbs (Unanderra), Continental Baths (Wollongong), Port Kembla and Berkeley. We have nine ocean rock pools situated at Coalcliff, Wombarra, Coledale, Austinmer, Bulli, Woonona, Bellambi, Towradgi and Wollongong Gentleman's pool. Aquatic Services also provides ocean and pool lifeguard services, and surf education programs.

##### Delivery Streams

- Community Pools
- Commercial Heated Pools
- Beach Services
- Ocean Rock Pools

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals

We have  
a healthy,  
respectful,  
and inclusive  
community



##### Finances (000'S)

Revenue \$1,541

Expense \$(18,379)

Net \$(16,839)

##### How

Provide affordable and equitable access to beach and pool recreational services for the Wollongong community.

Operational management at Council's 17 patrolled beaches throughout the Wollongong Local Government Area.

Work with volunteers and contractors to provide services including: surf lifesaving; surfing tuition; swim training; and learn to swim programs.

Monitor and implement appropriate responses to ensure improved mobility, surveillance, surf education and emergency response.

Monitor and respond to the demands on our foreshore areas, including lifeguarding services, garbage, littering, and waste collection.

Operate and maintain two heated swimming pools at Dapto and Corrimal and six free public swimming pools located at Helensburgh, Thirroul, Western Suburbs (Unanderra), Continental Baths (Wollongong), Port Kembla and Berkeley.

Maintain nine ocean rock pools situated at Coalcliff, Wombarra, Coledale, Austinmer, Bulli, Woonona, Bellambi, Towradgi and Wollongong Gentleman's pool.

Deliver Water Safety Education Programs to schools, TAFE, and University of Wollongong students and coordinate a range of education programs to provide safe community access to beaches.

Implement program opportunities and innovative activity options to encourage healthy living, optimise user experience, increase patronage, and new revenue streams at our supervised public swimming pools.

Maintain key statistics on beach usage, incidents and preventative actions based on year-on-year comparisons, and manage service levels accordingly.

Implement a program to maintain pool amenities, consistent with good design principles.

Explore and deploy Smart Technology options to better obtain and utilise attendance and event data to inform Lifeguard services provision.

## Aquatic Services

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Plan, design and undertake renewal works at Council's Community, Commercial Pools and Ocean Rock Pools in accordance with the Infrastructure Delivery Program	✓	✓	✓	✓	4.3	Community Pools/ Commercial Pools/Ocean Pools
Work with the North Wollongong Surf Life Saving Club to explore storage options	✓	✓	✓	✓	4.3	Beach Services
Progress concept plans, investigations, and detailed designs for a Community Recreation and Aquatic Centre in Cleveland to service the Southern Suburbs	✓	✓	✓	✓	4.3	Community Pools
Develop and deploy the Aquatic and Indoor Sport Strategy	✓	✓	✓	✓	4.3	Community Pools/ Commercial Pools/
Develop and deploy the Beach Services and Surf Sports Strategy	✓	✓	✓	✓	4.3	Beach Services
Implement funded actions from The Future of Our Pools Strategy 2014-2024 including facility upgrades	✓				4.3	Community Pools/ Commercial Pools/Ocean Pools
Implement funded actions from the Beach and Foreshore Access Strategy 2019-2028	✓	✓	✓	✓	4.3	Beach Services

### Supporting Documents

Places for People Wollongong Social Infrastructure Planning Framework 2018-2028  
 Places for the Future: Social Infrastructure Future Direction 2023-2036  
 Asset Management Plans  
 The Future of Our Pools Strategy 2014-2024  
 Beach and Foreshore Access Strategy 2019-2028  
 Climate Change Adaptation Plan 2022  
 Coastal Zone Management Program 2017

## Goal 4 | We have a healthy, respectful, and inclusive community

### Community Facilities

#### Responsibility Manager Libraries and Community Facilities

##### Why

Our community want to have a variety of safe, accessible and quality community facilities to meet, share and celebrate.

##### What

This service manages and operates 76 Council-owned community facilities across the Wollongong Local Government Area. This includes Neighbourhood Centres Senior Citizens Centres; Childcare Centres; Libraries; Community Centres; and Community Halls.

##### Delivery Stream

- Community Facilities

##### 2035 Community Strategic Plan

We have a healthy, respectful, and inclusive community

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$1,431

Expense \$(7,191)

Net \$(5,759)

##### How

Provision of quality, accessible and affordable community facilities and day to day management of Council run facilities.

Manage a number of 'direct-run' Council facilities, supporting community development and enabling community groups to develop and deliver community services.

Plan long-term social infrastructure planning and managing a range of functions associated with the maintenance, design, replacement or refurbishment of new and existing community facilities.

Manage Licence Agreements, licensee relationships and the sustainability of licensing arrangements.

Support community groups and community members to access Council's community facilities to learn, create, celebrate and connect.

Provide affordable, accessible venues for small, start-up enterprises to deliver services, recreational activities and programs.

Provide support for not-for-profit groups via provision of affordable access to community assets.

Maintain, improve and reinvest in community facilities to better meet the needs of community groups, including compliance and improved sustainability.

Deliver community facility upgrades at Balgownie Village Community Centre, Dapto Ribbonwood Centre, Figtree Community Hall, Otford Community Centre and Port Kembla Community Centre Hall.

Partner with Early Childhood Education and Care (ECEC) sector in relation to social infrastructure planning/community facilities planning.

## Community Facilities

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Deliver 'Places for People' Forward Directions Plan 2023-2036 (Implementation Plan)	✓	✓	✓	✓	4.2	Community Facilities
Plan and deliver a new Community Centre and Library at Warrawong to serve Wollongong's southern suburbs	✓	✓	✓		4.2	Community Facilities
Plan and deliver a new Community Centre and Library to meet the needs of the community in Helensburgh and surrounding suburbs	✓	✓	✓	✓	4.2	Community Facilities
Progress planning and renewal of community facilities across the portfolio	✓	✓	✓	✓	4.2	Community Facilities

### Supporting Documents

Places for People Wollongong Social Infrastructure Planning Framework: 2018-2028  
 Places for the Future Social Infrastructure Future Directions Plan 2023-2036  
 Asset Management Plans  
 Discover Learn and Connect Wollongong City Libraries Strategy 2024-2028  
 Coastal Zone Management Plan 2017  
 Climate Change Adaptation Plan 2022  
 Public Toilet Strategy 2019-2029  
 Urban Heat Strategy 2023

## Goal 4 | We have a healthy, respectful, and inclusive community

### Community Programs

#### Responsibility Manager Community Culture and Engagement

##### Why

Our community has told us they want a safe community that values and respects differences and works in partnership to build and strengthen vulnerable communities. Our community want to build awareness and understanding of local Aboriginal and Torres Strait Islander culture, heritage, and histories. Local groups and communities are supported by programs, events, and festivals to celebrate cultural traditions and contemporary practices.

##### What

Community programs deliver support to people living in the Wollongong Local Government Area. These services deliver community programs, building community capacity and wellbeing.

##### Delivery Streams

- Community Development
- Social Planning
- Community Safety and Graffiti Prevention

##### 2035 Community Strategic Plan

We have a healthy, respectful, and inclusive community

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$55

Expense \$(5,007)

Net \$(4,952)

##### How

Plan and deliver community development and placemaking initiatives.

Involve children in Council's planning and decision-making processes.

Deliver projects and activities aimed to reduce crime and increase the perception of safety in the community.

In partnership with local Aboriginal organisations deliver community development activities to foster reconciliation, social inclusion, and celebrate the contribution of Aboriginal people to the city.

Provide internal advice on access, planning, and community safety.

Resource and support organisations, within the sector to deliver high quality services to the community.

Explore opportunities to work in partnership with other relevant agencies providing services for the homeless.

## Community Programs

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Deliver a range of community development activities and programs that focus on diversity, access, inclusion, and capacity building	✓	✓	✓	✓	4.9	Community Development
Review and deliver the 'Innovate' Reconciliation Action Plan	✓	✓	✓	✓	4.12	Community Development
Deliver the Community Safety Action Plan 2021-2025	✓				4.6	Community Safety and Graffiti Prevention
Prepare and deliver a new Community Safety Action Plan 2026-2030	✓	✓	✓	✓	4.6	Community Safety and Graffiti Prevention
Deliver the Disability Inclusion Action Plan 2020-2025	✓	✓	✓	✓	4.4	Community Development
Implement strategies to embed Child Safe standards	✓	✓	✓	✓	4.10	Community Development
Initiate opportunities and projects to support the community	✓	✓	✓	✓	4.9	Community Development

### Supporting Documents

Wollongong Community Safety Action Plan 2021-2025  
 Disability Inclusion Action Plan 2020-2025  
 Reconciliation Action Plan 2021-2023  
 Child Safe Implementation Plan  
 Wollongong Housing Strategy 2023

## Goal 4 | We have a healthy, respectful, and inclusive community

### Corporate Strategy

Responsibility *Chief Financial Officer*

#### Why

To identify the community's vision and goals and communicate these through the Community Strategic Plan. Transform community aspirations into Council's Delivery Program to be resourced and actioned through Council's Services.

#### What

Corporate Strategy responds to the community's needs from engagement, prepares, monitors, and reports on Council's progress to our community, coordinates research and performance measurement, and carries out strategic and business improvement projects.

#### Delivery Streams

- Organisational Planning
- Business Improvement

#### 2035 Community Strategic Plan

#### United Nations Sustainable Development Goals

We have  
a healthy,  
respectful,  
and inclusive  
community



#### Finances (000'S)

Revenue \$0

Expense \$(1,842)

Net \$(1,842)

#### How

Coordinate Council's Integrated Planning and Reporting including the development of the Community Strategic Plan, Council's Delivery Program, and Operational Plan.

Prepare reports for the community on progress toward delivery of the Community Strategic Plan and Delivery Program, and Operational Plan.

Coordinate organisational research to support decision making and service delivery to the community.

Coordinate an organisational approach to developing Supporting Documents (strategies and plans) that are integrated into the Delivery Program process.

Coordinate the reporting of Council's performance measures.

Undertake Community Surveys, including the Wollongong Community Satisfaction Survey.

Coordinate major corporate projects.

Oversee and maintain the Project Management Framework.

Contribute to strategic and organisational business improvement projects.

## Corporate Strategy

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Facilitate the review and preparation of the Community Strategic Plan				✓	4.14	Organisational Planning
Coordinate the review and preparation of Council's Delivery Program and Operational Plan	✓	✓	✓	✓	4.14	Organisational Planning
Coordinate Council's Service Optimisation Program	✓	✓	✓	✓	4.14	Business Improvement

### Supporting Documents

Our Wollongong Our Future 2035 Community Strategic Plan  
Resourcing Strategy 2025-2035  
Delivery Program 2025-2029 and Operational Plan 2025-2026

## Goal 4 | We have a healthy, respectful, and inclusive community

### Integrated Customer Service

#### Responsibility Manager Customer and Business Integrity

##### Why

Excellent customer service is at the core of everything we do, from assisting with service requests to responding to enquiries around development or significant Council projects. We endeavour to answer enquiries at the first point of contact wherever possible and provide our community with equitable access to information and opportunities to inform decision making.

##### What

Provision of a professional and efficient customer service experience with Council through a variety of methods.

##### Delivery Stream

- Customer Service Delivery

##### 2035 Community Strategic Plan

We have  
a healthy,  
respectful,  
and inclusive  
community

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$0

Expense \$(3,602)

Net \$(3,602)

##### How

First point of contact for face to face, online and telephone enquiries with the aim of resolving requests at the first point of contact wherever possible.

Registering of more complicated enquiries to be appropriately addressed in a timely manner by the relevant sections of Council.

Development and support of customer service request management system.

Development and support of Council's Knowledge Base.

## Integrated Customer Service

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Prepare and implement customer experience strategy	✓	✓			4.14	Customer Service Delivery
Review Council's customer service and engagement channels with a focus on inclusion, participation and the overall customer experience	✓	✓	✓	✓	4.14	Customer Service Delivery
Review the customer service journey across targeted, high priority operations as part of the Service Optimisation Program and identify opportunities for improvement	✓				4.14	Customer Service Delivery

### Supporting Documents

Not applicable to this Service.

## Goal 4 | We have a healthy, respectful, and inclusive community

### Leisure Centres

*Responsibility Manager Sport and Recreation*

#### Why

Provide quality and accessible leisure facilities for sport, play, leisure, and recreation that contributes to the health and wellbeing of our community.

#### What

This service involves the provision of commercially operated recreation centres at Beaton Park, Wollongong and Lakeside Leisure Centre, Kanahooka.

#### Delivery Stream

- Leisure Centres

#### 2035 Community Strategic Plan

We have a healthy, respectful, and inclusive community

#### United Nations Sustainable Development Goals

3 GOOD HEALTH AND WELL-BEING



11 SUSTAINABLE CITIES AND COMMUNITIES



#### Finances (000'S)

Revenue \$3,447

Expense \$(4,977)

Net \$(1,530)

#### How

Develop and deliver sustainable fitness, swimming, and recreational programs and services to the community through Beaton Park and Lakeside Leisure Centres.

Continue to work with and partner with sporting clubs and associations to continue to deliver pathway opportunities for the community.

Provision of Learn to Swim Programs.

Operate efficient, well managed businesses providing a financial return to Council at Beaton Park and Lakeside Leisure Centres which provide a range of health and fitness opportunities to the community.

Pursue key actions outlined in the updated Sportsground and Sporting Facilities Strategy.

Increase utilisation of Council's recreation and leisure assets.

Explore opportunities to continue to implement and review the Beaton Park Regional Precinct Masterplan.

## Leisure Centres

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Review and implement industry leading technologies to provide cost effective and efficient and seamless experience for customers	✓	✓	✓	✓	4.14	Leisure Centres
Undertake detailed design planning for the Beaton Park Aquatic and Recreation Centre	✓	✓			4.2	Leisure Centres

### Supporting Documents

Beaton Park Masterplan

Beaton Park Plan of Management

Places for People Wollongong Social Infrastructure Planning Framework 2018-2028

Places for the Future Social Infrastructure Future Directions Plan 2023-2036

## Goal 4 | We have a healthy, respectful, and inclusive community

### Libraries

#### Responsibility Manager Libraries and Community Facilities

##### Why

Quality services, libraries and facilities are available to communities to access and gather information and connect through programs.

##### What

Wollongong City Libraries delivers information, learning outcomes, and access to resources for residents and visitors to the Wollongong Local Government Area. The service is delivered from seven libraries and through the Home Library Service, and a range of online services.

##### Delivery Stream

- Library Services

##### 2035 Community Strategic Plan

We have a healthy, respectful, and inclusive community

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$825

Expense \$(12,798)

Net \$(11,973)

##### How

Library services to meet the information, recreation, literacy and participation needs of the community by offering accessible print, movies, music and games, and a range of downloadable media services.

Develop and deliver diverse Local Studies Library projects contributing to the preservation and continued relevance of local history and community stories.

Deliver programs, events, and activities building community connections, engagement, and inclusion.

Provide safe and welcoming spaces for people to meet, connect, study and participate in community life.

Deliver Home Library services to people unable to access their local libraries.

Deliver programs and activities to facilitate learning by community members: Storytime, Baby Bookworms; History Week workshops; Book Clubs; Author talks; craft groups; and a makerspace.

Foster the development of Wollongong as a United Nations Educational, Scientific and Cultural Organisation Learning City.

Deliver learning programs for employment, digital inclusion, innovation, and creativity from 'The Lab' digital learning space.

Review library operating hours to optimise service accessibility and community benefit.

Deploy Wollongong City Libraries' digital services, and technologies.

Collect, analyse, and review customer feedback to continually inform the customer experience.

Deliver customer driven, evolving library collections.

## Libraries

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Deliver the Comic Gong Festival		✓		✓	4.9	Library Services
Deliver library programs that recognise, reflect and celebrate the cultural diversity of our community	✓	✓	✓	✓	4.9	Library Services
Deliver tailored library programs to facilitate access and participation of people with disability	✓	✓	✓	✓	4.4	Library Services

### Supporting Documents

Discover Learn and Connect Wollongong City Libraries Strategy 2024-2028  
 Places for People: Wollongong Social Infrastructure Planning Framework 2018-2028  
 Places for the Future: Social Infrastructure Future Direction 2023-2036

## Goal 4 | We have a healthy, respectful, and inclusive community

### Parks and Sports Fields

*Responsibility Manager Sport and Recreation*

#### Why

Our community has asked for a variety of quality and accessible public places and opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.

#### What

This service operates more than 1,300 parks, reserves and open space areas including 220 playing fields, 7 outdoor fitness stations, 9 turf wickets, and 154 playgrounds across the Wollongong Local Government Area and includes Russell Vale Golf Course. Provision of passive access to community parks and playgrounds, and affordable and equitable access to sports fields and facilities. Service planning for diverse public amenity and recreational opportunities. These services are supported through facilitating casual hire and bookings of parks and sports fields. Twenty-two sports fields are licensed by volunteer or semi-professional sporting clubs.

#### Delivery Streams

- Parks
- Playgrounds
- Russell Vale Golf Course
- Sports fields

#### 2035 Community Strategic Plan

**We have a healthy, respectful, and inclusive community**

#### United Nations Sustainable Development Goals



#### Finances (000'S)

Revenue \$1,443

Expense \$(28,725)

Net \$(27,282)

#### How

Provide quality City Presentation through the provision of attractive Parks and Open Space facilities that provide quality landscape, shade and cover aligned with Urban Greening and Climate Change Adaptation objectives.

Facilitation of casual hire and bookings of parks and sports fields.

Develop, implement, and review policies aligned to public open space, playgrounds, and sports fields.

Provision of safe playground equipment in appropriate locations based on equity and inclusion.

The Russell Vale Golf course includes maintenance and operation of the 18 hole public golf course.

Coordinate the Sports Grants Program with the Sports and Facilities Reference Group.

Support development of local athletes by Funding Agreements with the Illawarra Academy of Sport.

Involve children in the design of public art features within key district and regional play spaces.

Undertake high priority works, as per Council's adopted Landscape Masterplans to strengthen connections and support people movements.

Continue to progress the staged realignment of the outdoor netball courts at Fred Finch Park, Berkeley.

Collaborate with Destination Wollongong to encourage local sporting associations to host and facilitate events.

Manage the multi-use criterium cycle track at Lindsay Maynes Park, Unanderra.

## Parks and Sports Fields

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Subject to Transport for NSW plans for the proposed Bulli Bypass, undertake detailed design planning for Bulli Showground and future use	✓	✓			4.2	Parks
Identify and collaborate with sporting clubs and associations on future planning priorities	✓	✓	✓	✓	4.2	Sports fields
Establish a suite of policies and licence agreements to guide the usage of sporting space and infrastructure by both unstructured recreation activities and structured sport	✓	✓			4.2	Sports fields
Adopt a set of minimum standards for the design and construction of new sports amenity buildings	✓				4.2	Sports fields
Prepare the Bellambi Foreshore Precinct Plan	✓				4.2	Infrastructure Strategic Planning
Progress the planning and development of a Wollongong City Centre Skate Park	✓	✓			4.2	Parks
Progress the planning and development of a Northern Suburbs Skate Park		✓	✓		4.2	Parks

## Parks and Sports Fields

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Support the Illawarra Stingrays Football Club with establishing a home ground location at Lakelands Oval, Dapto by delivering funded drainage upgrades, finalising a long-term licence and supporting the Club with carrying out their grant funded works	✓				4.2	Sports fields
Collaborate with Destination Wollongong and the Australian Baseball League to establish Wollongong as a home base location for a National Baseball League team	✓				4.2	Sports fields
Implement Landscape Masterplan recommendations for Hill 60 Reserve, Port Kembla	✓				4.2	Parks
Progress the development of the Lang Park Masterplan	✓				4.2	Parks
Deliver funded and sportsfield irrigation and drainage infrastructure projects	✓	✓	✓	✓	4.2	Sports fields
Deliver amenities upgrade at Figtree Oval	✓	✓			4.2	Sports fields
Install funded sports field lighting at priority locations in accordance with the Sportsgrounds and Sporting Facilities Strategy 2023-2027	✓				4.2	Sports fields
Deliver amenities upgrade at Thomas Gibson Park, Thirroul	✓				4.2	Sports fields

## Parks and Sports Fields

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Deliver complementary infrastructure to support increased visitation and activation resulting from the Illawarra Escarpment Mountain Bike network	✓				4.2	Parks
Increase percentage of tree cover and vegetation in passive recreation areas aligned with Urban Greening Strategy and Climate Change Adaptation Plan	✓	✓	✓	✓	4.2	Parks
Implement the Sportsgrounds and Sporting Facilities Strategy 2023-2027	✓	✓	✓		4.2	Sports fields
Implement the Landscape Masterplan for Stuart and Galvin Parks, North Wollongong.	✓	✓	✓	✓	4.2	Parks
Implement recommendations of the Public Toilet Strategy 2019-2029 to improve accessibility	✓	✓	✓	✓	4.2	Parks
Implement the adopted Masterplans including: Figtree Oval Recreational Masterplan; King George V Oval; Port Kembla; and Cringila Hills Recreation Masterplan	✓	✓	✓	✓	4.2	Parks

### Supporting Documents

Places for People: Wollongong Social Infrastructure Planning Framework 2018-2028  
 Sportsgrounds and Sporting Facilities Strategy 2023-2027  
 Play Wollongong Strategy 2014-2024  
 Figtree Oval Recreational Masterplan  
 King George V Oval Port Kembla Masterplan  
 Hill 60 Reserve, Port Kembla Masterplan  
 Cringila Hills Recreation Park Masterplan  
 Wollongong Cycling Strategy 2030  
 Sustainable Wollongong 2030 - A Climate Healthy City Strategy  
 Climate Change Mitigation 2023-2030  
 Climate Change Adaptation Plan 2022  
 Urban Heat Strategy 2023

## Goal 4 | We have a healthy, respectful, and inclusive community

### Public Health and Safety

#### Responsibility Manager Regulation and Enforcement

##### Why

Public health is important to our community, and Council has a role in community education, monitoring, and compliance of public health and safety matters.

##### What

This service conducts and manages the registration, inspections, and monitoring of regulated public and environmental health premises including public swimming pools and On-site Sewage Management systems with the aim of ensuring compliance.

The service provides environmental and public health related assessment and referrals as part of the development assessment process. It also involves the development of environmental and public health policies, community education programs, and customer information.

##### Delivery Stream

- Inspections, Education and Registrations

##### 2035 Community Strategic Plan

We are a sustainable and climate resilient city

We have a healthy, respectful, and inclusive community

##### United Nations Sustainable Development Goals



##### Finances (000'S)

Revenue \$615

Expense \$(1,492)

Net \$(876)

##### How

Undertake Council's regulatory role in relation to public and environmental health.

Monitor and inspect food premises, boarding houses, sex industry premises, ear and body piercing premises, hairdressers, beauty salons, and tattooists.

Review all submitted Legionella Premises Audits for compliance and follow up on all cooling water systems with overdue Certificates/Audits in accordance with the requirements of the Public Health Act 2010.

Assess and determine applications and associated inspections relating to the installation and operation of On-site Sewage Management systems.

Inspect and register places of shared accommodation (boarding houses), private swimming pools, and mortuaries.

Undertake routine parking patrols of school zones to protect the safety of children and community.

Manage public safety in relation to declarations of dangerous and menacing dogs in accordance with Companion Animals Act 1998.

Implement a community safety and parking awareness raising programs based on scheduled patrols of schools and identified high risk areas.

Partner with Illawarra Shoalhaven Local Health District in Council's public and environmental health regulatory role.

## Public Health and Safety

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Inspect all medium and high-risk retail food premises annually	✓	✓	✓	✓	4.7	Inspections, Education and Registrations
Maintain inspection programs for public swimming pools, places of shared accommodation, and mortuaries	✓	✓	✓	✓	4.2	Inspections, Education and Registrations

### Supporting Documents

Not applicable to this Service.

## Goal 4 | We have a healthy, respectful, and inclusive community

### Youth Services

#### Responsibility Manager Community Culture and Engagement

##### Why

Our community values and respects young people and provides opportunities for learning, support, social connections, and community engagement.

##### What

Youth Services provides a program of recreation, cultural and education activities to meet the needs of young people aged 12-24 at Wollongong Youth Centre and across the Wollongong Local Government Area.

Council funds the Neighbourhood Youth Work Program in Port Kembla and Berkeley to support the needs of young people in the community.

##### Delivery Streams

- Neighbourhood Youth Work Program
- Wollongong Youth Services

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals

We have a healthy, respectful, and inclusive community



##### Finances (000'S)

Revenue \$45

Expense \$(1,579)

Net \$(1,533)

##### How

Provide information and referrals for target groups.

Involve young people in Council planning and decision-making processes.

Deliver programs that build social connections and inclusion, community engagement, information and referrals.

Advocate for the needs of young people and showcase the positive contribution they make to our community.

Coordinate, monitor, and evaluate the Neighbourhood Youth Work Program.

Provide sector support including coordination of the Wollongong Youth Network.

Manage the operation of Wollongong Youth Centre.

## Youth Services

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Provide opportunities for young people to develop skills, experience, and exposure in creative industries	✓	✓	✓	✓	4.9	Wollongong Youth Services
Deliver a range of youth development opportunities with a focus on engagement, inclusion, skill development, sector development, and support	✓	✓	✓	✓	4.8	Wollongong Youth Services
<b>Supporting Documents</b>						
Not applicable to this Service.						

## Goal 4 | We have a healthy, respectful, and inclusive community

### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
4.1 Number of people over 65 using community transport	Increase	9,600 <i>Annual result</i>	10,770 <i>Annual result</i>
4.2 Number of hours of social support provided to people aged over 65	Maintain	21,392 <i>Annual result</i>	26,801 <i>Annual result</i>
4.3 Number of visitors to Council commercial heated pools (Beaton Park, Corrimal, Dapto).	At least 180,000 per annum	166,442 (impacted by COVID19) Doesn't include Beaton Park <i>Annual result</i>	227,093 <i>Annual result</i>
4.4 Residents' average satisfaction score with Council commercial heated pools (Beaton Park, Corrimal, Dapto) <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.10	4.10*
4.5 Residents' average satisfaction score with public swimming pools (free) (Continental, Port Kembla, Berkeley, Western Suburbs, Thirroul, Helensburgh) <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.10	4.10*
4.6 Residents' average satisfaction score with patrolled beaches <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.50	4.50*



## Goal 4 | We have a healthy, respectful, and inclusive community

### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
4.7 Residents' average satisfaction score with tidal rock pools <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.20	4.20*
4.8 Residents' average satisfaction score with lifeguard services	Minimum score of 3.75	New measure	New measure
4.9 Number of hours Council managed district centres are used (Thirroul, Corrimal and Dapto)	Increase	21,029 (impacted by COVID19) <i>Annual result</i>	34,793 <i>Annual result</i>
4.10 Number of visitors to Council managed district centres (Thirroul, Corrimal and Dapto)	Increase	90,992 (impacted by COVID19) <i>Annual result</i>	229,637 <i>Annual result</i>
4.11 Residents' average satisfaction score with managed district centres (Thirroul, Corrimal and Dapto) <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.20	4.30*
4.12 Residents' average satisfaction score with customer service centre <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	3.90	3.90*
4.13 Percentage of customer enquiries resolved at the first point of contact	Increase	New measure	New measure



## Goal 4 | We have a healthy, respectful, and inclusive community

### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
4.14 Percentage of customer requests completed within 10 working days	80%	New measure	New measure
4.15 Residents' average satisfaction score with leisure centres (Beaton Park/ Lakeside) <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.10	3.90*
4.16 Number of visitors to Council libraries	Increase	Not available	470,918 <i>(includes all libraries)</i>
4.17 Number of active library members	Increase	New measure	New measure
4.18 Number of physical and digital loans <i>*Estimate - awaiting State Library NSW to release latest data</i>	4.36 per capita per annum	1,066,371 (4.85 per capita)	1,446,538 (6.58* per capita)
4.19 Number of participants in library learning programs	Increase	34,401 (impacted by COVID19)	46,646 <i>Annual result</i>
4.20 Number of library learning programs	Increase	714 (impacted by COVID19)	2,497 <i>Annual result</i>
4.21 Residents' average satisfaction score with libraries <i>*Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.40	4.40*



## Goal 4 | We have a healthy, respectful, and inclusive community

### Measuring Success

Measure	Target/Desired Trend	Data (2021)	Current Data (2024)
4.22 Residents' average satisfaction score with library services <i>*Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.30	4.20*
4.23 Residents' average satisfaction score with parks and open spaces	Minimum score of 3.75	New measure	New measure
4.24 Residents' average satisfaction score with sports fields and facilities	Minimum score of 3.75	New measure	New measure
4.25 Residents' average satisfaction score with children's playgrounds <i>*Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Increase	3.90	3.90*
4.26 Residents' average satisfaction score with Russell Vale Golf Course <i>*Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Maintain	4.20	4.20*
4.27 Residents' average satisfaction score with condition/cleanliness of public toilets	Minimum score of 3.75	New measure	New measure
4.28 Residents' average satisfaction score with the location/availability of public toilets	Minimum score of 3.75	New measure	New measure
4.29 Number of participants in programs and activities delivered to young people through the youth centre	24,000 per annum	24,788 <i>Annual result</i>	27,074 <i>Annual result</i>





*Image: Staff at Thirroul Community Centre*

## Our Wollongong Our Future 2035 Community Strategic Plan

# Support Services

Council's 33 Services form the foundation of the Delivery Program and Operational Plan. Council's Services are presented under their best fit goal. Five Services form an additional group called Support Services to demonstrate that these Services support the delivery of all goals.

### What are the Support Services?

- Employee Services
- Financial Services
- Governance and Administration
- Information Management and Technology
- Infrastructure Strategy and Support



Image: Towradgi rock pool maintenance

## Support Services

### Employee Services

#### Responsibility Manager People and Culture

##### Why

Our workforce is able to support Council's service delivery now and into the future. Our workplace values and respects differences and operates in keeping with Council's values: Integrity; Courage; Respect; Sustainability; and One-Team.

##### What

Council's Employee Services provides support, advice and information to staff, including: Staff Talent Identification and Talent Management; Preventative Health and Wellbeing initiatives; and ongoing Capability development. Employee Services provides tools and resources supporting Employee Relations, Change Management and Payroll Services. Our service fosters a safe and equitable work environment through the adoption of Diversity and Inclusion and Remuneration and Benefits programs with a focus on skill development enhancing the employee experience.

##### Delivery Streams

- Organisational Development and Change
- Learning and Development
- Industrial Relations
- Attraction and Retention
- Work Health and Safety
- Workers' Compensation and Injury Management
- Remuneration and Performance Management
- Payroll

##### 2035 Community Strategic Plan

##### United Nations Sustainable Development Goals

We have a healthy, respectful, and inclusive community



##### Finances (000'S)

Revenue \$146

Expense \$(10,687)

Net \$(10,541)

##### How

Prepare strategic workforce planning and internal People and Culture services including the implementation of the People and Culture Hotline which supports employees and supervisors queries.

Coordination of Council's Equal Employment Opportunity Management Plan.

Facilitate employee capability development, and educational support through our Learning Pathways Program; Cadet, Apprentice and Trainee program.

Facilitate capability development with our leadership through our Leaders Connect Series framework and our Extraordinary Leaders Program.

Employee Relations team facilitate Performance Management tools, advice, and support with our supervisors.

Staff recognition and benefits is facilitated through the support of our Talent and Capability team.

Talent identification support and advice to hiring managers, staff and candidates.

Deliver People and Culture policy development and review including the application of the Enterprise Agreement.

Carry out preventative workplace health initiatives, safety and wellbeing support, workers' compensation, and injury management functions.

Provide payroll services and support.

Coordinate workplace innovation and change support.

## Employee Services

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Implement the Workforce Management Strategy 2025-2029	✓	✓	✓	✓	4.14	Organisational Development and Change
Refresh Council's Talent Strategies	✓				4.14	Organisational Development and Change
Deliver Council's Equal Employment Opportunity Management Plan	✓	✓	✓	✓	4.14	Organisational Development and Change
Deliver Safety and Wellbeing Programs	✓	✓	✓	✓	4.14	Work Health and Safety

### Supporting Documents

Resourcing Strategy 2025-2035  
Workforce Management Strategy 2025-2029

## Support Services

# Financial Services

**Responsibility** *Chief Financial Officer*

### Why

Council's resources are managed effectively to ensure long term financial sustainability.

### What

Wollongong City Council is a large and diverse organisation that provides services from the funding it receives from its community through rates, grants, fees, and charges. Financial Sustainability, conservation of Council's capital and operational efficiency are aims of this service. This is achieved through financial strategy, policy, budgets and controls; while ensuring Council meets its taxation obligations, investment return, and internal and external reporting that provides transparency about decision-making. A key focus of the service is to maintain a high level of customer service to its internal and external stakeholders.

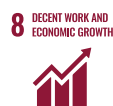
### Delivery Streams

- Rates and Sundry Debtors
- Management Accounting and Support
- Financial Accounting and Control
- Funds Management
- Tax Management and Compliance

### 2035 Community Strategic Plan

We have a healthy, respectful, and inclusive community

### United Nations Sustainable Development Goals



### Finances (000'S)

Revenue \$235,039

Expense \$(13,208)

Net \$(221,832)

### How

Development and management of the Financial Sustainability Council Policy.  
Long term financial planning and management of financial performance, cash flow, working capital, in accordance with Financial Sustainability Council Policy.  
Internal management accounting, budgeting, financial analysis, and financial acquittals.  
Management of Asset Accounting.  
Management of banking, loans, and investments in accordance with Council's Investment Policy.  
Financial management systems, procedures, and training.  
Ensuring Council's tax obligations are met.  
Monitoring and reporting of financial compliance.  
Managing Council's annual income and expenditure through the Delivery Program and Operational Plan.  
Provision of accurate and timely monthly and quarterly financial reports, and Council's Annual Financial Statement.  
Development of Council's Revenue Policy, maintenance of rating information, billing and recovery of rates, and rates customer service.  
Management of the payment of Council's suppliers.



## Financial Services

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Review the rating structure to align to legislative changes	✓				4.14	Rates and Sundry Debtors

### Supporting Documents

Financial Sustainability Council Policy  
Long Term Financial Plan 2025-2035  
Resourcing Strategy 2035  
Budget 2025-2026



## Support Services

# Governance and Administration

### Responsibility Manager Customer and Business Integrity/General Counsel

#### Why

Council exhibits responsible and ethical decision making based on our values and collaboration, and provides support and advisory services to all sections of Council to ensure proactive and informed implementation of Council policy, and legislative requirements to the highest ethical standards.

#### What

The Governance and Administration Service includes policy, internal audit, legal, insurance and claims management, procurement, risk management, Council meeting functions, and corporate governance. The service also captures the Office of the General Manager and Executive Group, support for Councillors and the Professional Conduct Coordinator.

#### Delivery Streams

- Corporate and Councillor Support
- General Manager and Executive Group
- Corporate Governance and Internal Audit
- Legal Services
- Risk and Insurance Management
- Internal Ombudsman/Professional Conduct Coordinator
- Supply Chain Management
- Vehicle Management

#### 2035 Community Strategic Plan

We have a healthy, respectful, and inclusive community

#### United Nations Sustainable Development Goals



#### Finances (000'S)

Revenue \$146

Expense \$(10,687)

Net \$(10,541)

#### How

Manage and Monitor Council's Ethical Conduct Framework.

Councillor and Council Committee support.

Risk Management, risk registers and treatment plans, and insurances and claims management.

Management of delegations, policy register, and governance procedures.

Provide access to the community to Council business including the business papers on Council's website and webcasting of Council meetings.

Deliver Council's internal audit function and Council's Audit, Risk and Improvement Committee.

Management of complaints, probity and investigations.

Effective resolution of claims against Council in a manner consistent with Council's policies, insurance, legal rights and obligations.

Develop, maintain and monitor business continuity planning and testing.

Provide legal advice and assistance.

Develop and review Council's procurement framework and policies to identify efficiencies, facilitate sustainable outcomes and transition to net zero greenhouse gas emissions.

## Governance and Administration

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Deliver the internal Audit Program	✓	✓	✓	✓	4.14	Corporate Governance and Audit Support
Deliver Council's advocacy program, including seeking funding support and legislative reform to achieve the best possible outcomes for our community	✓	✓	✓	✓	4.14	General Manager and Executive Group
Facilitate the Local Government Elections in September 2028 and onboarding of the new Council				✓	4.14	Corporate and Councillor Support

### Supporting Documents

Not applicable to this Service.

## Support Services

# Information Management and Technology

**Responsibility** *Chief Digital and Information Officer*

### Why

Council uses technology to support services, secure information, and provide our community with equitable access to information and opportunities to inform decision making.

### What

This service delivers digitally enabled, information driven and secure services that empower our customer community.

### Delivery Streams

- Web Development and Integration Services
- Technology Infrastructure Services
- Information Management
- Information Technology Program and Strategy
- Cyber Security
- Technology Services and Support

### 2035 Community Strategic Plan

We have a healthy, respectful, and inclusive community

### United Nations Sustainable Development Goals



### Finances (000'S)

Revenue \$147

Expense \$(12,227)

Net \$(12,079)

### How

Develop, implement and support Council's Information Management and Technology Strategy.

Delivery of high-quality customer support across the organisation.

Ensure Information Management Technology Infrastructure is fit for purpose and aligns with business needs.

Empower a data driven culture to enable Council to meet its strategic objectives.

Analyse, monitor and address risks of cybersecurity.

Ensure the organisation's information technology takes advantage of emerging technologies, are optimised and aligned with business needs.

Ongoing asset management of Closed Circuit Television in accordance with legislative requirements.



## Information Management and Technology

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Pilot and expand the use of robust SMART technologies across Council	✓	✓	✓	✓	4.14	Information Management
Implement the Cyber Security Strategy	✓	✓	✓	✓	4.14	Information Management
Implement the Operational Security Strategy	✓	✓	✓	✓	4.14	Information Management

### Supporting Documents

Resourcing Strategy 2025-2035  
 Digital Strategy 2025-2029  
 Coastal Zone Management Plan 2017  
 Climate Change Mitigation Plan 2023-2030  
 Climate Change Adaptation Plan 2022  
 Sustainable Wollongong 2030 - A Climate Healthy City Strategy



## Support Services

# Infrastructure Strategy and Support

### Responsibility Manager Infrastructure Strategy and Planning

#### Why

Plan and deliver well managed assets and infrastructure to support Council's services and meet the needs of our community now and into the future.

#### What

This service includes the strategic management and technical planning of Council's infrastructure that supports all Council Services.

#### Delivery Streams

- Infrastructure Strategic Planning
- Capital Program Control
- Design and Technical Services
- Support Assets

#### 2035 Community Strategic Plan

We have a healthy, respectful, and inclusive community

#### United Nations Sustainable Development Goals



#### Finances (000'S)

Revenue \$279

Expense \$(20,595)

Net \$(20,316)

#### How

Review and implementation of the Asset Management Strategy and Asset Management Plans incorporating latest methodology, asset condition and performance data.

Infrastructure Delivery Program development and reporting as part of Council's Delivery Program and Operational Plan.

Integrated asset management planning and contribution of asset advice to future strategy and plan development.

Provision of project management and design and technical services within Council.

Support sustainable infrastructure outcomes and lower operating costs through policy development and planned transition to renewable energy.

Lobby government for financial assistance to accelerate investment in identified priority infrastructure projects.

Continue to respond and work with the community to review levels of service.

Seek external funding to support core services that Council provides in the Infrastructure Delivery Program.

## Infrastructure Strategy and Support

Actions	Operational Plan 2025-2026	Operational Plan 2026-2027	Operational Plan 2027-2028	Operational Plan 2028-2029	CSP Ref:	Delivery Stream
Update Council's Asset Management Plan to maintain optimum investment in Council's asset portfolio	✓	✓	✓	✓	2.1	Infrastructure Strategic Planning
Implement the Asset Management Improvement Program	✓	✓	✓	✓	2.1	Infrastructure Strategic Planning

### Supporting Documents

Resourcing Strategy 2025-2035  
 Asset Management Strategy 2025-2035  
 Asset Management Plans  
 Access and Movement Strategies  
 Town and Village Plans  
 Illawarra - Shoalhaven Smart Region Strategy  
 State Emergency Service - Service Level Agreement  
 Disability Inclusion Action Plan 2020-2025  
 Coastal Zone Management Plan 2017  
 Climate Change Mitigation Plan 2023-2030  
 Climate Change Adaptation Plan 2022  
 Sustainable Wollongong 2030 - A Climate Healthy City Strategy  
 Animating Wollongong Public Art Strategy 2022-2032  
 Lake Illawarra Coastal Management Program 2020-2030  
 Sportsgrounds and Sporting Facilities Strategy 2023-2027

## Support Services

### Measuring Success

Measure	Target/Desired Trend	Baseline Data (2021)	Current Data (2024)
S.1 Average days to pay creditors	7 days	New measure	New measure
S.2 Residents' average satisfaction score with Wollongong City Council's overall performance <i>* Latest data from Wollongong City Council Community Satisfaction Survey 2023</i>	Increase	3.70	3.50*
S.3 Formal GIPA applications processed within 20 days	100%	100%	100%



Image: Maintenance at Osborne Park

Image: Cringila Hills Mountain Bike Track

## Funding at a glance

The tables below provide a snapshot of Council's estimates for sources of revenue and expense categories for 2025-2026. More detailed information is provided in Attachment 1 - Budget 2025-2026 and Attachment 3 - Revenue Policy, Rates, Annual Charges and Fees 2025-2026. The Delivery Program 2025-2029 and Operational Plan 2025-2026 is based on Council's assumptions

and indices including a 4.7% rate increase set by the Independent Pricing and Regulatory Tribunal (IPART). The rapid increase in some current costs and future cost estimates has already created a gap between the IPART approved Rate increase of 4.7% and Council's estimated costs for 2025-2026 and beyond.

### Projected Sources of Revenue

Revenue Type	2025-2026 Forecast (\$M)	2026-2027 Forecast (\$M)	2027-2028 Forecast (\$M)	2028-2029 Forecast (\$M)
Rates and Annual Charges	259.1	267.1	277.3	288.0
User Charges and Fees	40.8	41.0	42.0	43.2
Other Income	7.6	7.7	8.0	8.2
Other Revenue	6.3	6.4	6.6	7.0
Interest and Investment Revenues	6.1	6.3	6.7	6.6
Capital Grants and Contributions	31.9	31.9	31.8	32.7
<b>Total Income from Continuing Operations</b>	<b>421.7</b>	<b>435.8</b>	<b>427.1</b>	<b>434.6</b>



## Funding at a glance

### Projected Expenses

Expense Type	2025-2026 Forecast (\$M)	2026-2027 Forecast (\$M)	2027-2028 Forecast (\$M)	2028-2029 Forecast (\$M)
Employee Costs less Internal Charges	148.4	153.0	157.2	161.8
Borrowing Costs	1.0	1.0	1.1	1.1
Materials, Contracts, Other Expenses	126.8	126.0	130.0	139.0
Depreciation	88.3	91.9	95.6	99.2
<b>Total Expenses from Continuing Operations</b>	<b>364.5</b>	<b>371.9</b>	<b>383.8</b>	<b>401.2</b>

### Capital Budget 2025-2026 to 2028-2029 Summary

The table below demonstrates Council's four year commitment to asset renewal with a significant allocation of capital expenditure. This approach goes towards improving key community assets and delivering on community priorities including roads, community buildings, footpaths and cycle ways and public facilities.

### Capital Budget Funding Sources

Revenue Type	2025-2026 Forecast (\$M)	2026-2027 Forecast (\$M)	2027-2028 Forecast (\$M)	2028-2029 Forecast (\$M)
Operational Funds*	65.7	71.5	72.8	73.5
Asset Sales	1.4	3.7	3.8	1.8
Grants and Contributions including Developer Contributions	62.9	51.9	28.7	23.3
Restricted Cash (internal and external)	15.4	16.1	22.1	24.4
Borrowings	0.0	0.0	0.0	0.0
Other Capital Contributions	5.9	14.6	14.1	22.5
<b>Total</b>	<b>151.2</b>	<b>157.8</b>	<b>141.4</b>	<b>145.5</b>



Image: Aboriginal Smoking Ceremony,  
Sculpture in the Garden,  
Wollongong Botanic Garden

## The relationship between the Community Strategic Plan and other strategies and plans

### The United Nations Sustainable Development Goals

The United Nations Sustainable Development Goals were agreed and adopted by the United Nations member states, including Australia, in September 2015 as part of the 2030 Agenda for Sustainable Development. Seventeen Goals underpinned by 169 targets will guide efforts to increase global wellbeing by addressing some of society's key challenges.

As the goals relate to the global environment, some of the issues that are explored are not as relevant to Wollongong as they are to developing countries. There are other goals, such as Sustainable Cities and Communities that are very relevant to Local Government, and focus on urban planning and accessible transport.

Each of the United Nations Sustainable Development Goals have been considered in the preparation of this Plan, and where there is alignment, they have been mapped to each goal in this Community Strategic Plan.





*Image: Nature Shake Event,  
Wollongong Botanic Garden*

## Council's Supporting Document Framework

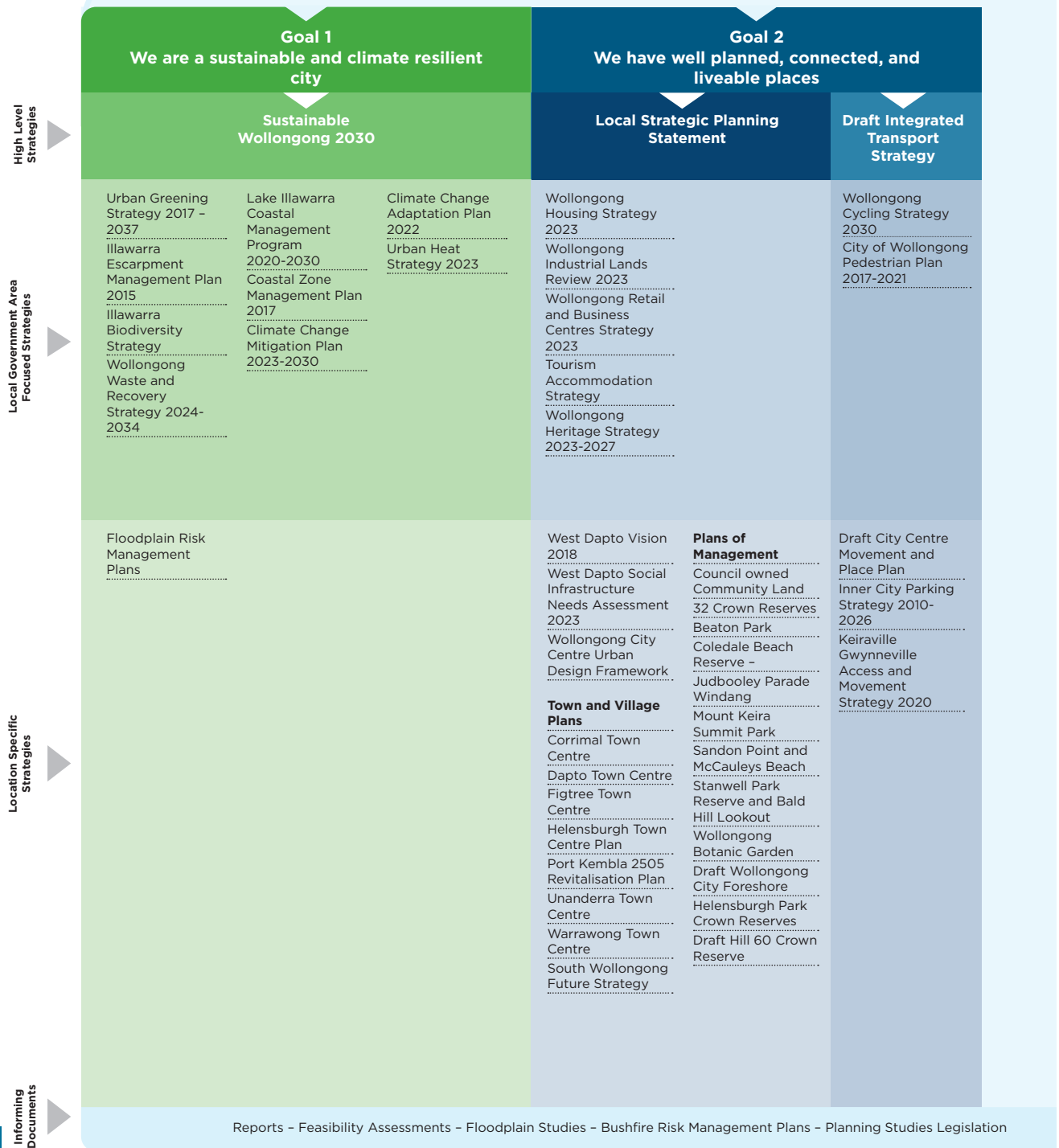
Our Wollongong Our Future 2035 Community Strategic Plan represents the highest level of strategic planning undertaken by Council. Council has many other strategies and plans for specific focuses that are developed following planning and engagement.

Council refers to its adopted strategies and plans as Supporting Documents. These direction setting documents support the development of the Community Strategic Plan, Council's Resourcing Strategy, Delivery Program and Operational Plan.

Supporting Documents include goals, strategies and actions specific to a project or location. However, until the actions are enabled through resourcing and included in the Delivery Program and Operational Plan, they remain aspirational. Council's Supporting Documents have been considered in the development of the Community Strategic Plan and the Delivery Program and Operational Plan. These Supporting Documents have been informed by extensive data, research and community input, making them an important source for consideration in the future vision and goals for the Wollongong Local Government Area.

## Wollongong City Council Supporting Documents Roadmap

The following Supporting Documents have been endorsed by Council as draft or adopted by Council as final:





The Resourcing Strategy supports the delivery of Council's Delivery Program



Goal 3 We foster a diverse economy, and we value innovation, culture, and creativity		Goal 4 We have a healthy, respectful, and inclusive community	
Economic Development Strategy 2019-2029	Creative Wollongong 2024-2033	Places for People Wollongong Social Infrastructure Planning Framework 2018-2028	Resourcing Strategy 2025-2035
Destination Wollongong Major Events Strategy	Cultural Tourism Strategy 2018 Animating Wollongong Public Art Strategy 2022-2032	Reconciliation Action Plan 2021-2023 Disability Inclusion Action Plan 2020-2025 Play Wollongong Strategy 2014-2024 The Future of Our Pools Strategy 2014-2024 Sportsgrounds and Sporting Facilities Strategy 2023-2027	Places for the Future: Social Infrastructure Future Directions 2023-2036 Discover Learn and Connect Wollongong City Libraries Strategy 2024-2028 Wollongong Community Safety Plan 2021-2025 Public Toilets Strategy 2019-2029 Beach and Foreshore Access Strategy 2019-2028
Tourist Parks Improvement Strategy & Master Plan 2017-2022	Framing Our Future Wollongong Art Gallery Strategic Plan 2020-2025	<b>Masterplans</b> Beaton Park Blue Mile Botanic Garden and Plan of Management Bulli Showground Corrimal Heated Pool Cringila Hills Recreation Draft Bellambi Foreshore Figtree Oval Grand Pacific Drive Hill 60 Kembla Grange Cemetery King George V Oval Memorial Gardens Stuart Park JP Galvin Park	Long-Term Financial Plan 2025-2035 Asset Management Strategy 2025-2035 Workforce Management Strategy 2025-2029 Digital Strategy 2025-2029

Studies - Reviews - Conservation Management Plans - Engagement Frameworks - Design and Technical Manuals



Image: Young people at local festival

## Our engagement principles

The approach we used to develop Our Wollongong Our Future 2035 Community Strategic Plan was underpinned by the social justice principles of equity, access, participation and rights. When applied well, these principles offer opportunities to: involve the community in decision making; build relationships and trust; strengthen community; and create a sense of belonging; and keep the community informed. These principles also informed the development of the Delivery Program and Operational Plan.

Our Community Engagement Strategy Council Policy outlines Council's commitments and principles for engaging with our community. Your views, ideas and local knowledge are an important part of the decision-making process. Other things we need to consider include financial impact, legislation (State and Federal), Council policies and resolutions, technical information, and economic, environmental, social, and governance impacts.

Our engagement goals were:

### Build awareness and understanding

Use methods to help everyone learn about what the Community Strategic Plan means and why it's important.

### Learn what people want for the Wollongong Local Government Area

Ask clear questions and use practical methods to understand the community's expectations and priorities for the future of our area.

### Include diverse voices

Use inclusive methods based on social justice principles to make sure we hear from all parts of our community.

### Get more people involved

Try various methods to encourage as many people as possible to share their views and participate in our discussions.

## Our Sustainability Commitment

Wollongong City Council will work to protect our local environment, reduce the use of natural resources and to support our quality of life for present and future generations. We will demonstrate leadership and responsible planning and decision-making to avoid any harmful local and global effects of our actions. We will also work in partnership with the community, stakeholders and other government organisations to achieve our sustainability and climate change commitments.

A quadruple bottom line approach, based on achieving integrated sustainability through the interlinked areas of environmental, social, economic and governance activities, underpin Council's commitment to sustainability. Principles have been developed which further clarify how these areas will be considered by Council in carrying out its operations.

### Governance:

- a) We value sustainability leadership and will demonstrate how sustainability can be practically implemented;
- b) We believe sustainability should be intrinsic to all decision-making and incorporated as a fundamental component of all Council processes;
- c) We support understanding of the importance of sustainability and will improve sustainability awareness throughout Council and the community; and
- d) We recognise the importance of issues beyond our borders and aim to create a balance between local and global issues.

### Environmental sustainability:

- a) We respect our natural resources and work to protect and enhance these for current and future generations;
- b) We value our natural biodiversity and work to protect and enhance local native habitat;
- c) We treasure our coastal areas and waterways and work to maintain their health and special qualities;

- d) We will not undertake any actions that have a potential risk to cause serious harm to the community or the environment even in the absence of scientific certainty (the precautionary principle);
- e) We recognise the importance of access to fresh, local and sustainably produced food;
- f) Climate Change - Council is committed to a whole of organisation approach to reducing the impacts of climate change, from planning for future sustainable infrastructure, modes of transport, planning considerations and community education.

### Social-cultural sustainability:

- a) We respect universal social justice and will work to improve community wellbeing and quality of life;
- b) We value social equity and believe that services, facilities and community amenities should be accessible and equitable;
- c) We support equal rights and constructive engagement with the community in decision-making;
- d) We will actively involve people from diverse linguistic, cultural and spiritual backgrounds.

### Economic sustainability:

- a) We will use resources efficiently and responsibly and reduce our ecological footprint;
- b) We support sustainable asset management principles;
- c) We understand the impact of poverty on quality of life and will work to address disadvantage in our community;
- d) We value a strong local economy and will encourage the use of local businesses and resources in our operations;
- e) We believe in local economic growth that respects our natural heritage and values and will foster sustainable and green economic opportunities.

## Appendix 1: Terms used in this plan

ABS Census	Australian Bureau of Statistics (ABS) undertakes a census every five years. The census provides information about the characteristics of the Australian population and its housing within small geographic areas and for small population groups. This information supports the planning, administration, policy development and evaluation activities of governments and other users. The Census provides a snapshot of the nation. Data gathered helps decide what funding is needed for infrastructure, community services and facilities.
Annual Report	Report on the achievements in implementing the Delivery Program and Operational Plan. This includes the effectiveness of the principal activities undertaken in achieving the objectives in the Community Strategic Plan, at which those activities are directed.
Asset Management Strategy	A ten year strategy included in Council's Resourcing Strategy for the provision of asset and infrastructure resources required to implement the Community Strategic Plan.
Biodiversity	Has been described as the 'web of life' 'the variety of living things' or 'the different plants, animals and micro-organisms, their genes and ecosystems of which they are a part'.
Community	Includes residents, rate payers/land owners, business owners and operators, people who work in the local government area, visitors, government agencies, users of council services, local community groups and associations.
Community Goal	These are about the end result we want for children, adults, families, business and communities.
Community Strategic Plan	A plan which identifies the community's main priorities and aspirations for the future of the local government area. This plan is for a minimum of ten years.
Delivery Program	Details the principal activities to be undertaken by Council to implement strategies established by the Community Strategic Plan.
Digital Strategy	Overview of Wollongong City Council's commitment to continuous improvement in technology.
Governance	The values, policies and procedures Council and its staff adopt, to provide ethical, transparent and accountable local governance.
Infrastructure	Is built structures like roads, railways, airports, water supply, sewers, power grids, telecommunications, buildings and facilities.
Innovative	Using or showing new methods, ideas.
Liveable	The degree to which a city meets the needs of the residents who live there.
Long Term Financial Plan	Included in Council's Resourcing Strategy for the provision of resources required to implement the Community Strategic Plan. This is the point where long-term community aspirations and goals are tested against financial realities.

## Appendix 1: Terms used in this plan

Objectives	Outlines a series of sub-goals required to achieve the Community Goals.
Operational Plan	Details the services and activities to be delivered by Council during the year.
Performance Measures	Track trends to ensure we are heading in the right direction.
Principles	Are a set of high-level statements or goals used to guide our thinking and activities. They provide a framework for decision making and action, and form the basis for developing action-oriented goals and objectives.
Quadruple Bottom Line (QBL)	A balanced and holistic approach to achieving sustainability. This means that social, environmental, economic and civic leadership considerations must be addressed in planning, decision making and reporting.
Quarterly Review	Reports on progress against indicators and major projects in the Delivery Program and Operational Plan. Reported to Council on a quarterly basis.
Resourcing Strategy	A long term plan that outlines how Council will manage its finances, workforce, assets and digital technology to support the delivery of services and achieve the community's goals.
State of Our City Report	Reports on progress achieved toward the Community Strategic Plan.
Strategies	How we plan to achieve the objectives.
Supporting Document	Council's aspirational strategies and plans. Supporting Documents include actions that may be considered for resourcing as part of the Delivery Program.
Sustainability	There are many different views in what constitutes a 'sustainable community'. Wollongong City Council carries out its decision-making based on the principle of sustainability which is based on environmental, intergenerational, social, economic equity and good governance.
Sustainable Development Goals	Seventeen Sustainable Development Goals adopted by the United Nations member states, including Australia, in September 2015 as part of the 2030 Agenda for Sustainable Development.
Vision	Our community's aspiration for how we want our city, our community and our lives to be in the future.
Workforce Management Strategy	Included in Council's Resourcing Strategy for the provision of workforce resources required to implement the services Council is responsible for as outlined in the Community Strategic Plan. This Strategy addresses the human resourcing requirements of Council's Delivery Program.

## Index

### A

Aboriginal and Torres Strait Islander  
(see *Acknowledgement of Country*; p. 2, 10-11, 13, 23, 70-71, 78, 116)  
Accessibility and Inclusion (p. 13-14, 39, 59, 65, 71, 73, 78-79, 83, 86, 88, 91, 94-95, 102, 111, 119)  
Activation (p. 58, 60-61, 91)  
Active transport (p. 13, 39)  
Age (p. 10)  
Aged and Disability Services (p. 19, 21, 72-73)  
Amenities (p. 74, 90, 121)  
Amenity (p. 44, 50, 88-89)  
Aquatic Services (p. 19, 21, 74-75)  
Asset management (p. 29, 75, 77, 108, 110-111, 119, 121-123)

### B

Biodiversity (p. 23, 25-26, 28, 31, 118, 121-122)  
Botanic Garden and Annexes (p. 20-21, 24-25)  
Budget management (p. 20, 104-105, 114-115)  
Business and investment (p. 62)

### C

Capital budget (p. 115)  
City Centre Management (p. 19, 21, 60-61)  
Climate (p. 13, 17, 19, 20-21, 23-28, 30-36, 42-44, 75, 77, 88, 91-92, 109, 111, 118, 121, 126)  
Climate action (p. 26)  
Climate change adaptation (p. 26-27, 31, 33, 43, 75, 77, 88, 91, 109, 111, 118)  
Climate change mitigation (p. 23, 26-27, 31, 33, 43, 91, 109, 111, 118)  
Community engagement (p. 8, 12, 18, 64-65, 69, 94, 120, 122)  
Community Facilities (p. 19, 21, 76-77, 86)  
Community Programs (p. 19, 21, 26-27, 78-79)  
Community Strategic Plan (p. 8, 12, 19-20, 24, 26, 28, 30, 32, 40, 42, 44, 46, 48, 50, 52, 58, 60, 62, 64, 66, 72, 74, 76, 78, 80-82, 84, 86, 88, 92, 94, 101-102, 104, 106, 108, 110, 116-117, 120, 122-123)  
Contact Council (p. 126)  
Corporate Strategy (p. 19, 21, 80-81)  
Council Services (p. 19, 21, 80-81)  
Councillors (p. 6, 10, 106)  
Cultural Development (p. 57-89)  
Customer Service (p. 18-19, 21, 82-83, 97, 104)

### D

Delivery Program (p. 8, 12-13, 18-19, 75, 80-81, 101, 104, 110, 117, 119-120, 122-123)  
Demographic information (p. 10-11)  
Development Assessment (p. 19, 21, 26, 40-41, 92)  
Development (p. 13, 23, 28, 39-41, 44-45, 48-51, 54, 57, 86, 89-90, 92, 95, 102-104, 108, 110, 117, 120, 122)  
Dharawal Country (p. 2, 10, 16, 126;  
(see *Acknowledgement of Country*)

Disaster management (p. 23, 28, 33, 42-43)

Diversity (p. 11, 23, 79, 87, 102)

### E

Economic Development (p. 19, 21, 59, 61-63, 65)  
Education (p. 11, 13, 20, 24-27, 32, 34-35, 39, 50-53, 57-58, 74, 76, 86, 92-94, 102, 121)  
Emergency Management (p. 19, 21, 42-43)  
Emissions (p. 23, 26, 33-34, 52, 106)  
Employee Services (p. 19, 21, 101-103)  
Employment opportunities (p. 13, 57)  
Engagement, Communications and Events (p. 19, 21, 64-65)  
Environmental Services (p. 19-21, 24, 26-27, 30, 32)  
Escarpment (p. 23, 31, 91, 118)  
Executive (p. 7, 106-107)

### F

Families (p. 11, 122)  
Fees and charges (p. 104, 114)  
Financial management (p. 104)  
Financial Services (p. 19, 21, 101, 104)  
Fire and rescue (p. 42)  
Food Organics Garden Organics (FOGO) (p. 32)  
Food security (p. 26)  
Funding (p. 30, 42-43, 59, 62-63, 72, 88, 104, 107, 110, 114-115, 122)

### G

General Manager (p. 5, 7, 106-107)  
Glossary of terms in this plan (p. 122-123)  
Goals (p. 17-18, 20-21, 23, 39, 57, 71, 80, 101, 117-120, 123)  
United Nations Sustainable Development (p. 20, 24, 26, 28, 30, 32, 40, 42, 44, 46, 48, 50, 52, 54, 56, 58, 60, 62, 64, 66, 68, 70, 72, 74, 76, 78, 80, 82, 84, 86, 88, 92, 94, 102, 104, 106, 108, 110, 116, 122)  
Governance and Administration (p. 19, 21, 26, 44, 101, 106-107, 120-123)  
Grants (p. 30, 58, 65, 88, 104, 114-115)

### H

Health and wellbeing (p. 10-11, 13, 17-19, 21, 23, 25, 27-28, 71, 74, 78, 84, 92-94, 102-104, 116, 121)  
Heritage (p. 13, 39, 41, 44-45, 71, 78, 118, 121)  
Households (p. 10-11, 32)  
Housing (p. 11, 13, 39, 41, 45, 63, 79, 118, 122)  
How to read this document (p. 20)

### I

Information Management and Technology (p. 8, 19, 21, 101, 108-109)  
Infrastructure Strategy and Support (p. 19, 21, 110-111)  
Integrated Customer Service (p. 18, 19, 21, 82, 83)  
Integrated planning and reporting (p. 8, 80)  
Irrigation (p. 90)

## Index

### J

Jobs (p. 13, 62, 69)

### L

Lake Illawarra (p. 10, 23, 26-27, 29, 30-31, 111, 118)

Land use planning and management (p. 19, 21, 44-45)

Languages (p. 11)

Leisure Centres (p. 19, 21, 84-85, 98)

Libraries (p. 13, 19, 21, 71, 76-77, 86-87, 98, 119)

Local Government Area (p. 10, 28, 32, 39, 44, 46, 52-53, 57, 62, 64-66, 69, 74, 76, 78, 86, 88, 94, 117-118, 120, 122-123)

Lord Mayor (p. 4, 6, 10)

### M

Maintenance (p. 9, 13, 20, 24, 28, 42, 46, 48, 52, 55, 60, 76, 88, 101, 104, 113)

Map (p. 10)

Measuring Success (p. 20, 34-36, 54-55, 68-69, 96-99, 112)

Memorial Gardens and Cemeteries (p. 19, 21, 46-47)

### N

Natural Area Management (p. 19, 21, 30-31)

### O

Open Space (p. 20, 24, 30, 32, 88, 99)

Operational Plan (p. 8, 18, 117, 123)

Organisational Sustainability (p. 18)

### P

Parking (p. 13, 48, 50, 52-53, 92, 118)

Parks and Sports fields (p. 19, 21, 88-91)

Places (p. 13, 16-17, 19-21, 24, 39-40, 42, 44, 46, 48-52, 54-55, 57-58, 60, 67, 71-72, 75, 77, 85, 87-88, 91-93, 118-119, 126)

Planning (p. 7, 18-19, 21, 26-28, 40-42, 44-46, 49, 52-54, 57, 62, 67, 75-78, 80-81, 85, 87-89, 91, 94, 102, 104, 106, 110-111, 116-119, 121-123)

Pools (p. 74-75, 92-93, 96-97, 119)

Population (p. 10-11, 122)

Property Services (p. 19, 21, 48-49)

Public Health and Safety (p. 19, 21, 92-93)

Public toilets (p. 32, 99, 119)

Public transport (p. 11, 13, 39, 44, 52-53)

Purpose (p. 14)

### R

Rates (p. 104, 114-115)

Regulatory Compliance (p. 19, 21, 50-51)

Reporting (p. 6)

Resourcing Strategy (p. 8, 18-19, 81, 103, 109, 111, 117, 119, 122-123)

Road safety (p. 52-53)

### S

Safety around schools (p. 53, 92)

Service Optimisation Program (p. 18, 53, 81, 83)

Services (p. 8, 12-13, 19-21, 101-112, 121-124)

Social support (p. 72-73, 96)

Sports fields and grounds (p. 19, 21, 31, 88-91, 99, 111, 119)

Statistics (p. 10-11, 74, 122)

Stormwater Management (p. 28-29, 31)

Suburbs (p. 74-75, 77, 89, 96)

Supporting Documents (strategies and plans) (p. 20, 25-27, 29, 31, 33, 41, 43-45, 47, 49, 51, 53, 59, 61, 63, 65, 67, 73, 75, 77, 79, 80-81, 83, 85, 87, 91, 93, 95, 103, 107, 109, 111, 116-118, 123)

Support Services (p. 18-19, 21, 101-112)

Sustainability (p. 121)

Economic (p. 13, 18, 59, 66-67, 71, 76, 102, 104, 121)

Environmental (p. 20, 24, 26, 27, 44, 52, 121)

Governance (p. 121)

Social-cultural (p. 13, 121)

Sustainable Wollongong (p. 25, 27, 31, 33, 91, 109, 111)

### T

Tourism and visitor economy (p. 13, 20, 41-42, 45, 52, 57, 59-60, 63-64, 66, 71, 86, 118-119, 122)

Tourist Parks (p. 19, 21, 66-67, 69, 119)

Transport Services (p. 18, 19, 21, 44, 52-53, 72-73)

Travel (p. 11)

### U

Unemployment (p. 10)

United Nations Sustainable Development Goals (see also Goals – Sustainable Development p. 116)

### V

Values (p. 14, 23-24, 32, 78, 94, 102, 106, 121-122)

Vision (p. 16, 18, 41, 44-46, 80, 117-118, 122-123)

Volunteer(s) (p. 26, 30, 35, 74, 88)

### W

Wards (p. 6, 10)

Waste Management (p. 19, 21, 32-33, 51)

Water and drainage management (p. 19, 23, 28-29, 31, 50)

West Dapto (p. 26, 39, 41, 44-45, 53, 118)

Workforce management (p. 18, 102-103, 119, 123)

### Y

Youth Services (p. 19, 21, 94-95, 99)



On Dharawal Country, from the mountains to the sea,  
we value and respect each other, our places, past,  
and future. We will be a sustainable, connected,  
vibrant, and innovative city, with a diverse economy.

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



Image: Austinmer Sunrise

Wollongong City Council

# Attachment 1 Budget 2025-2026

## Draft for Exhibition

## Contents

<u>Introduction</u>	<u>1</u>
<u>Current Financial Situation</u>	<u>1</u>
<u>Financial Sustainability</u>	<u>3</u>
<u>Financial Forecasts</u>	<u>4</u>
<u>Other Considerations</u>	<u>9</u>
<u>Budget 2025-2026</u>	<u>17</u>
<u>Current Assumptions</u>	<u>17</u>
Service levels	17
Indexation	17
<u>Revenue</u>	<u>18</u>
Rates	18
Pensioner Rebates	19
Annual Charges	20
Domestic Waste Management Services	20
Stormwater Management	21
Waste Management Services – Non-Domestic Premises	23
User Fees, Charges and Other Revenue	23
Interest on Investments	24
Operational Grants	24
Financial Assistance Grant	25
Specific Purpose Operational Grants	25
Capital Income	26
Profit/Loss on Disposal of Assets	26
<u>Expenses</u>	<u>27</u>
Employee Costs	27
Salary & Wages	27
Superannuation	28
Parental Leave	28
Workers' Compensation	29
Salary & Wages Recovery	29
<u>Other Employee Costs</u>	<u>29</u>
Learning & Development	29
Cadets, Apprentices & Trainees	29
Fringe Benefits Tax	30
<u>Borrowing Costs (Financing)</u>	<u>30</u>
<u>Materials, Contracts &amp; Other Expenses</u>	<u>30</u>
Environmental Protection Authority (EPA) Levy	30

Street Lighting	31
Emergency Services	31
Insurance	31
Legal Costs	32
Fuel & Oil	32
Affiliates Contributions	32
Other Contributions, Donations & Subsidies	33
Councillors' Expenses	33
Telecommunications	33
Postage	34
Council Rates	34
Housing Affordability Program	34
Depreciation	34
<u>Centrally Held Budget Capacity</u>	<u>35</u>
Rates Growth	35
Operational Contingency	35
<u>Key Assumptions</u>	<u>36</u>
West Dapto Development	36
Enhanced Community Centre & Library Services	37
Restricted Revenue	37
Overview of Domestic Waste Model	42
<u>Budget Limitations/Development</u>	<u>43</u>
Indices	43
Utility Cost	43
Asset Management - Valuation and Asset Lives	43
Lake Illawarra	43
Internal Charging	43
Contributed Assets	43
Development Contributions (excluding West Dapto)	44
Property Sales and Investment	44
Climate Change	44
<u>Section 2</u>	<u>45</u>
<u>Capital Program and Budget 2025-2026 to 2028-2029</u>	<u>45</u>
Capital Budget Funding 2025-2026	45
Upcoming Capital Projects in 2025-2026	46

## Introduction

Wollongong City Council is committed to the principles of organisational sustainability, including financial sustainability and good financial management. Council will use ratepayers' money wisely, together with other funding available, to provide prioritised services in a fiscally responsible manner. To Council, financial sustainability means we can provide quality planned and ongoing services, including the infrastructure that is used in providing those services to the community, without having to consider unplanned increases to rates or disruptive reductions in service levels. Good financial management requires the understanding of the short and long term financial implications of decisions - now, in the past and into the future. It also requires consideration of the potential influences outside of Council's control that may impact on our finances.

The Budget is a component of the Delivery Program and Operational Plan that provides the financial projections for the next four years based on the direction proposed and decisions of Council. It details the planning assumptions that underlie these projections, the key indicators that are used to measure performance and discusses areas of risk.

It is a living document intended to support decision making and provide a guide for future action. It is continually updated to reflect both internal decisions and external impacts.

The financial forecasts are built within the parameters of Council's Financial Sustainability Policy. The Financial Sustainability Policy provides direction and context for decision making in the allocation, management and use of Council's limited financial resources. It sets the parameters within which Council provides financial stability, affordability, focus, efficiency, or value for money, over the short, medium and longer terms. The key performance indicators outlined in the Financial Sustainability Policy set clear targets to support continuous measurement of financial sustainability.

## Current Financial Situation

As we approach this planning cycle, Council's reported financial position continues to show negative Operating Results [pre capital] into the foreseeable future. It has been articulated over time that this result has primarily been the result of significant cost inflation that has increased the valuation of Council's assets and caused an increase in depreciation recognised in the Operating Result. Council's asset revaluations since 2022 have resulted in calculated asset values increasing by approximately 53% resulting in increased depreciation of around \$37M per annum. These asset valuations and depreciation were based on Council's existing asset management practices and accounting requirements. Prior to that time, Council had been able to report actual and forecast surplus results.

Since 2022, Council has continued to forecast and report negative Operating Results [pre capital], although had stated that the asset valuation and depreciation impacts would not impact the planned Delivery Program over the reporting period, noting that rising costs and future asset renewals would need to be addressed in the medium to longer term to ensure continued financial sustainability.

Over the past year, Council has invested in a detailed review and update of Council's Asset Management Strategy and Plan, which has resulted in the development of new asset management practices and assumptions to take into the future. Some of the changes forecast to be implemented have been incorporated into the financial forecasts, resulting in improvements to the underlying financial results.

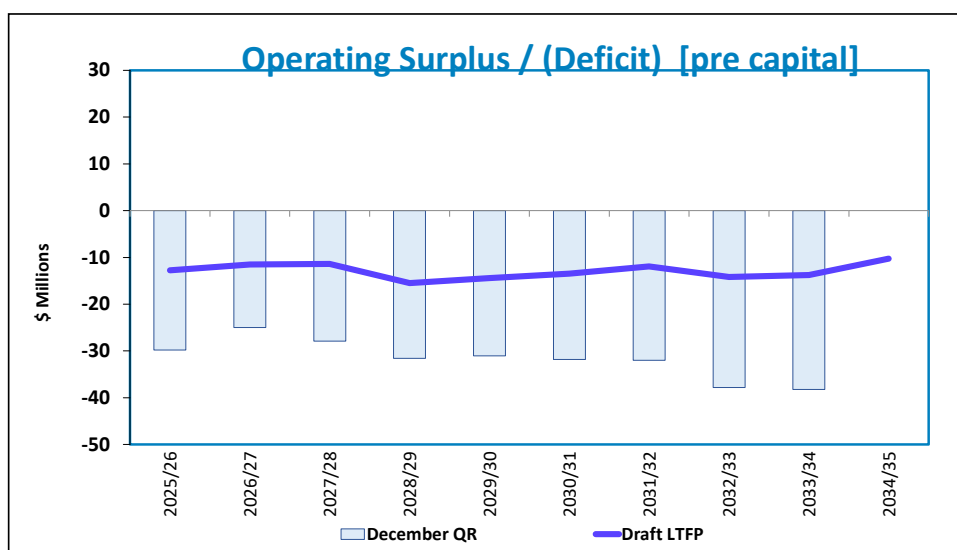
This improved forecast has been particularly driven by changes in anticipated asset lives due to reassessment of the management of some asset classes over their lifecycle. The change of lives will result in lower overall depreciation rates, although for the buildings class the reassessment has resulted in an increased rate of depreciation, as follows:

### Depreciation - Asset Lives Impact

Asset Class	2025/2026 Depreciation Forecast \$'000s	2025/2026 Proposed Depreciation Forecast \$'000s	Variance \$'000s
Buildings	20,760	22,323	(1,563)
Stormwater	20,794	9,218	11,576
Pathways (Footpaths & Cycleways)	6,052	3,341	2,712
Bridges	2,449	1,793	656
<b>Total</b>	<b>50,056</b>	<b>36,675</b>	<b>13,381</b>

These adjustments have been applied to future forecasts but require audit review before being finalised and reported in the Financial Statements. It should be noted that the changes to accounting for depreciation will be prospective from 30 June 2025, so will not have a material impact on the 2024-2025 Annual Statements.

In addition to the asset forecast improvements, the Operating Result [pre capital] has been improved by revised forecasting for revenue related to the Waste Facility and Domestic Waste. Net Income improvements in these areas relate to longer term asset replacement requirements and pricing respectively and have been transferred to Restricted Assets for future expenditure. The revised Operating Results [pre capital] compared to the December Quarterly Review results are as follows:



While the Operating Result [pre capital] remains a key Financial Statement and Quarterly Budget Review result, it will not be considered a Key Financial Indicator for planning and reporting purposes moving forward due to the way in which depreciation and some income is measured, which doesn't accurately reflect the annual replacement cost of Council's assets or necessarily Council's capacity. The Financial Sustainability Policy includes medium (10 years) and long term measures to replace measures that reflected depreciation as a proxy for asset replacement requirements. This ensures the Policy focuses on funding capacity and actual asset renewal requirements, which are more accurate measures of sustainability.

While the revised financial forecasts, based on the revised Financial Sustainability Policy methodology and measures provides for stability and affordability based on existing services and assumptions, there continues to be substantial challenges due to the State Government controlled Rate Peg not matching cost escalation, variable economic conditions, cost shifting and a clear demand for more than just sustainability. Our community engagement continues to provide clear

evidence of the desire for increased service and improved levels of service across several Council operations.

To maintain organisational sustainability and continue to develop new and enhanced services, actions will be required in future years to create additional capacity in the short term and potentially fund longer term shortfalls. There are three options available to create capacity for new or enhanced services:

- Improve efficiency through better operations that reduce the cost of services - including reducing the lifecycle cost or improving the utilisation of assets used in the delivery of services.
- Decrease delivery of some services or service levels that are not required or prioritised by our community.
- Increase revenue from rates, fees, investments, rental and other property returns, grants and contributions.

It is important to note that Council will continue to focus on increasing capacity through organisational sustainability initiatives in the first instance.

## Financial Sustainability

The Financial Sustainability Policy is reviewed on an ongoing basis and targets are modified over time to reflect Council's financial sustainability, maturity, evolution and to respond to crisis and external influences. The Financial Sustainability Policy is viewed as an enabling Policy that provides the guiding principles to provide financial stability.

The current Financial Sustainability Policy has clear objectives including:

- Council will aim to maintain Available Funds (the unallocated portion of revenues) between 3.5% and 5.5% of operational revenue [pre capital].
- Council's annual allocations to operational and capital budgets will generally not exceed anticipated cash inflows.
- Council will plan to achieve a Funds Available for Replacement at least equal to the estimated cost of replacing assets due for renewal.
- Council will monitor the long term asset renewal requirements and plan for potential issues outside of the current planning cycle.
- In determining the approval of budget for new, expanded, or upgraded assets, Council will ensure that the whole of life cost is considered and is able to be sustainably accommodated within future forecasts.
- Council will actively consider borrowings through its Resourcing Strategy and Capital Budget as a source to finance timing mismatches between cash availability and expenditure requirements and to provide for intergenerational equity where determined applicable.

## Financial Forecasts

The financial forecasts contained in this document provide a financial view that support the Service levels and outcomes documented in Resourcing Strategy and Delivery Program 2025-2029 and Operational Plan 2025-2026.

Forecasts have been informed by current asset management plans, capital program timing and are supported by a range of underlying indices and assumptions discussed throughout this document.

The development and maintenance of Council's forecasts are centred around a 10 year continuous budget process that is updated in line with longer term annual delivery planning, regular reviews and resets of assumptions and indices, Quarterly Review changes and one-off changes where new information leads to a requirement to alter forecasts. Underlying indices support the long term forecasts and are revised through the strategic planning process to reflect recent economic indicators. The greatest risk in this process is that underlying indices, particularly the correlation between the rates index and cost of service, are mismatched in the future.

The key revised financial forecasts for the years 2025-2026 to 2028-2029 are shown in the tables below.

### Key Income & Expense Results

	2025/2026 Forecast \$M	2026/2027 Forecast \$M	2027/2028 Forecast \$M	2028/2029 Forecast \$M
Funds Available for Replacement	67.3	73.7	72.1	79.5
Funds Result	0.9	(0.3)	0.5	0.2
Available Funds	16.7	16.4	16.9	17.1

### Strategic Projects Restricted Asset Investment

In years where Council has achieved financial savings beyond the targets set in the financial forecasts, funds have been transferred to Strategic Projects internally restricted asset to be held for allocation through the strategic planning cycle. This has provided a level of additional capacity that can be applied to enhance some service deliveries, accelerate planned projects, or introduce additional projects. The Operational Plan 2025-2026 includes capital and operational projects that are non-recurrent or fixed duration to be funded from Strategic Projects restricted cash. The funding made available to projects from the Strategic Projects restricted asset over the next four years are detailed in the diagram below. Note that these amounts are funded from the Strategic Projects Restricted Asset and may not represent the full cost of the projects.

Diagram 1

### Funded from Strategic Projects Restricted Asset

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
<b>Capital Projects</b>				
Southern Suburbs Library & Community Centre	7,673	7,500	-	-
Helensburgh Library & Community Centre	-	-	3,000	-
Traffic Facilities	-	-	746	-
North Wollongong Beach, Seawall Renewal Stage 2	2,434	-	-	-
King George V Park Picnic Shelter	235	-	-	-
<b>Total</b>	<b>10,341</b>	<b>7,500</b>	<b>3,746</b>	<b>-</b>

#### Funded from Strategic Projects Restricted Asset

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
<b>Studies and Supporting Documents</b>				
West Dapto Review WaterCycle Masterplan	75	-	-	-
Lake Illawarra Shared Path Masterplan	60	-	-	-
Mt Keira Summit Park Interpretation Design Guide	50	-	-	-
Botanic Gardens Design Investigation for Asset Improvement	146	60	-	-
Feasibility Study Synthetic Football Pitch in Northern Suburbs	47	-	-	-
Implement Keiraville Gwynneville Access & Movement Strategy	29	-	-	-
Draft Bulli Showground Masterplan - Feasibility Assessment and Community Consultation	124	-	-	-
Thirroul Village - Character and Heritage Study	-	-	-	152
Asset Management Planning	150	-	-	-
Social Infrastructure Planning Framework - Bong Bong Town Centre Library and Community Centre Feasibility	-	50	-	-
<b>Total</b>	<b>682</b>	<b>110</b>	<b>-</b>	<b>152</b>
<b>Other Non-Recurrent Projects</b>				
Wollongong Biennial Acquisitive Sculpture Award	-	140	-	140
Civic Christmas Carol Event Funding	57	-	-	-
Animal Care & Impounding Services Strategy	173	-	-	-
Outdoor Dining Waiver	208	-	-	-
Open Street Event Support	150	150	150	-
<b>Total</b>	<b>588</b>	<b>290</b>	<b>150</b>	<b>140</b>
<b>Annual Total</b>	<b>11,611</b>	<b>7,900</b>	<b>3,896</b>	<b>292</b>
<b>Cumulative Total</b>	<b>11,611</b>	<b>19,511</b>	<b>23,407</b>	<b>23,699</b>

- \* An allocation of \$1.25M has been made from Strategic Projects Restricted Asset which is not shown in Diagram 1. The allocation of funds will only be realised if Council is successful in receipt of external grant funding for the Illawarra Escarpment Mountain Bike project.

#### Key Performance Indicators

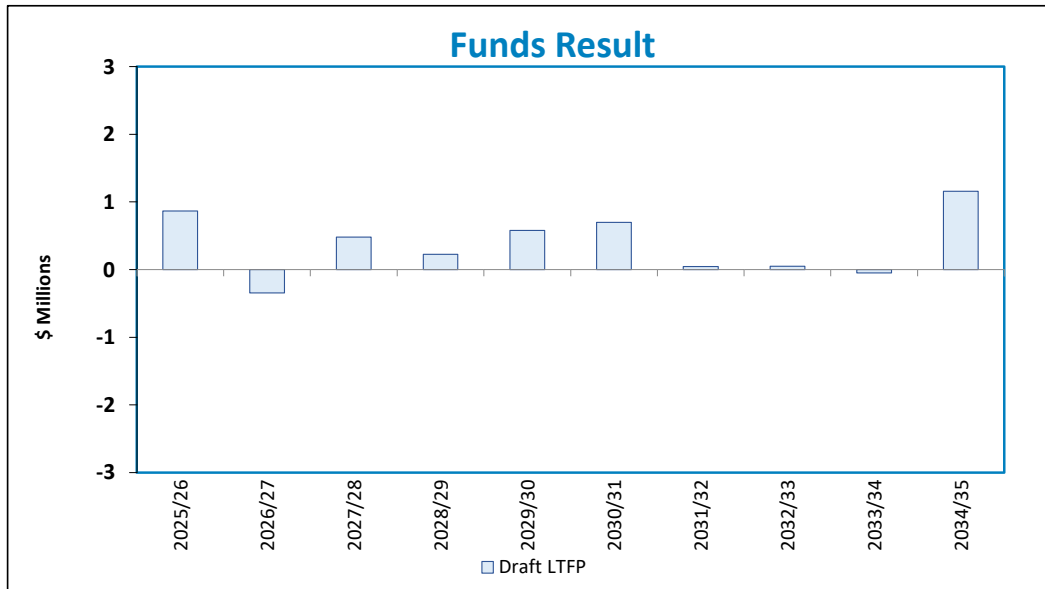
The long term forecasts presented below are indicative of Council's existing position. Council has a continuous budget process that revises the long term forecasts in line with quarterly changes and resets assumptions and indices annually or where new information leads to an immediate requirement to change the indices. The projected long term indicators are primarily based on existing assumptions and indices from the Community Strategic Plan, Delivery Program and Resourcing Strategy and the Long Term Financial Plan.

#### Total Funds Result

The Total Funds Result provides an indication that the forecast budgets for the 10 year period are affordable and that cash can be managed to ensure that payments can be made as required. By holding a level of Available Funds and planning for near breakeven funds results, Council can maintain this position into the future so long as it also maintains its assets to ensure they are fit for purpose. The total funds result is inclusive of financing cash flow and movements in Restricted Assets.

Diagram 2 shows the forecast Total Funds Result for the next 10 years. Council's Financial Sustainability Policy targets a break even or better result in each year although it will be possible to manage results across the reporting period. Currently, Council is forecasting a positive result across the 10 years, although has two years where the funding is currently slightly negative. The flexibility available in the Available Funds range, Diagram 2 below, shows the quantum of these variations fall within the targets available.

Diagram 2



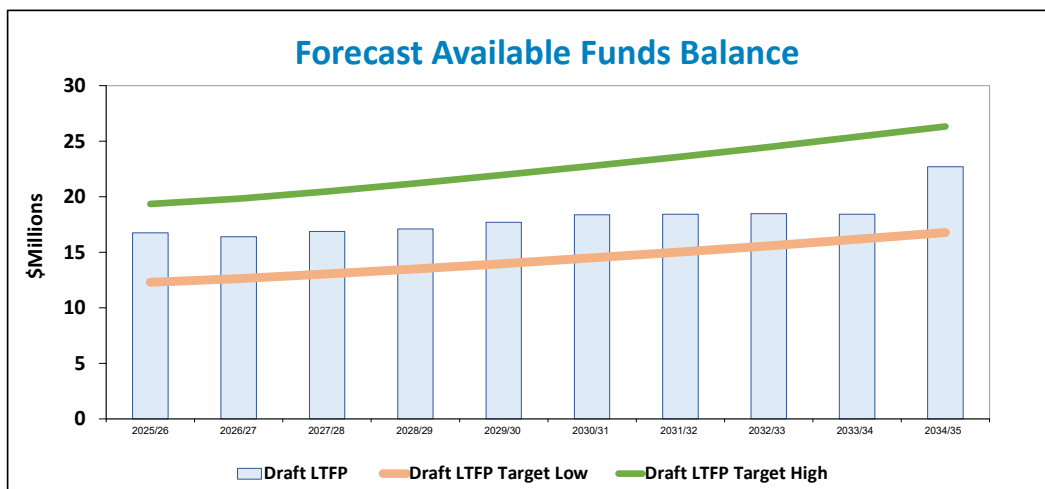
#### Available Funds

Available Funds are the uncommitted funds that Council has earned but not committed. These funds assist in meeting the short term cash requirements, provide contingency for unexpected costs or loss of revenue and provide flexibility to take advantage of opportunities that may arise from time to time. The annual Total Funds result creates the annual positive or negative variation to this amount. Council's Financial Sustainability Policy has a target to achieve and maintain an Available Funds position between 3.5% and 5.5% of operational revenue [pre capital].

The long term financial projections that support the Resourcing Strategy 2025-2029 indicate that the target range for Available Funds is between \$12.3M and \$16.8M (lower range) and between \$19.4M and \$26.3M (upper range) over the life of the Long Term Financial Plan.

Forecasts indicate that Council would be able to remain within the target based on current estimates and assumptions.

Diagram 3



### Asset Management Replacement Ratio

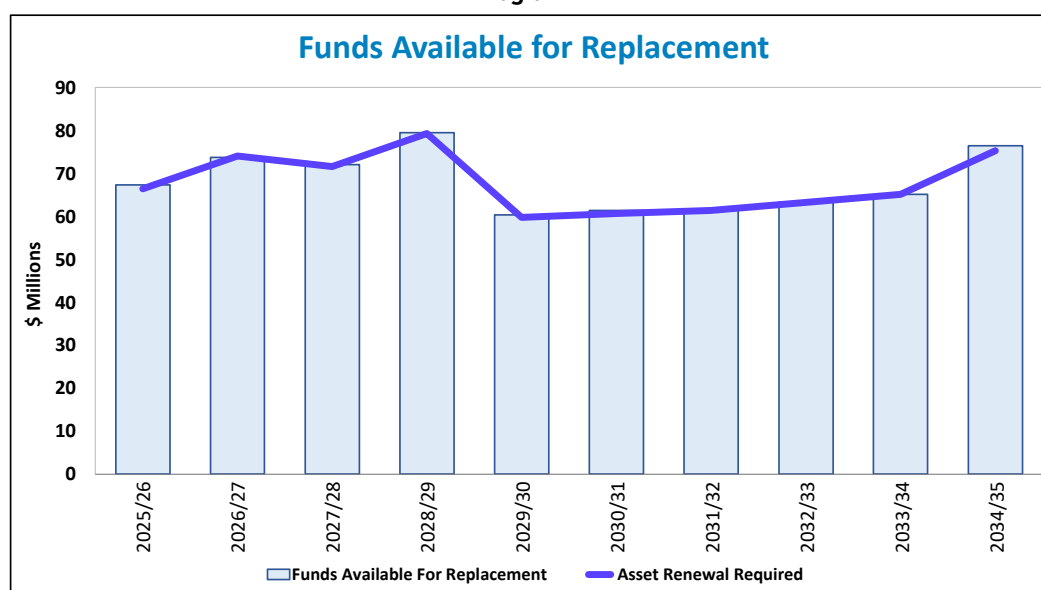
The Asset Management Replacement Ratio measures the estimated cost of required asset replacement over the period and indicates the level to which funds are available from operations to complete these works. Council's Financial Sustainability Policy prioritises the requirement to at least provide sufficient funds to replace assets as they fall due. The Asset Management Strategy and Plans are used to determine the amount required for asset replacement. So long as Council is producing sufficient revenue to cover its operating costs and have remaining funds available, that coupled with proceeds from asset sales and Restricted Assets can fund the required asset replacements, the ratio would be one to one. Should Council not meet this funding requirement it would not be able to replace assets as required which would not meet the sustainability requirements.

Funds Available from Operations that are not required to be applied to asset replacement in the current year would be allocated to improve Available Funds, to provide new, enhanced, or upgraded assets, or be restricted to meet future requirements.

The requirement for replacement of existing assets at agreed standards has been assessed through the Asset Management Strategy and Plans.

Diagram 4 shows the forecast Asset Management Replacement Ratio.

Diagram 4



### Borrowings

The Financial Sustainability Policy requires that:

- Council will actively consider borrowings through its Resourcing Strategy and Capital Budget as a source to finance timing mismatches between cash availability and expenditure requirements and to provide for intergenerational equity, where determined applicable.
- Borrowings will be considered for investment in assets acquired to provide additional service or service level, to finance investments, or to provide for timing mismatches in asset replacement funding.
- Internal borrowing will be applied first where funds are available and determined to be more economical.
- Interest on internal borrowings will be costed where borrowing is applicable to Income Activities, to reflect the opportunity cost and will be applied in business cases to reflect actual return on investment.

- e Borrowing terms will preferably be structured to match, but not exceed, asset life where there is appropriate product in the market to do so.

Council's current external loans will be fully extinguished in the coming year. Council's current forecasts indicate Council will remain a low debt user although capacity remains for Council to take on new debt in line with our Financial Sustainability Policy. The timing of infrastructure development and progress for West Dapto release areas and other asset requirements is continuously reviewed to determine need for debt financing. Current modelling for West Dapto development and asset requirements indicates there is a possibility that some infrastructure assets will need to be built in preparation for development and could require borrowing in future years. If that were to occur, the debt would be repaid by future development contributions and restricted assets created from revenue growth in the West Dapto area.

At this stage, the Long Term Financial Plan does not indicate debt financing will be required, however, this could change as development is realised over the period. The extent of borrowing requirements will be dependent both on timing of infrastructure provision and availability of other funding sources such as grants and contributions.

Within the next four years, internal borrowings will be required for the Waste Facility. This is discussed in further detail within the Borrowing Costs section.

## Other Considerations

### Supporting Document Development Initiatives

The terminology 'Supporting Documents' is used at Wollongong City Council in reference to a range of documents that includes plans, strategies or studies that inform future direction and priorities. Council has a large number of Supporting Document initiatives that have not yet been funded through the strategic planning process. The large volume of Supporting Documents provides clear, longer term intent and direction for Council in terms of what it would like to do and what it will endeavour to do with the resources that may be available. These Supporting Documents are important in planning future Council services and are used to identify and respond to opportunities for future external funding and/or an increase or redirection of own source funds available to Council.

A listing of new or renewed Supporting Document development projects (and unallocated funding - Centralised Studies and Plans) included in the Budget 2025-2026 to 2028-2029 is provided below.

<b>Supporting Documents - Planning Studies &amp; Investigations</b>				
<b>Service &amp; Project</b>	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
<b>Corporate Strategy</b>	<b>276</b>	<b>517</b>	<b>245</b>	<b>477</b>
Centralised Studies & Plans	276	517	245	387
Community Strategic Plan Review	-	-	-	90
<b>Land Use Planning</b>	<b>328</b>	<b>-</b>	<b>-</b>	<b>152</b>
West Dapto Review WaterCycle Masterplan	150	-	-	-
City Wide Local Environment Plan Review	29	-	-	-
City Centre Surrounds Planning	105	-	-	-
Built Form Testing Development Control Plan	-	-	-	-
Chapter B4 Development in Business Zones	44	-	-	-
Thirroul Village - Character and Heritage Study	-	-	-	152
<b>Communications, Engagement, Events</b>	<b>60</b>	<b>-</b>	<b>-</b>	<b>-</b>
Major Events Strategy	60	-	-	-
<b>Floodplain Management and Stormwater Service</b>	<b>209</b>	<b>350</b>	<b>350</b>	<b>350</b>
Floodplain Management Studies	120	350	350	350
Review of Hewitts Creek Flood Risk Management Study	89	-	-	-
<b>Environmental Services</b>	<b>143</b>	<b>-</b>	<b>-</b>	<b>-</b>
Coastal Management Program for the Open Coast	106	-	-	-
Assessment of Aboriginal Cultural Values & Assets	17	-	-	-
Coastal Wetland and Littoral Rainforest Mapping	20	-	-	-

<b>Supporting Documents - Planning Studies &amp; Investigations</b>				
<b>Service &amp; Project</b>	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
<b>Natural Area Management</b>	<b>33</b>	<b>27</b>	<b>28</b>	<b>29</b>
Vegetation Management Plans for High Priority Natural Areas	33	27	28	29
<b>Transport Services</b>	<b>162</b>	<b>-</b>	<b>75</b>	<b>-</b>
City Centre Parking Surveys	73	-	75	-
Lake Illawarra Shared Path Masterplan	60	-	-	-
Implement Keiraville Gwynneville Access & Movement Strategy	29	-	-	-
<b>Community Facilities</b>	<b>-</b>	<b>50</b>	<b>60</b>	<b>-</b>
Social Infrastructure Planning Framework - Bong Bong Town Centre Library and Community Centre Feasibility	-	50	-	-
City Centre Community Centre Vision and Options	-	-	60	-
<b>Arts and Culture</b>	<b>52</b>	<b>-</b>	<b>150</b>	<b>-</b>
West Dapto Vision Implementation - Cultural Strategy & Plan	52	-	-	-
Regional Museum Vision and Options	-	-	150	-
<b>Aquatic Services</b>	<b>100</b>	<b>-</b>	<b>-</b>	<b>-</b>
Beach Services and Surf Sports Strategy	60	-	-	-
Aquatics and Indoor Sport Strategy	40	-	-	-
<b>Botanic Garden and Annexes</b>	<b>196</b>	<b>60</b>	<b>-</b>	<b>-</b>
Mt Keira Summit Park Interpretation Design Guide	50	-	-	-
Botanic Gardens Design Investigation for Asset Improvement	146	60	-	-
<b>Leisure Services</b>	<b>80</b>	<b>-</b>	<b>-</b>	<b>-</b>
Beaton Park Re-development Feasibility	80	-	-	-
<b>Parks and Sportsfields</b>	<b>442</b>	<b>32</b>	<b>108</b>	<b>-</b>
Bellambi Foreshore Precinct Plan	169	-	-	-
Feasibility Study Synthetic Football Pitch in Northern Suburbs	47	-	-	-
Draft Bulli Showground Masterplan - Feasibility Assessment and Community Consultation	124	-	-	-
MacCabe Park Masterplan + Feasibility Investigations	-	32	108	-
Lang Park Masterplan	52	-	-	-
Play Strategy	50	-	-	-
<b>Financial Services</b>	<b>-</b>	<b>372</b>	<b>-</b>	<b>-</b>
Supporting Docs - Projects in Progress	-	372	-	-
<b>Governance and Administration</b>	<b>150</b>	<b>-</b>	<b>-</b>	<b>-</b>
Asset Management Planning	150	-	-	-
<b>Total Expenditure *</b>	<b>2,232</b>	<b>1,408</b>	<b>1,016</b>	<b>1,008</b>
<i>*Expenditure shown above is for full project cost. A number of projects are supported from external grant funds or internal restrictions</i>				

## West Dapto

A significant part of Wollongong's service and population growth is expected to be centred on new residential developments at West Dapto in Wollongong's south-west. Growth in West Dapto will require significant new services supported by a substantial level of new infrastructure. Supporting Documents, such as the West Dapto Local Environment Plan, Infrastructure Plan, Access Strategy and West Dapto Development Contribution Plans have articulated proposed services, assets and potential future sources of funds to some extent and this has informed the development of a West Dapto release area financial forecast model. The implications of this model have been incorporated into the financial forecasts. The model is based on extremely broad assumptions for actions that may vary markedly as the future unfolds. A conservative approach has been taken that assumes a

self-funding model and only includes agreed grant programs in these forecasts. The financial impacts of West Dapto are further discussed in the Current Assumptions and financial management principles throughout the document.

### Potential Initiatives

There are several other potential initiatives or programs that have not been included in the financial estimates or draft Infrastructure Delivery Program at this stage due to the lack of certainty around the timing, funding and/or probability of completion. These include actions such as:

- Disaster and Critical Incident Program
- Parking Strategy implications
- Community & Recreation facilities at West Dapto
- Potential sale of Council owned land in West Dapto
- Grand Pacific Walk future stages
- Continued street lighting alternate lighting technologies
- Further climate change measures
- Beaton Park Re-development
- Illawarra Sports and Entertainment Precinct
- Long Term Animal Impounding Operations
- Bellambi Foreshore
- Potential property development

### Other Risks and Exposures

The financial forecasts are based on the information available at a point in time and may be impacted by external factors. There are several potential risk areas that include:

- **Economic volatility & upward price trends.** While our current indices are premised on decreasing inflation and greater levels of stability, current economic conditions indicate the potential for slower decreases and continued volatility in the immediate future that are not included within budget.
- **Supply of contractors, materials and employees.** Despite some improvements in supply, there are continued areas of the market that remain difficult to source or are priced above expectations.
- **Financial Assistance Grant.** Council currently receives an annual allocation of approximately \$20M per annum that represents 5.9% of total operating revenues. Continued changes to distribution and indexation application may impact on future revenues. The proportion of the Financial Assistance Grant in relation to Australian tax revenues collected by the Australian Government has been declining for some time. Initially, local governments were funded through a tax sharing arrangement with the Australian Government to align their funding with the growth of the Australian economy. This arrangement has since been altered so that only increases in the population and inflation are considered in the funding arrangement. Consequently, Financial Assistance Grants have fallen from 1% of Australian tax revenue to just 0.52% in 2024. Council has made submissions to State and Australian Government enquiries into the financial sustainability of local government in the last three months and has advocated for the reinstatement of the Financial Assistance Grant to 1% of Australian tax revenue.
- **Interest on investments.** In line with the Financial Sustainability Policy, additional returns above the baseline set in the Long Term Financial Plan will be treated as short term capacity within the strategic planning process and allocated on a non-recurrent basis.
- **Waste Facility Income and Operational Costs.** The waste facility forecasts include a substantial decrease in income projections from commercial customers that are subject to increasingly competitive external market conditions. The budget also includes increased recoveries for capital costs of new cell constructions which will remain a risk in future periods. Operational costs in this area may also be impacted by changing environmental compliance requirements and emerging technologies.

- **Shifts in policy or pricing of other levels of Government.** Council is impacted by continual change in policy and pricing by other levels of government that cannot be controlled or estimated accurately in future budgets and is an inherent risk.

### Financial Budget Reports

The following budget reports are provided for the 2025-2026 Budget and Long Term Financial Position:

Whole of Council Four Year Financial Forecasts:

- Income Statement
- Funding Statement (including Capital Budget)
- Statement of Financial Position
- Statement of Cash Flows
- Services Financial Report

WOLLONGONG CITY COUNCIL				
4 Year Financials				
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000
INCOME STATEMENT				
<b>Income From Continuing Operations</b>				
<b>Revenue:</b>				
Rates and Annual Charges	259,104	267,118	277,316	288,007
User Charges and Fees	40,789	40,989	41,995	43,201
Interest and Investment Revenues	6,070	6,266	6,693	6,595
Other Revenues	6,343	6,385	6,612	7,012
Other Income	7,556	7,744	7,998	8,240
Grants and Contributions - Operating	31,888	31,948	31,820	32,679
Grants & Contributions provided for Capital Purposes - New Assets	50,532	64,609	45,412	46,604
Grants & Contributions provided for Capital Purposes - Existing Assets	19,459	10,698	9,250	2,300
<b>Total Income From Continuing Operations</b>	<b>421,742</b>	<b>435,757</b>	<b>427,095</b>	<b>434,638</b>
<b>Expenses From Continuing Operations</b>				
Employee Costs	171,205	176,571	181,471	186,850
Borrowing Costs	1,028	1,036	1,069	1,111
Materials and Contracts	103,174	104,000	107,962	116,232
Other Expenses	26,155	24,465	24,587	25,348
Depreciation, Amortisation + Impairment	88,301	91,872	95,551	99,238
Internal Charges (labour)	(22,845)	(23,585)	(24,293)	(25,006)
Internal Charges (not labour)	(2,500)	(2,431)	(2,518)	(2,562)
Profit/Loss on Disposal of Assets	0	0	0	0
<b>Total Expenses From Continuing Operations</b>	<b>364,518</b>	<b>371,928</b>	<b>383,827</b>	<b>401,211</b>
<b>Operating Result from Continuing Operations</b>	<b>57,224</b>	<b>63,828</b>	<b>43,268</b>	<b>33,426</b>
<b>Operating Result [pre capital]</b>	<b>(12,768)</b>	<b>(11,479)</b>	<b>(11,394)</b>	<b>(15,478)</b>

WOLLONGONG CITY COUNCIL				
4 Year Financials				
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000
FUNDING STATEMENT				
<b>Surplus (Deficit) [Net Operating Result for the Year]</b>	<b>57,224</b>	<b>63,828</b>	<b>43,268</b>	<b>33,426</b>
Add back :				
- Non-cash Operating Transactions	108,894	113,040	117,257	121,516
- Restricted asset used for operations	14,979	11,152	10,383	10,722
- Income transferred to Restricted Assets - Operating	(9,629)	(9,537)	(9,220)	(8,159)
- Income transferred to Restricted Assets - New Assets	(59,529)	(71,476)	(52,955)	(54,239)
- Payment of Right of Use Leases	(514)	(170)	(141)	(145)
- Payment of Accrued Leave Entitlements	(16,354)	(16,886)	(17,434)	(18,000)
Borrowings repaid	0	0	0	0
<b>Funds Available from Operations</b>	<b>95,070</b>	<b>89,952</b>	<b>91,157</b>	<b>85,122</b>
Income transferred to Restricted Assets - Existing Assets	(9,080)	(8,135)	(8,655)	(9,063)
Restricted assets used for Replacement	4,010	7,490	11,685	23,970
Proceeds from sale of assets	1,399	3,731	3,765	1,784
Available Funds Applied to New, Upgraded & Expanded Assets	(24,097)	(19,330)	(25,887)	(22,311)
<b>Funds Available for Replacement</b>	<b>67,302</b>	<b>73,708</b>	<b>72,065</b>	<b>79,502</b>
CAPITAL BUDGET				
Assets Acquired - Replacement	(66,437)	(74,049)	(71,583)	(79,270)
Assets Acquired - New, Upgraded & Expanded Assets	(78,659)	(63,756)	(45,075)	(43,756)
Payment from Tip Rehabilitation Provision	(250)	(5,440)	(10,660)	0
Contributed Assets	(5,871)	(14,585)	(14,129)	(22,467)
Funded From :-				
- Funds Available for Replacement	67,302	73,708	72,065	79,502
- Available Funds Applied to New, Upgraded & Expanded Assets	24,097	19,330	25,887	22,311
- Internally Restricted Assets	10,841	8,650	10,396	400
- Borrowings	0	0	0	0
- Grants for New Assets	18,496	24,250	7,430	0
- Developer Contributions (previously S.94)	24,925	16,966	12,022	21,045
- Other Externally Restricted Assets	550	0	0	0
- Other Capital Contributions	5,871	14,585	14,129	22,467
<b>TOTAL FUNDS SURPLUS / (DEFICIT)</b>	<b>865</b>	<b>(342)</b>	<b>483</b>	<b>232</b>

WOLLONGONG CITY COUNCIL				
4 Year Financials				
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000
STATEMENT OF FINANCIAL POSITION				
<b>CURRENT ASSETS</b>				
Cash and cash equivalents	181,442	186,151	192,396	186,986
Investments	20,160	20,683	21,377	20,776
Receivables	32,896	33,989	33,313	33,902
Inventories	6,523	6,523	6,523	6,523
Contract assets	10,770	10,770	10,770	10,770
Assets held for sale (previously non-current)	0	0	0	0
Other	3,680	3,735	3,810	3,886
<b>TOTAL CURRENT ASSETS</b>	<b>255,471</b>	<b>261,851</b>	<b>268,190</b>	<b>262,843</b>
<b>NON-CURRENT ASSETS</b>				
Investment property	5,509	5,720	5,935	6,155
Intangible assets	0	0	0	0
Right of use assets	1,332	1,332	1,332	1,332
Infrastructure, property, plant and equipment	4,102,135	4,156,872	4,187,319	4,207,820
<b>TOTAL NON-CURRENT ASSETS</b>	<b>4,108,976</b>	<b>4,163,924</b>	<b>4,194,586</b>	<b>4,215,307</b>
<b>TOTAL ASSETS</b>	<b>4,364,447</b>	<b>4,425,776</b>	<b>4,462,776</b>	<b>4,478,150</b>
<b>CURRENT LIABILITIES</b>				
Payables	32,807	33,474	34,544	36,109
Income received in advance	0	0	0	0
Provisions < 12 Months	19,327	19,617	20,009	20,409
Provisions > 12 Months	43,520	44,173	45,057	45,958
Contract liabilities	12,543	12,543	12,543	12,543
Interest bearing liabilities	0	0	0	0
Lease liabilities	170	141	145	5
<b>TOTAL CURRENT LIABILITIES</b>	<b>108,367</b>	<b>109,948</b>	<b>112,298</b>	<b>115,024</b>
<b>NON-CURRENT LIABILITIES</b>				
Interest bearing liabilities	1	1	1	1
Lease liabilities	352	225	90	91
Provisions	40,172	36,218	27,735	6,957
<b>TOTAL NON-CURRENT LIABILITIES</b>	<b>40,525</b>	<b>36,445</b>	<b>27,827</b>	<b>7,049</b>
<b>TOTAL LIABILITIES</b>	<b>148,892</b>	<b>146,393</b>	<b>140,125</b>	<b>122,073</b>
<b>NET ASSETS</b>	<b>4,215,555</b>	<b>4,279,383</b>	<b>4,322,651</b>	<b>4,356,077</b>
<b>EQUITY</b>				
Accumulated surplus	(1,516,905)	(1,568,073)	(1,627,113)	(1,677,520)
Surplus (Deficit) for period	(57,224)	(63,828)	(43,268)	(33,426)
Revaluation reserves	(2,466,361)	(2,466,361)	(2,466,361)	(2,466,361)
Restricted assets	(175,064)	(181,121)	(185,909)	(178,770)
<b>TOTAL EQUITY</b>	<b>(4,215,555)</b>	<b>(4,279,383)</b>	<b>(4,322,651)</b>	<b>(4,356,077)</b>

WOLLONGONG CITY COUNCIL				
4 Year Financials				
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000
STATEMENT OF CASH FLOWS				
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>				
<b>Receipts</b>				
Rates and annual charges	254,203	266,024	277,991	287,419
User charges and fees	40,789	40,989	41,995	43,201
Investment and interest revenue received	6,070	6,266	6,693	6,595
Grants and contributions	96,008	92,671	72,352	59,116
Other operating receipts	13,646	13,863	14,320	14,956
<b>Payments</b>				
Employee benefits and on-costs	(144,939)	(149,526)	(153,755)	(158,455)
Materials and contracts	(99,225)	(100,902)	(104,372)	(112,105)
Borrowing costs	(33)	(19)	(14)	(7)
Other	(26,155)	(24,465)	(24,587)	(25,348)
Other operating payments	0	0	0	0
<b>NET CASH PROVIDED BY (OR USED IN) OPERATING ACTIVITIES</b>	<b>140,364</b>	<b>144,902</b>	<b>130,624</b>	<b>115,370</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>				
<b>Receipts</b>				
Sale of Investment securities	407	(523)	(694)	601
Sale of infrastructure, property, plant and equipment	1,399	3,731	3,765	1,784
<b>Payments</b>				
Purchase of infrastructure, property, plant and equipment	(145,346)	(143,246)	(127,318)	(123,026)
<b>NET CASH PROVIDED BY (OR USED IN) INVESTING ACTIVITIES</b>	<b>(143,541)</b>	<b>(140,038)</b>	<b>(124,247)</b>	<b>(120,641)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>				
<b>Receipts</b>				
Proceeds from borrowings and advances	0	0	0	0
<b>Payments</b>				
Repayments of borrowings and advances	0	0	0	0
Repayment of lease finance liabilities	(485)	(155)	(132)	(139)
<b>NET CASH PROVIDED BY (OR USED IN) FINANCING ACTIVITIES</b>	<b>(485)</b>	<b>(155)</b>	<b>(132)</b>	<b>(139)</b>
<b>NET INCREASE (DECREASE) IN CASH &amp; CASH EQUIVALENTS HELD</b>	<b>(3,662)</b>	<b>4,709</b>	<b>6,245</b>	<b>(5,410)</b>
Cash and cash equivalents - beginning of period	185,104	181,442	186,151	192,396
<b>CASH &amp; CASH EQUIVALENTS AT EOY</b>	<b>181,442</b>	<b>186,151</b>	<b>192,396</b>	<b>186,986</b>
PLUS other investment securities	20,160	20,683	21,377	20,776
<b>TOTAL CASH &amp; INVESTMENTS</b>	<b>201,602</b>	<b>206,834</b>	<b>213,773</b>	<b>207,762</b>

WOLLONGONG CITY COUNCIL				
4 Year Financials				
	2025/2026 LTM Budget \$'000	2026/2027 LTM Budget \$'000	2027/2028 LTM Budget \$'000	2028/2029 LTM Budget \$'000
<b>GOAL 1 - We are a Sustainable and Climate Resilient City</b>				
Botanic Garden and Annexes	(4,162)	(4,177)	(4,238)	(4,372)
Environmental Services	(2,681)	(2,604)	(2,683)	(2,764)
Floodplain Management and Stormwater Services	(11,632)	(11,992)	(12,395)	(12,754)
Natural Area Management	(4,482)	(4,434)	(4,474)	(4,573)
Waste Management	6,292	2,228	2,150	2,060
<b>GOAL 2 - We have Well Planned, Connected, and Liveable Places</b>				
Development Assessment and Certification	(5,968)	(6,190)	(6,393)	(6,610)
Emergency Management	(7,038)	(7,288)	(7,543)	(7,812)
Land Use Planning	(3,955)	(4,231)	(4,955)	(7,485)
Memorial Gardens and Cemeteries	(557)	(576)	(589)	(603)
Property Services	2,269	2,445	2,513	2,591
Regulatory Control	(4,057)	(4,030)	(4,099)	(4,228)
Transport Services	(48,791)	(50,180)	(51,438)	(53,034)
<b>GOAL 3 - We Foster a Diverse Economy, and We Value Innovation, Culture, and Creativity</b>				
City Centre Management	(2,403)	(2,354)	(2,592)	(2,642)
Arts and Culture	(8,445)	(8,752)	(8,992)	(9,264)
Engagement, Communications and Events	(4,340)	(4,321)	(4,379)	(4,364)
Economic Development	(2,862)	(2,931)	(3,011)	(3,092)
Tourist Parks	1,339	1,363	1,398	1,433
<b>GOAL 4 - We have a Healthy, Respectful, and Inclusive Community</b>				
Aged and Disability Services	208	200	188	73
Aquatic Services	(16,839)	(17,261)	(17,741)	(18,283)
Community Facilities	(5,759)	(5,978)	(6,109)	(6,263)
Community Programs	(4,952)	(2,125)	(2,190)	(2,257)
Corporate Strategy	(1,842)	(2,145)	(1,794)	(2,073)
Integrated Customer Service	(3,602)	(3,721)	(3,834)	(3,952)
Leisure Services	(1,530)	(1,506)	(1,548)	(1,602)
Libraries	(11,973)	(12,618)	(13,066)	(13,414)
Parks and Sportsfields	(27,282)	(27,494)	(28,170)	(28,727)
Public Health and Safety	(876)	(907)	(935)	(964)
Youth Services	(1,533)	(1,583)	(1,630)	(1,683)
<b>Support Services</b>				
Employee Services	(10,541)	(10,701)	(10,851)	(11,094)
Financial Services	221,832	229,491	236,504	243,277
Governance and Administration	(14,288)	(13,647)	(13,956)	(15,373)
Infrastructure Strategy & Support	(20,316)	(21,069)	(21,892)	(22,514)
Information Management & Technology	(12,079)	(12,471)	(12,733)	(13,207)
Internal Charges Service	76	78	84	90
<b>Operating Result [pre capital]</b>	<b>(12,768)</b>	<b>(11,479)</b>	<b>(11,394)</b>	<b>(15,478)</b>

## Budget 2025-2026

### Current Assumptions

#### Service levels

The current budget includes service levels as outlined in the Resourcing Strategy 2025-2035 and Delivery Program 2025-2029 and Operational Plan 2025-2026. Estimates for expenses and income in future years have been applied based on existing service levels unless a decision has been made, or a plan is in place, to vary this level. The detail of services to be provided is outlined in the Delivery Program. Changes to existing services or levels of service progressed through the strategic planning process are incorporated into forward estimates as deployment delivery strategies are confirmed.

#### Indexation

The financial forecasts are comprised of recurrent and non-recurrent income and expenditure. Non-recurrent items have specified values and timing of delivery. Recurrent items may be subject to the application of indices or are set based on known commitments for expenditure, such as loan repayments, or may be adjusted for volume impacts or future pricing changes.

Where indices have been used, these are based on information from a number of sources including various bank financial reports and economic reports and ABS publications. The annual process of preparing and reviewing the financial forecasts for the Long Term Financial Plan involves an initial review of the indices, followed by continuous updates throughout the process to account for any significant changes. Variations in recurrent budget costs in excess of expected indices will be considered through the strategic planning process and included in budget where agreed. The base for 2025-2026 has been sourced from information available in December 2024.

The financial forecasts have been prepared using the following indices where applicable:

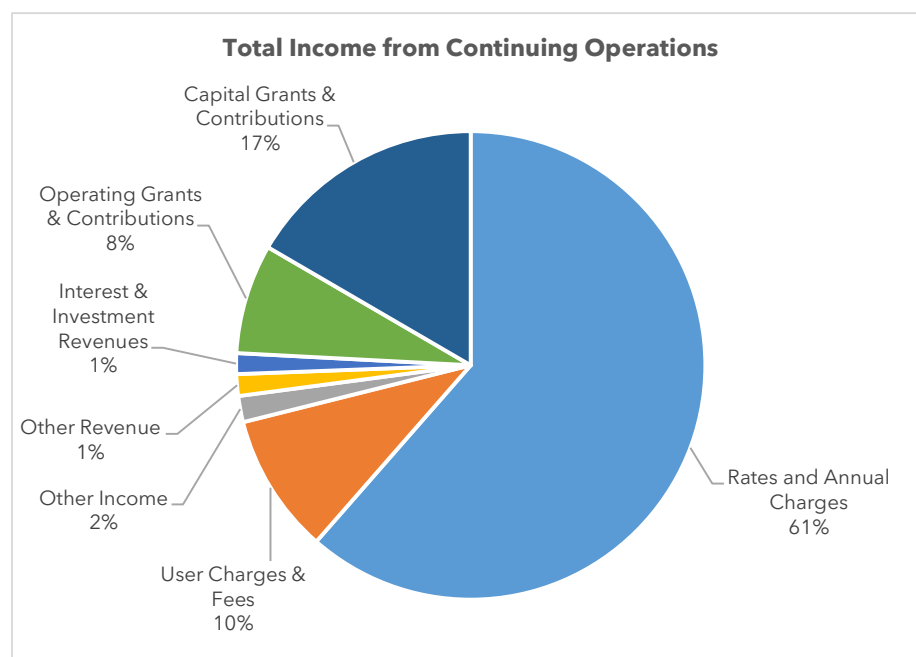
Indices	2025/2026 Forecast	2026/2027 Forecast	2027/2028+ Forecast
Rate Increase	4.70%	3.00%	3.00%
Rate Increase - supplementary rate growth		0.40%	0.40%
Rate Increase - IPART population growth gap		0.30%	0.30%
Fees and Charges	4.70%	3.00%	3.00%
Interest Rate (90 day bill rate)	4.00%	4.00%	4.00%
Labour	3.75%	3.25%	3.00%
Superannuation Guarantee			
CPI General Increase	3.00%	2.60%	2.60%
Utilities			
- Electricity	3.60%	3.60%	3.60%
- Street Lighting	3.60%	3.60%	3.60%
- Other Utilities	3.60%	3.60%	3.60%

**Note:** Further information regarding the indices above can be found in the relevant Revenue or Expenses sections below.

The following information under the headings of Revenue and Expenses provide additional details for key areas.

## Revenue

Revenue Type	2025/2026 Forecast \$M
Rates and Annual Charges	259.1
User Charges & Fees	40.8
Other Revenue	13.9
Interest & Investment Revenues	6.1
Operating Grants & Contributions	31.9
Capital Grants & Contributions	70.0
<b>Total Income from Continuing Operations</b>	<b>421.7</b>



## Rates

Rate revenue projections are based on application of the maximum permissible increase that is advised annually by the Independent Pricing and Regulatory Tribunal (IPART) and an allowance for growth in rateable properties.

Rate increases have been set by IPART since 2010 as delegated by the Minister for Local Government. IPART recently introduced a new rate peg methodology, applicable from the 2024-2025 financial year.

The IPART determination for 2025-2026 will allow Council a 4.7% increase in General Income. This is composed of an increase of 3.6% for general costs, 0.1% to reflect the election cost from 2024-2025 and an additional 1.0% for Population Growth.

There is an underlying assumption in the Long Term Financial Plan projections that Council rates revenue will grow (in addition to indexation) by 0.7% per annum for new properties (Rates Growth - excluding West Dapto). This is based on historical trends and future expectations. Of the 0.7%

increase, it is anticipated that 0.4% of that additional revenue will be achieved through supplementary rates growth and the 0.3% will be provided through the Population Growth allowance in the IPART Rate Peg for Wollongong. This assumption has been applied for 2026-2027 onwards as the IPART Population Growth allowance exceeds 0.7% for 2025-2026.

In addition, growth has been built into the long term forecasts for expected development at West Dapto aligned with the estimated staging of that release area as shown in the table below.

Council currently applies a Special Rate, the Mall Special Rate. The Special Rate has historically been indexed in line with the rate peg, although could be indexed on a different basis if determined. The Special Rate is projected to be indexed on the historical application of the rate peg.

More detailed information relating to the rates and rating policy is provided in Attachment 3 - Draft Revenue Policy, Rates, Annual Charges and Fees 2025-2026 document.

#### **Rates Revenue**

	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
TOTAL Rates Revenue (net of pensioner rebates)	209,557	218,303	227,129	236,286

With the development of new properties in West Dapto, there will be increasing rate revenue for Council over time. This revenue increase will precede operational demand and assets built will require little renewal or maintenance for approximately seven to 15 years, creating a perception of improved financial capacity. Experience has shown the potential for long term negative impacts on budgets if the delayed expense pattern results in additional rate revenue being built into other recurrent operations.

To assist in managing this, the Financial Sustainability Policy requires that increased annual rate revenue created from subdivision in West Dapto will be restricted and only allocated to operational expenditure as the area develops. The annual revenue will be made available to meet infrastructure or planning requirements in the area or be applied to meet existing infrastructure renewal requirements.

#### **Pensioner Rebates**

Council is required to provide a rebate to pensioners under the Local Government Act. The prior year's budget has exceeded actual costs and therefore future budgets reflect growth at a reduced level.

The compulsory pensioner rebate to eligible rate payers is 50% of rates and annual charges up to \$250. This rebate has not been increased by the State Government since it was introduced in July 1993. 50% of this rebate is funded by the State Government and 5% from the Federal Government. This funding is included in untied grant revenues.

Council, through its Revenue Policy each year, also provides a Voluntary Council rebate to eligible pensioners who were receiving a Council rebate prior to 1994. This voluntary rebate is funded from Council revenues and is forecast to remain at the current cost over the period.

Pensioner rebates and subsidy are offset against Rates & Annual Charges Revenue for reporting purposes.

#### Pensioner Rebates

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Pensioner Rate Rebate - Statutory s575	2,537	2,567	2,597	2,627
Pensioner Rate Rebate - Council s582	378	275	274	273
Pensioner Rate Subsidy	(1,396)	(1,601)	(1,617)	(1,634)
<b>Total Pensioner Rates Rebates</b>	<b>1,520</b>	<b>1,242</b>	<b>1,254</b>	<b>2,900</b>
Pensioner DWM Rebate - Statutory s575	838	845	853	793
Pensioner DWM Rebate - Council s582	67	67	67	67
Pensioner DWM Subsidy	(461)	(465)	(469)	(436)
<b>Total Pensioner DWM Rebates</b>	<b>444</b>	<b>448</b>	<b>451</b>	<b>860</b>
<b>Total Pensioner Rebates</b>	<b>1,965</b>	<b>1,690</b>	<b>1,705</b>	<b>1,691</b>

#### Annual Charges

##### Domestic Waste Management Services

The Annual Charges revenue is predominately from Domestic Waste Management. Under the Local Government Act, Council must not apply income from an ordinary rate towards the cost of providing domestic waste management services. Income obtained from charges for Domestic Waste Management must be calculated to not exceed the reasonable cost to the Council of providing those services.

The charge calculated is based on the full recovery of the service, including tipping fees at Whytes Gully. The Waste Facility tipping charge includes pricing for future capital costs associated with the management of the facility and long term site remediation.

In determining the annual Domestic Waste Management Charge, Council must include all expenditure that relates to the delivery of this service and may include provision for future increases to allow for equalisation of pricing from year to year. This is considered a prudent approach as the waste area is subject to changing industry regulation and costs and operational requirements that have the potential for significant variations in the future. Equalisation funds along with any annual improvements beyond planned results for the delivery of the domestic waste service are held as externally restricted cash.

In determining the amount to be charged, Council has calculated its cost per annum under the following headings.

<b>Domestic Waste management Costs 2025-26</b>	
	<b>\$'000s</b>
<b>Waste Facility</b>	
Waste Disposal Cost	16,332
Administration/Overheads allocation	614
	<b>16,946</b>
<b>Collection Costs</b>	
Collection & Processing Contracts	26,676
Education & Promotion	583
Operational & Administrative Costs	3,523
	<b>30,783</b>
<b>Statutory Charges</b>	
Pensioner Rebate	905
<b>Total Expenditure</b>	<b>48,633</b>
Pensioner Subsidy	(461)
Other Revenue	(107)
<b>Total Domestic Waste Management Cost</b>	<b>48,065</b>

The future estimates for Domestic Waste Management are shown below.

<b>Domestic Waste Management Revenue</b>				
	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
Annual Charges Domestic Waste Management	48,065	47,316	48,670	50,156

### Stormwater Management

Council levies a Stormwater Management Charge on all parcels of rateable land categorised as Residential or Business, other than those exempted under the Local Government Act. The pricing of the Stormwater Management charge has remained unchanged for 2025-2026. The rate has remained static since the original setting by the NSW Government in April 2006. While the charges for Residential properties are at the statutory maximum, the cap on Business properties is below the maximum levels.

The future estimates from Stormwater are shown below. The income from this charge is transferred to the Stormwater Management Restricted Asset and the projects proposed to be funded from this revenue are detailed below.

<b>Stormwater Management Revenue</b>				
	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
Annual Charges Stormwater Management Service	1,926	1,946	1,967	1,989

### Stormwater Management Service

The Wollongong Local Government Area is prone to high intensity rainfall which can lead to flash flooding. The quantity of runoff during periods of high intensity rainfall is large and only a small proportion of the total flow is carried within both the stormwater networks and creek channels. As a result, floodplain inundation is substantial, often fast-flowing and at considerable depths. During these periods of high intensity rainfall, flooding is generally characterised by rapid rises and falls in water level.

Sustainable management of stormwater is also crucial to the functioning of the city's natural assets and the management of stormwater flows is critical to the safety of the people of Wollongong. Accordingly, there is an urgent need to address water quality and water quantity (volumes and flow rates) issues throughout the city.

To protect our residents, infrastructure and natural assets, Wollongong City Council is complementing the important role water quality and quantity plays in the management of our city's social, economic and natural environment with the Stormwater Management Service Charge. The Stormwater Management Service Charge is used to fund both capital projects and/or other type of projects/initiatives that will provide new or additional stormwater management services, such as new drainage systems, flood mitigation and stormwater treatment measures, as well as pollution control initiatives.

In particular, the Stormwater Charge supports Council in complying with NSW Flood Risk Management Framework by delivering the required review of the Flood Risk Management Studies and Plans and providing additional support to implement the strategies identified in these Plans. The total forecast cost of implementing all high-priority actions in these Plans total over \$200M.

Council can utilise the Stormwater Management Service Charge to deliver increased services (new or additional stormwater management services) in the management of stormwater including:

- *planning, construction and maintenance of drainage systems including pipes, channels, retention/detention basins and waterways receiving urban stormwater;*
- *planning, construction and maintenance of stormwater treatment measures, including gross pollutant traps and constructed wetlands;*
- *planning, construction and maintenance of stormwater harvesting and reuse projects;*

- *planning and undertaking of community and industry stormwater pollution education campaigns;*
- *inspection of commercial and industrial premises for stormwater pollution prevention;*
- *clean-up of stormwater pollution incidents (charge can fund a proportion);*
- *water quality and aquatic ecosystem health monitoring of waterways, to assess the effectiveness of stormwater pollution controls (charge can fund a proportion), and*
- *monitoring of flows in drains and creeks to assess the effectiveness for flow management (flooding) controls (charge can fund a proportion).*

Examples of some of the works currently planned to be funded through the Stormwater Management Service Charge include the following.

#### **Stormwater Quantity and Quality Management**

Large sections of Wollongong are flood risk affected and have a history of flooding. In response, Council is systematically investigating the risks of flooding with the aim of developing mitigating strategies through our Floodplain Management program.

Floodplain Management can cover a range of activities to reduce potential flood damage within a catchment including:

- design and construction of flood mitigation works,
- policy and planning control review, and
- identification and purchase of 'at risk' properties (subject to complementary funding from the NSW Government Floodplain program).

Council also uses some of these funds to maintain natural areas around culvert inlets to remove material that may potentially cause culvert blockage and contribute to localised flooding.

#### **Declared Dam Management**

The Dam Safety Act 2015 and Dam Safety Regulation 2019 reflects the changing standards and practice for managing declared dams, with an emphasis on safety and accountability risk to the public and the environment. The legislation requires Council to have a Dam Safety Management System (DSMS) which complies with ISO 55001 and the requirements of the Act and Regulations, and a Dam Safety Management System Document (DSMSD) which describes the system.

Activities undertaken to affect the DSMS and meet statutory obligations include:

- Regular review and updating of the Dam Safety Emergency Plans (DSEP) and Operations and Maintenance Plans (O&MP).
- Development and implementation of emergency management training curriculum, training for key personnel and undertaking emergency exercise simulations.
- Undertaking engineering analysis to understand the impacts of dam breach and risk to populations downstream of declared dams.
- Risk mitigation works and initiatives.
- Regular surveillance and maintenance of Council's Declared Dams.

#### **Stormwater Management Service Charge Project Program**

The table below provides details of how additional projects, listed by theme, are to be funded by the Stormwater Management Service Charge. It is important to note that Stormwater Management Service Charge funds can accumulate over time to support future major projects or multi-year programs.

### Stormwater Management Service Charge

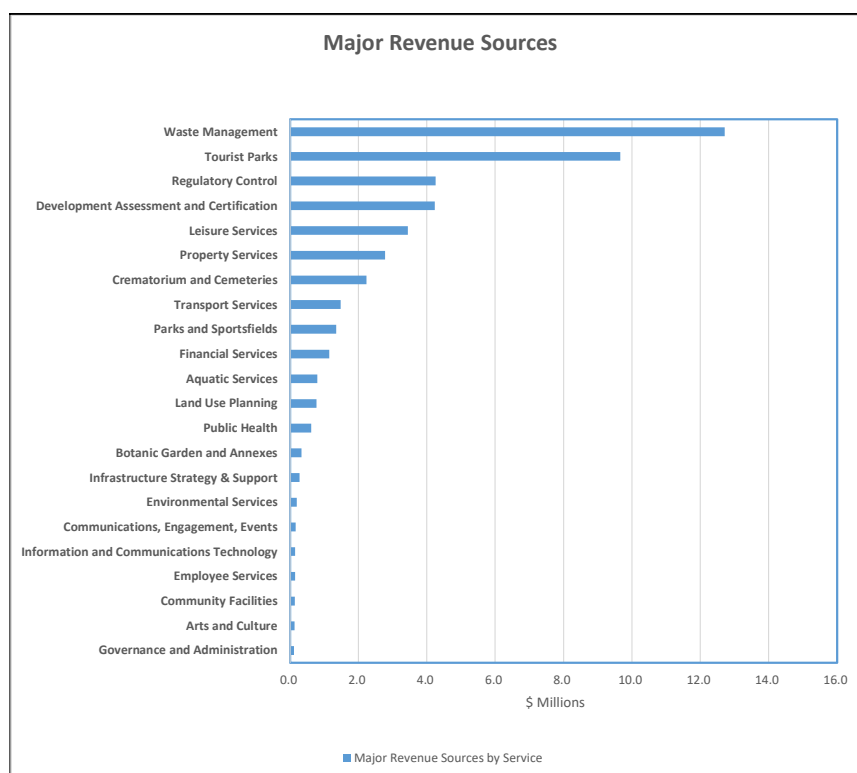
	2025/2026 Forecast \$M	2026/2027 Forecast \$M	2027/2028 Forecast \$M	2028/2029 Forecast \$M
<b>Stormwater Management Service Charge Income</b>				
Unspent funds brought forward from previous year	(595)	(1,047)	(756)	(416)
Annual Charge	1,926	1,946	1,967	1,989
<b>Available funds</b>	<b>1,331</b>	<b>899</b>	<b>1,211</b>	<b>1,573</b>
<b>Proposed Expenditure</b>				
Stormwater Quality Management	1,262	712	662	663
Stormwater Operational Management	822	808	810	811
Dam Safety Management	295	135	155	118
<b>Total Proposed Expenditure</b>	<b>2,379</b>	<b>1,655</b>	<b>1,627</b>	<b>1,592</b>

### Waste Management Services - Non-Domestic Premises

Council for 2025-2026 will levy a Waste Management fee on approximately 550 non-residential properties where approved. The operations of this service are currently managed through the kerbside collection contracts with direct costs not separated from Domestic Waste Management service. The fee for this service has historically been set in line with Domestic Waste Management fees to avoid cross subsidisation.

### User Fees, Charges and Other Revenue

User Fees, Charges and Other Revenue account for 13% of Council's revenue [pre-capital income]. The major elements are shown in the below table.



Council's user fees and other income is primarily attributable to more commercially based operations such as waste facility, tourist parks, property management, recreation centre, heated swimming pools and other park facilities. Other significant income sources include planning and

development applications, health services, casual parking, Memorial Gardens and cemeteries. Some of these operations compete in the marketplace and represent Business Activities under the National Competition Policy.

Proposed fees and charges for 2025-2026 will be included in the Draft Revenue Policy, Rates, Annual Charges and Fees attachment for public exhibition and consideration by Council. The income received from fees reduces the rate revenue and other untied income required for these services. Other charges are generally not for service and include penalty income, leasing, recoveries, sponsorship, etc.

Council forecasts include a proposed 4.7% increase for Fees & Charges generally. This is in line with the rate peg determined by IPART for 2025-2026. In some cases, fees based on market rates, rate of return, or full recovery have been varied specifically, while statutory fees are set externally.

### Interest on Investments

Interest and investment revenues shown in the Income Statement are inclusive of interest on Council's investment portfolio and charges for overdue rates applied at statutory percentage.

<b>Interest on Investments and transfers of Interest to Restricted Assets</b>				
	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
<b>Sources</b>				
General Interest	5,292	5,468	5,874	5,754
Property Rating	778	798	819	840
<b>Total</b>	<b>6,070</b>	<b>6,266</b>	<b>6,693</b>	<b>6,595</b>
Interest transferred to Restricted Assets	3,292	3,468	3,874	3,754
<b>Net General Interest after Restricted Assets transfers</b>	<b>2,778</b>	<b>2,798</b>	<b>2,819</b>	<b>2,840</b>

Investment portfolio income forecasts are based on anticipated cash holdings and projected interest rates that are derived from several sources including banking sector projections and Council's investment adviser. Projected interest rates are based on forecast 90 day bill rates plus a small premium to reflect current investment strategies and the continuing performance of Council's investment portfolio compared to this benchmark. Cash holdings projections are drawn from the budgeted revenues and expenditures in the budget and anticipated internal and external restricted cash balances. Council is required to restrict any interest attributed to Development Contributions, Domestic Waste Management and a number of grants.

Investments are made in accordance with the adopted Policy Guidelines which are compliant with the Office of Local Government Guidelines and the Local Government Act 1993 - Investment Order.

There have been significant movements in interest rates over the past two years that impacts this revenue stream. In line with the Financial Sustainability Policy, additional returns above the baseline set in the Long Term Financial Plan will be treated as short term capacity within the strategic planning process and allocated on a non-recurrent basis.

CivicRisk Mutual Limited provides Council's insurance requirements (excluding Workers' Compensation) and is reported as a passive interest financial asset under the Australian Accounting Standards (AASB 9 Financial Instruments). As there are many unknown elements that impact on the valuation of this item and definitive trend information is not available, a budget is not provided for this or the fair value movement on other investments.

### Operational Grants

The Financial Sustainability Policy states that Council will actively pursue grant funding and other contributions to assist in the delivery of core services.

NSW and Australian Government planning and announcement of one-off specific purpose grants does not generally align with Council's planning cycle. It is anticipated that Council will become aware of, and make application for, a range of grants during the next reporting period that are not budgeted at this stage. Where grants are provided, the budget will be updated to make allowance for the additional income and expense of the program as approved.

## Financial Assistance Grant

The Financial Assistance Grant (FAG) is an Australian Government general purpose annual grant to local government distributed through the States. Although the Grant has two components, general purpose and roads component, it is an unconditional grant. The general purpose component is distributed to the States based on population and other derived disability factors, whilst the road component is distributed based on a fixed share of the national pool.

The NSW Local Government Grants Commission is responsible for the distribution of the Grant to councils within the State. Distribution criteria include population changes, changes in standard costs, disability measures, local roads and bridges lengths and changes in property values. The allocation of future funds is still uncertain and may have an impact on future receipts. The budget for the road component has been indexed annually by CPI while indexation has not been applied to the general purpose component for the next three financial years. There is a risk this may not reflect the actual increase.

The Federal Government may from time to time choose to partly prepay the annual grant allocation which can create a distortion of income on an annual basis. There has been early payment of part of the grant in the years between 2018-2019 and 2023-2024. The timing of payment is usually confirmed through the annual Federal Budget process, generally in April.

The financial projections show that early payment of the majority of 2024-2025 grant occurred in 2023-2024. It is conservatively assumed this practice does not continue in the following years.

### Financial Assistance (Revenue Sharing) Grant

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
General Purpose component	19,577	19,577	19,577	20,164
Roads component	3,296	3,382	3,470	3,560
<b>Total Financial Assistance Grant</b>	<b>22,873</b>	<b>22,959</b>	<b>23,047</b>	<b>23,724</b>

## Specific Purpose Operational Grants

There is a small range of Specific Purpose Operational Grants that are recurrent in nature and form part of Council's ongoing budget. The budget and forecast amounts for ongoing funding is provided below by service.

### Specific Purpose Operating Grants

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Aged and Disability Services	3,176	3,270	3,368	3,470
Libraries	677	677	677	677
Emergency Management	452	452	452	452
Natural Area Management	336	347	35	35
Floodplain Management and Stormwater Services	233	233	233	233
Communications, Engagement, Events	200	-	-	-
Transport Services	194	199	204	209
Regulatory Control	73	74	-	-
Community Programs	48	50	51	52
Youth Services	45	47	48	49
Community Facilities	25	25	26	26
Employee Services	4	4	4	4
<b>Total Specific Purpose Operating Grants</b>	<b>5,463</b>	<b>5,377</b>	<b>5,098</b>	<b>5,208</b>

Operational grant forecasts include annual funding from Federal and State Government sources for community transport and social support programs. Council has been delivering these services to the community for over 20 years and those services have been operating at cost neutral to Council. The Federal Government has commenced a reform of Aged and Disability Services that will impact on how these services may be delivered in the future and what Council's role may be. Advice has been received that funding has been confirmed for Social Support Services until June 2025.

It should be noted the current service model recovers all operational costs associated with this service delivery from external funding including accommodation costs, administrative support, use

of IT facilities, etc. In the event Council no longer provides this service, there may be a negative impact if the operational costs attributed to this service cannot be recovered from other sources or be removed.

### **Capital Income**

Capital income refers to revenue that is specifically for assets to be acquired by Council (new or renewal). The funding may be in the form of cash contributions or may represent the value of assets dedicated to Council by land developers or other levels of Government. Capital income is inconsistent from one period to another and is also difficult to predict due to the nature of the transactions.

Wollongong City Council usually eliminates capital income from its key financial measures and discussions as it is not income that can be used to fund the day to day operations of a council or generally be used to replace existing assets. Capital income is, however, important as it is a source of funds that allow increased assets that can improve services and/or provide new services to growing areas such as roads, bridges, drains and playing fields in a new release area such as West Dapto. The operation of these assets will be reflected in Council's operating costs in future years and will form part of the operating financial measures at that time.

Any changes to the quantum or timing in the availability of these grants and contributions will have a direct impact on the Infrastructure Delivery Program. Impacts may include changes in timing of projects pending as alternate sources of funding or substitution of Council funding which may result in a delay in non-funded projects.

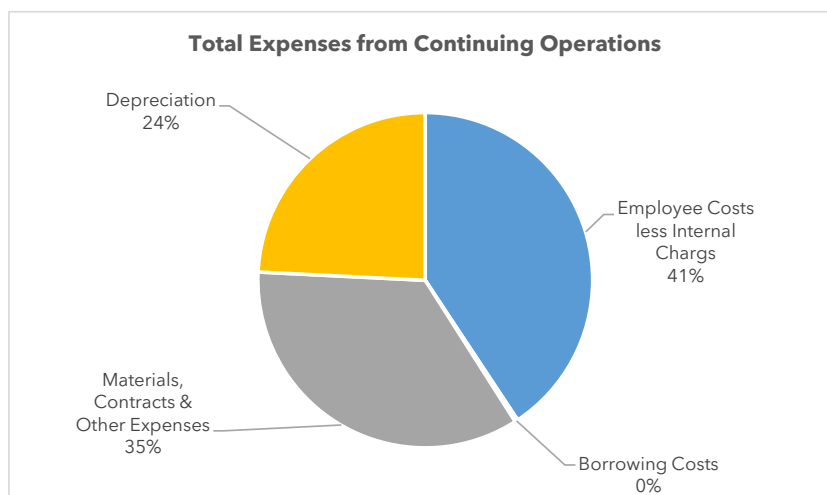
### **Profit/Loss on Disposal of Assets**

A budget is not provided for the impact of asset disposals as the underlying assumption is that depreciation estimates should sufficiently recognise the asset value diminution over time. It is possible that income will be derived from profit on the sale of assets where the value of sale exceeds the carrying value of an asset, particularly where land under roads is sold as values are not recorded on these assets prior to 2008.

The next section of this document discusses the key expense items of Council.

## Expenses

Expense Type	2025/2026 Forecast \$M
Employee Costs less Internal Charges	148.4
Borrowing Costs	1.0
Materials, Contracts & Other Expenses	126.8
Depreciation	88.3
<b>Total Expenses from Continuing Operations</b>	<b>364.5</b>



### Employee Costs

Employee costs are inclusive of labour on costs such as superannuation, workers' compensation costs, parental leave, annual leave, provision for long service leave and payroll tax, where applicable. It also includes training costs and safety equipment costs.

### Salary & Wages

Labour and associated employee costs are based on budgeted positions required to deliver current service levels. This has historically included a small allowance for growth to provide for changing resourcing needs and labour market movements experienced over time. The current budget does not allow for this due to higher than anticipated changes in the labour indices. Additional labour costs related to specific non-recurrent projects (where identified) are also included.

Labour costs are generally budgeted in accordance with the Enterprise Agreement rates with indicative indexation for increases beyond the current Enterprise Agreement. The current EA is for three years and commenced on 1 July 2024. The final year of the EA includes an increase of 3.25% or the Local Government (State) Award NSW figure, whichever is greater. As the Award has not been set for the year commencing 1 July 2026, an increase of 3.25% has been applied to the budget.

Recurrent casual and overtime budgets are maintained to match the service and structure levels required for 2025-2026. It is usual that some of these budgets are exceeded during the year as additional employee resources are used for projects that are planned but not allocated to labour in the first instance, or for new projects introduced with funding.

### Salaries & Wages

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Salaries & Wages	127,522	131,008	134,447	137,904
Superannuation	15,519	16,006	16,508	17,018
Defined Scheme Superannuation Top Up	977	977	977	977
Fringe Benefits Tax	187	192	197	202
Labour Hire	37	38	39	40
Payroll Tax	60	62	64	66
Protective Clothing	345	354	364	373
Training Costs (excluding Salaries)	1,224	1,256	1,289	1,330
Change in Workers Comp Provision	300	310	319	329
Workers' Compensation Insurance	3,360	3,469	3,573	3,680
Other Employee Costs	2,199	2,863	3,157	3,872
Direct Labour Oncosts	38,638	39,806	40,931	42,090
<b>Total Employee Salaries &amp; Wages</b>	<b>190,369</b>	<b>196,340</b>	<b>201,864</b>	<b>207,880</b>
Capitalised & Distributed Employee Costs	22,845	23,585	24,293	25,006
<b>Total Operational Employee Salaries &amp; Wages</b>	<b>167,524</b>	<b>172,755</b>	<b>177,571</b>	<b>182,874</b>

### Superannuation

Superannuation projections are based on Employee Establishment, casual labour estimates and superannuation scheme membership.

The majority of Council employees belong either to a defined benefits scheme, which ceased taking new members in 1991, or various accumulation schemes. Defined Benefits Scheme expenses are tied to employee contributions while accumulation scheme contributions are calculated as a pre-determined percentage of the employee's salary charged at the current Superannuation Guarantee (SG) rate of 11.5% [financial year 2024-2025].

As part of Federal Budget decisions, legislated SG increases have been occurring as a series of 0.5% annual increases from 2021-2022 to 2025-2026, intended to bring the SG rate to 12.0% by 1 July 2025.

Estimates for Defined Benefit Scheme members are based on Council contributing 1.9 times the employee's contribution plus a 'basic benefit' charge of 2.5% of salary or wages. Defined Benefit Scheme members who are at full contribution points, who are in the 'award' phase for contributions, are covered by a percentage contribution level reflecting the SG levels (basic benefit percentage + award percentage), similar to an accumulation scheme.

Councils have been required to make an additional annual contribution to the Defined Benefits Scheme initially for a period of 10 years to address funding requirements for remaining participants in the Scheme. The final payment of this top up was originally expected to be in 2018-2019 based on discussion with the Superannuation Board in 2014-2015 year. The requirement for an extension of the additional payment was subsequently extended until 2024-2025. Advice received in January 2024 noted the potential for a reduction in the top up payment by half, however, this was not confirmed at that time.

### Superannuation

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Superannuation	15,519	16,006	16,508	17,018
Defined Scheme Superannuation Top Up	977	977	977	977

### Parental Leave

The current Enterprise Agreement provides for parental leave at full pay of 14 weeks maternity leave and nine weeks paternity leave. This is paid from a central provision and an estimate of this cost is distributed as part of the labour on costs. The forecast leave costs based on the current Enterprise Agreement are shown below.

#### Parental Leave

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Parental Leave	285	295	304	314

The Federal Government paid parental leave scheme (FGPPLS) is not included in the above budget.

#### Workers' Compensation

Council has a self-insurance licence for workers' compensation. Conditions for self-insurance include the requirement of an annual reassessment of liability by a qualified actuary. The value of the liability must be supported either by restricted cash or a bank guarantee. Council currently supports this liability through a bank guarantee. Under this arrangement, Council meets all workers' compensation related costs including salary and wages, medical and associated costs up to \$1M on any individual claim. Claims beyond this are supported by an external insurance policy. This policy is reviewed annually.

#### Workers Compensation

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Total Payments	3,360	3,469	3,573	3,680
Increase/(Decrease) in Provision	300	310	319	329

#### Salary & Wages Recovery

The cost of employees working on capital or other division's projects is allocated to the specific projects as work is completed (through work order costing). This includes design, survey, project management and supervision, community consultation and construction or maintenance staff. The Employee Cost budget includes labour costs for all employees and an estimate for the annual employee allocation budgeted to be recovered from capital works or other divisions. This recovery is shown in Internal Charges as a negative expense which reduces the operating cost to the correct level. Under this structure, the capital budget is required to include sufficient works to employ these resources and, where other divisional work is intended, it should be negotiated and provided for in advance.

### Other Employee Costs

#### Learning & Development

The Learning & Development budget is held centrally with a portion provided for corporate programs and the remainder allocated to divisions. The following budget is for external provision of training and does not include programs that are delivered internally or labour costs.

#### Learning & Development

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Training, Conferences & Seminars	1,221	1,253	1,285	1,319

#### Cadets, Apprentices & Trainees

Council has a commitment to providing training opportunities through its cadet, apprentices and trainee program. The following budget includes payments to employees under this scheme, other supporting expenses such as reimbursement of study expenses as well as allocation of support salary staff that administer the program. This is recognised as a corporate initiative with the budget held in a central area.

#### Cadets & Apprentices

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Cadets & Apprentices	2,370	2,420	2,465	2,510

## Fringe Benefits Tax

Council incurs a range of fringe benefit costs, some of which are recovered through salary packaging. The majority of FBT exposure in future years is associated with housing benefits at tourist parks.

<b>Fringe Benefits Tax</b>				
	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
Fringe Benefits Tax	187	192	197	202

## Borrowing Costs (Financing)

Borrowings are considered as part of the Infrastructure Delivery Program and Capital Budget process in accordance with the Financial Sustainability Policy and Asset Management Policy.

There are no proposed external borrowings in future plans.

The Infrastructure Delivery Program proposes works in Waste Services of \$47.4M over the next four years. These works are planned to be funded from the Waste Facility income that is collected through the gate fee over the life of the facility. The fees collected have exceeded the capital expenditure to date with the excess funds being held in the Waste Disposal Facility restricted asset. The programmed expenditure to 2028-2029 will require internal borrowing with internal interest allocated against the restriction during the period of debt to offset the lost income to general operations.

## Materials, Contracts & Other Expenses

Forecasts for materials, contracts and other expenses are either specifically budgeted or based on existing service level resourcing plus indexation. The following sections and tables provide background to the key items in this category.

### Environmental Protection Authority (EPA) Levy

The EPA levy is applicable to waste and cover materials going to landfill. Rates applicable are determined by the NSW Environment Protection Authority based on geographic location, with Wollongong classified as being within the Extended Regulated Area. Application of the levy to cover materials was introduced in March 2007. Current operational expenditure forecasts and fee structures propose that Council will be able to source an amount of cover materials on site to reduce the overall cost of this levy.

A portion of the levy relates to Domestic Waste which is recovered through the internal Waste Charge to Domestic Waste Management.

At Council's current landfill site, there are two types of cover materials in use: slag and VENM (Virgin Excavated Natural Material). The quantity of cover material required is impacted by tonnages of waste that are processed to landfill. The current model is based on slag cover ratio of 0.15 and VENM of 0.25 to waste tonnages. Both slag and VENM incur the EPA levy, however, VENM attracts a 10% pricing discount. Where cover materials are site sourced, these do not attract the levy. Current projections are based on Council being able to site source 100% of VENM requirements on site for the next five years. These projections are reviewed annually both in terms of waste tonnages and availability of site sourced materials as well as changes in practices that may impact on the quantity of material required.

<b>EPA Levy</b>				
	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
EPA Levy - Council	705	739	774	800
EPA Levy - Commercial	3,777	4,564	4,596	4,750
EPA Levy - Domestic	7,257	7,376	7,497	7,747
EPA Levy - Cover Material	562	571	579	598
<b>TOTAL EPA Levy</b>	<b>12,301</b>	<b>13,250</b>	<b>13,447</b>	<b>13,895</b>

## Street Lighting

Street lighting costs are made up of an infrastructure charge and a consumption charge. Council also receives a rebate from the NSW Government resulting in a net cost to Council.

Council secured a zero emissions Power Purchase Agreement for contracted electricity and street lighting consumption pricing for a period of 10 years commencing 1 January 2023.

Council is working with Endeavour Energy to replace existing street lights with light-emitting diodes (LEDs) which may have a positive return for Council in the future.

Street Lighting	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Street Lighting	4,037	4,193	4,356	4,523
Street Lighting Subsidy	(714)	(714)	(714)	(714)

## Emergency Services

Emergency services operations are contributed to by Council as below.

Emergency Services Contributions	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Rural Fire Service	857	887	919	952
State Emergency Service	801	830	860	891
NSW Fire Brigade	4,411	4,569	4,734	4,904
<b>Total Emergency Services Contributions</b>	<b>6,068</b>	<b>6,287</b>	<b>6,513</b>	<b>6,748</b>

## Insurance

Council joined the Civic Risk West (formerly Westpool) and Civic Risk Mutual (formerly United Independent Pools) Self Insurance pools on 31 October 2010. The pools are comprised of a number of NSW councils. The advantages of joining a mutual pool include savings through bulk purchasing power, access to learning and networking across other councils, reducing exposure to market fluctuations through better management of claims and retention of equity in the pool. On 1 July 2020, the Civic Risk entities were legally combined into CivicRisk Mutual Ltd, a company limited by guarantee.

The excess levels applicable to the two major risks, Industrial Special Risk (property damage) and Public & Professional Liability are \$20K and \$100K respectively. These levels are under constant review and may change in the future.

Insurances	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
<b>Insurance Premiums</b>				
ISR Property Insurance	1,893	1,893	1,893	1,893
Motor Vehicle/Plant Insurance	423	423	423	423
Statutory Liability/CDO Insurance	198	198	198	198
Public Liability/Professional Indemnity	1,836	1,836	1,836	1,836
Crime/Fidelity Guarantee Insurance	208	208	208	208
Hangars Keeper Insurance	4	6	6	6
Fine Arts Insurance	56	53	53	53
Fine Arts - Fire Insurance	2	2	2	2
<b>Total Insurance Premiums</b>	<b>4,620</b>	<b>4,618</b>	<b>4,619</b>	<b>4,658</b>
<b>Excess Payments</b>				
PL Below Excess Payments	200	200	200	200
Insurance Claims Below Excess covered from Divisional Budgets	100	100	100	100
<b>Total Excess Payments</b>	<b>300</b>	<b>300</b>	<b>300</b>	<b>300</b>

## Legal Costs

The following expenditure represents payments to external professional providers for legal services as well as in-house lawyers directly employed by Council since mid-2010-2011.

### Legal Expenses

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
External Legal Costs	1,492	686	703	722
"In House" Legal expenditure including employees	755	780	804	828

## Fuel & Oil

Fuel is subject to fluctuation in global oil pricing and currency valuations and due to this volatility is subject to an annual review rather than an application of indices. With volatile fuel prices experienced due to the current global environment, there is a risk the financial forecasts may not be sufficient to cover the costs if they continue to rise in the future. Moving forward, adjustment will also be required for fuel costs as the light fleet transitions to non-combustion vehicles.

### Fuel & Oil

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Fuel & Oil	1,730	1,740	1,751	1,763

## Affiliates Contributions

### Affiliates Contributions

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Tourism Support & Contributions	1,830	1,868	1,917	1,967
Performing Arts Centre	1,485	1,523	1,562	1,602
<b>TOTAL Affiliates Contributions</b>	<b>3,315</b>	<b>3,391</b>	<b>3,479</b>	<b>3,568</b>

This represents the direct financial support to these organisations and does not include in kind support like asset use charges such as building occupancy.

## Other Contributions, Donations & Subsidies

### Other Contributions, Donations and Subsidies

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Affordable Housing - Housing Trust	2,894	-	-	-
Gong Shuttle Contribution	423	434	-	-
Sports Facilities - Grants	400	400	400	400
Illawarra Shoalhaven Joint Organisation	98	100	103	106
Sponsorship Fund	82	84	86	89
Illawarra District Weed Authority	78	80	82	84
Local Grants Scheme Heritage Properties	71	73	75	77
Illawarra Surf Lifesaving Contribution	67	69	70	72
Business/Industry Development Activities	66	68	69	71
City Centre - Events and Marketing	52	53	54	56
Illawarra Escarpment - Geotech. Research	50	51	53	54
Community Arts Programme -Small Grants Program	49	50	52	53
Neighbourhood Youth Program - Port Kembla	48	49	50	52
Illawarra Institute Sport Contribution	44	45	46	47
Neighbourhood Youth Program - Berkeley	37	38	39	40
Connecting Neighbours Grants	24	25	25	26
Anzac Day Support	18	18	19	19
UOW Scholarships	17	17	17	18
Public Bands Contribution	11	11	11	11
State Emergency Services Support	11	11	12	
Southern Stars Contribution	9	10	10	10
Life Education Illawarra Contribution	9	9	9	9
Small Grants NAIDOC Celebrations	8	8	8	8
Warrawong Residents Forum	6	-	-	-
Illawarra Historical Society	5	5	5	5
WCC Social Club	5	5	5	5
Minor Donations	4	4	4	5
Wollongong Eisteddfod	4	4	4	4
Vietnamese Association of Wollongong	3	-	-	-
Personnel Administration	2	2	2	
Illawarra Legal Centre	1	-	-	-
<b>TOTAL Other Contributions, Donations and Subsidies</b>	<b>4,593</b>	<b>1,723</b>	<b>1,312</b>	<b>1,322</b>

## Councillors' Expenses

### Councillors' Expenses

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Councillor support costs	20	21	22	22
Councillors	673	695	716	738
<b>Councillor Expense</b>	<b>694</b>	<b>716</b>	<b>738</b>	<b>760</b>

## Telecommunications

### Telecommunications

	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Telecommunications	738	757	777	797

## Postage

Postage	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Postage - Central Admin Budget	229	235	241	247
Postage - other areas budget	258	265	272	279
<b>Total Postage</b>	<b>487</b>	<b>499</b>	<b>512</b>	<b>526</b>

## Council Rates

This budget represents the costs of Council owned or controlled properties used for commercial purposes or that are currently under lease agreements to other parties.

Council Rates	2025/2026 Forecast \$'000s	2026/2027 Forecast \$'000s	2027/2028 Forecast \$'000s	2028/2029 Forecast \$'000s
Council Rates Expense (Council owned properties)	575	592	610	628

## Housing Affordability Program

Council has entered a Memorandum of Understanding with the Australian Government that has allowed Council to retain funding originally provided through the Building Better Regional Cities Program to develop a program that facilitates the delivery of affordable housing in the region.

At its meeting on 10 December 2018, Council provided a range of guidelines for the program that included a focus on innovative, energy efficient and sustainable solutions, the ability for proposals to generate income streams that will support a continuation or expansion of the program into the future and support for schemes that target (but are not limited to) single women aged over 50 years. Council also resolved that existing funds be equally committed to affordable housing delivery proposals from not-for-profit organisations and an affordable home ownership scheme for low to moderate income earners to enter the housing market that could be combined with land owned by Council in the West Dapto release area.

During December 2019, Council completed a tender process (Round 1) for the provision of the first part of the above commitment. Council has entered into an agreement with the Illawarra Community Housing Trust Ltd (trading as Housing Trust) for the delivery of affordable rental housing managed by Illawarra Housing Trust. The agreement seeks the completion of 17 units (minimum) to be constructed to target, but not limited to, single women over 50 years. Through this agreement, Council will make a one-off grant payment to the Housing Trust that is reflected in the 2025-2026 financial forecasts resulting in a negative Operating Result [pre capital] for that period.

In 2022-2023, Council entered into an agreement with Head Start Homes for Round 2 of the Housing Affordability Program. Through this agreement, Council made a one-off payment to Head Start Homes in 2022-2023.

The tender process for Round 3 of the program was completed in 2023. This round recommended Head Start Homes for a two stage payment process of a total of \$5M which has been supported.

## Depreciation

While depreciation is not cash expenditure, it is an important part of the real cost of maintaining Council services. Depreciation represents the consumption of an asset over its life. This deterioration in value of assets occurs through use, ageing or obsolescence.

Council is required to ensure that the value of its assets reflect their fair value at each reporting period. Revaluations of asset classes occur at least every five years. Revaluations can significantly impact depreciation due to changes in asset values and lives.

Council's maturity in asset management is improving and as new information becomes available changes may occur, particularly to asset lives and valuation information. Depreciation forecasts in the long term financial projections include provision for additional assets that are included in the capital works program (excluding West Dapto) and conservative estimates for expected growth

through revaluation. No provision is currently included for any assets that may be contributed to Council from other levels of government or future developments.

## Centrally Held Budget Capacity

The operational expense budget also includes centrally held amounts that are distributed for specific purposes through the planning process. These are held in the financial projections as follows:

### Rates Growth

The growth in rateable assessments and population leads to additional requirements in some services and the need for additional resources to meet those demands. The Rates Growth provision provides financial resourcing for these additional impacts directly from additional rate income. While some Services are directly or indirectly impacted by growth, other areas are not, thereby creating natural economies of scale that lead to increased capacity.

Council's modelling indicates that 40% of the rates increase is required to maintain existing service levels to a broader population in the short to medium term and 30% is required to fund depreciation relating to additional assets and future renewal. The remaining 30% will be available for allocation to new or enhanced service. Funds are generally allocated through the strategic planning process to ensure it matches growth and service demand driven by that growth.

The following table provides funding provision and availability for the four year period.

<b>Rates Growth</b>	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
<b>Rates Growth</b>	<b>2,704</b>	<b>4,343</b>	<b>6,050</b>	<b>7,881</b>
<i>Comprised Of:</i>				
Volume increase impacts	1,298	1,970	2,660	3,400
Asset enhancement impacts	433	896	1,395	1,931
Economies of scale	973	1,477	1,995	2,550

### Operational Contingency

It is intended that a central Operational Contingency be held in the budget that supports minor non-recurrent or unplanned projects and events or to address short term pricing or other issues that may arise from time to time. This historically has been relatively small compared to Council's overall operating expense budget with an indicative annual target of around \$1.0M (less than 0.3% of Revenue).

Allocation of these funds is through the strategic planning process including Business Proposals, Service Reviews, Pricing Adjustments, or as otherwise directed by the Executive Management Committee.

<b>Operational Contingency</b>	<b>2025/2026 Forecast \$'000s</b>	<b>2026/2027 Forecast \$'000s</b>	<b>2027/2028 Forecast \$'000s</b>	<b>2028/2029 Forecast \$'000s</b>
<b>Operational Contingency</b>	<b>1,039</b>	<b>1,043</b>	<b>1,047</b>	<b>1,050</b>

## Key Assumptions

### West Dapto Development

The development at West Dapto in Wollongong's south-west will be the largest stand-alone growth for this city. The development commenced in 2011-2012 and is expected to add in the vicinity of 19,800 new dwellings and increase the Local Government Area population by 57,400 over a 40 to 60 year period. The development has extensive infrastructure requirements and poses some challenges due to geographic and environmental factors as well as uncertain development patterns and timing due to disaggregated land ownership.

Council has invested significant resources in planning for the construction of infrastructure and analysing potential financial impacts. The Long Term Financial forecasts are based on the most recent plans and data, however, these projections may need to be modified over time as the underlying assumptions that support these changes.

### Revenue

The main income streams from this development will be from developer contributions and rates.

Developer contributions income is based on pricing that is contained in the Draft 2024 West Dapto Developer Contributions Plan and expected timing of lot release. The Draft 2024 Plan has been reviewed by IPART, however, is yet to be adopted.

Rates income estimates have been aligned with a conservative lower growth scenario which is below the recently exhibited West Dapto Contributions Plan. The future estimates exceed historical development numbers within the release area and assume increased levels of development. It is expected that the rate revenue increase will precede operational demand and assets built will require little renewal or maintenance in the initial years of the Long Term Financial Plan 2025-2035, creating an improved cash position through increased Funds Available from Operations. Experience in developing councils has shown the negative long term impacts that the delayed expense pattern has if additional rate revenue is built into other recurrent operations. Under the Financial Sustainability Policy, this income will be restricted and only allocated to operational expenditure as the area develops. The annual revenue in the early stages of development will be made available to meet infrastructure or planning requirements in the area or be applied to meet existing infrastructure renewal requirements and repayments of loans for the West Dapto Access Strategy.

### Capital Programs

Council continues to support the West Dapto Urban Release Area through delivering capital projects, particularly to improve transport, stormwater, sports and recreation and open space.

These works are primarily funded from Development Contributions and grant funds including NSW Housing Acceleration Fund and Commonwealth Priority Community Infrastructure Program. Council continues to investigate funding opportunities to accelerate the delivery of infrastructure in the West Dapto Urban Release Area. Council can only fund 'essential infrastructure work' from Developer Contributions, which excludes necessary Community and Sporting building facilities that will be required to be funded from Rates or Grant contributions.

### Contributed Assets

Financial projections for the West Dapto release area recognise that a level of infrastructure requirements will be provided by developers. This is primarily subdivision works such as roads, drains, open space contributed by developers as subdivisions are made available for development. The value of these assets is reflected in the financial projections as capital income and contributed assets based on expected timing of receipt of these. Estimates of future depreciation, operating and maintenance costs for these have been included in forecast operational expenses.

### Operational Expenses

The Long Term Financial Plan includes depreciation, operating and maintenance costs associated with services that will be required by the new population in that area such as community, library and open space facilities that are aligned to population growth. These estimates are based on planned

asset construction and cost of providing these services to our existing population. As development progresses, revenue from the area will be used to fund the maintenance and operation of new assets and services as part of Council's overall budget. Operational costs also include additional staff costs for the introduction of a dedicated West Dapto development team and expected cost for the delivery of services as the population grows. Service delivery costs are currently held centrally at this stage and will be distributed to relevant service delivery areas when timing and requirements can be better defined.

#### **Enhanced Community Centre & Library Services**

Financial forecasts include a preliminary estimate for the potential impact on operational costs associated with proposed new Southern Suburbs and Helensburgh Library and community centres. These projects are currently planned for construction to commence within the next four years. As the project progresses, the level of additional operating costs may need to be reviewed. These projects will be funded from the rates growth for enhanced services relating to population growth.

#### **Restricted Revenue**

The level of available or untied cash is expressed as cash and investment holdings after allowance for restricted assets. Assets, generally cash, may be externally or internally restricted. External restrictions are usually imposed by an external or legislative requirement that funds be spent for a specific purpose. This may include unspent grant funds that have been provided to Council for the delivery of a particular project or service, funds collected as developer contribution under Development Contributions Plans, or surpluses achieved in the delivery of domestic waste. In some of these instances, Council is also required to restrict investment earnings that are generated by these cash holdings. Internal restrictions are funds that Council has determined will be used for a specific future purpose, such as the future replacement of waste facilities.

Council's approach is management of capital works through a centralised process and a longer term planning focus and minimise the creation of internally restricted assets. The current Long Term Financial Plan maintains this approach. The Four Year Restricted Asset Summary shows anticipated restrictions and the subsequent table outlines the nature of funding and purpose of the current internally restricted asset funds.

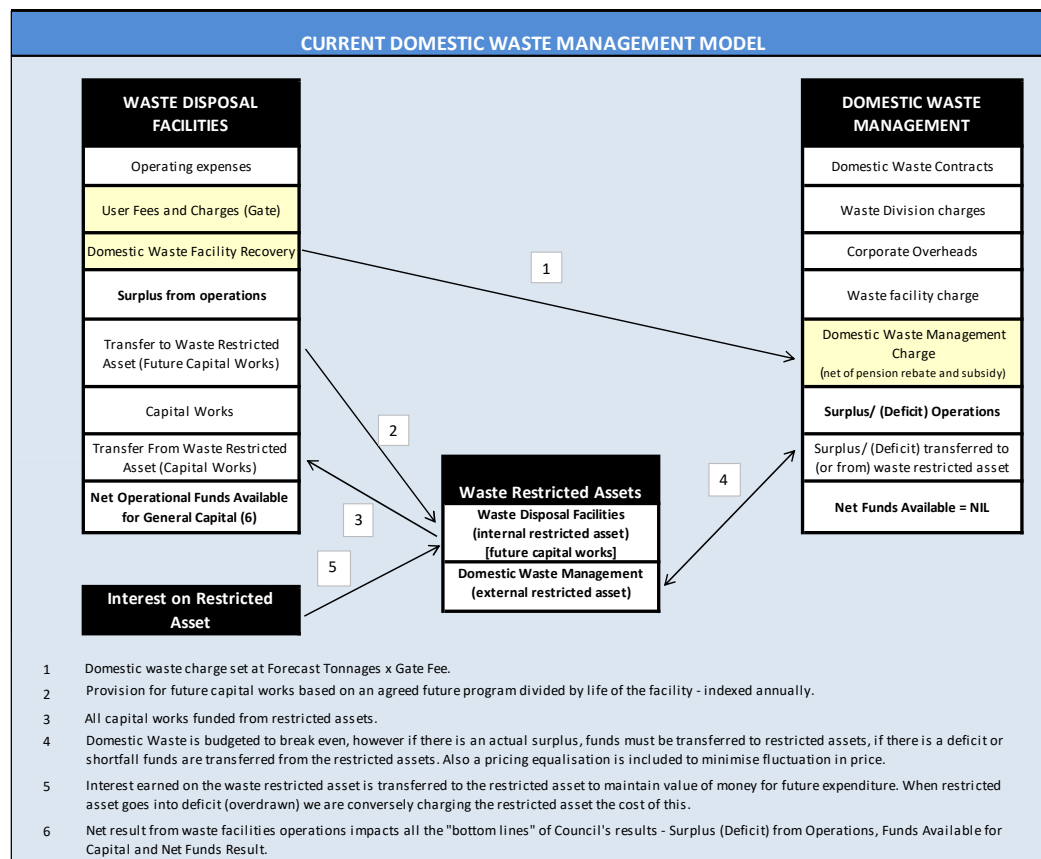
4 YEAR RESTRICTED ASSETS SUMMARY													
PURPOSE OF RESTRICTED ASSET	2025/2026 Forecast \$'000			2026/2027 Forecast \$'000			2027/2028 Forecast \$'000			2028/2029 Forecast \$'000			
	Opening 1/07/25	Transfer In	Out	Balance 30/06/26	Transfer In	Out	Balance 30/06/27	Transfer In	Out	Balance 30/06/28	Transfer In	Out	Balance 30/06/29
Internally Restricted Assets													
Strategic Projects	27,665		11,611	16,054		7,900	8,154		3,896	4,258		292	3,966
Strategic Projects (unallocated)	3,167			3,167			3,167			3,167			3,167
Property Investment Fund	5,257	166	331	5,091	152	343	4,901	138	355	4,683	108	368	4,424
MacCabe Park Development	2,190	150		2,340	150		2,490	150		2,640	150		2,790
City Parking Strategy	1,446	782	545	1,683	812	432	2,064	843	507	2,401	876	423	2,854
Sports Priority Program	196	266	400	61	266	400	(73)	324	400	(149)	321	400	(229)
Natural Areas Fund	173			173			173			173			173
West Dapto Rates (additional)	14,703	4,407	761	18,349	5,050	780	22,619	5,756	798	27,577	4,891	818	31,650
West Dapto Community Facilities	31,900		100	31,800		750	31,050		6,250	24,800			24,800
Lake Illawarra Estuary Management Fund	536	165	128	573	165	112	626	165	112	679	165	116	728
Darcy Wentworth Park	18			18			18			18			18
Waste Disposal Facilities	3,747	6,289	4,075	5,961	4,638	7,556	3,043	4,278	11,752	(4,432)	4,323	24,039	(24,147)
Total Internal Restricted Assets	90,997	12,224	17,950	85,271	11,233	18,272	78,231	11,654	24,072	65,814	10,834	26,455	50,193
Externally Restricted Assets													
Developer Contributions	60,497	12,072	25,472	47,097	29,166	17,451	58,812	27,511	12,520	73,803	27,725	21,529	79,999
Planning Agreements	4,261	17,342		21,603			21,603			21,603			21,603
Grants	12,567	43,196	42,725	13,038	40,421	39,959	13,499	22,445	21,266	14,678	8,219	7,100	15,798
Loan Repayment	(17)	(21)		(38)	(23)		(61)	(144)		(205)	(39)		(244)
Domestic Waste Management	5,844	2,728		8,571	172		8,744	172		8,916	151		9,067
Contributed Assets	( )	5,871	5,871	( )	14,585	14,585	( )	14,129	14,129	( )	22,467	22,467	( )
External Service Charges to Restricted Assets	69	71		140	73		213	75		288	77		365
Other Contributions	7,146	708	444	7,410	711	427	7,693	715	212	8,196	712	239	8,669
Special Rates Levies - City Centre + Mall	961	1,311	1,396	876	1,350	1,440	785	1,391	1,469	707	1,432	1,522	618
Housing Affordability Program	3,350	209	2,894	664	151		815	151		965	132		1,097
Local Infrastructure Renewal Scheme	86	61		147	63		210	16		226	66		292
Stormwater Management	(595)	1,926	2,379	(1,047)	1,946	1,655	(756)	1,967	1,627	(416)	1,989	1,592	(19)
Total External Restricted Assets	94,168	85,473	81,181	98,460	88,614	75,518	111,556	68,429	51,224	128,761	62,932	54,449	137,244
Grand Total	185,165	97,697	99,132	183,731	99,847	93,790	189,788	80,083	75,295	194,575	73,766	80,905	187,437

4 YEAR DEVELOPER CONTRIBUTIONS RESTRICTED ASSETS SUMMARY													
PURPOSE OF RESTRICTED ASSET	2025/2026 Forecast				2026/2027 Forecast			2027/2028 Forecast			2028/2029 Forecast		
	\$'000				\$'000			\$'000			\$'000		
	Opening 1/07/25	Transfer In	Out	Balance 30/06/26	Transfer In	Out	Balance 30/06/27	Transfer In	Out	Balance 30/06/28	Transfer In	Out	Balance 30/06/29
Externally Restricted Assets													
West Dapto	18,709	8,554	12,035	15,229	25,972	10,344	30,857	24,349	7,423	47,784	24,586	20,887	51,483
Calderwood	403	14		418	14		432	14		447	13		460
City Centre	8,873	201	380	8,694	187	80	8,802	183		8,984	154		9,139
City Wide	32,511	3,302	13,057	22,756	2,992	7,027	18,721	2,964	5,097	16,588	2,972	643	18,918
Total Developer Contributions Restricted Assets	60,497	12,072	25,472	47,097	29,166	17,451	58,812	27,511	12,520	73,803	27,725	21,529	79,999

Internally Restricted Assets	
Purpose	Source of Funds
<b>Strategic Projects</b>	
Support for future strategic projects to be approved by Council.	Where Available Funds level are above minimum requirements, additional funds will be transferred to the Strategic Projects Restricted Asset and consideration given to the allocation of funds through the Strategic Planning process.
<b>MacCabe Park Development</b>	
To accumulate cash for the acquisition of properties adjacent to MacCabe Park, as and when they are offered to Council in accordance with the planning provisions to achieve the objectives of extending MacCabe Park.	Recurring annual allocation made by Council.
<b>City Parking Strategy</b>	
To fund future parking, transport and pedestrian access, bicycle and public transport projects in the City Centre.  The Adopted Operational Plan 2020-2021 approved an application of funding from the City Parking Strategy restricted asset until 2028-2029 to be applied to projects that will support the recovery and reactivation of the City Centre post COVID-19.	Net surplus of the Inner City Parking Strategy.
<b>Sports Grants Program</b>	
To provide funding for projects recommended by the Sports & Facilities Reference Group.	Annual allocation made by Council and telecommunication licence fees (50% Fernhill & Woonona Soccer Clubs, and Berkeley Sports & Social Club grounds and 100% of other sports grounds).
<b>West Dapto Operations</b>	
Increased annual rate revenue created from subdivision in West Dapto will be restricted and only allocated to operational expenditure as the area develops. In the interim period, the annual revenue should be made available to meet infrastructure or planning requirements in the area.	Net surplus of West Dapto operations including additional rates revenue and operational expenditure.
<b>Darcy Wentworth Park</b>	
Upgrading sporting facilities in the local ward. On completion of these facilities, additional funds to be allocated to the Sports & Facilities Reference Group, to embellish sporting facilities across the City.	Rental proceeds from Darcy Wentworth Park car park.
<b>Waste Disposal Facilities</b>	
The Waste Facilities restricted asset is held for the development and renewal of assets within Council's waste facilities and for the rehabilitation of the sites at the end of their lives.	A proportion of the annual waste fee is allocated for the estimated future development and rehabilitation of waste facilities. This estimate is included in the annual calculation of the waste fees.

Internally Restricted Assets	
Purpose	Source of Funds
<b>Property Investment Fund</b>	
To provide funding for investment in longer term income generating activities.	Proceeds from property sales (excluding those already identified through the property rationalisation program), investment income on accumulated funds held and dividends from investments funded from this source.
<b>Lake Illawarra Estuary Management Fund</b>	
Wollongong and Shellharbour Council now share the responsibility for the management of Lake Illawarra and its surroundings after the State Government disbanded the Lake Illawarra Authority in July 2014.	Funding the LIEM Fund will be initially in the proportion of 2/3rds Wollongong to 1/3rd Shellharbour. Shellharbour's portion will come as an external contribution. The Initial Memorandum of Understanding (MOU) set the contribution per annum of \$120K for Wollongong and \$60K for Shellharbour. The funding may be allocated over multiple years, so unspent funds are retained in this Restricted Asset and the external contributions restricted asset.

## Overview of Domestic Waste Model



## Budget Limitations/Development

The current financial information has a number of recognised limitations as follows that will require adjustment over a period of time.

### Indices

The financial forecasts are comprised of both recurrent and non-recurrent income and expenditure. The non-recurrent items have specified values and timing of delivery. Recurrent items may be subject to the application of indices or may be set based on known commitments for expenditure, such as loan repayments, or may be adjusted for volume impacts or future pricing changes. Indices were derived from a number of publications including long term economic projections published by the Commonwealth Government including the Federal Government Budget Reports and Australian Bureau of Statistics (ABS), various banks and IPART recommendations for rates pegging as well as anticipated levels for utilities from Council's longer term supplier contracts.

Variation in actual prices and cost to Council compared to these indices will impact financial results. The extent of this impact will depend on the size of the income or expenditure that is subject to the indices, the extent of variation and the degree to which Council is able to actively mitigate the variation. Council reviews its indices at least annually and analyses the impacts of these changes. Significant changes are addressed as they become known.

### Utility Cost

Projected increases for utility costs are generally based on IPART publications, where applicable, other than for electricity which also includes recognition of specific negotiated contracts that are in place for street lighting and Council Buildings and Facilities Sites and Small Sites. Street lighting is subject to separate contracts for infrastructure and electricity. Council's electricity contracts for street lighting and large sites are for a 10 year period commencing in January 2023. Small sites contracts were finalised subsequently and are linked to IPART pricing.

### Asset Management - Valuation and Asset Lives

As an industry, Local Government has recognised a need to provide for ongoing asset replacement. The consumption of these assets is represented by depreciation, which is based on expected asset lives, condition assessments and valuations. While the maturity of this information is improving, many of the assumptions are unproven due to the nature of this exercise. For example, it is difficult to estimate asset lives in relatively new cities, such as Wollongong, where there may not be historical data available or comparability with other cities due to differing environmental factors and construction approaches. In addition, changing technologies may impact on renewal and maintenance costs. A substantial program is currently underway to review Council's assets and produce revised asset plans that will help refine these forecasts going forward.

### Lake Illawarra

The Coastal Management Plan (CMP) for Lake Illawarra was gazetted in late 2020. The CMP sets out actions to be undertaken over the next 10 years to protect and enhance the health of the lake. The total cost to undertake all actions is approximately \$35.3M. The CMP nominates an indicative funding arrangement shared between Wollongong City Council, Shellharbour City Council and various NSW Government Agencies.

### Internal Charging

There have been continuing efforts to better reflect the costs of capital and services by distributing the cost of internal assets and services. There are existing charges for buildings, plant, vehicles, desktop computing, marketing, printing, waste tipping fees, insurances, Fringe Benefits Tax (FBT), cost of capital (plant and vehicles only), infrastructure assets and internal labour services.

### Contributed Assets

Council's estimates do not currently provide fully for potential assets that may be contributed or donated to Council over time. An estimate has been made for contributions from West Dapto developers, which are based on the broad assumptions for West Dapto. Other contributions are not reasonably forecast.

**Development Contributions (excluding West Dapto)**

Development contributions income projections are based on the adopted plan and anticipated timing of receipts. The recent economic climate has had a significant impact on projected income. There are a range of projects that have been included in the Delivery Program that are dependent on funding from this source. The timing and capacity to deliver these will need to be monitored in the context of ability to achieve income projections.

**Property Sales and Investment**

While Council is actively pursuing the sale of some properties, a decision has been made not to forecast sale dates or values due to uncertainty in delivery. As property sales become more certain, they will be added to budgeted sources of funding. Consideration of advancing existing projects or investing in new assets to be funded from sales will be given at that time.

**Climate Change**

Local Government is considered to be on the frontline facing the impact of climate change on communities. The Commonwealth Government has indicated that councils have a role in early planning to identify and prepare for the risk from climate change and help protect the wellbeing of communities, local economies and the built and natural environment and to contribute to a low pollution future. In addition to a planning role, councils also own or directly manage a range of assets that potentially will be impacted by climate change. Increased emphasis on climate change related activities may require a redirection of funding. Activities in this regard will be guided by the adopted Climate Change Mitigation Plan 2023-2030 and the Climate Change Adaptation Plan 2022.

## Section 2

### Capital Program and Budget 2025-2026 to 2028-2029

Section 2 of this report sets out Council's four year Capital Works Budget for the renewal, upgrade and creation of new infrastructure assets to meet the existing and future needs of the city. The significant drivers for this program are:

- Community input and strategic directions stated in the Our Wollongong 2035 - Community Strategic Plan
- Council's Asset Management Policy and Strategies
- Economic, tourism and growth factors including West Dapto
- Availability of funding

The Infrastructure Delivery Program is structured to provide a significant amount of renewal funding to community assets such as roads, footpaths, cycleways, buildings, stormwater, recreation, sporting and aquatic facilities using inputs from both the community and Council's Asset Management Plans. The Infrastructure Delivery Program (Attachment 2) provides an indicative program of works to support this budget.

#### Capital Budget Funding 2025-2026

In 2025-2026, \$157.8M including contributed assets will be allocated for capital works, much of which will go towards improving the condition of existing community assets with a focus on replacing assets. The total Capital Budget for 2025-2026 is derived from the allocation of operational funds (including contributions from operational savings), asset sales, contributions from restricted assets, allocations from Development Contributions funds and funding from State and Commonwealth Government grants.

#### Capital Budget by Funding Source

	2025/2026 Forecast \$M	2026/2027 Forecast \$M	2027/2028 Forecast \$M	2028/2029 Forecast \$M
Operational Funds*	65.7	71.5	72.8	73.5
Asset Sales	1.4	3.7	3.8	1.8
Grants & Contributions (including Developer Contributions)	62.9	51.9	28.7	23.3
Restricted Assets (internal & external)	15.4	16.1	22.1	24.4
Borrowings	0.0	0.0	0.0	0.0
Other Capital Contributions	5.9	14.6	14.1	22.5
<b>Total</b>	<b>151.2</b>	<b>157.8</b>	<b>141.4</b>	<b>145.5</b>

*\*Operational Funds reflects Funds Available for Replacement and Available Funds Applied to New, Upgraded & Expanded Assets less Grants & Contributions for Existing Assets, Restricted Assets used for Replacement and Asset Sales.*

**Upcoming Capital Projects in 2025-2026**

---

**PROJECTS - PLANNING AND DESIGN**

---

During 2025-2026 Wollongong City Council plans to continue and complete approximately 159 design projects including the following:

- Darkes Town Centre Sporting and Community Hub (Stage 2)
- Achilles Avenue Road Embankment Scour Repairs
- Station Street from Lawrence Hargrave Drive to Beach Reserve Footpath
- Parkes Street; Lilyvale Street to Cemetery Road Path
- Towradgi Creek Shared Path (Stage 1)
- Grand Pacific Walk - Scarborough
- Ribbonwood Air Conditioning and Refurbishment
- Botanic Gardens Southern Amenities
- Flagstaff Hill Shelters

---

**PROJECTS - CONSTRUCTION**

---

During 2025-2026, Wollongong City Council plans to commence or continue over 157 construction projects including the following:

- Southern Suburbs Library and Community Centre
- Cleveland Road Upgrade
- West Dapto Road - Stage 1A and Stages 2-4
- Wollongong Art Gallery and Town Hall
- Helensburgh Pool Upgrade
- North Wollongong Beach Seawall (Stage 2)
- Port Kembla Community Centre (Stage 2)
- Grand Pacific Walk Austinmer
- Corrimal District Library Air Conditioning

CAPITAL BUDGET 2025-2026 to 2028-2029									
\$'000									
	2025/2026			2026/2027			2027/2028		
Asset Class	Expenditure	Funding	Revenue Funding	Expenditure	Funding	Revenue Funding	Expenditure	Funding	Revenue Funding
Roads And Related Assets									
Traffic Facilities	1,784	(1,354)	430	2,715	(2,630)	85	1,046	(746)	
Public Transport Facilities	170	0	170	300	0	300	300	0	
Roadworks	18,675	(8,063)	10,613	13,879	(3,704)	10,175	15,987	(3,000)	
Bridges, Boardwalks and Jetties	3,085	0	3,085	3,895	(350)	3,545	3,410	0	
Total Roads And Related Assets	23,714	(9,417)	14,298	20,789	(6,684)	14,105	20,743	(3,746)	
West Dapto									
West Dapto Infrastructure Expansion	29,450	(29,450)	0	35,250	(35,250)	0	25,000	(25,000)	
Total West Dapto	29,450	(29,450)	0	35,250	(35,250)	0	25,000	(25,000)	
Footpaths And Cycleways									
Footpaths	7,483	(4,522)	2,961	10,155	(4,569)	5,586	4,245	0	
Shared Paths	4,507	(1,957)	2,550	5,275	(2,150)	3,125	5,800	(2,000)	
Commercial Centre Upgrades - Footpaths and Cycleways	300	0	300	4,870	(1,700)	3,170	1,500	0	
Total Footpaths And Cycleways	12,290	(6,479)	5,811	20,300	(8,419)	11,881	11,545	(2,000)	
Carparks									
Carpark Construction/Formalising	2,600	(1,200)	1,400	0	0	0	0	0	
Carpark Reconstruction or Upgrading	115	0	115	390	0	390	1,120	0	
Total Carparks	2,715	(1,200)	1,515	390	0	390	1,120	0	
Stormwater And Floodplain Management									
Floodplain Management	1,665	(1,067)	598	410	0	410	1,870	0	
Stormwater Management	5,690	(2,380)	3,310	3,765	(375)	3,390	4,230	0	
Stormwater Treatment Devices	310	(300)	10	10	0	10	300	0	
Total Stormwater And Floodplain Management	7,665	(3,747)	3,918	4,185	(375)	3,810	6,400	0	
Buildings									
Cultural Centres (IPAC, Gallery,	6,250	0	6,250	6,250	0	6,250	0	0	
Administration Buildings	1,210	0	1,210	950	0	950	1,830	0	
Community Buildings	35,935	(18,773)	17,162	28,560	(10,060)	18,500	26,255	(9,000)	
Public Facilities (Shelters, Toilets etc.)	10	0	10	10	0	10	450	0	
Total Buildings	43,405	(18,773)	24,632	35,770	(10,060)	25,710	28,535	(9,000)	

Draft Budget 2025-2026 - For Exhibition

CAPITAL BUDGET 2025-2026 to 2028-2029												
\$'000												
Asset Class	2025/2026		Revenue Funding	2026/2027		Revenue Funding	2027/2028		Revenue Funding	2028/2029		Revenue Funding
	Expenditure	Funding		Expenditure	Funding		Expenditure	Funding		Expenditure	Funding	
Commercial Operations												
Tourist Park - Upgrades and Renewal	1,520	0	1,520	830	0	830	1,650	0	1,650	800	0	800
Memorial Gardens and Cemeteries - Upgrades and Renewal	600	0	600	600	0	600	180	0	180	100	0	100
Leisure Centres & RVGC	150	0	150	150	0	150	150	0	150	150	0	150
Total Commercial Operations	2,270	0	2,270	1,580	0	1,580	1,980	0	1,980	1,050	0	1,050
Parks Gardens And Sportfields												
Play Facilities	1,595	(600)	995	2,150	(1,100)	1,050	1,400	(400)	1,000	1,000	0	1,000
Recreation Facilities	245	(235)	10	10	0	10	20	0	20	20	0	20
Sporting Facilities	1,120	(1,120)	0	936	(936)	0	967	(952)	15	970	(920)	50
Lake Illawarra Foreshore	0	0	0	0	0	0	0	0	0	0	0	0
Total Parks Gardens And Sportfields	2,960	(1,955)	1,005	3,096	(2,036)	1,060	2,387	(1,352)	1,035	1,990	(920)	1,070
Beaches And Pools												
Beach Facilities	0	0	0	0	0	0	0	0	0	0	0	0
Rock/Tidal Pools	0	0	0	0	0	0	0	0	0	10	0	10
Treated Water Pools	6,000	(3,002)	2,998	3,250	0	3,250	500	0	500	6,000	0	6,000
Total Beaches And Pools	6,000	(3,002)	2,998	3,250	0	3,250	500	0	500	6,010	0	6,010
Waste Facilities												
Whytes Gully New Cells	4,010	(4,010)	0	7,490	(7,490)	(0)	11,685	(11,685)	0	23,970	(23,970)	0
Total Waste Facilities	4,010	(4,010)	0	7,490	(7,490)	(0)	11,685	(11,685)	0	23,970	(23,970)	0
Fleet												
Motor Vehicles	1,190	(617)	573	1,275	(672)	603	800	(949)	(149)	2,800	(949)	1,851
Total Fleet	1,190	(617)	573	1,275	(672)	603	800	(949)	(149)	2,800	(949)	1,851
Plant And Equipment												
Mobile Plant (trucks, backhoes etc.)	3,428	(782)	2,646	3,520	(799)	2,721	3,427	(816)	2,610	4,344	(835)	3,509
Total Plant And Equipment	3,428	(782)	2,646	3,520	(799)	2,721	3,427	(816)	2,610	4,344	(835)	3,509
Information Technology												
Information Technology	1,400	0	1,400	900	0	900	1,050	0	1,050	933	0	933
Total Information Technology	1,400	0	1,400	900	0	900	1,050	0	1,050	933	0	933

CAPITAL BUDGET 2025-2026 to 2028-2029												
\$'000												
	2025/2026		2026/2027			2027/2028			2028/2029			
Asset Class	Expenditure	Funding	Revenue Funding	Expenditure	Funding	Revenue Funding	Expenditure	Funding	Revenue Funding	Expenditure	Funding	Revenue Funding
Library Books												
Library Books	1,404	0	1,404	1,438	0	1,438	1,468	0	1,468	1,503	0	1,503
Total Library Books	1,404	0	1,404	1,438	0	1,438	1,468	0	1,468	1,503	0	1,503
Public Art												
Art Gallery Acquisitions	107	0	107	110	0	110	113	0	113	100	0	100
Total Public Art	107	0	107	110	0	110	113	0	113	100	0	100
Land Acquisitions												
Land Acquisitions	250	(250)	0	0	0	0	0	0	0	0	0	0
Total Land Acquisitions	250	(250)	0	0	0	0	0	0	0	0	0	0
Non-Project Allocations												
Capital Project Contingency	3,089	0	3,089	3,903	0	3,903	10,565	0	10,565	13,941	0	13,941
Capital Project Plan	0	0	0	0	0	0	0	0	0	0	0	0
Total Non-Project Allocations	3,089	0	3,089	3,903	0	3,903	10,565	0	10,565	13,941	0	13,941
Contributed Assets												
Contributed Assets	5,871	(5,871)	0	14,585	(14,585)	0	14,129	(14,129)	0	22,467	(22,467)	0
Total Contributed Assets	5,871	(5,871)	0	14,585	(14,585)	0	14,129	(14,129)	0	22,467	(22,467)	0
TOTAL	151,217	(85,551)	65,666	157,830	(86,369)	71,461	141,447	(68,678)	72,770	145,493	(71,966)	73,527
NET REVENUE FUNDED	65,666		71,461			72,770			73,527			
*Revenue Funding reflects Funds Available for Replacement and Available Funds Applied to New, Upgraded & Expanded Assets less Grants & Contributions for Existing Assets, Restricted Assets used for Replacement and Asset Sales.												

This page has intentionally been left blank



On Dharawal Country, from the mountains to the sea,  
we value and respect each other, our places, past,  
and future. We will be a sustainable, connected,  
vibrant, and innovative city, with a diverse economy.

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



Image: Austinmer Sunrise

Wollongong City Council

## Attachment 2 Infrastructure Delivery Program 2025-2026 to 2028-2029

### Draft for Exhibition

## Infrastructure Delivery Program

What is the Infrastructure Delivery Program?	2
Understanding this document	3
Reading this document	3
Infrastructure Delivery Program Summary	4
Botanic Gardens and Annexes	5
Floodplain Management and Stormwater Services	7
Waste Management	9
Land Use Planning	11
Memorial Gardens and Cemeteries	13
Property Services	15
Transport Services	17
Arts and Culture	21
Tourist Parks	23
Aquatic Services	25
Community Facilities	27
Leisure Centres	29
Parks and Sports Fields	33
Support Services - Non-Infrastructure	35
Infrastructure Strategy and Support	37

## What is the Infrastructure Delivery Program?

Wollongong City Council is responsible for building, operating and managing over \$7 billion worth of infrastructure assets that support a variety of services for our community. The infrastructure delivery program is an investment plan in investigation and delivery of new, expanded, renewed and decommissioning of public infrastructure.

Infrastructure assets managed by Council include:

- Footpaths and cycleways
- Local roads and car parks
- Public swimming pools
- Stormwater pipes and drains
- Libraries and other community buildings
- Playgrounds, parks and sport fields

A key deliverable from Council's annual planning cycle is the development of the 4-year Infrastructure Delivery Program. Through this process, Council reviews the needs of our community as well as the services Council provides, then prioritises the projects that can be delivered to help facilitate these services based on the resources available.

The 2025-26 – 2028-29 Infrastructure Delivery Program identifies investments in over 429 projects; all of which contribute to building an extraordinary Wollongong.

Key infrastructure investment priorities include:

- The delivery of new community infrastructure including the new Southern Suburbs Community Centre and Library, Helensburgh Community Centre and Library and Darkes Sporting and Community Hub.
- Design and construction of significant infrastructure to support continued growth in the West Dapto Urban Release Area, including major upgrades to both West Dapto Road and Cleveland Road
- Infrastructure to mitigate flood risk and the renewal of Council's existing stormwater network infrastructure.
- Extending and renewing Council's shared pathway and footpath network.
- Playground and sportsfield renewals.
- Renewal of road pavements
- Supporting a sustainable waste management facility



## Understanding this document

### Capital Expenditure

- Constructing new Council assets: A new asset that provides service that does not currently exist. to expand the network.
- Expanding existing infrastructure Expenditure that extends the capacity of an existing asset to provide benefits to new users at the same standard that is provided to existing beneficiaries.
- Upgrade works: Expenditure that enhances an existing asset to provide a higher level of service or extends the life beyond that which it had originally. This includes provision of a replacement asset at a higher level of service.
- Renewing or replacing Council assets Expenditure on an asset or on replacing an asset that returns the service capability of the asset to its original capability. May include replacement with modern equivalent asset.

### Operations and Maintenance (O&M) Expenditure

- Asset Operations - Expenditure for providing service and keeping the asset in operation.
- Maintenance - Expenditure on routine activities to keep the asset in an acceptable condition and increase the likelihood of the asset achieving the expected useful life and level of service.

### Council Services

Council's Services form the foundation of the Delivery Program and Operational Plan. Council's Services are aligned to the goal that best fits the primary purpose of the service.

### Supporting Documents

Council refers to its adopted strategies and plans as Supporting Documents. These direction setting documents support the development of the Community Strategic Plan, Council's Resourcing Strategy, Delivery Program and Operational Plans.

These documents include goals, strategies and actions specific to a project or location. Key priorities and actions are enabled through resource allocation in the Delivery Program and Operational Plan, and remaining actions are unfunded as part of the current Delivery Program.

Council's Supporting Documents have been considered in the development of the Community Strategic Plan. These Supporting Documents have been informed by extensive data, research and community input, making them an important source for consideration in the future vision and goals for the Wollongong Local Government Area.

## Reading this document

For ease of navigation capital works projects have been grouped by Council services. Each capital works project is listed with a short description of the works to be undertaken. Examples include Construct New, Upgrade and Reconstruction.

Activity type given to a project is either:

- *Design* - The project is being investigated and designed
- *Construction* - The project is programmed to be built
- *Procure* - The project is the purchase of a new asset

Projects are planned, developed and delivered across the project life cycle. The largest projects may span several years of design and construction.

### Project Timing

While Council makes best efforts to forecast the specific delivery timing of projects, this timing is subject to change based on a variety of factors.

## Infrastructure Delivery Program Summary

Capital	2025-26	2026-27	2027-28	2028-29
Aquatic Services	\$6,000,000	\$3,250,000	\$500,000	\$6,010,000
Arts and Culture	\$6,356,600	\$6,359,800	\$113,000	\$100,000
Botanic Garden and Annexes	\$620,000	\$55,000	\$3,000,000	\$0
Community Facilities	\$4,405,000	\$3,195,000	\$5,050,000	\$12,680,000
Memorial Gardens and Cemeteries	\$600,000	\$600,000	\$180,000	\$100,000
Floodplain Management and Stormwater Services	\$7,665,000	\$4,185,000	\$6,400,000	\$7,200,000
Governance and Administration	\$1,190,000	\$1,275,000	\$800,000	\$2,800,000
Information and Communications Technology	\$1,400,000	\$900,000	\$1,050,000	\$933,000
Infrastructure Strategy & Support	\$7,766,644	\$8,413,458	\$14,391,796	\$19,505,656
Land Use Planning	\$29,450,000	\$35,250,000	\$25,000,000	\$20,525,000
Leisure Services	\$790,000	\$740,000	\$15,000	\$50,000
Libraries	\$26,423,749	\$23,437,663	\$17,547,854	\$1,503,100
Parks and Sportsfields	\$7,715,000	\$5,725,600	\$4,971,668	\$2,590,000
Property Services	\$1,280,000	\$0	\$0	\$0
Tourist Parks	\$1,520,000	\$890,000	\$3,205,000	\$800,000
Transport Services	\$38,154,335	\$41,479,144	\$33,408,394	\$24,259,375
Waste Management	\$4,010,000	\$7,490,000	\$11,685,000	\$23,970,000
<b>Sub-Total</b>	<b>\$145,346,328</b>	<b>\$143,245,665</b>	<b>\$127,317,712</b>	<b>\$123,026,131</b>

Operations and Maintenance	2025-26	2026-27	2027-28	2028-29
<b>Sub-Total</b>	<b>\$60,171,320</b>	<b>\$61,161,698</b>	<b>\$62,449,138</b>	<b>\$62,744,634</b>

	2025-26	2026-27	2027-28	2028-29
<b>TOTAL</b>	<b>\$205,517,648</b>	<b>\$204,407,363</b>	<b>\$189,766,850</b>	<b>\$185,770,765</b>

Total Infrastructure Delivery Program Expenditure 2025/26 – 2028/29



**\$785m**  
**Infrastructure**  
**Delivery**  
**Program**



## Botanic Gardens and Annexes

### Responsibility *Manager Open Space and Environmental Services*

#### Why

Our community want to see a variety of quality and accessible public places for sport, play, leisure, recreation, learning, and cultural activities in the community.

#### What

The Botanic Garden and Nursery service involves managing and promoting the conservation, education, recreation and aesthetic values of the main 30 hectare site in Keiraville, including the maintenance of the Gleniffer Brae grounds and the three natural area annexes of Mt Keira, Puckey's Estate and Korrungulla Wetland. Environmental education programs and interpretation are conducted at the Botanic Garden Discovery Centre.

#### Delivery Stream

- Botanic Garden and Annexes
- Nursery
- Discovery Centre
- Gleniffer Brae

#### Supporting Documents

Botanic Garden Plan of Management  
Wollongong Local Environmental Plan 2009  
Illawarra Biodiversity Strategy  
Mt Keira Summit Park Plan of Management  
Sustainable Wollongong 2030: A Climate Healthy City Strategy  
Urban Greening Strategy 2017-2037

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$3,675,000**

## Goal 1

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Botanic Garden and Annexes</b>			<b>\$620,000</b>	<b>\$55,000</b>	<b>\$3,000,000</b>	<b>\$0</b>
<b>Botanic Garden &amp; Annexes</b>			<b>\$620,000</b>	<b>\$55,000</b>	<b>\$3,000,000</b>	<b>\$0</b>
<b>Administration Buildings</b>			<b>\$30,000</b>	<b>\$30,000</b>	<b>\$1,500,000</b>	<b>\$0</b>
Depot, Botanic Gardens	Keiraville	Refurbishment	Design	Design	Construction	
Greenhouse, Botanic Gardens	Keiraville	Replacement	Design	Design	Construction	
<b>Bridges, Boardwalks and Jetties - Renew</b>			<b>\$315,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
Kawasaki Bridge, Botanic Gardens	Keiraville	Refurbishment	Construction			
<b>Buildings - Renew</b>			<b>\$25,000</b>	<b>\$25,000</b>	<b>\$1,500,000</b>	<b>\$0</b>
Southern Amenities, Botanic Gardens	Keiraville	Replacement	Design	Design	Construction	
<b>Footpaths - Renew</b>			<b>\$250,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
Botanic Garden Footpaths	Keiraville	Reconstruction	Construction			



## Floodplain Management and Stormwater Services

### *Responsibility Manager Infrastructure Strategy and Planning*

#### **Why**

To manage and effectively improve the function, cleanliness, health, biodiversity of land and water including creeks, lakes, waterways and oceans, and increase resilience to natural disasters and a changing climate to protect life, property, and the environment.

#### **What**

This service strategically plans for a coordinated approach to floodplain risk management and stormwater management including protection of waterways, beaches, lakes, lagoons and creeks. This service manages and maintains 835 kilometres of stormwater drainage and associated infrastructure assets across the city that aim to be safe, efficient, effective, and sustainable.

#### **Delivery Stream**

- Floodplain Management
- Stormwater Management

#### **Supporting Documents**

Stormwater Asset Management Plan  
 Flood Studies and Floodplain Risk Management Plans  
 Coastal Zone Management Plan 2017  
 Lake Illawarra Coastal Management Program 2020-2030

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$25,450,000**

**Goal 1**

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Floodplain Management and Stormwater Services</b>			<b>\$7,665,000</b>	<b>\$4,185,000</b>	<b>\$6,400,000</b>	<b>\$7,200,000</b>
<b>Floodplain Management</b>			<b>\$1,665,000</b>	<b>\$430,000</b>	<b>\$1,890,000</b>	<b>\$3,000,000</b>
<b>Floodplain Structures - New</b>			<b>\$1,665,000</b>	<b>\$430,000</b>	<b>\$1,890,000</b>	<b>\$3,000,000</b>
Ursula Rd Flood Mitigation Stage 1	Bulli	Construct New	Construction			
Ursula Rd Flood Mitigation Stage 3	Bulli	Upgrade	Design	Design	Construction	
Memorial Dr, Bellambi Gully, Debris Control Structure	Corrimal	Construct New	Construction			
Brooks Creek, Byamee St, Debris Control Structure	Dapto	Construct New	Design	Construction		
Kanahooka Rd Flap Gate	Dapto	Upgrade	Construction			
McMahons St Detention Basin	Fairy Meadow	Construct New	Design			
The Avenue, Debris Control Structure	Figtree	Construct New	Construction			
Byarong Creek, Princes Highway, Bank Support	Figtree	Construct New		Design	Design	
35 Uralba St, Channel Works	Figtree	Construct New	Design			
73 George St, Debris Control Structure	Thirroul	Upgrade		Design	Design	Construction
<b>Stormwater Management</b>			<b>\$6,000,000</b>	<b>\$3,755,000</b>	<b>\$4,510,000</b>	<b>\$4,200,000</b>
<b>Stormwater Drainage - New</b>			<b>\$95,000</b>	<b>\$350,000</b>	<b>\$410,000</b>	<b>\$300,000</b>
39 Franklin Ave, Drainage Upgrade	Bulli	Upgrade				Design
Byamee St, Drainage Upgrade	Dapto	Upgrade				Design
River Oak Rd, Drainage Upgrade	Farmborough Heights	Upgrade				Construction
Old Station Rd, Drainage Upgrade	Helensburgh	Upgrade		Design	Construction	
Eirene Ave/Meares Ave, Drainage Upgrade	Mangerton	Construct New			Design	Construction
Wollongong High School Detention Basin, Drainage Upgrade	North Wollongong	Construct New		Design		
27A Murraral Rd, Drainage Upgrade	Stanwell Park	Upgrade				Design
Beach Rd, Drainage Upgrade	Stanwell Park	Upgrade	Design	Construction		
Blackman Pde, Drainage Upgrade	Unanderra	Upgrade	\$0		Design	Construction
19 Auburn St, Drainage Upgrade	Wollongong	Upgrade		Design	Construction	
61 Market St, Drainage Upgrade	Wollongong	Upgrade	Construction			
Swan St, Channel Maintenance Access	Wollongong	Reconstruction		Design		
Parkside Ave, Drainage Upgrade	Wollongong	Upgrade			Design	Design
29 Gipps St, Drainage Upgrade	Wollongong	Upgrade	Design	Construction		
83 Popes Rd, Pit	Woonona	Upgrade				Design
2 Muir St, pit	Woonona	Construct New		Design	Construction	
<b>Stormwater Drainage - Renew</b>			<b>\$5,595,000</b>	<b>\$3,395,000</b>	<b>\$3,800,000</b>	<b>\$3,500,000</b>
48 Railway Ave, Pit and Pipe	Austinmer	Reconstruction	Construction			
Hennings Ln, Pipe Reconstruction	Austinmer	Reconstruction	Construction			
Asquith St, Trash Rack Modification	Austinmer	Reconstruction	Design	Construction		
Asquith St, Embankment Scour	Austinmer	Refurbishment	Construction			
27 Chalmers St - Creek Embankment Repair	Balgownie	Reconstruction	Construction			
22 Lang St, Pipe Reline	Balgownie	Reconstruction		Construction		
23 Wollamai Cr, Headwall	Berkeley	Reconstruction		Construction		
56 Trinity Row, Pipe Reconstruction	Bulli	Upgrade	Design	Design	Construction	
Cleveland Rd, Headwall Reconstruction	Cleveland	Reconstruction	Construction			
22 Staff Rd, Pipe Reconstruction	Cordeaux	Reconstruction	Design	Construction		
13 Cringila St, Pit Reconstruction	Cringila	Reconstruction	Design	Construction		
2 Newcastle St, Pipe Reline	Cringila	Reconstruction	Construction			
53 Barellan Ave, Pipe	Dapto	Reconstruction	Design	Construction		
Cleveland Road Bridge, Pipe Reline	Dapto	Reline			Design	
28 Prince Edward Dr, Pipe Reconstruction	Dapto	Reconstruction	Construction			
1A Winton Pl - Pipe Reconstruction	Fairy Meadow	Reconstruction	Construction			
Cabbage Tree Creek, Embankment Repair, near Cowper St	Fairy Meadow	Reconstruction	Construction			
33 Cabbage Tree Ln, Pipe	Fairy Meadow	Reline			Construction	
85 Iola Ave, Pipe Reline	Farmborough Heights	Reline			Construction	
41 Redgum Forest Way, Pipe Reconstruction	Figtree	Reconstruction	Construction			
Byarong Creek, Embankment Repairs, Valley Dr	Figtree	Reconstruction	Construction	Construction		
48 Kooloon Ave, Pipe Reline	Figtree	Reline			Construction	
56 Benny Ave, Pipe	Figtree	Reconstruction	Construction			
Lot 21 Harry Graham Drive, Pipe Reline	Helensburgh	Reline				Construction
47-49 Hume Dr, Pipe Reline	Helensburgh	Reconstruction	Construction			
67 Thirroul Rd, Pipe	Kanahooka	Reconstruction	Construction			
27 Hayward St, Pipe	Kanahooka	Reconstruction	Design	Construction		
11 Burrows Ave, Pipe Reline	Kanahooka	Reline			Construction	
11 Andrew Avenue, Pipe Reconstruction	Keiraville	Reconstruction			Design	Construction
Barina Park Detention Basin Repairs	Lake Heights	Replacement			Design	
92 St Johns Ave, Pipe Reline	Mangerton	Reline	Construction			
175 Brokers Rd, Pipe	Mount Pleasant	Reline	Construction			
92 Ocean St, Channel Reconstruction	Mount Saint Thomas	Reconstruction	Construction			
1 Parker St, Pipe Reconstruction	Port Kembla	Reconstruction	Design	Construction		
Reservoir St & Military Rd, Pipe Reline	Port Kembla	Reconstruction			Construction	
69 Parkes St, Pipe Reconstruction	Port Kembla	Reconstruction	Design	Design	Construction	
Old Port Rd, Culvert Refurbishment	Port Kembla	Refurbishment	Construction	Construction		
59 Armagh Pde, Pipe Reline	Thirroul	Reline				Construction
10 Colgong Cr, Bank Support	Towradgi	Upgrade	Design	Construction	Construction	
Towradgi Creek, Bank Support	Towradgi	Reconstruction	Construction	Construction	Construction	
Northcliffe Dr (Jackson Way & Kully Way), Culvert	Warrawong	Refurbishment	Design	Construction	Construction	
248 Northcliffe Dr (Denise St & Griffin St), Culvert	Warrawong	Refurbishment	Design	Construction	Construction	
82 Flagstaff Rd, Pipe	Warrawong	Reconstruction	Design	Construction		
25 Gundarun St, Pipe Reline	West Wollongong	Reline			Construction	
31 Thames St, Headwall Reconstruction	Wollongong	Reconstruction	Design	Design	Construction	
40 Hilltop Ave, Pipe Reconstruction	Wollongong	Reconstruction	Construction	Construction		
32 Strathearn Ave, Pipe Reconstruction	Wollongong	Reconstruction	Design	Construction		
81 Cliff Rd, Pipe	Wollongong	Reconstruction	Design	Construction		
27 Evans St, Culvert	Wollongong	Reconstruction	Design	Design	Construction	
21 Stewart St, Culvert	Wollongong	Reconstruction	Design	Design	Construction	
Edgewood Estate, Detention Basin Scour Protection Repairs	Woonona	Reconstruction	Construction			
<b>Water Quality Facilities</b>			<b>\$310,000</b>	<b>\$10,000</b>	<b>\$300,000</b>	<b>\$400,000</b>
Port Kembla Beach, Stormwater Quality Improvement Device	Port Kembla	Construct New	Construction			
Belmore Basin, Stormwater Quality Improvement Device	Wollongong	Construct New	Design	Design	Design	Construction



## Waste Management

### **Responsibility** *Manager Open Space and Environmental Services*

#### **Why**

To work together to reduce waste going to landfill through prevention, education, and the use of innovative practises and technologies.

To minimise our greenhouse gas emissions and work towards our net zero emission targets.

#### **What**

Waste management includes the environmentally responsible, customer focused resource recovery, recycling, and solid waste management. The service includes community education programs, waste collection and recycling, operation of the Wollongong Waste and Resource Recovery Park, public domain waste collection, and facilities cleaning.

#### **Delivery Stream**

- Public Litter Bin Collection
- Wollongong Waste and Resource Recovery Park
- Domestic Waste Collection Services
- Cleaning of Public Toilets

#### **Supporting Documents**

Wollongong Waste and Resource Recovery Strategy 2024-2034

Sustainable Wollongong 2030: A Climate Healthy City Strategy

Climate Change Mitigation Plan 2023-2030

Climate Change Adaptation Plan 2022

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$47,155,000**

## Goal 1

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Waste Management</b>			<b>\$4,010,000</b>	<b>\$7,490,000</b>	<b>\$11,685,000</b>	<b>\$23,970,000</b>
<b>Wollongong Waste &amp; Resource Recovery Park</b>			<b>\$4,010,000</b>	<b>\$7,490,000</b>	<b>\$11,685,000</b>	<b>\$23,970,000</b>
<b>Waste Facilities</b>			<b>\$4,010,000</b>	<b>\$7,490,000</b>	<b>\$11,685,000</b>	<b>\$23,970,000</b>
Helensburgh Former Landfill Rehabilitation	Helensburgh	Refurbishment	Design	Construction	Construction	
Eastern Stormwater Diversion, Whytes Gully	Kembla Grange	Construct New	Design	Design		Construction
Stage 2A Access Road, Whytes Gully	Kembla Grange	Construct New	Design	Design		Construction
New Cell Stage 2B-2, Whytes Gully	Kembla Grange	Construct New	Construction			
Leachate Pond Liner Replacement, Whytes Gully	Kembla Grange	Construct New				Design
New Landfill Cell Stage 2B-3, Whytes Gully	Kembla Grange	Construct New	Design	Design	Design	
Eastern Central Drain Upgrades, Whytes Gully	Kembla Grange	Reconstruction	Design			
Sewer Upgrade, Whytes Gully	Kembla Grange	Upgrade	Design	Construction		
Eastern Gully and Package 1 Landfill Capping, Whytes Gully	Kembla Grange	Upgrade		Design	Design	Construction
Greenhouse Park Former Landfill Environment Remediation	Wollongong	Construct New	Design	Construction	Construction	Construction



## Land Use Planning

### Responsibility *Manager City Strategy*

#### Why

To ensure urban areas are well-planned with land uses and a healthy, safe, and sustainable living environment in line with community expectations and our legislative responsibilities.

#### What

Land Use Planning manages the plans, policies and certificates assisting our community to understand the role and function of lands within Wollongong Local Government Area (LGA). The team develop longer term strategies and plans to ensure we live, work, and play sustainably, protecting what we value and ensuring development contributes to great places for our community.

#### Delivery Stream

- West Dapto Planning
- Development Contributions Planning
- Local Environmental Planning
- Urban Renewal and Civic Improvement
- Heritage
- Planning Certificates
- Community Land Management Planning

#### Supporting Documents

West Dapto Vision 2018  
West Dapto Development Contributions Plan  
West Dapto Social Infrastructure Needs Assessment 2023  
Wollongong City Centre Urban Design Framework  
Wollongong Local Environmental Plan and Development Control Plan 2009  
Draft Wollongong Local Strategic Planning Statement 2026-2046  
Wollongong Housing Strategy 2023

City Centre Urban Design Framework  
Wollongong Heritage Strategy 2023-2027  
Community Land/ Crown Lands - Plans of Management  
Wollongong Retail and Business Centres Strategy 2023  
Wollongong Industrial Lands Review 2023  
Tourism Accommodation Strategy  
Town and Village Plans  
Urban Heat Strategy 2023

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$110,225,000**

## Goal 2

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Land Use Planning</b>			<b>\$29,450,000</b>	<b>\$35,250,000</b>	<b>\$25,000,000</b>	<b>\$20,525,000</b>
<b>West Dapto Planning</b>			<b>\$29,450,000</b>	<b>\$35,250,000</b>	<b>\$25,000,000</b>	<b>\$20,525,000</b>
<b>West Dapto Expansion</b>			<b>\$29,450,000</b>	<b>\$35,250,000</b>	<b>\$25,000,000</b>	<b>\$20,525,000</b>
Cleveland Rd Upgrade	Cleveland	Upgrade	Construction	Construction	Construction	
Bong Bong Rd - Station St Traffic Lights	Dapto	Construct New	Construction	Construction		
Hayes Ln Bridge	Horsley	Construct New				Design
Stage 1 - Darkes Town Centre Sporting and Community Hub	Kembla Grange	Construct New	Construction	Construction		
Stage 2 - Darkes Town Centre Sporting and Community Hub	Kembla Grange	Construct New	Design	Construction	Construction	
Stage 5 - West Dapto Rd Upgrade	West Dapto	Upgrade				Design
Stage 1A - West Dapto Rd Upgrade	Wongawilli	Upgrade	Construction			
Stage 2-4 - West Dapto Rd Upgrade	Wongawilli	Upgrade	Construction	Construction	Construction	
Sheaffes Rd; Sheaffes Rd to West Dapto Rd Intersection	Wongawilli	Upgrade				Design
Darkes Rd; Princes Hwy to West Dapto Rd Intersection	Wongawilli	Upgrade			Design	
Northcliffe Dr Extension - Sheaffes Rd to West Dapto Rd	Wongawilli	Construct New	Design	Design		



---

## Memorial Gardens and Cemeteries

**Responsibility** *Manager Commercial Operations and Property*

---

### Why

Our community want access to places of internment and memorialisation that are well-maintained and respectful of culture and faith. To continue to meet the needs of the community, our Memorial Gardens and Cemeteries are managed efficiently, sustainably, and with effective future planning.

### What

This service provides memorial, burial and funeral service facilities at six sites across the Local Government Area. These include Wollongong Memorial Gardens, Wollongong Lawn Cemetery, Wollongong Cemetery, Bulli Cemetery, Scarborough Cemetery and Helensburgh Cemetery. The service also maintains three non-operational sites of historical and cultural significance. These include Berkeley Pioneer Cemetery, Settler's Cemetery and Waterfall General Cemetery.

---

### Delivery Stream

- Wollongong Memorial Gardens and Cemeteries

### Supporting Documents

Memorial Gardens Masterplan

---

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$1,480,000**

## Goal 2

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Memorial Gardens and Cemeteries</b>			<b>\$600,000</b>	<b>\$600,000</b>	<b>\$180,000</b>	<b>\$100,000</b>
<b>Wollongong Memorial Gardens and Cemeteries</b>			<b>\$600,000</b>	<b>\$600,000</b>	<b>\$180,000</b>	<b>\$100,000</b>
<b>Crematorium/Cemetery - Renew</b>			<b>\$600,000</b>	<b>\$600,000</b>	<b>\$180,000</b>	<b>\$100,000</b>
Memorial Gardens, Garden Construction	Berkeley	Construct New	Construction	Construction	Construction	Construction
Wollongong Lawn Cemetery, Condolence Room & Amenities	Wollongong	Replacement	Construction	Construction		



## Property Services

### **Responsibility** *Manager Commercial Operations and Property*

#### **Why**

Council's property portfolio, including Crown Lands, is well managed and supports the delivery of services and business.

#### **What**

This service manages over 325 commercial leases and licenses and 800 parking licenses on behalf of Council and includes the management, development, maintenance, and disposal of Council owned property in order to meet Council's statutory requirements and contribute to the expansion of Council's revenue base. Leases and licenses also ensure the effective management and coordination of community and business use of Council's public spaces, buildings, and facilities.

#### **Delivery Stream**

- Leasing and Licenses

#### **Supporting Documents**

Places for People: Wollongong Social Infrastructure Planning Framework 2018 - 2028  
 Places for the Future: Social Infrastructure Future Direction 2023-2036  
 Community Land/ Crown Lands - Plans of Management  
 Masterplans

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$1,280,000**

## Goal 2

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Property Services</b>			<b>\$1,280,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Leasing and Licenses</b>			<b>\$1,030,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Buildings - Renew</b>			<b>\$1,030,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
Bulli Beach Café Roof and External Works	Bulli	Upgrade	Construction			
City Beach Building Defect Rectifications	Wollongong	Refurbishment	Construction			
<b>Property Sales and Development</b>			<b>\$250,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
<b>Land Acquisitions</b>			<b>\$250,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>



## Transport Services

### **Responsibility** *Manager Infrastructure Strategy and Planning*

#### **Why**

Our community wants the Wollongong Local Government Area to have a safe and affordable and sustainable transport network and options, connecting people to places and spaces in a convenient and timely way.

#### **What**

This service provides the delivery, management, and advocacy of transport services and associated infrastructure. The service aims to provide a transport network that is safe, efficient, equitable, effective, and sustainable. The service supports the community through creating the provision of transport access for residential, business, recreation, leisure, and tourism activities.

This service also includes provision of road safety, traffic and integrated transport planning support, and advice. Road Safety Education Programs and change behaviour programs are a critical activity implemented across all aspects of our transport services.

#### **Delivery Stream**

- Road Safety and Transport Planning
- Roads and Bridges
- Footpaths, Cycleways and Public Transport Stops
- Car Parks and Boat Ramps
- Transport Facilities Including Street Lighting
- Street Sweeping

#### **Supporting Documents**

Draft Integrated Transport Strategy  
West Dapto Development Contributions Plan 2020  
Town and Village Centre 'Access and Movement Plans'  
City of Wollongong Pedestrian Plan 2017-2021  
Wollongong Cycling Strategy 2030  
City of Wollongong Foreshore Parking Strategy (In Development)

Illawarra Regional Transport Plan  
Draft Wollongong City Centre Movement and Place Plan  
Wollongong City Centre Urban Design Framework  
Wollongong Local Environmental Plan 2009

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$137,301,248**

## Goal 2

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Transport Services</b>			<b>\$38,154,335</b>	<b>\$41,479,144</b>	<b>\$33,408,394</b>	<b>\$24,259,375</b>
<b>Car Parks &amp; Boat Ramps</b>			<b>\$2,715,000</b>	<b>\$390,000</b>	<b>\$1,120,000</b>	<b>\$1,100,000</b>
<b>Car Parks - New</b>			<b>\$2,600,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
Warrawong Laneway Relocation and Carpark	Warrawong	Construct New	Construction			
Swan St; east of Corrimal St	Wollongong	Construct New	Construction			
<b>Car Parks - Renew</b>			<b>\$115,000</b>	<b>\$390,000</b>	<b>\$1,120,000</b>	<b>\$1,100,000</b>
Sharkys Beach Carpark	Coledale	Reconstruction	Design			
Figtree Park Carpark	Figtree	Reconstruction	Construction			
Ocean Park Carpark	Woonona	Upgrade				Design
<b>Footpaths, Cycleways &amp; Public Transport Stops</b>			<b>\$11,384,900</b>	<b>\$19,775,000</b>	<b>\$11,845,000</b>	<b>\$8,250,000</b>
<b>Bus Stops - New</b>			<b>\$170,000</b>	<b>\$300,000</b>	<b>\$300,000</b>	<b>\$300,000</b>
Nolan St opp Suffolk St	Berkeley	Construct New	Design	Construction		
Heaslip St after Gladstone Ave	Coniston	Construct New	Design	Construction		
Staff Rd opposite Maynes Pde	Cordeaux Heights	Construct New	Construction			
Princes Hwy opposite Dapto Mall	Dapto	Construct New		Design		
Port Kembla Swimming Pool, Cowper St; East Side	Port Kembla	Construct New	Design	Construction		
Wentworth St opposite Jubilee Rd	Port Kembla	Construct New	Design	Construction		
Northcliffe Dr opposite Jackson Ave	Warrawong	Construct New	Construction			
Northcliffe Dr after Carroona St	Warrawong	Upgrade	Construction			
Campbell St at Corrimal St	Wollongong	Construct New	Design	Construction		
Myrtle St at Union St Stop - Both Sides	Wollongong	Construct New	Design			
<b>Cycle/Shared Paths - New</b>			<b>\$1,445,000</b>	<b>\$2,545,000</b>	<b>\$2,800,000</b>	<b>\$800,000</b>
Murray Rd; Duff Pde to Cawley St	East Corrimal	Construct New	Design	Construction	Construction	
Elliot Rd; Princes Hwy to Fairy Meadow SLSC via Clifford St	Fairy Meadow	Construct New	Design			
Princes Hwy; North Wollongong Station to Guest Ave	Fairy Meadow	Construct New	Design			
Parkes St; Lilyvale St to Cemetery Rd	Helensburgh	Construct New	Design			
Military Rd, Church St to Olympic Blvd - Shared User Path	Port Kembla	Reconstruction	Design			
Princes Hwy; Collaery Rd to Bellambi Ln	Russell Vale	Replacement	Construction			
Towradgi Creek Shared Path (Stage 1)	Towradgi	Reconstruction	Design			
Five Islands Rd/King St/Flagstaff Rd Intersection	Warrawong	Construct New		Construction	Design	
Bourke St, North Wollongong Train Station to Virginia St	Wollongong	Reconstruction	Construction			
Church St; Swan St to Crown St	Wollongong	Construct New				Design
Kembla St; Crown St to Bank St	Wollongong	Construct New	Design			
Bourke St; Virginia St to Cliff Rd	Wollongong	Upgrade	Design			
<b>Cycle/Shared Paths - Renew</b>			<b>\$605,000</b>	<b>\$1,600,000</b>	<b>\$2,000,000</b>	<b>\$2,000,000</b>
North Cycleway; Ursula Rd to Farrell Rd	Bulli	Upgrade	Construction			
North Cycleway; Hamilton Rd End - Aragan Cct	Bulli	Reconstruction	Design	Design	Construction	Construction
Gwynneville Cycleway; Beaton Park to Gipps St	Gwynneville	Reconstruction	Construction			
George Hanley Cycleway; Cliff Rd to Squires Way	North Wollongong	Reconstruction	Design	Construction		
Marine Dr; Street Light Replacement	Wollongong	Replacement	Construction			
<b>Footpaths - New</b>			<b>\$1,293,000</b>	<b>\$600,000</b>	<b>\$350,000</b>	<b>\$350,000</b>
Lavender St; Pioneer Rd to Bellambi Ln	Bellambi	Replacement	Design			
Coniston Car Park to Station entrance	Coniston	Construct New	Construction			
Rose St; Robsons Rd to William St	Gwynneville	Construct New	Construction			
Wilsons Creek Rd	Helensburgh	Construct New	Construction			
Railway Cr; missing link to Station	Stanwell Park	Construct New	Construction			
Station St from Lawrence Hargrave Dr to Beach Res	Stanwell Park	Construct New	Design			
Railway Cr Pedestrian Facility	Stanwell Park	Construct New	Design			
Caldwell Ave; Buckland Ave to Paynes Ln	Tarrawanna	Replacement	Design			
Railway Pde to Traffic Island	Thirroul	Construct New	Design	Construction		
Bode Ave; Virginia St to Blacket St	Wollongong	Construct New	Design	Construction		
Park St; Bourke St to Edward St	Wollongong	Construct New	Design			
Burrelli Street; Continuous Footpath Treatments	Wollongong	Construct New	Construction			
Rowland Ave; Mangerton Rd to 80 Rowland Ave	Wollongong	Replacement	Design			
Wilson St, Campbell St to Smith St	Wollongong	Construct New				Design
<b>Footpaths - Renew</b>			<b>\$1,040,000</b>	<b>\$1,805,000</b>	<b>\$3,970,000</b>	<b>\$2,300,000</b>
127 Lawrence Hargrave Drive, Austinmer	Austinmer	Reconstruction	Construction			
Bong Bong Rd; Station St intersection	Dapto	Reconstruction	Construction	Construction		
Woodrow Pl; Princes Hwy to End	Figtree	Replacement	Construction			
Offroad Footpath; Opposite 14 Preston St	Figtree	Replacement	Construction			
Christy Dr; Old Port Rd to Arawata Dr	Port Kembla	Replacement	Construction			
Denison St; Khan Ln to Crown St	Wollongong	Replacement	Construction			
Bourke St; Cliff Rd to Kembla St, North and South side	Wollongong	Upgrade	Design	Design	Construction	
Rosemont St; Crown St to Urunga Pde (West side)	Wollongong	Replacement	Construction			
Crown St, Atchison St to Crown Ln (North Side)	Wollongong	Replacement	Design			
<b>Grand Pacific Walk</b>			<b>\$2,456,900</b>	<b>\$1,130,000</b>	<b>\$1,000,000</b>	<b>\$1,000,000</b>
Grand Pacific Walk - Austinmer	Austinmer	Construct New	Construction	Construction		
Grand Pacific Walk - Headlands Ave to Coledale Ave	Coledale	Construct New	Design	Construction	Construction	Construction
Grand Pacific Walk - Scarborough	Scarborough	Construct New	Design			
<b>Retaining Wall - Renew</b>			<b>\$4,920,000</b>	<b>\$7,770,000</b>	<b>\$1,425,000</b>	<b>\$1,500,000</b>
Berkeley Boat Harbour Carpark Retaining Wall	Berkeley	Reconstruction	Design	Construction		
143-145 Princes Hwy	Bulli	Reconstruction		Design	Construction	
Whitty Rd, Embankment	Helensburgh	Reconstruction	Construction			
51 Northcliffe Dr to Barnes Park; Lake Cycleway Gabions	Lake Heights	Reconstruction	Construction			
2 Kirkwood Pl	Mount Kembla	Reconstruction		Design	Design	Construction
Achillies Ave Road Embankment Scour Repairs	North Wollongong	Reconstruction	Design	Construction		
North Wollongong Beach, Seawall Renewal Stage 2	North Wollongong	Reconstruction	Construction	Construction		
555 Lawrence Hargrave Dr	Wombarra	Reconstruction		Design	Construction	
<b>Village and Town Centres</b>			<b>\$280,000</b>	<b>\$4,850,000</b>	<b>\$0</b>	<b>\$0</b>
Warrawong CBD Upgrade	Warrawong	Construct New		Construction		
Warrawong Placemaking Project	Warrawong	Upgrade	Construction			
Warrawong Town Square	Warrawong	Upgrade		Construction		
Windang Foreshore Improvements	Windang	Upgrade	Design			
<b>Roads &amp; Bridges</b>			<b>\$1,945,000</b>	<b>\$17,774,144</b>	<b>\$19,396,900</b>	<b>\$14,609,375</b>
<b>Bridges, Boardwalks and Jetties - New</b>			<b>\$0</b>	<b>\$10,000</b>	<b>\$10,000</b>	<b>\$0</b>
Oxford Rd - Flood Warning Lights	Oxford	Construct New		Design	Design	
<b>Bridges, Boardwalks and Jetties - Renew</b>			<b>\$2,770,000</b>	<b>\$3,885,000</b>	<b>\$3,400,000</b>	<b>\$1,600,000</b>

## Goal 2

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
Bellambi Boat Ramp Jetty	Bellambi	Upgrade	Design	Construction		
Beach St Reserve Foot Bridge	Bulli	Upgrade	Construction			
Bulli Beach Tourist Park Access Road Bridge	Bulli	Upgrade	Construction	Construction		
Point St Footbridge Over Railway	Bulli	Replacement	Construction			
Fairy Creek Bridge	Fairy Meadow	Reconstruction	Design	Construction	Construction	
Jobson Ave Major Culvert	Mount Ousley	Refurbishment	Design	Design	Design	Construction
Hibiscus St Bridge - Wollongong Surf Leisure Resort	Towradgi	Upgrade	Construction			
Princes Highway Major Culvert - Victoria St	Unanderra	Upgrade	Design	Design	Construction	Construction
Princes Highway Major Culvert - Factory Rd	Unanderra	Upgrade	Design	Construction	Construction	Construction
Alukea Rd Major Culvert	Unanderra	Refurbishment	Design	Design	Construction	
<b>Guardrails - New</b>			<b>\$120,000</b>	<b>\$105,000</b>	<b>\$75,000</b>	<b>\$75,000</b>
Franklin Ave, Whartons Ck	Bulli	Construct New		Design	Construction	
103-93 Walker St	Helensburgh	Construct New			Design	
52 Walker St	Helensburgh	Construct New		Design	Construction	
617 Cordeaux Rd to Mt Kembla Lookout	Kembla Heights	Construct New	Design	Construction		
Cordeaux Rd at Harry Graham Dr	Kembla Heights	Construct New	Construction			
56-38 Denise St	Lake Heights	Construct New	Design	Construction		
40-22 Woodlawn Ave	Mangerton	Construct New		Design	Construction	
<b>Guardrails - Renew</b>			<b>\$245,000</b>	<b>\$30,000</b>	<b>\$250,000</b>	<b>\$250,000</b>
Semaphore Rd, over Budjong Ck (Both sides)	Berkeley	Replacement	Construction			
Princes Hwy 0.24km Darkes Forest Rd - Right to Left	Maddens Plains	Replacement	Construction			
Park Pde (Hillside Cr to The Drive) - Right	Stanwell Park	Replacement	Design	Construction		
The Drive (LHD to Park Pde) - Right	Stanwell Park	Replacement	Construction			
Princes Hwy & Yallah Bay Rd Intersection to Duck Ck Bridge	Yallah	Replacement	Construction			
<b>Roadworks - Renew</b>			<b>\$18,310,000</b>	<b>\$13,744,144</b>	<b>\$15,661,900</b>	<b>\$12,684,375</b>
Avondale Rd; Avondale Colliery Rd to End	Avondale	Upgrade	Design	Construction		
Meadow St; Brian St to Balgownie Rd	Balgownie	Resurface	Design	Design	Construction	
Gowrie Pl; Church St to End	Balgownie	Resurface	Construction			
Carringle St; Carroona St to Goolana St	Berkeley	Reconstruction	Design	Construction		
Eleban Pl; Carringle St to End	Berkeley	Reconstruction	Construction			
Matilda Way; Winnima Way to Winnima Way	Berkeley	Reconstruction		Design	Construction	
Lane 124; Short St to Carroona St	Berkeley	Reconstruction	Design	Construction		
Venn St; Northcliffe Dr to Burke Way	Berkeley	Reconstruction		Design	Construction	
Burke St; Venn St to #32	Berkeley	Reconstruction	Design	Construction		
Bedford St; Northcliffe Dr to Hertford St	Berkeley	Upgrade	Construction			
Essex St; Hertford St to Kent St	Berkeley	Upgrade	Design	Design		
Salisbury St; End to Hertford St	Berkeley	Upgrade	Design	Construction		
Oxford St; Hertford St to End	Berkeley	Upgrade	Design	Construction		
Stafford St; End to Norfolk St	Berkeley	Upgrade		Design	Construction	
Range Pl; Beacon Ave to End	Bulli	Resurface		Design	Construction	
William St; Princes Hwy to Chilby Ln	Bulli	Resurface	Design	Construction		
Cater St; Lawrence Hargrave Dr to Morrison Ave	Coledale	Upgrade	Construction	Construction		
Mackie St; Union St to Heaslip St	Coniston	Reconstruction	Design	Design	Construction	
Derribong Dr; Booreea Blvd to Deenyl Cl	Cordeaux Heights	Reconstruction	Construction			
Derribong Dr; Carbeen Cr to Tyalla Pl	Cordeaux Heights	Reconstruction	Construction			
Staff Rd; Central Rd to Callistemon Rd	Cordeaux Heights	Resurface	Design	Construction		
Albert St; Arthur St to End (East)	Corrimal	Reconstruction	Construction			
Yuill Ave; Angel St to Tarrawanna Rd	Corrimal	Resurface	Construction			
Foothills Rd; End to Francis St	Corrimal	Upgrade		Design	Construction	
Jones Pl; Daphne St to End	Corrimal	Resurface	Design	Construction		
Edwina St; Rothery St to Mountbatten St	Corrimal	Resurface	Design	Design	Construction	
Mountbatten St; End to End	Corrimal	Resurface	Construction			
Louis St; Mountbatten to End	Corrimal	Reconstruction	Construction			
Eager St; Albert St to Rothery Rd	Corrimal	Reconstruction		Construction		
Scott Rd; Laver Rd to Burke Rd	Dapto	Upgrade	Design	Construction		
Kylie Pl; Parkside Dr to End	Dapto	Upgrade	Design	Design	Construction	
Emerson Rd; #91 to Princes Hwy	Dapto	Upgrade	Construction			
Burke Rd; Burrell Cr (Nth) to Truman Ave	Dapto	Upgrade	Construction	Construction		
Elizabeth St; Princes Hwy to Marshall St	Dapto	Resurface	Design	Construction		
Bambill Cr; Bangaroo Ave to Byamee St (East)	Dapto	Reconstruction	Design	Construction		
Cambridge Rd; Fowlers Rd to Lakelands Dr	Dapto	Reconstruction	Construction			
Mt Brown Rd; Cabernet Dr to End	Dapto	Resurface		Design	Construction	
Bong Bong Rd; Osborne St to Rail Crossing	Dapto	Resurface	Construction			
Thalassa Ave; Cawley St to Carroll Rd	East Corrimal	Resurface	Design	Design	Construction	
Fairy Ave; Cabbage Tree Ln to Cabbage Tree Ln	Fairy Meadow	Reconstruction	Construction			
Balfour St; Alexander St to #28	Fairy Meadow	Upgrade	Design	Construction		
Garraff Ave; Lombard Ave to Hopewood Cr	Fairy Meadow	Upgrade	Design	Construction		
Hamilton St; McMahon St to Bassett St	Fairy Meadow	Upgrade		Design	Construction	
Anama St; Princes Hwy to End	Fairy Meadow	Resurface	Design	Construction		
Dymock St; Hopewood Cr to Dawson St	Fairy Meadow	Resurface	Design	Construction		
Helen Brae Ave; McLean Ave to End	Fairy Meadow	Reconstruction	Construction			
Rann St; Holder St to End (North)	Fairy Meadow	Resurface	Construction			
Winton Pl; Hopewood Cr to End	Fairy Meadow	Resurface		Construction		
Madden St; Devenish St to Buckland St	Fernhill	Reconstruction	Design	Construction		
William St; Princes Hwy to End	Figtree	Resurface	Design	Construction		
Kimmins Pl; End to Foy Ave	Figtree	Upgrade		Design	Construction	
Grafton Ave; Avalon Tce to Cleverdon Cr	Figtree	Upgrade		Design	Construction	
Lamerton Dr; Jalna Ave to O'Briens Rd	Figtree	Upgrade	Construction	Construction		
Avalon Tce; Grafton Ave to Cleverdon Cr	Figtree	Upgrade		Design	Construction	
Cleverdon Cr; The Avenue to Avalon Tce	Figtree	Upgrade		Design	Construction	
Marengo Ave; St Marks Cr to End	Figtree	Resurface	Design	Construction		
Garden Ave; Brentwood Ave to Murray Park Rd	Figtree	Resurface	Design	Construction		
Murphy's Ave; Irvine St to End (east)	Gwynneville	Resurface	Construction			
Creole Pl; Gerongar Cr to End	Haywards Bay	Upgrade		Design	Construction	
Gerongar Cr; Wollongurri St to Wollongurri St	Haywards Bay	Upgrade		Design	Construction	
Wollongurri St; Haywards Bay Dr to End	Haywards Bay	Upgrade	Construction			
Penterong Way; Wollongurri St to Gerongar Cr	Haywards Bay	Upgrade		Design	Construction	

## Goal 2

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
Blackwell St; Park Ave to Laurina Ave	Helensburgh	Resurface		Design	Construction	
Unnamed Rd 1021286; Frances St to Tabratong Rd	Helensburgh	Resurface		Design	Construction	
Bennett Ln; Parkes St to Lilyvale St	Helensburgh	Reconstruction	Construction			
Vera St/Old Station Road, Helensburgh Embankment Scour	Helensburgh	Reconstruction	Construction			
16 Tunnel Rd	Helensburgh	Reconstruction	Construction			
Old Station Rd; Foster St to The Crescent	Helensburgh	Resurface	Construction			
High St; Junction Rd to Fletcher St	Helensburgh	Resurface	Construction			
Fletcher St; Junction Rd to Sutherland St	Helensburgh	Resurface	Construction			
Homestead Dr; Horsley Dr to #3	Horsley	Resurface	Construction			
Horsley Dr; Robins Creek Dr to Shone Ave	Horsley	Resurface	Design	Construction		
Sierra Dr; Bong Bong Rd to #36	Horsley	Upgrade			Construction	
Bell St; End to Rose St	Keiraville	Replacement		Design	Construction	
Andrew Ave; Cedar Gr to Murphys Ave	Keiraville	Reconstruction	Design	Construction		
Harry Graham Dr; High St to Morans Rd	Kembla Heights	Reconstruction	Construction			
Gowrie St; Fowlers Rd to Galong Cr	Koonawarra	Resurface	Design	Design	Construction	
Gilgandra St; Mirrabooka Rd to Barina Ave	Lake Heights	Reconstruction	Construction			
Kingsley Dr; Noble Pde to End	Lake Heights	Resurface	Design	Design	Construction	
Buena Vista Ave; Weringa Ave to Lake Heights Rd	Lake Heights	Reconstruction	Design	Construction		
Northcliffe Dr; Denise St to Lake Heights Rd	Lake Heights	Resurface	Construction			
Gorrell Cr; Western Ave to St Johns Ave	Mangerton	Reconstruction	Design	Design	Construction	
Heaslip St; Kirala Ave to St Johns Ave	Mangerton	Upgrade	Design	Design		
Woodbury Pl; Medway Dr to End	Mount Keira	Upgrade	Construction			
Stafford Rd; Stafford Ln to End	Mount Kembla	Upgrade	Construction			
Aristo Cr; Jobson Ave to End	Mount Ousley	Reconstruction	Construction	Construction		
Paradise Ave; Rose Pde to The Glen	Mount Pleasant	Resurface	Design	Construction		
Donaldson St; Parker St to Illawarra St	Port Kembla	Resurface	Design	Construction		
First Ave; Military Rd to Tobruk Ave	Port Kembla	Resurface		Design	Construction	
Horne St; Wentworth St to Allan St	Port Kembla	Reconstruction		Construction		
Five Islands Rd (Kerb side Ln); Horne St to Harris St	Port Kembla	Upgrade		Design	Construction	
Bundah Pl; Lakeview Pde to Purry Burry Ave	Primbee	Resurface	Construction			
Keerong Ave; End to Princes Hwy	Russell Vale	Upgrade	Design	Construction		
Collaery Rd; Neville Ave (East) to Princes Hwy	Russell Vale	Upgrade		Design	Construction	
Leslie St; End to Neville Ave	Russell Vale	Resurface	Design	Design	Construction	
Henley Rd; Mary St to Kirton Rd	Thirroul	Resurface	Design	Design	Construction	
Seabreeze Pl; Surfers Pde (Amy St) to End	Thirroul	Resurface	Design	Construction		
The Waves; Seafoam Ave to Phillip St	Thirroul	Resurface		Design	Construction	
The Esplanade; Lawrence Hargrave Dr to Arthur St	Thirroul	Reconstruction	Construction			
Roxburgh Ave; Phillips St to Church St	Thirroul	Reconstruction	Design	Construction		
Second Ave; Princes Hwy to End	Unanderra	Reconstruction	Construction			
Hessell St; Thornbury Ave to End	Unanderra	Resurface	Construction			
Cook St; Central Rd to Carr Pde	Unanderra	Resurface	Design	Construction		
Lady Penrhyn Dr; Berkeley Rd to Prince of Wales Ave (South)	Unanderra	Resurface	Construction			
Leigh Cr; Central Rd to End	Unanderra	Resurface	Construction			
Beverley Ave; Bevels Ave to Beatus St	Unanderra	Upgrade	Design	Construction		
Albert St; Hurt Pde to Nudjia Rd	Unanderra	Upgrade	Construction			
Normandie Pl; End to Factory Rd	Unanderra	Upgrade	Design	Construction		
Vermont Rd; Fairfax Rd to End	Warrawong	Resurface	Design	Construction		
Barbara Ave; Minnegang St to Jackson Ave	Warrawong	Resurface		Design	Construction	
Cowper St; #250 Cowper St to Taurus Ave	Warrawong	Reconstruction		Construction		
Mowbray Ln; Montgomery Ln to Montgomery Ave	Warrawong	Upgrade		Design	Construction	
Jackson Ave; Dean Rd to End	Warrawong	Resurface	Design	Construction		
Yellagong St; Pooraka Ave to Koorabel Ave	West Wollongong	Resurface	Design	Design	Construction	
Yellagong St; Immarna Ave to Iraga Ave	West Wollongong	Resurface	Design	Construction		
Therry St; Abercrombie St to Yellagong St	West Wollongong	Reconstruction	Design	Construction		
London Dr; Shaftsbury Ave to Therry St	West Wollongong	Resurface		Design	Construction	
Marr St; Gipps St to Campbell St	Wollongong	Resurface	Construction			
Moore Ln; Crown St to End	Wollongong	Resurface	Design	Construction		
West St; Auburn St to End (west)	Wollongong	Reconstruction	Design	Design	Construction	
Parkinson St; Osbourne St to End	Wollongong	Reconstruction	Construction	Construction		
Bank St; Corrimal St to Kembla St	Wollongong	Reconstruction	Construction			
New Dapto Rd; Sperry St to Hercules St	Wollongong	Resurface	Design	Construction		
Coombe St; Market St to End	Wollongong	Upgrade	Construction			
Haig St; Monash Ave to End	Wombarra	Resurface	Design	Construction		
Royal Cr; End to Dorrigo Ave	Woonona	Resurface		Construction		
Halley Cr; Duke St to Duke St	Woonona	Reconstruction	Construction			
Evonne Pl; Glenhaven St to End	Woonona	Upgrade	Design	Design		
Linda Pl; End to Tristan Ave	Woonona	Upgrade	Design	Construction		
Hopetoun St; Pitman Ln to Forrest St	Woonona	Upgrade	Design	Design		
<b>Transport Facilities Including Street Lighting</b>			<b>\$1,784,435</b>	<b>\$2,715,000</b>	<b>\$1,046,494</b>	<b>\$300,000</b>
<b>Traffic Facilities</b>			<b>\$1,784,435</b>	<b>\$2,715,000</b>	<b>\$1,046,494</b>	<b>\$300,000</b>
Hill St; Connection to Railway Station	Austinmer	Upgrade	Construction			
Gilchrist St; Wombat Crossing	Austinmer	Construct New	Construction			
Pioneer Rd; Rothery St Traffic Lights	Bellambi	Upgrade	Design			
North Depot Access Upgrade	Bulli	Construct New			Design	
Railway St; Refuge Crossing	Corrimal	Upgrade	Construction			
Princes Hwy and Railway St Traffic Lights Upgrade	Corrimal	Upgrade	Design			
Princes Hwy and Mount Brown Rd Traffic Lights	Dapto	Upgrade	Design			
Princes Hwy; Moombara St Intersection	Dapto	Upgrade		Design		
Princes Hwy; Daisy St/Cambridge St Intersection	Fairy Meadow	Upgrade		Design		
Cordeaux Rd - Princes Hwy Roundabout Upgrade	Figtree	Reconstruction			Design	
Pioneer Rd - Towradgi Rd Traffic Lights	Towradgi	Upgrade	Design			
King St/Greene St/Montgomery St Traffic Light	Warrawong	Construct New	Construction	Construction		
King St/Cowper St Traffic Light	Warrawong	Construct New	Construction	Construction		
Crown St; Parkside Ave to Marine Dr	Wollongong	Upgrade	Construction			
Flagstaff Hill Parking	Wollongong	Upgrade	Design			
Campbell St - Kembla St Pedestrian Upgrades	Wollongong	Upgrade	Design			



## Arts and Culture

### Responsibility *Manager Community Culture and Engagement*

#### Why

Our community have told us they value creativity, arts and culture as a key marker of our city's vibrancy and identity. They want support and advocacy for creative industries and practitioners as well as the opportunity to participate in creative activities. Inclusive environments, quality experiences, spaces and places and diverse programming are seen as vital for a flourishing city.

#### What

Provide support and showcase arts and creative industries, and community participation in creative life and celebrate our unique places and spaces.

#### Delivery Stream

- Cultural Development
- Public Art
- Wollongong Art Gallery
- Illawarra Performing Arts Centre (IPAC)
- Wollongong Town Hall

#### Supporting Documents

Creative Wollongong 2024-2033  
Disability Inclusion Action Plan 2020-2025  
Economic Development Strategy 2019-2029  
Framing Our Future: Wollongong Art Gallery Strategic Plan 2020-2025  
Cultural Tourism Strategy 2018  
Reconciliation Action Plan 2021-2023  
Animating Wollongong Public Art Strategy 2022-2032

Total capital budget over 4 years | 2025/2026 to 2028/2029

\$12,929,400

### Goal 3

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Arts and Culture</b>			<b>\$6,356,600</b>	<b>\$6,359,800</b>	<b>\$113,000</b>	<b>\$100,000</b>
Wollongong Art Gallery			\$106,600	\$109,800	\$113,000	\$100,000
Art Gallery Acquisitions			\$106,600	\$109,800	\$113,000	\$100,000
Wollongong Town Hall			\$6,250,000	\$6,250,000	\$0	\$0
<b>Cultural Centres</b>			<b>\$6,250,000</b>	<b>\$6,250,000</b>	<b>\$0</b>	<b>\$0</b>
Art Gallery & Town Hall	Wollongong	Upgrade	Construction	Construction		



## Tourist Parks

### **Responsibility** *Manager Commercial Operations and Property*

#### **Why**

To deliver income generating activities that supports Council's financial sustainability/or investment to services to the community and contributes to the visitor economy.

#### **What**

Wollongong City Tourist Parks provide beachside accommodation for visitors to the Wollongong Local Government Area at Bulli, Corrimal and Windang. The three Tourist Parks compete in a commercial environment and operate accordingly to ensure they remain commercially viable and provide an acceptable return to Council.

#### **Delivery Stream**

- Tourist Parks

#### **Supporting Documents**

Places for People: Wollongong Social Infrastructure Planning Framework 2018-2028  
Wollongong City Tourist Parks Improvement Strategy and Master Plan 2017-2022

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$6,415,000**

### Goal 3

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Tourist Parks</b>			<b>\$1,520,000</b>	<b>\$890,000</b>	<b>\$3,205,000</b>	<b>\$800,000</b>
<b>Tourist Parks</b>			<b>\$1,520,000</b>	<b>\$890,000</b>	<b>\$3,205,000</b>	<b>\$800,000</b>
<b>Buildings - Renew</b>			<b>\$1,105,000</b>	<b>\$75,000</b>	<b>\$2,405,000</b>	<b>\$0</b>
Bulli Tourist Park Northern Amenities / Kitchen	Bulli	Refurbishment		Design	Construction	
Bulli Tourist Park Light and Pole	Bulli	Upgrade	Construction			
Corrimal Tourist Park Electrical Upgrade	Corrimal	Upgrade			Design	
Corrimal Tourist Park Lights and Poles	Corrimal	Replacement	Construction			
Corrimal Tourist Park Camp Kitchen and Amenities Block 1	Corrimal	Refurbishment			Design	
Corrimal Tourist Park Amenities Block 2	Corrimal	Refurbishment		Design	Construction	
Windang Tourist Park Electrical Upgrade	Windang	Upgrade		Design	Construction	
Windang Tourist Park Lights and Poles	Windang	Upgrade	Design	Design	Construction	
<b>Tourist Park Cabins - Renew</b>			<b>\$415,000</b>	<b>\$815,000</b>	<b>\$800,000</b>	<b>\$800,000</b>
Tourist Parks: Accessible Cabins	Various	Replacement	Construction			
Tourist Park Cabins - FY28/29	Various	Replacement				Construction
Tourist Park Cabins - FY26/27	Various	Replacement	Design	Construction		
Tourist Park Cabins - FY27/28	Various	Replacement		Design	Construction	



## Aquatic Services

### Responsibility *Manager Sport and Recreation*

#### Why

Our community wants a variety of quality, safe, well maintained, and accessible beaches and aquatic recreation facilities.

#### What

Wollongong City Council operates 17 patrolled beaches, two heated swimming pools at Dapto and Corrimal, six free public swimming pools located at Helensburgh, Thirroul, Western Suburbs (Unanderra), Continental Baths (Wollongong), Port Kembla and Berkeley. We have nine ocean rock pools situated at Coalcliff, Wombarra, Coledale, Austinmer, Bulli, Woonona, Bellambi, Towradgi and Wollongong Gentleman's pool. Aquatic Services also provides ocean and pool lifeguard services, and surf education programs.

#### Delivery Stream

- Community Pools
- Commercial Heated Pools
- Beach Services
- Ocean Rock Pools

#### Supporting Documents

Places for People: Wollongong Social Infrastructure Planning Framework 2018 - 2028  
Places for the Future: Social Infrastructure Future Direction 2023-2036  
Asset Management Plans  
The Future of Our Pools Strategy 2014 - 2024  
Beach and Foreshore Access Strategy 2019 - 2028  
Climate Change Adaptation Plan 2022  
Coastal Zone Management Program 2017

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$15,760,000**

#### Goal 4

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Aquatic Services</b>			<b>\$6,000,000</b>	<b>\$3,250,000</b>	<b>\$500,000</b>	<b>\$6,010,000</b>
<b>Commercial Heated Pools</b>			<b>\$0</b>	<b>\$0</b>	<b>\$250,000</b>	<b>\$0</b>
<b>Pool Facilities - Renew</b>			<b>\$0</b>	<b>\$0</b>	<b>\$250,000</b>	<b>\$0</b>
Corrimal Pool Upgrade	Corrimal	Replacement			Design	
<b>Community Pools</b>			<b>\$6,000,000</b>	<b>\$3,250,000</b>	<b>\$250,000</b>	<b>\$6,000,000</b>
<b>Pool Facilities - Renew</b>			<b>\$6,000,000</b>	<b>\$3,250,000</b>	<b>\$250,000</b>	<b>\$6,000,000</b>
Helensburgh Pool Upgrade	Helensburgh	Refurbishment	Construction	Construction		
Port Kembla Pool Backup Inlet Pipe	Port Kembla	Replacement				Design
Western Suburbs Pool Replacement and Upgrade	Unanderra	Replacement			Design	
Continental Pool Concourse Replacement	Wollongong	Replacement				Design
<b>Ocean Rock Pools</b>			<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$10,000</b>
<b>Rock/Tidal Pools - Renew</b>			<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$10,000</b>
Bulli Rock Pool	Bulli	Refurbishment				Design



## Community Facilities

### **Responsibility** *Manager Libraries and Community Facilities*

#### **Why**

Our community want to have a variety of safe, accessible and quality community facilities to meet, share and celebrate.

#### **What**

This service manages and operates 76 Council-owned community facilities across the Wollongong Local Government Area. This includes: Neighbourhood Centres Senior Citizens Centres; Childcare Centres; Libraries; Community Centres; and Community Halls.

#### **Delivery Stream**

- Community Facilities

#### **Supporting Documents**

Places for People: Wollongong Social Infrastructure Planning Framework 2018 - 2028  
 Places for the Future Social Infrastructure Future Directions-Plan 2023-2036  
 Asset Management Plans  
 Discover Learn and Connect Wollongong City Libraries Strategy 2024-2028  
 Coastal Zone Management Plan 2017  
 Climate Change Adaptation Plan 2022  
 Public Toilet Strategy 2019-2029  
 Urban Heat Strategy 2023

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$25,330,000**

Goal 4

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Community Facilities</b>			<b>\$4,405,000</b>	<b>\$3,195,000</b>	<b>\$5,050,000</b>	<b>\$12,680,000</b>
<b>Community Facilities</b>			<b>\$4,405,000</b>	<b>\$3,195,000</b>	<b>\$5,050,000</b>	<b>\$12,680,000</b>
<b>Buildings - New</b>			<b>\$0</b>	<b>\$0</b>	<b>\$750,000</b>	<b>\$750,000</b>
<b>Buildings - Renew</b>			<b>\$4,405,000</b>	<b>\$3,195,000</b>	<b>\$4,300,000</b>	<b>\$11,930,000</b>
Balgownie Village Community Centre - Kitchen & Access	Balgownie	Refurbishment	Design	Design	Construction	
Corrimal District Library Air Conditioning	Corrimal	Refurbishment	Construction	Construction		
Corrimal Community Centre Hall Refurbishment	Corrimal	Upgrade	Construction	Construction		
Ribbonwood Air Conditioning	Dapto	Replacement	Design	Design	Construction	Construction
Ribbonwood Refurbishment	Dapto	Replacement	Design	Design	Construction	Construction
Figtree Community Hall Amenities	Figtree	Upgrade			Design	Construction
Wollongong Senior Citizens Roof	Gwynneville	Replacement	Design	Design		
Otford RFS access	Otford	Construct New		Design	Construction	
Otford Community Centre Refurbishment	Otford	Refurbishment	Construction	Construction		
Port Kembla Community Centre Stage 2	Port Kembla	Upgrade	Construction			
Wollongong Youth Centre Kitchen Replacement	Wollongong	Replacement			Design	Construction
Wongawilli Hall Refurbishment	Wongawilli	Refurbishment	Construction	Construction		



---

## Leisure Centres

---

### **Responsibility** *Manager Sport and Recreation*

---

#### **Why**

Provide quality and accessible leisure facilities for sport, play, leisure, and recreation that contributes to the health and wellbeing of our community.

#### **What**

This service involves the provision of commercially operated recreation centres at Beaton Park Wollongong and Lakeside Leisure Kanahooka.

---

#### **Delivery Stream**

- Leisure Centres

#### **Supporting Documents**

Beaton Park Masterplan

Beaton Park Plan of Management

Places for People: Wollongong Social Infrastructure Planning Framework 2018 - 2028

Places for the Future Social Infrastructure Future Directions-Plan 2023-2036

---

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$1,595,000**

#### Goal 4

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Leisure Services</b>			<b>\$790,000</b>	<b>\$740,000</b>	<b>\$15,000</b>	<b>\$50,000</b>
<b>Leisure Centres</b>			<b>\$790,000</b>	<b>\$740,000</b>	<b>\$15,000</b>	<b>\$50,000</b>
<b>Buildings - New</b>			<b>\$750,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
New Multipurpose Facility, Beaton Park	Gwynneville	Construct New	Design			
<b>Buildings - Renew</b>			<b>\$40,000</b>	<b>\$740,000</b>	<b>\$0</b>	<b>\$0</b>
Pro Shop and Amenities, Beaton Park	Gwynneville	Refurbishment	Construction	Construction		
Pool Amenities and Roof, Beaton Park	Gwynneville	Refurbishment		Design		
Gym Amenities, Beaton Park	Gwynneville	Refurbishment		Design		
Beaton Park Athletics Track	Gwynneville	Reconstruction	Design			
<b>Sports Facilities - Renew</b>			<b>\$0</b>	<b>\$0</b>	<b>\$15,000</b>	<b>\$50,000</b>
Ted Tobin Hall and Main Building, Beaton Park	Gwynneville	Upgrade				Design
Ted Tobin Hall and Gym Lights, Beaton Park	Gwynneville	Upgrade			Design	



## Libraries

### **Responsibility** *Manager Libraries and Community Facilities*

#### **Why**

Quality services, libraries and facilities are available to communities to access and gather information and connect through programs.

#### **What**

Wollongong City Libraries delivers information, learning outcomes, and access to resources for residents and visitors to the Wollongong Local Government Area. The service is delivered from seven libraries and through the Home Library Service, and a range of online services.

#### **Delivery Stream**

- Library Services

#### **Supporting Documents**

Discover Learn and Connect Wollongong City Libraries Strategy 2024-2028  
Places for People: Wollongong Social Infrastructure Planning Framework 2018 - 2028  
Places for the Future Social Infrastructure Future Directions Plan 2023-2036

Total capital budget over 4 years | 2025/2026 to 2028/2029

\$68,912,366

#### Goal 4

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Libraries</b>			<b>\$26,423,749</b>	<b>\$23,437,663</b>	<b>\$17,547,854</b>	<b>\$1,503,100</b>
<b>Library Services</b>			<b>\$26,423,749</b>	<b>\$23,437,663</b>	<b>\$17,547,854</b>	<b>\$1,503,100</b>
<b>Buildings - New</b>			<b>\$25,020,000</b>	<b>\$22,000,000</b>	<b>\$16,080,000</b>	<b>\$0</b>
Helensburgh Community Centre and Library	Helensburgh	Construct New	Design	Construction	Construction	
Southern Suburbs Community Centre and Library	Warrawong	Construct New	Construction	Construction		
<b>Library Books</b>			<b>\$1,403,749</b>	<b>\$1,437,663</b>	<b>\$1,467,854</b>	<b>\$1,503,100</b>



## Parks and Sports Fields

### Responsibility *Manager Sport and Recreation*

#### Why

Our community have asked for a variety of quality and accessible public places and opportunities for sport, play, leisure, recreation, learning and cultural activities in the community.

#### What

This service operates more than 1,300 parks, reserves and open space areas including 220 playing fields, 7 outdoor fitness stations, 9 turf wickets, and 154 playgrounds across the Wollongong Local Government Area and includes Russell Vale Golf Course. Provision of passive access to community parks and playgrounds, and affordable and equitable access to sports fields and facilities. Service planning for diverse public amenity and recreational opportunities. These services are supported through facilitating casual hire and bookings of parks and sports fields. Twenty-two sports fields are licensed by volunteer or semi-professional sporting clubs.

#### Delivery Stream

- Parks
- Playgrounds
- Sports fields
- Russell Vale Golf Course

#### Supporting Documents

Places for People: Wollongong Social Infrastructure  
 Planning Framework 2018-2028  
 Sportsgrounds and Sporting Facilities Strategy 2023 -  
 2027  
 Play Wollongong Strategy 2014-2024  
 Figtree Oval Recreational Master Plan  
 King George V Oval Port Kembla Masterplan  
 Urban Heat Strategy 2023

Hill 60 Reserve, Port Kembla Masterplan  
 Cringila Hills Recreation Park Masterplan  
 Wollongong Cycling Strategy 2030  
 Sustainable Wollongong 2030 - A Climate Healthy City  
 Strategy  
 Climate Change Mitigation Plan 2023-2030  
 Climate Change Adaptation Plan 2022

Total capital budget over 4 years | 2025/2026 to 2028/2029

\$21,002,268

#### Goal 4

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Parks and Sportsfields</b>			<b>\$7,715,000</b>	<b>\$5,725,600</b>	<b>\$4,971,668</b>	<b>\$2,590,000</b>
<b>Parks</b>			<b>\$2,340,000</b>	<b>\$1,930,000</b>	<b>\$2,850,000</b>	<b>\$500,000</b>
<b>Buildings - New</b>			<b>\$775,000</b>	<b>\$750,000</b>	<b>\$0</b>	<b>\$0</b>
Stuart Park Northern Amenities Extension	North Wollongong	Construct New	Design	Construction		
Stuart Park Masterplan Implementation - Planning Approvals	North Wollongong	Construct New	Design			
<b>Buildings - Renew</b>			<b>\$720,000</b>	<b>\$20,000</b>	<b>\$2,000,000</b>	<b>\$0</b>
Integral Park Sewer	Kembla Grange	Upgrade	Construction			
Belmore Basin Amenities	Wollongong	Replacement	Design	Design	Construction	
<b>Public Facilities - Renew</b>			<b>\$10,000</b>	<b>\$10,000</b>	<b>\$450,000</b>	<b>\$500,000</b>
Flagstaff Hill Shelters	Wollongong	Upgrade	Design	Design	Construction	
<b>Recreation Facilities - New</b>			<b>\$235,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>
King George V Park Picnic Shelter	Port Kembla	Construct New	Construction			
<b>Skate Facilities</b>			<b>\$600,000</b>	<b>\$1,150,000</b>	<b>\$400,000</b>	<b>\$0</b>
Future Skate Park	Port Kembla	Construct New		Design		
Northern Suburbs Skate Park	Thirroul	Construct New	Design	Construction	Construction	
Wollongong City Centre Skate Park	Wollongong	Construct New	Construction			
<b>Playgrounds</b>			<b>\$995,000</b>	<b>\$1,000,000</b>	<b>\$1,000,000</b>	<b>\$1,000,000</b>
<b>Play Facilities - Renew</b>			<b>\$995,000</b>	<b>\$1,000,000</b>	<b>\$1,000,000</b>	<b>\$1,000,000</b>
Kirton Rd Playground	Bellambi	Replacement	Construction			
Ossie Connors Park Playground	Coledale	Replacement	Construction			
Beaton Park Playground	Gwynneville	Replacement		Design		
Norm O'Brien Park Playground	Helensburgh	Replacement	Construction			
Karrara Park Playground	Horsley	Replacement	Construction			
Sunray Cr Playground	Horsley	Replacement	Construction			
Lang Park Playground	North Wollongong	Replacement		Design		
Otford Playground	Otford	Replacement		Construction		
Molloy Park Playground	West Wollongong	Replacement	Construction			
Windang Foreshore Playground Relocation	Windang	Replacement	Construction			
<b>Russell Vale Golf Course</b>			<b>\$150,000</b>	<b>\$150,000</b>	<b>\$150,000</b>	<b>\$150,000</b>
<b>Leisure Centres and RVGC</b>			<b>\$150,000</b>	<b>\$150,000</b>	<b>\$150,000</b>	<b>\$150,000</b>
<b>Sportsfields</b>			<b>\$4,230,000</b>	<b>\$2,645,600</b>	<b>\$971,668</b>	<b>\$940,000</b>
<b>Buildings - Renew</b>			<b>\$3,110,000</b>	<b>\$1,710,000</b>	<b>\$20,000</b>	<b>\$20,000</b>
Judy Masters Amenities	Balgownie	Refurbishment			Design	Design
Figtree Oval Amenities	Figtree	Refurbishment	Construction	Construction		
Thomas Gibson Park Amenities	Thirroul	Refurbishment	Construction			
JJ Kelly Park Amenities	Wollongong	Refurbishment	Design	Design		
<b>Sports Facilities - Grants</b>			<b>\$400,000</b>	<b>\$400,000</b>	<b>\$400,000</b>	<b>\$400,000</b>
<b>Sports Facilities - New</b>			<b>\$720,000</b>	<b>\$535,600</b>	<b>\$551,668</b>	<b>\$520,000</b>
Berkeley Sportsfield Lighting	Berkeley	Construct New		Construction		
Beaton Park Sportsfield Lighting	Gwynneville	Replacement				Construction
Mt Keira Sportsfield Lighting	Mount Keira	Construct New			Construction	
Mt Kembla Sportsfield Lighting	Mount Kembla	Construct New			Construction	
Towradgi Park Sportsfield Lighting	Towradgi	Construct New	Construction			
JJ Kelly Park Sportsfield Drainage	Wollongong	Construct New	Construction			

## Support Services - Non-Infrastructure

**Responsibility** *Chief Digital and Information Officer/ Manager Customer and Business  
Integrity/ General Counsel*

### Why

IT - Council uses technology to support services, secure information, and provide our community with equitable access to information and opportunities to inform decision making.

Governance and Administration - Council exhibits responsible and ethical decision making based on our values and collaboration, and provides support and advisory services to all sections of Council to ensure proactive and informed implementation of Council policy, and legislative requirements to the highest ethical standards.

### What

IT - This service delivers digitally enabled, information driven and secure services that empower our customer community.

The Governance and Administration Service includes policy, internal audit, legal, insurance and claims management, procurement, risk management, Council meeting functions, and corporate governance. The service also captures the Office of the General Manager and Executive Group, support for Councillors and the Professional Conduct Coordinator.

### Delivery Stream

- Corporate and Councillor Support
- General Manager and Executive Group
- Corporate Governance and Internal Audit
- Legal Services
- Risk and Insurance Management
- Internal Ombudsman/Professional Conduct Coordinator
- Supply Chain Management
- Vehicle Management
- Web Development and Integration Services
- Technology Infrastructure Services
- Information Management

### Supporting Documents

Resourcing Strategy 2025-2035  
Digital Strategy 2025-2029  
Coastal Zone Management Plan 2017

Climate Change Mitigation Plan 2023-2030  
Climate Change Adaptation Plan 2022  
Sustainable Wollongong 2030 - A Climate Healthy City Strategy

Total capital budget over 4 years | 2025/2026 to 2028/2029

**\$10,348,000**

## Support Services

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Governance and Administration</b>			<b>\$1,190,000</b>	<b>\$1,275,000</b>	<b>\$800,000</b>	<b>\$2,800,000</b>
Vehicle Management			\$1,190,000	\$1,275,000	\$800,000	\$2,800,000
<b>Motor Vehicle - Replacement</b>			<b>\$1,190,000</b>	<b>\$1,275,000</b>	<b>\$800,000</b>	<b>\$2,800,000</b>
<b>Information and Communications Technology</b>			<b>\$1,400,000</b>	<b>\$900,000</b>	<b>\$1,050,000</b>	<b>\$933,000</b>
Information Technology Program & Strategy			\$1,400,000	\$900,000	\$1,050,000	\$933,000
<b>Technology</b>			<b>\$1,400,000</b>	<b>\$900,000</b>	<b>\$1,050,000</b>	<b>\$933,000</b>
Corporate Printers	Not Applicable	Procurement			Bulk	
CCTV Hardware	Various	Procurement	Bulk	Bulk	Bulk	Bulk

## Infrastructure Strategy and Support

### Responsibility *Manager Infrastructure Strategy and Planning*

#### Why

Plan and deliver well managed assets and infrastructure to support Council's services and meet the needs of our community now and into the future.

#### What

This service includes the strategic management and technical planning of Council's infrastructure that supports all Council Services.

#### Delivery Stream

- Infrastructure Strategic Planning
- Capital Program Control
- Design and Technical Services
- Infrastructure Information and Systems Support
- Support Assets

#### Supporting Documents

Resourcing Strategy 2025-2035

Asset Management Strategy 2025-2035

Asset Management Plans

Access and Movement Strategies

Town and Village Plans

Illawarra - Shoalhaven Smart Region Strategy

State Emergency Service - Service Level Agreement

Disability Inclusion Action Plan 2020-2025

Coastal Zone Management Plan 2017

Climate Change Mitigation Plan 2023-2030

Climate Change Adaptation Plan 2022

Sustainable Wollongong 2030 - A Climate Healthy City Strategy

Animating Wollongong Public Art Strategy 2022-2032

Lake Illawarra Coastal Management Program 2020-2030

Sportsgrounds and Sporting Facilities Strategy 2023-2027

Total capital budget over 4 years | 2025/2026 to 2028/2029

\$50,077,554

## Support Services

Project Name	Suburb	Work Type	2025/26 Activity	2026/27 Activity	2027/28 Activity	2028/29 Activity
<b>Infrastructure Strategy &amp; Support</b>			<b>\$7,766,644</b>	<b>\$8,413,458</b>	<b>\$14,391,796</b>	<b>\$19,505,656</b>
<b>Support Assets</b>			<b>\$4,677,920</b>	<b>\$4,510,414</b>	<b>\$3,826,500</b>	<b>\$5,564,433</b>
<b>Administration Buildings</b>			<b>\$1,180,000</b>	<b>\$920,000</b>	<b>\$330,000</b>	<b>\$1,150,000</b>
Admin Building Office Fitouts	Wollongong	Reconstruction	Bulk	Bulk	Bulk	
Admin Building Chairs	Wollongong	Reconstruction	Bulk	Bulk	Bulk	
Admin Building Air Conditioning	Wollongong	Replacement	Construction	Construction		
Integral Building Refurbishment	Wollongong	Replacement				Design
Integral Building Roof Replacement and Solar Installation	Wollongong	Replacement				Design
Integral Building Fire System	Wollongong	Replacement				Design
<b>Furniture and Fittings - Renew</b>			<b>\$70,000</b>	<b>\$70,000</b>	<b>\$70,000</b>	<b>\$70,000</b>
<b>Major Plant</b>			<b>\$3,227,920</b>	<b>\$3,320,414</b>	<b>\$3,226,500</b>	<b>\$4,144,433</b>
<b>Minor Plant</b>			<b>\$200,000</b>	<b>\$200,000</b>	<b>\$200,000</b>	<b>\$200,000</b>
<b>Capital Program Control</b>			<b>\$3,088,724</b>	<b>\$3,903,044</b>	<b>\$10,565,296</b>	<b>\$13,941,223</b>
Capital Project Contingency			Contingency	Contingency	Contingency	Contingency



On Dharawal Country, from the mountains to the sea,  
we value and respect each other, our places, past,  
and future. We will be a sustainable, connected,  
vibrant, and innovative city, with a diverse economy.

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

We have a healthy, respectful, and inclusive community



Wollongong City Council

# Attachment 3 Revenue Policy, Rates, Annual Charges and Fees 2025-2026

## Draft for Exhibition



## Revenue Policy

Council's Revenue Policy, Rates, Fees & Charges 2025-2026 outlines policy and pricing for those areas that Council receives income. The Revenue Policy is developed as part of the Operational Plan each year.

There are several sources of income available for Council, however, Rates income remains the predominant source of income and is supplemented by statutory and other charges, user fees for services, grants and income from commercial endeavours.

### RATES

#### Ordinary Rates

The total amount of rate revenue to be collected from registered property owners at the commencement of a rating year (General Income) is set by Independent Regulatory and Pricing Tribunal (IPART) on behalf of the Minister for Local Government. This process, known as the 'Rate Peg', sets the percentage (4.7% for 2025-2026) the Council can increase its General Income. The IPART Rate Peg of 4.7% includes a Base Cost Change of 3.6%, a Superannuation Guarantee adjustment of 0.5%, an election cost adjustment of 0.1% and a population factor and adjustment of 1.0%.

Council determines the allocation of rates to each property based on categorisation, property values (unimproved land values), pricing and the application of a base charge or minimum rate, for each category or sub-category. Council has not varied its categorisation structure for Ordinary Rates since 1994, although did introduce a Base Charge for Residential properties in 2001-2002.

Council's rating structure contains the four primary categories of Ordinary Rates (definitions provided in glossary) being:

- Residential
- Farmland
- Mining
- Business

The Business category is a residual category, which means any property that cannot be categorised as Farmland, Residential or Mining will be categorised as Business. Not all properties within the Business category will, therefore, be operating a 'business' in the ordinary sense of the word.

Council has divided the Business category into sub-categories to provide additional differential allocation to various property types within the category:

- Business – Ordinary
- Business – Commercial
- Business – 3 (c) Regional
- Business – Light Industrial
- Business – Heavy Industrial
- Business – Heavy 1 Activity 1.

All property owners are notified of their categorisation for rating purposes through their annual Rate Notice or in writing during the prior period where the categorising has been changed.

### Special Rates

In addition to Ordinary Rates, Council levies a Special Rate that applies to Business properties within a defined area called the Wollongong Mall Special Rate.

#### - Wollongong Mall Special Rate

This rate will be levied on business properties in the defined area to provide Council with revenue to defray expenses in connection with the management, promotion, working, maintenance, cleaning and provision of additional works and services for the Wollongong Mall and its environs.

### Categorisation Maps

Maps showing property categorisation, sub-categorisation and special rates are available for perusal on Council's webpage at [wollongong.nsw.gov.au/book-and-apply/pay-your-rates/rating-categories](http://wollongong.nsw.gov.au/book-and-apply/pay-your-rates/rating-categories).

The below table shows Council's rating structure, number of rateable properties and pricing proposed to be applied for the 2025-2026 rating period. The pricings in these tables are indicative only as they are based on current rateable properties and current valuations supplied by the Valuer General. There will be objections reviewed by the Valuer General and further changes to Council's rateable properties that will be processed prior to the adoption of the 2025-2026 rates that will impact the actual ad valorem and base charges applied.

### Rating Structure and Pricing 2025-2026

Rating Category	Sub-Category	Number of properties	Ad Valorem Rate*	Base or Minimum Amount \$	Notional Income Yield \$
Residential**		82,973.00	0.00133753	\$862.21 (B)	143,080,896
Farmland		112.00	0.00102722	\$1192.57 (M)	713,153
Business	Ordinary	293.00	0.00139102	0.00	56,885
	Commercial	2,217.00	0.00922891	\$1192.57 (M)	24,366,909
	3c Regional Business	283.00	0.00922891	\$1067.87 (M)	5,652,810
	Light Industrial	1,499.00	0.00714772	\$549.68 (M)	9,422,765
	Heavy Industrial	482.00	0.01100781	\$1192.57 (M)	12,021,730
	Heavy 1 Activity 1	38.00	0.01671369	\$1067.87 (M)	12,637,114
Mining		13.00	0.01459238	\$1192.57 (M)	2,684,752
Special Rates	Wollongong Mall Rate	72.00	0.00562854	0.00	1,322,859
<b>TOTAL</b>					<b>211,959,874</b>
* The Ad Valorem Rate is the amount the land value is multiplied by to calculate individual Rates. This is shown in the same way on individual Rate Notices.					
** The base amount for Residential Properties makes up 50% of the total revenue for Residential.					
(B) = Base Amount, (M) = Minimum Rate					

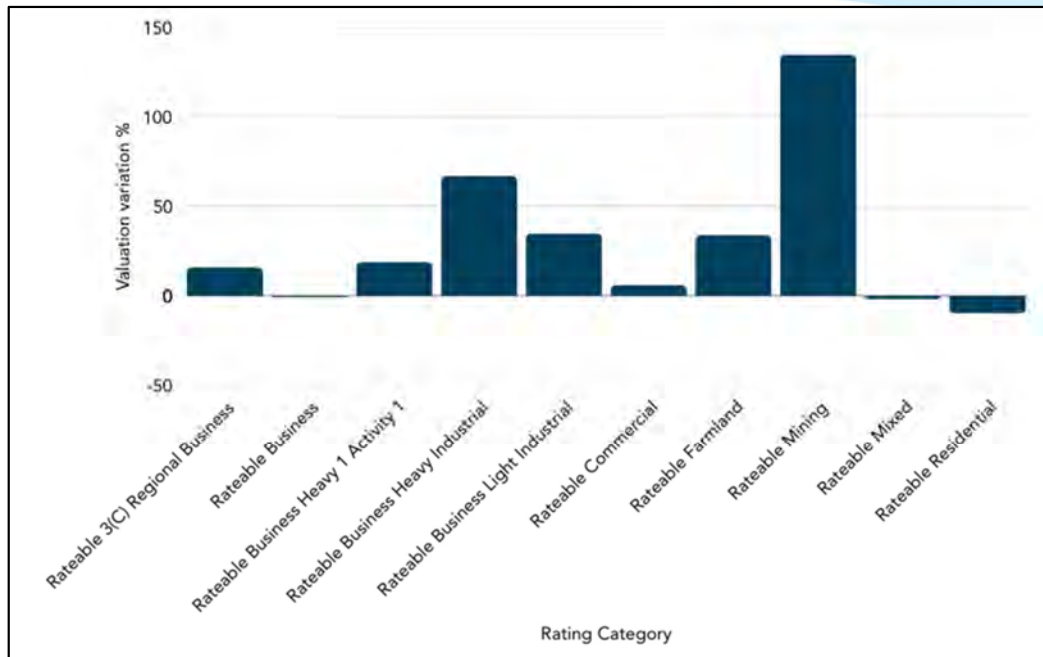
Council's General Income from rates is proposed to be indexed by 4.7% in line with the IPART approved increase. While Council generally maintains pricing relativity between categories, the 2025-2026 rates will be significantly impacted by the application of new land valuations provided by the Valuer General.

### Land Valuations

Land valuations are determined by the NSW Valuer General and are used in determining the ad valorem amount applied in the allocation of rates to be issued by Council. A general revaluation of land within Council areas usually occurs every three years. Council rates for 2025-2026 will be calculated using existing valuations determined as of 1 July 2024.

Revaluations do not change Council's total General Income. This is determined through the IPART Rate Peg determination process. Variations in land value does, however, affect the proportion to be paid by individual assessments, which will vary depending on the change in land value in relation to the average change in land value within a rate category.

The new valuations have impacted the categories in different ways. While movements in valuations are highly variable and may not be well represented through average variation analysis, the table below does indicate a general trend in valuations between the Rates categories and sub-categories. On average, the categories (and properties within categories) with higher than average variation will experience increases and those with lower than average will experience reductions or lower increase depending on the amount of variation.



The impact of these valuations will mean that 3(c) regional business, Heavy 1 Activity 1, Heavy and Light industrial, Commercial, Farmland and Mining will share a slightly greater percentage of the rate yield, while residential will have a lower percentage of the total yield. Commercial and Regional 3(c) have been provided the same ad valorem rate to remove the differential pricing between the city wide commercial properties that are in the area previously defined as Regional 3(c) in the former Local Environmental Plan 1990.

### Pensioner Rebates

#### - Mandatory Rebate

Council is required by the NSW State Government to provide a mandatory rebate fixed at a maximum of \$250.00 to all 'eligible' pensioners if they hold a Pensioner Concession Card from Centrelink. A pensioner concession will only be granted for the current rating year. The amount of the rebate will be proportioned according to the number of full quarters in the rating year after the commencement of pensioner eligibility.

An eligible pensioner must:

- Be the owner or spouse of the owner and reside at the property.
- Hold either a Pensioner Concession Card (PCC) or,
- Gold card embossed with 'TPI' (Totally Permanently Incapacitated) or,
- Gold card embossed with 'EDA' (Extreme Disablement Adjustment).

If the land is jointly owned by others who are not the spouse of the eligible pensioner, the rebate will be apportioned based on the percentage of the ownership for the eligible pensioner residing at the location.

#### - Voluntary Rebate

A Voluntary Council Rebate will apply to eligible pensioners who received the mandatory and Voluntary Council Rebate under Section 582 of the Local Government Area prior to 1 January 1994. The Voluntary Rebate of rates will be adjusted annually by the same percentage increase as has been applied to rates. The Voluntary Rebate for 2025-2026 will be \$317.00.

Council will verify the concessional eligibility of pensioners on a regular basis. If eligibility cannot be confirmed, the rebate will be reversed for all following full quarters of the year. A letter will be forwarded to the ratepayer advising the rebate has been removed from the account and any balance remaining to be paid.

### Pensioners' Deferral Scheme

Council offers all eligible pensioners in receipt of the mandatory rebate or those who meet Council's criteria as a self-funded retiree an option to enter into a formal Pensioner Agreement to Defer Rates, Charges and Interest. The ratepayer should contact Council to discuss further options available.

Council will apply a reduced interest rate equivalent to the IPART Local Government Nominal Discount Rate to those eligible ratepayers who have entered into a formal Pensioner Agreement to Defer Rates, Charges and Interest.

### ANNUAL CHARGES

Council provides a range of services for which it charges an annual charge authorised under various sections of the Local Government Act 1993 as below.

#### Stormwater Management Annual Charge

Council will levy a Stormwater Management Charge on all parcels of rateable land within the urban area of the City of Wollongong categorised for rating purposes as 'Residential' or 'Business' (including all sub-categories), not being vacant land, or land owned by the Crown, or land held under a lease for private purposes granted under the Housing Act 2001 or The Aboriginal Housing Act 1998.

The following charges will apply:

Category	Number of Properties	Rate \$	Per Unit	Notional Income Yield
Land categorised as residential (not being a strata lot)	57,638	25.00	Assessment	1,440,950
Residential strata lot	20282	12.50	Strata Lot	253,525
Land categorised as business (not being a business strata lot)	2,533	25.00	Per 350 sq meters*	197,060
Business strata lot	1,650	25.00	Per 350 sq meters**	18,840
* Cap at a maximum of \$100.00				
** or part of the area of land upon which the lot exists capped at a maximum of \$100.00 and divided by the number of business strata lots on that area of land to the minimum of \$5.00				

#### Domestic Waste Management Service

Council levies a Domestic Waste Management Service charge for the provision of Domestic Waste Management services to all residential rated properties. The services can include weekly collection of general waste (red lid bin), weekly collection of Food Organics & Garden Organics (green lid bin), fortnightly collection of recyclables (yellow lid bin) and two on-call household clean up services each financial year. Access to an annual green waste and a cardboard drop off service is also included.

The Domestic Waste Management Service charge is based on the size of the general waste bin provided. A minimum of one Domestic Waste Management Service charge is to be levied for each separate dwelling upon a property whether the dwellings are subdivided or not. A separate dwelling for the purpose of this Policy is defined as being self-contained and/or leased on the open market. Where a residential property is vacant a service availability charge (Vacant Land Charge) will apply, upon request to Council.

Council cannot apply income from Ordinary Rates towards the cost of providing domestic waste management services. In determining the annual Domestic Waste Management Service charges, Council must include all expenditure that relates to the delivery of this service and may include provision for future increases to allow for equalisation of pricing from year to year. This is considered a prudent approach as the waste area is subject to changing industry regulation, costs and operational requirements that have the potential for significant variations in the future. Equalisation funds, along with any annual improvements beyond planned results for the delivery of the domestic waste service, are held as an externally restricted asset.

The charges for the provision of the total service during the year commencing 1 July 2025 are proposed to be:

Domestic Waste Management Service	General Waste Bin Size	Annual Charge \$	Estimated Yield \$
Domestic Waste Small	80 Litre	391.00	8,350,587
Domestic Waste Medium	120-140 Litre	521.00	30,040,860
Domestic Waste Large	240 Litre	989.00	8,871,330
Compassionate Grounds	240 Litre	521.00	34,907
Vacant Land charge	N/A	37.00	51,985

Property owners can decrease the size of their general waste bin throughout the year without an administration fee. Where property owners nominate to increase their bin size, an administration fee of \$200.00 applies. New charges for the elected bin size are applied on a pro rata basis from the date of delivery.

Additional Domestic Waste Bins are available to domestic properties and are priced as shown below. Where additional bins across all service types are required or an additional waste bin is required, these will be charged as an additional full annual Domestic Waste Management Service charge.

Additional Domestic Waste Management Bins	Bin Size	Annual Charge \$	Estimated Yield \$
Weekly Food Organic & Garden Organic	240 Litre	127.30	224,303
Fortnightly Recycling	240 Litre	60.60	46,904

#### - Domestic Waste Management Services - Wheel Out Wheel Back Service Voluntary Rebate

Eligible residents can apply for the 'Wheel Out – Wheel Back' service to assist with having their bins placed out for collection and returned to their property each week at an annual fee of \$317.00. The application process will involve an on-site inspection, indemnity agreement and evidence demonstrating the long term medical condition that prevents bins from being presented to the kerb.

#### - Domestic Waste Management Services – Subdivisions, New Developments and Multi Unit Dwellings

Where a domestic property has been subdivided or newly developed, Council is required to levy a new Domestic Waste Management Service charge. When this occurs, a Medium Domestic Waste Management Service charge will be levied from the date of registration, on a pro rata basis, unless otherwise notified by the property owner. For vacant land, a Vacant Land Charge will be levied from the date of registration upon application to and approval by Waste Services on a pro rata basis.

#### - Domestic Waste Management Services – Bin Rationalisations in Multi Unit Dwellings and Complexes

Where a multi-unit complex has restricted capacity to store waste and recycling receptacles, Council may issue a bulk waste bin or larger mobile garbage bins to equal a waste disposal capacity for each unit within the complex of Small, Medium or Large, based on the Domestic Waste Management Service charged.

Where a bin rationalisation is implemented, all property owners will be levied the same Domestic Waste Management Service charge. It is up to each individual owner/complex to present the bins for collection at a designated collection point.

For complexes wishing to reduce the number of bins at their property, Council will require minutes from a strata meeting demonstrating that the application of a standard Domestic Waste Management Service charge across all units has been adopted by a quorum.

#### - Disputed Domestic Waste Management Charges

The annual rate notice issued in July includes details of the Domestic Waste Management Service charge attributed to each property, including any additional bins or services. Where it becomes known that charges have not been levied correctly, Council will verify the rate and bin size and apply an adjustment to the current rateable year. If the error relates to multiple years, the adjustment will be

processed to a maximum of one previous rateable year. All adjustments will be limited to the date of property ownership.

Residents must pay their rate instalments as issued and any amendments agreed to will be adjusted on the next instalment notice.

### Waste Management Services – Non-Domestic

In accordance with Section 501 of the Local Government Act 1993, Council will levy an annual charge for the provision of waste management services to non-domestic and exempt properties where requested by the owner and approved by Council. Waste means garbage, being general refuse other than effluent as defined in the Local Government Act 1993 dictionary and trade like waste. The Non-Domestic waste service is intended for small waste generators and is limited to one service per rateable property. The service will include weekly collection of general waste, weekly collection of Food Organics & Garden Organics and fortnightly collection of Recyclables. A Non-Domestic Waste Management Service charge does not include provision for on call household clean-up or drop-off services.

Non-Domestic Waste Service *	General Waste Bin Size	Annual Charge \$	Estimated Yield \$
Non-Domestic Waste Small	80 Litre	391.00	53,469
Non-Domestic Waste Medium	120 –140 Litre	521.00	80,755
Non-Domestic Waste Large	240 Litre	989.00	299,667

\* Limited to one service per rateable property

Additional Non-Domestic Bins are available to non-domestic properties and are priced as shown below. A full Non-Domestic Waste Service must be applied before additional bins can be requested.

Additional Non-Domestic Waste Bins *	Bin Size	Annual Charge \$
Weekly Food Organic & Garden Organic	240 Litre	127.30
Fortnightly Recycling	240 Litre	60.60

\* A maximum of 3 Additional Non-Domestic Bins may be purchased.

### INTEREST CHARGE FOR OVERDUE RATES & CHARGES

Interest will be charged on all overdue Rates and Charges. The interest rate applicable to overdue rates and charges is set in accordance with the maximum charge determined by the Office of Local Government. The charge is set as a percentage per annum of simple interest calculated and is applied on a daily basis.

Upon notification of a ratepayer's death, Council will grant a 12 month interest free period to allow for probate or Letters of Administration to be processed. After the 12 month period or the property is transferred, whichever comes first, interest accrues at the prescribed rate.

### LATE PAYMENT FEES – SUNDRY DEBTORS

The late payment fee for 2025-2026 will be \$10.00. This fee will apply to all sundry debtor accounts that are overdue by greater than 60 days at the time a reminder letter is processed.

### HARDSHIP

Council recognises that due to exceptional circumstances, ratepayers may at times encounter difficulty paying their annual rates and charges. Council has a Debt Recovery and Hardship Assistance Policy that provides a framework for providing relief to any ratepayers who are suffering genuine financial hardship.

## FEES & OTHER CHARGES

In accordance with Section 608 of the Local Government Act 1993, Council advises a range of fees as scheduled in this document.

Generally, these fees are intended to cover the following:

- supply of a service, product or commodity;
- providing information;
- providing a service in connection with the Council's regulatory functions, including receiving an application for approval, granting an approval, making an inspection and issuing a certificate, and
- allowing admission to any building or enclosure.

The income received from these fees and charges will reduce the level of cross subsidisation and inherent in-service provision from general rates.

Section 610 of the Local Government Act 1993 states that a fee should not be determined if it is inconsistent with the amount determined under another Act or is in addition to the amount determined under another Act.

The Local Government Act 1993 provides the framework for setting fees. Increases to fees and other charges have generally increased in line with the estimated increases for 2025-2026 of 4.7%. Some prices vary outside the index based on specific issues impacting the operations, costs, or pricing parameters of the particular service. Regulatory or statutory fees will increase in line with government pronouncements.

Fees have been set for various activities after giving due consideration to the Local Government Act and the following factors:

- The cost to Council of providing the service.
- The importance of the service to the community.
- The price fixed by the relevant industry body.
- Any factors specified in the Local Government regulations.
- Market rates/pricing.

All Rates, Fees and Charges are set at the maximum and can be adjusted in accordance with this Revenue Policy which allows for a discount, exemption or waiver of fees to be given where specifically included in the schedule of Rates, Fees and Charges or provided for under a Council policy. The criteria for the application of the discount, exemption or waiver is defined in the schedule of Rates, Fees and Charges or a stand-alone policy. A list of these policies is provided in the Appendix to the schedule of Rates, Fees and Charges. Discounts, exemptions, or a waiver of fees outside these delegations can only be approved by the General Manager. Requests granted by the General Manager outside of the Policy are to be entered into a register and reported to the Audit, Risk and Improvement Committee at regular intervals.

The following pricing categories have been used in determining the fees, which are summarised below:

- Full Cost Pricing - Fees and charges are set to enable the recovery of all direct and indirect costs involved in the provision of a service.
- Subsidised Pricing - Fees and charges are set at a level that recovers less than the full cost incurred in service delivery. In effect, some level of subsidisation is factored into the price.
- Rate of Return Pricing - Fees and charges are set to enable the recovery of all direct and indirect costs involved in the provision of a service plus a profit margin.
- Market Pricing - Fees and charges are based on current market fee structures. The market price is usually determined by examining competitors' prices and may have little relationship to the cost of providing the service.
- Statutory Pricing - Fees and charges are set to comply with statutory legislation.
- Rate of Return/Market Pricing – Fees and charges that are a combination of Rate of Return and Market Pricing and relate to Waste Services.

Goods and Services Tax (GST) has been included in the fees and charges on those items subject to GST. Some fees and charges are GST free under Division 38 and some are exempt from GST under Division 81 of the Goods and Services Tax Act 1999.

In general, those fees and charges that are of a regulatory nature are exempt from GST, whereas those that constitute a fee for service or competitive supply will be subject to GST.

Council has identified its Category 1 Business Activities for the purpose of competitive neutrality. Category 1 businesses have a gross turnover greater than \$2M; they are:

- Tourist Parks
- Waste Disposal
- Leisure Centres

National Competition Policy requires disclosure of the pricing methods Council used in determining the fees and charges of these declared business activities. The pricing methods Council used in determining these fees and charges are detailed below.

In accordance with Pricing and Costing for Council Businesses – A Guide to Competitive Neutrality, a document published by the NSW Department of Local Government [now Office of Local Government], Wollongong City Council has declared that the following are to be considered as business activities and these business activities have income earned from fees and charges.

#### **Tourist Parks**

The Tourist Parks' function is concerned with the operation, management and development of caravan parks (tourist parks) at Bulli, Corrimal and Windang to achieve the best available financial return and the provision of a high standard amenity to park patrons and local residents. Key activities for this function include:

- Operation of the Tourist Parks
- Maintenance of Tourist Park grounds, buildings and surrounds
- Marketing
- Provision of additional facilities and accommodation types

The pricing method used in determining Tourist Parks' Fees and Charges is the market pricing method whereby fees and charges are based on current market fee structures. The market price is usually determined by examining competitors' prices and may have little relationship to the cost of providing the service. It is anticipated that it will not be necessary for Council to subsidise this business activity.

#### **Waste Disposal**

The Waste Disposal function manages the disposal of solid waste generated within the city. This function works closely with the waste collection and recycling function to ensure waste is disposed of in a manner which best utilises limited landfill resources. The key activities of this function are:

- Landfill management
- Environmental control
- Rehabilitation of closed landfill sites

The pricing method used in determining Waste Disposal Fees and Charges is the rate of return/market pricing method. This is where fees are set to enable the recovery of all direct and indirect costs involved in the provision of a service plus a profit margin taking into account market factors. It is anticipated that it should not be necessary for Council to subsidise this business activity.

#### **Health & Fitness**

This function is responsible for the management and upkeep of Council's leisure centres. The key activity of this function is:

- **Management of the commercial leisure centres**

The pricing methods used in determining Health & Fitness fees and charges are the market, full, statutory and subsidised pricing methods. Market price is based on current market fee structures and is usually determined by examining competitors' prices and may have little relationship to the cost of providing the service. Full cost pricing is where fees and charges are set to enable the recovery of all direct and indirect costs involved in the provision of a service. Statutory pricing is where fees and charges are set to comply with statutory legislation. Subsidised pricing is where fees and charges are set at a level that recovers

less than the full cost incurred in service delivery. In effect, some level of subsidisation is factored into the price.

It is anticipated Council will be subsidising this business activity due to the service being provided on a less than cost recovery basis.

#### **Charges for Works Carried Out on Private Land**

Council's Policy in relation to charges for works on private land arises from two different types of activities.

- 1 Where work is carried out on private property by Council labour utilising materials purchased by Council, the work is charged at full cost recovery including all administrative overheads.
- 2 For works requiring the clearing of land or of such other regulatory nature, Council has a policy of employing private contractors to perform the work. Council adds to the contractor's charges an amount to cover the cost of overseeing the adequacy of the work performed. This amount will be \$178.00 (including GST) during the 2025-2026 financial year.

## GLOSSARY

### Rating Categories

All land is categorised in accordance with the Local Government Act 1993.

#### - Residential Rates

Land is categorised as 'residential' if it is a parcel of rateable land valued as one assessment, and:

- i its dominant use is for residential accommodation, or
- ii in the case of vacant land, is zoned or otherwise designated for use for residential purposes under an environmental planning instrument.

Council has determined that 50% of its residential rate income will be levied as a base amount.

#### - Farmland Rates

Land is categorised as farmland if it is a parcel of rateable land valued as one assessment and it must be:

- i the dominant use of which is for farming (that is, the business or industry as it is defined within the Act) which
- ii has a significant and substantial commercial purpose or character, and
- iii is engaged in for the purpose of profit on a continuous or repetitive basis (whether a profit is made, or not).

#### - Mining Rates

Land is categorised as mining if it is a parcel of rateable land valued as one assessment and it is the dominant use of a coal mine or metalliferous mine.

#### - Business Rates

Land is categorised as 'business' if it cannot be categorised as farmland, residential or mining. Council has six sub-categories for the 'business' category:

- I Ordinary
- II Commercial
- III 3c Regional Business
- IV Light Industrial
- V Heavy Industrial
- VI Heavy 1 Activity 1

DRAFT

Fees & Charges

---

Wollongong City Council

## Table Of Contents

<b>CITY CENTRE MANAGEMENT - CROWN STREET MALL.....</b>	<b>22</b>
SERVICE VEHICLES.....	22
BUSKERS.....	22
STREET ARTISTS/TRADING .....	22
PRODUCT ADVERTISING PROMOTIONS .....	22
EVENTS, CONCERTS, FESTIVALS AND ONE-OFF MARKETS .....	22
RECURRING MARKETS.....	22
ONGOING MARKETS .....	22
DAMAGE/WASTE BOND (where applicable) .....	22
<b>PUBLIC RELATIONS .....</b>	<b>23</b>
FILMING APPLICATION FEES.....	23
PHOTOGRAPHY APPLICATION FEES .....	23
MARKET STALLS .....	23
Market Stalls – Community Event/Festival Commercial .....	23
Market Stalls – Community Event/Festival Not for Profit .....	24
EVENT MANAGEMENT .....	24
<b>COMMUNITY PROGRAMS .....</b>	<b>25</b>
CHSP SECTOR DEVELOPMENT .....	25
<b>CULTURAL SERVICES.....</b>	<b>26</b>
WOLLONGONG ART GALLERY .....	26
BLUESCOPE STEEL GALLERY .....	26
WEDDING CEREMONY .....	26
THE GALLERY FOYER.....	26
THE GUIDES ROOM .....	26
<b>YOUTH SERVICES.....</b>	<b>27</b>
WOLLONGONG YOUTH CENTRE .....	27
Non-Profit Organisations.....	27
Ocean Room/Mountain Room .....	27
Auditorium/Drop In Room/Kitchen/Art Room.....	27
All other organisations including government.....	27
Ocean Room/Mountain Room .....	27
Auditorium/Drop In Room/Kitchen/Art Room.....	27
Music Room Hire .....	27
<b>AGED AND DISABILITY SERVICES .....</b>	<b>28</b>
COMMUNITY TRANSPORT - Wollongong Shellharbour.....	28
Individual Transport.....	28
Individual Transport Car .....	28
Subsidised Taxi travel .....	28
CHSP Groups.....	29
CTP Groups .....	29
SOCIAL SUPPORT .....	29
CARE RELATIONSHIPS AND CARER SUPPORT .....	29

## Table Of Contents

<b>COMMUNITY FACILITIES.....</b>	<b>31</b>
<b>COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL.....</b>	<b>31</b>
<b>CORRIMAL DISTRICT LIBRARY AND COMMUNITY CENTRE.....</b>	<b>31</b>
Grevillea Halls 1 and 2 Combined.....	31
Grevillea Hall 1.....	31
Grevillea Hall 2.....	32
General Hire Offices.....	32
Non-Profit Hire Offices.....	32
Flame Tree Room .....	32
Lilly Pilly Room.....	32
Myrtle Room.....	32
Bottle Brush Room.....	32
<b>DAPTO RIBBONWOOD CENTRE .....</b>	<b>32</b>
Kurrajong Hall 1 and 2 .....	33
Kurrajong Hall 1.....	33
Kurrajong Hall 2.....	33
Heininger Hall .....	33
Scribbly Gum Room or Laurel Room .....	33
Acacia Room.....	33
Banksia Room .....	33
Sassafras Room .....	33
Community Office Space.....	33
Library Meeting Room .....	34
Library Multipurpose Room .....	34
<b>HELENSBURGH COMMUNITY ROOMS.....</b>	<b>34</b>
Room 1 (Large).....	34
Room 2 (Small) .....	34
Office .....	34
<b>STANWELL PARK CHILDREN'S CENTRE.....</b>	<b>34</b>
Room 1 .....	34
Room 2 .....	34
<b>THIRROUL DISTRICT COMMUNITY CENTRE AND LIBRARY .....</b>	<b>35</b>
Excelsior Hall and Black Diamond Room .....	35
Excelsior Hall and Red Cedar Room .....	35
Excelsior Hall.....	35
Escarpment Room.....	35
Red Cedar Room or Ocean Room .....	35
Black Diamond .....	35
Cabbage Palm.....	35
Tasman Room.....	35
Office .....	36
Red Cedar and Escarpment Rooms .....	36
Meeting Room 1 (Large) .....	36
Meeting Room 2 (Small).....	36

## Table Of Contents

Study Room .....	36
WINDANG SENIOR CITIZENS' CENTRE.....	36
<b>LIBRARIES .....</b>	<b>37</b>
FINES .....	37
REPLACEMENT OF BORROWER'S CARDS .....	37
SERVICE FEES .....	37
PHOTOCOPYING CHARGES (PER COPY) .....	37
INTERNET .....	37
COMPUTER PERIPHERALS .....	37
LOCAL STUDIES PHOTOGRAPHS .....	37
LOST AND DAMAGED ITEMS – (NON-REFUNDABLE).....	37
TRAINING .....	37
WOLLONGONG LIBRARY THEATRETTE AND THE LAB .....	38
Other Charges .....	38
Events and Activities .....	38
<b>WOLLONGONG MEMORIAL GARDENS AND CEMETERIES.....</b>	<b>39</b>
CEMETERY FEES .....	39
Garden Memorials .....	39
Family Rose Bush, Shrub and Rock Memorial Rights.....	39
Memorial Walls .....	39
MISCELLANEOUS FEES.....	39
PILLARS AND BASES .....	40
WOLLONGONG LAWN CEMETERY at Kembla Grange.....	41
Indigent Persons in Lawn Sections only .....	41
Other Miscellaneous Fees .....	41
MONUMENT SECTIONS.....	41
Macedonian Monument Section 3 .....	41
URNS .....	41
MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)..	41
PHOTOS .....	42
PLAQUES .....	42
PROOFS .....	43
<b>TRANSPORT SERVICES.....</b>	<b>44</b>
CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee).....	44
PARKING FEES .....	44
Surface Parking Areas .....	44
Administration Building Car Park (monthly) .....	44
Metered Parking Charges .....	44
CONTRIBUTION TO WORKS .....	45
REINSTATEMENT OF ROAD AND FOOTPATH SURFACES.....	45
Roads (per square metre) up to 10m2 - Minimum charge is 1m2.....	45
Roads greater than 10m2 - Minimum charge is 10 times rate above .....	45

## Table Of Contents

Footpaths up to 10m2 .....	46
<b>REINSTATEMENT OF OTHER LAND, FENCING AND SERVICES .....</b>	<b>46</b>
<b>DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS .....</b>	<b>46</b>
<b>AQUATIC SERVICES .....</b>	<b>47</b>
<b>CORRIMAL AND DAPTO HEATED SWIMMING POOLS .....</b>	<b>47</b>
Swimming Clubs/South Coast and Tablelands Amateur Swimming Association Carnivals (50m Pool for maximum 5 hours) .....	47
Lane Hire (per lane per hour or part thereof).....	47
<b>PORT KEMBLA POOL COMMUNITY ROOM HIRE .....</b>	<b>47</b>
<b>CONTINENTAL POOL COMMUNITY ROOM HIRE .....</b>	<b>47</b>
<b>BEACH HIRE .....</b>	<b>47</b>
Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla) .....	47
Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships .....	48
Aquatic Services for Corrimal and Dapto Pools - Lane/Pool Hire and Entry Fee .....	48
Aquatic Services Beach Services .....	49
Aquatic Services - Promotional Charge .....	49
<b>LEISURE SERVICES .....</b>	<b>50</b>
<b>BEATON PARK LEISURE CENTRE .....</b>	<b>50</b>
Facility Hire .....	50
Group Exercise/Circuit/Gymnasium .....	50
Client Services .....	50
Individual Personal Training .....	51
Group Personal Training .....	51
Membership .....	51
Concession Membership .....	51
Off Peak Membership (between 11am and 4pm and after 7.30pm) .....	52
Child Minding .....	52
Promotional Memberships .....	52
Corporate Memberships .....	52
Pool .....	52
Swim School .....	53
Aquatic Memberships .....	53
<b>Kerryn McCann Athletic Centre .....</b>	<b>53</b>
Casual Trainer .....	53
Multi-Tickets .....	54
Hire of Facility .....	54
<b>LAKESIDE LEISURE CENTRE .....</b>	<b>54</b>
Hire .....	54
Tennis Competition - per Court .....	55
Group Exercise/Gymnasium .....	55
Membership .....	55
Off Peak Membership (between 11am and 4.30pm and after 7.30pm) .....	55
Promotional Memberships .....	56
Membership Concession .....	56
Family Membership (living at same address only) .....	56

## Table Of Contents

Individual Personal Training .....	56
Child Minding.....	56
Corporate Memberships .....	56
<b>RUSSELL VALE GOLF COURSE.....</b>	<b>57</b>
Social Weekday 9 Holes .....	57
Social Weekday 18 Holes .....	57
Social Weekend 9 Holes .....	57
Social Weekend 18 Holes .....	57
Club Competition 9 Holes.....	57
Club Competition 18 Holes.....	58
Pre Purchase Passes .....	58
12 Month - 100 games .....	58
12 Month - 50 Game .....	58
1 Month - unlimited games .....	58
<b>PARKS AND SPORTFIELDS .....</b>	<b>59</b>
<b>COMPETITION .....</b>	<b>59</b>
Cricket Illawarra (per hour/per field).....	59
Netball (per hour/per court).....	59
Rugby League (per hour/per field).....	59
Touch (per hour/per field).....	59
All Other Sports not specifically mentioned.....	60
<b>TRAINING .....</b>	<b>60</b>
Netball (per hour/per court).....	60
All Other Sports not specifically mentioned (per hour/per field).....	60
<b>PERMITS FOR CIRCUSES, RODEOS AND TRAVELLING SHOWS .....</b>	<b>60</b>
<b>PARKS AND RESERVES .....</b>	<b>60</b>
Hire of Portable Grandstands .....	61
<b>SPECIAL EVENTS (incorporating public participation).....</b>	<b>61</b>
Tier 1 Signature Events .....	61
Tier 2 Major Events .....	61
Tier 3 Regional Events.....	61
Tier 4 Local Community Events.....	61
<b>TOURIST PARKS .....</b>	<b>62</b>
<b>BULLI, CORRIMAL AND WINDANG BEACH TOURIST PARKS.....</b>	<b>62</b>
Extra Charges .....	62
Function Hall Hire - Bulli Beach Tourist Park.....	63
Discounts, Promotions and online bookings .....	63
<b>CARAVAN AND CAMPING AREAS (MAXIMUM PER SITE, 8 PERSONS) .....</b>	<b>64</b>
<b>ON SEASON - including one car and/or caravan/trailer/tent.....</b>	<b>64</b>
NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend.....	64
Seniors Card Holder Discount .....	64
<b>SHOULDER SEASON - including one car and/or caravan/trailer/tent.....</b>	<b>64</b>

## Table Of Contents

Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season) .....	64
Seniors Card Holder Discount .....	64
<b>OFF SEASON - including one car and/or caravan/trailer/tent .....</b>	<b>64</b>
First day to second last day of NSW Department of Education School Terms .....	64
Seniors Card Holder Discount .....	64
<b>OCCUPATION FEE FOR HOLIDAY VANS .....</b>	<b>65</b>
<b>ON-SITE ACCOMMODATION.....</b>	<b>65</b>
ON SEASON - ALL Parks (Direct Rate) - per cabin basis .....	65
NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend.....	65
SHOULDER SEASON - ALL PARKS (Direct Rate) - per cabin basis .....	66
Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season) .....	66
OFF SEASON - ALL PARKS (Direct Rate) - per cabin basis .....	66
First day to second last day of NSW Department of Education School Terms .....	66
<b>PROPERTY SERVICES .....</b>	<b>67</b>
GRAZING RIGHTS LICENCE FEES .....	67
LEASES/LICENCES/APPROVALS .....	67
PREPARATION OF LEASE AND LICENCE AGREEMENTS .....	67
COMMUNITY AND SPORTING GROUPS LEASES/LICENSES .....	67
FEES FOR COMMERCIAL LEASED PREMISES .....	68
ROAD CLOSURE FEES .....	68
SALE OF COMMUNITY LAND .....	68
EASEMENTS .....	68
FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE .....	68
COMMUNICATION INSTALLATIONS .....	69
Administration and Site Set-up .....	69
Communication Sites.....	69
APPROVAL FEES - OUTDOOR RESTAURANTS/DINING.....	70
TRADING LICENCE AND STREET VENDING.....	70
COMMERCIAL OR INDUSTRIAL INSTALLATIONS - WITHIN COUNCIL LAND or ROAD RESERVE.....	71
Annual Fee .....	71
WATER SUPPLY CHARGES .....	71
FEES FOR COMMERCIAL SURF SCHOOLS - NON PRIME SITES .....	71
<b>FINANCIAL SERVICES.....</b>	<b>72</b>
PAYMENT FEES .....	72
RATES INFORMATION.....	72
OVERDUE RATES .....	72
SECTION 603 CERTIFICATES .....	72
GAS MAINS CHARGE .....	73
<b>GOVERNANCE AND ADMINISTRATION.....</b>	<b>74</b>
ACCESS APPLICATIONS - SEEKING PERSONAL INFORMATION ABOUT THE APPLICANT .....	74
ACCESS APPLICATIONS - ALL OTHER REQUESTS .....	74

## Table Of Contents

<b>COPYING/SCANNING DOCUMENTS .....</b>	<b>74</b>
Application Scanning Fees for Building Certificate, Section 68, Pre-Lodgement or Subdivision Certificates .....	74
Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review .....	74
Map and Plan Copying .....	74
<b>ACCESS APPLICATIONS - Subpoena.....</b>	<b>74</b>
<b>SALE OF FLAGS.....</b>	<b>75</b>
<b>INFORMATION MANAGEMENT AND TECHNOLOGY – Spatial Information.....</b>	<b>76</b>
DIGITAL DATA SUPPLY - Spatial and Non-Spatial .....	76
3D CITY CENTRE MODEL - Data Supply and Services.....	76
MAP PRODUCTS .....	76
Map Books (Coverage for Wollongong LGA) .....	76
<b>PROJECT DELIVERY .....</b>	<b>77</b>
<b>INFRASTRUCTURE PLANNING AND SUPPORT .....</b>	<b>78</b>
TRAFFIC RELATED FEES.....	78
A Traffic COUNT Data (limited locations available) .....	78
Data for five or more locations .....	78
B Tracks Traffic Modelling .....	78
C Traffic Committee .....	78
Work Zone Application .....	78
<b>WASTE MANAGEMENT .....</b>	<b>79</b>
WOLLONGONG WASTE AND RESOURCE RECOVERY PARK.....	79
HOUSEHOLD WASTE .....	79
Mixed General Waste .....	79
Garden Organics and Wood Waste .....	79
COMMERCIAL AND BUSINESS WASTE .....	79
Mixed General Waste .....	79
Garden Organics and Wood Waste .....	80
OTHER WASTE.....	80
Waste Charges Per Specific Item .....	80
Special Waste - Commercial only .....	80
Charity Waste .....	80
Dead Animals.....	81
Other Weighbridge Services .....	81
OPERATIONAL COVER MATERIAL.....	81
CHARGES DURING WEIGHBRIDGE FAILURE .....	81
General Waste .....	81
Garden Organics and Wood Waste .....	81
'RED TOP' RESIDUAL WASTE BIN SIZE CHANGEOVER FEES.....	81
<b>LAND USE PLANNING .....</b>	<b>83</b>
A Local Environmental Plans (where Council has to prepare or assess) .....	83
B Development Control Plans (where Council has to prepare or assess) .....	84
LAND USE PLANNING MAP PUBLICATIONS .....	84
STRATEGIC DIGITAL DATA (External Clients).....	84

## Table Of Contents

<b>CERTIFICATE RELATED FEES .....</b>	<b>85</b>
Air Photos .....	85
Planning Certificate.....	85
Enlargement and Reduction Prints .....	85
<b>ENVIRONMENTAL SERVICES.....</b>	<b>86</b>
<b>NATURAL AREA MANAGEMENT.....</b>	<b>87</b>
Illawarra District Weeds Authority (IDWA).....	87
<b>STORMWATER SERVICES .....</b>	<b>88</b>
FLOODPLAIN AND DRAINAGE INFORMATION.....	88
<b>BOTANIC GARDEN .....</b>	<b>89</b>
COMMUNITY EVENTS.....	89
DISCOVERY CENTRE / GREENHOUSE PARK.....	89
BOTANIC GARDEN NURSERY .....	89
TECHNICAL SERVICES .....	90
<b>DEVELOPMENT ASSESSMENT .....</b>	<b>91</b>
DEVELOPMENT APPLICATION FEES .....	91
Application Type .....	91
Erection of buildings, Carrying out of Work, Demolition of a Building or Work.....	91
Subdivision of Land .....	92
Advertising Development Applications .....	93
Design Review Panel .....	93
Review of Determination .....	94
Modification of Development Consent.....	95
COMPLYING DEVELOPMENT CERTIFICATE FEES.....	99
Complying Development Certificate.....	99
CIVIL CONSTRUCTION WORKS IN THE ROAD - Engineering Plan Assessment .....	100
Value of the construction work within the road .....	100
CONSTRUCTION CERTIFICATES ONLY .....	101
Modification of CC.....	102
ROAD NAMING FEE .....	102
PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections).....	102
Compliance Certificate (includes one inspection).....	103
PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections) ...	103
SUBDIVISION WORKS CERTIFICATE .....	104
Construction Certificates .....	104
Modification of Subdivision Works Certificate .....	104
Special inspections (remove any building and relocate within Wollongong Local Government Area) .....	104
SUBDIVISION CERTIFICATES.....	104
Involving subdivision works required by a Development Approval .....	104
Strata Subdivision.....	104
Submission of Additional Information .....	104
SUBDIVISION FEES – TORRENS/COMMUNITY/STRATA .....	104

## Table Of Contents

Endorsement of documents to create, release, vary or modify easements, restrictions or covenants.....	105
<b>ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY .....</b>	<b>105</b>
<b>CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES .....</b>	<b>106</b>
<b>CERTIFICATE FEES – MISCELLANEOUS .....</b>	<b>107</b>
<b>PRE-LODGE MEETING FOR PROPOSED DEVELOPMENT (fee per meeting).....</b>	<b>108</b>
Design Review Panel Pre-lodgement Meeting.....	108
<b>BUSHFIRE ATTACK LEVEL ASSESSMENT .....</b>	<b>108</b>
<b>FIRE SAFETY .....</b>	<b>108</b>
<b>MISCELLANEOUS FEES.....</b>	<b>109</b>
Notices of Intention by Private Certifiers.....	109
Refund of Fees .....	109
Miscellaneous Fees.....	109
File Retrieval .....	109
Photocopying .....	110
EPIs, Codes and Policies.....	110
<b>APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS .....</b>	<b>110</b>
<b>APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993 .....</b>	<b>110</b>
Rental Fee .....	110
Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993.....	111
<b>OCCUPATION BY OTHER THAN HOARDING .....</b>	<b>111</b>
<b>UNAUTHORISED WORKS.....</b>	<b>112</b>
<b>PUBLIC HEALTH AND SAFETY .....</b>	<b>113</b>
<b>LEGISLATIVE ENFORCEMENT .....</b>	<b>113</b>
<b>HEALTH AND SAFETY ISSUES.....</b>	<b>113</b>
<b>SEX INDUSTRY PREMISES .....</b>	<b>113</b>
<b>FOOD PREMISES INSPECTION AND CLASSIFICATION .....</b>	<b>113</b>
<b>PLACES OF SHARED ACCOMMODATION .....</b>	<b>113</b>
Registration and Inspection Fee.....	113
<b>WATER COOLING TOWER .....</b>	<b>113</b>
Inspection and Sampling Fee.....	113
<b>WARM WATER SYSTEMS .....</b>	<b>114</b>
<b>HAIRDRESSING PREMISES/BEAUTY SALON.....</b>	<b>114</b>
<b>SKIN PENETRATION .....</b>	<b>114</b>
<b>ON-SITE SEWAGE MANAGEMENT SYSTEMS .....</b>	<b>114</b>
<b>REGULATORY CONTROL .....</b>	<b>115</b>
<b>LEGISLATIVE ENFORCEMENT .....</b>	<b>115</b>
<b>PROTECTION OF THE ENVIRONMENT OPERATIONS .....</b>	<b>115</b>
<b>EVENTS .....</b>	<b>115</b>
<b>STOCK ANIMAL IMPOUNDING FEES .....</b>	<b>115</b>
Walking or Transporting Animals.....	115
Sustenance .....	115

## Table Of Contents

<b>ARTICLES IMPOUNDING FEES (includes abandoned motor vehicles, trolleys and signs etc) .....</b>	<b>115</b>
Conveyance to Pound.....	115
<b>COMPANION ANIMALS POUND FEES (dogs and cats).....</b>	<b>116</b>
<b>MICROCHIPPING FEES.....</b>	<b>116</b>
Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government .....	117
Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee) .....	117
<b>ANIMAL CONTROL.....</b>	<b>118</b>

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CITY CENTRE MANAGEMENT - CROWN STREET MALL

### SERVICE VEHICLES

Annual Administration Fee for service vehicles to enter the Crown Street Mall – charge per vehicle per year	Full	N	\$90.50	\$95.00
---	------	---	---------	---------

### BUSKERS

Half Day Fee	Full	N	\$0.00	\$0.00
3-monthly Fee Buskers	Full	N	\$15.50	\$16.00

### STREET ARTISTS/TRADING

Daily Fee	Full	N	\$26.00	\$27.00
-----------	------	---	---------	---------

### PRODUCT ADVERTISING PROMOTIONS

Fees can be waived or reduced by the City and Culture Manager for not for profit groups, social and small to medium enterprises.

Daily Fee	Full	N	\$194.00	\$200.00
Weekly Fee	Full	N	\$1,370.00	\$1,435.00

### EVENTS, CONCERTS, FESTIVALS AND ONE-OFF MARKETS

Fees can be waived or reduced by the City and Culture Manager for not for profit groups, social and small to medium enterprises.

Commercial and Private Users – Per Day	Full	N	\$377.00	\$390.00
Cost recovery for services provided by Council – Per Hour	Full	Y		At direct cost
				<b>Last year fee</b> At direct cost

### RECURRING MARKETS

Note: Recurring Markets are Markets which are held on more than one occasion in a financial year.

Commercial and Private Users – Per Day	Full	N		By Negotiation
				<b>Last year fee</b> By Negotiation

By negotiation based on size, day and type of market.

### ONGOING MARKETS

Note: Ongoing Markets are Markets held over a period exceeding 12 months.

All User Categories	Full	N		By Negotiation
				<b>Last year fee</b> By Negotiation

### DAMAGE/WASTE BOND (where applicable)

Per Event	Full	N	\$880.00	\$920.00
-----------	------	---	----------	----------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## PUBLIC RELATIONS

### FILMING APPLICATION FEES

Fee Waiver as determined by Management Policy.

Ultra Low Impact	Stat	N		Free
				<b>Last year fee</b> Free
Low Impact	Stat	N	\$150.00	\$150.00
Filming Reassessment - Low Impact	Stat	N	\$114.00	\$114.00
Medium Impact	Stat	N	\$300.00	\$300.00
Filming Reassessment - Medium Impact	Stat	N	\$225.00	\$225.00
High Impact	Stat	N	\$500.00	\$500.00
Filming Reassessment - High Impact	Stat	N	\$375.00	\$375.00
Cost recovery for services provided by Council	Stat	N		at direct cost
				<b>Last year fee</b> at direct cost
Bond	Stat	N		\$650 up to \$1,300
				<b>Last year fee</b> \$600 up to \$1,195
Late Application - Filming	Stat	N	\$332.00	\$345.00

### PHOTOGRAPHY APPLICATION FEES

Ultra Low Photography Fee - Commercial	Market	N	\$27.50	\$29.00
Photography Reassessment - Ultra Low Impact	Market	N	\$20.50	\$21.50
Low Impact – 11 – 25 crew and cast, up to 4 vans / trucks, minimal equipment, no construction	Market	N	\$57.50	\$60.00
Photography Reassessment - Low Impact	Market	N	\$43.00	\$45.00
Medium / High Impact – More than 25 crew and cast, more than 4 trucks / vans, some construction, some equipment / structures, up to 4 locations	Market	N	\$115.00	\$120.00
Photography Reassessment - Medium/High Impact	Market	N	\$85.00	\$89.00
Cost recovery for services provided by Council	Stat	N		at direct cost
				<b>Last year fee</b> at direct cost
Late Application Fee - Photography	Market	N	\$112.00	\$117.00

## MARKET STALLS

### Market Stalls – Community Event/Festival Commercial

3m x 3m [part day]	Market	N	\$150.00	\$150.00
3m x 3m [full day]	Market	N	\$188.00	\$197.00
3m x 6m [part day]	Market	N	\$195.00	\$195.00
3m x 6m [full day]	Market	N	\$230.00	\$241.00
Any 7m x 4m (incl. truck) [part day]	Market	N	\$250.00	\$262.00
Any 7m x 4m (incl. truck) [full day]	Market	N	\$310.00	\$325.00
Electricity	Market	Y	\$190.00	\$100.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

### Market Stalls – Community Event/Festival Commercial

Late Fee	Market	N	\$75.00	\$78.50
----------	--------	---	---------	---------

### Market Stalls – Community Event/Festival Not for Profit

3m x 3m [part day]	Subs	N	\$95.00	\$99.50
3m x 3m [full day]	Subs	N	\$120.00	\$126.00
3m x 6m [part day]	Subs	N	\$120.00	\$126.00
3m x 6m [full day]	Subs	N	\$150.00	\$157.00
Any 7m x 4m (incl. truck) [part day]	Market	N	\$250.00	\$262.00
Any 7m x 4m (incl. truck) [full day]	Market	N	\$310.00	\$325.00
Electricity	Full	Y	\$190.00	\$100.00
Late Fee	Market	N	\$75.00	\$78.50

## EVENT MANAGEMENT

Tier description/classifications are in accordance with Wollongong Major Event Strategy.

Late Application Assessment Fee – Tier 1 – Applications received less than 12 weeks prior to event	Market	N	\$0.00	\$500.00
Late Application Assessment Fee – Tier 2 – Applications received less than 12 weeks prior to event	Market	N	\$0.00	\$350.00
Late Application Assessment Fee – Tier 3 – Applications received less than 6 weeks prior to event	Market	N	\$0.00	\$200.00
Late Application Assessment Fee – Tier 4 – Applications received less than 6 weeks prior to event	Market	Y	\$0.00	\$75.00
Application Assessment Fee	Market	N	\$213.00	\$250.00
Event Staff - on-site attendance fee (out of hours) per hour	Market	Y	\$113.00	\$118.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## COMMUNITY PROGRAMS

### CHSP SECTOR DEVELOPMENT

#### Commonwealth Home Support Programme (CHSP)

Volunteering Expo Participation Fee	Subs	Y	\$35.00	\$37.00
CHSP Sector Training	Subs	Y	\$26.00 to \$188.00 per person (excl GST) depending on the type and duration of the course.  <b>Last year fee</b> \$25.00 to \$180.00 per person (excl GST) depending on the type and duration of the course.	

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CULTURAL SERVICES

### WOLLONGONG ART GALLERY

Functions (social functions, weddings receptions, conferences, etc)

Function raising funds for a registered charity or public appeal	Market	Y		Less 25%
				<b>Last year fee</b> Less 25%
Use of Projector per booking	Market	Y	\$10.00	\$10.50

### BLUESCOPE STEEL GALLERY

Hourly booking (after 5pm weekdays)	Market	Y	\$310.00	\$320.00
Half day (3 hours)	Market	Y	\$400.00	\$430.00
Full day booking (10am-5pm)	Market	Y	\$830.00	\$870.00

### WEDDING CEREMONY

Hourly booking (includes set up)	Market	Y	\$470.00	\$480.00
----------------------------------	--------	---	----------	----------

### THE GALLERY FOYER

Functions (social functions, weddings receptions, conferences, etc)

Hourly booking (after 5pm weekdays and 4pm weekends)	Market	Y	\$270.00	\$283.00
--	--------	---	----------	----------

### THE GUIDES ROOM

Meetings, workshops and seminars

Hourly booking	Market	Y	\$43.50	\$45.50
Monday to Friday				
Half day (3 hours)	Market	Y	\$145.00	\$152.00
Monday to Friday				
Full day booking (10am-5pm)	Market	Y	\$230.00	\$240.00
Monday to Friday				
Hourly booking weekend	Market	Y	\$95.00	\$100.00
Saturday and Sunday Weekend				
Half day (12pm-4pm)	Market	Y	\$230.00	\$240.00
Saturday and Sunday Weekend Hire				

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## YOUTH SERVICES

Meeting Space Hire (includes auditorium, drop-in room and two small meeting rooms)

Additional Costs (see Wollongong Youth Centre General Information and Conditions of Use)

Additional Services (fees to be determined based on each individual case)

## WOLLONGONG YOUTH CENTRE

Non profit organisations (community based and charity organisations with identifiable source of income)

### Non-Profit Organisations

Community based and charity organisations with identifiable source of income.

#### Ocean Room/Mountain Room

Hourly rate	Subs	Y	\$11.00	\$11.50
Daily rate	Subs	Y	\$58.00	\$60.50

#### Auditorium/Drop In Room/Kitchen/Art Room

Hourly rate	Subs	Y	\$22.00	\$23.00
Daily rate	Subs	Y	\$110.00	\$115.00

### All other organisations including government

#### Ocean Room/Mountain Room

Hourly	Subs	Y	\$62.00	\$65.00
Daily	Subs	Y	\$246.00	\$258.00

#### Auditorium/Drop In Room/Kitchen/Art Room

Hourly	Subs	Y	\$102.00	\$107.00
Daily	Subs	Y	\$468.00	\$490.00

### Music Room Hire

Usage per person per two hour session	Subs	Y	\$5.00	\$5.00
---------------------------------------	------	---	--------	--------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## AGED AND DISABILITY SERVICES

Commonwealth Home Support Programme (CHSP)

Community Transport Programme (CTP)

## COMMUNITY TRANSPORT - Wollongong Shellharbour

### Individual Transport

CTP/CHSP full pension rate	Subs	N	Variable rate depending on distance travelled. Minimum - \$8.40 to \$78.50	
			<b>Last year fee</b> Variable rate depending on distance travelled. Minimum - \$8.00 to \$75.00	
CHSP part-pension rate	Subs	N	Variable rate depending on distance travelled. Minimum - \$10.00 to \$93.00	
			<b>Last year fee</b> Variable rate depending on distance travelled. Minimum - \$11.00 to \$90.00	
CHSP self-funded rate	Subs	N	Variable rate depending on distance travelled. Minimum - \$11.50 to \$105.00	
			<b>Last year fee</b> Variable rate depending on distance travelled. Minimum - \$17.00 to \$100.00	
CTP/CHSP no show/late cancellation fee	Subs	Y	\$0.00	\$5.00

### Individual Transport Car

Return trip (discretionary) within and outside LGA

### Subsidised Taxi travel

CTP/CHSP full pension rate	Subs	N	\$30.00 for \$150.00 worth of vouchers.  <b>Last year fee</b> \$30.00 for \$150.00 worth of vouchers.
CHSP part-pension rate	Subs	N	\$45.00 for \$150.00 worth of vouchers.  <b>Last year fee</b> \$45.00 for \$150.00 worth of vouchers.
CHSP self-funded rate	Subs	N	\$60.00 for \$150.00 worth of vouchers.  <b>Last year fee</b> \$60.00 for \$150.00 worth of vouchers.

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CHSP Groups

Fee per kilometre travelled requested toward bus replacement and maintenance costs (discretionary)

Weekday Use – per kilometre	Subs	N	\$1.30	\$1.30
Evening and Weekend Use – per kilometre	Subs	N	\$1.30	\$1.30
Minimum fee per use applicable to all groups travelling less than 65 kms	Subs	N	\$80.00	\$80.00

## CTP Groups

Fee per kilometre travelled requested toward bus replacement and maintenance costs (discretionary)

Weekday Use – per kilometre	Subs	Y	\$1.30	\$1.30
Evening and Weekend Use – per kilometre	Subs	Y	\$1.30	\$1.30
Minimum fee per use applicable to all groups travelling less than 65 kms	Subs	N	\$80.00	\$80.00

## SOCIAL SUPPORT

CHSP full pension rate bus outing	Subs	N	\$11.00 plus extra costs, such as meals, activities and entry fees	
			<b>Last year fee</b>	
CHSP part-pension rate bus outing	Subs	N	\$14.00 plus extra costs, such as meals, activities and entry fees	
			<b>Last year fee</b>	
CHSP self-funded rate bus outing	Subs	N	\$17.00 plus extra costs, such as meals, activities and entry fees	
			<b>Last year fee</b>	
CHSP full pension rate at centre	Subs	N	\$15.00 per service	
			<b>Last year fee</b>	
CHSP part-pension rate at centre	Subs	N	\$20.00 per service	
			<b>Last year fee</b>	
CHSP self-funded rate at centre	Subs	N	\$25.00 per service	
			<b>Last year fee</b>	
CHSP full pension rate - volunteer per hour	Subs	N	\$4.00	\$4.00
CHSP full pension rate - brokered provider per hour	Subs	N	\$12.00	\$12.00
CHSP part-pension rate - volunteer per hour	Subs	N	\$5.00	\$5.00
CHSP part-pension rate - brokered provider per hour	Subs	N	\$14.00	\$14.00
CHSP self-funded rate - volunteer per hour	Subs	N	\$6.00	\$6.00
CHSP self-funded rate - brokered provider per hour	Subs	N	\$19.00	\$17.00

## CARE RELATIONSHIPS AND CARER SUPPORT

CHSP full pension rate bus outing	Subs	N	\$11.00 plus extra costs, such as meals, activities and entry fees	
			<b>Last year fee</b>	

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CARE RELATIONSHIPS AND CARER SUPPORT

CHSP part-pension rate bus outing	Subs	N	\$14.00 plus extra costs, such as meals, activities and entry fees	
			Last year fee	
CHSP self-funded rate bus outing	Subs	N	\$17.00 plus extra costs, such as meals, activities and entry fees	
			Last year fee	
CHSP full pension rate - respite cottage	Subs	N	\$155.00	\$155.00
CHSP part-pension rate - respite cottage	Subs	N	\$193.00	\$193.00
CHSP self-funded rate - respite cottage	Subs	N	\$232.00	\$232.00
CHSP full pension rate - volunteer per hour	Subs	N	\$4.50	\$4.00
CHSP full pension rate - brokered provider per hour	Subs	N	\$12.00	\$12.00
CHSP part-pension rate - volunteer per hour	Subs	N	\$5.00	\$5.00
CHSP part-pension rate - brokered provider per hour	Subs	N	\$14.00	\$14.00
CHSP self-funded rate - volunteer per hour	Subs	N	\$6.00	\$6.00
CHSP self-funded rate - brokered provider per hour	Subs	N	\$19.00	\$17.00

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## COMMUNITY FACILITIES

Additional Costs - Refer to Site Specific General Information and Conditions of Use

Attendant Services - Refer to Site Specific General Information to check for availability

Definitions:

Functions - social functions, weddings, balls, plays, conferences, exhibitions, dances, etc

All Other Activities - meetings, classes etc

Classification Definition - Non-Profit = Groups meeting non-profit status Other = Government Departments, Commercial, Private

Attendant Services (Monday to Friday)	Subs	Y	\$55.00	\$57.00
Attendant Services (Weekends and Public Holidays)	Subs	Y	\$82.50	\$85.00
Licensee / Lessee - application for works at a Council property - Due Diligence Report	Subs	Y	\$250.00	\$250.00
Licensee / Lessee - application for works at a Council property - REF	Subs	Y	\$500.00	\$500.00
Promotion Fee for Children's Birthday Parties / Functions	Subs	Y	\$99.00	\$100.00
Age up to 10 years, Red Cedar and Escarpment Rooms together, Lillypilly, Scribbly Gum, Laurel and rooms only, 4 hour booking including set up and pack up time, weekends and school holidays only, booking must conclude by 2pm				
Function raising funds for a registered charity or public appeal	Subs	Y		Less 25%
				Last year fee Less 25%
Stage Lights – Flat rate per booking (up to 4 hours)	Subs	Y	\$17.00	\$18.00
Stage Lights – Flat rate per booking (over 4 hours)	Subs	Y	\$28.50	\$30.00
Bond - Halls	Subs	N	\$300.00	\$300.00
Bond - Halls - 'High Risk' Activity	Subs	N	\$600.00	\$600.00
Bond - Meeting Rooms	Subs	N	\$200.00	\$200.00
Bond - Meeting Rooms - 'High Risk' Activity	Subs	N	\$400.00	\$400.00
Bond - Offices	Subs	N	\$100.00	\$100.00

## COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL

Hourly rate – Function	Subs	Y	\$38.00	\$39.00
Hourly rate – Non Profit	Subs	Y	\$12.00	\$14.00
Hourly rate – Other	Subs	Y	\$22.00	\$23.00

## CORRIMAL DISTRICT LIBRARY AND COMMUNITY CENTRE

Grevillea Halls 1 and 2 and Flame Tree Room	Full	Y	\$65.00	\$68.00
---	------	---	---------	---------

### Grevillea Halls 1 and 2 Combined

Hourly rate – Function	Subs	Y	\$60.00	\$63.00
Hourly rate – Non Profit	Subs	Y	\$40.50	\$41.00
Hourly rate – Other	Subs	Y	\$55.00	\$56.00

### Grevillea Hall 1

Hourly rate – Function	Subs	Y	\$55.00	\$56.00
Hourly rate – Non Profit	Subs	Y	\$28.00	\$28.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Grevillea Hall 1

Hourly rate – Other	Subs	Y	\$44.50	\$45.00
---------------------	------	---	---------	---------

## Grevillea Hall 2

Hourly rate – Non Profit	Subs	Y	\$25.00	\$27.00
Hourly rate – Other	Subs	Y	\$39.50	\$41.50

## General Hire Offices

Daily rate Office 1,2,3,4 (9am - 5pm)	Subs	Y	\$38.50	\$40.50
1/2 Day rate Office 1,2,3,4 (1/2 day – 9am – 1pm or 1pm – 5pm only)	Subs	Y	\$22.00	\$23.00
Hourly rate – Office 1,2,3,4	Subs	Y	\$11.50	\$12.00
Daily Rate Office 5 (9am - 5pm)	Subs	Y	\$29.00	\$30.50
1/2 Day rate Office 5 (1/2 day – 9am – 1pm or 1pm – 5pm only)	Subs	Y	\$18.50	\$19.50
Hourly rate – Office 5	Subs	Y	\$9.50	\$10.00

## Non-Profit Hire Offices

Daily rate Office 1,2,3,4 (9am - 5pm)	Subs	Y	\$29.00	\$30.50
1/2 Day rate Office 1,2,3,4 (1/2 day – 9am – 1pm or 1pm – 5pm only)	Subs	Y	\$17.50	\$18.50
Hourly rate – Office 1,2,3,4	Subs	Y	\$10.50	\$10.00
Daily rate Office 5 (9am - 5pm)	Subs	Y	\$24.00	\$24.00
1/2 Day rate Office 5 (1/2 day – 9am – 1pm or 1pm – 5pm only)	Subs	Y	\$15.50	\$15.50
Hourly rate – Office 5	Subs	Y	\$8.50	\$8.00

## Flame Tree Room

Hourly rate – Non Profit	Subs	Y	\$11.50	\$11.50
Hourly rate – Other	Subs	Y	\$16.50	\$17.50

## Lilly Pilly Room

Hourly rate – Function	Subs	Y	\$36.00	\$39.00
Hourly rate – Non Profit	Subs	Y	\$22.00	\$23.00
Hourly rate – Other	Subs	Y	\$34.00	\$35.00

## Myrtle Room

Hourly rate – Non Profit	Subs	Y	\$17.50	\$18.50
Hourly rate – Other	Subs	Y	\$26.00	\$27.00

## Bottle Brush Room

Hourly rate – Non Profit	Subs	Y	\$15.50	\$15.50
Hourly rate – Other	Subs	Y	\$18.50	\$20.00

## DAPTO RIBBONWOOD CENTRE

Heininger Hall and Laurel Room	Full	Y	\$56.00	\$59.00
--------------------------------	------	---	---------	---------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Kurrajong Hall 1 and 2

Hourly rate – Function	Subs	Y	\$70.00	\$74.00
Hourly rate – Non Profit	Subs	Y	\$41.00	\$44.00
Hourly rate – Other	Subs	Y	\$63.00	\$65.00

## Kurrajong Hall 1

Hourly rate – Function	Subs	Y	\$60.00	\$63.00
Hourly rate – Non Profit	Subs	Y	\$28.00	\$30.00
Hourly rate – Other	Subs	Y	\$46.00	\$48.00

## Kurrajong Hall 2

Hourly rate – Function	Subs	Y	\$40.00	\$43.00
Hourly rate – Non Profit	Subs	Y	\$25.00	\$26.00
Hourly rate – Other	Subs	Y	\$35.00	\$36.00

## Heininger Hall

Hourly rate – Function	Subs	Y	\$50.00	\$53.00
Hourly rate – Non Profit	Subs	Y	\$27.50	\$29.50
Hourly rate – Other	Subs	Y	\$43.00	\$45.00

## Scribbly Gum Room or Laurel Room

Hourly rate – Function	Subs	Y	\$38.00	\$40.00
Hourly rate – Non Profit	Subs	Y	\$20.00	\$22.00
Hourly rate – Other	Subs	Y	\$34.50	\$36.00

## Acacia Room

Hourly rate – Non Profit	Subs	Y	\$18.00	\$19.50
Hourly rate – Other	Subs	Y	\$28.00	\$29.50

## Banksia Room

Hourly rate – Non Profit	Subs	Y	\$16.00	\$17.00
Hourly rate – Other	Subs	Y	\$23.00	\$24.50

## Sassafras Room

Hourly rate – Non Profit	Subs	Y	\$15.00	\$15.50
Hourly rate – Other	Subs	Y	\$22.00	\$22.00

## Community Office Space

Day session (9am - 5pm) – Non Profit	Subs	Y	\$48.00	\$50.50
Day session (9am - 5pm) – Other	Subs	Y	\$59.50	\$62.50
Day session (½ day – 9am – 1pm or 1pm – 5pm only) – Non Profit	Subs	Y	\$26.00	\$27.00
Hourly rate – Non Profit	Subs	Y	\$15.00	\$15.00
Day session (½ day – 9am - 1pm or 1pm - 5pm only) – Other	Subs	Y	\$32.00	\$33.50

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Community Office Space

Hourly rate – Other	Subs	Y	\$17.50	\$18.50
---------------------	------	---	---------	---------

## Library Meeting Room

Hourly rate - Non Profit	Subs	Y	\$0.00	\$12.50
Hourly rate – Other	Subs	Y	\$0.00	\$17.00

## Library Multipurpose Room

Hourly rate - Non Profit	Subs	Y	\$0.00	\$22.00
Hourly rate – Other	Subs	Y	\$0.00	\$30.00

## HELENSBURGH COMMUNITY ROOMS

### Room 1 (Large)

Hourly rate - Function	Subs	Y	\$26.00	\$27.00
Hourly rate - Non Profit	Subs	Y	\$12.00	\$12.50
Hourly rate – Other	Subs	Y	\$18.00	\$19.00

### Room 2 (Small)

Hourly rate - Non Profit	Subs	Y	\$6.00	\$6.30
Hourly rate – Other	Subs	Y	\$8.00	\$8.40

## Office

Day session (9am - 5pm) – Non Profit	Subs	Y	\$12.00	\$12.50
Day session (9am - 5pm) – Other	Subs	Y	\$16.00	\$17.00
Day session (½ day - 9am - 1pm or 1pm - 5pm only) – Non Profit	Subs	Y	\$6.00	\$6.30
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Other	Subs	Y	\$8.00	\$8.40
Hourly rate - Non Profit	Subs	Y	\$3.00	\$3.10
Hourly rate - Other	Subs	Y	\$4.00	\$4.20

## STANWELL PARK CHILDREN'S CENTRE

### Room 1

Hourly rate – per hour per room – Function	Subs	Y	\$40.00	\$41.00
Hourly rate – per hour per room – Non Profit	Subs	Y	\$15.50	\$17.00
Hourly rate – per hour per room – Other	Subs	Y	\$26.00	\$27.00

### Room 2

Hourly rate – per hour per room – Function	Subs	Y	\$38.00	\$39.00
Hourly rate – per hour per room – Non Profit	Subs	Y	\$15.00	\$16.00
Hourly rate – per hour per room – Other	Subs	Y	\$25.00	\$26.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## THIRROUL DISTRICT COMMUNITY CENTRE AND LIBRARY

### Excelsior Hall and Black Diamond Room

Hourly rate – Function	Subs	Y	\$52.00	\$54.50
------------------------	------	---	---------	---------

### Excelsior Hall and Red Cedar Room

Hourly rate – Function	Subs	Y	\$52.00	\$54.50
------------------------	------	---	---------	---------

### Excelsior Hall

Hourly rate – Function	Subs	Y	\$46.00	\$48.00
Hourly rate – Non Profit	Subs	Y	\$26.50	\$27.50
Hourly rate – Other	Subs	Y	\$44.00	\$44.00

### Escarpment Room

Hourly rate – Function	Subs	Y	\$32.00	\$34.00
Hourly rate – Non Profit	Subs	Y	\$19.50	\$20.50
Hourly rate – Other	Subs	Y	\$27.50	\$29.00

### Red Cedar Room or Ocean Room

Hourly rate – Function	Subs	Y	\$28.00	\$29.50
Hourly rate – Non Profit	Subs	Y	\$17.50	\$18.50
Hourly rate – Other	Subs	Y	\$24.50	\$25.00

### Black Diamond

Hourly rate – Function	Subs	Y	\$25.00	\$26.00
Hourly rate – Non Profit	Subs	Y	\$16.50	\$17.50
Hourly rate – Other	Subs	Y	\$21.00	\$22.00
Kitchen hire in conjunction with room hire (Not hall)	Subs	Y	\$15.50	\$16.00

### Cabbage Palm

Day session (9am - 5pm) – Non Profit	Subs	Y	\$0.00	\$37.00
Day session (9am - 5pm) – Other	Subs	Y	\$0.00	\$53.00
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Non Profit	Subs	Y	\$0.00	\$24.00
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Other	Subs	Y	\$0.00	\$31.00
Hourly rate – Non Profit	Subs	Y	\$12.00	\$12.50
Hourly Rate – Other	Subs	Y	\$16.00	\$17.00

### Tasman Room

Day session (9am - 5pm) – Non Profit	Subs	Y	\$28.00	\$30.00
Day session (9am - 5pm) – Other	Subs	Y	\$46.00	\$47.00
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Non Profit	Subs	Y	\$20.00	\$21.00
Day session (½ day - 9am - 1pm or 1pm - 5pm only) – Other	Subs	Y	\$28.00	\$28.00
Hourly rate – Non Profit	Subs	Y	\$11.00	\$11.00
Hourly rate – Other	Subs	Y	\$14.00	\$14.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Office

Day session (9am - 5pm) – Non Profit	Subs	Y	\$0.00	\$12.50
Day session (9am - 5pm) – Other	Subs	Y	\$0.00	\$16.50
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Non Profit	Subs	Y	\$0.00	\$6.50
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Other	Subs	Y	\$0.00	\$8.50
Hourly rate - Non Profit	Subs	Y	\$0.00	\$3.50
Hourly rate – Other	Subs	Y	\$0.00	\$4.50

## Red Cedar and Escarpment Rooms

Hourly rate - Function	Subs	Y	\$0.00	\$40.00
Hourly rate - Non Profit	Subs	Y	\$0.00	\$24.00
Hourly rate – Other	Subs	Y	\$0.00	\$32.00

## Meeting Room 1 (Large)

Hourly rate - Function	Subs	Y	\$0.00	\$27.00
Hourly rate - Non Profit	Subs	Y	\$0.00	\$12.50
Hourly rate – Other	Subs	Y	\$0.00	\$19.00

## Meeting Room 2 (Small)

Hourly rate - Non Profit	Subs	Y	\$0.00	\$6.50
Hourly rate – Other	Subs	Y	\$0.00	\$8.50

## Study Room

Hourly rate - Non Profit	Subs	Y	\$0.00	\$11.50
Hourly rate – Other	Subs	Y	\$0.00	\$14.50

## WINDANG SENIOR CITIZENS' CENTRE

Hourly rate – Function	Subs	Y	\$34.00	\$35.00
Hourly rate – Non Profit	Subs	Y	\$17.50	\$17.50
Hourly rate – Other	Subs	Y	\$22.00	\$23.50

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## LIBRARIES

### FINES

When a borrower does not return library material by the due date, the Library may need to recover the library material through a collection service.

### REPLACEMENT OF BORROWER'S CARDS

Library membership replacement card (Individual)	Market	N	\$5.50	\$5.50
Library membership replacement card (Family)	Market	N	\$13.00	\$13.50

### SERVICE FEES

Recovery Action (Where a collection service is used to retrieve library materials.)	Full	N	\$144.00	\$151.00
Inter-Library Loan – handling fee (or full cost of recovery if a charge is made by the lending Library)	Market	Y	\$10.00	\$10.00

### PHOTOCOPYING CHARGES (PER COPY)

Photocopies – Black and White A4	Market	Y	\$0.20	\$0.20
Photocopies – Black and White A3	Market	Y	\$0.40	\$0.40
Micro copies	Market	Y	\$0.20	\$0.20
Photocopies – Colour A4	Market	Y	\$0.40	\$0.40
Photocopies – Colour A3	Market	Y	\$0.80	\$0.80

### INTERNET

Black and White Prints – A4 – per page	Market	Y	\$0.20	\$0.20
Colour prints – A4 – per page	Market	Y	\$0.40	\$0.40
Colour prints – A3 – per page	Market	Y	\$0.80	\$0.80

### COMPUTER PERIPHERALS

Sale items (eg earbuds, USBs, etc). Cost plus \$1:00	Market	Y	\$4.20	\$4.40
--	--------	---	--------	--------

### LOCAL STUDIES PHOTOGRAPHS

Postage and packing	Market	Y	\$9.80	\$10.50
---------------------	--------	---	--------	---------

### LOST AND DAMAGED ITEMS – (NON-REFUNDABLE)

Replacement fee calculated at cost of library item being replaced, plus a service fee for cataloguing and processing	Full	N	\$18.50	\$19.50
--	------	---	---------	---------

### TRAINING

All training sessions - Wollongong City Libraries Manager may establish an entry fee or other charge for a library training session to offset the cost of the activity.	Subs	Y	\$15.00	\$15.00
---	------	---	---------	---------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## WOLLONGONG LIBRARY THEATRETTE AND THE LAB

Use of Video/DVD per booking	Subs	Y	\$13.00	\$13.50
Use of data projector and screen	Subs	Y	\$13.00	\$13.50
Community Groups (for classes, groupwork, meetings etc) Hourly rate	Subs	Y	\$22.00	\$22.00
All other organisations (including commercial, private, Government departments.) Hourly rate	Subs	Y	\$37.50	\$39.50
Full cost recovery for specialised services (as determined by Wollongong City Libraries Manager)	Full	Y	\$109.00	\$114.00
Specialised Searching and Database Searching (as determined by Wollongong City Libraries Manager)				

## Other Charges

Wollongong City Libraries Manager may undertake to secure for a borrower through the Library any service, interlibrary, reference or information upon payment of sum sufficient to cover the estimated cost incurred by the Library in rendering the service	Full	Y	At Cost	Last year fee At Cost
--	------	---	---------	--------------------------

## Events and Activities

Wollongong City Libraries Manager may establish an entry fee or other charge for a library event or activity to meet or offset the cost of the activity.	Full	Y	At Cost	Last year fee At Cost
--	------	---	---------	--------------------------

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## WOLLONGONG MEMORIAL GARDENS AND CEMETERIES

### CEMETERY FEES

Application fee for shallow burial - Requirement where the burial is to be shallower than that permitted by Clause 90 Public Health Regulation 2022	Full	Y	\$865.00	\$905.00
Interments - additional fee where hand digging of grave is required	Full	Y	\$1,500.00	\$1,500.00
Interments (Burial) - Children up to 12 years - Childrens Gardenia and Islamic Beams	Subs	Y	50% of full adult interment fee.	<b>Last year fee</b>
Reservation - Destitute (NSW Health approved) - At-need lawn site allocated	Subs	N		Free of Charge. <b>Last year fee</b>
Reservation - Gardenia and Islamic Beam (Children's section)	Market	N	\$0.00	\$1,250.00
Reservation - Indigent - At-need lawn site allocated	Subs	N		Free of Charge <b>Last year fee</b>
Interments (Burial) - all sites - Monday - Friday until 3pm - includes pre-digging, vault, reception of body for mausoleum	Full	Y	\$1,805.00	\$1,900.00
Interments (Burial) - all sites (Saturdays after 12 noon and Sundays) - includes pre-digging, vault, reception of body for mausoleum	Full	Y	\$4,220.00	\$4,420.00
Interments (Burial) - all sites (Saturdays before 12 noon) - includes pre-digging, vault, reception of body for mausoleum	Full	Y	\$2,685.00	\$2,810.00
Reservation - Basic Adult Burial - all beams, includes site development and perpetual maintenance (except Islamic and Greek Headstone)	Full	N	\$2,400.00	\$2,500.00
Reservation - Bulli, Scarborough, Wollongong if available - includes site development and perpetual maintenance	Full	N	\$8,300.00	\$8,690.00
Reservation - Greek Monument/Traditional Monument - includes site development and perpetual maintenance	Full	N	\$3,665.00	\$3,835.00
Reservation - Macedonian - includes site development and perpetual maintenance	Full	N	\$4,415.00	\$4,625.00
Reservation - Maronite/Antiochian/Bahai/Greek Headstone, Natural Burial and Islamic Beam - includes site development and perpetual maintenance	Full	N	\$2,950.00	\$3,090.00

### Garden Memorials

### Family Rose Bush, Shrub and Rock Memorial Rights

Rockery Tree Memorials - no new sites available subsequent positions in existing rockeries only.

### Memorial Walls

Full Ash Placement Walls Including: Walls of Tranquility, Serenity and Peace / Free Standing Granite Walls

### MISCELLANEOUS FEES

Cemeteries and Crematoria NSW (CCNSW) Interment Services Levy - per ash interment (exemptions apply in accordance with CCNSW)	Full	Y	\$69.30	\$69.30
Cemeteries and Crematoria NSW (CCNSW) Interment Services Levy - per burial (exemptions apply in accordance with CCNSW)	Full	Y	\$171.60	\$171.60
Administration Fee - Transfer or Refund of Interment Right by Bequeathment/Intestacy where investigation and/or review of supporting documents (Wills, Statutory Declaration, etc.) is required	Full	N	\$0.00	\$300.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## MISCELLANEOUS FEES

Handing back of interment site	Full	Y	Purchase Price less 10% administration fee	
			<b>Last year fee</b>	
			Purchase Price less 10% administration fee	
Chapel Fee - per hour or part there of (Weekdays between 9am - 3pm) incl. livestreaming of service	Full	Y	\$350.00	\$366.00
Chapel fee - per hour or part there of (Saturday 9am - 12noon) incl. livestreaming of service	Market	Y	\$690.00	\$720.00
Catering space hire - per hour or part there of	Market	Y	\$100.00	\$105.00
Scattering cremated remains	Full	Y	\$72.50	\$76.00
Scattering of Neonatal cremated remains in nominated garden	Subs	Y		Free
				<b>Last year fee</b>
				Free
Lifting and preparation of cremated remains for collection or placement of cremated remains into previous memorial only site, or placement into new memorial site	Full	Y	\$216.00	\$226.00
Family Attendance at Placement of cremated remains - Weekdays	Full	Y	\$114.00	\$119.00
Family attendance at placement of cremated remains Saturday between 9am - 12noon only	Full	Y	\$530.00	\$555.00
Administration fee - including issuing of interment right, order of interment, consumer contract, processing of refunds and any service not covered by fees	Full	Y	\$142.00	\$149.00
Posting of cremated remains (Australia only)	Full	Y	\$199.00	\$208.00
Posting of cremated remains - Insurance	Full	Y		At Cost
				<b>Last year fee</b>
				At Cost
Permit to erect a headstone, monument or an above ground crypt	Full	N	\$335.00	\$351.00
Clean sand (30cm layer upon coffin)	Full	Y	\$131.00	\$137.00
Late fee - where funeral arrives more than 30 minutes after designated time	Full	Y	\$284.00	\$297.00
Late fee - for services booked after 3pm for every 30 minutes thereafter	Full	Y	\$284.00	\$297.00
Exhumation (weekdays only)	Full	Y	\$6,705.00	\$7,020.00
Interment of cremated remains into an existing grave site (all sections)	Full	Y	\$590.00	\$620.00
After hours call out fee for administration of interments	Full	Y	\$1,570.00	\$1,645.00
Exhumation or transfer from crypt vault to another cemetery (Weekdays)	Full	Y	\$1,620.00	\$1,695.00
Interment of abandoned cremated remains - Up to 5 sets of ashes or up to 15kg of ashes in designated garden	Full	Y	\$142.00	\$149.00
Memorial Wooden Cross (included in burial site price for Monumental Sections) - placement at other sites and replacement cross	Full	Y	\$142.00	\$149.00

## PILLARS AND BASES

Engrave flowers	Market	Y	\$125.00	\$131.00
Engrave letters (all colours) - each letter	Market	Y	\$13.00	\$13.50
Gold Border	Market	Y	\$125.00	\$131.00
Granite base (250 x 450mm), flat face (all colours)	Market	Y	\$405.00	\$424.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## PILLARS AND BASES

Granite base (50/75 slant)	Market	Y	\$520.00	\$545.00
Granite pillar for family plaque (rockery) (all colours)	Market	Y	\$342.00	\$358.00
Granite pillar, (all colours) - to fit Mini Book of Life	Market	Y	\$520.00	\$545.00
Granite pillar, double (all colours) - to fit bronze plaques	Market	Y	\$342.00	\$358.00
Granite pillar, single (all colours)	Market	Y	\$275.00	\$288.00
Granite pillar, triple (all colours)	Market	Y	\$520.00	\$545.00
Sandblast edges (granite)	Market	Y	\$125.00	\$131.00
Sandstone base (50/75 slant)	Market	Y	\$493.00	\$515.00
Sandstone base (flat)	Market	Y	\$342.00	\$358.00
Sandstone pillar, other (double to fit Mini Book of Life; family plaque; Claycraft)	Market	Y	\$575.00	\$600.00
Sandstone pillar, single	Market	Y	\$114.00	\$119.00
Vase-to suit base (chrome or ceramic)	Market	Y	\$166.00	\$174.00

## WOLLONGONG LAWN CEMETERY at Kembla Grange

The interment fees (Grave Digging) covers the following sections within the Wollongong Lawn Cemetery: Illawarra Lawn Beam, Lawn Section 1, Rose Beam Section, Conifer Beam Section, Muslim Section, Indo Chinese Sections, Headstone Sections (Non-Denominational, Antiochian, Maronite and Bahai).

### Indigent Persons in Lawn Sections only

Under instruction from Institutions (Weekdays only).

### Other Miscellaneous Fees

Miscellaneous (Fees apply to both Wollongong Lawn and General Cemeteries).

## MONUMENT SECTIONS

Opening or Re-opening a Grave (Interment Fees), does not include removal of existing monument ledger.

### Macedonian Monument Section 3

Burial Plots 1.5 metres x 2.4 metres - includes footpaths.

## URNS

Urns	Market	Y	Current cost price plus 30%
			<b>Last year fee</b> Current cost price plus 30%

## MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)

Tier one - includes: Memorial only- Jasmine Garden/Eternity Tree/ Starlight Remembrance/Bulli Cemetery Garden of Memory/ Scarborough Memorial Rock/Helensburgh Garden of Memory (memorial only plinths); Walls of Memory 1 and 2; War Graves Wall; Garden of Peace (babies- includes plaque); Garden Wall; Porte Cochere Wall; Rose Garden Wall; Contour Walls; Chapel Wall; Any similar new memorial.	Market	N	\$415.00	\$435.00
--	--------	---	----------	----------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)

Tier two – Basic Ash Interment includes: First Rose Garden/Second Rose Garden/Third Rose Garden; Any similar new memorial	Market	N	\$830.00	\$870.00
Tier three includes (all singles sites in): Native Garden Surround (9K and 9J); Garden Rocks 9L Granite Edge; Gardenia Walk; Ex-Services Lest We Forget; Bulli Seaview Gardens; Bulli Garden of Memory Rocks; Helensburgh Native Garden and Garden of Memory; Bulli/Helensburgh Memorial Walls; Lawn Cemetery Indo Chinese Wall; Family Gardens Option (Quadrant/Sanctuary/Rose/Shrub/Rock- reservation or subsequent placement); Circular Rose Garden; Bulli Oceanview Garden Surround B; The Kembla Memorial Garden; Everafter Garden; Any similar new memorial	Market	N	\$1,135.00	\$1,190.00
Tier four includes: Wall of Peace/Serenity/Tranquility/Forget Me Not Wall; Bulli Ocean View Wall; all positions on Scarborough Seaview Memorial Walls One and Two; Scarborough Section Two- any single site; The Kembla Wall; Any similar new memorial	Market	N	\$1,450.00	\$1,520.00
Tier five includes: Family site (includes first position); Scarborough Gardens single site; Any similar new memorial	Market	N	\$2,385.00	\$2,495.00
Tier six includes: Companion Options- Walls and Gardens (include two positions). Columbarium Wall (includes two positions); Scarborough New Walls; Any similar new memorial	Market	N	\$3,110.00	\$3,255.00
Tier seven includes: Quadrant Garden (includes first and second position); Any similar new memorial	Market	N	\$9,555.00	\$14,685.00

## PHOTOS

Ceramic/Aluminium (Black and White) - 3 x 4 cm (aluminium only)	Market	Y	\$320.00	\$320.00
Ceramic/Aluminium (Black and White) - 5 x 7 cm	Market	Y	\$354.00	\$354.00
Ceramic/Aluminium (Black and White) - 6 x 8 cm	Market	Y	\$372.00	\$372.00
Ceramic/Aluminium (Black and White) - 7 x 9 cm	Market	Y	\$389.00	\$389.00
Ceramic/Aluminium (Black and White) - 8 x 10 cm	Market	Y	\$423.00	\$423.00
Ceramic/Aluminium (Colour) - 3 x 4 cm	Market	Y	\$411.00	\$411.00
Ceramic/Aluminium (Colour) - 5 x 7 cm	Market	Y	\$434.00	\$434.00
Ceramic/Aluminium (Colour) - 6 x 8 cm	Market	Y	\$468.00	\$468.00
Ceramic/Aluminium (Colour) - 7 x 9 cm	Market	Y	\$505.00	\$505.00
Ceramic/Aluminium (Colour) - 8 X 10 cm	Market	Y	\$525.00	\$525.00

## PLAQUES

Additional line of inscription - all plaques	Market	Y	\$48.00	\$50.50
Different paint colour - all plaques	Market	Y	\$91.50	\$96.00
Engraving of emblem/motif	Market	Y	\$77.50	\$81.00
Plaque accessories - includes basic chrome or bronze frame - all sizes; Milling - all sizes; Perpetual flowers (Arrow); Conical Vase - bronze or chrome	Market	Y	\$178.00	\$186.00
Refurbishment of plaques (bronze lawn plaque)	Market	Y	\$399.00	\$418.00
Refurbishment of plaque (bronze memorial plaque under 380 x 215mm) >1985	Market	Y	\$228.00	\$239.00
Tier One includes: Linished steel garden; bronze garden, Eternity leaf	Market	Y	\$258.00	\$270.00
Tier two includes: Bronze photoset, Bronze oval, Bronze wall (phoenix); Bronze bar border; Linished steel wall; Aluminium (silver or black); Bronze wall plaque (second insert-Arrow); Arrow Dual Lawn plaque (second insert); Star plaque	Market	Y	\$416.00	\$436.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## PLAQUES

Tier three includes: Bronze Mini Book of Life (second page); Phoenix or Arrow Book of Life (second page); Granite Walls (base plaque-no vase); Granite; Children's Beam Plaque; Plaque for Still Born Memorial Garden (Wollongong Cemetery -includes memorial site); Family Name Plaque	Market	Y	\$476.00	\$498.00
Tier four includes: Bronze Mini Book of Life (first page); Bronze Wall Plaque with vase (Arrow); Heritage Glass Plaque (110 x 75mm)	Market	Y	\$710.00	\$745.00
Tier five includes: Double Bronze Wall Plaque-first insert with vase (Arrow); Book Of Life- first page (Arrow); Standard Lawn Plaque; Teddy Bear/Train/Toybox design (children's plaques)	Market	Y	\$835.00	\$875.00
Tier six includes: Single Lawn Plaque with sculptured border; Phoenix Sculpture Series; Phoenix or Arrow Dual Lawn Plaque (base and first insert); Single Casting Book Plaque; Phoenix or Arrow Book of Life (first page and base)	Market	Y	\$950.00	\$995.00
Tier seven includes: Phoenix Sculpture Series (dual design)	Market	Y	\$1,190.00	\$1,245.00
Tier eight includes: Lasting Memorials - single plaque	Market	Y	\$1,790.00	\$1,875.00

## PROOFS

Photos or plaques - first proof free of charge - subsequent proofs (each)	Market	Y	\$37.50	\$72.00
---	--------	---	---------	---------

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## TRANSPORT SERVICES

### CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee)

Construction of Footpaths on Private Lands (excavate, waste disposal, prepare subgrade and lay new surface) excluding service adjustments.

Where not all components of the work are applicable (e.g. existing subgrade is adequate) the Civil Coordinator shall reduce the rate to determine the appropriate approved fee in accordance with the previous estimate.

Asphaltic concrete with brick headers (square metre rate)	Full	Y	\$317.00	\$332.00
Basalt pavers (Core street standard of the Public Domain Technical Manual) (square metre rate)	Full	Y	\$375.00	\$393.00
Oxide coloured concrete (square metre rate)	Full	Y	\$264.00	\$276.00

## PARKING FEES

### Surface Parking Areas

Thomas Street, Victoria Street, Rawson Street, Belmore Street, Keira Street, George Street, Auburn Street, Court Lane Wollongong CBD (Monthly).

Permanent Parking	Full	Y	\$107.00	\$112.00
Establishment Fee – Access card (permanent surface car parks)	Full	Y	\$36.50	\$110.00
Replacement access card, when the original card has been lost or stolen	Full	Y	\$86.00	\$90.00

### Administration Building Car Park (monthly)

Covered parking	Full	Y	\$153.00	\$160.00
Rooftop parking	Full	Y	\$107.00	\$112.00

### Metered Parking Charges

Note: The Inner City Parking Strategy 2010-2026, defines the inner city parking area and is available on Council's website.

Work Zone Parking - refer to S138 Roads Act listed under Application to Occupy a Roadway/Footpath - Occupation by other than Hoarding

1/2 hour, 1 hour, 2 hours, on-street and off-street parking within the inner city parking area (per hour pro rata)	Full	Y	\$1.00	\$1.10
3 hours and 4 hours on-street and off-street parking within the inner city parking area (per hour pro rata)	Full	Y	\$0.80	\$0.80
8 hours off-street parking within the inner city parking area (per hour pro rata)	Full	Y	\$0.60	\$0.60
Removal and re-installation of parking meters within construction zones (per meter)	Full	N	\$2,510.00	\$2,630.00
Holding deposit for damage to parking meter located within construction zone	Full	N	\$1,390.00	\$1,455.00
Replacement parking permit, when the original has been lost or stolen	Full	Y	\$86.00	\$90.00
Release of non-licensed vehicle from surface car parks	Full	Y	\$39.50	\$41.50

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CONTRIBUTION TO WORKS

Trimming of trees on Council land	Full	N	\$392.00	\$410.00
When compliant with approved Development Applications and in accordance with Tree Management Order Approval - per hour-minimum two hours.				
Residential Vehicular Crossing fee (excluding layback) – up to 10m2 (Plain concrete)	Full	Y	\$1,495.00	\$1,565.00
From rear of kerb crossing (layback) to property boundary. Only available in conjunction with closely associated works undertaken by Council - to be assessed by Civil Coordinator.				
Residential Vehicular Crossing – per square metre up to 10m2 (plain concrete)	Full	Y	\$134.00	\$140.00
In addition to the above fee for vehicular construction up to 10m2 - to be assessed by Civil Coordinator.				
Costs exclude service relocation.				
Residential Vehicular Crossing – greater than 10m2	Full	Y	The full cost of the residential driveway will be invoiced. Quote/cost estimate will be agreed with the proponent upon application. (POA)  <b>Last year fee</b> The full cost of the residential driveway will be invoiced. Quote/cost estimate will be agreed with the proponent upon application. (POA)	
Quote/cost estimate assessed and prepared by Civil Coordinator for the applicant. Agreement to be reached prior to works commencing.				
Costs exclude service relocation.				
Residential Kerb Crossing (layback only) – up to 5.6m wide (plain concrete)	Full	Y	\$1,495.00	\$1,565.00
Only available in conjunction with closely associated works undertaken by Council - to be assessed by Civil Coordinator.				
Costs exclude service relocation.				
Utility and service adjustments associated with residential vehicular/kerb crossing, road and footpath reinstatement works	Full	Y	Calculated as per Utility Authority pricing - POA  <b>Last year fee</b> Calculated as per Utility Authority pricing - POA	
To be assessed by Civil Coordinator in consultation with service authorities.				

## REINSTATEMENT OF ROAD AND FOOTPATH SURFACES

### Roads (per square metre) up to 10m2 - Minimum charge is 1m2

Surfaces within the Road Reserves (Asphaltic concrete or other) up to 10m2. (excavate temporary restoration, prepare subgrade and lay new surface material) – Minimum charge is 1m2, to be assessed by Civil Coordinator (Rate is per square metre)	Full	Y	\$830.00	\$870.00
---	------	---	----------	----------

### Roads greater than 10m2 - Minimum charge is 10 times rate above

Surfaces within the Road Reserves (Asphaltic concrete or other) greater than 10m2 (excavate temporary restoration, prepare subgrade and lay new surface material) – Full cost recovery of works, to be assessed by Civil Coordinator, minimum charge is 10 times square metre rate	Full	Y	<p>The full cost is calculated as per reinstatement costs</p> <p><b>Last year fee</b> The full cost is calculated as per reinstatement costs</p>	
--	------	---	--	--

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Footpaths up to 10m2

NOTES: Minimum area of restoration shall be in accordance with the requirements of the Guide to Codes and Practices for street openings. Footpaths Hard Surfaces (up to 10m2) has both a Minimum base fee and an additional square metre rate fee as costed in the relevant figures.

Footpaths Hard Surfaces Minimum Base fee (Concrete, pavers, asphaltic concrete or other) up to 10m2 (excavate temporary restoration, disposal, prepare subgrade and lay new surface material) – to be assessed by Civil Coordinator. Cost excludes service relocations. Please note that a further square metre rate fee is also applicable.	Full	Y	\$2,430.00	\$2,545.00
Footpaths Hard Surfaces Square Metre rate fee – to be added to the Minimum Base fee referred to in Footpaths Hard Surfaces (up to 10m2). To be assessed by Civil Coordinator. Cost excludes service relocations.	Full	Y	\$149.00	\$156.00
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m2, landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	Full	Y	The full cost is calculated as per reinstatement costs  <b>Last year fee</b> The full cost is calculated as per reinstatement costs	
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m2, landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	Full	Y	\$160.00	\$168.00

## REINSTATEMENT OF OTHER LAND, FENCING AND SERVICES

Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m2, landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	Full	Y	\$160.00	\$168.00
Fencing, stormwater services, major landscaping or other reinstatement works	Full	Y	The full cost is calculated as per reinstatement costs	
Full cost recovery of works, to be assessed by Civil Coordinator. Cost excludes service relocation.				

## DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS

NOTES: Council will be the sole body to erect signs

Application Fee	Full	Y	\$129.00	\$135.00
Erection on existing post (plus \$5.50 per letter in excess of twelve)	Full	Y	\$635.00	\$665.00
Erection on suitable post (plus \$5.50 per letter in excess of twelve)	Full	Y	\$870.00	\$910.00
Annual charge for rental and maintenance – per sign	Full	Y	\$130.00	\$136.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## AQUATIC SERVICES

### CORRIMAL AND DAPTO HEATED SWIMMING POOLS

Concession charges are available on presentation of current concession cards (Centrelink, Veteran Affairs, Seniors, Full Time Student). Concessions are issued to individual qualifying patrons and are not transferable. Valid identification must be produced at time of entry.

#### Swimming Clubs/South Coast and Tablelands Amateur Swimming Association Carnivals (50m Pool for maximum 5 hours)

Entry fees are additional.

#### Lane Hire (per lane per hour or part thereof)

Entry fees are additional.

### PORT KEMBLA POOL COMMUNITY ROOM HIRE

Meetings, training and presentations (per hour or part thereof - with a minimum booking payable of two hours)

### CONTINENTAL POOL COMMUNITY ROOM HIRE

Meetings, training and presentations (per hour or part thereof - with a minimum booking payable of two hours)

### BEACH HIRE

For the use of parks and playing fields - directly booked and managed by Registered Charities (Charity No. must be quoted), Church Groups, Ex-Services and Schools - a 100% discount will be applied if prior booking arrangements are made.

### Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)

Lane Hire - Main Pool (per lane, per hour, excl Helensburgh)	Subs	Y	\$52.00	\$54.50
Lane Hire - 25m Pool (per lane, per hour)	Subs	Y	\$26.00	\$27.00
Lane Hire - School Sport/Not-For-Profit Programs (per lane, per hour - only Schools within Wollongong LGA)	Subs	Y	\$12.50	\$13.00
Lane Hire - School Sport (per lane, per hour - outside Wollongong LGA)	Subs	Y	\$0.00	\$27.00
Lane Hire - Licensed swim program teaching (per lane, per hour)	Subs	Y	\$26.00	\$27.50
Main Pool Hire (per hour, excl Helensburgh)	Subs	Y	\$228.00	\$239.00
25m/Learner Pool Hire (per hour)	Subs	Y	\$0.00	\$150.00
Pool Hire - School Swimming Carnivals Within Wollongong LGA (up to 4 hours)	Subs	Y	\$163.00	\$170.00
Pool Hire - Swim Club Point Score (per hour)	Subs	Y	\$113.00	\$118.00
Pool Hire - School Swimming Carnivals Within Wollongong LGA (up to 8 hours)	Subs	Y	\$327.00	\$340.00
Lifeguard Hire (per hour, per lifeguard)	Subs	Y	\$0.00	\$60.00
Not-for-Profit or Community Room Hire (Per hour, Port Kembla and Continental Pool Only)	Subs	Y	\$41.50	\$43.50
Exclusive Pool Complex Hire for Private Activity	Subs	Y	\$1,525.00	\$1,595.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships

Adult Entry	Subs	Y	\$5.90	\$6.20
Child/Concession/Unemployed Entry	Subs	Y	\$4.00	\$4.20
Children under 5 years with adult supervision	Subs	Y		Free
				<b>Last year fee</b> Free
Carers/Companion Card Holders with paying adult/child	Subs	Y		Free
				<b>Last year fee</b> Free
Spectators per visit	Subs	Y	\$0.60	\$1.00
Adult actively supervising child under 5 years in pool	Subs	Y	\$2.90	\$3.00
Family Pass Entry	Subs	Y	\$20.00	\$21.00
School booking entry fee (entry fee for school booking within Wollongong LGA)	Subs	Y	\$3.30	\$3.50
Adult Entry - Unlimited Pass Out	Subs	Y	\$9.50	\$10.00
Child/Concession Entry - Unlimited Pass Out	Subs	Y	\$5.60	\$6.00
Family Entry - Unlimited Pass Out	Subs	Y	\$28.00	\$30.00
Adult - 25 Visit Pass	Subs	Y	\$131.00	\$137.00
Child/Concession - 25 Visit Pass	Subs	Y	\$74.00	\$84.00
Adult 3-month membership	Subs	Y	\$239.00	\$250.00
Child/Concession 3-month membership	Subs	Y	\$176.00	\$185.00
Use of Pool Inflatable	Subs	Y	\$5.70	\$6.00
Aquarobics - Adult	Subs	Y	\$17.50	\$18.50
Aquarobics 15 Visit pass (Adult)	Subs	Y	\$206.00	\$216.00
Aquarobics - Child/Concession	Subs	Y	\$11.50	\$12.00
Aquarobics 15 Visit Pass (Child/Concession)	Subs	Y	\$136.00	\$142.00

## Aquatic Services for Corrimal and Dapto Pools - Lane/Pool Hire and Entry Fee

Lane Hire 50m Pool (per lane, per hour)	Subs	Y	\$53.50	\$56.00
Lane Hire 25m/Learner Pool (per lane, per hour)	Subs	Y	\$26.50	\$27.50
Lane Hire - Licensed swim program teaching (per lane, per hour)	Subs	Y	\$44.00	\$46.00
Lane Hire - School/Education Department (Carnivals/Programming within Wollongong LGA)	Subs	Y		Entry Fee Only
				<b>Last year fee</b> Entry Fee Only
Lane Hire - School Sport/Not-For-Profit Programs (per lane, per hour - schools outside Wollongong LGA)	Subs	Y	\$13.00	\$13.50
25m/Learner Pool Hire (per hour)	Subs	Y	\$0.00	\$180.00
Pool Hire - Swim Club Point Score (per hour)	Subs	Y	\$141.00	\$148.00
No entry fee charged				
Exclusive Pool Complex Hire for Private Activity	Market	Y	\$0.00	\$1,760.00
50m Pool hire (per hour)	Subs	Y	\$280.00	\$305.00
Pool Hire - Swimming Carnivals - Not-For-Profit/Swim Club User Groups (per hour)	Subs	Y	\$70.50	\$81.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Aquatic Services Beach Services

Lifeguard Hire (per hour, per lifeguard)	Subs	Y	\$0.00	\$60.00
For the use of any beach for organised events	Subs	Y	\$189.00	\$200.00
Use of any beach for commercial activities	Subs	Y	\$1,695.00	\$1,775.00

## Aquatic Services - Promotional Charge

Promotional Charge - Promotional activities run from time to time will be subject to discounts on the existing fee or charge. The final fee or charge may be conditional on the promotions terms and conditions.	Subs	Y	Promotional Charge	Last year fee
--	------	---	--------------------	---------------

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## LEISURE SERVICES

Note: Fees are shown at the following rates:

Per Hour = p/h

Per Visit = p/v

Per Purchase = p/p

Peak (after 5pm Monday- Friday) = P

Off Peak (before 5pm Monday to Friday and Weekends) = OP

Members receive a 50% discount on badminton/table tennis/basketball/adult swim training.

## BEATON PARK LEISURE CENTRE

Concession charges are available on presentation of current concession cards (Centrelink, Veteran Affairs, Seniors, Full Time Student). Concessions are issued to individual qualifying patrons and are not transferable. Valid identification must be produced at time of entry.

### Facility Hire

Badminton/table tennis per court p/h	Market	Y	\$26.50	\$27.50
Badminton/table tennis per court p/h concession	Market	Y	\$23.00	\$24.00
Equipment Hire Badminton (1 piece), Table Tennis (up to 4 pieces)	Market	Y	\$4.40	\$4.60
Main Hall p/h – P	Market	Y	\$104.00	\$109.00
Main Hall p/h – OP	Market	Y	\$84.50	\$88.50
Main Hall p/h permanent	Market	Y	\$87.50	\$91.50
Main Hall – Not for Profit (8 hours)	Subs	Y	\$560.00	\$585.00
Activities Room p/h	Market	Y	\$74.50	\$78.00
Leisure Kidz p/h	Subs	Y	\$59.00	\$62.00
Meeting Room/Fitness Testing Room Hire p/h	Market	Y	\$17.00	\$18.00
Any school/not for profit group activity (pre-booked) – per person p/v Minimum 15	Subs	Y	\$9.40	\$9.90
Basketball – per person p/h	Full	Y	\$9.30	\$9.70

### Group Exercise/Circuit/Gymnasium

Carers/Companion Card Holders with paying adult are exempt

Adult p/v	Full	Y	\$21.50	\$22.50
Beaton Park - Lite Pace or Seniors classes – 15 visit	Subs	Y	\$110.00	\$115.00
Concession p/v	Subs	Y	\$17.00	\$18.00
Adult – 15 visit pass	Full	Y	\$246.00	\$258.00
Concession – 15 visit pass	Subs	Y	\$187.00	\$196.00
Lite Pace or Seniors classes – Adult p/v	Subs	Y	\$11.00	\$11.50
Lite Pace or Seniors classes – Concession p/v	Subs	Y	\$9.40	\$9.90
Multi Use p/v	Full	Y	\$31.50	\$33.00

### Client Services

Retail Stock	Full	Y	Recommended retail price
			Last year fee Recommended retail price

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Client Services

Retail Stock – Minimum (discount) rate (Management Use Only)	Full	Y		Cost Price  Last year fee Cost Price
Rehabilitation Services – as per SafeWork schedule of charges	Stat	Y	As per SafeWork Schedule of Charges	Last year fee As per SafeWork Schedule of Charges

## Individual Personal Training

60min Personal Training P	Market	Y	\$87.00	\$91.00
60min Personal Training OP/Member rate	Market	Y	\$83.50	\$87.50
5-pack 60min Personal Training P	Market	Y	\$394.00	\$413.00
5-pack 60min Personal Training OP/Member rate	Market	Y	\$374.00	\$392.00
10-pack 60min Personal Training P	Market	Y	\$745.00	\$780.00
10-pack 60min Personal Training OP/Member rate	Market	Y	\$705.00	\$740.00

## Group Personal Training

60min Group Personal Training (2-person) P	Market	Y	\$115.00	\$120.00
60min Group Personal Training (2-person) OP/Member rate	Market	Y	\$108.00	\$113.00
60min Group Personal Training (3-person) P	Market	Y	\$133.00	\$139.00
60min Group Personal Training (3-person) OP/Member rate	Market	Y	\$125.00	\$131.00
5-pack 60min Group Personal Training (2-person) P	Market	Y	\$515.00	\$540.00
5-pack 60min Group Personal Training (2-person) OP/Member rate	Market	Y	\$484.00	\$505.00
5-pack 60min Group Personal Training (3-person) P	Market	Y	\$595.00	\$625.00
5-pack 60min Group Personal Training (3-person) OP/Member rate	Market	Y	\$565.00	\$590.00
10-pack 60min Group Personal Training (2-person) P	Market	Y	\$980.00	\$1,025.00
10-pack 60min Group Personal Training (2-person) OP/Member rate	Market	Y	\$915.00	\$960.00
10-pack 60min Group Personal Training (3-person) P	Market	Y	\$1,200.00	\$1,255.00
10-pack 60min Group Personal Training (3-person) OP/Member rate	Market	Y	\$1,065.00	\$1,115.00
Private Coaching Licence Aqua/Track per trainer per month	Full	Y	\$75.50	\$79.00
Rehabilitation Licence – per organisation per year	Full	Y	\$675.00	\$705.00

## Membership

Ongoing Monthly Billing (direct debit – 3 month minimum term).	Market	Y	\$70.00	\$75.00
Monthly direct debit administration charge (third party service). Payable per DD membership	Subs	Y		At Cost  Last year fee At Cost
1 Month – No contract	Market	Y	\$97.50	\$102.00
12 months	Market	Y	\$975.00	\$1,020.00
12 month renewing member prior to expiry	Market	Y	\$825.00	\$865.00

## Concession Membership

25% discount off full price membership

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

### Concession Membership

12 months (on presentation of current Government concession or health care card)	Market	Y	\$730.00	\$765.00
--	--------	---	----------	----------

### Off Peak Membership (between 11am and 4pm and after 7.30pm)

Ongoing Monthly Billing (direct debit – 3 month minimum term) Existing members only.	Subs	Y	\$60.00	\$63.00
Monthly direct debit administration charge (third party service). Payable per DD membership	Subs	Y		At Cost
				Last year fee At Cost

### Child Minding

First Child Casual p/v	Subs	Y	\$8.60	\$9.00
First Child Member rate p/v	Subs	Y	\$5.50	\$5.80
Second and subsequent children p/v	Subs	Y	\$3.30	\$3.50
Per month direct debit (with membership)	Subs	Y	\$38.00	\$40.00

### Promotional Memberships

6 weeks	Market	Y	\$98.50	\$103.00
Minimum (discount) rate (Management Use Only) 1 visit	Subs	Y	\$1.00	\$1.10
Minimum (discount) rate (Management Use Only) 1 day	Subs	Y	\$1.00	\$1.10

### Corporate Memberships

Based on total employees with organisation.

Individual Membership: Per person, payable monthly via direct debit. 3 month minimum term applies. Minimum 10 employees taking up membership in order to qualify for this reduced rate	Full	Y	\$63.00	\$66.00
Instructed Classes per person (internal and external) minimum 15 participants	Full	Y	\$13.00	\$13.50
3 month Rehabilitation Membership	Full	Y	\$395.00	\$414.00

### Pool

Children under 5 years (preschool age) with adult supervision are exempt and Carers/Companion Card Holders with paying adult/child are exempt.

Adult p/v	Full	Y	\$7.20	\$7.50
Concession p/v	Subs	Y	\$4.20	\$4.40
Adult after Activity p/v	Full	Y	\$4.20	\$4.40
Concession after Activity p/v	Subs	Y	\$2.90	\$3.00
Family Pass p/v (2 adults, 2 children)	Subs	Y	\$19.00	\$20.00
Adult actively supervising children under 5 years in pool	Subs	Y	\$2.90	\$3.00
Swimming Competency Test	Full	Y	\$18.00	\$19.00
Pool Inflatable (including entry for participant and one parent/ guardian spectator)	Subs	Y	\$7.70	\$8.10
Adult – 25 visit pass	Full	Y	\$160.00	\$168.00
Concession – 25 visit pass	Subs	Y	\$92.50	\$97.00
Lane Hire p/h Monday – Sunday (entry not included)	Full	Y	\$44.00	\$46.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Pool

Pool Hire p/h Monday – Friday (entry included)	Full	Y	\$216.00	\$226.00
Pool Hire p/h Saturday (entry included)	Full	Y	\$321.00	\$336.00
Pool Hire p/h Sunday (entry included)	Full	Y	\$430.00	\$450.00
Swim Club Carnival Hire – pool per hour (entry not included)	Full	Y	\$71.00	\$74.50
Spectators p/v	Full	Y	\$1.00	\$1.10
Aquarobics – Adult p/v	Full	Y	\$18.50	\$19.50
Aquarobics – Concession p/v	Subs	Y	\$15.50	\$16.00
Aquarobics – Adult 15 visit pass	Full	Y	\$198.00	\$207.00
Aquarobics – Concession 15 visit pass	Subs	Y	\$156.00	\$163.00

## Swim School

Note: All Learn to Swim lessons cover appropriate tuition beginning with babies progressing through Levels 1 to 6 of the Learn to Swim Program. The object of all the following learn to Swim Lessons is to train individuals in personal aquatic survival skills.

Learn to Swim – the 1st child and adults per lesson (payable per term)	Market	N	\$18.50	\$20.50
Learn to Swim - Third and subsequent children -Per lesson (payable per term)	Market	N	\$17.00	\$18.00
Learn to Swim – Private Lessons – adults and children per lesson (payable per term)	Market	N	\$60.00	\$63.00
Learn to Swim – Private lessons – Adults and children with disability – per person (payable per term)	Subs	N	\$36.00	\$37.50
Swim Squads – per lesson (payable per term)	Market	Y	\$18.50	\$20.50
Swim Squads – Third and subsequent children -Per lesson (payable per term)	Market	Y	\$17.00	\$18.00
Swim Squads – Private Lessons – per lesson (payable per term)	Market	Y	\$60.00	\$63.00
Swim Squads – Private lessons – Adults and children with disability – per person (payable per term)	Subs	Y	\$36.00	\$37.50

## Aquatic Memberships

6 months	Market	Y	\$510.00	\$535.00
6 months – child	Market	Y	\$296.00	\$310.00
6 months – concession	Market	Y	\$433.00	\$453.00
12 months	Market	Y	\$880.00	\$920.00
12 months – child	Market	Y	\$496.00	\$520.00
12 months – concession	Market	Y	\$750.00	\$785.00
6 months – family (2 adults and 2 children)	Market	Y	\$880.00	\$920.00
12 months – family (2 adults and 2 children)	Market	Y	\$1,430.00	\$1,495.00
Adult – Sauna p/v	Market	Y	\$12.50	\$13.00
After activity – Sauna p/v	Full	Y	\$9.60	\$10.00
Concession – Sauna p/v	Full	Y	\$9.60	\$10.00
Sauna - 15 visit pass	Full	Y	\$150.00	\$157.00

## Kerryn McCann Athletic Centre

### Casual Trainer

Adult p/v	Full	Y	\$7.20	\$7.50
-----------	------	---	--------	--------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Casual Trainer

Concession p/v	Subs	Y	\$4.20	\$4.40
Spectator p/v	Subs	Y	\$1.00	\$1.10
Family Pass p/v (2 adults, 2 children)	Subs	Y	\$19.00	\$20.00

## Multi-Tickets

Track Pass monthly - Adult	Subs	Y	\$44.00	\$44.00
Track Pass monthly - Concession/Child	Subs	Y	\$33.00	\$33.00
Adult – 25 visit pass	Full	Y	\$160.00	\$168.00
Concession – 25 visit pass	Subs	Y	\$92.50	\$97.00

## Hire of Facility

Full day Schools – 7 hours (includes entry)	Full	Y	\$1,230.00	\$1,290.00
Full Day Regional and District – 7 hours (includes entry)	Full	Y	\$1,635.00	\$1,710.00
Half day – up to 3 1/2 hours (includes entry)	Full	Y	\$660.00	\$690.00
Cleaning Fee – per booking	Full	Y	\$156.00	\$163.00
Equipment Hire per booking (no set up) – Schools	Subs	Y	\$104.00	\$109.00
Equipment Hire per booking (no set up) – Regional and District	Subs	Y	\$156.00	\$163.00
Additional Lighting (back straight) – per hour	Full	Y	\$19.50	\$20.50

## LAKESIDE LEISURE CENTRE

Concession charges are available on presentation of current concession cards (Centrelink, Veteran Affairs, Seniors, Full Time Student). Concessions are issued to individual qualifying patrons and are not transferable. Valid identification must be produced.

Note: Fees are shown at the following rates:

Per Hour = p/h

Per Visit = p/v

Per Purchase = p/p

Peak (after 5pm Monday- Friday) = P

Off Peak (before 5pm Monday to Friday and Weekends) = OP

## Hire

Non-Members Tennis / Squash Peak per court per hour	Market	Y	\$22.00	\$23.00
Non-Members Tennis / Squash Off Peak per court per hour	Market	Y	\$16.50	\$17.50
Members – Tennis / Squash Peak per court per hour	Subs	Y	\$11.00	\$11.50
Members – Tennis / Squash Off Peak per court per hour	Subs	Y	\$7.70	\$8.10
Lakeside Tennis / Squash Club Members – Tennis / Squash per court per hour anytime	Subs	Y	\$11.00	\$11.50
Squash Round Robin – per person p/v	Subs	Y	\$5.50	\$5.80
Squash Competition per player	Stat	Y	As per Squash Illawarra Schedule of Fees	
			Last year fee As per Illawarra Squash Association Schedule of Fees	

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Tennis Competition - per Court

Note: coaching fees are subject to a minimum of two hours.

Midweek p/h	Subs	Y	\$27.50	\$29.00
Night p/h	Subs	Y	\$38.50	\$40.50
Saturday – Juniors p/h	Subs	Y	\$18.50	\$19.50
Saturday – Seniors p/h	Subs	Y	\$28.00	\$29.50
WDTA Competition p/h	Subs	Y	\$49.50	\$52.00
Coaching Fees (per court per hour)	Subs	Y	\$9.60	\$10.00
Racquet Hire – 1 piece	Full	Y	\$4.40	\$4.60
Ball Hire	Full	Y	\$1.10	\$1.20
Any School or not for profit group Activities (booked) – per student – minimum 15	Subs	Y	\$9.40	\$9.90
Meeting Room/Fitness Testing Room Hire p/h	Full	Y	\$17.00	\$18.00

## Group Exercise/Gymnasium

Carers/Companion Card Holders with paying adult are exempt.

Adults p/v	Full	Y	\$21.50	\$22.50
Concession p/v	Subs	Y	\$17.00	\$18.00
Adult – 15 visit pass (use at Lakeside only)	Full	Y	\$224.00	\$235.00
Concession – 15 visit pass (use at Lakeside only)	Subs	Y	\$163.00	\$171.00
Lite Pace or Seniors Class p/v	Subs	Y	\$9.40	\$9.90
Lite Pace or Seniors Classes – 15 visit pass	Subs	Y	\$110.00	\$115.00
Multi Use p/v	Subs	Y	\$31.50	\$33.00
Retail Stock	Full	Y	Recommended Retail Price	
			Last year fee	
			Recommended Retail Price	
Retail Stock – Minimum (discount) rate (Management Use Only)	Full	Y	Cost Price	
			Last year fee	
			Cost Price	

## Membership

Ongoing Monthly Billing (direct debit – 3 month minimum term).	Market	Y	\$70.00	\$75.00
Monthly direct debit administration charge (third party service). Payable per DD membership	Subs	Y	At Cost	
			Last year fee	
			At Cost	
1 Month – No contract	Market	Y	\$97.50	\$102.00
12 months	Market	Y	\$975.00	\$1,020.00
12 months renewing member	Market	Y	\$825.00	\$865.00

## Off Peak Membership (between 11am and 4.30pm and after 7.30pm)

Ongoing Monthly Billing (direct debit – 3 month minimum term).Existing members only	Subs	Y	\$60.00	\$63.00
Monthly direct debit administration charge (third party service). Payable per DD membership	Subs	Y	At Cost	
			Last year fee	
			At Cost	

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Promotional Memberships

6 weeks	Subs	Y	\$98.50	\$103.00
Minimum (discount) rate (Management Use Only) 1 visit	Subs	Y	\$1.00	\$1.10
Minimum (discount) rate (Management Use Only) 1 day	Subs	Y	\$1.00	\$1.10

## Membership Concession

25% discount off full price membership

12 months	Subs	Y	\$755.00	\$765.00
-----------	------	---	----------	----------

## Family Membership (living at same address only)

20% discount off full membership

## Individual Personal Training

60min Personal Training P	Full	Y	\$87.00	\$91.00
60min Personal Training OP/Member rate	Full	Y	\$83.50	\$87.50
5-pack 60min Personal Training P	Full	Y	\$394.00	\$413.00
5-pack 60min Personal Training OP/Member rate	Full	Y	\$374.00	\$392.00
10-pack 60min Personal Training P	Full	Y	\$745.00	\$780.00
10-pack 60min Personal Training OP/Member rate	Full	Y	\$705.00	\$740.00
Rehabilitation Licence – per organisation per year	Full	Y	\$377.00	\$395.00
Rehabilitation Services – As per SafeWork schedule of charges	Stat	Y	As per SafeWork Schedule of Charges	
			Last year fee As per SafeWork Schedule of Charges	

## Child Minding

First Child casual p/v	Subs	Y	\$7.90	\$8.30
First Child Member rate p/v	Subs	Y	\$5.50	\$5.80
Second and subsequent children p/v	Subs	Y	\$3.30	\$3.50
Per month direct debit (with membership)	Subs	Y	\$38.00	\$40.00

## Corporate Memberships

Based on total employees with organisation.

Company Membership: Fee applies per 50 employees within the organisation, payable monthly by the organisation.	Full	Y	\$449.00	\$470.00
Individual Membership: Per person, payable monthly via direct debit. 3 month minimum term applies. Minimum 10 employees taking up membership in order to qualify for this reduced rate	Full	Y	\$63.00	\$66.00
Instructed Classes per person (internal and external) minimum 15 participants	Full	Y	\$13.00	\$13.50
3 month Rehabilitation Membership	Full	Y	\$395.00	\$414.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## RUSSELL VALE GOLF COURSE

Note: For all Public Holidays, weekend rates will apply.

Organised Charity Events – Mid week	Market	Y	\$24.50	\$25.50
Organised Charity Events – Weekends	Market	Y	\$27.00	\$28.50
Monday Promotional Rate (all day)	Market	Y	\$16.50	\$17.50
Sunday Promotional Rate (after 1 pm) 18 holes	Market	Y	\$18.50	\$19.50
Structured School Golf Clinic (up to 5 holes)	Market	Y	\$5.60	\$5.90
Golf Club student Member Practice Round (maximum 5 holes)	Subs	Y	\$5.60	\$5.90
9 Holes - Low Demand period	Subs	Y	price range \$11.50 - \$15.50 Last year fee price range \$11.00 - \$15.00	
18 Holes - Low Demand period	Subs	Y	price range \$17.50 - \$26.50 Last year fee price range \$16.50 - \$25.50	
Spring and Summer Promotion	Subs	Y	\$18.50	\$19.50

## Social Weekday 9 Holes

Adult	Market	Y	\$22.00	\$24.00
Junior Rate (21 and under)	Market	Y	\$11.00	\$12.00
Pensioner	Market	Y	\$15.50	\$16.50
Organised School Sport	Market	Y	\$11.00	\$12.00

## Social Weekday 18 Holes

Adult	Market	Y	\$26.00	\$28.00
Junior Rate (21 and under)	Market	Y	\$11.00	\$12.00
Pensioner	Market	Y	\$17.00	\$18.00
Twilight Promotion (after 3:00pm during Daylight Saving)	Market	Y	\$18.00	\$19.00

## Social Weekend 9 Holes

Adult	Market	Y	\$25.50	\$27.00
Junior Rate (21 and under)	Market	Y	\$11.00	\$12.00
Pensioner	Market	Y	\$20.00	\$21.50

## Social Weekend 18 Holes

Adult	Market	Y	\$31.00	\$33.00
Junior Rate (21 and under)	Market	Y	\$15.50	\$17.00
Pensioner	Market	Y	\$24.50	\$26.00

## Club Competition 9 Holes

Adult	Market	Y	\$18.00	\$19.00
Junior Rate (21 and under)	Market	Y	\$11.00	\$12.00
Pensioner and Veterans	Market	Y	\$15.00	\$16.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Club Competition 18 Holes

Adult	Market	Y	\$22.50	\$24.00
Junior Rate (21 and under)	Market	Y	\$14.50	\$16.00
Pensioner and Veterans	Market	Y	\$18.00	\$19.00

## Pre Purchase Passes

Passes may be shared within family household members.

### 12 Month - 100 games

The Ultimate (Adult)	Market	Y	\$1,315.00	\$1,375.00
The Junior (21 and under)	Market	Y	\$785.00	\$820.00
The Legend (Pensioner)	Market	Y	\$1,045.00	\$1,095.00
The After3 (access after 3pm)	Market	Y	\$805.00	\$845.00

### 12 Month - 50 Game

The Flexi Adult	Market	Y	\$780.00	\$815.00
The Flexi Junior (21 and under)	Market	Y	\$448.00	\$469.00
The Flexi Pensioner	Market	Y	\$635.00	\$665.00
The Midweek (Monday-Friday)	Market	Y	\$635.00	\$665.00
The Midweek Plus (Monday-Friday and Sunday at Sunday Promotional rate)	Market	Y	\$680.00	\$710.00
The Winter Warrior (All Days – April to October only)	Market	Y	\$540.00	\$565.00

### 1 Month - unlimited games

The Taster (only used once within each calendar year)	Market	Y	\$113.00	\$118.00
---	--------	---	----------	----------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## PARKS AND SPORTFIELDS

All sports fields (Athletics, Aussie Rules, Baseball, Concrete and Synthetic Cricket Wickets for non ICA use, Hockey, Rugby League, Rugby Union, Soccer, Softball, Social) are hired PER HOUR OR PART THEREOF - WITH A MINIMUM OF TWO HOUR BOOKING.

Note: Schools from outside Council area are subject to normal booking fees.

Sports Coaching Clinics (per hour/per field)	Subs	Y	\$47.50	\$49.50
Note: Sports Coaching Clinics are not subject to minimum of two hours.				
Use of Sportsfield Lighting (50 Lux) per hour / per field	Subs	Y	\$12.00	\$12.50
Use of Sportsfield Lighting (100 Lux) per hour / per field – (minimum 2 hours)	Subs	Y	\$16.00	\$17.00

## COMPETITION

Junior Bookings applicable for Under 18s.

### Cricket Illawarra (per hour/per field)

Turf (Inclusive of Monday to Saturday Use)	Subs	Y	\$60.00	\$63.00
No cancellations for bookings and no retrospective cancellation or changes.				
Turf – Schools (subject to availability)	Subs	Y	\$60.00	\$63.00
No cancellations for bookings and no retrospective cancellation or changes.				
Concrete/Synthetic – Senior	Subs	Y	\$28.00	\$29.50
No cancellations for bookings and no retrospective cancellation or changes.				
Concrete/Synthetic – Junior	Subs	Y	\$23.00	\$24.00
No cancellations for bookings and no retrospective cancellation or changes.				
Booking of turf wicket for Sunday and Public Holiday use.	Subs	Y	\$710.00	\$745.00
No cancellations for bookings and no retrospective cancellation or changes.				

### Netball (per hour/per court)

Senior	Subs	Y	\$9.00	\$9.40
No cancellations for bookings and no retrospective cancellation or changes.				
Junior	Subs	Y	\$7.20	\$7.50
No cancellations for bookings and no retrospective cancellation or changes.				

### Rugby League (per hour/per field)

Junior – Mini	Subs	Y	\$9.90	\$10.50
No cancellations for bookings and no retrospective cancellation or changes.				
Junior – Mod	Subs	Y	\$15.00	\$15.50
No cancellations for bookings and no retrospective cancellation or changes.				

### Touch (per hour/per field)

Senior	Subs	Y	\$24.00	\$25.00
No cancellations for bookings and no retrospective cancellation or changes.				

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

### Touch (per hour/per field)

Junior (under 18)	Subs	Y	\$9.90	\$10.50
No cancellations for bookings and no retrospective cancellation or changes.				

### All Other Sports not specifically mentioned

Senior – per hour/per field	Subs	Y	\$48.50	\$51.00
No cancellations for bookings and no retrospective cancellation or changes.				
Junior – per hour/per field	Subs	Y	\$21.50	\$22.50
No cancellations for bookings and no retrospective cancellation or changes.				

## TRAINING

### Netball (per hour/per court)

Senior	Subs	Y	\$1.00	\$1.50
Junior	Subs	Y	\$0.80	\$1.00

### All Other Sports not specifically mentioned (per hour/per field)

Senior	Subs	Y	\$23.00	\$24.00
No cancellations for bookings and no retrospective cancellation or changes.				
Junior	Subs	Y	\$2.20	\$2.30

## PERMITS FOR CIRCUSES, RODEOS AND TRAVELLING SHOWS

### On Public Land

Park Hire per day	Subs	Y	\$945.00	\$990.00
Bond to be lodged to cover damage, if any	Subs	N	\$8,000.00	\$8,375.00

## PARKS AND RESERVES

For the use of parks and playing fields - directly booked and managed by Registered Charities (Charity No. must be quoted), Church Groups, Ex-Services and Schools - a 100% discount will be applied if prior booking arrangements are made.

For the use of parks for organised picnics involving 50 or more persons (per day)	Subs	Y	\$190.00	\$199.00
Use of parks for wedding ceremonies (bookings on a per hour basis)	Subs	Y	\$190.00	\$199.00
Erection of marquee or jumping castle	Subs	Y	\$190.00	\$199.00
Stuart Park – bookings for picnics in excess of 100 people	Subs	Y	\$380.00	\$398.00
Use of power within a park or reserve (per day)	Subs	Y	\$150.00	\$157.00
Damage/Garbage Deposit (excluding carnivals and designated special events)	Subs	N	\$379.00	\$397.00
Commercial Advertising/Promotion at Parks (per full day)	Subs	Y	\$1,695.00	\$1,775.00
Commercial Advertising/Promotion at Parks (maximum four hours)	Subs	Y	\$750.00	\$785.00
Mechanical Ride Fee (including use of electricity)	Subs	Y	\$170.00	\$178.00
Access Bond – general	Subs	N	\$2,240.00	\$2,345.00
Key Deposits – Refundable	Subs	N	\$100.00	\$100.00
Access Bond - Development Approval Works	Subs	N	\$5,600.00	\$5,865.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Hire of Portable Grandstands

Weekly hire of portable grandstand-seating per unit	Subs	Y	\$74.00	\$77.50
Bond - 1 to 6 units	Subs	N	\$415.00	\$435.00
Bond - 7 to 12 units	Subs	N	\$840.00	\$880.00

## SPECIAL EVENTS (incorporating public participation)

Tier description/classifications are in accordance with Wollongong Major Event Strategy.

### Tier 1 Signature Events

Tier 1 – Park Hire (per day)	Subs	Y	\$4,480.00	\$4,690.00
Tier 1 – Bump In (Setup)/Bump Out (Removal) (per day)	Subs	Y	\$2,225.00	\$2,330.00
Tier 1 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – four hours maximum)	Subs	Y	\$1,110.00	\$1,160.00
Tier 1 – Damage/Garbage Bond (per event)	Subs	N	\$15,150.00	\$15,860.00

### Tier 2 Major Events

Tier 2 – Park Hire (per day)	Subs	Y	\$2,215.00	\$2,320.00
Tier 2 – Park Hire (per 1/2 day – four hours maximum)	Subs	Y	\$1,115.00	\$1,165.00
Tier 2 – Bump In (Setup)/Bump Out (Removal) (per day)	Subs	Y	\$1,115.00	\$1,165.00
Tier 2 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – four hours maximum)	Subs	Y	\$555.00	\$580.00
Tier 2 – Damage/Garbage Bond (per event)	Subs	N	\$8,295.00	\$8,685.00

### Tier 3 Regional Events

Tier 3 – Park Hire (per day)	Subs	Y	\$755.00	\$790.00
Tier 3 – Park Hire (per 1/2 day – four hours maximum)	Subs	Y	\$379.00	\$397.00
Tier 3 – Bump In (Setup)/Bump Out (Removal) (per day)	Subs	Y	\$379.00	\$397.00
Tier 3 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – four hours maximum)	Subs	Y	\$189.00	\$198.00
Tier 3 – Damage/Garbage Bond (per event)	Subs	N	\$4,150.00	\$4,345.00

### Tier 4 Local Community Events

Tier 4 – Park Hire (per day)	Subs	Y	\$189.00	\$198.00
Tier 4 – Bump In (Setup)/Bump Out (Removal) (per day)	Subs	Y	\$94.50	\$99.00
Tier 4 – Damage/Garbage Bond (per event)	Subs	N	\$1,405.00	\$1,470.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## TOURIST PARKS

### BULLI, CORRIMAL AND WINDANG BEACH TOURIST PARKS

#### Extra Charges

Additional Vehicle - Disability Parking Permit Holder (Permit to be displayed and vehicle parked within site boundary) – per night	Subs	Y	\$0.00	\$0.00
Rubbish Removal – left behind by occupant	Full	Y		At cost
				<b>Last year fee</b>
Extra persons – unpowered and powered (5-17 years) – per night	Market	Y	\$18.00	\$18.00
Extra persons – unpowered and powered (5-17 years) – per night (Off Season Only – maximum of two extra persons per site)	Market	Y		Free
				<b>Last year fee</b>
				Free
Extra persons – unpowered and powered (18 years and over) – per night	Market	Y	\$25.00	\$25.00
Additional car/trailer/boat per site (no more than one of either per site) – per night	Market	Y	\$17.00	\$18.00
Additional car/trailer/boat per week per site ( no more than one of either per site)	Market	Y	\$84.00	\$88.00
Late check out (conditions apply) up to 4pm	Market	Y	50% of Equivalent Nightly Rate	
				<b>Last year fee</b>
				50% of Equivalent Nightly Rate
Late check out (conditions apply) after 4pm	Market	Y		Full Nightly Rate
				<b>Last year fee</b>
				Full Nightly Rate
Costs associated replacement of broken and lost keys and lock replacement. (Minimum Fee)	Market	Y	\$23.00	\$24.00
Cabin and Site Booking Deposit - Year round	Market	Y		Equivalent Nightly Rate
				<b>Last year fee</b>
				Equivalent Nightly Rate
Cancellation Fee – Notification less than 14 days prior to arrival (except on/peak season)	Market	Y		Equivalent Nightly Rate
				<b>Last year fee</b>
				Equivalent Nightly Rate
On/Peak Season Cancellation Fee – Notification within 8 weeks and until 15 days prior to arrival	Market	Y		Equivalent Nightly Rate
				<b>Last year fee</b>
				Equivalent Nightly Rate
On/Peak Season Cancellation Fee – Notification within 14 days prior to arrival	Market	Y		Full Cost of Booking
				<b>Last year fee</b>
				Full Cost of Booking
Property Damage or Cleaning Charge (minimum fee) – (Costs associated with repair/replacement of property or extra cleaning and/or restoration when a cabin or site is left in an unreasonable condition and/or for smoke removal and/or for unauthorised animals within cabin) minimum fee up to cost price	Full	Y	\$224.00	\$235.00
Breach Charge – (costs associated with required rectification necessitated by breaches of Park Rules and/or conditions of occupation)	Full	Y		At Cost
				<b>Last year fee</b>
				At Cost

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Extra Charges

Sale and Hire Charge – (for sale/hire of items such as ice, beach towels, board games etc.)	Subs	Y	\$3.50 to \$128.00	<b>Last year fee</b> \$3.00 to \$122.00
Weekly Servicing of Cabins (minimum 7 nights) – per service (mid-stay clean and linen change)	Market	Y	Free	<b>Last year fee</b> Free
Metered Electricity Usage	Full	Y	At Cost	<b>Last year fee</b> At Cost
Metered Water Usage	Full	Y	At Cost	<b>Last year fee</b> At Cost
Single Use of Park Amenities Block – per person	Market	Y	\$4.00	\$5.00
Day Use of Park Amenities Block – per person	Market	Y	\$7.00	\$8.00
Priority Early Check-in (conditions apply) Guaranteed 12:00pm check-in or earlier as available	Market	Y	25% of Equivalent Nightly Rate	<b>Last year fee</b> 25% of Equivalent Nightly Rate
Mid Stay Cabin Clean and Linen Change – per service (mid-stay clean and linen change)	Market	Y	\$67.00	\$70.00
Mid Stay Linen Change – per service (linen swap only)	Market	Y	\$32.00	\$33.50
Non Guest use of Dump Point – per use	Market	Y	\$5.00	\$6.00

## Function Hall Hire - Bulli Beach Tourist Park

Includes use of video and audio equipment and kitchenette (Not to be used for accommodation, closed between 10pm and 6am)

1 to 6 hours – per hour (maximum of 6 hours charged in a 24 hour period)	Market	Y	\$42.00	\$44.00
Full Day Hire – (6 or more hours in a 24 hour period)	Market	Y	\$218.00	\$228.00

## Discounts, Promotions and online bookings

Promotional Rate - Year Round - Maximum discount percentage, calculated per stay	Market	Y	Maximum 30%	<b>Last year fee</b> Maximum 30%
Wollongong City Tourist Parks - Loyalty Member Rate - Year Round	Market	Y	Maximum 10%	<b>Last year fee</b> Maximum 10%
Corporate/Group Rate - Year Round	Market	Y	Maximum 10%	<b>Last year fee</b> Maximum 10%
Online booking surcharge	Market	Y	Maximum 20% on nightly direct rate	<b>Last year fee</b> Maximum 20% on nightly direct rate

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CARAVAN AND CAMPING AREAS (MAXIMUM PER SITE, 8 PERSONS)

### ON SEASON - including one car and/or caravan/trailer/tent

NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend

Unpowered site – per night (2 persons)	Market	Y	\$54.00	\$56.50
Powered site – per night (2 persons)	Market	Y	\$66.00	\$69.00
Drive through powered site – per night (2 persons)	Market	Y	\$76.00	\$79.50
Ensuite site – per night (2 persons)	Market	Y	\$110.00	\$115.00

#### Seniors Card Holder Discount

2 persons (unpowered site) – per night	Market	Y	\$44.00	\$46.00
2 persons (powered site) – per night	Market	Y	\$54.00	\$56.50
Drive through powered site – per night (2 persons)	Market	Y	\$60.00	\$66.00
2 persons (ensuite site) – per night	Market	Y	\$87.00	\$91.00

### SHOULDER SEASON - including one car and/or caravan/trailer/tent

Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)

Maximum 30% discount may be applied as per Discounting Policy.

Unpowered site – per night (2 persons)	Market	Y	\$44.00	\$46.00
Powered site – per night (2 persons)	Market	Y	\$53.00	\$55.50
Drive through powered site – per night (2 persons)	Market	Y	\$59.00	\$65.00
Ensuite site – per night (2 persons)	Market	Y	\$87.00	\$91.00

#### Seniors Card Holder Discount

2 persons (unpowered site) – per night	Market	Y	\$34.00	\$36.00
2 persons (powered site) – per night	Market	Y	\$44.00	\$46.00
Drive through powered site – per night (2 persons)	Market	Y	\$47.00	\$55.00
2 persons (ensuite site) – per night	Market	Y	\$69.00	\$76.00

### OFF SEASON - including one car and/or caravan/trailer/tent

First day to second last day of NSW Department of Education School Terms

Maximum 30% discount may be applied as per Discounting Policy.

Unpowered site – per night (2 persons)	Market	Y	\$35.00	\$36.00
Powered site – per night (2 persons)	Market	Y	\$44.00	\$46.00
Drive through powered site – per night (2 persons)	Market	Y	\$50.00	\$55.00
Ensuite site – per night (2 persons)	Market	Y	\$72.00	\$76.00

#### Seniors Card Holder Discount

2 persons (unpowered site) – per night	Market	Y	\$28.00	\$29.50
2 persons (powered site) – per night	Market	Y	\$36.00	\$38.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

### Seniors Card Holder Discount

Drive through powered site – per night (2 persons)	Market	Y	\$39.00	\$46.00
2 persons (ensuite site) – per night	Market	Y	\$58.00	\$60.50

## OCCUPATION FEE FOR HOLIDAY VANS

The annual fee is to be paid in four equal instalments. Occupation fees are payable in advance on the first day of every quarter (1 July, 1 October, 1 January, and 1 April), the final quarter being 1 April.

Council may give notice of termination of an occupation agreement if the occupant fails to pay the occupation fees in accordance with Term 11 of the agreement.

Alternatively, a discount of 2.5% is available to an occupant who pays the annual fee as a lump sum by the due date of the first quarter fees, commencing 1 July.

The fee is set by Council on an annual basis and is applicable for the period 1 July to 30 June.

Continued occupation of site after termination (Holiday Vans) – storage fee	Full	Y	Fee to accrue at daily rate of occupation fees until site is cleared.	
			Last year fee	
Powered Sullaged Sites	Market	N	\$6,835.00	\$7,155.00
Maximum of 8 persons per site				
Administration Fee – Transfer of an existing occupation agreement, execution of a new occupation agreement or for document preparation for NSW Civil and Administrative Tribunal for abandoned goods	Market	Y	\$615.00	\$645.00
Late Fee – for failure to pay occupation fees in accordance with Term 11	Market	Y	\$167.00	\$175.00
Air Conditioner Levy – per annum (payable with first instalment of occupation fees or payable pro-rata if air conditioning installed after 1 July)	Market	Y	\$89.50	\$93.50
Removal Fee for caravan, annex and concrete slab - minimum fee up to cost price	Full	Y	\$2,800.00	\$2,930.00
Additional Parking Space – allocation of an additional parking space to that provided on designated site of occupation.	Market	Y	\$1,225.00	\$1,285.00

## ON-SITE ACCOMMODATION

### ON SEASON - ALL Parks (Direct Rate) - per cabin basis

#### NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend

3 Bedroom Cabin - Sleeps 6	Market	Y	\$393.00	\$411.00
2 Bedroom Cabin - Sleeps 6	Market	Y	\$353.00	\$370.00
2 Bedroom Family Cabin - Sleeps 6	Market	Y	\$317.00	\$332.00
2 Bedroom Cabin - Sleeps 5	Market	Y	\$317.00	\$332.00
2 Bedroom Cabin - Sleeps 4	Market	Y	\$289.00	\$303.00
1 and 2 Bedroom Cabin - Sleeps 4	Market	Y	\$246.00	\$258.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

### SHOULDER SEASON - ALL PARKS (Direct Rate) - per cabin basis

Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)

Maximum 30% discount may be applied as per Discounting Policy.

3 Bedroom Cabin - Sleeps 6	Market	Y	\$320.00	\$335.00
2 Bedroom Cabin - Sleeps 6	Market	Y	\$279.00	\$292.00
2 Bedroom Family Cabin - Sleeps 6	Market	Y	\$257.00	\$269.00
2 Bedroom Cabin - Sleeps 5	Market	Y	\$257.00	\$269.00
2 Bedroom Cabin - Sleeps 4	Market	Y	\$234.00	\$245.00
1 and 2 Bedroom Cabin - Sleeps 4	Market	Y	\$201.00	\$210.00

### OFF SEASON - ALL PARKS (Direct Rate) - per cabin basis

First day to second last day of NSW Department of Education School Terms

Maximum 30% discount may be applied as per Discounting Policy.

3 Bedroom Cabin - Sleeps 6	Market	Y	\$268.00	\$281.00
2 Bedroom Cabin - Sleeps 6	Market	Y	\$234.00	\$245.00
2 Bedroom Family Cabin - Sleeps 6	Market	Y	\$211.00	\$221.00
2 Bedroom Cabin - Sleeps 5	Market	Y	\$211.00	\$221.00
2 Bedroom Cabin - Sleeps 4	Market	Y	\$192.00	\$201.00
1 and 2 Bedroom Cabin - Sleeps 4	Market	Y	\$165.00	\$173.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## PROPERTY SERVICES

### GRAZING RIGHTS LICENCE FEES

Per horse per week	Market	Y	\$29.50	\$31.00
--------------------	--------	---	---------	---------

### LEASES/LICENCES/APPROVALS

Application Fee – New applications Commercial Leases and Licences (excluding Outdoor Dining and Fitness Trainers)	Subs	Y	\$356.00	\$373.00
Administration Fee – Assignment/variations	Subs	Y	\$565.00	\$820.00
Valuation fee (excluding rent reviews and renewals)	Subs	Y		At cost
				Last year fee At cost
Interest Payable Default by Lessees and Licensees	Stat	N	Maximum % as per legislation subject to change	
				Last year fee Maximum % as per legislation subject to change
The rate of interest is set by Council but must not exceed the rate specified for the time being by the Minister by Notice in the Government Gazette.				
Environment Management Charge - per unit/patron per unit/patron (as applicable).	Subs	Y	\$4.00	\$4.20

### PREPARATION OF LEASE AND LICENCE AGREEMENTS

Land Registry Services Registration Fees	Full	Y		At Cost
				Last year fee At Cost
PEXA Registration Fee	Full	Y		At Cost
				Last year fee At Cost
Community and Sporting Groups (not for profit organisations excluding Community Gardens)	Subs	Y	\$208.00	\$218.00
Preparation of Agreement for Lease/Lease	Subs	Y	\$1,385.00	\$1,450.00
Commercial Licence Preparation Fee	Subs	Y	\$1,025.00	\$2,530.00
Approvals/Consents Under Roads Act	Subs	N	\$285.00	\$298.00
Section 2.20 Licence (Crown Land)	Subs	Y	\$345.00	\$361.00
Short Term Licence (under Section 46(3) (Community Land)	Subs	Y	\$346.00	\$362.00
Commercial Trainers Licence Preparation Fee	Subs	Y	\$346.00	\$362.00
Assignment and/or variation of existing agreements	Subs	Y	\$505.00	\$1,890.00
Assessment Fee - Short term Licence – more than 45 days notice	Full	Y	\$359.00	\$376.00
Assessment Fee – Urgent Request - Short term Licence – 45 days or less notice	Full	Y	\$725.00	\$760.00

### COMMUNITY AND SPORTING GROUPS LEASES/LICENCES

Lease/Licence Annual Fee	Subs	Y	\$810.00	\$850.00
Community Garden and Museums	Subs	Y	\$137.00	\$143.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## FEES FOR COMMERCIAL LEASED PREMISES

Backflow Protection Service for Boundary and Zone Devices – Annual – per device per year	Market	N	\$131.00	\$137.00
Temperature Control Devices, 6 monthly – per device per year	Market	Y	\$296.00	\$310.00
Emergency and Exit Lights, 6 monthly – per building per year	Market	Y	\$580.00	\$605.00
Fire Service Testing, several different testing requirements – per year	Market	Y	\$2,945.00	\$3,085.00
Testing and Tagging, different frequencies – per hour	Market	Y	\$116.00	\$121.00
Gas appliance testing and servicing – per year	Market	Y	\$815.00	\$855.00

## ROAD CLOSURE FEES

Road Status Search Fee	Full	N	At Cost	Last year fee At Cost
Valuation Fee	Full	N	At Cost	Last year fee At Cost

## SALE OF COMMUNITY LAND

Valuation Fee	Full	Y	at cost	Last year fee at cost
Application Fee (excluding reclassification costs)	Full	Y	\$2,630.00	\$2,755.00

## EASEMENTS

Application Fee for Creation of Easement over Council Owned or Managed Land	Full	Y	\$2,570.00	\$2,690.00
Valuation Report for Creation of Easement over Council Owned or Managed Land	Market	Y	Valuation Fee - At Cost	Last year fee Valuation Fee - At Cost
Compensation Payable – Creation of Easement over Council Owned or Managed Land	Market	N	As per Valuation report	Last year fee As per Valuation report
Application Fee for Extinguishment of Council Easement over Private Land	Full	Y	\$2,570.00	\$2,690.00
Valuation Report for Extinguishment of Council Easement over Private Land	Market	Y	Valuation Fee - At Cost	Last year fee Valuation Fee - At Cost
Compensation Payable – Extinguishment of Council Easement over Private Land	Market	N	As per Valuation report	Last year fee As per Valuation report

## FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE

Zone A – Band 1 (3 to 10 participants)	Market	Y	\$1,970.00	\$2,065.00
Zone A – Band 2 (11 to 18 participants)	Market	Y	\$3,625.00	\$3,795.00
Zone A – Band 3 (19 to 36 participants)	Market	Y	\$7,250.00	\$7,590.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE

Zone A – Band 4 (37 to 54 participants)	Market	Y	\$10,875.00	\$11,385.00
Zone B – Band 1 (3 to 10 participants)	Market	Y	\$1,245.00	\$1,305.00
Zone B – Band 2 (11 to 18 participants)	Market	Y	\$2,250.00	\$2,355.00
Zone B – Band 3 (19 to 36 participants)	Market	Y	\$4,500.00	\$4,710.00
Zone B – Band 4 (37 to 54 participants)	Market	Y	\$6,755.00	\$7,070.00
Zone C – Band 1 (3 to 10 participants)	Market	Y	\$1,620.00	\$1,695.00
Zone C – Band 2 (11 to 18 participants)	Market	Y	\$2,285.00	\$2,390.00
Zone C – Band 3 (19 to 36 participants)	Market	Y	\$3,145.00	\$3,295.00
Zone C – Band 4 (37 to 54 participants)	Market	Y	\$4,730.00	\$4,950.00
Licence Fee – Mobile Fitness Trainers (3 clients or less)	Subs	Y	\$239.00	\$250.00

## COMMUNICATION INSTALLATIONS

Initial Investigation and Feasibility Administration Fee	Subs	N	\$3,615.00	\$3,785.00
--	------	---	------------	------------

### Administration and Site Set-up

Initial Site Set-Up (tower analysis required and provided by client) Fee for processing application, includes new equipment schedule.	Full	Y	\$2,990.00	\$3,130.00
Initial Site Set-Up (tower analysis not required) Fee for processing application, includes new equipment schedule	Full	Y	\$1,980.00	\$2,075.00
Amended Site Set-Up (tower analysis required and provided by client). Fee for processing application, includes amended equipment schedule	Full	Y	\$1,980.00	\$2,075.00
Amended Site Set-Up (tower analysis not required) – Fee for processing application, includes amended equipment schedule	Full	Y	\$1,020.00	\$1,070.00
Standard Site Lease/Licence/Deed (not including legal fees) – Fee for processing Lease/Licence/Deed.	Full	Y	\$1,980.00	\$2,075.00
Generator Access – (When available) – Commercial Rate Rental for access to Council's back up power unit.	Market	Y	\$3,110.00	\$3,255.00

### Communication Sites

Daily rental (use of existing infrastructure on tower) – to recover cost of short-term users of tower	Full	Y	\$44.00	\$46.00
Spread Spectrum Link (per unit, includes: rental for one antenna on tower and up to 3 rack units of hut space) – Commercial rate – Prime Site For use of Council's radio tower and hut space	Market	Y	\$2,215.00	\$2,320.00
Supply site key card, first key card (per key card) – Fee for processing application and ordering key card	Full	Y	\$173.00	\$181.00
Private Mobile Radio (one repeater base up to 50W, Tx and Rx antenna or access to multi-coupled antenna) – Commercial rate – Prime Site. Rental for use of Council's radio tower.	Market	Y	\$6,590.00	\$6,900.00
Private Mobile Radio – Extra antenna (per antenna) – Commercial rate – prime site. Rental for use of Council's radio tower only	Market	Y	\$2,215.00	\$2,320.00
VHF-UHF Link System (per link, includes one yagi antenna and 3 rack units of hut space) – Commercial rate – Prime Site Rental for use of Council's radio tower and hut	Market	Y	\$2,215.00	\$2,320.00
VHF-UHF yagi Link – Extra antenna (per antenna) – Commercial rate – Prime Site Rental for use of Council's radio tower	Market	Y	\$725.00	\$760.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Communication Sites

Other equipment: (Paging base, Nav Beacon etc, per unit-up to 100W, includes on transmit antenna and 5 rack units of hut space) – Commercial rate – Prime Site Rental for use of Council's radio tower and hut space	Market	Y	\$6,590.00	\$6,900.00
Mobile Phone System. Rental for use of Council's radio tower and hut space	Market	Y	\$82,625.00	\$86,510.00
FM Broadcast System (includes 1 transmit antenna, 1 input signal antenna and up to 20 rack units of space) per Tx. Rental for use of Council's radio tower and hut space	Market	Y	\$10,775.00	\$11,280.00
TV Broadcast System (includes space for one transmitter or translator, one shared Tx antenna and one input signal antenna) – Commercial rate – Prime Site For use of Council's radio tower and hut space	Market	Y	\$107,770.00	\$112,835.00
Spread Spectrum Repeater (per unit, includes: rental for one antenna on tower and up to 3 rack units of hut space) – Commercial rate – Prime Site. Rental for use of Council's radio tower and hut	Market	Y	\$4,370.00	\$4,575.00
Microwave dish (solid), up to a 2410mm diameter dish with cover) – Commercial rate – Prime Site. Rental for use of Council's tower	Market	Y	\$20,955.00	\$21,940.00
Microwave Dishes (solids with Cover) greater than 2400mm – Rental for use of Council's tower	Market	Y	\$5,985.00	\$6,265.00
Microwave Dish (Gridpack), up to 2410mm diameter – Full Commercial Rate. Rental for use of Council's tower	Market	Y	\$12,455.00	\$13,040.00
Microwave Dish (Gridpack), greater than 2400mm – Rental for use of Council's tower	Market	Y	\$3,600.00	\$3,770.00
Rental for Client's Hut (Maximum area 3 metres by 4 metres) – Commercial rate – Prime Site. Rental for use of Council's communication site compound	Market	Y	\$41,915.00	\$43,885.00
Additional rack space in Council's hut (per rack unit) – Commercial rate – Prime Site	Market	Y	\$145.00	\$152.00
Site Management Fee – Communication Site Induction (per application)	Full	Y	\$461.00	\$483.00
Annual rent for equipment shelter	Market	Y	\$18,555.00	\$19,425.00
Annual rent for equipment shelter and light pole	Market	Y	\$23,355.00	\$24,455.00

## APPROVAL FEES - OUTDOOR RESTAURANTS/DINING

Annual Fee for Beach or Foreshore locations	Market	N	Independent Valuation	
			Last year fee Independent Valuation	
Per square metre for Zone 1 (except for beach and foreshore locations)	Market	N	\$192.00	\$201.00
Per square metre for Zone 2 (except for beach and foreshore locations)	Market	N	\$101.00	\$106.00
Per square metre for Zone 3 (except for beach and Foreshore locations)	Market	N	\$68.00	\$71.00
Outdoor Restaurant Bond	Market	N	\$765.00	\$800.00

## TRADING LICENCE AND STREET VENDING

Community and Sporting Groups (per day)	Market	N	\$62.50	\$65.50
Commercial Activities (per day)	Market	N	\$161.00	\$169.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## COMMERCIAL OR INDUSTRIAL INSTALLATIONS - WITHIN COUNCIL LAND or ROAD RESERVE

Application Fee – Application must be accompanied by a Traffic/ Pedestrian Management Plan	Full	N	\$116.00	\$121.00
--	------	---	----------	----------

### Annual Fee

Should a company require to install infrastructure in or above a Council road reserve or Council land they will be required to enter into an agreement and pay the annual fee.

For every 150 metres or part thereof	Full	N	\$1,625.00	\$1,700.00
Signs (per sign – minimum)	Market	N	\$600.00	\$630.00
Charge for use of Council land for a Service Authority (Per square metre per day) up to 400 sqm	Market	N	\$5.20	\$5.40
Charge for use of Council land for a commercial purpose - (per square metre per day)	Market	N	\$10.50	\$11.00
Bond – minimum \$5,000 plus additional charges based on equipment, use of land, area occupied and affected infrastructure	Market	N	\$5,600.00	\$5,865.00

## WATER SUPPLY CHARGES

Water Supply charge 20mm Water Meter size	Market	N	\$313.00	\$328.00
Water Supply charge 25mm Water Meter size	Market	N	\$489.00	\$510.00
Water Supply charge 40mm Water Meter size	Market	N	\$1,240.00	\$1,300.00
Water Supply Charge – meter size > 40mm	Market	N	\$1,950.00	\$2,040.00
Water Usage charge (Per kl)	Market	N	\$2.90	\$3.00
Water meter reading charge per hour	Market	N	\$31.50	\$33.00
Special Water Meter reading (per reading)	Market	N	\$104.00	\$109.00

## FEES FOR COMMERCIAL SURF SCHOOLS - NON PRIME SITES

Annual Licence Fee	Market	N	\$1,405.00	\$1,470.00
--------------------	--------	---	------------	------------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## FINANCIAL SERVICES

### PAYMENT FEES

Payment Processing Fee – Charged on activities paid via Council's central payment systems, including on-line and telephone payments not attracting GST	Full	N		0.60% <b>Last year fee</b> 0.60%
Payment Processing Fee – Charged on activities paid via Council's central payment systems, including on-line and telephone payments attracting GST	Full	Y		0.60% <b>Last year fee</b> 0.60%
Dishonoured Payments Fee – on-charge of bank/agent fee	Full	N		direct on-charge <b>Last year fee</b> direct on-charge
Late Payment Fee – Sundry Debtors	Full	Y	\$10.50	\$11.00

### RATES INFORMATION

Provide copy of Rate Notice	Full	N	\$20.50	\$21.50
Rates or Property Search current rating year	Full	N	\$20.50	\$21.50
Rates or Property Search (per hour or part thereof). Including Possessory Title applications, historical ownership requests, former title descriptions, previous valuations, previous rates, etc.	Full	N	\$73.50	\$77.00
On-charge of Archival Retrieval Fees incurred by Rates/Property Search	Full	N		direct on-charge <b>Last year fee</b> direct on-charge

### OVERDUE RATES

#### Extra Charge, Section 566 of Local Government Act

Council's rate of interest is the maximum rate specified by the Minister by Notice in the Government Gazette	Stat	N		Council's rate of interest is the set at the maximum rate specified by the Minister by Notice in the Government Gazette. <b>Last year fee</b> The interest rate for 2024/2025 is set at 10.5%, notified by NSW Government Gazette 2024-140, 19 April 2024.
Deferred Pensioner Interest	Subs	N		Interest rate for the period of 1 July 2025 to 30 June 2026 will be set at the IPART nominal local government discount rate. <b>Last year fee</b> Interest rate for the period of 1 July 2024 to 30 June 2025 will be set at the IPART nominal local government discount rate.

Council will apply a reduced interest rate equivalent to the IPART discounted interest rate, to those eligible ratepayers who have entered into a formal Pensioner Agreement to Defer Rates, Charges and Interest.

### SECTION 603 CERTIFICATES

Certificates under Section 603 (as determined by the Office of Local Government)	Stat	N	\$100.00	\$100.00
--	------	---	----------	----------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## SECTION 603 CERTIFICATES

Additional charge for priority issue of Section 603 Certificate – 24 hour turnaround	Full	N	\$20.00	\$21.00
--	------	---	---------	---------

## GAS MAINS CHARGE

Annual fee under Section 611 of Local Government Act, 1993.

Tariff Sales	Market	N	0.75% of Sales Revenue <b>Last year fee</b> 0.75% of Sales Revenue
Standard Contract Sales	Market	N	0.075% of Sales Revenue <b>Last year fee</b> 0.075% of Sales Revenue
Corporate Contract Sales	Market	N	0.075% of Sales Revenue <b>Last year fee</b> 0.075% of Sales Revenue

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## GOVERNANCE AND ADMINISTRATION

Government Information (Public Access) Act 2009 No 52

### ACCESS APPLICATIONS - SEEKING PERSONAL INFORMATION ABOUT THE APPLICANT

Amendment of records at no charge.

Note: Discounts apply for financial hardship and information related to special public benefit generally.

Application	Stat	N	\$30.00	\$30.00
Processing Charge – per hour after first 20 hours	Stat	N	\$30.00	\$30.00

### ACCESS APPLICATIONS - ALL OTHER REQUESTS

Application	Stat	N	\$30.00	\$30.00
Processing Charge – per hour after first hour	Stat	N	\$30.00	\$30.00
Internal Review	Stat	N	\$40.00	\$40.00
Access to Information as per GIPA Regulations Schedule 1 Open Access Documents	Full	N	Fee to copy documents or supply on disk may apply.  Last year fee fee to copy documents or supply on disk may apply	
Government Information (Public Access) Act 2009 - pre-July 2010 information	Full	Y	\$0.00	\$30.00

## COPYING/SCANNING DOCUMENTS

### Application Scanning Fees for Building Certificate, Section 68, Pre-Lodgement or Subdivision Certificates

Application Scanning Fees for more than 15 pages	Full	N	\$47.50	\$49.50
--	------	---	---------	---------

### Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review

Original estimated cost of development up to \$250,000	Full	N	\$47.50	\$49.50
Original estimated cost of development up to \$250,000 to \$1,000,000	Full	N	\$129.00	\$135.00
Original estimated cost of development over \$1,000,000	Full	N	\$254.00	\$266.00

## Map and Plan Copying

For all other map and plan copying - the fees are listed under LAND USE PLANNING

### ACCESS APPLICATIONS - Subpoena

Subpoena Conduct Money for Court Attendance	Full	N	\$64.50	\$67.50
Subpoena Processing Fee – per hour	Full	N	\$64.50	\$67.50

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	----------------------	-----	---	---------------------------------

## SALE OF FLAGS

Council purchases Australian and Wollongong flags for sale to the public as a community service. Prices may vary at the time they are purchased by Council however they are sold on a cost recovery basis only.

Australian Flag	Full	Y		at cost
				<b>Last year fee</b> at cost
Wollongong Flag	Full	Y		at cost
				<b>Last year fee</b> at cost

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## INFORMATION MANAGEMENT AND TECHNOLOGY – Spatial Information

### DIGITAL DATA SUPPLY - Spatial and Non-Spatial

Subject to Conditions: Supply of digital data is subject to licence conditions. A Licence Agreement must be signed by both parties before data can be distributed. Supply of some data may require the consent of a third party.

Unless otherwise noted, Spatial data is supplied in ESRI shape format. Contact the Spatial Information team for available alternate formats and costs for data conversion.

Aerial photo imagery and LiDAR/ALS data is not available for supply in digital format due to third party licensing restrictions.

Data extraction only – labour component (hourly rate)	Full	N	\$116.00	\$121.00
Note: Minimum charge of half an hour				

### 3D CITY CENTRE MODEL - Data Supply and Services

Data extraction and conversion (labour component – hourly rate)	Full	N	\$116.00	\$121.00
Note: Labour Rate covers import/export building models (including conversion), texture import/export, model terrain clip(per site), 3D analysis and consultancy	Full	N	At cost plus processing fee	
			Last year fee	
			At cost plus processing fee	
Minimum one (1) hour per building site	Full	N	\$116.00	\$121.00

### MAP PRODUCTS

Map production incurs a labour and consumables component.

Supply of maps containing aerial photography is subject to licence restrictions - refer Mapping Services team for Conditions of Supply.

Minimum charge of half an hour.

Map production - soft copy – labour component (hourly rate)	Full	N	\$107.00	\$112.00
---	------	---	----------	----------

### Map Books (Coverage for Wollongong LGA)

Printed copies: Additional cost applies for supply of printed Map Books, charged at the map printing fee per sheet.

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	----------------------	-----	---	---------------------------------

## PROJECT DELIVERY

Road Widening Certificates	Market	N	\$48.50	\$51.00
Consulting Rate (Engineers) (per hour)	Market	Y	\$275.00	\$288.00

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## INFRASTRUCTURE PLANNING AND SUPPORT

### TRAFFIC RELATED FEES

#### A Traffic COUNT Data (limited locations available)

Volume Only	Subs	Y	\$28.50	\$30.00
Volume, Speed, Classification	Subs	Y	\$83.50	\$87.50

#### Data for five or more locations

Volume per location	Subs	Y	\$25.00	\$26.00
Volume, Speed, Classification per location	Subs	Y	\$68.50	\$71.50

#### B Tracks Traffic Modelling

Undertake traffic modelling for outside organisations – per day	Market	Y	\$1,770.00	\$1,855.00
Supply of base traffic models (TRACKS or PARAMICS) for development planning	Market	Y	\$2,210.00	\$2,315.00

### C Traffic Committee

#### Work Zone Application

Work Zone Application Fee	Full	N	\$363.00	\$500.00
Cost of establishment and signage	Full	N	\$1,035.00	\$1,085.00
Cost of establishment and signage using existing post(s)	Full	N	\$520.00	\$545.00
Work Zone Non Ticketed Rate - per lineal metre per month of kerbside space	Market	N	\$22.00	\$23.00
Work Zone Ticketed Rate - per lineal metre per month kerbside space	Market	N	\$44.50	\$46.50

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## WASTE MANAGEMENT

Commercial or business waste is not accepted as household waste, assessed by Weighbridge Operator(s).

Garden Organics are not accepted to landfill and must be separated from mixed general waste and be free of contamination for depositing in the garden organics drop off area.

Specified items are required to be deposited in recycling areas prior to mixed general waste being deposited for disposal.

Failure of site users to follow directions may result in specified item(s) weights being included in mixed general waste charges.

Wollongong Waste and Resource Recovery Park is not permitted to accept builders waste for landfill disposal including mixed soils, concrete, bricks, tiles, plasterboard, wood waste and general mixed builders waste.

Asbestos material is not accepted at Wollongong Waste and Resource Recovery Park.

The Product Stewardship Act, 2011 effective 1 July 2012 provides for televisions, computers and computer peripherals to be accepted for recycling by an 'Approved Arrangement' free of charge, providing the material presented meets industry standards.

Exemptions apply in accordance with the Wollongong Waste and Resource Recovery Park - Fees and Exemption Policy for Community Service Organisations with a valid NSW Waste Levy Exemption from the NSW Environment Protection Authority.

## WOLLONGONG WASTE AND RESOURCE RECOVERY PARK

### HOUSEHOLD WASTE

#### Mixed General Waste

Minimum charge (40kg or less)	Rate of Return	Y	\$9.25	\$19.40
Previous year charge basis was a Minimum charge (20kg or less)				
Charge per tonne (mixed general waste)#	Rate of Return	Y	\$463.49	\$485.00
# The mixed waste fee includes the anticipated 2025-2026 EPA Waste Levy.				

#### Garden Organics and Wood Waste

Minimum charge (100kg or less)	Rate of Return	Y	\$17.50	\$18.20
Charge per tonne (Greater than 100kg)	Rate of Return	Y	\$174.00	\$182.00

## COMMERCIAL AND BUSINESS WASTE

#### Mixed General Waste

Minimum charge (100kg or less)	Rate of Return	Y	\$92.70	\$48.50
Previous year charge basis was Minimum charge (200kg or less)				

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Mixed General Waste

Charge per tonne (Greater than 100kg)* #	Rate of Return	Y	\$463.49	\$485.00
* Rebate offered to individual customers with volumes greater than 500t/quarter. Terms and Conditions apply. * The rebate for 2025/2026 is set at \$20/tonne. # The mixed waste fee includes the anticipated 2025-2026 EPA Waste Levy.				

## Garden Organics and Wood Waste

Minimum charge (100kg or less)	Rate of Return	Y	\$35.00	\$18.20
Previous year charge basis was Minimum charge (200kg or less)				
Charge per tonne (Greater than 100kg)	Rate of Return	Y	\$174.00	\$182.00

## OTHER WASTE

### Waste Charges Per Specific Item

Mattresses (per item)	Market	Y	\$46.50	\$48.50
Car and motorcycle tyres (each)	Rate of Return	Y	\$10.50	\$11.00
Car and motorcycle tyres (each) with rim	Rate of Return	Y	\$22.00	\$23.00
Light truck and 4WD tyres (each) [Truck and Tractor Tyres are not accepted]	Rate of Return	Y	\$19.00	\$20.00
Light truck and 4WD tyres (each) with rim [Truck and Tractor Tyres are not accepted]	Rate of Return	Y	\$36.00	\$37.50
Fridge, freezer and airconditioner (each)	Rate of Return	Y	\$15.00	\$18.50
Polystyrene (2 cubic metre limit)	Rate of Return	Y	\$255.00	\$19.40
Previous year charge basis was Expanded plastic (polystyrene & other light) loads by volume – Charge per m3 (applicable to loads > 25% by volume polystyrene)				
Televisions, Computers and Computer Peripherals for items deemed suitable for acceptance under the Product Stewardship Act, 2011	Rate of Return	Y		Free Last year fee Free

## Special Waste - Commercial only

Including waste requiring immediate or supervised burial or special handling; loads greater than 25% paper and or cardboard; product destructions. All special waste must be classified and permitted to enter a Class 1 Landfill under the POEO Act, 1997.	Rate of Return	Y	\$491.00	\$515.00
---	----------------	---	----------	----------

## Charity Waste

This charge applies to Charities granted Section 88 Levy exemption by the Environment Protection Authority and adherence with Council's Wollongong Waste and Resource Recovery Park – Fees and Exemptions Policy. Non-adherence will result in the application of commercial waste disposal rates.#	Rate of Return	Y	\$293.39	\$310.80
---	----------------	---	----------	----------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Dead Animals

Minimum Charge (100kg or less)	Rate of Return	Y	\$46.35	\$50.30
Charge per tonne (Greater than 100kg) #	Rate of Return	Y	\$463.49	\$503.00
# The mixed waste fee includes the anticipated 2025-2026 EPA Waste Levy.				

## Other Weighbridge Services

Weighbridge Tare Tickets - Vehicles 4.5 tonnes or less (per weigh)	Rate of Return	Y	\$31.00	\$32.50
Weighbridge Tare Tickets - Vehicles 4.5 tonnes or more (per weigh)	Rate of Return	Y	\$59.50	\$62.50

## OPERATIONAL COVER MATERIAL

Material suitable for operational purposes at Wollongong Waste and Resource Recovery Park. Application and Approval Process applies (acceptance subject to Council's sole discretion).	Subs	Y	Price by negotiation with Waste and Resource Recovery Manager	Last year fee Price by negotiation with Waste & Resource Recovery Manager
--	------	---	---	--

## CHARGES DURING WEIGHBRIDGE FAILURE

### General Waste

Domestic small (cars, station wagons and 1/2 ute tray or trailer loads)	Rate of Return	Y	\$45.00	\$47.00
Domestic large (car or wagon with trailer loads, full ute/trailer loads)	Rate of Return	Y	\$133.00	\$139.00
Truck – Small Commercial	Rate of Return	Y	\$273.00	\$286.00
Truck – Medium Commercial	Rate of Return	Y	\$1,645.00	\$1,720.00
Truck – Large Commercial	Rate of Return	Y	\$3,505.00	\$3,670.00

### Garden Organics and Wood Waste

Garden Organics small (cars, station wagons and 1/2 ute tray or trailer loads)	Rate of Return	Y	\$16.50	\$17.50
Garden Organics large (car or wagon with trailer loads, full ute/trailer loads)	Rate of Return	Y	\$44.00	\$46.00
Truck – Small Commercial	Rate of Return	Y	\$89.00	\$93.00
Truck – Medium Commercial	Rate of Return	Y	\$540.00	\$565.00
Truck – Large Commercial	Rate of Return	Y	\$1,155.00	\$1,210.00

## 'RED TOP' RESIDUAL WASTE BIN SIZE CHANGEOVER FEES

Upsize of domestic Residual Waste 'Red Top' bin	Rate of Return	N	\$200.00	\$200.00
---	----------------	---	----------	----------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	----------------------	-----	---	---------------------------------

## 'RED TOP' RESIDUAL WASTE BIN SIZE CHANGEOVER FEES

Downsize of domestic Residual Waste 'Red Top' bin	Rate of Return	N	Free	Last year fee Free
---	-------------------	---	------	-----------------------

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## LAND USE PLANNING

### A Local Environmental Plans (where Council has to prepare or assess)

Scoping Proposal Assessment	Full	Y	\$0.00	\$2,000.00
Minor Rezonings	Subs	N	<p>A \$26,975 lodgement, assessment and processing fee for Planning Proposals, including reporting to Wollongong Local Planning Panel, Council and the NSW Department of Planning, Housing and Infrastructure.</p> <p>If Council does not support the preparation of a draft Planning Proposal, a refund of the unexpended fees will be provided.</p> <p><b>Last year fee</b> A \$25,765 lodgement, assessment and processing fee for Planning Proposals, including reporting to Wollongong Local Planning Panel, Council and the NSW Department of Planning, Housing and Infrastructure.</p> <p>If Council does not support the preparation of a draft Planning Proposal, a refund of the unexpended fees will be provided.</p>	
External requests for spot rezonings (1 lot or less than 1500m2) and planning proposals. Excludes minor boundary adjustment Planning Proposals that are consistent with Neighbourhood Planning in West Dapto (no charge).				
Major Rezonings	Subs	N	<p>A \$70,370 lodgement, assessment and processing fee for Planning Proposals, including reporting to Wollongong Local Planning Panel, Council and the NSW Department of Planning, Housing and Infrastructure.</p> <p>If Council does not support the preparation of a draft Planning Proposal, a refund of the unexpended fees will be provided.</p> <p><b>Last year fee</b> A \$67,210 lodgement, assessment and processing fee for Planning Proposals, including reporting to Wollongong Local Planning Panel, Council and the NSW Department of Planning, Housing and Infrastructure.</p> <p>If Council does not support the preparation of a draft Planning Proposal, a refund of the unexpended fees will be provided.</p>	
External requests for rezonings including spot rezonings (more than 1 lot and 1,500m2), creation of new zones, rezonings where a LES or technical study(s) is required (eg flood, heritage, land capability). Includes zoning amendments within Release Areas already zoned for urban use. Excludes minor boundary adjustment Planning Proposals that are consistent with Neighbourhood Planning in West Dapto (no charge).				
Major Rezonings - New Release Areas	Subs	N	\$112,015.00	\$117,280.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## A Local Environmental Plans (where Council has to prepare or assess)

Fee for preparation of a Planning Panel agenda and meeting for a Rezoning Appeal	Subs	N	\$22,855.00	\$23,930.00
Preparation of Local Environmental Study or technical study	Market	N	<p>The full cost of the preparation of the LES / technical study will be invoiced. Quote/cost estimate will be agreed with the proponent at the start of the process.</p> <p><b>Last year fee</b> The full cost of the preparation of the LES / technical study will be invoiced. Quote/cost estimate will be agreed with the proponent at the start of the process.</p>	
Reclassification of community land to operational land via external party request, including public hearing. In addition to rezoning fee	Subs	N	\$5,710.00	\$5,980.00

## B Development Control Plans (where Council has to prepare or assess)

Assessment of external applications to amend a DCP Chapter – including Neighbourhood Plans	Market	N	\$11,425.50	\$11,962.50
Preparation of a new DCP Chapter – including Neighbourhood Plans, on behalf of proponent	Market	N	<p>The full cost of the preparation of the DCP will be invoiced. Quote/cost estimate will be agreed with the proponent at the start of the process.</p> <p><b>Last year fee</b> The full cost of the preparation of the DCP will be invoiced. Quote/cost estimate will be agreed with the proponent at the start of the process.</p>	

## LAND USE PLANNING MAP PUBLICATIONS

Map production – labour component (hourly rate)	Full	N	\$94.50	\$99.00
---	------	---	---------	---------

## STRATEGIC DIGITAL DATA (External Clients)

Note: Data is supplied and costed in ArcInfo format.

Contact the Council for translators and media available.

Consultancy rates are charged for conversions. Also available on Councils internet site at no charge.

Subject to Conditions a digital base Licence Agreement must be signed by both parties before data is distributed.

Some data requires the custodian consent.

Contact the Council for data availability.

Zones, Zone Text (28 map partitions @ \$10.39 per partition)	Subs	N	\$278.00	\$291.00
Additional layers – Contact the Strategic Mapping Services Section for data availability (per theme per 1:20,000 map partition)	Subs	N	\$34.00	\$35.50

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CERTIFICATE RELATED FEES

### Air Photos

Scanning of air photos (per hour)	Full	N	\$94.00	\$98.50
-----------------------------------	------	---	---------	---------

### Planning Certificate

S10.7 (2) (minimum certificate) per parcel of land	Stat	N	\$69.00	\$69.00
S10.7 (2) and (5) (additional information) per parcel of land	Stat	N	\$174.00	\$174.00
Priority issue of certificate	Subs	N	\$163.00	\$171.00
S88G Conveyancing Act Certificate	Stat	N	<p>Regulated fee of \$10, and Council will not inspect the relevant land for the purpose of issuing the certificate</p> <p><b>Last year fee</b> Regulated fee of \$10, and Council will not inspect the relevant land for the purpose of issuing the certificate</p>	

### Enlargement and Reduction Prints

Charged at the rate for the size of the “original” or “copy” whichever is the larger of the two.

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## ENVIRONMENTAL SERVICES

Tree Management Policy Replacement Tree on Public Land (Refer Tree Management Policy)	Subs	N	\$150.00	\$150.00
Tree Permit Application 1-2 trees	Subs	N	\$104.00	\$109.00
Tree Permit Application each additional tree 3-10	Subs	N	\$50.00	\$50.00
Tree Permit Pensioner Rate	Subs	N	50% of application fee depending on number of trees, and subject to Council confirming pensioner rebate eligibility.  <b>Last year fee</b> 50% of application fee depending on number of trees, and subject to Council confirming pensioner rebate eligibility.	
Tree Permit Review of Application	Subs	N	50% of the application fee depending on number of trees.  <b>Last year fee</b> 50% of the application fee depending on number of trees.	
Tree Management Permit Breaches – per offence – for individuals	Stat	N	\$3,000.00	\$3,000.00
Tree Management Permit Breaches – per offence – for corporations	Stat	N	\$6,000.00	\$6,000.00

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## NATURAL AREA MANAGEMENT

### Illawarra District Weeds Authority (IDWA)

Biosecurity Act 2015 - Section 133 Entry Work costs	Full	N	Actual cost	
			Last year fee Actual cost	
Biosecurity Act 2015 - Section 133 Entry Work Administration Fee	Full	N	16.5% of Section 133 Entry Works. Minimum Fee \$250.00	
			Last year fee 16.5% of Section 133 Entry Works. Minimum Fee \$250.00	
Biosecurity Act 2015 - Section 133 Entry Work Travel Fee	Full	N	\$345.00	\$350.00
Biosecurity Act 2015 - Section 133 Entry Work IDWA insertion of padlock to gate following entry (if needed)	Full	N	\$150.00	\$150.00
Biosecurity Act 2015 - Property Inspection and Report (includes Subdivision Clearance Certificate)	Full	N	\$345.00	\$350.00
Private Work Charges – Small scale jobs up to 1 hr to complete. Includes labour (one operator), plant and chemical (assumes maximum chemical usage of 250ml or 25 litres of mix) – per job	Stat	N	\$130.00	\$135.00
Private Work Charges – Large scale jobs requiring more than 1 hour to complete. Includes one operator and all plant/equipment (chemical extra) - per hour	Stat	N	\$110.00	\$115.00
Private Work Charges – All jobs where two operators are required. Includes two operators and all plant/equipment (chemical extra) - per hour	Stat	N	\$172.00	\$180.00
Note: An administration fee of 16.5% applies to all large-scale private works undertaken.				

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## STORMWATER SERVICES

### FLOODPLAIN AND DRAINAGE INFORMATION

Note: Should the customer fail to collect the requested information described below within a period of seven days, a new application with applicable fees will be required.

Supply spatial Flood data layers - see DIGITAL DATA SUPPLY

Supply of Council's flood models (per model) for available catchments. The supply of these models will be subject to a digital data licence agreement.	Subs	N	\$2,485.00	\$2,600.00
Copies of available Flood Studies and Floodplain Management Studies – cost per study	Subs	N	\$188.00	\$197.00
Supply of Site Specific Flood Information	Subs	N	\$105.00	\$110.00

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## BOTANIC GARDEN

Private Activity – Site Hire: exclusive use (commercial facilitator) 1-30 persons – per two hours	Market	Y	\$207.00	\$217.00
Private Activity – Site Hire: exclusive use of lawn (commercial facilitator) 30 plus people – per two hours	Market	Y	\$311.00	\$326.00
Weddings: exclusive use of Garden Collection section - one hour	Subs	Y	\$670.00	\$700.00
Dedications: Picnic Benches or Bench Seats - per item	Full	N	\$4,505.00	\$4,715.00
Dedications: Trees	Full	N	\$5,600.00	\$5,865.00
Weddings and Events: Bond (refundable) – per event	Subs	N	\$442.00	\$463.00
Weddings and Events: Rose Garden Function Package - per package	Subs	Y	\$199.00	\$208.00
After Hours Services - per hour	Full	Y	\$397.00	\$416.00
Hire of venue (exclusive use) or outdoor section (non exclusive use) - per four hours	Subs	Y	\$231.00	\$242.00
Hire of venue (exclusive use) or outdoor section (non exclusive use) – per eight hours	Subs	Y	\$343.00	\$359.00

## COMMUNITY EVENTS

Tier 4 Community Event: Event space hire - per day	Subs	Y	\$379.00	\$397.00
Tier 4 Community Event: bump in / bump out - per day	Subs	Y	\$189.00	\$198.00
Tier 4 Community Event: Bond (refundable) - per event	Subs	N	\$1,405.00	\$1,470.00
Tier 3 Regional Event: Event space hire - per day	Subs	Y	\$1,895.00	\$1,985.00
Tier 3 Regional Event: Event space hire - per four hours	Subs	Y	\$945.00	\$990.00
Tier 3 Regional Event: bump in / bump out - per day	Subs	Y	\$945.00	\$1,530.00
Tier 3 Regional Event: Bond (refundable) - per event	Subs	N	\$6,315.00	\$6,610.00

## DISCOVERY CENTRE / GREENHOUSE PARK

Tours, Workshops and Excursions: within opening hours - per participant	Subs	Y	\$14.50	\$20.00
Tours and Workshops: outside operating hours – per participant	Subs	Y	\$26.50	\$30.00
Full Day Workshop fee	Subs	Y	\$87.50	\$150.00
Half Day Workshop fee (maximum four hours)	Subs	Y	\$27.50	\$75.00
Public and OOSH School Holiday Program (two hours)	Subs	Y	\$14.50	\$20.00
Education - Large Scale Events - per participant	Subs	Y	\$3.50	\$5.00

## BOTANIC GARDEN NURSERY

Individual Plants 50mm Tube	Subs	Y	\$2.50	\$3.00
Multiple Plants 50mm Tube >50 plants (WCC Projects only)	Subs	Y	\$1.50	\$2.00
Individual Plants Forest Tube	Subs	Y	\$3.50	\$4.00
Multiple Plants Forest Tube >50 plants (WCC Projects only)	Subs	Y	\$3.20	\$3.50
Individual Jumbo Tube 75mm	Subs	Y	\$4.60	\$5.00
Multiple Jumbo Tube 75mm >20 plants (WCC Projects only)	Subs	Y	\$4.20	\$4.50
Individual Plants 140mm Pot	Subs	Y	\$9.10	\$10.00
Individual Plants 200mm Pot	Subs	Y	\$16.50	\$20.00
Individual Plants 250mm Pot	Subs	Y	\$23.00	\$25.00
Individual Plants 300mm Pot	Subs	Y	\$41.50	\$45.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## BOTANIC GARDEN NURSERY

Specialty Trees	Market	Y		Market Rate  Last year fee Market Rate
Plant Sale Discount 25%	Market	Y		By Approval  Last year fee By Approval
Request for approved discount structure to be approved by Botanic Garden Curator for plant stock assessed as being of lower quality - 25% discount would apply to plants that would not be of a quality to sell at full price.				
Plant Sale Discount 50%	Market	Y		By Approval  Last year fee By Approval
Request for approved discount structure to be approved by Botanic Garden Curator for plant stock assessed as being of poor quality or old stock - 50% discount would apply to plants that would otherwise be written off.				
School Planting Program – Fee Waiver	Market	Y		By Approval  Last year fee By Approval
30 x Plants maximum 140mm size provided to schools (via application) per financial year 100 x Plants maximum 140mm size provided to up to 8 schools for National Tree Day per annum				
Charitable Donations – Fee Waiver	Market	Y		By Approval  Last year fee By Approval
30 x Plants Maximum 140mm size provided to charities (via application). Curator to approve based on plants used in charitable projects only, not for onsell / use as raffle prizes.				

## TECHNICAL SERVICES

Expert Vegetation/Horticultural Advice per hour	Subs	Y	\$259.00	\$271.00
Seed Collection Service per half day	Full	Y	\$500.00	\$525.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## DEVELOPMENT ASSESSMENT

### DEVELOPMENT APPLICATION FEES

#### Application Type

Dwelling house – \$100,000 or less	Stat	N	\$592.00	\$592.00
Advertisements	Stat	N	<p>Note: Maximum fee for advertisements is \$371 plus \$93 for each advertisement in excess of one or the fee calculated in accordance with the schedule below whichever is the greater.</p> <p><b>Last year fee</b> Note: Maximum fee for advertisements is \$371 + \$93 for each advertisement in excess of one or the fee calculated in accordance with the schedule below whichever is the greater.</p>	

#### Erection of buildings, Carrying out of Work, Demolition of a Building or Work

Up to \$5,000	Stat	N	\$144.00	\$144.00
\$5,001 to \$50,000	Stat	N	<p>\$220 plus an additional \$3.00 for each \$1,000 (or part of \$1,000) of the estimated cost</p> <p><b>Last year fee</b> \$220 + an additional \$3.00 for each \$1,000 (or part of \$1,000) of the estimated cost</p>	
\$50,001 to \$250,000	Stat	N	<p>\$459 plus an additional \$3.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$50,000</p> <p><b>Last year fee</b> \$459 + an additional \$3.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$50,000</p>	
\$250,001 to \$500,000	Stat	N	<p>\$1,509 plus an additional \$2.34 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000</p> <p><b>Last year fee</b> \$1,509 + an additional \$2.34 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000</p>	
\$500,001 to \$1,000,000	Stat	N	<p>\$2,272 plus an additional \$1.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000</p> <p><b>Last year fee</b> \$2,272 + an additional \$1.64 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000</p>	

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Erection of buildings, Carrying out of Work, Demolition of a Building or Work

\$1,000,001 to \$10,000,000	Stat	N	\$3,404 plus additional \$1.44 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000  <b>Last year fee</b> \$3,404 + additional \$1.44 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000	
More than \$10,000,000	Stat	N	\$20,667 plus an additional \$1.19 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000  <b>Last year fee</b> \$20,667 + an additional \$1.19 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000	
Development not involving the erection of a building, the carrying out of a work, subdivision of land or the demolition of a building	Stat	N	\$371.00	\$371.00

## Subdivision of Land

Incorporating new roads	Stat	N	\$865 plus \$65 per additional lot  <b>Last year fee</b> \$865 + \$65 per additional lot	
Not incorporating new roads	Stat	N	\$430 plus \$53 per additional lot  <b>Last year fee</b> \$430 + \$53 per additional lot	
Strata subdivision	Stat	N	\$430 plus \$65 per additional lot  <b>Last year fee</b> \$430 + \$65 per additional lot	
Designated development fee additional to that calculated above	Stat	N	Additional \$1,198  <b>Last year fee</b> Additional \$1,198	
Integrated development fee additional to that calculated above	Stat	N	\$183 plus \$416 for each approval body (approval body fee will be separately invoiced by the relevant approval body)  <b>Last year fee</b> \$183 + \$416 for each approval body (approval body fee will be separately invoiced by the relevant approval body)	

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Subdivision of Land

Development requiring concurrence fee additional to that calculated above	Stat	N	\$183 plus \$416 for each concurrence authority (concurrence authority fee will be separately invoiced by the relevant concurrence authority)	<p><b>Last year fee</b></p> <p>\$183 + \$416 for each concurrence authority (concurrence authority fee will be separately invoiced by the relevant concurrence authority)</p>
---	------	---	---	---

## Advertising Development Applications

Designated development	Stat	N	\$2,890.00	\$2,890.00
Advertised development	Stat	N	\$1,438.00	\$1,438.00
Newspaper advertisement (Clause 252(1)(d))	Market	N	\$466.00	\$488.00
Written Notice to adjoining landowners for Development Applications (Clause 252(1)(d))	Market	N	\$314.00	\$329.00
Prohibited development	Stat	N	\$1,438.00	\$1,438.00
Notification in accordance with the Community Participation Plan	Stat	N	Fee estimate of the relevant Area Manager	<p><b>Last year fee</b></p> <p>Fee estimate of the relevant Area Manager</p>
Amendments to application – fee where application is permitted to be amended after application processing has commenced	Stat	N	25% of application fee plus an additional fee (calculated in accordance with the advertising scale above) if re-advertising of the application is required	<p><b>Last year fee</b></p> <p>25% of application fee + additional fee (calculated in accordance with the advertising scale above) if re-advertising of the application is required</p>

## Design Review Panel

Application under SEPP 65	Stat	N	\$3,905.00	\$3,905.00
For applications where WLEP 2009 and SEPP 65 apply, the higher fee is applicable. Additional meetings are charged at the above rates.				
Application under WLEP 2009 (CI 7.18) and SEPP 65	Stat	N	\$3,905.00	\$3,905.00
For applications where WLEP 2009 and SEPP 65 apply, the higher fee is applicable. Additional meetings are charged at the above rates.				
Multi-Dwelling Housing (>10 Villas / Townhouses)	Market	N	\$3,600.00	\$3,770.00
Additional meetings are charged at the above rates.				
Mixed Use / Commercial Developments >\$5 Million	Market	N	\$3,600.00	\$3,770.00
Additional meetings are charged at the above rates.				
Senior's Housing Developments	Market	N	\$3,600.00	\$3,770.00
Additional meetings are charged at the above rates.				

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Design Review Panel

Refund for Withdrawal of Development Application (prior to determination)	Market	N	Up to 80% of original DA fee (at the discretion of Area Manager)	Up to 80% of original DA fee (at the discretion of Area Manager)
				<b>Last year fee</b> Up to 80% of original DA fee (at the discretion of Area Manager)

## Review of Determination

In relation to a request that involves the erection of a dwelling house with an estimated cost of \$100,000 or less	Stat	N	\$247.00	\$247.00
Up to \$5,000	Stat	N	\$71 plus an additional amount of not more than \$500 if notice of the application is required to be given under Section 8.3 of the Act.  <b>Last year fee</b> \$71 + an additional amount of not more than \$500 if notice of the application is required to be given under Section 8.3 of the Act.	
\$5,001 to \$250,000	Stat	N	\$111 plus an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost plus an additional amount of not more than \$500 if notice of the application is required to be given under Section 8.3 of the Act.  <b>Last year fee</b> \$111 + an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost + an additional amount of not more than \$500 if notice of the application is required to be given under Section 8.3 of the Act.	
\$250,001 to \$500,000	Stat	N	\$651 plus an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000 plus an additional amount of up to \$500 if notice is required under Section 8.3 of the Act.  <b>Last year fee</b> \$651 + an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000 + an additional amount of up to \$500 if notice is required under Section 8.3 of the Act.	

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Review of Determination

\$500,001 to \$1,000,000	Stat	N	<p>\$927 plus an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000 plus an additional amount of not more than \$500 if notice of the application is required to be given under Section 8.3 of the Act.</p> <p><b>Last year fee</b> \$927 + an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000 + an additional amount of not more than \$500 if notice of the application is required to be given under Section 8.3 of the Act.</p>	
\$1,000,001 to \$10,000,000	Stat	N	<p>\$1,285 plus an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000 plus an additional amount of not more than \$500 if notice of the application is required to be given under Section 8.3 of the Act.</p> <p><b>Last year fee</b> \$1,285 + an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000 + an additional amount of not more than \$500 if notice of the application is required to be given under Section 8.3 of the Act.</p>	
More than \$10,000,000	Stat	N	<p>\$6,167 plus an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000 plus an additional amount of \$500 if notice of the application is required to be given under Section 8.3 of the Act.</p> <p><b>Last year fee</b> \$6,167 + an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000 + an additional amount of \$500 if notice of the application is required to be given under Section 8.3 of the Act.</p>	
Review of determination – erection of a dwelling house with construction cost \$100,000 or less	Stat	N	\$247.00	\$247.00
Additional Fee – notification of review of determination	Stat	N	\$807.00	\$807.00

## Modification of Development Consent

\$4.55(1)	Stat	N	\$92.00	\$92.00
-----------	------	---	---------	---------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Modification of Development Consent

S4.55(1)	Stat	N	Free of charge for S4.55(1) Modifications involving minor error, misdescription or miscalculation resulting from typographical error or minor administrative correction.  <b>Last year fee</b> Free of charge for S4.55(1) Modifications involving minor error, misdescription or miscalculation resulting from typographical error or minor administrative correction.
S4.55(1A) or S4.56 of minimal environmental impact	Stat	N	\$839 OR 50% of the DA fee – whichever is the LESSER.  <b>Last year fee</b> \$839 OR 50% of the DA fee – whichever is the LESSER.
S4.55(1A) minor modifications to class 1 and 10 buildings	Stat	N	\$839 OR 25% of the DA fee – whichever is the LESSER.  <b>Last year fee</b> \$839 OR 25% of the DA fee – whichever is the LESSER.
S4.55(2) or S4.56 not of minimal environmental impact	Stat	N	If the fee for the original application was LESS THAN \$100 then 50% of that fee plus an additional amount of up to \$665 if notice is required under Section 4.55(2) of the Act, or \$100 or more and the original development application did not involve the erection of a building, the carrying out of a work or the demolition of a work or building.  <b>Last year fee</b> If the fee for the original application was LESS THAN \$100 then 50% of that fee + an additional amount of up to \$665 if notice is required under Section 4.55(2) of the Act, or \$100 or more and the original development application did not involve the erection of a building, the carrying out of a work or the demolition of a work or building.

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Modification of Development Consent

S4.55(2)	Stat	N	<p>If the fee for the original application was MORE THAN \$100, in the case of a development application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or building, 50% of the fee for the original development application.</p> <p><b>Last year fee</b> If the fee for the original application was MORE THAN \$100, in the case of a development application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or building, 50% of the fee for the original development application.</p>	
S4.55(2)	Stat	N	<p>If the fee for the original application was MORE THAN \$100, in the case of a development application that involves the erection of a dwelling-house with an estimated cost of construction of \$100,000 or less, \$150 plus an additional amount of up to \$500 if not.</p> <p><b>Last year fee</b> If the fee for the original application was MORE THAN \$100, in the case of a development application that involves the erection of a dwelling-house with an estimated cost of construction of \$100,000 or less, \$150+ an additional amount of up to \$500 if not</p>	
S4.55(2)	Stat	N	<p>For any other development application - as per the following table:</p> <p><b>Last year fee</b> For any other development application - as per the following table:</p>	
Up to \$5,000	Stat	N	<p>\$71 plus an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p> <p><b>Last year fee</b> \$71 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p>	

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Modification of Development Consent

\$5,001 to \$250,000	Stat	N	<p>\$110 plus an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost plus an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p> <p><b>Last year fee</b> \$110 + an additional \$1.50 for each \$1,000 (or part of \$1,000) of the estimated cost + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p>
\$250,001 to \$500,000	Stat	N	<p>\$651 plus an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000 plus an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p> <p><b>Last year fee</b> \$651 + an additional \$0.85 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p>
\$500,001 to \$1,000,000	Stat	N	<p>\$927 plus an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000 plus an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p> <p><b>Last year fee</b> \$927 + an additional \$0.50 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p>
\$1,000,001 to \$10,000,000	Stat	N	<p>\$1,285 plus an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000 plus an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p> <p><b>Last year fee</b> \$1,285 + an additional \$0.40 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p>

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Modification of Development Consent

More than \$10,000,000	Stat	N	<p>\$6,167 plus an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000 plus an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p> <p><b>Last year fee</b> \$6,167 + an additional \$0.27 for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000 + an additional amount of up to \$500 if notice is required under Section 4.55(2) of the Act.</p>	
Refund for Withdrawal of Section 4.55 Application	Stat	N	<p>Refund of up to 80% of original fee (at the discretion of Area Manager)</p> <p><b>Last year fee</b> Refund of up to 80% of original fee (at the discretion of Area Manager)</p>	
Additional Fee S4.55(2) or S4.56 – residential flat design verification	Stat	N	\$760.00	\$760.00
Extension of consents	Stat	N	\$82.00	\$82.00

## COMPLYING DEVELOPMENT CERTIFICATE FEES

### Complying Development Certificate

Dwellings – Single Storey	Market	Y	\$1,570.00	\$1,645.00
Dwellings – Two Storey or more	Market	Y	\$2,010.00	\$2,105.00
Alterations and additions to dwellings up to \$20,000	Market	Y	\$805.00	\$845.00
Alterations and additions to dwellings \$20,001 up to \$50,000	Market	Y	\$945.00	\$990.00
Alterations and additions to dwellings \$50,001 up to \$100,000	Market	Y	\$1,250.00	\$1,310.00
Alterations and additions to dwellings \$100,001 up to \$250,000	Market	Y	\$1,305.00	\$1,365.00
Alterations and additions to dwellings more than \$250,000	Market	Y	\$1,570.00	\$1,645.00
Ancillary or incidental development to dwellings (including carports and detached garages)	Market	Y	\$765.00	\$800.00
Secondary dwellings (under Affordable Housing SEPP)	Market	Y	\$1,570.00	\$1,645.00
Dual Occupancies (under Affordable Housing SEPP)	Market	Y	\$2,675.00	\$2,800.00
Dual Occupancy (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	Market	Y	\$2,755.00	\$2,885.00
Manor Houses (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	Market	Y	<p>By quotation of relevant Area Manager.</p> <p><b>Last year fee</b> by quotation of relevant area manager</p>	
Multi Dwelling Housing (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	Market	Y	<p>By quotation of relevant Area Manager.</p> <p><b>Last year fee</b> by quotation of relevant area manager</p>	
Swimming pools	Market	Y	\$680.00	\$710.00
Bed and Breakfast accommodation	Market	Y	\$1,570.00	\$1,645.00
Subdivision 1 LOT	Market	Y	\$408.00	\$427.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Complying Development Certificate

Subdivision (PER ADDITIONAL LOT)	Market	Y	\$82.50	\$86.50
Advertisements	Market	Y	\$525.00	\$550.00
Change of building use for areas less than 200m2	Market	Y	\$525.00	\$550.00
Change of building use for areas above 200m2 or part thereof charged per m2 plus fee above	Market	Y	\$0.80	\$0.80
Internal alterations to shops and other commercial buildings for areas less than 200m2	Market	Y	\$730.00	\$765.00
Internal alterations to shops and other commercial buildings for areas above 200m2 or part thereof charged per m2 plus fee above	Market	Y	\$0.80	\$0.80
Erection, alterations and additions to industrial and warehouse buildings for areas less than 500m2	Market	Y	\$2,265.00	\$2,370.00
Erection, alterations and additions to industrial and warehouse buildings for areas above 500m2 or part thereof charged per m2 plus fee above	Market	Y	\$0.80	\$0.80
Demolition	Market	Y	\$359.00	\$376.00
Portable classrooms for areas less than 200m2	Market	Y	\$471.00	\$493.00
Portable classrooms for areas above 200m2 or part thereof charged per m2 plus fee above	Market	Y	\$0.80	\$0.80
COMPLYING DEVELOPMENT CERTIFICATE AND PC APPLICATION COMBINED Under Three Ports SEPP	Market	Y	By quotation of relevant Area Manager.  <b>Last year fee</b> by quotation of relevant area manager	
All other cases	Market	Y	By quotation of Area Manager.  <b>Last year fee</b> by quotation of area manager	
Refund for Withdrawal of Complying Development Certificates (prior to determination)	Market	Y	Up to 80% of original CDC fee (at the discretion of Area Manager)  <b>Last year fee</b> Up to 80% of original CDC fee (at the discretion of Area Manager)	
Modification of CDC	Market	Y	50% of original fee  <b>Last year fee</b> 50% of original fee	
Minor modification of CDC	Market	Y	25% of original fee  <b>Last year fee</b> 25% of original fee	

## CIVIL CONSTRUCTION WORKS IN THE ROAD - Engineering Plan Assessment

### Value of the construction work within the road

Up to \$50,000	Market	N	\$740.00	\$775.00
\$50,000 to \$250,000	Market	N	\$1,150.00	\$1,205.00
More than \$250,000	Market	N	\$1,675.00	\$1,755.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
<b>CONSTRUCTION CERTIFICATES ONLY</b>				
Multi Storey Residential	Market	Y	By quotation of relevant Area Manager.  <b>Last year fee</b> By quotation of relevant area manager.	
New Construction Certificate where work has already commenced under previous CC	Market	Y	Minor works 25% of the original CC fee, all other cases 50% of the original CC fee or by quotation of relevant Area Manager.  <b>Last year fee</b> Minor works 25% of the original CC fee, all other cases 50% of the original CC fee or by quotation of relevant area manager.	
Single Storey Dwellings	Market	Y	\$1,570.00	\$1,645.00
Two Storey Dwellings	Market	Y	\$1,810.00	\$1,895.00
Secondary Dwelling	Market	Y	\$1,620.00	\$1,695.00
Dual Occupancy	Market	Y	\$2,755.00	\$2,885.00
Alterations and additions to dwellings up to \$20,000	Market	Y	\$675.00	\$705.00
Alterations and additions to dwellings \$20,001 up to \$50,000	Market	Y	\$835.00	\$875.00
Alterations and additions to dwellings \$50,001 up to \$100,000	Market	Y	\$1,250.00	\$1,310.00
Alterations and additions to dwellings \$100,001 up to \$250,000	Market	Y	\$1,305.00	\$1,365.00
Alterations and additions to dwellings more than \$250,000	Market	Y	\$1,570.00	\$1,645.00
Swimming pools up to \$12,000	Market	Y	\$383.00	\$401.00
Swimming pools \$12,001 to \$50,000	Market	Y	\$505.00	\$530.00
Swimming pools more than \$50,000	Market	Y	\$680.00	\$710.00
Garages, carports and outbuildings up to \$12,000	Market	Y	\$383.00	\$401.00
Garages, carports and outbuildings \$12,001 to \$50,000	Market	Y	\$505.00	\$530.00
Garages, carports and outbuildings more than \$50,000	Market	Y	\$760.00	\$795.00
Villa/townhouse development for first sole occupancy unit	Market	Y	\$1,425.00	\$1,490.00
Villa/townhouse development per sole occupancy unit greater than one plus above fee	Market	Y	plus 40%  <b>Last year fee</b> plus 40%	
Commercial for areas less than 500m <sup>2</sup>	Market	Y	\$2,255.00	\$2,360.00
Commercial for areas above 500m <sup>2</sup> or part thereof charged per m <sup>2</sup> plus fee above	Market	Y	\$0.80	\$0.80
Industrial for areas less than 500m <sup>2</sup>	Market	Y	\$1,715.00	\$1,795.00
Industrial for areas above 500m <sup>2</sup> or part thereof charged per m <sup>2</sup> plus fee above	Market	Y	\$0.80	\$0.80
Shop/fitout/Change of use for areas less than 200m <sup>2</sup>	Market	Y	\$730.00	\$765.00
Shop/fitout/Change of use for areas above 200m <sup>2</sup> or part thereof charged per m <sup>2</sup> plus fee above	Market	Y	\$0.80	\$0.80
Advertisements	Market	Y	\$525.00	\$550.00
All other cases not listed and applications involving alternative solutions	Market	Y	By quotation of relevant Area Manager.  <b>Last year fee</b> by quotation of relevant area manager	

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CONSTRUCTION CERTIFICATES ONLY

Refund for Withdrawal of Construction Certificates (prior to determination)	Market	Y	Up to 80% of original CC fee (at the discretion of Area Manager)	<b>Last year fee</b> Up to 80% of original CC fee (at the discretion of Area Manager)
---	--------	---	--	--

## Modification of CC

Minor modification or where original fee was less than \$1,000	Market	Y	50% of the original fee or \$500 whichever is lesser.	<b>Last year fee</b> 50% of the original fee or \$500 whichever is lesser
All other cases	Market	Y	50% of the original fee.	<b>Last year fee</b> 50% of the original fee
Minor modification to Class 1 and 10 buildings	Market	Y	25% of the original fee.	<b>Last year fee</b> 25% of the original fee

## ROAD NAMING FEE

Road naming fee for 1 to 5 road names	Market	N	\$980.00	\$1,025.00
Road Naming fee for 6 or more names	Market	N	\$1,360.00	\$1,425.00

## PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)

Multi Storey Residential PC Fee	Market	Y	By quotation of relevant Area Manager.	<b>Last year fee</b> By quotation of relevant area manager.
Dwellings (single and two storey)	Market	Y	\$1,300.00	\$1,990.00
Manor Houses (Under Low Rise Medium Density Housing Code) [Complying Development Certificate]	Market	Y	By quotation of relevant Area Manager.	<b>Last year fee</b> by quotation of relevant area manager
Interim/Part Occupation Certificate Class 2-9	Market	Y	By quotation of relevant Area Manager.	<b>Last year fee</b> by quotation of relevant area manager
Dual Occupancy	Market	Y	\$2,115.00	\$3,500.00
Alterations and additions to dwellings	Market	Y	\$1,300.00	\$1,990.00
Secondary Dwelling	Market	Y	\$1,300.00	\$1,990.00
Additions to dwellings (not including wet areas)	Market	Y	\$1,040.00	\$1,660.00
Swimming Pools (concrete)	Market	Y	\$775.00	\$990.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)

Swimming Pools (fibreglass, above ground)	Market	Y	\$520.00	\$660.00
Garages, carports and outbuildings	Market	Y	\$520.00	\$660.00
Villa/Town House Development fee	Market	Y	\$1,300.00	\$1,990.00
Villa/Town House Development PC fee per dwelling plus above fee	Market	Y	\$615.00	\$990.00
Advertising Structures	Market	Y	\$520.00	\$545.00
Commercial fee	Market	Y	\$1,520.00	\$1,590.00
Commercial PC fee per 500m2 or part thereof plus above fee	Market	Y	\$560 or quotation approved by Area Manager.  <b>Last year fee</b> \$560 or quotation approved by area Manager	
Industrial fee	Market	Y	\$1,520.00	\$1,590.00
Industrial PC fee per 500m2 or part thereof plus above fee	Market	Y	\$560 or quotation approved by Area Manager.  <b>Last year fee</b> \$560 or quotation approved by area Manager	
Change of PC to WCC from another PC fee (Dwellings)	Market	Y	By quotation of Area Manager.  <b>Last year fee</b> by quotation of area Manager	
Change of PC to WCC from another PC. PC fee per 500m2 or part thereof plus above fee (Commercial/Industrial)	Market	Y	By quotation of Area Manager.  <b>Last year fee</b> by quotation of area Manager	
Shop Fitout/Change of Use fee (no building works)	Market	Y	\$330.00	\$346.00
Shop Fitout/Change of Use PC Fee (with building works)	Market	Y	\$660.00	\$690.00
Interim/Part Occupation Certificate Application Class 1 and 10	Market	Y	\$330.00	\$346.00
Additional Inspection Fee	Market	Y	\$330.00	\$346.00

## Compliance Certificate (includes one inspection)

Class 1 and 10 Buildings	Market	Y	By quotation of Area Manager. <b>Last year fee</b>	
Class 2 to 9 Buildings	Market	Y	By quotation of Area Manager. <b>Last year fee</b>	

## PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections)

Minimum Application Fee	Market	N	\$2,235.00	\$2,340.00
Application Fee per lot	Market	N	\$560.00	\$585.00
Additional Inspection Fee – This fee is payable on third inspection of failed mandatory holdpoint. Practical Completion Inspection will not be done until outstanding PCA fees paid	Market	N	\$261.00	\$273.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## SUBDIVISION WORKS CERTIFICATE

### Construction Certificates

Application Fee	Market	Y	\$2,230.00	\$2,335.00
Application Fee per additional lots plus above fee	Market	Y	\$406.00	\$425.00
Submission of information where required by conditions of development consent and not lodged at the time of subdivision construction certificate application	Market	Y	\$170.00	\$178.00

### Modification of Subdivision Works Certificate

Modification requiring minimal assessment	Market	Y	\$165.00	\$173.00
Modification	Market	Y	50% of the original fee or \$665, whichever is lesser.  Last year fee 50% of the original fee or \$645, whichever is lesser	

### Special inspections (remove any building and relocate within Wollongong Local Government Area)

From outside Wollongong Local Government Area	Market	Y	\$1,075.00	\$1,125.00
From within Wollongong Local Government Area	Market	Y	\$535.00	\$560.00

## SUBDIVISION CERTIFICATES

### Involving subdivision works required by a Development Approval

Application Fee (Torrens and Community Title Subdivision)	Market	N	\$610.00	\$640.00
Application Fee per additional lots above one plus above fee	Market	N	\$329.00	\$344.00
Boundary Adjustment	Market	N	\$610.00	\$640.00

### Strata Subdivision

Application Fee	Market	Y	\$670.00	\$700.00
Application Fee per additional lots above one plus above fee	Market	Y	\$228.00	\$239.00

### Submission of Additional Information

Submission of information where required by conditions of development consent and not lodged at time of subdivision certificate application	Market	N	\$170.00	\$178.00
Application to lodge security deposit or bank guarantee to enable construction works to be deferred and/or bonded. Note: no fee applicable where works to be bonded are required by conditions of development consent or in compliance with a relevant Council Policy	Market	N	\$525.00	\$550.00
Application for full/partial release of security deposit or bank guarantee	Market	N	\$525.00	\$550.00

## SUBDIVISION FEES – TORRENS/COMMUNITY/STRATA

Amendment or resigning of Plan of Subdivision and/or 88b instrument	Market	N	\$292.00	\$306.00
---	--------	---	----------	----------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Endorsement of documents to create, release, vary or modify easements, restrictions or covenants

By Authorised Person	Market	N	\$236.00	\$247.00
By Council Seal	Market	N	\$900.00	\$940.00
Strata Title Certificate	Market	N	\$236.00	\$247.00

## ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY

Application to install an associated structure or rigid annex on land - LGA 1993, S68 (Part A)	Market	N	\$363.00	\$380.00
Inspection fee associated with installation of rigid annexe or associated structure on land (per inspection)	Market	N	\$236.00	\$247.00
Modification of Section 68 Approval LGA 1993, (Part B(5), D, E and F(1, 7 and 10) only	Market	N	50% of the original application fee.	<b>Last year fee</b> 50% of the original application fee
Modification of Section 68 Approval LGA 1993, S68 (Part A)	Market	N	50% of the original application fee.	<b>Last year fee</b> 50% of the original application fee
Application to Install a Manufactured Home and Moveable Dwelling on Land - LGA 1993, S68 (Part A)	Market	N	\$880.00	\$920.00
Manufactured Home Estate/Caravan Park and or Camping Ground – Approval to Operate (up to 200 sites)	Market	N	\$2,075.00	\$2,175.00
Manufactured Home Estate/Caravan Park and or Camping Ground – Approval to Operate (200 sites or more)	Market	N	\$2,590.00	\$2,710.00
Review of Determination Section 100 of Local Government Act 1993	Market	N	\$780.00	\$815.00
Section 82 Local Government Act Objection Assessment Fee within a Caravan Park or Manufactured Home Estate. In all other cases, 50% of listed fee.	Market	N	\$780.00	\$815.00
Application to Amend Approval Operate Manufactured Home Estate/ Caravan Park and/or Camping Ground	Market	N	\$780.00	\$815.00
Temporary structure	Market	N	\$181.00	\$190.00
Amusement devices	Market	N	\$342.00	\$358.00
Application to operate a Public Carpark	Market	N	\$960.00	\$1,005.00
Urgent Fee for Applications on Community Land Part D of Sec 68 (For Applications within 30 days of booking date)	Market	N	\$365.00	\$382.00
Other Activities under LGA 1993	Market	N	\$342.00	\$358.00
Installation of Wood Heater	Market	N	\$415.00	\$435.00
Mobile Food Vans in a Public Place (not associated with an event)	Market	N	\$342.00	\$358.00
Minor Charity / Non-Profit Organisation Event	Market	N	\$37.50	\$39.50
Inspection fee associated with installation approval of manufactured home or moveable dwelling on land other than in a caravan park/ manufactured home estate (Per inspection)	Market	N	\$236.00	\$247.00
Inspection fee associated with installation approval of manufactured home or associated structure in manufactured home estate (Per inspection)	Market	N	\$236.00	\$247.00
Reinspection – installation fee	Market	N	\$236.00	\$247.00
Registration of Notice of Completion under Local Government (Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Current Regulation	Market	N	\$107.00	\$112.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES

Building Certificate (Clause 260 EP&A Regulations 2000)

Class 1 Buildings	Market	N	\$525 for each dwelling contained in the building or in any other building on the allotment.  <b>Last year fee</b> \$500 for each dwelling contained in the building or in any other building on the allotment
Class 2 Buildings comprising 2 dwellings	Market	N	\$525 per dwelling.  <b>Last year fee</b> \$500 per dwelling
Class 2-9 Buildings (not exceeding 200m <sup>2</sup> )	Market	N	\$600.00   \$630.00
Class 2-9 Buildings (200-2,000m <sup>2</sup> )	Market	N	\$630 plus \$1.00 per sq mtr over 200 sq mtrs  <b>Last year fee</b> \$600 + \$1.00 per sq mtr over 200 sq mtrs
Class 2-9 Buildings (greater than 2,000m <sup>2</sup> )	Market	N	\$2,095 plus an additional \$1.00 per square metre over 2,000m <sup>2</sup> /sq.  <b>Last year fee</b> \$2,000 + an additional \$1.00 per square metre over 2,000m <sup>2</sup> /sq
Class 10 Buildings	Market	N	\$500.00   \$525.00
Part of Building Consisting of an External Wall	Market	N	\$500.00   \$525.00
Fee for a Certificate for Unauthorised Work to a Class 1 and Class 10 Building	Market	N	\$525 plus the maximum fee payable if the application were an application for Development Consent and Construction Certificate or for a Complying Development Certificate  <b>Last year fee</b> \$500 + the maximum fee payable if the application were an application for Development Consent and Construction Certificate or for a Complying Development Certificate
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (not exceeding 200m <sup>2</sup> )	Market	N	\$630 plus the relevant fee that should have been paid for the Development Application, Construction Certificate or for a Complying Development Certificate  <b>Last year fee</b> \$600 + the relevant fee that should have been paid for the Development Application, Construction Certificate or for a Complying Development Certificate

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES

Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (200-2,000m <sup>2</sup> )	Market	N	<p>\$630 plus \$1.00 per m<sup>2</sup> over 200m<sup>2</sup> and the relevant fee that should have been paid for the Development Application, Construction Certificate or for a Complying Development Certificate.</p> <p><b>Last year fee</b> \$600 + \$1.00 per m<sup>2</sup> over 200m<sup>2</sup> and the relevant fee that should have been paid for the Construction Certificate or Complying Development Certificate</p>	
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (greater than 2,000m <sup>2</sup> )	Market	N	<p>\$2,095 plus \$1.00 per m<sup>2</sup> over 2,000m<sup>2</sup> and the relevant fee that should have been paid for the Development Application, Construction Certificate or for a Complying Development Certificate.</p> <p><b>Last year fee</b> \$2,000 + \$1.00 per m<sup>2</sup> over 2,000m<sup>2</sup> and the relevant fee that should have been paid for the Construction Certificate or Complying Development Certificate</p>	
Additional inspection if more than one is required before issue of certificate	Market	N	\$300.00	\$342.00
Priority issue of certificate (N/A for Unauthorised Works)	Market	N	\$259.00	\$271.00
Copy of certificate	Market	N	\$35.00	\$36.50
All other cases not listed and applications involving alternate solutions	Market	Y	By quotation of relevant area manager.	
			<b>Last year fee</b>	

## CERTIFICATE FEES – MISCELLANEOUS

Occupation certificate involving change of building use of existing building (no building work)	Market	N	\$300.00	\$314.00
Swimming Pools Act 1992 (Swimming Pools Amendment Act 2012) – Compliance Certificate	Stat	Y	\$150.00	\$150.00
Swimming Pools – Per Inspection Fee – Compliance Certificate	Stat	Y	\$100.00	\$100.00
Registration of swimming pool on the Office of Local Government swimming pool register	Stat	Y	\$10.00	\$10.00
Swimming Pools – Per inspection- other including inspection related to a complaint or the issuing of a Notice or Direction.	Full	N	\$110.00	\$115.00
Swimming Pools - Application for Exemption Certificate Section 22 of the Swimming Pools Act 1992.	Subs	Y	\$250.00	\$250.00
Section 10.8(2) Certificate (Certified copy of a document, map or plan held by Council) – See Clause 268 of EP&A Regulations 2021	Stat	N	\$69.00	\$69.00
Outstanding Notices – S735A LGA	Market	N	\$104.00	\$109.00
Outstanding Orders – Part 13, Section 41 EP&A Act 1979	Market	N	\$104.00	\$109.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## PRE-LODGE MEETING FOR PROPOSED DEVELOPMENT (fee per meeting)

Projects involving an estimated cost of development of \$5 Million or greater and / or development projects involving the erection of 15 dwellings / units or more and / or subdivisions (residential) involving 25 lots or more and response to referral and advice on State Significant Development.	Market	Y	\$2,395.00	\$2,510.00
Projects involving an estimated cost of development of between \$1 Million up to \$5 Million and / or involving the erection of between 3 dwellings / units to 14 dwellings / units	Market	Y	\$800.00	\$840.00
Projects involving an estimated cost of development of up to \$1 Million	Market	Y	\$392.00	\$410.00

## Design Review Panel Pre-lodgement Meeting

Development under SEPP 65	Market	N	\$3,637.80	\$3,808.78
Development under WLEP 2009 (CI 7.18)	Market	N	\$3,637.80	\$3,808.78
Other development proposals	Market	N	\$2,760.00	\$2,890.00

## BUSHFIRE ATTACK LEVEL ASSESSMENT

Bushfire Attack Level (BAL) Assessment Certificate Fee	Market	Y	\$500.00	\$525.00
--	--------	---	----------	----------

## FIRE SAFETY

Registration of Final Fire Safety Certificate Submitted with Occupation Certificate (New Building)	Market	Y	\$133.00	\$139.00
Administration Fee - Annual Fire Safety Statement late (>7 days from due date)	Market	Y	\$207.00	\$217.00
Administration Fee - Follow-up processing each incorrect Annual Fire Safety Statement submission	Market	Y	Relevant renewal administration service fee.  Last year fee Relevant renewal administration service fee	
Annual Fire Safety Statement - Renewal administration fee (1-5 fire safety measures servicing the building)	Market	Y	\$133.00	\$139.00
Annual Fire Safety Statement - Renewal administration fee (6-10 fire safety measures servicing the building)	Market	Y	\$181.00	\$190.00
Annual Fire Safety Statement - Renewal administration fee (11 plus fire safety measures servicing the building)	Market	Y	\$259.00	\$271.00
Renewal administration service fee for second and subsequent licences associated with the same property	Market	Y	50% of corresponding fee above.  Last year fee 50% of corresponding fee above	
Boarding House and Fire Safety Non-compliance Inspections – first inspection	Market	Y	\$352.00	\$369.00
Boarding House and Fire Safety – Follow-up Inspections	Market	Y	\$261.00	\$273.00
Request for additional time to submit Annual Fire Safety Statement	Market	N	\$446.00	\$467.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## FIRE SAFETY

Compliance Cost Notice - In respect of any costs or expenses relating to the preparation or serving of the notice of intention to give an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	Stat	N	\$750.00	\$750.00
In respect of any costs or expenses relating to the preparation or serving of the notice of intention to give an order pursuant to the EP&A Act 1979 Issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders				
Compliance Cost Notice - In respect of any costs or expenses relating to an investigation that leads to the giving of an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	Stat	N	\$750.00	\$750.00

## MISCELLANEOUS FEES

### Notices of Intention by Private Certifiers

Administration/investigation service	Market	N	\$775.00	\$810.00
--------------------------------------	--------	---	----------	----------

### Refund of Fees

Where GST was charged	Stat	Y	<p>Up to 50% of the assessment, damage default, notification fees (if notification not undertaken) paid depending upon the amount of processing undertaken.</p> <p><b>Last year fee</b> Up to 50% of the assessment, damage default, notification fees (if notification not undertaken) paid depending upon the amount of processing undertaken</p>	
Where no GST was charged	Stat	N	<p>Up to 50% of the assessment, damage default, notification fees (if notification not undertaken) paid depending upon the amount of processing undertaken.</p> <p><b>Last year fee</b> Up to 50% of the assessment, damage default, notification fees (if notification not undertaken) paid depending upon the amount of processing undertaken</p>	

### Miscellaneous Fees

Registration and filing of privately issued certificates	Stat	N	\$39.00	\$39.00
Use not involving erection of buildings, carrying out of a work, subdivision of land, demolition of a building or work	Stat	N	\$285.00	\$285.00
Application for outdoor seating associated with a restaurant or café	Stat	N	\$110.00	\$110.00

### File Retrieval

File retrieval per file – per hour or part thereof	Market	N	\$46.50	\$48.50
--	--------	---	---------	---------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## File Retrieval

Request for information involving research and written response – per hour or part thereof	Market	N	\$99.50	\$104.00
--	--------	---	---------	----------

## Photocopying

Printing of stamped plans and documents - Charged as per COPYING/SCANNING DOCUMENTS - Discretionary fees under the Governance & Administration Fees & Charges

A4 size – per sheet	Stat	N	\$0.20	\$0.20
A3 size – per sheet	Stat	N	\$0.40	\$0.40

## EPIs, Codes and Policies

WDCP 2009	Stat	N	\$30.00	\$30.00
Notification Policy	Stat	N	\$5.00	\$5.00
DCP – Other per A4 page	Stat	N	\$5.00	\$5.00
3D Model Data Input Fee DA Lodgement – for buildings 4 storeys and over located within area identified under Wollongong LEP	Market	N	\$1,550.00	\$1,625.00
3D Model Data Input Fee Amended Plans – for buildings 4 storeys and over located within area identified under Wollongong LEP – where there are external changes to the building	Market	N	\$1,550.00	\$1,625.00
3D Model Data Input Fee Modified Plans – for buildings 4 storeys and over located within area identified under Wollongong LEP – where there are external changes to the building	Market	N	\$1,550.00	\$1,625.00

## APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS

Application Fee – (Vehicular crossings) including up to two (2) inspections	Market	N	\$377.00	\$395.00
Additional Inspection Fees	Market	N	\$112.00	\$117.00
Application for Footpath Levels (includes one (1) inspection)	Market	N	\$112.00	\$117.00

## APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993

Road Opening Permit Application Fee	Market	N	\$203.00	\$213.00
Construction Inspection fee for work on Existing or New Council Assets (Road Opening) – per Inspection	Market	N	\$149.00	\$156.00
Works on Road Reserves pursuant to a contract with Council	Full	N		Free
				Last year fee Free

## Rental Fee

Rental – per lineal metre (per metre per month)	Market	N	\$24.00	\$25.00
Rental Category A – Up to 5m Occupation zone	Market	N	\$113.00	\$118.00
Rental Category B – Up to 10m Occupation zone	Market	N	\$227.00	\$238.00
Rental Category C – Up to 25m long Occupation zone	Market	N	\$565.00	\$590.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Rental Fee

Rental Category D – Site Specific Job or Larger Scale Jobs greater than 25m in length	Market	N	Rental amount will be based on site specific requirements at a rate defined under "Rental - per lineal metre length".  <b>Last year fee</b> Rental amount will be based on site specific requirements at a rate defined under "Rental - per lineal metre length"	
---	--------	---	---	--

## Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993

Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993.

Deposit is refundable upon satisfactory inspection. Any damage may result in the deposit not being refunded. Retained amount will be costed on Council's Fees and Charges for "Reinstatement of Road and Footpath Surfaces".

Rental Category A – Up to 5m Occupation zone	Market	N	Free  <b>Last year fee</b> Free	
Rental Category B – Up to 10m Occupation zone	Market	N	\$2,420.00	\$2,535.00
Rental Category C – Up to 25m long Occupation zone	Market	N	\$4,035.00	\$4,225.00
Rental Category D – Site Specific Job or Larger Scale Jobs greater than 25m in length	Market	N	Damage Deposit amount based on Council's Fees and Charges for "Reinstatement of Road and Footpath Surfaces".  <b>Last year fee</b> Damage Deposit amount based on Council's Fees and Charges for "Reinstatement of Road and Footpath Surfaces"	

## OCCUPATION BY OTHER THAN HOARDING

Application fee – where the charges apply to permits under sections 138 (Roads Act) and 68 (Local Government Act) and Traffic Management Services Agreements issued under section 116 of the Roads Act.	Market	N	\$203.00	\$213.00
Occupation Fee – Occupation of roadway/footway – full road closure	Market	N	\$453.00	\$474.00
Application Fee – Occupation of roadway/footway – Integral	Market	N	\$119.00	\$125.00
Additional Inspection Fees	Market	N	\$112.00	\$117.00
Occupation – per lineal metre length	Market	N	\$24.00	\$25.00
Occupation Fee per day for 6 metre or part thereof for area within 3 hour metered zones (excluding Saturday, Sunday and Public Holidays) – per hour	Market	N	\$8.10	\$8.50
Occupation Fee per day for 6 metre or part thereof for area within 2 hour metered zones (excluding Saturday, Sunday and Public Holidays) – per hour	Market	N	\$10.50	\$11.00
Occupation Fee per day for 6 metre or part thereof for area within 1 hour metered zones (excluding Saturday, Sunday and Public Holidays) – per hour	Market	N	\$10.50	\$11.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## OCCUPATION BY OTHER THAN HOARDING

Occupation Fee per day for 6 metre or part thereof for area within 1/2 hour metered zones (excluding Saturday, Sunday and Public Holidays) – per hour	Market	N	\$10.50	\$11.00
---	--------	---	---------	---------

## UNAUTHORISED WORKS

Reinstatement of unauthorised works and associated administration costs.	Market	N		At Cost  Last year fee At Cost
--	--------	---	--	---

DRAFT

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## PUBLIC HEALTH AND SAFETY

### LEGISLATIVE ENFORCEMENT

Re-inspection of premises subject to prohibition order—per hour (Public Health Act)	Stat	N	\$255.00	\$255.00
Entry and Inspection Fee (LGA) Section 197	Full	N	\$137.00	\$143.00

### HEALTH AND SAFETY ISSUES

Mortuaries Inspection Fee	Full	N	\$439.00	\$460.00
Mortuaries Re inspection Fee	Subs	N	\$70.50	\$74.00
Improvement or Prohibition Notice Public Health Act 2010 (public swimming pools)	Stat	N	\$295.00	\$295.00
Inspection Fees – Public Swimming Pools – water quality	Subs	N	\$162.00	\$170.00
Reinspections fee – Public Swimming pools -water quality	Subs	N	\$70.50	\$74.00

### SEX INDUSTRY PREMISES

Inspection and Registration of premises	Full	N	\$442.00	\$463.00
Sex industry Re inspection fee	Full	N	\$381.00	\$399.00

### FOOD PREMISES INSPECTION AND CLASSIFICATION

Improvement Notices Sect 66AA(1) Food Act 2008	Stat	N	\$330.00	\$330.00
Administration Charge Medium and High Risk – 0 to 5 handlers	Subs	N	\$314.00	\$329.00
Administration Charge Medium and High Risk – 6 to 50 Handlers	Subs	N	\$486.00	\$510.00
Administration Charge – Low Risk	Subs	N	\$96.00	\$101.00
Inspection fee Medium and High Risk	Subs	N	\$190.00	\$199.00
Inspection fee Low Risk	Subs	N	\$70.50	\$74.00
Food Premises Re Inspection fee	Subs	N	\$116.00	\$121.00
Charitable/ Non Profit Organisations – per annum	Subs	N	\$70.50	\$74.00
Markets/Temporary Events – per annum fee	Subs	N	\$70.50	\$74.00

### PLACES OF SHARED ACCOMMODATION

#### Registration and Inspection Fee

Per annum to 10 boarders	Full	N	\$515.00	\$540.00
Per annum above 10 boarders	Full	N	\$765.00	\$800.00
Shared Accommodation Re Inspection Fee	Subs	N	\$70.50	\$74.00

### WATER COOLING TOWER

Improvement or Prohibition Notice Public Health Act 2010	Stat	N	\$635.00	\$635.00
Registration Fee	Subs	N	\$83.50	\$87.50

#### Inspection and Sampling Fee

1 to 9 per location	Full	N	\$525.00	\$550.00
More than 10 per location	Subs	N	\$474.00	\$496.00
Reinspection Fee – General	Subs	N	\$150.00	\$157.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Inspection and Sampling Fee

Sampling	Full	N		At cost
				Last year fee At cost

## WARM WATER SYSTEMS

Registration and inspection of premises	Full	N	\$555.00	\$580.00
---	------	---	----------	----------

## HAIRDRESSING PREMISES/BEAUTY SALON

Registration and Inspection Fee	Subs	N	\$233.00	\$244.00
Hairdressing/Beauty Salon Re Inspection fee	Subs	N	\$70.50	\$74.00

## SKIN PENETRATION

Improvement or Prohibition Notice Public Health Act 2010	Stat	N	\$295.00	\$295.00
Registration and Inspection Fee	Subs	N	\$259.00	\$271.00
Skin Penetration Re Inspection Fee	Subs	N	\$76.50	\$80.00
Foot Spa Sampling	Subs	N		At cost
				Last year fee At cost

## ON-SITE SEWAGE MANAGEMENT SYSTEMS

Install and operate On-site Sewage Management systems	Subs	N	\$271.00	\$284.00
Approval to operate On-site Sewage Management systems	Subs	N	\$119.00	\$125.00
Inspection fee for On-site Sewage Management systems LGA Sect 197	Subs	N	\$137.00	\$143.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## REGULATORY CONTROL

### LEGISLATIVE ENFORCEMENT

Compliance Cost Notice Charge	Subs	N	\$550.00	\$575.00
Entry and Inspection Fee POEO Section 104	Full	N	\$137.00	\$143.00
Entry and Inspection Fee EP&A Act Section 9.29	Full	N	\$137.00	\$143.00
Cost compliance per Hour LGA Section 197 POEO Section 104 and EP&A Act Section 9.29	Full	N	\$137.00	\$143.00
Execution of Orders, Notices and Directions – Administration fee	Full	N	\$179.00	\$187.00

### PROTECTION OF THE ENVIRONMENT OPERATIONS

POEO Regulation Section 151 (c) (i) - Clean-up Notice fee - Litter	Stat	N	\$256.00	\$256.00
POEO Regulation Section 151 (c) (ii) - Notice fee - Other	Stat	N	\$803.00	\$803.00
Underground Petroleum Storage Systems (UPSS) - Inspection	Subs	N	\$363.00	\$380.00

### EVENTS

Cost of labour/hour - Animal Compliance Officer	Full	Y	\$146.00	\$153.00
Cost of labour/hour – General Compliance Officer	Full	Y	\$146.00	\$153.00
Cost of labour/hour – Parking Compliance Officer	Full	Y	\$120.00	\$126.00

### STOCK ANIMAL IMPOUNDING FEES

#### Walking or Transporting Animals

Labour per hour – or part thereof (excluding after hours call out)	Full	N	\$146.00	\$153.00
Plant/Equipment per hour – or part thereof – inclusive of insurance and maintenance etc.	Full	N	\$147.00	\$154.00
Contractors	Full	N		At Cost
				Last year fee At Cost
Labour – after hours call out	Full	N		At Cost
				Last year fee At Cost

#### Sustenance

Food/Water per stock/animal per day	Full	N	\$60.00	\$63.00
Veterinary Costs – as per veterinary charges	Full	N		At Cost
				Last year fee At Cost

### ARTICLES IMPOUNDING FEES (includes abandoned motor vehicles, trolleys and signs etc)

#### Conveyance to Pound

Labour per hour (including allowances and on costs) – per staff used or part thereof	Full	N	\$146.00	\$153.00
Plant/Equipment per hour – or part thereof	Full	N	\$147.00	\$154.00

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## Conveyance to Pound

Contractors	Full	N		At Cost
				Last year fee At Cost
Storing Impounded Article per item per day	Full	N	\$42.00	\$44.00
Storage of Vehicle/Machinery per day	Full	N	\$85.00	\$89.00
Administration Fee for Serving Notice – per notice	Full	N	\$63.00	\$66.00

## COMPANION ANIMALS POUND FEES (dogs and cats)

Surrender fee - dog (over 6 months of age)	Full	N	\$240.00	\$300.00
Surrender fee - puppy (under 6 months of age)	Full	N	\$80.00	\$100.00
Surrender fee - cat (over 6 months of age)	Full	N	\$180.00	\$225.00
Surrender fee - kitten (under 6 months of age)	Full	N	\$60.00	\$75.00
Surrender fee - companion animal (Pensioner Rate)	Subs	N	\$60.00	\$75.00
Surrender fee - dog (declared dangerous, menacing or a restricted breed)	Subs	N	\$0.00	\$0.00
Euthanise a companion animal (per companion animal)	Full	N	\$290.00	\$290.00
Disposal of a euthanised companion animal	Full	N	\$110.00	\$110.00
Sale of dog/puppy - standard fee - dog/puppy that has been available for rehoming for less than 7 days	Full	Y	\$300.00	\$300.00
Release Fee – For the release of a seized companion animal	Subs	N	\$45.00	\$47.00
Sale of dog/puppy - reduced fee (-50%) - dog/puppy that has been available for rehoming between 7 days and 14 days	Subs	Y	\$225.00	\$150.00
Sale of dog/puppy - reduced fee (-75%) - dog/puppy that has been available for rehoming for over 14 days	Subs	Y	\$75.00	\$75.00
Sale of cat/kitten - standard fee - cat/kitten that has been available for rehoming for less than 7 days	Full	Y	\$200.00	\$200.00
Sale of cat/kitten - reduced fee (-50%) - cat/kitten that has been available for rehoming between 7 days and 14 days	Subs	Y	\$150.00	\$100.00
Sale of cat/kitten - reduced fee (-75%) - cat/kitten that has been available for rehoming for over 14 days	Subs	Y	\$50.00	\$50.00
Transport of reclaimed companion animal - currently impounded within the Illawarra region	Full	N	\$45.00	\$46.50
Transport of reclaimed companion animal - currently impounded outside the Illawarra region	Full	N	\$110.00	\$114.00
Transport of companion animal per kilometre - commercial rate	Full	N	\$1.20	\$1.30
Sustenance/maintenance per companion animal per day - commercial rate	Full	N	\$60.00	\$62.00
Sustenance/Maintenance Charges – For the maintenance of each companion animal detained by the Council for each day (or part thereof) exclusive of the day delivered to the pound	Full	N	\$35.00	\$36.50
Veterinary Costs – as per veterinary charges	Full	N		At Cost
				Last year fee At Cost

## MICROCHIPPING FEES

Micro Chipping request from Police or as agreed by delegated manager

Microchipping at special events/programs	Subs	Y	\$15.00	\$0.00
--	------	---	---------	--------

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

## MICROCHIPPING FEES

Micro chipping in any other case except as a request from Police or authorised officer and special events/programs	Subs	Y	\$50.00	\$45.00
Dangerous/Restricted Dog Enclosure Certificate of Compliance	Stat	N	\$159.00	\$150.00

## Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government

The following are exempt:

Companion animal used as a guide or assistance animal.

A dog used for working on farm land properties categorised under Section 515 Local Government Act.

Greyhound registered under the Greyhound Racing Act.

Whole Companion Animal (not desexed) or desexed after 6 months of age - Dog	Stat	N	\$262.00	\$262.00
Desexed Companion Animal (except eligible pensioners) - Dog	Stat	N	\$78.00	\$78.00
Desexed Companion Animal (owner is an eligible pensioner) - Dog	Stat	N	\$34.00	\$34.00
Desexed animal sold by eligible Pound/shelter - Dog	Stat	N	\$0.00	\$0.00
Whole Companion animal owned by recognised breeder - Dog	Stat	N	\$78.00	\$78.00
Whole Companion animal (where desexing is not recommended) - Dog	Stat	N	\$78.00	\$78.00
Whole Animal - (where desexing is not recommended eligible pensioner) - Dog	Stat	N	\$34.00	\$34.00
Where the owner of a companion animal is an eligible pensioner and the companion animal is not desexed - Dog	Stat	N	\$262.00	\$262.00
Whole Companion Animal (not desexed) or Desexed Companion Animal (except eligible pensioners) - Cat	Stat	N	\$68.00	\$68.00
Desexed Companion Animal (owner is an eligible pensioner) - Cat	Stat	N	\$34.00	\$34.00
Desexed animal sold by eligible Pound/shelter - Cat	Stat	N	\$0.00	\$0.00
Whole Companion animal owned by recognised breeder - Cat	Stat	N	\$68.00	\$68.00
Whole Companion animal (where desexing is not recommended) - Cat	Stat	N	\$68.00	\$68.00
Whole Animal - (where desexing is not recommended eligible pensioner) - Cat	Stat	N	\$34.00	\$34.00
Late Registration Fee - Dog or Cat	Stat	N	\$22.00	\$22.00

## Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)

Intact or non de-sexed cats > 4 months age	Stat	N	\$96.00 P.A.
			Last year fee \$96.00 P.A.

(This Fee does not apply to cats already registered by 1 July 2020, those kept for breeding purposes by members of recognised breeding bodies, and cats which cannot be de-sexed for medical reasons. Note: Proof of medical exemption will be required to be produced.)

Name	Pricing Structure	GST	2024-2025 Last YR Fee (incl. GST)	2025-2026 Fee (incl. GST)
------	-------------------	-----	-----------------------------------	---------------------------

### Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)

Restricted dog breeds or formally declared Dangerous Dogs	Stat	N	\$230.00 P.A.	<b>Last year fee</b> \$230.00 P.A.
(Note: This annual Permit Fee applies to existing registered dogs.)				
Permit late fee	Stat	N	\$22.00	\$22.00

### ANIMAL CONTROL

Application to Revoke a Dangerous or Menacing Dog Declaration	Full	N	\$400.00	\$419.00
---	------	---	----------	----------

DRAFT

<b>Fee Name</b>	<b>Parent Name</b>	<b>Page</b>
-----------------	--------------------	-------------

## Index of all Fees

### 1

1 and 2 Bedroom Cabin - Sleeps 4	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	65
1 and 2 Bedroom Cabin - Sleeps 4	[Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	66
1 and 2 Bedroom Cabin - Sleeps 4	[First day to second last day of NSW Department of Education School Terms]	66
1 Month – No contract	[Membership]	51
1 Month – No contract	[Membership]	55
1 to 6 hours – per hour (maximum of 6 hours charged in a 24 hour period)	[Function Hall Hire - Bulli Beach Tourist Park]	63
1 to 9 per location	[Inspection and Sampling Fee]	113
1/2 Day rate Office 1,2,3,4 (1/2 day – 9am – 1pm or 1pm – 5pm only)	[General Hire Offices]	32
1/2 Day rate Office 1,2,3,4 (1/2 day – 9am – 1pm or 1pm – 5pm only)	[Non-Profit Hire Offices]	32
1/2 Day rate Office 5 (1/2 day – 9am – 1pm or 1pm – 5pm only)	[General Hire Offices]	32
1/2 Day rate Office 5 (1/2 day – 9am – 1pm or 1pm – 5pm only)	[Non-Profit Hire Offices]	32
1/2 hour, 1 hour, 2 hours, on-street and off-street parking within the inner city parking area (per hour pro rata)	[Metered Parking Charges]	44
10-pack 60min Group Personal Training (2-person) OP/Member rate	[Group Personal Training]	51
10-pack 60min Group Personal Training (2-person) P	[Group Personal Training]	51
10-pack 60min Group Personal Training (3-person) OP/Member rate	[Group Personal Training]	51
10-pack 60min Group Personal Training (3-person) P	[Group Personal Training]	51
10-pack 60min Personal Training OP/Member rate	[Individual Personal Training]	51
10-pack 60min Personal Training OP/Member rate	[Individual Personal Training]	56
10-pack 60min Personal Training P	[Individual Personal Training]	51
10-pack 60min Personal Training P	[Individual Personal Training]	56
12 month renewing member prior to expiry	[Membership]	51
12 months	[Membership]	51
12 months	[Aquatic Memberships]	53
12 months	[Membership]	55
12 months	[Membership Concession]	56
12 months – child	[Aquatic Memberships]	53
12 months – concession	[Aquatic Memberships]	53
12 months – family (2 adults and 2 children)	[Aquatic Memberships]	53
12 months (on presentation of current Government concession or health care card)	[Concession Membership]	52
12 months renewing member	[Membership]	55
18 Holes - Low Demand period	[RUSSELL VALE GOLF COURSE]	57

### 2

2 Bedroom Cabin - Sleeps 4	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	65
2 Bedroom Cabin - Sleeps 4	[Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	66
2 Bedroom Cabin - Sleeps 4	[First day to second last day of NSW Department of Education School Terms]	66
2 Bedroom Cabin - Sleeps 5	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	65
2 Bedroom Cabin - Sleeps 5	[Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	66
2 Bedroom Cabin - Sleeps 5	[First day to second last day of NSW Department of Education School Terms]	66

Fee Name	Parent Name	Page
<b>2</b>		
2 Bedroom Cabin - Sleeps 6	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	65
2 Bedroom Cabin - Sleeps 6	[Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	66
2 Bedroom Cabin - Sleeps 6	[First day to second last day of NSW Department of Education School Terms]	66
2 Bedroom Family Cabin - Sleeps 6	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	65
2 Bedroom Family Cabin - Sleeps 6	[Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	66
2 Bedroom Family Cabin - Sleeps 6	[First day to second last day of NSW Department of Education School Terms]	66
2 persons (ensuite site) – per night	[Seniors Card Holder Discount ]	64
2 persons (ensuite site) – per night	[Seniors Card Holder Discount ]	64
2 persons (ensuite site) – per night	[Seniors Card Holder Discount ]	65
2 persons (powered site) – per night	[Seniors Card Holder Discount ]	64
2 persons (powered site) – per night	[Seniors Card Holder Discount ]	64
2 persons (powered site) – per night	[Seniors Card Holder Discount ]	64
2 persons (unpowered site) – per night	[Seniors Card Holder Discount ]	64
2 persons (unpowered site) – per night	[Seniors Card Holder Discount ]	64
2 persons (unpowered site) – per night	[Seniors Card Holder Discount ]	64
25m/Learner Pool Hire (per hour)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
25m/Learner Pool Hire (per hour)	[Aquatic Services for Corimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48
<b>3</b>		
3 Bedroom Cabin - Sleeps 6	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	65
3 Bedroom Cabin - Sleeps 6	[Commencing the final day of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	66
3 Bedroom Cabin - Sleeps 6	[First day to second last day of NSW Department of Education School Terms]	66
3 hours and 4 hours on-street and off-street parking within the inner city parking area (per hour pro rata)	[Metered Parking Charges]	44
3 month Rehabilitation Membership	[Corporate Memberships]	52
3 month Rehabilitation Membership	[Corporate Memberships]	56
3D Model Data Input Fee Amended Plans – for buildings 4 storeys and over located within area identified under Wollongong LEP – where there are external changes to the building	[EPIs, Codes and Policies]	110
3D Model Data Input Fee DA Lodgement – for buildings 4 storeys and over located within area identified under Wollongong LEP	[EPIs, Codes and Policies]	110
3D Model Data Input Fee Modified Plans – for buildings 4 storeys and over located within area identified under Wollongong LEP – where there are external changes to the building	[EPIs, Codes and Policies]	110
3m x 3m [full day]	[Market Stalls – Community Event/Festival Commercial ]	23
3m x 3m [full day]	[Market Stalls – Community Event/Festival Not for Profit ]	24
3m x 3m [part day]	[Market Stalls – Community Event/Festival Commercial ]	23
3m x 3m [part day]	[Market Stalls – Community Event/Festival Not for Profit ]	24
3m x 6m [full day]	[Market Stalls – Community Event/Festival Not for Profit ]	24
3m x 6m [full day]	[Market Stalls – Community Event/Festival Commercial ]	23
3m x 6m [part day]	[Market Stalls – Community Event/Festival Not for Profit ]	24
3m x 6m [part day]	[Market Stalls – Community Event/Festival Commercial ]	23
3-monthly Fee Buskers	[BUSKERS]	22
<b>5</b>		
50m Pool hire (per hour)	[Aquatic Services for Corimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48
5-pack 60min Group Personal Training (2-person) OP/Member rate	[Group Personal Training]	51

Fee Name	Parent Name	Page
<b>5</b>		
5-pack 60min Group Personal Training (2-person) P	[Group Personal Training]	51
5-pack 60min Group Personal Training (3-person) OP/Member rate	[Group Personal Training]	51
5-pack 60min Group Personal Training (3-person) P	[Group Personal Training]	51
5-pack 60min Personal Training OP/Member rate	[Individual Personal Training]	51
5-pack 60min Personal Training OP/Member rate	[Individual Personal Training]	56
5-pack 60min Personal Training P	[Individual Personal Training]	51
5-pack 60min Personal Training P	[Individual Personal Training]	56
<b>6</b>		
6 months	[Aquatic Memberships]	53
6 months – child	[Aquatic Memberships]	53
6 months – concession	[Aquatic Memberships]	53
6 months – family (2 adults and 2 children)	[Aquatic Memberships]	53
6 weeks	[Promotional Memberships]	52
6 weeks	[Promotional Memberships]	56
60min Group Personal Training (2-person) OP/Member rate	[Group Personal Training]	51
60min Group Personal Training (2-person) P	[Group Personal Training]	51
60min Group Personal Training (3-person) OP/Member rate	[Group Personal Training]	51
60min Group Personal Training (3-person) P	[Group Personal Training]	51
60min Personal Training OP/Member rate	[Individual Personal Training]	51
60min Personal Training OP/Member rate	[Individual Personal Training]	56
60min Personal Training P	[Individual Personal Training]	51
60min Personal Training P	[Individual Personal Training]	56
<b>8</b>		
8 hours off-street parking within the inner city parking area (per hour pro rata)	[Metered Parking Charges]	44
<b>9</b>		
9 Holes - Low Demand period	[RUSSELL VALE GOLF COURSE]	57
<b>A</b>		
A3 size – per sheet	[Photocopying]	110
A4 size – per sheet	[Photocopying]	110
Access Bond – general	[PARKS AND RESERVES]	60
Access Bond - Development Approval Works	[PARKS AND RESERVES]	60
Access to Information as per GIPA Regulations	[ACCESS APPLICATIONS - ALL OTHER REQUESTS]	74
Schedule 1 Open Access Documents		
Activities Room p/h	[Facility Hire]	50
Additional car/trailer/boat per site (no more than one of either per site) – per night	[Extra Charges]	62
Additional car/trailer/boat per week per site (no more than one of either per site)	[Extra Charges]	62
Additional charge for priority issue of Section 603 Certificate – 24 hour turnaround	[SECTION 603 CERTIFICATES]	73
Additional Fee – notification of review of determination	[Review of Determination]	95
Additional Fee \$4.55(2) or \$4.56 – residential flat design verification	[Modification of Development Consent]	99
Additional Inspection Fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Additional Inspection Fee – This fee is payable on third inspection of failed mandatory holdpoint. Practical Completion Inspection will not be done until outstanding PCA fees paid	[PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections)]	103
Additional Inspection Fees	[APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS]	110
Additional Inspection Fees	[OCCUPATION BY OTHER THAN HOARDING]	111
Additional inspection if more than one is required before issue of certificate	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	107

Fee Name	Parent Name	Page
----------	-------------	------

## A

Additional layers – Contact the Strategic Mapping Services Section for data availability (per theme per 1:20,000 map partition)	[STRATEGIC DIGITAL DATA (External Clients)]	84
Additional Lighting (back straight) – per hour	[Hire of Facility]	54
Additional line of inscription - all plaques	[PLAQUES]	42
Additional Parking Space – allocation of an additional parking space to that provided on designated site of occupation.	[OCCUPATION FEE FOR HOLIDAY VANS]	65
Additional rack space in Council's hut (per rack unit) – Commercial rate – Prime Site	[Communication Sites]	70
Additional Vehicle - Disability Parking Permit Holder (Permit to be displayed and vehicle parked within site boundary) – per night	[Extra Charges]	62
Additions to dwellings (not including wet areas)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	102
Administration Charge – Low Risk	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	113
Administration Charge Medium and High Risk – 0 to 5 handlers	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	113
Administration Charge Medium and High Risk – 6 to 50 Handlers	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	113
Administration Fee - Annual Fire Safety Statement late (>7 days from due date)	[FIRE SAFETY ]	108
Administration Fee – Assignment/variations	[LEASES/LICENCES/APPROVALS]	67
Administration Fee - Follow-up processing each incorrect Annual Fire Safety Statement submission	[FIRE SAFETY ]	108
Administration fee - including issuing of interment right, order of interment, consumer contract, processing of refunds and any service not covered by fees	[MISCELLANEOUS FEES]	40
Administration Fee – Transfer of an existing occupation agreement, execution of a new occupation agreement or for document preparation for NSW Civil and Administrative Tribunal for abandoned goods	[OCCUPATION FEE FOR HOLIDAY VANS]	65
Administration Fee - Transfer or Refund of Interment Right by Bequeathment/Intestacy where investigation and/or review of supporting documents (Wills, Statutory Declaration, etc.) is required	[MISCELLANEOUS FEES]	39
Administration Fee for Serving Notice – per notice	[Conveyance to Pound]	116
Administration/investigation service	[Notices of Intention by Private Certifiers]	109
Adult	[Social Weekday 9 Holes]	57
Adult	[Social Weekday 18 Holes]	57
Adult	[Social Weekend 9 Holes]	57
Adult	[Social Weekend 18 Holes]	57
Adult	[Club Competition 9 Holes]	57
Adult	[Club Competition 18 Holes]	58
Adult – 15 visit pass	[Group Exercise/Circuit/Gymnasium]	50
Adult – 15 visit pass (use at Lakeside only)	[Group Exercise/Gymnasium]	55
Adult – 25 visit pass	[Pool]	52
Adult – 25 visit pass	[Multi-Tickets]	54
Adult - 25 Visit Pass	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Adult – Sauna p/v	[Aquatic Memberships]	53
Adult 3-month membership	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Adult actively supervising child under 5 years in pool	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Adult actively supervising children under 5 years in pool	[Pool]	52
Adult after Activity p/v	[Pool]	52
Adult Entry	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Adult Entry - Unlimited Pass Out	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Adult p/v	[Group Exercise/Circuit/Gymnasium]	50
Adult p/v	[Pool]	52
Adult p/v	[Casual Trainer]	53
Adults p/v	[Group Exercise/Gymnasium]	55

Fee Name	Parent Name	Page
<b>A</b>		
Advertised development	[Advertising Development Applications]	93
Advertisements	[Application Type]	91
Advertisements	[Complying Development Certificate]	100
Advertisements	[CONSTRUCTION CERTIFICATES ONLY]	101
Advertising Structures	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
After activity – Sauna p/v	[Aquatic Memberships]	53
After hours call out fee for administration of interments	[MISCELLANEOUS FEES]	40
After Hours Services - per hour	[BOTANIC GARDEN]	89
Air Conditioner Levy – per annum (payable with first instalment of occupation fees or payable pro-rata if air conditioning installed after 1 July)	[OCCUPATION FEE FOR HOLIDAY VANS]	65
All other cases	[Complying Development Certificate]	100
All other cases	[Modification of CC]	102
All other cases not listed and applications involving alternate solutions	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	107
All other cases not listed and applications involving alternative solutions	[CONSTRUCTION CERTIFICATES ONLY]	101
All other organisations (including commercial, private, Government departments.) Hourly rate	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	38
All training sessions - Wollongong City Libraries	[TRAINING]	37
Manager may establish an entry fee or other charge for a library training session to offset the cost of the activity.		
All User Categories	[ONGOING MARKETS]	22
Alterations and additions to dwellings	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	102
Alterations and additions to dwellings \$100,001 up to \$250,000	[Complying Development Certificate]	99
Alterations and additions to dwellings \$100,001 up to \$250,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Alterations and additions to dwellings \$20,001 up to \$50,000	[Complying Development Certificate]	99
Alterations and additions to dwellings \$20,001 up to \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Alterations and additions to dwellings \$50,001 up to \$100,000	[Complying Development Certificate]	99
Alterations and additions to dwellings \$50,001 up to \$100,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Alterations and additions to dwellings more than \$250,000	[Complying Development Certificate]	99
Alterations and additions to dwellings more than \$250,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Alterations and additions to dwellings up to \$20,000	[Complying Development Certificate]	99
Alterations and additions to dwellings up to \$20,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Amended Site Set-Up (tower analysis not required) – Fee for processing application, includes amended equipment schedule	[Administration and Site Set-up]	69
Amended Site Set-Up (tower analysis required and provided by client). Fee for processing application, includes amended equipment schedule	[Administration and Site Set-up]	69
Amendment or resigning of Plan of Subdivision and/ or 88b instrument	[SUBDIVISION FEES – TORRENS/COMMUNITY/STRATA]	104
Amendments to application – fee where application is permitted to be amended after application processing has commenced	[Advertising Development Applications]	93
Amusement devices	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Ancillary or incidental development to dwellings (including carports and detached garages)	[Complying Development Certificate]	99
Annual Administration Fee for service vehicles to enter the Crown Street Mall – charge per vehicle per year	[SERVICE VEHICLES]	22
Annual charge for rental and maintenance – per sign	[DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS]	46
Annual Fee for Beach or Foreshore locations	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	70

Fee Name	Parent Name	Page
<b>A</b>		
Annual Fire Safety Statement - Renewal administration fee (11 plus fire safety measures serving the building)	[FIRE SAFETY ]	108
Annual Fire Safety Statement - Renewal administration fee (1-5 fire safety measures servicing the building)	[FIRE SAFETY ]	108
Annual Fire Safety Statement - Renewal administration fee (6-10 fire safety measures serving the building)	[FIRE SAFETY ]	108
Annual Licence Fee	[FEES FOR COMMERCIAL SURF SCHOOLS - NON PRIME SITES]	71
Annual rent for equipment shelter	[Communication Sites]	70
Annual rent for equipment shelter and light pole	[Communication Sites]	70
Any 7m x 4m (incl. truck) [full day]	[Market Stalls – Community Event/Festival Commercial ]	23
Any 7m x 4m (incl. truck) [full day]	[Market Stalls – Community Event/Festival Not for Profit ]	24
Any 7m x 4m (incl. truck) [part day]	[Market Stalls – Community Event/Festival Not for Profit ]	24
Any 7m x 4m (incl. truck) [part day]	[Market Stalls – Community Event/Festival Commercial ]	23
Any School or not for profit group Activities (booked) – per student – minimum 15	[Tennis Competition - per Court]	55
Any school/not for profit group activity (pre-booked) – per person p/v Minimum 15	[Facility Hire]	50
Application	[ACCESS APPLICATIONS - SEEKING PERSONAL INFORMATION ABOUT THE APPLICANT]	74
Application Assessment Fee	[ACCESS APPLICATIONS - ALL OTHER REQUESTS]	74
Application Fee	[EVENT MANAGEMENT]	24
Application Fee	[DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS]	46
Application Fee	[Construction Certificates]	104
Application Fee	[Strata Subdivision]	104
Application Fee – (Vehicular crossings) including up to two (2) inspections	[APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS]	110
Application Fee – Application must be accompanied by a Traffic/Pedestrian Management Plan	[COMMERCIAL OR INDUSTRIAL INSTALLATIONS - WITHIN COUNCIL LAND or ROAD RESERVE]	71
Application Fee – New applications Commercial Leases and Licences (excluding Outdoor Dining and Fitness Trainers)	[LEASES/LICENCES/APPROVALS]	67
Application Fee – Occupation of roadway/footway – Integral	[OCCUPATION BY OTHER THAN HOARDING]	111
Application fee – where the charges apply to permits under sections 138 (Roads Act) and 68 (Local Government Act) and Traffic Management Services Agreements issued under section 116 of the Roads Act.	[OCCUPATION BY OTHER THAN HOARDING]	111
Application Fee (excluding reclassification costs)	[SALE OF COMMUNITY LAND]	68
Application Fee (Torrens and Community Title Subdivision)	[Involving subdivision works required by a Development Approval]	104
Application Fee for Creation of Easement over Council Owned or Managed Land	[EASEMENTS]	68
Application Fee for Extinguishment of Council Easement over Private Land	[EASEMENTS]	68
Application fee for shallow burial - Requirement where the burial is to be shallower than that permitted by Clause 90 Public Health Regulation 2022	[CEMETERY FEES]	39
Application Fee per additional lots above one plus above fee	[Involving subdivision works required by a Development Approval]	104
Application Fee per additional lots above one plus above fee	[Strata Subdivision]	104
Application Fee per additional lots plus above fee	[Construction Certificates]	104
Application Fee per lot	[PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections)]	103
Application for Footpath Levels (includes one (1) inspection)	[APPLICATION FOR VEHICULAR AND SPECIAL CROSSINGS]	110
Application for full/partial release of security deposit or bank guarantee	[Submission of Additional Information]	104
Application for outdoor seating associated with a restaurant or café	[Miscellaneous Fees]	109
Application Scanning Fees for more than 15 pages	[Application Scanning Fees for Building Certificate, Section 68, Pre-Lodgement or Subdivision Certificates]	74

Fee Name	Parent Name	Page
<b>A</b>		
Application to Amend Approval Operate Manufactured Home Estate/Caravan Park and/or Camping Ground	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Application to Install a Manufactured Home and Moveable Dwelling on Land - LGA 1993, S68 (Part A)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Application to install an associated structure or rigid annex on land - LGA 1993, S68 (Part A)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Application to lodge security deposit or bank guarantee to enable construction works to be deferred and/or bonded. Note: no fee applicable where works to be bonded are required by conditions of development consent or in compliance with a relevant Council Policy	[Submission of Additional Information]	104
Application to operate a Public Carpark	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Application to Revoke a Dangerous or Menacing Dog Declaration	[ANIMAL CONTROL]	118
Application under SEPP 65	[Design Review Panel]	93
Application under WLEP 2009 (CI 7.18) and SEPP 65	[Design Review Panel]	93
Approval to operate On-site Sewage Management systems	[ON-SITE SEWAGE MANAGEMENT SYSTEMS]	114
Approvals/Consents Under Roads Act	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Aquarobics - Adult	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Aquarobics – Adult 15 visit pass	[Pool]	53
Aquarobics – Adult p/v	[Pool]	53
Aquarobics - Child/Concession	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Aquarobics – Concession 15 visit pass	[Pool]	53
Aquarobics – Concession p/v	[Pool]	53
Aquarobics 15 Visit pass (Adult)	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Aquarobics 15 Visit Pass (Child/Concession)	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Asphaltic concrete with brick headers (square metre rate)	[CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee)]	44
Assessment Fee - Short term Licence – more than 45 days notice	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Assessment Fee – Urgent Request - Short term Licence – 45 days or less notice	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Assessment of external applications to amend a DCP Chapter – including Neighbourhood Plans	[B Development Control Plans (where Council has to prepare or assess)]	84
Assignment and/or variation of existing agreements	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Attendant Services (Monday to Friday)	[COMMUNITY FACILITIES]	31
Attendant Services (Weekends and Public Holidays)	[COMMUNITY FACILITIES]	31
Australian Flag	[SALE OF FLAGS]	75
<b>B</b>		
Backflow Protection Service for Boundary and Zone Devices – Annual – per device per year	[FEES FOR COMMERCIAL LEASED PREMISES]	68
Badminton/table tennis per court p/h	[Facility Hire]	50
Badminton/table tennis per court p/h concession	[Facility Hire]	50
Ball Hire	[Tennis Competition - per Court]	55
Basalt pavers (Core street standard of the Public Domain Technical Manual) (square metre rate)	[CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee)]	44
Basketball – per person p/h	[Facility Hire]	50
Beaton Park - Lite Pace or Seniors classes – 15 visit	[Group Exercise/Circuit/Gymnasium]	50
Bed and Breakfast accommodation	[Complying Development Certificate]	99
Biosecurity Act 2015 - Property Inspection and Report (includes Subdivision Clearance Certificate)	[Illawarra District Weeds Authority (IDWA)]	87
Biosecurity Act 2015 - Section 133 Entry Work Administration Fee	[Illawarra District Weeds Authority (IDWA)]	87
Biosecurity Act 2015 - Section 133 Entry Work costs	[Illawarra District Weeds Authority (IDWA)]	87

Fee Name	Parent Name	Page
<b>B</b>		
Biosecurity Act 2015 - Section 133 Entry Work IDWA insertion of padlock to gate following entry (if needed)	[Illawarra District Weeds Authority (IDWA)]	87
Biosecurity Act 2015 - Section 133 Entry Work Travel Fee	[Illawarra District Weeds Authority (IDWA)]	87
Black and White Prints – A4 – per page	[INTERNET]	37
Boarding House and Fire Safety – Follow-up Inspections	[FIRE SAFETY ]	108
Boarding House and Fire Safety Non-compliance Inspections – first inspection	[FIRE SAFETY ]	108
Bond	[FILMING APPLICATION FEES]	23
Bond - 1 to 6 units	[Hire of Portable Grandstands]	61
Bond - 7 to 12 units	[Hire of Portable Grandstands]	61
Bond - Halls	[COMMUNITY FACILITIES]	31
Bond - Halls - 'High Risk' Activity	[COMMUNITY FACILITIES]	31
Bond - Meeting Rooms	[COMMUNITY FACILITIES]	31
Bond - Meeting Rooms - 'High Risk' Activity	[COMMUNITY FACILITIES]	31
Bond – minimum \$5,000 plus additional charges based on equipment, use of land, area occupied and affected infrastructure	[Annual Fee]	71
Bond - Offices	[COMMUNITY FACILITIES]	31
Bond to be lodged to cover damage, if any	[PERMITS FOR CIRCUSES, RODEOS AND TRAVELLING SHOWS]	60
Booking of turf wicket for Sunday and Public Holiday use.	[Cricket Illawarra (per hour/per field)]	59
Boundary Adjustment	[Involving subdivision works required by a Development Approval]	104
Breach Charge – (costs associated with required rectification necessitated by breaches of Park Rules and/or conditions of occupation)	[Extra Charges]	62
Bushfire Attack Level (BAL) Assessment Certificate Fee	[BUSHFIRE ATTACK LEVEL ASSESSMENT]	108
By Authorised Person	[Endorsement of documents to create, release, vary or modify easements, restrictions or covenants]	105
By Council Seal	[Endorsement of documents to create, release, vary or modify easements, restrictions or covenants]	105
<b>C</b>		
Cabin and Site Booking Deposit - Year round	[Extra Charges]	62
Cancellation Fee – Notification less than 14 days prior to arrival (except on/peak season)	[Extra Charges]	62
Car and motorcycle tyres (each)	[Waste Charges Per Specific Item]	80
Car and motorcycle tyres (each) with rim	[Waste Charges Per Specific Item]	80
Carers/Companion Card Holders with paying adult/child	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Catering space hire - per hour or part there of	[MISCELLANEOUS FEES]	40
Cemeteries and Crematoria NSW (CCNSW)	[MISCELLANEOUS FEES]	39
Interment Services Levy - per ash interment (exemptions apply in accordance with CCNSW)		
Cemeteries and Crematoria NSW (CCNSW)	[MISCELLANEOUS FEES]	39
Interment Services Levy - per burial (exemptions apply in accordance with CCNSW)		
Ceramic/Aluminium (Black and White) - 3 x 4 cm (aluminium only)	[PHOTOS]	42
Ceramic/Aluminium (Black and White) - 5 x 7 cm	[PHOTOS]	42
Ceramic/Aluminium (Black and White) - 6 x 8 cm	[PHOTOS]	42
Ceramic/Aluminium (Black and White) - 7 x 9 cm	[PHOTOS]	42
Ceramic/Aluminium (Black and White) - 8 x 10 cm	[PHOTOS]	42
Ceramic/Aluminium (Colour) - 3 x 4 cm	[PHOTOS]	42
Ceramic/Aluminium (Colour) - 5 x 7 cm	[PHOTOS]	42
Ceramic/Aluminium (Colour) - 6 x 8 cm	[PHOTOS]	42
Ceramic/Aluminium (Colour) - 7 x 9 cm	[PHOTOS]	42
Ceramic/Aluminium (Colour) - 8 X 10 cm	[PHOTOS]	42
Certificates under Section 603 (as determined by the Office of Local Government)	[SECTION 603 CERTIFICATES]	72
Change of building use for areas above 200m2 or part thereof charged per m2 plus fee above	[Complying Development Certificate]	100
Change of building use for areas less than 200m2	[Complying Development Certificate]	100

Fee Name	Parent Name	Page
<b>C</b>		
Change of PC to WCC from another PC fee (Dwellings)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Change of PC to WCC from another PC. PC fee per 500m2 or part thereof plus above fee (Commercial/ Industrial)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Chapel fee - per hour or part there of (Saturday 9am - 12noon) incl. livestreaming of service	[MISCELLANEOUS FEES]	40
Chapel Fee - per hour or part there of (Weekdays between 9am - 3pm) incl. livestreaming of service	[MISCELLANEOUS FEES]	40
Charge for use of Council land for a commercial purpose - (per square metre per day)	[Annual Fee]	71
Charge for use of Council land for a Service Authority (Per square metre per day) up to 400 sqm	[Annual Fee]	71
Charge per tonne (Greater than 100kg)	[Garden Organics and Wood Waste]	79
Charge per tonne (Greater than 100kg)	[Garden Organics and Wood Waste]	80
Charge per tonne (Greater than 100kg) #	[Dead Animals]	81
Charge per tonne (Greater than 100kg)* #	[Mixed General Waste]	80
Charge per tonne (mixed general waste)#	[Mixed General Waste]	79
Charitable Donations – Fee Waiver	[BOTANIC GARDEN NURSERY]	90
Charitable/ Non Profit Organisations – per annum	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	113
Child/Concession - 25 Visit Pass	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Child/Concession 3-month membership	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Child/Concession Entry - Unlimited Pass Out	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Child/Concession/Unemployed Entry	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Children under 5 years with adult supervision	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
CHSP full pension rate - brokered provider per hour	[SOCIAL SUPPORT]	29
CHSP full pension rate - brokered provider per hour	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP full pension rate - respite cottage	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP full pension rate - volunteer per hour	[SOCIAL SUPPORT]	29
CHSP full pension rate - volunteer per hour	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP full pension rate at centre	[SOCIAL SUPPORT]	29
CHSP full pension rate bus outing	[SOCIAL SUPPORT]	29
CHSP full pension rate bus outing	[CARE RELATIONSHIPS AND CARER SUPPORT ]	29
CHSP part-pension rate	[Individual Transport]	28
CHSP part-pension rate	[Subsidised Taxi travel]	28
CHSP part-pension rate - brokered provider per hour	[SOCIAL SUPPORT]	29
CHSP part-pension rate - brokered provider per hour	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP part-pension rate - respite cottage	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP part-pension rate - volunteer per hour	[SOCIAL SUPPORT]	29
CHSP part-pension rate - volunteer per hour	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP part-pension rate at centre	[SOCIAL SUPPORT]	29
CHSP part-pension rate bus outing	[SOCIAL SUPPORT]	29
CHSP part-pension rate bus outing	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP Sector Training	[CHSP SECTOR DEVELOPMENT]	25
CHSP self-funded rate	[Individual Transport]	28
CHSP self-funded rate	[Subsidised Taxi travel]	28
CHSP self-funded rate - brokered provider per hour	[SOCIAL SUPPORT]	29
CHSP self-funded rate - brokered provider per hour	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP self-funded rate - respite cottage	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP self-funded rate - volunteer per hour	[SOCIAL SUPPORT]	29
CHSP self-funded rate - volunteer per hour	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
CHSP self-funded rate at centre	[SOCIAL SUPPORT]	29
CHSP self-funded rate bus outing	[SOCIAL SUPPORT]	29
CHSP self-funded rate bus outing	[CARE RELATIONSHIPS AND CARER SUPPORT ]	30
Class 1 and 10 Buildings	[Compliance Certificate (includes one inspection)]	103
Class 1 Buildings	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	106
Class 10 Buildings	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	106
Class 2 Buildings comprising 2 dwellings	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	106
Class 2 to 9 Buildings	[Compliance Certificate (includes one inspection)]	103
Class 2-9 Buildings (200-2,000m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	106
Class 2-9 Buildings (greater than 2,000m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	106
Class 2-9 Buildings (not exceeding 200m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	106
Clean sand (30cm layer upon coffin)	[MISCELLANEOUS FEES]	40

Fee Name	Parent Name	Page
<b>C</b>		
Cleaning Fee – per booking	[Hire of Facility]	54
Coaching Fees (per court per hour)	[Tennis Competition - per Court]	55
Colour prints – A3 – per page	[INTERNET]	37
Colour prints – A4 – per page	[INTERNET]	37
Commercial Activities (per day)	[TRADING LICENCE AND STREET VENDING]	70
Commercial Advertising/Promotion at Parks (maximum four hours)	[PARKS AND RESERVES]	60
Commercial Advertising/Promotion at Parks (per full day)	[PARKS AND RESERVES]	60
Commercial and Private Users – Per Day	[EVENTS, CONCERTS, FESTIVALS AND ONE-OFF MARKETS]	22
Commercial and Private Users – Per Day	[RECURRING MARKETS]	22
Commercial fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Commercial for areas above 500m2 or part thereof charged per m2 plus fee above	[CONSTRUCTION CERTIFICATES ONLY]	101
Commercial for areas less than 500m2	[CONSTRUCTION CERTIFICATES ONLY]	101
Commercial Licence Preparation Fee	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Commercial PC fee per 500m2 or part thereof plus above fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Commercial Trainers Licence Preparation Fee	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Community and Sporting Groups (not for profit organisations excluding Community Gardens)	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Community and Sporting Groups (per day)	[TRADING LICENCE AND STREET VENDING]	70
Community Garden and Museums	[COMMUNITY AND SPORTING GROUPS LEASES/LICENCES]	67
Community Groups (for classes, groupwork, meetings etc) Hourly rate	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	38
Company Membership: Fee applies per 50 employees within the organisation, payable monthly by the organisation.	[Corporate Memberships]	56
Compensation Payable – Creation of Easement over Council Owned or Managed Land	[EASEMENTS]	68
Compensation Payable – Extinguishment of Council Easement over Private Land	[EASEMENTS]	68
Compliance Cost Notice - In respect of any costs or expenses relating to an investigation that leads to the giving of an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	[FIRE SAFETY ]	109
Compliance Cost Notice - In respect of any costs or expenses relating to the preparation or serving of the notice of intention to give an order pursuant to the EP&A Act 1979 issued under Schedule 5 Development Control Orders - Part 2 Fire Safety Orders and a Building Product Rectification Order pursuant to the Building Products (Safety) Act 2017	[FIRE SAFETY ]	109
Compliance Cost Notice Charge	[LEGISLATIVE ENFORCEMENT]	115
COMPLYING DEVELOPMENT CERTIFICATE AND PC APPLICATION COMBINED Under Three Ports SEPP	[Complying Development Certificate]	100
Concession – 15 visit pass	[Group Exercise/Circuit/Gymnasium]	50
Concession – 15 visit pass (use at Lakeside only)	[Group Exercise/Gymnasium]	55
Concession – 25 visit pass	[Pool]	52
Concession – 25 visit pass	[Multi-Tickets]	54
Concession – Sauna p/v	[Aquatic Memberships]	53
Concession after Activity p/v	[Pool]	52
Concession p/v	[Group Exercise/Circuit/Gymnasium]	50
Concession p/v	[Pool]	52
Concession p/v	[Casual Trainer]	54
Concession p/v	[Group Exercise/Gymnasium]	55
Concrete/Synthetic – Junior	[Cricket Illawarra (per hour/per field)]	59
Concrete/Synthetic – Senior	[Cricket Illawarra (per hour/per field)]	59
Construction Inspection fee for work on Existing or New Council Assets (Road Opening) – per Inspection	[APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993]	110
Consulting Rate (Engineers) (per hour)	[PROJECT DELIVERY]	77

Fee Name	Parent Name	Page
----------	-------------	------

## C

Continued occupation of site after termination (Holiday Vans) – storage fee	[OCCUPATION FEE FOR HOLIDAY VANS]	65
Contractors	[Walking or Transporting Animals]	115
Contractors	[Conveyance to Pound]	116
Copies of available Flood Studies and Floodplain Management Studies – cost per study	[FLOODPLAIN AND DRAINAGE INFORMATION]	88
Copy of certificate	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	107
Corporate Contract Sales	[GAS MAINS CHARGE]	73
Corporate/Group Rate - Year Round	[Discounts, Promotions and online bookings]	63
Cost compliance per Hour LGA Section 197 POEO Section 104 and EP&A Act Section 9.29	[LEGISLATIVE ENFORCEMENT]	115
Cost of establishment and signage	[Work Zone Application]	78
Cost of establishment and signage using existing post(s)	[Work Zone Application]	78
Cost of labour/hour - Animal Compliance Officer	[EVENTS]	115
Cost of labour/hour – General Compliance Officer	[EVENTS]	115
Cost of labour/hour – Parking Compliance Officer	[EVENTS]	115
Cost recovery for services provided by Council	[FILMING APPLICATION FEES]	23
Cost recovery for services provided by Council	[PHOTOGRAPHY APPLICATION FEES]	23
Cost recovery for services provided by Council – Per Hour	[EVENTS, CONCERTS, FESTIVALS AND ONE-OFF MARKETS]	22
Costs associated replacement of broken and lost keys and lock replacement. (Minimum Fee)	[Extra Charges]	62
Council's rate of interest is the maximum rate specified by the Minister by Notice in the Government Gazette	[OVERDUE RATES]	72
Covered parking	[Administration Building Car Park (monthly)]	44
CTP/CHSP full pension rate	[Individual Transport]	28
CTP/CHSP full pension rate	[Subsidised Taxi travel]	28
CTP/CHSP no show/late cancellation fee	[Individual Transport]	28

## D

Daily	[Ocean Room/Mountain Room]	27
Daily	[Auditorium/Drop In Room/Kitchen/Art Room]	27
Daily Fee	[STREET ARTISTS/TRADING]	22
Daily Fee	[PRODUCT ADVERTISING PROMOTIONS]	22
Daily rate	[Ocean Room/Mountain Room]	27
Daily rate	[Auditorium/Drop In Room/Kitchen/Art Room]	27
Daily rate Office 1,2,3,4 (9am - 5pm)	[General Hire Offices]	32
Daily rate Office 1,2,3,4 (9am - 5pm)	[Non-Profit Hire Offices]	32
Daily rate Office 5 (9am - 5pm)	[Non-Profit Hire Offices]	32
Daily Rate Office 5 (9am - 5pm)	[General Hire Offices]	32
Daily rental (use of existing infrastructure on tower) – to recover cost of short-term users of tower	[Communication Sites]	69
Damage/Garbage Deposit (excluding carnivals and designated special events)	[PARKS AND RESERVES]	60
Dangerous/Restricted Dog Enclosure Certificate of Compliance	[MICROCHIPPING FEES]	117
Data extraction and conversion (labour component – hourly rate)	[3D CITY CENTRE MODEL - Data Supply and Services]	76
Data extraction only – labour component (hourly rate)	[DIGITAL DATA SUPPLY - Spatial and Non-Spatial ]	76
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Non Profit	[Office]	36
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Non Profit	[Cabbage Palm]	35
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Non Profit	[Tasman Room]	35
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Non Profit	[Office]	34
Day session (½ day – 9am – 1pm or 1pm – 5pm only) – Non Profit	[Community Office Space]	33
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Other	[Office]	36
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Other	[Cabbage Palm]	35

Fee Name	Parent Name	Page
<b>D</b>		
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Other	[Office]	34
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Other	[Tasman Room]	35
Day session (½ day - 9am - 1pm or 1pm - 5pm only) - Other	[Community Office Space]	33
Day session (9am - 5pm) - Non Profit	[Office]	36
Day session (9am - 5pm) - Non Profit	[Cabbage Palm]	35
Day session (9am - 5pm) - Non Profit	[Office]	34
Day session (9am - 5pm) - Non Profit	[Community Office Space]	33
Day session (9am - 5pm) - Non Profit	[Tasman Room]	35
Day session (9am - 5pm) - Other	[Office]	36
Day session (9am - 5pm) - Other	[Cabbage Palm]	35
Day session (9am - 5pm) - Other	[Office]	34
Day session (9am - 5pm) - Other	[Community Office Space]	33
Day session (9am - 5pm) - Other	[Tasman Room]	35
Day Use of Park Amenities Block - per person	[Extra Charges]	63
DCP - Other per A4 page	[EPs, Codes and Policies]	110
Dedications: Picnic Benches or Bench Seats - per item	[BOTANIC GARDEN]	89
Dedications: Trees	[BOTANIC GARDEN]	89
Deferred Pensioner Interest	[OVERDUE RATES]	72
Demolition	[Complying Development Certificate]	100
Desexed animal sold by eligible Pound/shelter - Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Desexed animal sold by eligible Pound/shelter - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Desexed Companion Animal (except eligible pensioners) - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Desexed Companion Animal (owner is an eligible pensioner) - Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Desexed Companion Animal (owner is an eligible pensioner) - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Designated development	[Advertising Development Applications]	93
Designated development fee additional to that calculated above	[Subdivision of Land]	92
Development not involving the erection of a building, the carrying out of a work, subdivision of land or the demolition of a building	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	92
Development requiring concurrence fee additional to that calculated above	[Subdivision of Land]	93
Development under SEPP 65	[Design Review Panel Pre-lodgement Meeting]	108
Development under WLEP 2009 (CI 7.18)	[Design Review Panel Pre-lodgement Meeting]	108
Different paint colour - all plaques	[PLAQUES]	42
Dishonoured Payments Fee - on-charge of bank/agent fee	[PAYMENT FEES]	72
Disposal of a euthanised companion animal	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Domestic large (car or wagon with trailer loads, full ute/trailer loads)	[General Waste]	81
Domestic small (cars, station wagons and 1/2 ute tray or trailer loads)	[General Waste]	81
Downsize of domestic Residual Waste 'Red Top' bin	[ 'RED TOP' RESIDUAL WASTE BIN SIZE CHANGEOVER FEES]	82
Drive through powered site - per night (2 persons)	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	64
Drive through powered site - per night (2 persons)	[Seniors Card Holder Discount]	64
Drive through powered site - per night (2 persons)	[Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	64
Drive through powered site - per night (2 persons)	[Seniors Card Holder Discount]	64
Drive through powered site - per night (2 persons)	[First day to second last day of NSW Department of Education School Terms]	64
Drive through powered site - per night (2 persons)	[Seniors Card Holder Discount]	65
Dual Occupancies (under Affordable Housing SEPP)	[Complying Development Certificate]	99
Dual Occupancy	[CONSTRUCTION CERTIFICATES ONLY]	101
Dual Occupancy	[PRINCIPAL CERTIFIER FEES - BUILDING WORKS (including all critical stage inspections)]	102
Dual Occupancy (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	[Complying Development Certificate]	99

Fee Name	Parent Name	Page
----------	-------------	------

## D

Dwelling house – \$100,000 or less	[Application Type]	91
Dwellings – Single Storey	[Complying Development Certificate]	99
Dwellings – Two Storey or more	[Complying Development Certificate]	99
Dwellings (single and two storey)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	102

## E

Education - Large Scale Events - per participant	[DISCOVERY CENTRE / GREENHOUSE PARK]	89
Electricity	[Market Stalls – Community Event/Festival Commercial ]	23
Electricity	[Market Stalls – Community Event/Festival Not for Profit ]	24
Emergency and Exit Lights, 6 monthly – per building per year	[FEES FOR COMMERCIAL LEASED PREMISES]	68
Engrave flowers	[PILLARS AND BASES]	40
Engrave letters (all colours) - each letter	[PILLARS AND BASES]	40
Engraving of emblem/motif	[PLAQUES]	42
Ensuite site – per night (2 persons)	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	64
Ensuite site – per night (2 persons)	[Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	64
Ensuite site – per night (2 persons)	[First day to second last day of NSW Department of Education School Terms]	64
Entry and Inspection Fee (LGA) Section 197	[LEGISLATIVE ENFORCEMENT]	113
Entry and Inspection Fee EP&A Act Section 9.29	[LEGISLATIVE ENFORCEMENT]	115
Entry and Inspection Fee POEO Section 104	[LEGISLATIVE ENFORCEMENT]	115
Environment Management Charge - per unit/patron	[LEASES/LICENCES/APPROVALS]	67
Equipment Hire Badminton (1 piece), Table Tennis (up to 4 pieces)	[Facility Hire]	50
Equipment Hire per booking (no set up) – Regional and District	[Hire of Facility]	54
Equipment Hire per booking (no set up) – Schools	[Hire of Facility]	54
Erection of marquee or jumping castle	[PARKS AND RESERVES]	60
Erection on existing post (plus \$5.50 per letter in excess of twelve)	[DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS]	46
Erection on suitable post (plus \$5.50 per letter in excess of twelve)	[DIRECTIONAL SIGNS OVER COUNCIL'S FOOTWAY AND ROADS]	46
Erection, alterations and additions to industrial and warehouse buildings for areas above 500m2 or part thereof charged per m2 plus fee above	[Complying Development Certificate]	100
Erection, alterations and additions to industrial and warehouse buildings for areas less than 500m2	[Complying Development Certificate]	100
Establishment Fee – Access card (permanent surface car parks)	[Surface Parking Areas]	44
Euthanise a companion animal (per companion animal)	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Evening and Weekend Use – per kilometre	[CHSP Groups]	29
Evening and Weekend Use – per kilometre	[CTP Groups]	29
Event Staff - on-site attendance fee (out of hours) per hour	[EVENT MANAGEMENT]	24
Exclusive Pool Complex Hire for Private Activity	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Exclusive Pool Complex Hire for Private Activity	[Aquatic Services for Corimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48
Execution of Orders, Notices and Directions – Administration fee	[LEGISLATIVE ENFORCEMENT]	115
Exhumation (weekdays only)	[MISCELLANEOUS FEES]	40
Exhumation or transfer from crypt vault to another cemetery (Weekdays)	[MISCELLANEOUS FEES]	40
Expert Vegetation/Horticultural Advice per hour	[TECHNICAL SERVICES]	90
Extension of consents	[Modification of Development Consent]	99
Extra persons – unpowered and powered (18 years and over) – per night	[Extra Charges]	62
Extra persons – unpowered and powered (5-17 years) – per night	[Extra Charges]	62
Extra persons – unpowered and powered (5-17 years) – per night (Off Season Only – maximum of two extra persons per site)	[Extra Charges]	62

Fee Name	Parent Name	Page
<b>F</b>		
Family Attendance at Placement of cremated remains - Weekdays	[MISCELLANEOUS FEES]	40
Family attendance at placement of cremated remains Saturday between 9am - 12noon only	[MISCELLANEOUS FEES]	40
Family Entry - Unlimited Pass Out	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Family Pass Entry	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Family Pass p/v (2 adults, 2 children)	[Pool]	52
Family Pass p/v (2 adults, 2 children)	[Casual Trainer]	54
Fee for a Certificate for Unauthorised Work to a Class 1 and Class 10 Building	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	106
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (200-2,000m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	107
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (greater than 2,000m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	107
Fee for a Certificate for Unauthorised Work to a Class 2-9 Building (not exceeding 200m2)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	106
Fee for preparation of a Planning Panel agenda and meeting for a Rezoning Appeal	[A Local Environmental Plans (where Council has to prepare or assess)]	84
Fencing, stormwater services, major landscaping or other reinstatement works	[REINSTATEMENT OF OTHER LAND, FENCING AND SERVICES]	46
File retrieval per file – per hour or part thereof	[File Retrieval]	109
Filming Reassessment - High Impact	[FILMING APPLICATION FEES]	23
Filming Reassessment - Low Impact	[FILMING APPLICATION FEES]	23
Filming Reassessment - Medium Impact	[FILMING APPLICATION FEES]	23
Fire Service Testing, several different testing requirements – per year	[FEES FOR COMMERCIAL LEASED PREMISES]	68
First Child casual p/v	[Child Minding]	56
First Child Casual p/v	[Child Minding]	52
First Child Member rate p/v	[Child Minding]	52
First Child Member rate p/v	[Child Minding]	56
FM Broadcast System (includes 1 transmit antenna, 1 input signal antenna and up to 20 rack units of space) per Tx. Rental for use of Council's radio tower and jut space	[Communication Sites]	70
Food Premises Re Inspection fee	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	113
Food/Water per stock/animal per day	[Sustenance]	115
Foot Spa Sampling	[SKIN PENETRATION]	114
Footpaths Hard Surfaces Minimum Base fee (Concrete, pavers, asphaltic concrete or other) up to 10m2 (excavate temporary restoration, disposal, prepare subgrade and lay new surface material) – to be assessed by Civil Coordinator. Cost excludes service relocations. Please note that a further square metre rate fee is also applicable.	[Footpaths up to 10m2]	46
Footpaths Hard Surfaces Square Metre rate fee – to be added to the Minimum Base fee referred to in Footpaths Hard Surfaces (up to 10m2). To be assessed by Civil Coordinator. Cost excludes service relocations.		
For every 150 metres or part thereof	[Annual Fee]	71
For the use of any beach for organised events	[Aquatic Services Beach Services]	49
For the use of parks for organised picnics involving 50 or more persons (per day)	[PARKS AND RESERVES]	60
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m2, landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	[Footpaths up to 10m2]	46
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m2, landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	[Footpaths up to 10m2]	46
Formed or grassed area (including turfing and minor landscaping, excluding hard surfaces), minimum charge is 3m2, landscaping extent shall be assessed by Parks Coordinator. (Per square metre)	[REINSTATEMENT OF OTHER LAND, FENCING AND SERVICES]	46
Fridge, freezer and airconditioner (each)	[Waste Charges Per Specific Item]	80

Fee Name	Parent Name	Page
<b>F</b>		
From outside Wollongong Local Government Area	[Special inspections (remove any building and relocate within Wollongong Local Government Area)]	104
From within Wollongong Local Government Area	[Special inspections (remove any building and relocate within Wollongong Local Government Area)]	104
Full cost recovery for specialised services (as determined by Wollongong City Libraries Manager)	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	38
Full day booking (10am-5pm)	[BLUESCOPE STEEL GALLERY]	26
Full day booking (10am-5pm)	[THE GUIDES ROOM]	26
Full Day Hire – (6 or more hours in a 24 hour period)	[Function Hall Hire - Bulli Beach Tourist Park]	63
Full Day Regional and District – 7 hours (includes entry)	[Hire of Facility]	54
Full day Schools – 7 hours (includes entry)	[Hire of Facility]	54
Full Day Workshop fee	[DISCOVERY CENTRE / GREENHOUSE PARK]	89
Function raising funds for a registered charity or public appeal	[COMMUNITY FACILITIES]	31
Function raising funds for a registered charity or public appeal	[WOLLONGONG ART GALLERY]	26
<b>G</b>		
Garages, carports and outbuildings	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Garages, carports and outbuildings \$12,001 to \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Garages, carports and outbuildings more than \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Garages, carports and outbuildings up to \$12,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Garden Organics large (car or wagon with trailer loads, full ute/trailer loads)	[Garden Organics and Wood Waste]	81
Garden Organics small (cars, station wagons and 1/2 ute tray or trailer loads)	[Garden Organics and Wood Waste]	81
Gas appliance testing and servicing – per year	[FEES FOR COMMERCIAL LEASED PREMISES]	68
Generator Access – (When available) – Commercial	[Administration and Site Set-up]	69
Rate Rental for access to Council's back up power unit.		
Gold Border	[PILLARS AND BASES]	40
Golf Club student Member Practice Round (maximum 5 holes)	[RUSSELL VALE GOLF COURSE]	57
Government Information (Public Access) Act 2009 - pre-July 2010 information	[ACCESS APPLICATIONS - ALL OTHER REQUESTS]	74
Granite base (250 x 450mm), flat face (all colours)	[PILLARS AND BASES]	40
Granite base (50/75 slant)	[PILLARS AND BASES]	41
Granite pillar for family plaque (rockery) (all colours)	[PILLARS AND BASES]	41
Granite pillar, (all colours) - to fit Mini Book of Life	[PILLARS AND BASES]	41
Granite pillar, double (all colours) - to fit bronze plaques	[PILLARS AND BASES]	41
Granite pillar, single (all colours)	[PILLARS AND BASES]	41
Granite pillar, triple (all colours)	[PILLARS AND BASES]	41
Grevillea Halls 1 and 2 and Flame Tree Room	[CORRIMAL DISTRICT LIBRARY AND COMMUNITY CENTRE]	31
<b>H</b>		
Hairdressing/Beauty Salon Re Inspection fee	[HAIRDRESSING PREMISES/BEAUTY SALON]	114
Half day – up to 3 1/2 hours (includes entry)	[Hire of Facility]	54
Half day (12pm-4pm)	[THE GUIDES ROOM]	26
Half day (3 hours)	[BLUESCOPE STEEL GALLERY]	26
Half day (3 hours)	[THE GUIDES ROOM]	26
Half Day Fee	[BUSKERS]	22
Half Day Workshop fee (maximum four hours)	[DISCOVERY CENTRE / GREENHOUSE PARK]	89
Handing back of interment site	[MISCELLANEOUS FEES]	40
Heining Hall and Laurel Room	[DAPTO RIBBONWOOD CENTRE]	32
High Impact	[FILMING APPLICATION FEES]	23
Hire of venue (exclusive use) or outdoor section (non exclusive use) – per eight hours	[BOTANIC GARDEN]	89
Hire of venue (exclusive use) or outdoor section (non exclusive use) - per four hours	[BOTANIC GARDEN]	89
Holding deposit for damage to parking meter located within construction zone	[Metered Parking Charges]	44

Fee Name	Parent Name	Page
----------	-------------	------

## H

Hourly	[Ocean Room/Mountain Room]	27
Hourly	[Auditorium/Drop In Room/Kitchen/Art Room]	27
Hourly booking	[THE GUIDES ROOM]	26
Hourly booking (after 5pm weekdays and 4pm weekends)	[THE GALLERY FOYER]	26
Hourly booking (after 5pm weekdays)	[BLUESCOPE STEEL GALLERY]	26
Hourly booking (includes set up)	[WEDDING CEREMONY]	26
Hourly booking weekend	[THE GUIDES ROOM]	26
Hourly rate	[Ocean Room/Mountain Room]	27
Hourly rate	[Auditorium/Drop In Room/Kitchen/Art Room]	27
Hourly rate - Function	[Meeting Room 1 (Large)]	36
Hourly rate - Function	[Room 1 (Large)]	34
Hourly rate - Function	[Red Cedar and Escarpment Rooms]	36
Hourly rate – Function	[COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL]	31
Hourly rate – Function	[Grevillea Halls 1 and 2 Combined]	31
Hourly rate – Function	[Grevillea Hall 1]	31
Hourly rate – Function	[Lilly Pilly Room]	32
Hourly rate – Function	[Kurrajong Hall 1 and 2]	33
Hourly rate – Function	[Kurrajong Hall 1]	33
Hourly rate – Function	[Kurrajong Hall 2]	33
Hourly rate – Function	[Heininger Hall]	33
Hourly rate – Function	[Scribbly Gum Room or Laurel Room]	33
Hourly rate – Function	[Excelsior Hall and Black Diamond Room]	35
Hourly rate – Function	[Excelsior Hall and Red Cedar Room]	35
Hourly rate – Function	[Excelsior Hall]	35
Hourly rate – Function	[Escarpment Room]	35
Hourly rate – Function	[Red Cedar Room or Ocean Room]	35
Hourly rate – Function	[Black Diamond]	35
Hourly rate – Function	[WINDANG SENIOR CITIZENS' CENTRE]	36
Hourly rate - Non Profit	[Library Multipurpose Room]	34
Hourly rate - Non Profit	[Study Room]	36
Hourly rate - Non Profit	[Meeting Room 1 (Large)]	36
Hourly rate - Non Profit	[Red Cedar and Escarpment Rooms]	36
Hourly rate - Non Profit	[Meeting Room 2 (Small)]	36
Hourly rate - Non Profit	[Room 1 (Large)]	34
Hourly rate - Non Profit	[Room 2 (Small)]	34
Hourly rate - Non Profit	[Library Meeting Room]	34
Hourly rate - Non Profit	[Office]	34
Hourly rate - Non Profit	[Office]	36
Hourly rate – Non Profit	[COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL]	31
Hourly rate – Non Profit	[Grevillea Halls 1 and 2 Combined]	31
Hourly rate – Non Profit	[Grevillea Hall 1]	31
Hourly rate – Non Profit	[Grevillea Hall 2]	32
Hourly rate – Non Profit	[Flame Tree Room]	32
Hourly rate – Non Profit	[Lilly Pilly Room]	32
Hourly rate – Non Profit	[Myrtle Room]	32
Hourly rate – Non Profit	[Bottle Brush Room]	32
Hourly rate – Non Profit	[Kurrajong Hall 1 and 2]	33
Hourly rate – Non Profit	[Kurrajong Hall 1]	33
Hourly rate – Non Profit	[Kurrajong Hall 2]	33
Hourly rate – Non Profit	[Heininger Hall]	33
Hourly rate – Non Profit	[Scribbly Gum Room or Laurel Room]	33
Hourly rate – Non Profit	[Acacia Room]	33
Hourly rate – Non Profit	[Banksia Room]	33
Hourly rate – Non Profit	[Sassafras Room]	33
Hourly rate – Non Profit	[Community Office Space]	33
Hourly rate – Non Profit	[Excelsior Hall]	35
Hourly rate – Non Profit	[Escarpment Room]	35
Hourly rate – Non Profit	[Red Cedar Room or Ocean Room]	35
Hourly rate – Non Profit	[Black Diamond]	35
Hourly rate – Non Profit	[Cabbage Palm]	35
Hourly rate – Non Profit	[Tasman Room]	35
Hourly rate – Non Profit	[WINDANG SENIOR CITIZENS' CENTRE]	36
Hourly rate – Office 1,2,3,4	[General Hire Offices]	32
Hourly rate – Office 1,2,3,4	[Non-Profit Hire Offices]	32
Hourly rate – Office 5	[General Hire Offices]	32

Fee Name	Parent Name	Page
----------	-------------	------

## H

Hourly rate – Office 5	[Non-Profit Hire Offices]	32
Hourly rate - Other	[Office]	34
Hourly rate – Other	[Room 2 (Small)]	34
Hourly rate – Other	[Library Multipurpose Room]	34
Hourly rate – Other	[Meeting Room 2 (Small)]	36
Hourly rate – Other	[Meeting Room 1 (Large)]	36
Hourly rate – Other	[Library Meeting Room]	34
Hourly rate – Other	[Room 1 (Large)]	34
Hourly rate – Other	[Red Cedar and Escarpment Rooms]	36
Hourly rate – Other	[Study Room]	36
Hourly rate – Other	[Office]	36
Hourly rate – Other	[COALCLIFF COMMUNITY HALL AND DARKES FOREST COMMUNITY HALL]	31
Hourly rate – Other	[Grevillea Halls 1 and 2 Combined]	31
Hourly rate – Other	[Grevillea Hall 1]	32
Hourly rate – Other	[Grevillea Hall 2]	32
Hourly rate – Other	[Flame Tree Room]	32
Hourly rate – Other	[Lilly Pilly Room]	32
Hourly rate – Other	[Myrtle Room]	32
Hourly rate – Other	[Bottle Brush Room]	32
Hourly rate – Other	[Kurrajong Hall 1 and 2]	33
Hourly rate – Other	[Kurrajong Hall 1]	33
Hourly rate – Other	[Kurrajong Hall 2]	33
Hourly rate – Other	[Heininger Hall]	33
Hourly rate – Other	[Scribbly Gum Room or Laurel Room]	33
Hourly rate – Other	[Acacia Room]	33
Hourly rate – Other	[Banksia Room]	33
Hourly rate – Other	[Sassafras Room]	33
Hourly rate – Other	[Community Office Space]	34
Hourly rate – Other	[Excelsior Hall]	35
Hourly rate – Other	[Escarpment Room]	35
Hourly rate – Other	[Red Cedar Room or Ocean Room]	35
Hourly rate – Other	[Black Diamond]	35
Hourly rate – Other	[Tasman Room]	35
Hourly rate – Other	[WINDANG SENIOR CITIZENS' CENTRE]	36
Hourly Rate – Other	[Cabbage Palm]	35
Hourly rate – per hour per room – Function	[Room 1]	34
Hourly rate – per hour per room – Function	[Room 2]	34
Hourly rate – per hour per room – Non Profit	[Room 1]	34
Hourly rate – per hour per room – Non Profit	[Room 2]	34
Hourly rate – per hour per room – Other	[Room 1]	34
Hourly rate – per hour per room – Other	[Room 2]	34

## I

Improvement Notices Sect 66AA(1) Food Act 2008	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	113
Improvement or Prohibition Notice Public Health Act 2010	[WATER COOLING TOWER]	113
Improvement or Prohibition Notice Public Health Act 2010	[SKIN PENETRATION]	114
Improvement or Prohibition Notice Public Health Act 2010 (public swimming pools)	[HEALTH AND SAFETY ISSUES]	113
In relation to a request that involves the erection of a dwelling house with an estimated cost of \$100,000 or less	[Review of Determination]	94
Including waste requiring immediate or supervised burial or special handling; loads greater than 25% paper and or cardboard; product destructions. All special waste must be classified and permitted to enter a Class 1 Landfill under the POEO Act, 1997.	[Special Waste - Commercial only]	80
Incorporating new roads	[Subdivision of Land]	92
Individual Jumbo Tube 75mm	[BOTANIC GARDEN NURSERY]	89
Individual Membership: Per person, payable monthly via direct debit. 3 month minimum term applies. Minimum 10 employees taking up membership in order to qualify for this reduced rate	[Corporate Memberships]	52

Fee Name	Parent Name	Page
<b>I</b>		
Individual Membership: Per person, payable monthly via direct debit. 3 month minimum term applies. Minimum 10 employees taking up membership in order to qualify for this reduced rate	[Corporate Memberships]	56
Individual Plants 140mm Pot	[BOTANIC GARDEN NURSERY]	89
Individual Plants 200mm Pot	[BOTANIC GARDEN NURSERY]	89
Individual Plants 250mm Pot	[BOTANIC GARDEN NURSERY]	89
Individual Plants 300mm Pot	[BOTANIC GARDEN NURSERY]	89
Individual Plants 50mm Tube	[BOTANIC GARDEN NURSERY]	89
Individual Plants Forest Tube	[BOTANIC GARDEN NURSERY]	89
Industrial fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Industrial for areas above 500m2 or part thereof charged per m2 plus fee above	[CONSTRUCTION CERTIFICATES ONLY]	101
Industrial for areas less than 500m <sup>2</sup>	[CONSTRUCTION CERTIFICATES ONLY]	101
Industrial PC fee per 500m2 or part thereof plus above fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Initial Investigation and Feasibility Administration Fee	[COMMUNICATION INSTALLATIONS]	69
Initial Site Set-Up (tower analysis not required) Fee for processing application, includes new equipment schedule	[Administration and Site Set-up]	69
Initial Site Set-Up (tower analysis required and provided by client) Fee for processing application, includes new equipment schedule.	[Administration and Site Set-up]	69
Inspection and Registration of premises	[SEX INDUSTRY PREMISES]	113
Inspection fee associated with installation approval of manufactured home or associated structure in manufactured home estate (Per inspection)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Inspection fee associated with installation approval of manufactured home or moveable dwelling on land other than in a caravan park/manufactured home estate (Per inspection)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Inspection fee associated with installation of rigid annexe or associated structure on land (per inspection)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Inspection fee for On-site Sewage Management systems LGA Sect 197	[ON-SITE SEWAGE MANAGEMENT SYSTEMS]	114
Inspection fee Low Risk	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	113
Inspection fee Medium and High Risk	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	113
Inspection Fees – Public Swimming Pools – water quality	[HEALTH AND SAFETY ISSUES]	113
Install and operate On-site Sewage Management systems	[ON-SITE SEWAGE MANAGEMENT SYSTEMS]	114
Installation of Wood Heater	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Instructed Classes per person (internal and external) minimum 15 participants	[Corporate Memberships]	52
Instructed Classes per person (internal and external) minimum 15 participants	[Corporate Memberships]	56
Intact or non de-sexed cats > 4 months age	[Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)]	117
Integrated development fee additional to that calculated above	[Subdivision of Land]	92
Interest Payable Default by Lessees and Licensees	[LEASES/LICENCES/APPROVALS]	67
Interim/Part Occupation Certificate Application Class 1 and 10	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Interim/Part Occupation Certificate Class 2-9	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	102
Inter-Library Loan – handling fee (or full cost of recovery if a charge is made by the lending Library)	[SERVICE FEES]	37
Interment of abandoned cremated remains - Up to 5 sets of ashes or up to 15kg of ashes in designated garden	[MISCELLANEOUS FEES]	40
Interment of cremated remains into an existing grave site (all sections)	[MISCELLANEOUS FEES]	40
Interments - additional fee where hand digging of grave is required	[CEMETERY FEES]	39

Fee Name	Parent Name	Page
<b>I</b>		
Interments (Burial) - all sites - Monday - Friday until 3pm - includes pre-digging, vault, reception of body for mausoleum	[CEMETERY FEES]	39
Interments (Burial) - all sites (Saturdays after 12 noon and Sundays) - includes pre-digging, vault, reception of body for mausoleum	[CEMETERY FEES]	39
Interments (Burial) - all sites (Saturdays before 12 noon) - includes pre-digging, vault, reception of body for mausoleum	[CEMETERY FEES]	39
Interments (Burial) - Children up to 12 years - Childrens Gardenia and Islamic Beams	[CEMETERY FEES]	39
Internal alterations to shops and other commercial buildings for areas above 200m2 or part thereof charged per m2 plus fee above	[Complying Development Certificate]	100
Internal alterations to shops and other commercial buildings for areas less than 200m2	[Complying Development Certificate]	100
Internal Review	[ACCESS APPLICATIONS - ALL OTHER REQUESTS]	74
<b>J</b>		
Junior	[Netball (per hour/per court)]	59
Junior	[Netball (per hour/per court)]	60
Junior	[All Other Sports not specifically mentioned (per hour/per field)]	60
Junior – Mini	[Rugby League (per hour/per field)]	59
Junior – Mod	[Rugby League (per hour/per field)]	59
Junior – per hour/per field	[All Other Sports not specifically mentioned]	60
Junior (under 18)	[Touch (per hour/per field)]	60
Junior Rate (21 and under)	[Social Weekday 9 Holes]	57
Junior Rate (21 and under)	[Social Weekday 18 Holes]	57
Junior Rate (21 and under)	[Social Weekend 9 Holes]	57
Junior Rate (21 and under)	[Social Weekend 18 Holes]	57
Junior Rate (21 and under)	[Club Competition 9 Holes]	57
Junior Rate (21 and under)	[Club Competition 18 Holes]	58
<b>K</b>		
Key Deposits – Refundable	[PARKS AND RESERVES]	60
Kitchen hire in conjunction with room hire (Not hall)	[Black Diamond]	35
<b>L</b>		
Labour – after hours call out	[Walking or Transporting Animals]	115
Labour per hour – or part thereof (excluding after hours call out)	[Walking or Transporting Animals]	115
Labour per hour (including allowances and on costs) – per staff used or part thereof	[Conveyance to Pound]	115
Lakeside Tennis / Squash Club Members – Tennis / Squash per court per hour anytime	[Hire]	54
Land Registry Services Registration Fees	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Lane Hire - 25m Pool (per lane, per hour)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Lane Hire - Licensed swim program teaching (per lane, per hour)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Lane Hire - Licensed swim program teaching (per lane, per hour)	[Aquatic Services for Corrimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48
Lane Hire - Main Pool (per lane, per hour, excl Helensburgh)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Lane Hire - School Sport (per lane, per hour - outside Wollongong LGA)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Lane Hire - School Sport/Not-For-Profit Programs (per lane, per hour - only Schools within Wollongong LGA)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Lane Hire - School Sport/Not-For-Profit Programs (per lane, per hour - schools outside Wollongong LGA)	[Aquatic Services for Corrimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48
Lane Hire - School/Education Department (Carnivals/Programming within Wollongong LGA)	[Aquatic Services for Corrimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48

Fee Name	Parent Name	Page
<b>L</b>		
Lane Hire 25m/Learner Pool (per lane, per hour)	[Aquatic Services for Corrimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48
Lane Hire 50m Pool (per lane, per hour)	[Aquatic Services for Corrimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48
Lane Hire p/h Monday – Sunday (entry not included)	[Pool]	52
Late Application - Filming	[FILMING APPLICATION FEES]	23
Late Application Assessment Fee – Tier 1 – Applications received less than 12 weeks prior to event	[EVENT MANAGEMENT]	24
Late Application Assessment Fee – Tier 2 – Applications received less than 12 weeks prior to event	[EVENT MANAGEMENT]	24
Late Application Assessment Fee – Tier 3 – Applications received less than 6 weeks prior to event	[EVENT MANAGEMENT]	24
Late Application Assessment Fee – Tier 4 – Applications received less than 6 weeks prior to event	[EVENT MANAGEMENT]	24
Late Application Fee - Photography	[PHOTOGRAPHY APPLICATION FEES]	23
Late check out (conditions apply) after 4pm	[Extra Charges]	62
Late check out (conditions apply) up to 4pm	[Extra Charges]	62
Late Fee	[Market Stalls – Community Event/Festival Not for Profit]	24
Late Fee	[Market Stalls – Community Event/Festival Commercial]	24
Late Fee – for failure to pay occupation fees in accordance with Term 11	[OCCUPATION FEE FOR HOLIDAY VANS]	65
Late fee - for services booked after 3pm for every 30 minutes thereafter	[MISCELLANEOUS FEES]	40
Late fee - where funeral arrives more than 30 minutes after designated time	[MISCELLANEOUS FEES]	40
Late Payment Fee – Sundry Debtors	[PAYMENT FEES]	72
Late Registration Fee - Dog or Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Learn to Swim – Private Lessons – adults and children per lesson (payable per term)	[Swim School]	53
Learn to Swim – Private lessons – Adults and children with disability – per person (payable per term)	[Swim School]	53
Learn to Swim – the 1st child and adults per lesson (payable per term)	[Swim School]	53
Learn to Swim - Third and subsequent children -Per lesson (payable per term)	[Swim School]	53
Lease/Licence Annual Fee	[COMMUNITY AND SPORTING GROUPS LEASES/LICENSES]	67
Leisure Kidz p/h	[Facility Hire]	50
Library membership replacement card (Family)	[REPLACEMENT OF BORROWER'S CARDS]	37
Library membership replacement card (Individual)	[REPLACEMENT OF BORROWER'S CARDS]	37
Licence Fee – Mobile Fitness Trainers (3 clients or less)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Licensee / Lessee - application for works at a Council property - Due Diligence Report	[COMMUNITY FACILITIES]	31
Licensee / Lessee - application for works at a Council property - REF	[COMMUNITY FACILITIES]	31
Lifeguard Hire (per hour, per lifeguard)	[Aquatic Services Beach Services]	49
Lifeguard Hire (per hour, per lifeguard)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Lifting and preparation of cremated remains for collection or placement of cremated remains into previous memorial only site, or placement into new memorial site	[MISCELLANEOUS FEES]	40
Light truck and 4WD tyres (each) [Truck and Tractor Tyres are not accepted]	[Waste Charges Per Specific Item]	80
Light truck and 4WD tyres (each) with rim [Truck and Tractor Tyres are not accepted]	[Waste Charges Per Specific Item]	80
Lite Pace or Seniors Class p/v	[Group Exercise/Gymnasium]	55
Lite Pace or Seniors Classes – 15 visit pass	[Group Exercise/Gymnasium]	55
Lite Pace or Seniors classes – Adult p/v	[Group Exercise/Circuit/Gymnasium]	50
Lite Pace or Seniors classes – Concession p/v	[Group Exercise/Circuit/Gymnasium]	50
Low Impact	[FILMING APPLICATION FEES]	23

Fee Name	Parent Name	Page
<b>L</b>		
Low Impact – 11 – 25 crew and cast, up to 4 vans / trucks, minimal equipment, no construction	[PHOTOGRAPHY APPLICATION FEES]	23
<b>M</b>		
Main Hall – Not for Profit (8 hours)	[Facility Hire]	50
Main Hall p/h – OP	[Facility Hire]	50
Main Hall p/h – P	[Facility Hire]	50
Main Hall p/h permanent	[Facility Hire]	50
Main Pool Hire (per hour, excl Helensburgh)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Major Rezonings	[A Local Environmental Plans (where Council has to prepare or assess)]	83
Major Rezonings - New Release Areas	[A Local Environmental Plans (where Council has to prepare or assess)]	83
Manor Houses (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	[Complying Development Certificate]	99
Manor Houses (Under Low Rise Medium Density Housing Code) [Complying Development Certificate]	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	102
Manufactured Home Estate/Caravan Park and or Camping Ground – Approval to Operate (200 sites or more)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Manufactured Home Estate/Caravan Park and or Camping Ground – Approval to Operate (up to 200 sites)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Map production – labour component (hourly rate)	[LAND USE PLANNING MAP PUBLICATIONS]	84
Map production - soft copy – labour component (hourly rate)	[MAP PRODUCTS]	76
Markets/Temporary Events – per annum fee	[FOOD PREMISES INSPECTION AND CLASSIFICATION]	113
Material suitable for operational purposes at Wollongong Waste and Resource Recovery Park. Application and Approval Process applies (acceptance subject to Council's sole discretion).	[OPERATIONAL COVER MATERIAL]	81
Mattresses (per item)	[Waste Charges Per Specific Item]	80
Mechanical Ride Fee (including use of electricity)	[PARKS AND RESERVES]	60
Medium / High Impact – More than 25 crew and cast, more than 4 trucks / vans, some construction, some equipment / structures, up to 4 locations	[PHOTOGRAPHY APPLICATION FEES]	23
Medium Impact	[FILMING APPLICATION FEES]	23
Meeting Room/Fitness Testing Room Hire p/h	[Facility Hire]	50
Meeting Room/Fitness Testing Room Hire p/h	[Tennis Competition - per Court]	55
Members – Tennis / Squash Off Peak per court per hour	[Hire]	54
Members – Tennis / Squash Peak per court per hour	[Hire]	54
Memorial Wooden Cross (included in burial site price for Monumental Sections) - placement at other sites and replacement cross	[MISCELLANEOUS FEES]	40
Metered Electricity Usage	[Extra Charges]	63
Metered Water Usage	[Extra Charges]	63
Micro chipping in any other case except as a request from Police or authorised officer and special events/ programs	[MICROCHIPPING FEES]	117
Micro copies	[PHOTOCOPYING CHARGES (PER COPY)]	37
Microchipping at special events/programs	[MICROCHIPPING FEES]	116
Microwave Dish (Gridpack), greater than 2400mm – Rental for use of Council's tower	[Communication Sites]	70
Microwave Dish (Gridpack), up to 2410mm diameter – Full Commercial Rate. Rental for use of Council's tower	[Communication Sites]	70
Microwave dish (solid), up to a 2410mm diameter dish with cover) – Commercial rate – Prime Site. Rental for use of Council's tower	[Communication Sites]	70
Microwave Dishes (solids with Cover) greater than 2400mm – Rental for use of Council's tower	[Communication Sites]	70
Mid Stay Cabin Clean and Linen Change – per service (mid-stay clean and linen change)	[Extra Charges]	63
Mid Stay Linen Change – per service (linen swap only)	[Extra Charges]	63
Midweek p/h	[Tennis Competition - per Court]	55

Fee Name	Parent Name	Page
----------	-------------	------

## M

Minimum (discount) rate (Management Use Only) 1 day	[Promotional Memberships]	52
Minimum (discount) rate (Management Use Only) 1 day	[Promotional Memberships]	56
Minimum (discount) rate (Management Use Only) 1 visit	[Promotional Memberships]	52
Minimum (discount) rate (Management Use Only) 1 visit	[Promotional Memberships]	56
Minimum Application Fee	[PRINCIPAL CERTIFYING AUTHORITY FEES - SUBDIVISION WORKS (including all mandatory inspections)]	103
Minimum charge (100kg or less)	[Garden Organics and Wood Waste]	79
Minimum charge (100kg or less)	[Mixed General Waste]	79
Minimum charge (100kg or less)	[Garden Organics and Wood Waste]	80
Minimum Charge (100kg or less)	[Dead Animals]	81
Minimum charge (40kg or less)	[Mixed General Waste]	79
Minimum fee per use applicable to all groups travelling less than 65 kms	[CHSP Groups]	29
Minimum fee per use applicable to all groups travelling less than 65 kms	[CTP Groups]	29
Minimum one (1) hour per building site	[3D CITY CENTRE MODEL - Data Supply and Services]	76
Minor Charity / Non-Profit Organisation Event	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Minor modification of CDC	[Complying Development Certificate]	100
Minor modification or where original fee was less than \$1,000	[Modification of CC]	102
Minor modification to Class 1 and 10 buildings	[Modification of CC]	102
Minor Rezonings	[A Local Environmental Plans (where Council has to prepare or assess)]	83
Mixed Use / Commercial Developments >\$5 Million	[Design Review Panel]	93
Mobile Food Vans in a Public Place (not associated with an event)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Mobile Phone System. Rental for use of Council's radio tower and hut space	[Communication Sites]	70
Modification	[Modification of Subdivision Works Certificate ]	104
Modification of CDC	[Complying Development Certificate]	100
Modification of Section 68 Approval LGA 1993, (Part B(5), D, E and F(1, 7 and 10) only	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Modification of Section 68 Approval LGA 1993, S68 (Part A)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Modification requiring minimal assessment	[Modification of Subdivision Works Certificate ]	104
Monday Promotional Rate (all day)	[RUSSELL VALE GOLF COURSE]	57
Monthly direct debit administration charge (third party service). Payable per DD membership	[Membership]	51
Monthly direct debit administration charge (third party service). Payable per DD membership	[Off Peak Membership (between 11am and 4pm and after 7.30pm)]	52
Monthly direct debit administration charge (third party service). Payable per DD membership	[Membership]	55
Monthly direct debit administration charge (third party service). Payable per DD membership	[Off Peak Membership (between 11am and 4.30pm and after 7.30pm)]	55
More than \$10,000,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	92
More than \$10,000,000	[Review of Determination]	95
More than \$10,000,000	[Modification of Development Consent]	99
More than \$250,000	[Value of the construction work within the road]	100
More than 10 per location	[Inspection and Sampling Fee]	113
Mortuaries Inspection Fee	[HEALTH AND SAFETY ISSUES]	113
Mortuaries Re inspection Fee	[HEALTH AND SAFETY ISSUES]	113
Multi Dwelling Housing (Under Low Rise Housing Diversity Code) [Complying Development Certificate]	[Complying Development Certificate]	99
Multi Storey Residential	[CONSTRUCTION CERTIFICATES ONLY]	101
Multi Storey Residential PC Fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	102
Multi Use p/v	[Group Exercise/Circuit/Gymnasium]	50
Multi Use p/v	[Group Exercise/Gymnasium]	55
Multi-Dwelling Housing (>10 Villas / Townhouses)	[Design Review Panel]	93
Multiple Jumbo Tube 75mm >20 plants (WCC Projects only)	[BOTANIC GARDEN NURSERY]	89
Multiple Plants 50mm Tube >50 plants (WCC Projects only)	[BOTANIC GARDEN NURSERY]	89

Fee Name	Parent Name	Page
<b>M</b>		
Multiple Plants Forest Tube >50 plants (WCC Projects only)	[BOTANIC GARDEN NURSERY]	89
<b>N</b>		
New Construction Certificate where work has already commenced under previous CC	[CONSTRUCTION CERTIFICATES ONLY]	101
Newspaper advertisement (Clause 252(1)(d))	[Advertising Development Applications]	93
Night p/h	[Tennis Competition - per Court]	55
Non Guest use of Dump Point – per use	[Extra Charges]	63
Non-Members Tennis / Squash Off Peak per court per hour	[Hire]	54
Non-Members Tennis / Squash Peak per court per hour	[Hire]	54
Not incorporating new roads	[Subdivision of Land]	92
Note: Labour Rate covers import/export building models (including conversion), texture import/export, model terrain clip(per site), 3D analysis and consultancy	[3D CITY CENTRE MODEL - Data Supply and Services]	76
Not-for-Profit or Community Room Hire (Per hour, Port Kembla and Continental Pool Only)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Notification in accordance with the Community Participation Plan	[Advertising Development Applications]	93
Notification Policy	[EPIs, Codes and Policies]	110
<b>O</b>		
Occupation – per lineal metre length	[OCCUPATION BY OTHER THAN HOARDING]	111
Occupation certificate involving change of building use of existing building (no building work)	[CERTIFICATE FEES – MISCELLANEOUS]	107
Occupation Fee – Occupation of roadway/footway – full road closure	[OCCUPATION BY OTHER THAN HOARDING]	111
Occupation Fee per day for 6 metre or part thereof for area within 1 hour metered zones (excluding Saturday, Sunday and Public Holidays) – per hour	[OCCUPATION BY OTHER THAN HOARDING]	111
Occupation Fee per day for 6 metre or part thereof for area within 1/2 hour metered zones (excluding Saturday, Sunday and Public Holidays) – per hour	[OCCUPATION BY OTHER THAN HOARDING]	112
Occupation Fee per day for 6 metre or part thereof for area within 2 hour metered zones (excluding Saturday, Sunday and Public Holidays) – per hour	[OCCUPATION BY OTHER THAN HOARDING]	111
Occupation Fee per day for 6 metre or part thereof for area within 3 hour metered zones (excluding Saturday, Sunday and Public Holidays) – per hour	[OCCUPATION BY OTHER THAN HOARDING]	111
On/Peak Season Cancellation Fee – Notification within 14 days prior to arrival	[Extra Charges]	62
On/Peak Season Cancellation Fee – Notification within 8 weeks and until 15 days prior to arrival	[Extra Charges]	62
On-charge of Archival Retrieval Fees incurred by Rates/Property Search	[RATES INFORMATION]	72
Ongoing Monthly Billing (direct debit – 3 month minimum term) Existing members only.	[Off Peak Membership (between 11am and 4pm and after 7.30pm)]	52
Ongoing Monthly Billing (direct debit – 3 month minimum term).	[Membership]	51
Ongoing Monthly Billing (direct debit – 3 month minimum term).	[Membership]	55
Ongoing Monthly Billing (direct debit – 3 month minimum term).Existing members only	[Off Peak Membership (between 11am and 4.30pm and after 7.30pm)]	55
Online booking surcharge	[Discounts, Promotions and online bookings]	63
Organised Charity Events – Mid week	[RUSSELL VALE GOLF COURSE]	57
Organised Charity Events – Weekends	[RUSSELL VALE GOLF COURSE]	57
Organised School Sport	[Social Weekday 9 Holes]	57
Original estimated cost of development over \$1,000,000	[Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review]	74
Original estimated cost of development up to \$250,000	[Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review]	74

Fee Name	Parent Name	Page
<b>O</b>		
Original estimated cost of development up to \$250,000 to \$1,000,000	[Amended Plans/Additional Information for Development Application, Construction Certificate, Subdivision Works Certificates, Section 96 Modification or Section 82A Review]	74
Other Activities under LGA 1993	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Other development proposals	[Design Review Panel Pre-lodgement Meeting]	108
Other equipment: (Paging base, Nav Beacon etc, per unit-up to 100W, includes on transmit antenna and 5 rack units of hut space) – Commercial rate – Prime Site Rental for use of Council's radio tower and hut space	[Communication Sites]	70
Outdoor Restaurant Bond	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	70
Outstanding Notices – S735A LGA	[CERTIFICATE FEES – MISCELLANEOUS]	107
Outstanding Orders – Part 13, Section 41 EP&A Act 1979	[CERTIFICATE FEES – MISCELLANEOUS]	107
Oxide coloured concrete (square metre rate)	[CONSTRUCTION OF FOOTPATHS ON PRIVATE LANDS IN CONJUNCTION WITH FOOTPATH RECONSTRUCTION IN THE ADJOINING ROAD RESERVE (Sect 67 LGA Approved Fee)]	44
<b>P</b>		
Park Hire per day	[PERMITS FOR CIRCUSES, RODEOS AND TRAVELLING SHOWS]	60
Part of Building Consisting of an External Wall	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	106
Payment Processing Fee – Charged on activities paid via Council's central payment systems, including on-line and telephone payments attracting GST	[PAYMENT FEES]	72
Payment Processing Fee – Charged on activities paid via Council's central payment systems, including on-line and telephone payments not attracting GST	[PAYMENT FEES]	72
Pensioner	[Social Weekday 9 Holes]	57
Pensioner	[Social Weekday 18 Holes]	57
Pensioner	[Social Weekend 9 Holes]	57
Pensioner	[Social Weekend 18 Holes]	57
Pensioner and Veterans	[Club Competition 9 Holes]	57
Pensioner and Veterans	[Club Competition 18 Holes]	58
Per annum above 10 boarders	[Registration and Inspection Fee]	113
Per annum to 10 boarders	[Registration and Inspection Fee]	113
Per Event	[DAMAGE/WASTE BOND (where applicable)]	22
Per horse per week	[GRAZING RIGHTS LICENCE FEES]	67
Per month direct debit (with membership)	[Child Minding]	52
Per month direct debit (with membership)	[Child Minding]	56
Per square metre for Zone 1 (except for beach and foreshore locations)	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	70
Per square metre for Zone 2 (except for beach and foreshore locations)	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	70
Per square metre for Zone 3 (except for beach and Foreshore locations)	[APPROVAL FEES - OUTDOOR RESTAURANTS/DINING]	70
Permanent Parking	[Surface Parking Areas]	44
Permit late fee	[Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)]	118
Permit to erect a headstone, monument or an above ground crypt	[MISCELLANEOUS FEES]	40
PEXA Registration Fee	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Photocopies – Black and White A3	[PHOTOCOPYING CHARGES (PER COPY)]	37
Photocopies – Black and White A4	[PHOTOCOPYING CHARGES (PER COPY)]	37
Photocopies – Colour A3	[PHOTOCOPYING CHARGES (PER COPY)]	37
Photocopies – Colour A4	[PHOTOCOPYING CHARGES (PER COPY)]	37
Photography Reassessment - Low Impact	[PHOTOGRAPHY APPLICATION FEES]	23
Photography Reassessment - Medium/High Impact	[PHOTOGRAPHY APPLICATION FEES]	23
Photography Reassessment - Ultra Low Impact	[PHOTOGRAPHY APPLICATION FEES]	23
Photos or plaques - first proof free of charge - subsequent proofs (each)	[PROOFS]	43
Plant Sale Discount 25%	[BOTANIC GARDEN NURSERY]	90
Plant Sale Discount 50%	[BOTANIC GARDEN NURSERY]	90
Plant/Equipment per hour – or part thereof	[Conveyance to Pound]	115

Fee Name	Parent Name	Page
<b>P</b>		
Plant/Equipment per hour – or part thereof – inclusive of insurance and maintenance etc.	[Walking or Transporting Animals]	115
Plaque accessories - includes basic chrome or bronze frame - all sizes; Milling - all sizes; Perpetual flowers (Arrow); Conical Vase - bronze or chrome	[PLAQUES]	42
POEO Regulation Section 151 (c) (i) - Clean-up Notice fee - Litter	[PROTECTION OF THE ENVIRONMENT OPERATIONS]	115
POEO Regulation Section 151 (c) (ii) - Notice fee - Other	[PROTECTION OF THE ENVIRONMENT OPERATIONS]	115
Polystyrene (2 cubic metre limit)	[Waste Charges Per Specific Item]	80
Pool Hire - School Swimming Carnivals Within Wollongong LGA (up to 4 hours)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Pool Hire - School Swimming Carnivals Within Wollongong LGA (up to 8 hours)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Pool Hire - Swim Club Point Score (per hour)	[Aquatic Services for Free-Entry Pools (Helensburgh; Thirroul; Continental; Wests; Berkeley and Port Kembla)]	47
Pool Hire - Swim Club Point Score (per hour)	[Aquatic Services for Corrimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48
Pool Hire - Swimming Carnivals - Not-For-Profit/ Swim Club User Groups (per hour)	[Aquatic Services for Corrimal and Dapto Pools - Lane/Pool Hire and Entry Fee]	48
Pool Hire p/h Monday – Friday (entry included)	[Pool]	53
Pool Hire p/h Saturday (entry included)	[Pool]	53
Pool Hire p/h Sunday (entry included)	[Pool]	53
Pool Inflatable (including entry for participant and one parent/guardian spectator)	[Pool]	52
Portable classrooms for areas above 200m2 or part thereof charged per m2 plus fee above	[Complying Development Certificate]	100
Portable classrooms for areas less than 200m2	[Complying Development Certificate]	100
Postage and packing	[LOCAL STUDIES PHOTOGRAPHS]	37
Posting of cremated remains - Insurance	[MISCELLANEOUS FEES]	40
Posting of cremated remains (Australia only)	[MISCELLANEOUS FEES]	40
Powered site – per night (2 persons)	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	64
Powered site – per night (2 persons)	[Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	64
Powered site – per night (2 persons)	[First day to second last day of NSW Department of Education School Terms]	64
Powered Sullaged Sites	[OCCUPATION FEE FOR HOLIDAY VANS]	65
Preparation of a new DCP Chapter – including Neighbourhood Plans, on behalf of proponent	[B Development Control Plans (where Council has to prepare or assess)]	84
Preparation of Agreement for Lease/Lease	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Preparation of Local Environmental Study or technical study	[A Local Environmental Plans (where Council has to prepare or assess)]	84
Priority Early Check-in (conditions apply)	[Extra Charges]	63
Guaranteed 12:00pm check-in or earlier as available		
Priority issue of certificate	[Planning Certificate]	85
Priority issue of certificate (N/A for Unauthorised Works)	[CERTIFICATE FEES – BUILDING INFORMATION CERTIFICATES]	107
Private Activity – Site Hire: exclusive use (commercial facilitator) 1-30 persons – per two hours	[BOTANIC GARDEN]	89
Private Activity – Site Hire: exclusive use of lawn (commercial facilitator) 30 plus people – per two hours	[BOTANIC GARDEN]	89
Private Coaching Licence Aqua/Track per trainer per month	[Group Personal Training]	51
Private Mobile Radio – Extra antenna (per antenna) – Commercial rate – prime site. Rental for use of Council's radio tower only	[Communication Sites]	69
Private Mobile Radio (one repeater base up to 50W, Tx and Rx antenna or access to multi-coupled antenna) – Commercial rate – Prime Site. Rental for use of Council's radio tower.	[Communication Sites]	69
Private Work Charges – All jobs where two operators are required. Includes two operators and all plant/equipment (chemical extra) - per hour	[Illawarra District Weeds Authority (IDWA)]	87

Fee Name	Parent Name	Page
<b>P</b>		
Private Work Charges – Large scale jobs requiring more than 1 hour to complete. Includes one operator and all plant/equipment (chemical extra) - per hour	[Illawarra District Weeds Authority (IDWA)]	87
Private Work Charges – Small scale jobs up to 1 hr to complete. Includes labour (one operator), plant and chemical (assumes maximum chemical usage of 250ml or 25 litres of mix) – per job	[Illawarra District Weeds Authority (IDWA)]	87
Processing Charge – per hour after first 20 hours	[ACCESS APPLICATIONS - SEEKING PERSONAL INFORMATION ABOUT THE APPLICANT]	74
Processing Charge – per hour after first hour	[ACCESS APPLICATIONS - ALL OTHER REQUESTS]	74
Prohibited development	[Advertising Development Applications]	93
Projects involving an estimated cost of development of \$5 Million or greater and / or development projects involving the erection of 15 dwellings / units or more and / or subdivisions (residential) involving 25 lots or more and response to referral and advice on State Significant Development.	[PRE-LODGEMENT MEETING FOR PROPOSED DEVELOPMENT (fee per meeting)]	108
Projects involving an estimated cost of development of between \$1 Million up to \$5 Million and / or involving the erection of between 3 dwellings / units to 14 dwellings / units	[PRE-LODGEMENT MEETING FOR PROPOSED DEVELOPMENT (fee per meeting)]	108
Projects involving an estimated cost of development of up to \$1 Million	[PRE-LODGEMENT MEETING FOR PROPOSED DEVELOPMENT (fee per meeting)]	108
Promotion Fee for Children's Birthday Parties / Functions	[COMMUNITY FACILITIES]	31
Promotional Charge - Promotional activities run from time to time will be subject to discounts on the existing fee or charge. The final fee or charge may be conditional on the promotions terms and conditions.	[Aquatic Services - Promotional Charge ]	49
Promotional Rate - Year Round - Maximum discount percentage, calculated per stay	[Discounts, Promotions and online bookings]	63
Property Damage or Cleaning Charge (minimum fee) – (Costs associated with repair/replacement of property or extra cleaning and/or restoration when a cabin or site is left in an unreasonable condition and/ or for smoke removal and/or for unauthorised animals within cabin) minimum fee up to cost price	[Extra Charges]	62
Provide copy of Rate Notice	[RATES INFORMATION]	72
Public and OOSH School Holiday Program (two hours)	[DISCOVERY CENTRE / GREENHOUSE PARK]	89
<b>R</b>		
Racquet Hire – 1 piece	[Tennis Competition - per Court]	55
Rates or Property Search (per hour or part thereof). Including Possessory Title applications, historical ownership requests, former title descriptions, previous valuations, previous rates, etc.	[RATES INFORMATION]	72
Rates or Property Search current rating year	[RATES INFORMATION]	72
Reclassification of community land to operational land via external party request, including public hearing. In addition to rezoning fee	[A Local Environmental Plans (where Council has to prepare or assess)]	84
Recovery Action (Where a collection service is used to retrieve library materials.)	[SERVICE FEES]	37
Refund for Withdrawal of Complying Development Certificates (prior to determination)	[Complying Development Certificate]	100
Refund for Withdrawal of Construction Certificates (prior to determination)	[CONSTRUCTION CERTIFICATES ONLY]	102
Refund for Withdrawal of Development Application (prior to determination)	[Design Review Panel]	94
Refund for Withdrawal of Section 4.55 Application	[Modification of Development Consent]	99
Refurbishment of plaque (bronze memorial plaque under 380 x 215mm) >1985	[PLAQUES]	42
Refurbishment of plaques (bronze lawn plaque)	[PLAQUES]	42
Registration and filing of privately issued certificates	[Miscellaneous Fees]	109
Registration and Inspection Fee	[HAIRDRESSING PREMISES/BEAUTY SALON]	114
Registration and Inspection Fee	[SKIN PENETRATION]	114

Fee Name	Parent Name	Page
<b>R</b>		
Registration and inspection of premises	[WARM WATER SYSTEMS]	114
Registration Fee	[WATER COOLING TOWER]	113
Registration of Final Fire Safety Certificate	[FIRE SAFETY ]	108
Submitted with Occupation Certificate (New Building)		
Registration of Notice of Completion under Local Government (Manufactured Home Estates, Caravan Parks, Camping Grounds and Moveable Dwellings) Current Regulation	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Registration of swimming pool on the Office of Local Government swimming pool register	[CERTIFICATE FEES – MISCELLANEOUS]	107
Rehabilitation Licence – per organisation per year	[Group Personal Training]	51
Rehabilitation Licence – per organisation per year	[Individual Personal Training]	56
Rehabilitation Services – as per SafeWork schedule of charges	[Client Services]	51
Rehabilitation Services – As per SafeWork schedule of charges	[Individual Personal Training]	56
Reinspection – installation fee	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Reinspection Fee – General	[Inspection and Sampling Fee]	113
Re-inspection of premises subject to prohibition order—per hour (Public Health Act)	[LEGISLATIVE ENFORCEMENT]	113
Reinspections fee – Public Swimming pools -water quality	[HEALTH AND SAFETY ISSUES]	113
Reinstatement of unauthorised works and associated administration costs.	[UNAUTHORISED WORKS]	112
Release Fee – For the release of a seized companion animal	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Release of non-licensed vehicle from surface car parks	[Metered Parking Charges]	44
Removal and re-installation of parking meters within construction zones (per meter)	[Metered Parking Charges]	44
Removal Fee for caravan, annex and concrete slab - minimum fee up to cost price	[OCCUPATION FEE FOR HOLIDAY VANS]	65
Renewal administration service fee for second and subsequent licences associated with the same property	[FIRE SAFETY ]	108
Rental – per lineal metre (per metre per month)	[Rental Fee]	110
Rental Category A – Up to 5m Occupation zone	[Rental Fee]	110
Rental Category A – Up to 5m Occupation zone	[Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993]	111
Rental Category B – Up to 10m Occupation zone	[Rental Fee]	110
Rental Category B – Up to 10m Occupation zone	[Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993]	111
Rental Category C – Up to 25m long Occupation zone	[Rental Fee]	110
Rental Category C – Up to 25m long Occupation zone	[Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993]	111
Rental Category D – Site Specific Job or Larger Scale Jobs greater than 25m in length	[Rental Fee]	111
Rental Category D – Site Specific Job or Larger Scale Jobs greater than 25m in length	[Damage Deposit for Works in the Road Reserve Open or Occupy - Section 138 Roads Act 1993]	111
Rental for Client's Hut (Maximum area 3 metres by 4 metres) – Commercial rate – Prime Site. Rental for use of Council's communication site compound	[Communication Sites]	70
Replacement access card, when the original card has been lost or stolen	[Surface Parking Areas]	44
Replacement fee calculated at cost of library item being replaced, plus a service fee for cataloguing and processing	[LOST AND DAMAGED ITEMS – (NON-REFUNDABLE)]	37
Replacement parking permit, when the original has been lost or stolen	[Metered Parking Charges]	44
Request for additional time to submit Annual Fire Safety Statement	[FIRE SAFETY ]	108
Request for information involving research and written response – per hour or part thereof	[File Retrieval]	110

Fee Name	Parent Name	Page
----------	-------------	------

## R

Reservation – Basic Adult Burial - all beams, includes site development and perpetual maintenance (except Islamic and Greek Headstone)	[CEMETERY FEES]	39
Reservation - Bulli, Scarborough, Wollongong if available - includes site development and perpetual maintenance	[CEMETERY FEES]	39
Reservation - Destitute (NSW Health approved) - At-need lawn site allocated	[CEMETERY FEES]	39
Reservation - Gardenia and Islamic Beam (Children's section)	[CEMETERY FEES]	39
Reservation - Greek Monument/Traditional Monument - includes site development and perpetual maintenance	[CEMETERY FEES]	39
Reservation - Indigent - At-need lawn site allocated	[CEMETERY FEES]	39
Reservation - Macedonian - includes site development and perpetual maintenance	[CEMETERY FEES]	39
Reservation - Maronite/Antiochian/Bahai/Greek Headstone, Natural Burial and Islamic Beam - includes site development and perpetual maintenance	[CEMETERY FEES]	39
Residential Kerb Crossing (layback only) – up to 5.6m wide (plain concrete)	[CONTRIBUTION TO WORKS]	45
Residential Vehicular Crossing – greater than 10m2	[CONTRIBUTION TO WORKS]	45
Residential Vehicular Crossing – per square metre up to 10m2 (plain concrete)	[CONTRIBUTION TO WORKS]	45
Residential Vehicular Crossing fee (excluding layback) – up to 10m2 (Plain concrete)	[CONTRIBUTION TO WORKS]	45
Restricted dog breeds or formally declared Dangerous Dogs	[Companion Animal Annual Permit (in addition to the one-off lifetime pet registration fee)]	118
Retail Stock	[Client Services]	50
Retail Stock	[Group Exercise/Gymnasium]	55
Retail Stock – Minimum (discount) rate (Management Use Only)	[Client Services]	51
Retail Stock – Minimum (discount) rate (Management Use Only)	[Group Exercise/Gymnasium]	55
Review of determination – erection of a dwelling house with construction cost \$100,000 or less	[Review of Determination]	95
Review of Determination Section 100 of Local Government Act 1993	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Road naming fee for 1 to 5 road names	[ROAD NAMING FEE]	102
Road Naming fee for 6 or more names	[ROAD NAMING FEE]	102
Road Opening Permit Application Fee	[APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993]	110
Road Status Search Fee	[ROAD CLOSURE FEES]	68
Road Widening Certificates	[PROJECT DELIVERY]	77
Rooftop parking	[Administration Building Car Park (monthly)]	44
Rubbish Removal – left behind by occupant	[Extra Charges]	62

## S

S10.7 (2) (minimum certificate) per parcel of land	[Planning Certificate]	85
S10.7 (2) and (5) (additional information) per parcel of land	[Planning Certificate]	85
S4.55(1)	[Modification of Development Consent]	95
S4.55(1)	[Modification of Development Consent]	96
S4.55(1A) minor modifications to class 1 and 10 buildings	[Modification of Development Consent]	96
S4.55(1A) or S4.56 of minimal environmental impact	[Modification of Development Consent]	96
S4.55(2)	[Modification of Development Consent]	97
S4.55(2)	[Modification of Development Consent]	97
S4.55(2)	[Modification of Development Consent]	97
S4.55(2) or S4.56 not of minimal environmental impact	[Modification of Development Consent]	96
S88G Conveyancing Act Certificate	[Planning Certificate]	85
Sale and Hire Charge – (for sale/hire of items such as ice, beach towels, board games etc.)	[Extra Charges]	63
Sale items (eg earbuds, USBs, etc). Cost plus \$1:00	[COMPUTER PERIPHERALS]	37

Fee Name	Parent Name	Page
<b>S</b>		
Sale of cat/kitten - reduced fee (-50%) - cat/kitten that has been available for rehoming between 7 days and 14 days	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Sale of cat/kitten - reduced fee (-75%) - cat/kitten that has been available for rehoming for over 14 days	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Sale of cat/kitten - standard fee - cat/kitten that has been available for rehoming for less than 7 days	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Sale of dog/puppy - reduced fee (-50%) - dog/puppy that has been available for rehoming between 7 days and 14 days	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Sale of dog/puppy - reduced fee (-75%) - dog/puppy that has been available for rehoming for over 14 days	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Sale of dog/puppy - standard fee - dog/puppy that has been available for rehoming for less than 7 days	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Sampling	[Inspection and Sampling Fee]	114
Sandblast edges (granite)	[PILLARS AND BASES]	41
Sandstone base (50/75 slant)	[PILLARS AND BASES]	41
Sandstone base (flat)	[PILLARS AND BASES]	41
Sandstone pillar, other (double to fit Mini Book of Life; family plaque; Claycraft)	[PILLARS AND BASES]	41
Sandstone pillar, single	[PILLARS AND BASES]	41
Saturday – Juniors p/h	[Tennis Competition - per Court]	55
Saturday – Seniors p/h	[Tennis Competition - per Court]	55
Sauna - 15 visit pass	[Aquatic Memberships]	53
Scanning of air photos (per hour)	[Air Photos]	85
Scattering cremated remains	[MISCELLANEOUS FEES]	40
Scattering of Neonatal cremated remains in nominated garden	[MISCELLANEOUS FEES]	40
School booking entry fee (entry fee for school booking within Wollongong LGA)	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
School Planting Program – Fee Waiver	[BOTANIC GARDEN NURSERY]	90
Scoping Proposal Assessment	[A Local Environmental Plans (where Council has to prepare or assess)]	83
Second and subsequent children p/v	[Child Minding]	52
Second and subsequent children p/v	[Child Minding]	56
Secondary Dwelling	[CONSTRUCTION CERTIFICATES ONLY]	101
Secondary Dwelling	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	102
Secondary dwellings (under Affordable Housing SEPP)	[Complying Development Certificate]	99
Section 10.8(2) Certificate (Certified copy of a document, map or plan held by Council) – See Clause 268 of EP&A Regulations 2021	[CERTIFICATE FEES – MISCELLANEOUS]	107
Section 2.20 Licence (Crown Land)	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Section 82 Local Government Act Objection	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Assessment Fee within a Caravan Park or Manufactured Home Estate. In all other cases, 50% of listed fee.		
Seed Collection Service per half day	[TECHNICAL SERVICES]	90
Senior	[Netball (per hour/per court)]	59
Senior	[Touch (per hour/per field)]	59
Senior	[Netball (per hour/per court)]	60
Senior	[All Other Sports not specifically mentioned (per hour/per field)]	60
Senior – per hour/per field	[All Other Sports not specifically mentioned]	60
Senior's Housing Developments	[Design Review Panel]	93
Sex industry Re inspection fee	[SEX INDUSTRY PREMISES]	113
Shared Accommodation Re Inspection Fee	[Registration and Inspection Fee]	113
Shop Fitout/Change of Use fee (no building works)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Shop Fitout/Change of Use PC Fee (with building works)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Shop/fitout/Change of use for areas above 200m2 or part thereof charged per m2 plus fee above	[CONSTRUCTION CERTIFICATES ONLY]	101
Shop/fitout/Change of use for areas less than 200m2	[CONSTRUCTION CERTIFICATES ONLY]	101
Short Term Licence (under Section 46(3) (Community Land)	[PREPARATION OF LEASE AND LICENCE AGREEMENTS]	67
Signs (per sign – minimum)	[Annual Fee]	71

Fee Name	Parent Name	Page
<b>S</b>		
Single Storey Dwellings	[CONSTRUCTION CERTIFICATES ONLY]	101
Single Use of Park Amenities Block – per person	[Extra Charges]	63
Site Management Fee – Communication Site	[Communication Sites]	70
Induction (per application)		
Skin Penetration Re Inspection Fee	[SKIN PENETRATION]	114
Special Water Meter reading (per reading)	[WATER SUPPLY CHARGES]	71
Specialty Trees	[BOTANIC GARDEN NURSERY]	90
Spectator p/v	[Casual Trainer]	54
Spectators p/v	[Pool]	53
Spectators per visit	[Aquatic Services for Corrimal and Dapto Pools - Entry Fees and Memberships]	48
Sports Coaching Clinics (per hour/per field)	[PARKS AND SPORTFIELDS]	59
Spread Spectrum Link (per unit, includes: rental for one antenna on tower and up to 3 rack units of hut space) – Commercial rate – Prime Site For use of Council's radio tower and hut space	[Communication Sites]	69
Spread Spectrum Repeater (per unit, includes: rental for one antenna on tower and up to 3 rack units of hut space) – Commercial rate – Prime Site. Rental for use of Council's radio tower and hut	[Communication Sites]	70
Spring and Summer Promotion	[RUSSELL VALE GOLF COURSE]	57
Squash Competition per player	[Hire]	54
Squash Round Robin – per person p/v	[Hire]	54
Stage Lights – Flat rate per booking (over 4 hours)	[COMMUNITY FACILITIES]	31
Stage Lights – Flat rate per booking (up to 4 hours)	[COMMUNITY FACILITIES]	31
Standard Contract Sales	[GAS MAINS CHARGE]	73
Standard Site Lease/Licence/Deed (not including legal fees) – Fee for processing Lease/Licence/Deed.	[Administration and Site Set-up]	69
Storage of Vehicle/Machinery per day	[Conveyance to Pound]	116
Storing Impounded Article per item per day	[Conveyance to Pound]	116
Strata subdivision	[Subdivision of Land]	92
Strata Title Certificate	[Endorsement of documents to create, release, vary or modify easements, restrictions or covenants]	105
Structured School Golf Clinic (up to 5 holes)	[RUSSELL VALE GOLF COURSE]	57
Stuart Park – bookings for picnics in excess of 100 people	[PARKS AND RESERVES]	60
Subdivision (PER ADDITIONAL LOT)	[Complying Development Certificate]	100
Subdivision 1 LOT	[Complying Development Certificate]	99
Submission of information where required by conditions of development consent and not lodged at the time of subdivision construction certificate application	[Construction Certificates]	104
Submission of information where required by conditions of development consent and not lodged at time of subdivision certificate application	[Submission of Additional Information]	104
Subpoena Conduct Money for Court Attendance	[ACCESS APPLICATIONS - Subpoena]	74
Subpoena Processing Fee – per hour	[ACCESS APPLICATIONS - Subpoena]	74
Sunday Promotional Rate (after 1 pm) 18 holes	[RUSSELL VALE GOLF COURSE]	57
Supply of base traffic models (TRACKS or PARAMICS) for development planning	[B Tracks Traffic Modelling]	78
Supply of Council's flood models (per model) for available catchments. The supply of these models will be subject to a digital data licence agreement.	[FLOODPLAIN AND DRAINAGE INFORMATION]	88
Supply of Site Specific Flood Information	[FLOODPLAIN AND DRAINAGE INFORMATION]	88
Supply site key card, first key card (per key card) – Fee for processing application and ordering key card	[Communication Sites]	69
Surfaces within the Road Reserves (Asphaltic concrete or other) greater than 10m2 (excavate temporary restoration, prepare subgrade and lay new surface material) – Full cost recovery of works, to be assessed by Civil Coordinator, minimum charge is 10 times square metre rate	[Roads greater than 10m2 - Minimum charge is 10 times rate above]	45
Surfaces within the Road Reserves (Asphaltic concrete or other) up to 10m2. (excavate temporary restoration, prepare subgrade and lay new surface material) – Minimum charge is 1m2, to be assessed by Civil Coordinator (Rate is per square metre)	[Roads (per square metre) up to 10m2 - Minimum charge is 1m2]	45

Fee Name	Parent Name	Page
<b>S</b>		
Surrender fee - cat (over 6 months of age)	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Surrender fee - companion animal (Pensioner Rate)	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Surrender fee - dog (declared dangerous, menacing or a restricted breed)	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Surrender fee - dog (over 6 months of age)	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Surrender fee - kitten (under 6 months of age)	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Surrender fee - puppy (under 6 months of age)	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Sustenance/Maintenance Charges – For the maintenance of each companion animal detained by the Council for each day (or part thereof) exclusive of the day delivered to the pound	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Sustenance/maintenance per companion animal per day - commercial rate	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Swim Club Carnival Hire – pool per hour (entry not included)	[Pool]	53
Swim Squads – per lesson (payable per term)	[Swim School]	53
Swim Squads – Private lessons – Adults and children with disability – per person (payable per term)	[Swim School]	53
Swim Squads – Private Lessons – per lesson (payable per term)	[Swim School]	53
Swim Squads – Third and subsequent children -Per lesson (payable per term)	[Swim School]	53
Swimming Competency Test	[Pool]	52
Swimming pools	[Complying Development Certificate]	99
Swimming Pools - Application for Exemption Certificate Section 22 of the Swimming Pools Act 1992.	[CERTIFICATE FEES – MISCELLANEOUS]	107
Swimming Pools – Per Inspection Fee – Compliance Certificate	[CERTIFICATE FEES – MISCELLANEOUS]	107
Swimming Pools – Per inspection- other including inspection related to a complaint or the issuing of a Notice or Direction.	[CERTIFICATE FEES – MISCELLANEOUS]	107
Swimming pools \$12,001 to \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Swimming Pools (concrete)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	102
Swimming Pools (fibreglass, above ground)	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Swimming Pools Act 1992 (Swimming Pools Amendment Act 2012) – Compliance Certificate	[CERTIFICATE FEES – MISCELLANEOUS]	107
Swimming pools more than \$50,000	[CONSTRUCTION CERTIFICATES ONLY]	101
Swimming pools up to \$12,000	[CONSTRUCTION CERTIFICATES ONLY]	101
<b>T</b>		
Tariff Sales	[GAS MAINS CHARGE]	73
Televisions, Computers and Computer Peripherals for items deemed suitable for acceptance under the Product Stewardship Act, 2011	[Waste Charges Per Specific Item]	80
Temperature Control Devices, 6 monthly – per device per year	[FEES FOR COMMERCIAL LEASED PREMISES]	68
Temporary structure	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Testing and Tagging, different frequencies – per hour	[FEES FOR COMMERCIAL LEASED PREMISES]	68
The After3 (access after 3pm)	[12 Month - 100 games]	58
The Flexi Adult	[12 Month - 50 Game]	58
The Flexi Junior (21 and under)	[12 Month - 50 Game]	58
The Flexi Pensioner	[12 Month - 50 Game]	58
The Junior (21 and under)	[12 Month - 100 games]	58
The Legend (Pensioner)	[12 Month - 100 games]	58
The Midweek (Monday-Friday)	[12 Month - 50 Game]	58
The Midweek Plus (Monday-Friday and Sunday at Sunday Promotional rate)	[12 Month - 50 Game]	58
The Taster (only used once within each calendar year)	[1 Month - unlimited games]	58
The Ultimate (Adult)	[12 Month - 100 games]	58
The Winter Warrior (All Days – April to October only)	[12 Month - 50 Game]	58

Fee Name	Parent Name	Page
----------	-------------	------

## T

This charge applies to Charities granted Section 88 Levy exemption by the Environment Protection Authority and adherence with Council's Wollongong Waste and Resource Recovery Park – Fees and Exemptions Policy. Non-adherence will result in the application of commercial waste disposal rates.#	[Charity Waste]	80
Tier 1 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – four hours maximum)	[Tier 1 Signature Events]	61
Tier 1 – Bump In (Setup)/Bump Out (Removal) (per day)	[Tier 1 Signature Events]	61
Tier 1 – Damage/Garbage Bond (per event)	[Tier 1 Signature Events]	61
Tier 1 – Park Hire (per day)	[Tier 1 Signature Events]	61
Tier 2 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – four hours maximum)	[Tier 2 Major Events]	61
Tier 2 – Bump In (Setup)/Bump Out (Removal) (per day)	[Tier 2 Major Events]	61
Tier 2 – Damage/Garbage Bond (per event)	[Tier 2 Major Events]	61
Tier 2 – Park Hire (per 1/2 day – four hours maximum)	[Tier 2 Major Events]	61
Tier 2 – Park Hire (per day)	[Tier 2 Major Events]	61
Tier 3 – Bump In (Setup)/Bump Out (Removal) (per 1/2 day – four hours maximum)	[Tier 3 Regional Events]	61
Tier 3 – Bump In (Setup)/Bump Out (Removal) (per day)	[Tier 3 Regional Events]	61
Tier 3 – Damage/Garbage Bond (per event)	[Tier 3 Regional Events]	61
Tier 3 – Park Hire (per 1/2 day – four hours maximum)	[Tier 3 Regional Events]	61
Tier 3 – Park Hire (per day)	[Tier 3 Regional Events]	61
Tier 3 Regional Event: Bond (refundable) - per event	[COMMUNITY EVENTS]	89
Tier 3 Regional Event: bump in / bump out - per day	[COMMUNITY EVENTS]	89
Tier 3 Regional Event: Event space hire - per day	[COMMUNITY EVENTS]	89
Tier 3 Regional Event: Event space hire - per four hours	[COMMUNITY EVENTS]	89
Tier 4 – Bump In (Setup)/Bump Out (Removal) (per day)	[Tier 4 Local Community Events]	61
Tier 4 – Damage/Garbage Bond (per event)	[Tier 4 Local Community Events]	61
Tier 4 – Park Hire (per day)	[Tier 4 Local Community Events]	61
Tier 4 Community Event: Bond (refundable) - per event	[COMMUNITY EVENTS]	89
Tier 4 Community Event: bump in / bump out - per day	[COMMUNITY EVENTS]	89
Tier 4 Community Event: Event space hire - per day	[COMMUNITY EVENTS]	89
Tier eight includes: Lasting Memorials - single plaque	[PLAQUES]	43
Tier five includes: Double Bronze Wall Plaque-first insert with vase (Arrow); Book Of Life- first page (Arrow); Standard Lawn Plaque; Teddy Bear/Train/ Toybox design (children's plaques)	[PLAQUES]	43
Tier five includes: Family site (includes first position); Scarborough Gardens single site; Any similar new memorial	[MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)]	42
Tier four includes: Bronze Mini Book of Life (first page); Bronze Wall Plaque with vase (Arrow); Heritage Glass Plaque (110 x 75mm)	[PLAQUES]	43
Tier four includes: Wall of Peace/Serenity/ Tranquility/Forget Me Not Wall; Bulli Ocean View Wall; all positions on Scarborough Seaview Memorial Walls One and Two; Scarborough Section Two- any single site; The Kembla Wall; Any similar new memorial	[MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)]	42

Fee Name	Parent Name	Page
----------	-------------	------

## T

Tier one - includes: Memorial only- Jasmine Garden/ Eternity Tree/Starlight Remembrance/Bulli Cemetery Garden of Memory/Scarborough Memorial Rock/ Helensburgh Garden of Memory (memorial only plinths); Walls of Memory 1 and 2; War Graves Wall; Garden of Peace (babies- includes plaque); Garden Wall; Porte Cochere Wall; Rose Garden Wall; Contour Walls; Chapel Wall; Any similar new memorial.	[MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)]	41
Tier One includes: Linished steel garden; bronze garden, Eternity leaf	[PLAQUES]	42
Tier seven includes: Phoenix Sculpture Series (dual design)	[PLAQUES]	43
Tier seven includes: Quadrant Garden (includes first and second position); Any similar new memorial	[MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)]	42
Tier six includes: Companion Options- Walls and Gardens (include two positions). Columbarium Wall (includes two positions); Scarborough New Walls; Any similar new memorial	[MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)]	42
Tier six includes: Single Lawn Plaque with sculptured border; Phoenix Sculpture Series; Phoenix or Arrow Dual Lawn Plaque (base and first insert); Single Casting Book Plaque; Phoenix or Arrow Book of Life (first page and base)	[PLAQUES]	43
Tier three includes (all singles sites in): Native Garden Surround (9K and 9J); Garden Rocks 9L Granite Edge; Gardenia Walk; Ex-Services Lest We Forget; Bulli Seaview Gardens; Bulli Garden of Memory Rocks; Helensburgh Native Garden and Garden of Memory; Bulli/Helensburgh Memorial Walls; Lawn Cemetery Indo Chinese Wall; Family Gardens Option (Quadrant/Sanctuary/Rose/Shrub/ Rock- reservation or subsequent placement); Circular Rose Garden; Bulli Oceanview Garden Surround B; The Kembla Memorial Garden; Everafter Garden; Any similar new memorial	[MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)]	42
Tier three includes: Bronze Mini Book of Life (second page); Phoenix or Arrow Book of Life (second page); Granite Walls (base plaque-no vase); Granite; Children's Beam Plaque; Plaque for Still Born Memorial Garden (Wollongong Cemetery -includes memorial site); Family Name Plaque	[PLAQUES]	43
Tier two – Basic Ash Interment includes: First Rose Garden/Second Rose Garden/Third Rose Garden; Any similar new memorial	[MEMORIAL SITE (site only, includes site development and perpetual maintenance, does not include plaque)]	42
Tier two includes: Bronze photoset, Bronze oval, Bronze wall (phoenix); Bronze bar border; Linished steel wall; Aluminium (silver or black); Bronze wall plaque (second insert-Arrow); Arrow Dual Lawn plaque (second insert); Star plaque	[PLAQUES]	42
Tours and Workshops: outside operating hours – per participant	[DISCOVERY CENTRE / GREENHOUSE PARK]	89
Tours, Workshops and Excursions: within opening hours - per participant	[DISCOVERY CENTRE / GREENHOUSE PARK]	89
Track Pass monthly - Adult	[Multi-Tickets]	54
Track Pass monthly - Concession/Child	[Multi-Tickets]	54
Transport of companion animal per kilometre - commercial rate	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Transport of reclaimed companion animal - currently impounded outside the Illawarra region	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Transport of reclaimed companion animal - currently impounded within the Illawarra region	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
Tree Management Permit Breaches – per offence – for corporations	[ENVIRONMENTAL SERVICES]	86
Tree Management Permit Breaches – per offence – for individuals	[ENVIRONMENTAL SERVICES]	86
Tree Management Policy Replacement Tree on Public Land (Refer Tree Management Policy)	[ENVIRONMENTAL SERVICES]	86

Fee Name	Parent Name	Page
<b>T</b>		
Tree Permit Application 1-2 trees	[ENVIRONMENTAL SERVICES]	86
Tree Permit Application each additional tree 3-10	[ENVIRONMENTAL SERVICES]	86
Tree Permit Pensioner Rate	[ENVIRONMENTAL SERVICES]	86
Tree Permit Review of Application	[ENVIRONMENTAL SERVICES]	86
Trimming of trees on Council land	[CONTRIBUTION TO WORKS]	45
Truck – Large Commercial	[General Waste]	81
Truck – Large Commercial	[Garden Organics and Wood Waste]	81
Truck – Medium Commercial	[General Waste]	81
Truck – Medium Commercial	[Garden Organics and Wood Waste]	81
Truck – Small Commercial	[General Waste]	81
Truck – Small Commercial	[Garden Organics and Wood Waste]	81
Turf – Schools (subject to availability)	[Cricket Illawarra (per hour/per field)]	59
Turf (Inclusive of Monday to Saturday Use)	[Cricket Illawarra (per hour/per field)]	59
TV Broadcast System (includes space for one transmitter or translator, one shared Tx antenna and one input signal antenna) – Commercial rate – Prime	[Communication Sites]	70
Site For use of Council's radio tower and hut space		
Twilight Promotion (after 3:00pm during Daylight Saving)	[Social Weekday 18 Holes]	57
Two Storey Dwellings	[CONSTRUCTION CERTIFICATES ONLY]	101
<b>U</b>		
Ultra Low Impact	[FILMING APPLICATION FEES]	23
Ultra Low Photography Fee - Commercial	[PHOTOGRAPHY APPLICATION FEES]	23
Underground Petroleum Storage Systems (UPSS) - Inspection	[PROTECTION OF THE ENVIRONMENT OPERATIONS]	115
Undertake traffic modelling for outside organisations – per day	[B Tracks Traffic Modelling]	78
Unpowered site – per night (2 persons)	[NSW Department of Education Christmas School Holidays, Australia Day Long Weekend, Easter Long Weekend and Labour Day Long Weekend]	64
Unpowered site – per night (2 persons)	[Commencing the final day of NSW Department of Education School Terms up to and including the day prior to commencement of next School term (excluding On/Peak Season)]	64
Unpowered site – per night (2 persons)	[First day to second last day of NSW Department of Education School Terms]	64
Up to \$5,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	91
Up to \$5,000	[Review of Determination]	94
Up to \$5,000	[Modification of Development Consent]	97
Up to \$50,000	[Value of the construction work within the road]	100
Upsize of domestic Residual Waste 'Red Top' bin	[ 'RED TOP' RESIDUAL WASTE BIN SIZE CHANGEOVER FEES]	81
Urgent Fee for Applications on Community Land Part D of Sec 68 (For Applications within 30 days of booking date)	[ACTIVITY APPLICATION FEES – SUBMITTED WITH A DEVELOPMENT APPLICATION OR SEPARATELY]	105
Urns	[URNS]	41
Usage per person per two hour session	[Music Room Hire]	27
Use not involving erection of buildings, carrying out of a work, subdivision of land, demolition of a building or work	[Miscellaneous Fees]	109
Use of any beach for commercial activities	[Aquatic Services Beach Services ]	49
Use of data projector and screen	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	38
Use of parks for wedding ceremonies (bookings on a per hour basis)	[PARKS AND RESERVES]	60
Use of Pool Inflatable	[Aquatic Services for Corimal and Dapto Pools - Entry Fees and Memberships]	48
Use of power within a park or reserve (per day)	[PARKS AND RESERVES]	60
Use of Projector per booking	[WOLLONGONG ART GALLERY]	26
Use of Sportsfield Lighting (100 Lux) per hour / per field – (minimum 2 hours)	[PARKS AND SPORTFIELDS]	59
Use of Sportsfield Lighting (50 Lux) per hour / per field	[PARKS AND SPORTFIELDS]	59
Use of Video/DVD per booking	[WOLLONGONG LIBRARY THEATRETTE AND THE LAB]	38
Utility and service adjustments associated with residential vehicular/kerb crossing, road and footpath reinstatement works	[CONTRIBUTION TO WORKS]	45

Fee Name	Parent Name	Page
<b>V</b>		
Valuation Fee	[ROAD CLOSURE FEES]	68
Valuation Fee	[SALE OF COMMUNITY LAND]	68
Valuation fee (excluding rent reviews and renewals)	[LEASES/LICENCES/APPROVALS]	67
Valuation Report for Creation of Easement over Council Owned or Managed Land	[EASEMENTS]	68
Valuation Report for Extinguishment of Council Easement over Private Land	[EASEMENTS]	68
Vase-to suit base (chrome or ceramic)	[PILLARS AND BASES]	41
Veterinary Costs – as per veterinary charges	[Sustenance]	115
Veterinary Costs – as per veterinary charges	[COMPANION ANIMALS POUND FEES (dogs and cats)]	116
VHF-UHF Link System (per link, includes one yagi antenna and 3 rack units of hut space) – Commercial rate – Prime Site Rental for use of Council's radio tower and hut	[Communication Sites]	69
VHF-UHF yagi Link – Extra antenna (per antenna) – Commercial rate – Prime Site Rental for use of Council's radio tower	[Communication Sites]	69
Villa/Town House Development fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Villa/Town House Development PC fee per dwelling plus above fee	[PRINCIPAL CERTIFIER FEES – BUILDING WORKS (including all critical stage inspections)]	103
Villa/townhouse development for first sole occupancy unit	[CONSTRUCTION CERTIFICATES ONLY]	101
Villa/townhouse development per sole occupancy unit greater than one plus above fee	[CONSTRUCTION CERTIFICATES ONLY]	101
Volume Only	[A Traffic COUNT Data (limited locations available)]	78
Volume per location	[Data for five or more locations]	78
Volume, Speed, Classification	[A Traffic COUNT Data (limited locations available)]	78
Volume, Speed, Classification per location	[Data for five or more locations]	78
Volunteering Expo Participation Fee	[CHSP SECTOR DEVELOPMENT]	25
<b>W</b>		
Water meter reading charge per hour	[WATER SUPPLY CHARGES]	71
Water Supply Charge – meter size > 40mm	[WATER SUPPLY CHARGES]	71
Water Supply charge 20mm Water Meter size	[WATER SUPPLY CHARGES]	71
Water Supply charge 25mm Water Meter size	[WATER SUPPLY CHARGES]	71
Water Supply charge 40mm Water Meter size	[WATER SUPPLY CHARGES]	71
Water Usage charge (Per kl)	[WATER SUPPLY CHARGES]	71
WDCP 2009	[EPIs, Codes and Policies]	110
WDTA Competition p/h	[Tennis Competition - per Court]	55
Weddings and Events: Bond (refundable) – per event	[BOTANIC GARDEN]	89
Weddings and Events: Rose Garden Function Package - per package	[BOTANIC GARDEN]	89
Weddings: exclusive use of Garden Collection section - one hour	[BOTANIC GARDEN]	89
Weekday Use – per kilometre	[CHSP Groups]	29
Weekday Use – per kilometre	[CTP Groups]	29
Weekly Fee	[PRODUCT ADVERTISING PROMOTIONS]	22
Weekly hire of portable grandstand-seating per unit	[Hire of Portable Grandstands]	61
Weekly Servicing of Cabins (minimum 7 nights) – per service (mid-stay clean and linen change)	[Extra Charges]	63
Weighbridge Tare Tickets - Vehicles 4.5 tonnes or less (per weigh)	[Other Weighbridge Services]	81
Weighbridge Tare Tickets - Vehicles 4.5 tonnes or more (per weigh)	[Other Weighbridge Services]	81
Where GST was charged	[Refund of Fees]	109
Where no GST was charged	[Refund of Fees]	109
Where the owner of a companion animal is an eligible pensioner and the companion animal is not desexed - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Whole Animal - (where desexing is not recommended eligible pensioner) - Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Whole Animal - (where desexing is not recommended eligible pensioner) - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Whole Companion Animal (not desexed) or desexed after 6 months of age - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117

Fee Name	Parent Name	Page
----------	-------------	------

## W

Whole Companion Animal (not desexed) or Desexed Companion Animal (except eligible pensioners) – Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Whole Companion animal (where desexing is not recommended) - Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Whole Companion animal (where desexing is not recommended) - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Whole Companion animal owned by recognised breeder - Cat	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Whole Companion animal owned by recognised breeder - Dog	[Life Time Registration (Companion Animals Act, 1998) (Statutory Fee) - Subject to CPI increase as notified by Office of Local Government]	117
Wollongong City Libraries Manager may establish an entry fee or other charge for a library event or activity to meet or offset the cost of the activity.	[Events and Activities]	38
Wollongong City Libraries Manager may undertake to secure for a borrower through the Library any service, interlibrary, reference or information upon payment of sum sufficient to cover the estimated cost incurred by the Library in rendering the service	[Other Charges]	38
Wollongong City Tourist Parks - Loyalty Member Rate - Year Round	[Discounts, Promotions and online bookings]	63
Wollongong Flag	[SALE OF FLAGS]	75
Work Zone Application Fee	[Work Zone Application]	78
Work Zone Non Ticketed Rate - per lineal metre per month of kerbside space	[Work Zone Application]	78
Work Zone Ticketed Rate - per lineal metre per month kerbside space	[Work Zone Application]	78
Works on Road Reserves pursuant to a contract with Council	[APPLICATION FOR WORKS IN THE ROAD RESERVE OPEN OR OCCUPY - SECTION 138 OF THE ROADS ACT 1993]	110
Written Notice to adjoining landowners for Development Applications (Clause 252(1)(d))	[Advertising Development Applications]	93

## Z

Zone A – Band 1 (3 to 10 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	68
Zone A – Band 2 (11 to 18 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	68
Zone A – Band 3 (19 to 36 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	68
Zone A – Band 4 (37 to 54 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Zone B – Band 1 (3 to 10 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Zone B – Band 2 (11 to 18 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Zone B – Band 3 (19 to 36 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Zone B – Band 4 (37 to 54 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Zone C – Band 1 (3 to 10 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Zone C – Band 2 (11 to 18 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Zone C – Band 3 (19 to 36 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Zone C – Band 4 (37 to 54 participants)	[FEES FOR COMMERCIAL FITNESS TRAINERS - PRIMARY SITE]	69
Zones, Zone Text (28 map partitions @ \$10.39 per partition)	[STRATEGIC DIGITAL DATA (External Clients)]	84

## Other

\$1,000,001 to \$10,000,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	92
\$1,000,001 to \$10,000,000	[Review of Determination]	95
\$1,000,001 to \$10,000,000	[Modification of Development Consent]	98
\$250,001 to \$500,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	91
\$250,001 to \$500,000	[Review of Determination]	94
\$250,001 to \$500,000	[Modification of Development Consent]	98
\$5,001 to \$250,000	[Review of Determination]	94
\$5,001 to \$250,000	[Modification of Development Consent]	98
\$5,001 to \$50,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	91
\$50,000 to \$250,000	[Value of the construction work within the road]	100
\$50,001 to \$250,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	91
\$500,001 to \$1,000,000	[Erection of buildings, Carrying out of Work, Demolition of a Building or Work]	91

## Fee Name

## Parent Name

## Page

### Other

\$500,001 to \$1,000,000

[Review of Determination]

95

\$500,001 to \$1,000,000

[Modification of Development Consent]

98

DRAFT

## **Appendix 1 – Schedule of Discount and Waiver Policies**

- 1** City Planning - Waiver of Fees for Registered Charities
- 2** Finance - Debt Recovery and Hardship Assistance Policy
- 3** Wollongong Waste and Resource Recovery Park - Fee and Exemption Policy
- 4** Wollongong City Tourist Parks Discounting Policy
- 5** Reduction or Waiver of Hire Fees for Community Rooms and Halls Under the Direct Control of Council
- 6** Reduction or Waiver of Library Fees and Fines
- 7** Community and Sporting Group Rentals
- 8** Affordable Housing Policy and Procedures
- 9** Outdoor Dining Waiver 2025-2026 [by resolution of Council]



On Dharawal Country, from the mountains to the sea,  
we value and respect each other, our places, past,  
and future. We will be a sustainable, connected,  
vibrant, and innovative city, with a diverse economy.

We are a sustainable and climate resilient city

We have well planned, connected, and liveable places

We foster a diverse economy, and we value innovation, culture, and creativity

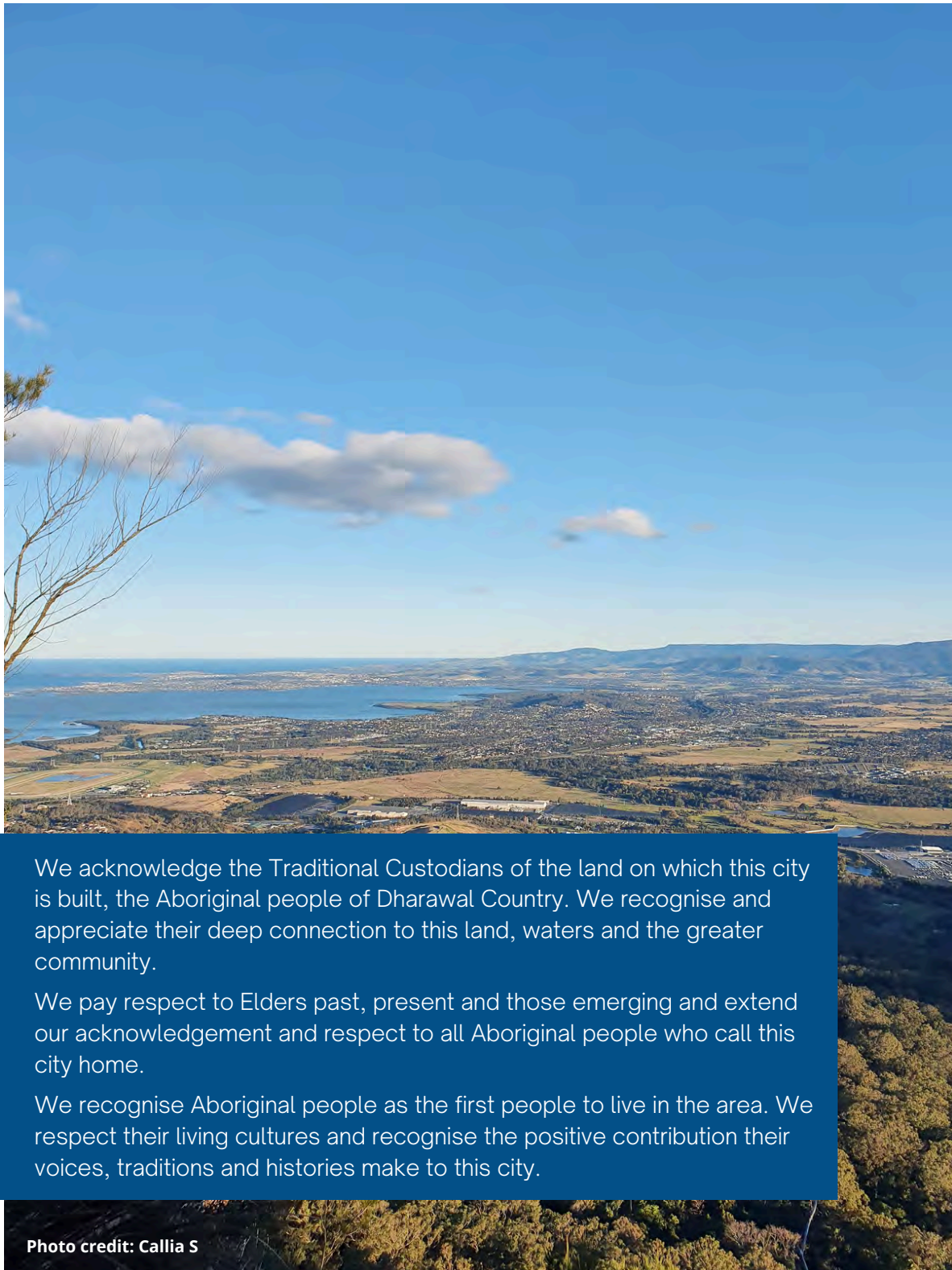
We have a healthy, respectful, and inclusive community



# Our Wollongong 2035 Engagement Report

2024

Photo: Djembla. Mount Kembla



We acknowledge the Traditional Custodians of the land on which this city is built, the Aboriginal people of Dharawal Country. We recognise and appreciate their deep connection to this land, waters and the greater community.

We pay respect to Elders past, present and those emerging and extend our acknowledgement and respect to all Aboriginal people who call this city home.

We recognise Aboriginal people as the first people to live in the area. We respect their living cultures and recognise the positive contribution their voices, traditions and histories make to this city.

**Photo credit: Callia S**

---

# Table of Contents

03	Executive summary
05	Introduction
07	Our engagement goals
08	Our two-phase approach
09	Phase 1 - How did we let people know?
10	Phase 1 - How could people provide feedback?
11	Phase 1 - What did we ask the community?
12	Phase 1 - What we heard
21	Communication results
22	Participation results
23	Our stakeholders
24	Acknowledgements

# Executive summary

Our Wollongong 2032 Community Strategic Plan (CSP) captures the community's vision for the area and identifies key social, economic and environmental priorities, along with long-term strategies for the next 10 years.

In 2024, we embarked on the review of Our Wollongong 2032. Our Wollongong Our Future Engagement Plan was developed and delivered to ensure our CSP is developed in collaboration with our local community.



The approach to developing our next CSP has been progressive and evolving. Many of the themes in terms of values, issues and what's important have been consistent. The love of our coast and beaches, the unique relationship between the escarpment and the coast, the friendly atmosphere, proximity to larger places and connections to family and friends are just some of the themes raised. In addition, feedback on Wollongong's potential and some of the issues we face were raised.

The feedback will be used to develop our next CSP and will guide Council, organisations, business and the community to achieve the community's vision, goals and aspirations.

## Here is an overview of what we heard:

- Focus on creating jobs, invest in business that brings economic growth and is innovative.
- Our libraries and facilities are valued, increase places and programs for social inclusion and provide accessible community spaces.
- Create a liveable, accessible and inclusive community, with accessible information, meaningful employment for people with disability and digital inclusion.
- Provide events and spaces, support for creatives and showcase diverse cultures.
- Maintain and increase open space/s, invest in maintenance of parks and beaches and improve sporting facilities.
- Increase and promote the active transport network, make it safe and accessible.
- The Gong Shuttle should be expanded, public transport needs improving and more parking solutions are required.
- Affordable housing options are required, diverse and sustainable housing options are needed and initiatives to address homelessness should be increased.
- Avoid over development, preserve and protect the environment and heritage and encourage sustainable growth.
- Value our heritage, protect buildings and recognise and respect Aboriginal heritage.
- Protect and invest in our natural environment, retain and add green space and trees and invest in renewable energy, respond to climate change and increase climate resilience.
- Build more schools, provide equitable access to tertiary education and diversify educational approaches.
- Create a connected and engaged community that is healthy, safe and celebrates diversity.

# Executive summary

The following section provides key highlights related to accessibility, engagement methods and participation.



## Accessible engagement

Increasing accessibility was a key goal. To achieve this:

- Plain English was used for all documents
- Easy English FAQ's were developed
- Community Mobilisers were engaged
- Language aides and TTY offered
- Google translate embedded online
- Reply paid postcard sent to all homes



## Engagement methods

A range of methods were used to hear from our diverse community:

- Targeted workshops
- Community Circles
- Interactive stall at events and activities
- Surveys
- Reply Paid postcards
- Children's drawing sheets



## Participation

4341 people provided input, this included:

- 172 Targeted workshops
- 3144 Surveys
- 377 Postcards received
- 193 Children's drawing sheets
- 282 A4 Feedback cards
- 173 Open feedback, socials, community circles

Plus, 5858 from previous engagements



# Introduction

Our Community Strategic Plan (CSP), captures the community's vision for the area and identifies key social, economic and environmental priorities, along with long-term strategies for the next 10 years. Our CSP seeks to reflect the aspirations, needs and priorities of the local community.

In 2024, Council embarked on the review of Our Wollongong 2032. 'Our Wollongong Our Future' Engagement Plan was developed and delivered to ensure our CSP is developed in collaboration with our local community. Our engagement plan outlined the stakeholders to be engaged and proposed a range of engagement approaches to encourage and enable our diverse community to participate.

## Background

All Councils in New South Wales are required to plan and report on their activities as part of an integrated planning and reporting framework set out by the Local Government Act 1993 and Local Government (General) Regulation 2005. The framework requires all Councils to prepare a Community Strategic Plan (10+ years), Resourcing Strategy, Delivery Program (4 years) and Operational Plan (1 year).

Our Community Strategic Plan sets the future direction for Wollongong Local Government Area for the next 10 years.

## Legislative Requirements

All Councils are required to prepare and implement an engagement strategy to meet the provisions of Section 402A of the Local Government Amendment (Governance and Planning) Act 2016. The Act specifically states that Councils are required to 'establish and implement a strategy for engagement with the local community when developing its plan, policies and programs and for the purpose of determining its activities'.

## Previous Engagement

We have been engaging with our community throughout the development of several projects and plans such as:

- Creative Wollongong
- Managing Flood Risk (various)
- Climate Change Mitigation Plan
- Urban Heat Strategy
- Safer Cities Her Way
- Young People and Recreational Space
- Libraries Strategy 2024-2028
- Yarning about Reconciliation
- Skateparks
- Delivery Program and Operational Plan
- Integrated Transport Strategy
- Waste and Resource Recovery Strategy
- Speak. Share. Change.
- Public Art Strategy
- Sporting + Facilities Strategy
- Housing Strategy 2023
- Retail and Business Centres Strategy
- Social Infrastructure Plan 2022-2036

The feedback we heard through these engagement activities will also be used to inform the development of our new CSP.



Photo credit: Kai

# Our engagement goals

We are committed to our principles of community engagement: we aim to be flexible, inclusive, we believe community engagement is important for good governance, we aim to effectively plan each engagement, and to keep the community updated.

In developing our next Community Strategic Plan, we set out to push our engagement goals even further. We also aimed to:

## **Build awareness and understanding**

Use methods to help everyone learn about what the Community Strategic Plan means and why it's important.

## **Include diverse voices**

Use inclusive methods based on social justice principles to make sure we hear from all parts of our community.

## **Learn what people want for the Wollongong LGA**


Ask clear questions and use practical methods to understand the community's expectations and priorities for the future of our area.

## **Get more people involved**

Try various methods to encourage as many people as possible to share their views and participate in our discussions.

# A two-phased approach

A two-phased approach is being implemented to enhance engagement outcomes and ensure the adopted document is a true reflection of the community's aspirations and priorities. This report provides the result of phase 1.




## 01 Listening to our community

**Method highlights:**

- Accessible information
- Postcards distributed to all households
- Community Circle Kits
- Interactive engagement at events
- Targeted workshops
- Children's drawing sheets

**18 Oct  
- 18 Nov  
2024**



## 02 Checking in

**Method highlights:**

- Our Wollongong Our Future Engagement Snapshot
- Plain English Community Strategic Plan - summary
- Easy Read Community Strategic Plan
- Information presentations
- Online feedback form

**9 Apr  
- 7 May  
2025**

# How did we let people know?

A range of methods were used in the first phase to build awareness and provide our diverse community with the opportunity to let us know what's important to them.

- 
**Accessible FAQs**  
 Easy English uses simple text, pictures, and plenty of white space. It is great for people with disability, children, non-English speakers, or adults with low literacy. Printed FAQs had a QR code linked to online FAQs with numerous Google Translate language options.
- 
**What is a Community Strategic Plan? Video**  
 A video providing an explanation about a Community Strategic Plan was made available online and shared via social media to increase awareness.
- 
**Stalls at community events**  
 Interactive information stalls were set up at NAIDOC community event, Helensburgh Lions Country Fair, Culture Mix and Lord Mayor School Starters Picnic.
- 
**Postcards**  
 Reply-paid postcards were sent to every home in the Local Government Area letting recipients know about the engagement and inviting them to participate.
- 
**Direct email**  
 Emails were sent to networks and stakeholder databases. An email was also sent to all registered participants on Councils online engagement platform.
- 
**Signage**  
 Signage was erected in various outdoor locations across the LGA and included on digital screens at all Council facilities.
- 
**Info at community facilities**  
 Information was made available at Council libraries and community facilities. Information was also made available in MP office's, non government organisations and local businesses.
- 
**Council communication channels**  
 Council's internal and external communication channels were used to share key messages and encourage participation including social media and on hold messaging.

## How could people provide feedback?

A range of methods were used in the first phase to build awareness and provide our diverse community with the opportunity to let us know what's important to them.



### Postcards

Reply-paid postcards were sent to every home in the Local Government Area inviting recipient to respond to 'What do you want our community to look and feel like in 10 years? '.



### Our Wollongong Our Future: survey

A survey was provided online. Print copies were also made available at all Council libraries.



### Community Circles

A community circle is a structured conversation with a group about a set topic. Kits, including an explanatory video, were provided to guide conversations and capture feedback.



### Feedback cards

Feedback cards were made available at events and activities as an interactive way to capture feedback. Community wrote their responses on card and displayed it at the event.



### Children's drawing sheet

Children's drawing sheets were provided to local preschools and primary schools with an accompanying teachers/educators guide.



### Workshops

Targeted workshops were held with government, young people, children, Aboriginal organisations, homelessness services, LGBTQIA+ and multicultural community members.



### Social media

Comments shared on social media platforms were captured and included in the feedback.



### Open submissions

Feedback could also be provided by writing to or speaking with Council.

---

# What did we ask the community?

The following questions were asked during phase 1.



## Vision

What do you want our community to look and feel like in 10 years?



## Opportunities

What would make Wollongong Local Government Area a better place for everyone?

# What we heard

An overview of community feedback is presented in the following section.

## What do you want our community to look and feel like in 10 years?

Our community has a clear vision for what Wollongong should look and feel like in 10 years, focusing on sustainability, inclusivity, and connection. Many people want environmental sustainability prioritised by expanding green spaces, planting trees, and reducing carbon emissions. Protecting natural areas, promoting biodiversity, and investing in renewable energy are seen as essential steps to combat climate change. People want community gardens and public spaces where people can gather and enjoy nature.

The desire for vibrant, well-maintained, and accessible public spaces is strong, with clean and safe streets, well-kept parks, and recreational areas identified as vital for community connection. Infrastructure that supports walking and cycling is widely supported to encourage healthier and environmentally friendly travel options. People want safer footpaths, bike lanes, and more reliable public transport to make getting around Wollongong easier and to reduce traffic congestion. Affordable and accessible public transport options that connect Wollongong's suburbs more effectively are also a priority.

Our community envisions a future where housing is both affordable and accessible, with calls for sustainable development that preserves green areas and protects the city's character. Ensuring housing remains within reach for young people, families, and lower-income residents is seen as essential to maintaining fairness and inclusivity. At the same time, many hope Wollongong can balance thoughtful development with the need to remain clean, relaxed, and uncluttered.

Economic resilience and local pride are key to the community's vision. There is strong support for creating more local jobs, supporting small businesses, and promoting tourism in a way that benefits residents. Many people spoke about the importance of cultural activities, live music venues, and creative industries to make Wollongong more vibrant and welcoming. This reflects a desire for the city to feel alive and dynamic while celebrating its unique identity.

There is also a clear call for Wollongong to embrace innovation and become a leader in tackling environmental and economic challenges. People want to see ambitious, forward-thinking solutions that ensure the community is sustainable, connected, and thriving.

At the heart of this vision is a deep commitment to inclusivity and connection. Our community want Wollongong to feel welcoming and supportive, with cultural diversity celebrated and vulnerable populations cared for. Safety, unity, and shared purpose are seen as fundamental to building a city that everyone can take pride in. The collective vision highlights Wollongong as a greener, more connected, and resilient community where progress aligns with the values that matter most to its people.

# What we heard

## What would make Wollongong Local Government Area a better place for everyone?

Our community envisions Wollongong's future as connected, sustainable, and welcoming. To make the area better for everyone, people highlighted key priorities, including protecting the environment, creating affordable housing, enhancing public spaces, and improving transport options.

Access to green spaces such as parks, beaches, and natural areas was a common theme. People want to protect the environment by maintaining and expanding open spaces, planting more trees, and creating community gardens. Addressing overdevelopment and reducing waste, particularly through improved recycling programs, are seen as important steps.

Transport improvements are a major focus. Many called for expanded public transport networks, more frequent services, and affordable fares, particularly for students. The Gong Shuttle bus service is highly valued, with suggestions to extend it to more areas. There were also strong requests for better cycling infrastructure, such as safer bike lanes, and for traffic management improvements to ease congestion, provide better parking options, and make streets safer for pedestrians.

Affordable housing remains a pressing concern. People stressed the need to address rising housing costs and provide better support for those experiencing homelessness. Our community wants everyone to have access to secure, affordable homes.

Public spaces, such as libraries, sporting facilities, and community centres, were highlighted as valuable community assets that need maintenance, upgrades, and expansion. We heard how these spaces play a vital role in creating a sense of connection and belonging. Supporting young people emerged as a priority, with calls for more youth-focused activities, safe gathering spaces, and programs to help them thrive. Celebrating local culture and heritage is important to many in our community. People want more events, festivals, and programs showcasing Aboriginal heritage and the region's history. Supporting creative industries and local artists is also seen as important, with calls for affordable spaces to create and share art, music, and hold community events.

Public safety is another focus. Suggestions included better lighting, safer pathways, improved pedestrian crossings, and cycling routes to ensure people feel secure, especially at night or in less-populated areas.

Economic opportunities are also a priority, with calls for more local jobs, support for small businesses, and tourism promotion. Ideas included reducing start-up costs for businesses, offering grants, and hosting local markets and festivals to attract visitors. People also suggested promoting Wollongong's natural attractions and cultural events to strengthen the local economy.

By addressing these priorities, our community believes Wollongong can become a place where everyone feels included, supported, and proud to live.

# What we heard

An overview of the major themes from community feedback are presented in the following section. These are presented in no particular order.



## Wellbeing

- Enhance public space safety
- Increase access to health services
- Increase & promote sustainable food systems
- Involve community in decision making

Our community values health, safety, and inclusion. People called for improved access to health services, including bulk-billing GPs, better hospitals, and free or low-cost mental health care. There is strong support for banning smoking and vaping and increasing opportunities for outdoor activities like walking, cycling, and fitness classes to promote wellbeing. There is also a desire to address the inequalities in health and life outcomes experienced by Aboriginal people.

Sustainable food systems are important, with requests for more community gardens, local markets, and affordable fresh food options to boost health and social resilience.

Our community want improved consultation with the community, particularly around major developments. People want to see the appointment of Aboriginal decision-makers within Council, cultural recognition, and truth-telling initiatives.

Safety remains a priority, especially for women and vulnerable groups. We heard requests for better lighting, more visible security, safer pedestrian crossings, and measures to reduce crime, speeding, and illegal camping. Improved maintenance of roads, parks, and footpaths, along with clearer regulations on dogs and rubbish management, were also highlighted to enhance public spaces.

Welcoming public spaces, cultural events, and programs for marginalised groups were also suggested to create connection and inclusion.



## Community services, facilities & spaces

- Increase services provided by libraries
- Provide places & programs for social connection
- Provide inclusive & accessible spaces

Our community wants inclusive, accessible spaces and services that support connection and learning. Libraries are highly valued, with requests for extended hours and programs. Community centres should be accessible, bright, and adaptable, offering spaces for social connection and family-friendly activities. Facilities and infrastructure should be sustainably designed, disaster-resilient, and well-maintained.

Physical and cognitive accessibility is a key focus.

Suggestions included putting in more shaded seating, water fountains, and making sure urban design integrates universal accessibility.

There is a desire to maintain social support groups for seniors, with increased outreach services. For young people, there were requests for skateparks and more free or low-cost safe spaces with activities such as arts, theatre, intergenerational programs and gender-inclusive spaces.



## Arts + culture

- Provide events & spaces
- Support creatives
- Showcase diverse cultures

Our community values a lively arts and culture scene that supports local creatives, celebrates diversity, and offers accessible spaces and events for everyone. People see the value of creative industries in enriching the community. They suggested more funding for local artists, affordable venues for live performances, and additional spaces and opportunities to showcase creative work, including community-led art, music, and cultural activities.

People want to see more festivals, live music, food and night markets, public and street art, and multicultural events, with efforts to reduce barriers like high costs and restrictive approvals. They also want Aboriginal culture showcased through public art, education, and truth-telling initiatives.

Accessible cultural hubs, vibrant community spaces, and diverse events like Culture Mix, Spring into Corrimal, and Comic Gong are highly valued, as are opportunities for intergenerational learning and celebrating the region's unique history. More art galleries and museums are also desired.



## Inclusive & accessible communities

- Create equitable employment opportunities
- Provide accessible information
- Improve digital inclusion

Our community envision a liveable, welcoming community where everyone belongs. People called for universally designed public spaces and access improvements to beaches, parks, playgrounds, transport and housing. Access and proximity to essential services were prioritised, especially for people experiencing homelessness.

Clear communication is important, with calls for multilingual signage in public areas, use of interpreters, and promotion methods to reach older people and marginalised groups. There is a need for equitable employment opportunities, including pathways for people with disabilities, Aboriginal people, and former refugees, supported by cultural sensitivity training.

Our community values connectivity, safety, and inclusivity in their neighbourhoods. They seek a vibrant, environmentally friendly city with accessible digital tools, and spaces that everyone can participate in.



## Local economy

- Focus on creating local jobs
- Foster sustainable and cultural tourism
- Enhance dining, shopping, and nightlife options
- Invest in revitalisation and vibrancy

Our community envisions Wollongong as a thriving hub for work, recreation, and culture, balancing economic growth with natural beauty and creating opportunities for locals, businesses, and visitors.

There is a strong need for local job creation, with targeted opportunities for young people, newly arrived migrants, and Aboriginal and Torres Strait Islander peoples.

Revitalising Wollongong's economy includes transforming Crown Street Mall and underdeveloped areas into vibrant spaces with fewer empty shops, outdoor dining, markets, and live events. Supporting small businesses through incentives, reduced rents, and streamlined processes is a priority.

Ideas for strengthening tourism included promoting Wollongong's natural assets with affordable accommodation, cultural and eco-tourism, public art, and waterfront activations. Boosting dining, shopping, and nightlife with extended hours, live entertainment, and safer spaces were suggested to create vibrancy.



## Recreation

- Maintain & increase open & recreational space/s
- Invest in maintenance of parks & beaches
- Improve sporting facilities
- Provide accessible recreational options

The community values open and natural spaces, calling for more parks, green areas, and accessible recreational options. People want spaces for families, children, and pets, with amenities like shaded seating, clean toilets, and facilities for diverse activities. There is a strong focus on maintaining existing parks, beaches, and waterways while improving their quality, cleanliness, and accessibility. Suggestions included creating more dog parks, community gardens, and play areas for all ages and abilities.

Improved sporting facilities were requested to support healthy, active lifestyles. The most requested facilities included skateparks, basketball courts, pools, pump tracks, and venues for activities like table tennis, pickleball, and mountain biking. There is also interest in outdoor gyms, and adventure play areas.

Better maintenance of spaces, including rubbish removal and repairs, is viewed as essential for making places feel safe and welcoming.



## Active transport

- Improve safety
- Increase & promote the network
- Increase accessibility

We heard strong community support for expanding and promoting Wollongong's active transport network with a focus on safety, accessibility, and connectivity. Priorities include building a comprehensive network of bike paths and footpaths, ensuring safe, separated cycleways.

Suggestions included completing a cycleway around Lake Illawarra, extending paths to the northern suburbs, and connecting key destinations like schools, workplaces, and shopping centres. Improving safety on shared paths, addressing infrastructure gaps, and improving signage and lighting were common requests. To promote active transport, people suggested visible infrastructure, education campaigns, and amenities like bike racks and storage.

Some concerns were raised about shared paths, electric scooters, and perception that bike lanes are underused. There is a desire for careful planning to balance community needs.



## Transport

- Improve public transport & expand Gong Shuttle service
- Provide parking solutions
- Build a safe & sustainable network

We heard a strong desire to improve transport and traffic management across Wollongong. Key priorities include resolving congestion and addressing busy intersections. Many called for safer roads, reduced speeds (40km/h in residential areas), and improved traffic flow through bypasses, additional on/off ramps, and better planning for new developments.

Public transport improvements are widely supported, including more frequent and reliable trains and buses, expanded routes to outer suburbs, and keeping the free Gong Shuttle while extending its coverage to places like Figtree, Dapto, and Warrawong.

Parking solutions are crucial, with calls for free or affordable parking, multi-storey car parks around the CBD, and more spaces near beaches, hospitals, and shopping areas.



## Housing

- Ensure diverse & sustainable options
- Increase Affordable Housing Options
- Address Homelessness

Our community envisions a future where housing is affordable, inclusive, and well-connected to essential infrastructure. They want more affordable, accessible, and diverse housing to ensure people of all incomes, ages, and abilities can live in Wollongong.

There is strong support for increasing social and affordable housing through better planning, collaboration with government agencies, and regulating housing developments. Many want to see rent price increases controlled and more secure options for tenants. We heard that high housing costs are pushing locals out of the area, especially younger families, and making it hard for people with disabilities to find suitable homes. There is opposition to luxury high-rise developments that exclude those on low incomes.

People want to see homelessness addressed with additional shelters, crisis accommodation, and stronger support for vulnerable people, including food, mental health, and rehabilitation services. It was suggested to use vacant buildings for temporary shelter.



## Development

- Avoid over development
- Preserve & protect environment & heritage
- Plan sustainable growth

Our community called for avoiding overdevelopment and protecting Wollongong's unique character. Concerns focused on limiting high-rise buildings, with many residents opposing excessive density. There is resistance to a 'Gold Coast' look, advocating for a height cap of six to seven storeys.

Preserving the natural environment, green spaces, and heritage buildings is a priority. Suggestions included retaining escarpment views, protecting mature trees, and making sure new developments integrate gardens and sustainable features. Our community also seeks thoughtful urban planning that prioritises infrastructure upgrades alongside growth, avoids urban sprawl, and maintains the village atmosphere in suburban areas.

People want development to balance housing needs with sustainability, focusing on affordable, diverse housing that supports green spaces and environmental resilience. This is to ensure Wollongong grows sustainably while maintaining its beauty, liveability, and heritage.



## Heritage

- Value our heritage
- Protect buildings
- Recognise & respect Aboriginal heritage

Our community strongly values Wollongong's unique heritage, both Aboriginal and European. There is widespread support for recognition and respect for Aboriginal culture. Many want more visible acknowledgment of Aboriginal culture, including dual-naming of streets and places, and Aboriginal art and storytelling in public spaces.

Preservation of historical buildings is also a priority, with calls to restore significant structures like the Regent Theatre, Gleniffer Brae, and old shopfronts. Our community wants adaptive reuse rather than demolition and better funding for heritage conservation.

There were calls for museums celebrating migration, coal mining, and local stories to strengthen regional identity. Public art, signage, and statues were suggested to highlight Wollongong's history, natural beauty, and cultural diversity. Our community want to retain the area's unique character, protect heritage sites, and ensure development aligns with local identity, prioritising cultural and environmental respect over generic urban growth.



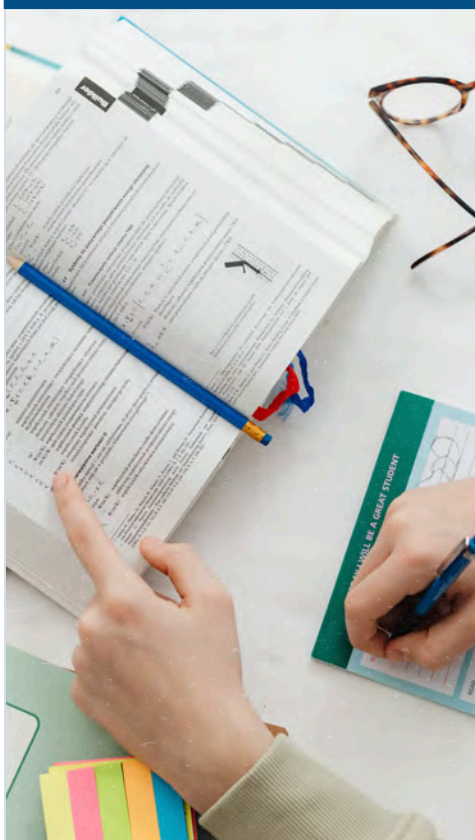
## Environment

- Protect & add green space & trees
- Invest in renewable energy
- Respond to climate change & increase resilience

Many envision Wollongong as a green, sustainable, and vibrant city. The community values the natural environment and wants greater action to protect and enhance it. There is widespread support for increasing green spaces, planting more native trees, and regenerating bushland to preserve biodiversity and create shade for cooling.

People stressed the need for sustainable energy, such as expanding solar, wind power, and community battery storage. They want to see emissions reduced, improved urban resilience to flooding and heat, and renewable energy prioritised in public transport and infrastructure.

Our community want Council to lead in climate adaptation and education while protecting the escarpment, waterways, and wildlife habitats. Proactive measures, including urban greening strategies, disaster-resilient infrastructure, and community-owned renewable projects, were strongly supported. Calls were made for improved waste management, expanded recycling options, and initiatives to tackle pollution, such as reducing litter and traffic emissions.



## Education

- Build more schools
- Provide equitable access to tertiary education
- Diversify educational approaches

Education infrastructure, inclusive teaching, and equitable access to learning resources are seen as vital to ensuring education meets the needs of all.

Our community called for more schools, particularly in growth areas. People want improved support for children with disabilities, better teaching methods, and smaller, well-resourced schools.

We heard tertiary education must be more accessible, as costs remain a significant barrier for many. There is strong support for free education, opportunities for lifelong learning, and diverse pathways, including vocational training and community workshops.

Partnerships with the University of Wollongong (UOW) and other institutions were suggested to drive innovation, connect education with employment, and strengthen Wollongong as a learning and technology hub. We also heard about the importance of Aboriginal knowledges, with suggestions for yarning circles, learning on Country, and Indigenous scholarships.

# Communication results

An overview of the communication methods and distribution.

93,000 Postcards distributed	90,000 Community newsletters	3,332 Council E-News	36,293 Social media reach
27,000 Economic Development E-news	1,349 Emails sent to networks	2,300 Engagement HQ visits	893 Engagement HQ - informed
35 Conversations at Warrawong NAIDOC event	192 Conversations at Helensburgh Country Fair	260 Conversations at Culture Mix	135 Conversations at Transition to School Picnic
23 Conversations at Dapto Square	94 Conversations at Crown St Mall Friday Markets	63 Conversations at Beaton Park Leisure Centre	12 Conversations at Pride event
133 Attended community forum presentations	30 Outdoor signs	4 Digital signs	9 Presentations at Network meetings

# Participation results

An overview of the participation results is shown below.



# Our stakeholders



Photo credit: Rob Spreitzer

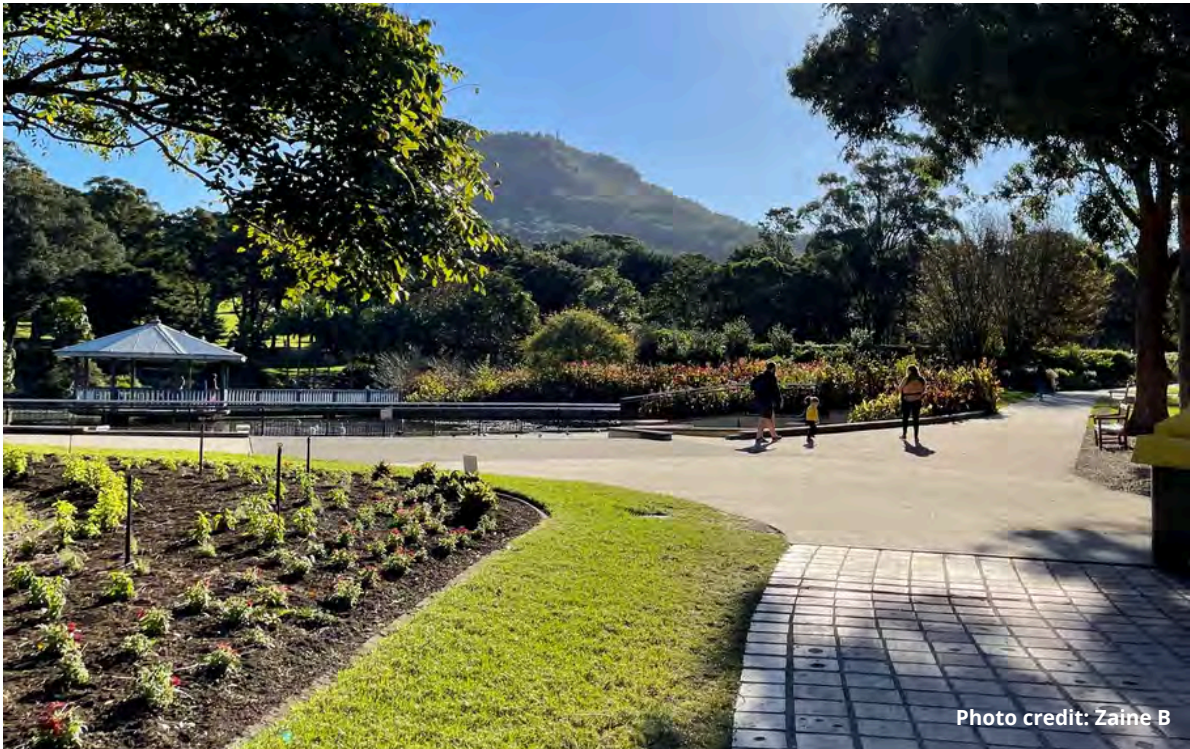
- |   |  |
|---|--|
|  Residents + ratepayers  |  Volunteers               |
|  Traditional custodians  |  Media                    |
|  Aboriginal communities  |  Business                 |
|  CALD communities        |  Industry groups          |
|  LGBTQI+ communities     |  Visitors + tourists      |
|  Young people            |  Council Reference Groups |
|  Children                |  Interest Groups          |
|  People with disability  |  Engagement HQ users      |
|  Commuters in/out of LGA |  Neighbourhood Forum/s    |
|  Homeless                |  Non-government agencies  |
|  Creatives               |  Government departments   |
|  Interest Groups         |  State and federal MP's   |
|  Educational intitutions |  Neighbouring Councils    |

# Acknowledgements

We thank everyone who joined the conversation about Our Wollongong Our Future. You've contributed to the development of plan that will guide the direction of Wollongong into the future.

This journey involved conversations with thousands of people at events, online, schools and community meetings. We met many new people along the way, heard their stories and explored how to make their dreams come true.

We hope you feel it has been a creative, interesting and genuine experience. We extend our thanks to you and our wish to continue working together as we strive to achieve your goals.



OUR WOLLONGONG JOIN THE CONVERSATION

our.wollongong.nsw.gov.au  
engagement@wollongong.nsw.gov.au  
4227 7111

