

# OUR WOLLONGONG 2028

## QUARTERLY REVIEW STATEMENT

*From the mountains to the sea*





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## Message from THE GENERAL MANAGER, Greg Doyle



This Quarterly Review Statement (July to September 2021) reports on progress towards achieving the five Councillor Strategic Priorities from the Delivery Program 2018-2022 and Annual Deliverables from the Operational Plan 2021-2022.

Highlights and significant progress with key projects from the Operational Plan 2021-2022 are reported by the six Community Goals from the Our Wollongong 2028 Community Strategic Plan.

The Operational Plan 2021-2022 includes significant investment in cycleways, footpaths, roadworks and lighting to make our favourite places more accessible, while upgrades to community buildings, cultural and sporting facilities, pools and playgrounds will ensure we continue to be a vibrant and liveable city.

Highlights from this quarter include:

- 1 Council adoption of an additional COVID-19 support package.
- 2 Completion of the Stewart Street solar panel project.
- 3 Supporting NSW Health with the opening of the Illawarra Shoalhaven Mass Vaccination Centre.
- 4 Providing an expanded range of online library services during the COVID-19 lockdown.
- 5 Partnering with social enterprise to deliver emergency support to the vulnerable in our community.
- 6 Youth services adapting program delivery via online mediums.

Organisational performance is also reported by the inclusion of performance indicators that monitor the

status and progress of our Council programs, activities, projects, finances, people and processes.

We are continuing to deal with the global health and economic challenge of COVID-19. While we have made service modifications and will continue to monitor and respond to updated advice and measures, our workforce remains fully engaged to deliver on our promise and provide important services to our community. Our COVID-19 assistance package, outlined in the Delivery Program 2018-2022 and reported in this Quarterly Review Statement, includes a range of measures to assist residential and business ratepayers as well as the broader community.

During the September Quarter, we've supported projects to reduce isolation and improve community cohesion with the Connecting Neighbours Grants and delivered social support services to check-in with clients and carers in a COVID-Safe way. We've also adapted our services to engage and support our young people through online platforms and activities and expanded the range of multimedia and digital services delivered through our libraries.

We continue to focus on improving our customer service to best serve our community and are committed to be the best possible local government authority we can be.

I would like to thank all staff and the community for their contributions to the achievements identified in this Quarterly Review and Budget Review Statement.

Greg Doyle  
General Manager

# Strategic Priorities

## PROGRESS REPORT

Our Councillors have made a commitment to support our organisation and community in making Wollongong a better place to live, work, visit and play. To focus Council's attention to achieve this, Councillors have agreed to five Strategic Priorities. These are outlined in the Delivery Program 2018-2022. Progress made in the September 2021 Quarter is outlined below:

### Activating Our Suburbs

**We are committed to enhancing and activating spaces and places across our Local Government Area through sound planning and focused programs.**

**Our Delivery Program includes an ambitious plan of action to establish our city, towns and villages to be connected and liveable spaces offering a variety of attractions and opportunities for people to work, live, play, learn, visit and invest. Our Program supports a variety of infrastructure spending to enhance recreation, sporting and cultural opportunities.**

<b>Project Sponsor:</b>	Director Community Services
<b>Project Manager:</b>	Manager Community Cultural and Economic Development

### Strategic Priority Progress



On Track

### Program Achievements

A range of initiatives were delivered in our suburbs to support connected and liveable spaces for our community.

The Connecting Neighbours Grant program has enabled Council to support projects being delivered by community members in their local suburbs. The grant program funds ideas generated by the community to bring people together and make neighbourhoods a better place. This quarter the grant program focused on creating connections during the pandemic. Underway or delivered during the quarter are projects in Wollongong, West Wollongong, Dapto, Figtree, Fairy Meadow, Austinmer, Horsley, Mount Pleasant, Berkeley and Warrawong.

Planning is underway for the Lindsay Mayne Criterium Track and Precinct Plan which will provide a dedicated space for bike riders of all abilities.

After the success of the *Carve a New Trail* pilot project, three new projects are being planned. During the quarter, community engagement has been undertaken on potential sites in Dapto, Fairy Meadow and the northern suburbs. Construction of the tracks is anticipated to be complete by the end of 2021.

A brochure highlighting the completed Bellambi Collective Impact projects is being developed, including the mobile phone charging station, tables and chairs, graffiti prevention mosaic mural and community garden beds. The brochure will be delivered to residents to encourage them to access the space.

### *Activating Our Suburbs Continued...*

Three new murals have been commissioned and will be painted in the coming months as part of the public art program 'Art in the Suburbs'. This program is designed to provide local artists a commissioned project, as a small placemaking activity and as an anti-graffiti outcome. Murals will be located in Fairy Meadow and Tarrawanna.

Work is progressing on the new artwork for the Hill 60 reserve at Port Kembla. Titled 'Eye on the Horizon' by sculptor Braham Stevens the stainless-steel artwork is due for installation in November 2021. The artwork is funded by the Federal Government via a grant and is part of the expanding Ngaraba-aan arts trail.

The Public Artwork for the Grand Pacific Walk, Moranga Park in Clifton, continues to be developed. The artwork by Col Henry is due to be installed in April/May 2022.

Council's four-year Infrastructure Delivery Program includes a suite of programs and projects that directly respond to our strategies and priorities to activate and enhance our community centres, public domain and open spaces. In addition to the many footpaths, cycleways and open space upgrades, these initiatives include streetscape and public domain improvements in Warrawong, Corrimall, Dapto and Helensburgh town centres.

## Urban Greening

Urban Greening forms a significant focus during this Council term. Our Program includes the implementation of key priorities within Council's Urban Greening Strategy, in conjunction with projects and services that impact sustainability and the quality of our environment.

**Project Sponsor:** Director Infrastructure and Works  
**Project Manager:** Manager Open Space and Environmental Services

## Strategic Priority Progress



On Track

### Program Achievements

The Urban Greening program saw a slight decrease in the 2:1 tree replacement/removal target for the first quarter with 471 trees planted and a total of 319 trees removed, this is mainly associated with a reduced tree planting program during the COVID-19 lockdown period where construction works were halted.

Our teams have been working through more than 500 additional resident requests for trees on the verge fronting their property following last financial year's targeted tree planting program in Dapto. Planning for a second round of Connecting Neighbours Grants was undertaken which will see the successful verge garden program offered again to the community.

The Crown Street Mall Tree Replacement Project which commenced in 2018 is now complete with the installation of protective grates and removal of the tree guards. These Japanese Elm trees are growing extremely well to support community activation in this important civic space.

The transitional landscape program continues to roll out with the successful greening of Tom Thumb Reserve in Windang and significant tree planting activities commenced at Cringila Hills to support a restored native landscape surrounding the mountain bike trails.

During the quarter, work progressed on reviewing the approach to private and public tree management, vegetation vandalism and opportunities to enhance community involvement and incentives with Urban Greening. This significant piece of work will be work-shopped with Councillors in October, with a view to presenting updated policy documents in the financial year.

### West Dapto

**We will continue to work in collaboration with key agencies to provide the infrastructure needed to support growth and employment lands within the West Dapto Urban Release Area. This will include coordinated planning for access improvements including new roads and bridges which are needed to support the additional 17,000 future housing lots and 8,500 jobs required over the next 30 years.**

**Project Sponsor:** Director Planning and Environment  
**Project Manager:** Urban Release Manager

### Strategic Priority Progress



On Track

### Program Achievements

Council continues planning, designing and constructing infrastructure items for West Dapto. During the quarter, we announced and sought community feedback on how we'll manage planned works to upgrade West Dapto Road between Shone Avenue, Horsley, and Rainbird Drive, Kembla Grange, as part of Council's long-term vision for West Dapto.

Council continues to assess Planning Proposals, Neighbourhood Plans and subdivision Development Applications that facilitate urban development. To date, Neighbourhood Plans have been adopted within stages 1, 2, and part stages 3 & 4 which will, when combined, facilitate land for over 5,202 lots. Neighbourhood Plans to support a further 7,313 lots are currently being assessed. Council has granted Development Consent for 2,212 new lots.

Council staff commenced review of the West Dapto Development Contributions Plan 2020 during the quarter. We have issued a request for quotations to the market for consultant assistance in preparing an Open Space & Recreational, Community & Cultural facilities needs assessment to inform the Contributions Plan review. This is a significant project subject to assessment by the Independent Pricing and Regulatory Tribunal (IPART) and is due for completion in December 2023.

Implementation of the West Dapto Vision 2018 is ongoing, with Council continuing to progress the suburbs review to ensure suburbs reflect the growing urban area. During the quarter, we exhibited a shortlist of naming options for the western portion of Kembla Grange from 17 August to 17 September. Staff are now considering all submissions in the development of recommendations.

On 28 June 2021, Council resolved to exhibit the draft Chapter D16: West Dapto Release Area of the Wollongong Development Control Plan (WDCP) 2009. Subsequently, staff made further steps to refine the Neighbourhood Planning Process with a public exhibition of the proposed changes to WDCP during the quarter. We will be focusing on recommending final amendments to Council during the next quarter.

### Active Transport and Connectivity

**We are planning for, and progressively working towards, an integrated and active transport network with improved connectivity across the Local Government Area. A series of actions will be undertaken across this term of Council to facilitate the upgrade of our public transport and bicycle networks and pedestrian access. This renewed focus is complemented by a significant investment into our footpaths and cycleways.**

**Project Sponsor:** Director Infrastructure and Works  
**Project Manager:** Manager Infrastructure Strategy and Planning

### Strategic Priority Progress

✓ On Track

### Program Achievements

Actions identified within Town Centre and Village Plans, Keiraville Gwynneville Access and Movement Strategy, Wollongong Cycling Strategy and Wollongong Pedestrian Plan were incorporated into the Infrastructure Delivery Program and operational programs for progressive implementation.

Council was successful in receiving significant grant funding through a range of NSW State and Commonwealth initiatives to support active transport and connectivity improvements.

During the quarter, the following actions were commenced or completed to support the Wollongong Pedestrian Plan and Cycling Strategy including:

- New footpaths – 8 construction completed and 5 construction have commenced.
- Footpath renewals – 2 construction are underway.
- New shared paths – 8 construction completed and 7 construction are underway.
- Pop-up cycleways were constructed across the CBD, Port Kembla, Thirroul and Towradgi.
- Consultation for the location of Bike Racks was completed and installation is planned to occur in 2021-2022, with locations to be included in future online mapping tools.
- Commenced participation in a research project with the University of Wollongong, Wollongong 2022 and government agencies to develop an interactive planning tool to optimise cycling infrastructure.
- An application was submitted to Round 8 of the NSW Government's Resources for Regions program seeking \$750,000 towards the construction of Lindsay Mayne Park Criterium Track Precinct.

Council continues to plan and build momentum towards the 2022 Union Cycliste Internationale (UCI) Road World Championships to stimulate cycling related tourism and community participation.

The locating of this prestige event in Wollongong was influenced not only by the beauty of the city and its ability to provide a challenging course, being nestled between the mountains and the sea, but also by the comprehensive Cycling Strategy that is being delivered.

During the quarter, Council has engaged heavily with TfNSW to influence and encourage improved public transport services in the form of both bus and heavy rail service improvements to enhance amenity and reduce congestion. Council has also actively participated in the planning of three local interchanges to ensure the provision of connected infrastructure and enhanced accessibility and mobility.



### Business and Investment

**We will continue to grow the Wollongong economy through attracting business, investment, major events and tourism to the region. We will continue to promote our local advantages, including our proximity to Sydney, supportive business environment, innovative ecosystem, vibrant CBD and superb liveability to attract businesses and encourage local jobs growth. We will work with key stakeholders, including state and federal governments to further promote our city and attract greater investment in infrastructure and other key assets.**

**Project Sponsor:** Director Community Services  
**Project Manager:** Manager Community Cultural and Economic Development

### Strategic Priority Progress



On Track

### Program Achievements

Despite the impacts of COVID-19, business and investor enquiries have remained strong. Council facilitated 14 new enquiries during the quarter, ranging from business support and providing information, to facilitating larger projects through *Invest Wollongong*, with potential for significant employment outcomes. The team also continued facilitating 15 ongoing longer-term projects through *Invest Wollongong*. Combined, these major projects have an estimated jobs impact of 2,200 jobs.

During the September 2021 quarter, *Invest Wollongong* continued to implement its digital marketing advertising campaign targeting key decision makers in the professional services industry. This campaign aims to raise awareness and consideration of Wollongong as an alternative CBD location. This quarter, the campaign has resulted in nearly five million impressions (displays of *Invest Wollongong* advertisements) and over 21,000 clicks on these advertisements. This campaign has maintained strong traffic through to the *Invest Wollongong* website, with 16,768 users and 32,838 page views. A new YouTube video advertising campaign was also launched, which was shown 189,204 times to Invest Wollongong's target audience.

This quarter, Council rolled out its Business Support Program for local businesses, in partnership with Investible. This program was developed to empower local businesses by providing the education, support and tools they need to grow their business into the future and was an important element of Council's broader COVID-19 community support program, adopted on 2 August 2021. Both programs commenced the week of 27 September 2021 and will run through to the end of November 2021.

Two separate 10 week programs will be run, including Primed to Thrive – focusing on empowering small business owners, giving them access to the tools, frameworks and strategies they need to remain competitive in today's digital landscape and Thrive – a selective program for Wollongong businesses with demonstrated growth potential who are committed to taking their business to the next level. Overall, there were around 100 initial registrations for Prime to Thrive and over 60 applications for Thrive. Following a thorough evaluation process, 22 businesses were accepted into the Thrive program.

Clean Energy investment continues to maintain its momentum with the Squadron Energy proposal on Port Kembla Power Station receiving Critical State Significant Infrastructure status by the NSW Government.

### *Business and Investment Continued...*

Australian Industrial Power (AIP), part of Squadron Energy, are continuing to advance their proposal to develop a 635 megawatt (MW) capacity power station at Port Kembla, planned to be operational by 2024-2025 (subject to approval and final investment decision). The power plant will be dual-fuel capable from its first day of operation (50% green hydrogen/50% natural gas) and aims to be 100% green hydrogen fuelled by 2030.

# Supporting Our Community During the COVID-19 Pandemic

The significant challenges arising from the global health and economic challenge of the COVID-19 pandemic have continued into this quarter. This impacted on what Council has been able to deliver and the way we serve and support the community. The application of a community-orientated, risk-based approach to the delivery of our services as well as responding to advice from government authorities, has meant some services and key facilities were temporarily altered or ceased. As always, our focus is on protecting vulnerable members of our community and protecting the health, safety and wellbeing of our staff and volunteers, their families and our community.

Council's workforce remains fully engaged during this time to support ongoing service requirements and deliver the Infrastructure Delivery Program as planned. Beyond the management of assets, Council's annual infrastructure investment is significant and will continue to support local contractors, businesses and suppliers. The organisation is also undertaking a review of how we deliver our services in line with the national health guidelines. Of importance is how we can continue to effectively engage with our community during this time. Council's online engagement opportunities remained open via the website and alternate engagement methods were developed. Council provided a COVID-19 Assistance Package in 2020-2021 to support our community and businesses. With the continued effect of the pandemic evident across our community, on 2 August 2021 Council adopted an additional, comprehensive range of assistance measures for impacted ratepayers, businesses, community organisations, creative community and tenants of Council owned properties.

## Supporting our Community During the COVID-19 Pandemic

The following section outlines Council's progress with implementing the community assistance package adopted at the 2 August Council meeting.

Rates Relief; Deployment of Council's Debt Recovery and Hardship Assistance Policy			
Assistance Measure	Responsibility	Status	Progress Update
Rates Relief program: Freeze on interest and recovery action on overdue rates and charges that relate to the current year rates.	Chief Financial Officer	On-Track ✓	Action implemented to freeze interest from 1 September on all current year rates following the first instalment date on 31 August.
Requests for <b>deferred payment arrangements</b> for all ratepayers experiencing financial difficulty due to COVID-19 impacts under its Debt Recovery and Hardship Assistance Policy for the 2021-2022 financial year.	Chief Financial Officer	On-Track ✓	Actions will be progressed through the Debt Recovery and Hardship Committee on a request basis.
Cease legal debt recovery on 2021-2022 rates otherwise required under Council's Debt Recovery and Hardship Assistance Policy until 30 November 2021.	Chief Financial Officer	On-Track ✓	Action implemented to cease new legal recovery action on 2021-2022 rates outstanding.

Fees and Charges Relief 2021-2022			
Assistance Measure	Responsibility	Status	Progress Update
Waiver of Casual Off-Street Parking Fees at targeted off-street parking locations until 31 December 2021.	Manager Property and Recreation	On-Track ✓	Action has been implemented at MacCabe Park carpark and 2-hr free at Market Street carpark.
Supporting our Local Sporting Groups - Waiver of Training and Competition Fees.	Manager Property and Recreation	On-Track ✓	Action will be implemented when community sport returns, noting currently not permitted under COVID-19 public health orders.
Support for Fitness Trainers; Swim Schools and Surf Schools.	Manager Property and Recreation	On-Track ✓	Action has been implemented and debtor accounts adjusted.



## Supporting our Community During the COVID-19 Pandemic

### Fees and Charges Relief 2021-2022 (Continued)...

Assistance Measure	Responsibility	Status	Progress Update
Supporting Hospitality Businesses: <ul style="list-style-type: none"> <li>• Waiver of Outdoor Dining Fees [existing]</li> <li>• Extension of Outdoor Dining Incentives to our Suburbs</li> </ul>	Manager Property and Recreation	On-Track ✓	Waiver of Outdoor Dining Fees have been implemented.  A number of additional Outdoor Dining Licences/extensions to Outdoor Dining space have progressed. A Strategy is progressing around using road/road reserve to expand available Outdoor Dining Space to be implemented as soon as possible, looking to utilise City of Sydney Model in this regard.
Supporting our Business Community - Food and Personal Grooming Inspection and Administration Fees Waiver	Manager Regulation and Enforcement	On-Track ✓	Fees for these premises have been waived for the full 2021-2022 year. As premises begin to reopen in line with Public Health Orders and the reopening roadmap requirements, inspections by environmental health officers will increase. Only re-inspections of premises will be invoiced for this financial year.

### Supporting Community Service Providers and Facilities Licensees

Assistance Measure	Responsibility	Status	Progress Update
Supporting Local Not-For-Profits: Emergency Food and Care Support for Residents	Manager Community Cultural and Economic Development	On-Track ✓	Emergency Food and Care Support Grants Round 1 opened 11 August and closed 25 August 2021. 26 applications were received to a total a value of \$248,484. Grants, announced on 27 August, were provided to six applicants to a total value of Food \$42,500 Care \$28,205. Round 1 grant funding is required to be expended by 30 October 2021.  Round 2 grants will open on 11 October and close 25 October 2021. Successful applicants will be announced 27 October 2021 and grant funding will need to be expended by 30 December 2021.

## Supporting our Community During the COVID-19 Pandemic

Supporting Community Service Providers and Facilities Licensees (Continued...)			
Assistance Measure	Responsibility	Status	Progress Update
Supporting Community Facilities: Financial Assistance for Essential Outgoings.	Manager Library and Community Services	On-Track ✓	<p>Three applications from licensees received and approved for financial assistance with \$15,000 support provided. The assistance is enabling licensees to cover expenses of the centres while in lockdown and unable to generate income through hire.</p> <p>Risks still exist that some licensees may not be able to meet financial obligations with extensions to lockdown and unknown restrictions when centres can reopen under Public Health Order further reducing income and potentially increasing costs.</p> <p>Wollongong City Council cleaners have been utilised to assist with cleaning licensed centres to reduce licensee costs and improve cleanliness of the centres.</p>

## Supporting our Community During the COVID-19 Pandemic

Supporting Our Local Economy – Deployment of a Buy Local Campaign			
Assistance Measure	Responsibility	Status	Progress Update
To support economic recovery and stimulate local economic activity, Council will fund the development of a buy local campaign.	Economic Development Manager	On-Track ✓	<p>This initiative will involve a marketing campaign by Wollongong City Council to encourage residents to 'buy local'. The campaign aims to drive spending at local businesses in lead up to the festive season to support the LGA economy and employment, as the community emerges from lockdown. The objectives of the campaign include:</p> <ol style="list-style-type: none"> <li>1 Create awareness and drive change in spending behaviour.</li> <li>2 Educate consumers on the importance of buying local (why and how).</li> <li>3 Provide tools to businesses to reach local customers.</li> <li>4 Encourage supportive relationships between Council, local businesses, media and the community.</li> </ol> <p>The Council of Small Business Organisations Australia (COSBOA) is currently rolling out a 'Go Local First' campaign across Australia. This campaign promotes small businesses and there are currently TV/radio ads, social media ads and billboard promotions running in Wollongong. Council officers have had a number of discussions with COSBOA officers to understand if there is an opportunity for the two campaigns to work together in a complementary way and support each other. COSBOA is happy to play a supporting role in Wollongong City Council's campaign and to work together to ensure a complementary campaign over the next few months to encourage local residents to purchase locally. Working with COSBOA in this manner will ensure that there is maximum exposure of the 'buy local' message and will result in a greater local expenditure on TV/radio/other advertising and assist in getting out this message to a greater number of local residents.</p>

## Supporting our Community During the COVID-19 Pandemic

Supporting Our Local Economy – Deployment of a Buy Local Campaign (Continued...)			
Assistance Measure	Responsibility	Status	Progress Update
To support economic recovery and stimulate local economic activity, Council will fund the development of a buy local campaign (continued)	Economic Development Manager	On-Track ✓	<p>The rollout of the campaign has been pushed back a few weeks due to a number of factors. There is now greater clarity around the estimated timeframes for a relaxing of the current pandemic restrictions in Wollongong and a roadmap for the opening up of the economy and businesses. The NSW Government has also cancelled Small Business Month in October. As such, the 'Buy Local' campaign will likely commence shortly after the current restrictions are lifted in early November – prior to Christmas 2021.</p> <p>Council officers have developed a Request for Quotation for a local marketing agency to create and develop a local campaign. Council officers will continue to provide updates on progress of the campaign over the coming months.</p>

Supporting our Local Businesses			
Assistance Measure	Responsibility	Status	Progress Update
Business Support Program	Economic Development Manager	On-Track ✓	<p>Council rolled out its Business Support Program for local businesses, in partnership with Investible. This program was developed to empower local businesses by providing the education, support and tools they need to grow their business into the future. Two 10 week programs were promoted, including Primed to Thrive – focusing on empowering small business owners, giving them access to the tools, frameworks and strategies they need to remain competitive in today's digital landscape; and Thrive – a selective program for Wollongong businesses with demonstrated growth potential who are committed to taking their business to the next level. Overall, there were around 100 initial registrations for Prime to Thrive and over 60 applications for Thrive. Following a thorough evaluation process, 22 businesses were accepted into the Thrive program.</p>



## Supporting our Community During the COVID-19 Pandemic

Supporting our Local Creative Industries			
Assistance Measure	Responsibility	Status	Progress Update
<p>A program of support to our local creative industries to provide meaningful employment and/or business development includes:</p> <ul style="list-style-type: none"> <li>• Quick response grants (\$60,000)</li> <li>• Events re-emergence (\$200,000)</li> <li>• Arts professional mentorship program (\$60,000);</li> <li>• Artist-in-residences (\$120,000);</li> </ul>	<p>Manager Community Cultural and Economic Development</p>	<p>On-Track ✓</p>	<p>Events re-emergence has yet to commence, waiting for COVID-19 restrictions to remove us from lockdown and enabling events to be developed and delivered.</p> <p>The Arts Professional mentorship programme has been developed with two streams.</p> <ol style="list-style-type: none"> <li>1 Council will engage an external organisation to deliver an arts/cultural focused business training program for individual artists/small arts organisations in the Wollongong LGA. Approach to market for this EOI has commenced.</li> <li>2 As part of a wider package of professional development and mentoring, creative practice mentoring will be provided with one-on-one delivery by practising arts professionals within the LGA. As part of this process, 'train-the trainer' in mentoring practise will also be provided as required and to assist creative practitioner skills development.</li> </ol> <p>Initial meetings have been held across various divisions of Council to commence planning of the Artist-in Residence program. This will include multiple venues and purposes of residence.</p>

## Supporting our Community During the COVID-19 Pandemic

Supporting Council's Tenants – Rent Waivers and Deferrals			
Assistance Measure	Responsibility	Status	Progress Update
Provide support to Council's commercial tenants by adhering to the Regulations introduced on 14 July 2021 and, in addition, providing rental waivers and deferrals to eligible tenants for the period of 1 July 2021 to 31 December 2021.	Manager Property and Recreation	On-Track ✓	Rent waivers and deferrals underway. Online application process has been set up; Council will be receiving applications quarterly so are yet to process these. Correspondence has been sent to Council's commercial tenants outlining the process and providing guidance to apply.

# Operational Plan

## 2021-2022 PROGRESS

The following section provides an overview of Council's progress with delivering Our Wollongong 2028. It provides a summary of progress for 2021-2022 Annual Deliverables [Council's programs, projects and activities] and highlights significant progress with annual projects as outlined in Our Wollongong 2028 Community Goals. This exception-based reporting provides an overview of achievements for the June 2021 Quarter. The organisation's performance is also reported by the key performance indicators, budget summary information and Budget Review Statement.

The Operational Plan 2021-2022 contains 339 annual deliverables across the six Community Goals. Table 1 below outlines how Council is tracking in the September Quarter to achieve the annual deliverables for each Community Goal.

**Table 1: Annual Deliverable Progress by Community Goal**

Goal	On track	Not Scheduled to Commence	Delayed	Deferred	Ongoing / Complete
1. We value and protect our natural environment	91.67%	1.39%	6.94%	0%	0%
2. We have an innovative and sustainable economy	90.7%	0%	2.33%	6.98%	0%
3. Wollongong is a creative, vibrant city	72.41%	6.9%	13.79%	6.9%	0%
4. We are a connected and engaged community	94.44%	1.85%	3.7%	0%	0%
5. We have a healthy community in a liveable city	88.6%	0%	4.39%	3.51%	1.75%
6. We have sustainable, affordable and accessible transport	100%	0%	0%	0%	0%
<b>Total Annual Deliverable Progress</b>	<b>90%</b>	<b>1%</b>	<b>5%</b>	<b>3%</b>	<b>1%</b>

**Note:** Each Goal does not have an equal number of annual deliverables; therefore, the Annual Deliverable progress has been rounded up to 100.

## Operational Plan 2021-2022 Progress continued

Overall, 4% of Annual Deliverables were reported to be delayed and 4% were deferred. Table 2 below outlines all Annual Deliverables reported as delayed or deferred at the end of September 2021.

**Table 2: Delayed and Deferred Annual Deliverables**

<i>Community Goal</i>	<i>Annual Deliverable</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Comment</i>
2. We have an innovative and sustainable economy	Undertake the City Centre Planning Review and Design Review arising from the Wollongong City Centre – Public Spaces Public Life Implementation Plan		Y	In December 2020 Council resolved to defer the progression of the draft City Centre Planning Strategy, draft Planning Proposal and draft DCP chapter, pending the completion of other supporting documentation.
	Provide funds to support Wollongong's ability to attract and retain a tourist ship visitor economy through on shore day visits		Y	The addendum to the Destination Wollongong Funding Agreement 2016-2021 expired on 30 June 2019. Destination Wollongong have not requested any possible addendum to the agreement at this time given the state of the cruise industry.
3. Wollongong is a creative, vibrant city	Develop improvements in the Arts Precinct within the context of the Arts Precinct Concept Design	Y		A feasibility report on the viability of installing a second entrance to Wollongong Art Gallery that interacts with the Arts Precinct has been delayed, with funding for this project now allocated for future years due to COVID-19 impacts.
5. We have a healthy community in a liveable city	Finalise the review of the Botanic Garden Plan of Management and Masterplan	Y		Masterplan complete, awaiting Heritage NSW approval of the conservation management plan for Glennifer Brae, and will undertake consultation on Masterplan amendments with identified major stakeholders prior to going back to Council.
	Design and construct the Longyan Friendship Garden		Y	This project is on hold.



### *Delayed, deferred or cancelled due to COVID-19*

The following Annual Deliverables were delayed, deferred or cancelled due to COVID-19:

#### **Goal 1: We value and protect our natural environment**

- Coordinate Council's environmental programs and events including: Bushcare, FiReady, Dunecare and Greenplan.
- Provide opportunities to work with volunteers, community groups and government to actively participate in urban greening.
- Coordinate community environmental programs, including Rise and Shine Program, Clean Up Australia Day, World Environment Day, National Recycling Week, International Composting Week and other sustainability and waste education activities.
- Manage volunteering and other activities at Greenhouse Park.
- Coordinate the Community Service Order program.

#### **Goal 2: We have an innovative and sustainable economy**

- Participate in relevant networks and support opportunities for social enterprise, including the provision of training.
- Support relevant agencies, business and industry to advocate for the establishment of a cruise ship terminal in the port of Port Kembla.

#### **Goal 3: Wollongong is a creative, vibrant city**

- Host six major events reflecting priority sectors and contribute to the acquisition and management of signature events.
- Facilitate the Lower Town Hall as a creative space and work towards an independent model of management.
- Facilitate events occurring for NAIDOC Week, Reconciliation Week and Sorry Day.
- Support newly arrived and refugee communities through the delivery of the Illawarra Refugee Challenge with community partners.
- Deliver the Living Books program.

#### **Goal 4: We are a connected and engaged community**

- Work with Friends of Wollongong City Libraries to improve resources within libraries that are generated with funding from fundraising activities.
- Deliver civic activities which recognise and celebrate the city's people.

#### **Goal 5: We have a healthy community in a liveable city**

- Increase utilisation of Council's recreation and leisure assets.
- Implement program opportunities and innovative activity options to encourage healthy living, enhance user experience and increase patronage and new revenue streams at our supervised public swimming pools.
- Provide a variety of affordable senior programs at the leisure centres.
- Deliver tailored library programs to facilitate access and participation of people with a disability.
- Support the delivery of programs that provide social connection for frail aged people and their carers.
- Conduct food handling awareness programs for school & volunteer run sporting body kiosks and canteens.
- Develop and conduct in partnership with NSW Health, a skin penetration education and awareness raising program highlighting the requirements of the Public Health Act 2010 and Public Health Regulation 2012.

# GOAL 1: WE VALUE AND PROTECT OUR NATURAL ENVIRONMENT

## *Implement and review annual water and energy saving actions*

During the quarter, the project to install solar panels on the multi-storey Stewart Street car park was completed. These panels are now offsetting the power used for Council's 6-Star Green Performance Rated Administration Building.

The installation of the panels has reduced the Administration Building's operational energy needs from the grid, offsetting approximately three months' worth of energy consumption every year. The 549 panels, equating to a system size of 219.6 kilowatt peak power (kWp), are supported on new steel frames, which also serve as vehicle shade structures for the car park.

This saving compared with previous upgrades will see the buildings energy related footprint decrease by 75% relative to the established baseline.

The panels on the car park are expected to generate 316 megawatt hours per year (MWh/year), with any excess energy created exported to the grid.

Based on the success of the project, Council is developing similar projects for other sites such as the Dapto Ribbonwood Community Centre.

This project is a demonstration of Council's leadership in taking real and measurable action to reducing climate change. The installation of these solar panels will assist in reaching the targets of net zero emissions by 2050 for the City of Wollongong and net zero emissions by 2030 for Council operations.

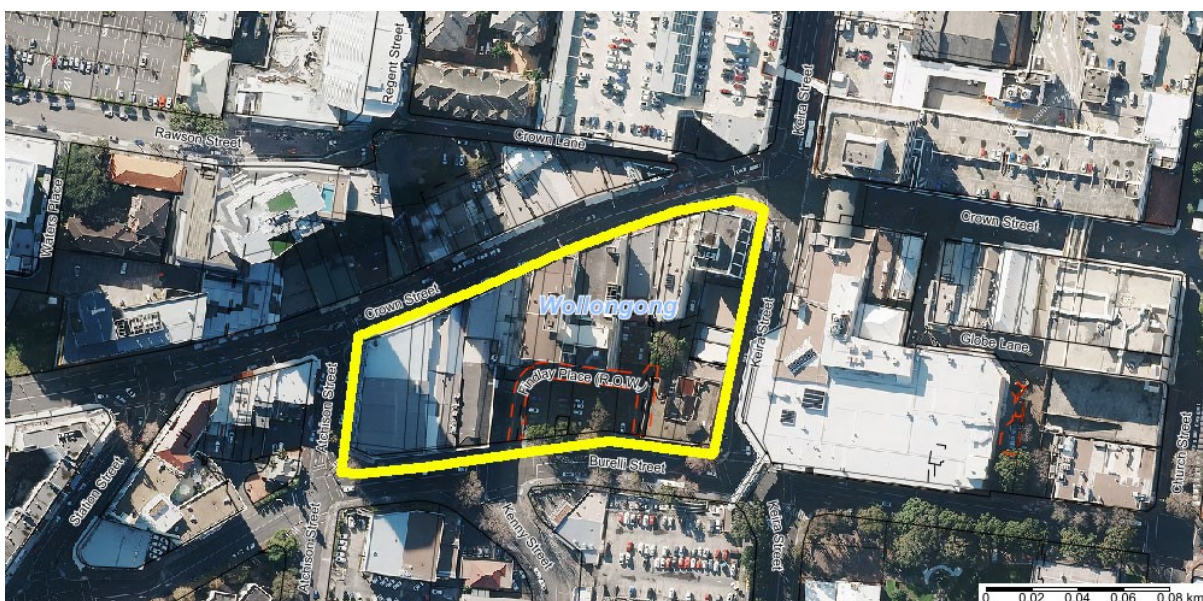


*[IMAGE: Council administration building solar panels]*

### *Manage visual and urban amenity resulting from urban development particularly in the CBD and areas with medium to high density*

During the quarter, a Development Application for a key Wollongong city centre site, titled *WIN Grand*, was placed on public exhibition until 1 October for community feedback. The application is for a mixed-use development at the street block bound by Crown, Keira, Burelli and Atchison Streets titled WIN Grand. The development includes three residential towers, commercial and co-working office space, retail, entertainment and wellness services such as a cinema, exhibition/performance space, a pool, gym and health services. The proposal has the buildings constructed around a central plaza and there is basement car parking. Due to the size and complexity of the project, determination will take some time.

The proposal is a regionally significant development due to its dollar value. While Council will assess the application and seek feedback from a range of external agencies including the Design Review Panel, the proposal will ultimately be determined by the Southern Regional Planning Panel. It is anticipated this meeting will take place in 2022.



*[IMAGE: Location of the proposed WIN Grand Development]*

### *Undertake the Lake Illawarra Water Quality Monitoring Program*

Sampling for the Lake Illawarra estuary health and water quality monitoring program continued throughout the quarter at 11 sites within Lake Illawarra. Recreational water quality is measured at three sites within the Lake over the summer months. Results are continuing to show improvements in water quality within the Lake.

A technical report for the period November 2019 to April 2021 is complete and available on Council's website. An easy-to-read report card is also being created so the results can be accessible for the community.

Council was successful with securing a grant from the NSW Coastal and Estuary Program. This grant will assist to fund the water quality and estuary health monitoring program at Lake Illawarra, as well as the development of a catchment monitoring program.

### *Investigate opportunities and make application for grant funding for floodplain and stormwater management*

During the quarter, Council received approximately \$2.0M funding under the National Flood Mitigation Infrastructure Program for the construction of the Bellambi Gully Scheme.

Council applied for four grants under the NSW Government's Floodplain Management Program for the 2021-2022 funding round. The program funds two thirds of the cost for successful projects, including:

- Construction of the Bellambi Gully Flood Mitigation Scheme Stage 1 - (\$1.750M)
- Review of Brooks Creek Floodplain Risk Management Study and Plan (\$156K)
- Review of Kully Bay and Minnegang Creek Floodplain Risk Management Study and Plan (\$172K)
- Construction of the Russell Vale Golf Course Debris Control Structure (\$200K)

### *Review public place litter and waste bins and revise service levels and provision*

An enhanced service trial for public place waste and litter collection across LGA foreshore parks was undertaken from 1 December to 31 March. A model is being finalised for the 2021-2022 summer season based on the findings of the trial, with a staff member being embedded in each of the foreshore locations to manage litter, sort waste, bin capacity, BBQ and toilet cleaning.

A project has commenced to trial sensor technology in 20 public place bins to measure bin temperature and capacity, which will then automatically alert cleaning crews. This information will be used to manage and optimise bin collection routes based on real time data and need.



## GOAL 1: WE VALUE AND PROTECT OUR NATURAL ENVIRONMENT

*Develop and deliver diverse Local Studies Library projects that contribute to the preservation and continued relevance of local history and community stories*

Council held several special events throughout the quarter, including:

- *Steelworks the Backbone* – digital photographic exhibition as part of History Week in September 2021.
- *Crocker Island* photographic exhibition displayed in *The Lab* throughout July 2021.
- Online jigsaw puzzles using Local Studies images was launched on Libraries' website. Ten puzzles were provided.
- The Local History Prize [Primary Schools] closed. A judging panel will soon review all the entries.
- The Local Studies team responded to 47 information enquiries.
- There were eight Illawarra IMAGEs Reproduction Service requests for purchase or use of Library images.
- 45 journal articles were indexed and catalogued and 681 images were added to the Library catalogue.
- Over 1,205 negatives, slides and photographs were scanned to be added to the collection.

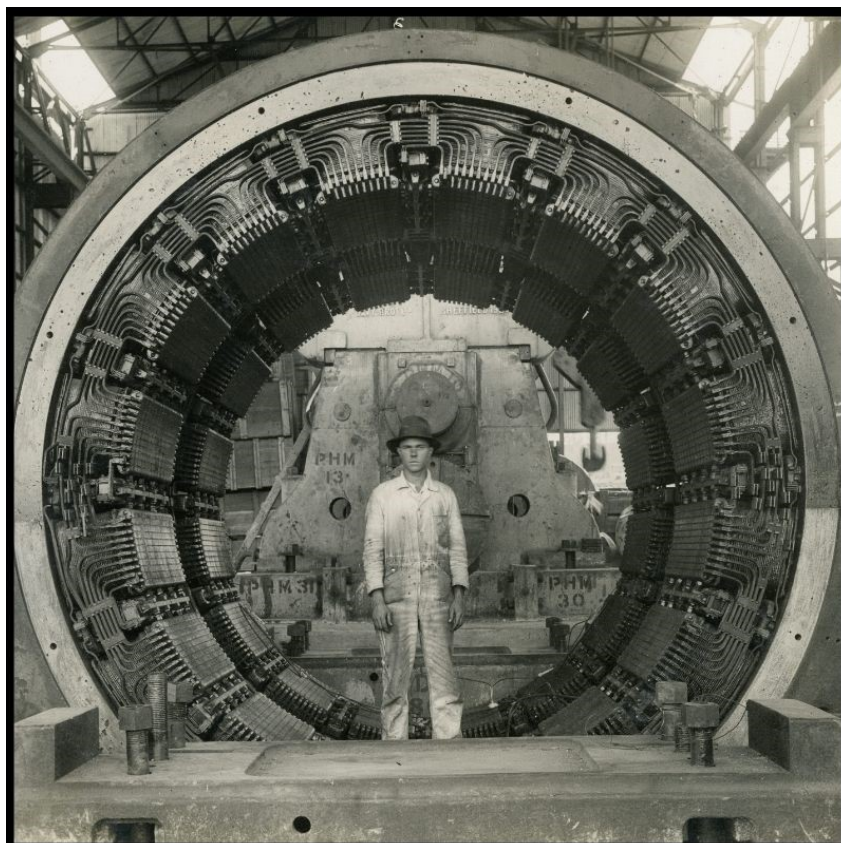
In oral history, Council staff and volunteers have achieved the following highlights:

- 27 new oral history interviews were curated and added to Illawarra Stories, including retrospective interviews digitised from cassette tapes.
- 28 completed transcripts added to Illawarra Stories.
- 6,715 new edits made in *Amplify*. The collection now holds a total of 190 items on Amplify with a total duration of over 104 hours.

Local Studies events and highlights from the quarter include:

- a documentary, 'Crocker Island Exodus' was produced and is now available to stream online.
- three magazine articles for 2515 & 2508 were prepared.
- four Facebook posts for the *Flashback Friday's* series.
- 14 digital maps were purchased and have been added to the catalogue.
- 980 images were added to the Illawarra Mercury images collection.

## GOAL 1: WE VALUE AND PROTECT OUR NATURAL ENVIRONMENT



[IMAGE: Worker standing in Blooming Mill motor P20764 - 'Steelworks the Backbone' – digital photographic exhibition - History Week 2021]

### Performance Measures Q1 2021-2022

- Participation rate in environmental programs \* | 11 (Q1 2020-2021 – 2,260)
- Number of volunteers for Environmental Programs - Greenhouse Park | 11 (Q1 2020-2021 – 22)
- Plants Propagated | 23,985 (Q1 2020-2021 – 27,034)
- Plants Distributed | 8,234 (Q1 2020-2021 – 20,347)
- Tonnes of Rubbish collected from clean-up activities | 18 (Q1 2020-2021 – 7.84)
- Number of volunteers worked at Bushcare and FIReady sites\* | 0 (Q1 2020-2021 – 924)

\* Impacted by COVID-19

# GOAL 2: WE HAVE AN INNOVATIVE AND SUSTAINABLE ECONOMY

## *Manage the operations of the Wollongong City Centre*

During the quarter, focus continued to be on safety and amenity, particularly due to the impacts of COVID-19 on the public domain, community health and wellbeing. Council staff worked closely with NSW Health on the development of the COVID-19 Vaccination Centre in the Crown Street Mall, demonstrating Council's commitment to supporting our community with access to vaccinations.



*[IMAGE: Mass vaccination clinic in Wollongong City Centre]*

## *Implement the Economic Development Strategy 2019-2029*

During the quarter, Council continued to deliver a range of economic development outcomes.

Key highlights from the quarter include:

- Council rolled out its Business Support Program for local businesses, in partnership with Investible. This program was developed to empower local businesses by providing the education.
- Council endorsed a 'buy local' campaign for the Wollongong LGA. The campaign aims to drive spending at local businesses in the lead up to the festive season in support of the local economy and employment, as the community emerges from lockdown. The program will be aimed at encouraging consumers to consider their own spending habits and think local first. The campaign will commence in early November – prior to Christmas 2021. Council officers have developed a Request for Quotation for a local marketing agency to create and develop a local campaign.
- A *Doing Business with Wollongong City Council* event is being planned for late October to assist the local business community with understanding 'how to do business' with Council to complement the COVID-19 business support program.

## GOAL 2: WE HAVE AN INNOVATIVE AND SUSTAINABLE ECONOMY

- Council has subscribed to the online analytics platform *Spendmapp* which allows near real time exploration of expenditure data (card transactions) across the Wollongong LGA.

Despite the impacts of COVID-19, business/investor enquiries have remained strong. Council facilitated 67 new enquiries during the year, ranging from business support/information to facilitating larger projects through *Invest Wollongong*, with potential for significant employment outcomes. The team also continued facilitating 13 ongoing longer-term projects through *Invest Wollongong*. Combined, these major projects have an estimated jobs impact of over 1,700 jobs.

The mobile food vending trial and policy was placed on exhibition on 1 September for three months. The draft policy notes 15 Mobile Food Vendor locations across the LGA for the trial period.

Feedback from the exhibition period will inform the final Policy which will then be reported back to Council for adoption.

The Outdoor Dining Council Policy (previously known as the Outdoor Restaurant on Public Land Policy) aims to encourage the establishment of outdoor dining or outdoor restaurants wherever feasible and appropriate throughout the Local Government Area. It aims to provide a consistent policy that ensures quality, aesthetically pleasing, safe and practical outdoor dining whilst addressing concerns of access and safety. At the Council meeting held on 2 August, Council endorsed the draft policy to be placed on public exhibition from 9 August to 11 October. Findings from the exhibition period will be reviewed and a revised final policy presented to Council for adoption.



[IMAGE: Outdoor dining in Wollongong Mall]



## GOAL 2: WE HAVE AN INNOVATIVE AND SUSTAINABLE ECONOMY

### *Deliver increased city centre marketing and activation initiatives to support local and regional economic recovery in response to COVID-19*

With Stay at Home orders in place during the quarter, Wollongong CBD marketing activities pivoted focus to encourage residents to support and engage with Wollongong CBD businesses from home and providing information on the new Crown Street Mall Vaccination Centre.

Digital channels provided timely and accurate information on who is open and their offering. New promotional and decorative signage has been installed in Globe Lane underpass to improve amenity and promote businesses in the Vaccination Hub locale, while a monthly meeting has been established with businesses in Globe Lane to discuss ideas for activation and improvement of the site.

Support for the live music industry and venues that support them has continued this quarter, with CBD marketing promoting local music artists and more than 20 venues planning to offer live music in the CBD on a regular basis. An internal live music working group has been convened to support the planning of live music initiatives and programs to support the existing music local community.



*[IMAGE: Globe Lane, Wollongong CBD]*

## GOAL 2: WE HAVE AN INNOVATIVE AND SUSTAINABLE ECONOMY

### *Undertake a review of the planning controls for Tourism Accommodation*

Wollongong currently has over 75 tourist accommodation establishments within the Wollongong LGA, providing an estimated 1,766 rooms, 213 cabins and 547 powered and unpowered camping and caravanning sites each night, which can cater for over 6,000 guests. Variable capacity also exists at a number of premises offering short-term rental accommodation.

The draft Tourism Accommodation Review Discussion Paper has reviewed the planning controls that affect tourism accommodation. At the meeting on 2 August 2021, Council endorsed the policy being placed on public exhibition for a minimum period of six weeks, to allow community and industry input.

Tourism is an important part of Council's Economic Development Strategy (2019-2029). Increased visitation, especially overnight visitors, has a positive benefit to the local economy through increased expenditure which supports local businesses and jobs.

With the UCI World Road Cycling Championship being held in Wollongong in 2022, it is important Wollongong's current accommodation stock is maintained and, if possible, expanded.



*[IMAGE: Tourism accommodation Bulli Beach Tourist Park]*

### *Seek out opportunities to incorporate green technology in Council's projects and contracts*

Council continues to integrate water and energy saving actions into projects as business as usual. The Administration Building solar car park is now complete and generating up to 1.3 megawatt hours (MWh) per day.

Other projects being programmed and/or scoped include:

- High efficiency pool treatment and filtration plant upgrades.
- Several large air conditioning projects.
- Replacement of the Botanic Garden nursery heating system.

## GOAL 2: WE HAVE AN INNOVATIVE AND SUSTAINABLE ECONOMY

- Development of all electric tourist park cabin specifications.
- Demand management battery systems for tourist parks.
- Several solar shade structures to be constructed to offset pool energy consumption.
- A solar car park structure for Ribbonwood.
- The draft Sustainable Building Strategy has been reviewed with increased linkages to the Net 0 targets and changes to the National Construction Code.

Council continues to provide technical support to lease and licence holders with regards to sustainability improvements including the installation of proposed photovoltaic system and advice on proposed system value/performance, structural suitability/permissibly, life expectancy, electrical and mounting methodology.

### *Plan and deliver staged implementation of Crown Street West improvements*

During the quarter, works on Crown Street West has progressed with construction continuing on Railway Parade to Gladstone Street – North Side and design activities continuing on Railway Parade to Gladstone Street – South Side.

Two projects are being implemented along Crown Street West to provide new kerb, gutter and footpaths to the requirements of the City Centre Public Domain Technical Manual. This includes:

Crown Street West - Railway Parade to Gladstone Street – North Side:

- Construction commenced late in the 2020-2021 financial year and has continued over the first quarter of 2021-2022. Installation of paving continued over Crown Street West - Railway Parade to Gladstone Street – South Side.

This will complete all areas in western Crown Street identified as core streets within the City Centre Public Domain Technical Manual, noting this excludes the section of Crown Street affected by the WIN block redevelopment.

### *Research, assess and apply emerging technologies for library service provision, including online learning and participation in community life*

During the quarter, Council enhanced the range of multimedia and digital services available to customers, recognising that COVID-19 restrictions required previous in-library services to be online. Highlights from the quarter include:

- *STEAMPunks* moved from an in-library program to being offered online via Microsoft Teams.
- Purchase of *Kahoot* for online group activity events such as trivia nights.
- Delivered two Starstruck programs, an online streaming program for families about astronomy.
- Dungeons and Dragons (D&D) – an online program for adults, with Council staff investigating a D&D program for children.
- Local Studies images were transformed into online jigsaw puzzles.



## GOAL 2: WE HAVE AN INNOVATIVE AND SUSTAINABLE ECONOMY

- Establishment of a 'Using your library from home' web page to promote all the online services, programs and events available.

This quarter also included the expansion of services through the platform *Hoopla*. This platform provides more choice in eBooks, audiobooks, movies and the complete Sony music catalogue. Implementation has been successful with 1,752 loans since launching. Council staff are also investigating using the Library App for 'Click n Collect' services.

The Library promoted community participation in the *Together we read* campaign, a digital book club to engage communities all over Australia. Council's Manager Library and Community Services promoted the campaign during an interview on ABC Radio. Libraries continue to support members through the COVID-19 lockdown by providing an expanded range of services and materials for loan items online.

### *Investigate the development of Wollongong as a learning community, based on UNESCO framework and principles*

The Learning Community Project is an exciting initiative that fosters a culture of learning throughout life. A learning city facilitates lifelong learning for all and, therefore, will help our communities realise the universal right to education.

During this quarter, the Learning City Project has achieved the following outcomes:

- The Learning City Project Working Group – including 20 community education representatives from across Council – has held three workshops and drafted a vision statement including a statement of commitment.
- The Learning City Project Control Group, with 10 managers from across Council, have met once to provide strategic direction for the project.
- Development of the community engagement plan has commenced with the support of the Community Engagement team.
- Wollongong is on track to actively participate in the 2021 Global Learning Festival in November 2021.
- External engagement commenced with relevant organisations across the Wollongong LGA to raise awareness of the Learning City Project and gauge interest in establishing a Learning City Steering Committee in early 2022.
- Council staff will deliver a presentation and paper on the Learning City Project at the Australian Library and Information Association (ALIA) LibTech21 conference on 28 October 2021.

## GOAL 2: WE HAVE AN INNOVATIVE AND SUSTAINABLE ECONOMY

### Performance Measures Q1 2021-2022

- Number of visitations to the tourism information centres\* | 0 (Q1 2020-2021 –6,269)
- Tourist Park occupancy rate of cabins \* | 10% (Q1 2020-2021 – 49%)
- Occupancy rates of paid on street parking\* | 26% (Q1 2020-2021 – 64%)
- Tourist parks occupancy rate of unpowered sites\* | 7% (Q1 2020-2021 – 9%)
- Tourist parks occupancy rate of powered sites\* | 13% (Q1 2020-2021– 31%)

\*Impacted by COVID-19

# GOAL 3: WOLLONGONG IS A CREATIVE, VIBRANT CITY

## *Host six major events reflecting priority sectors and contribute to the acquisition of signature events in the city*

The COVID-19 related lockdown throughout this quarter has had a significant impact on the event industry with Public Health Orders preventing events and mass gatherings. Despite current restrictions, Council staff continue to prepare and support event programming for post-lockdown.

Six events are currently contracted for 2021-2022, with a further six events under negotiation.

Bookings held for the first half of 2022 include NSW Volleyball Championships, NSW Junior Surfing, Pork and Cider Festival, *For the Love* music event, *Fisher and Yours and Owls* music festival.

September marked one year to go on the 2022 UCI Road World Championships coming to Wollongong.



*[IMAGE: UCI 1 year to go]*

## GOAL 3: WOLLONGONG IS A CREATIVE, VIBRANT CITY

### *Deliver Key Strategies from Creative Wollongong*

During the quarter, Council began calling on budding film makers and storytellers aged 8 years+ to enter the 2021 Creative Wollongong Short Film Competition. There are three age categories:

- Category 1: 8 - 12 years
- Category 2: 13 - 19 years
- Category 3: 20 years and up.

Film entries must be between one and seven minutes long and feature a bicycle helmet to tie in with the excitement for the 2022 UCI Road World Championships to be held in Wollongong next September.

The competition has been extended and will close on 31 October 2021.



*[IMAGE: Creative Wollongong Short Film Competition promotion]*

## GOAL 3: WOLLONGONG IS A CREATIVE, VIBRANT CITY

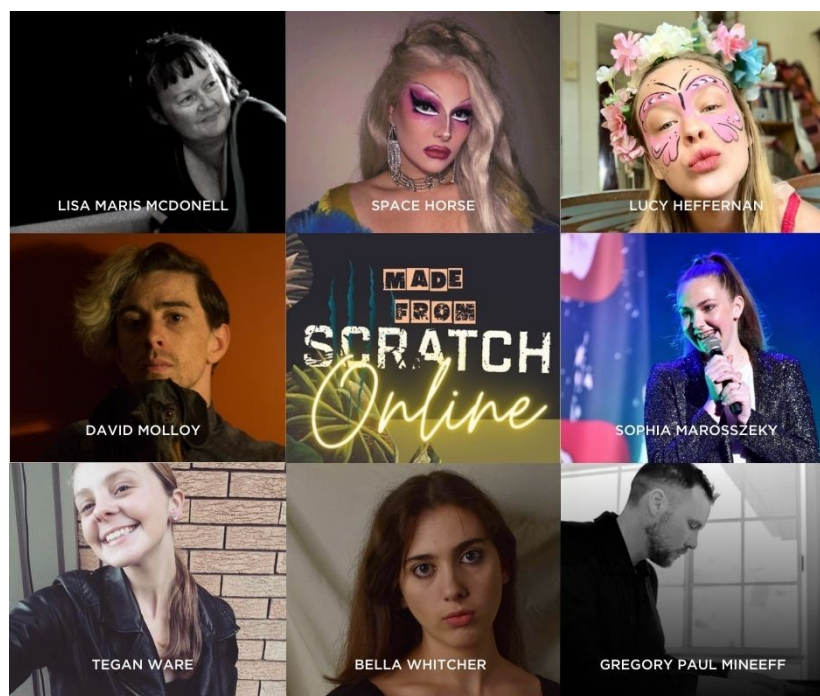
### Manage the Merrigong funding agreement for IPAC and the Town Hall

With COVID-19 restrictions in place throughout the quarter, Merrigong delivered a live streamed event: *Made from Scratch*. Online on 22 September, the event was a digital presentation of new and experimental performance works from local artists, as part of the *MERRIGONGX2021* program.

Venues were made available to a small number of local artists to continue the development of new work, under strict COVID-19 safety guidelines. This included the filming of Ali Gordon's *The Clown is Sad*, presented in association with Riverside Theatres *Spot on Children's Festival*.

Digital audience engagement also included social media content, blog posts and regular email updates.

The lockdown period presented an opportunity for Merrigong to partner with a local not-for-profit social enterprise, *Green Connect*. The Merrigong chef prepared healthy meals, which were donated to those in our community most in need and struggling to make ends meet, via the Green Connect *Give One, Get One* program. The food and beverage team coordinated deliveries with a number of staff, including casuals, volunteering to deliver the meals to the most vulnerable in our community.



[IMAGE: 'Made From Scratch' promotion]

## GOAL 3: WOLLONGONG IS A CREATIVE, VIBRANT CITY

### *Provide opportunities for young people to develop skills, experience and exposure in art, performance, broadcasting and production*

In response to COVID-19, the delivery of youth services has pivoted to an online delivery model. This quarter, Team *Ignite* was delivered providing a platform for young people to inform live music and production activities and events. An online Q&A session occurred during the school holidays with local band *Hockey Dad*.

COVID-19 restrictions impacted the ability to deliver live music events. In response, *On Stage: Replay*, featuring live recordings of musicians, was scheduled via Youth Services' Facebook.

Council staff worked to offer an online music program as part of the Creative Dialogues program. *So You're in a Band* was designed for anyone starting out in the music industry. The *Create* weekly art program has seen young people develop costume and set design skills.

*Acting Up* a creative theatre and performance program, provides young people the opportunity to gain skills and confidence in the performing arts. Participants worked together to explore drama techniques and create a performance to showcase their skills, planned for January 2022.

New programs were also introduced during the quarter to support young people learning how to play guitar. The *Fine Tune Network* was developed and provided an online space for young people to share tracks, review new music, listen to tunes and connect with other music fans.

### *Deliver the annual Comic Gong Festival*

Despite the 2021 Comic Gong Festival being cancelled due to COVID-19 restrictions, Council's staff delivered a smaller festival with a series of satellite events across several library sites. Planning continued throughout the quarter for a live festival in May 2022, in anticipation of restrictions being eased in late 2021.

Smaller satellite events in libraries will continue due to their success in 2021 before the signature festival was cancelled.

### *Manage Cultural Grants Program*

During the quarter, Council continued assessing the cultural grants program and recipients' acquittals. Approximately 90% of grants awarded during 2020 have reported their outcomes and successfully acquitted their funding. Council is currently finalising the remaining grants and expect a 100% acquittal rate by mid-October 2021.

The 2021 grant program has been finalised and awarded to participants. In addition, a new round of quick response grants is being released in early October to provide financial relief to individuals and organisations impacted by COVID-19 lockdowns.



## GOAL 3: WOLLONGONG IS A CREATIVE, VIBRANT CITY

### *Manage and deliver exhibition and collection programs at the Wollongong Art Gallery*

With the Wollongong Art Gallery (WAG) impacted by COVID-19 restrictions and closure throughout the quarter, this required alternate online modes of presentation for exhibitions and public education programs.

While exhibitions and other face to face activities have been impacted by COVID-19, collection development has continued as normal. The Amanda Love, *Love Art Gift* has been finalised with 17 large format contemporary photographs with some of Australia's leading contemporary artists coming into the collection. This gift is valued at over \$150K.

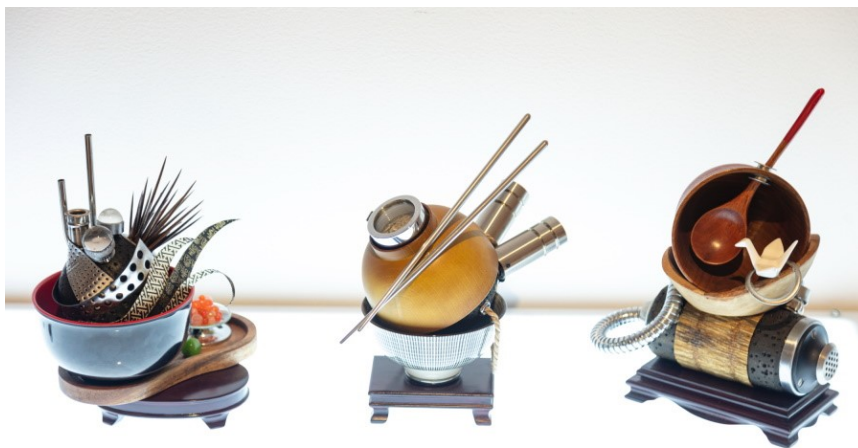
WAG also acquired a painting, *Night Vision*, by celebrated Australian painter George Gittoes during the September Quarter.

Several other artworks have also been acquired bringing the collection to over 3,000 objects and currently valued at an estimated \$17.0M. The value of the art collection has increased by \$6.5M over the last 10 years.

With the proposed end of lockdown on 18 October, previous exhibition presentation dates (pre-lockdown) have been extended to provide more time for visitation.

During the closure period, video walkthroughs of the *LORE* and *Wunderkammer* exhibitions were undertaken, while an ABC artist interview with Saxon Reynolds was filmed in the exhibition space.

Several online public and education programs were also developed and presented in conjunction with these exhibitions.



*[IMAGE: Saxon Reynolds artwork installation]*



## GOAL 3: WOLLONGONG IS A CREATIVE, VIBRANT CITY

### *Collaborate with Culturally and Linguistically Diverse Communities (CALD) community to support community events and celebrations*

The *Joyful Project* was actively promoted to local CALD communities. Council staff are working in collaboration with Multicultural Communities Council Illawarra (MCCI) and Port Kembla Youth Project (PKYP) to plan the delivery of the Illawarra Multicultural Youth Conference. The annual conference brings together culturally and linguistically diverse young people, builds skills and connects them to local services. The conference will be live streamed from Wollongong Youth Centre.



*[IMAGE: The Joyful Project]*

### *Performance Measures Q1 2021-2022*

- Library visitations<sup>\*^</sup> | 158,391 (Q1 2020-2021 – 127,733)
- Library – total number of loans<sup>\*</sup> | 124,832 (Q1 2020-2021 – 210,208)
- Library programs: number of programs<sup>\*</sup> | 10 (Q1 2020-2021 – 25)
- Library programs: number of participants<sup>\*^</sup> | 6,404 (Q1 2020-2021 – 22,699)

\* Impacted by COVID-19

^Change in mode of delivery to include online participants

# GOAL 4: WE ARE A CONNECTED AND ENGAGED COMMUNITY

## *Develop a new Community Strategic Plan, Delivery Program and Operational Plan*

Council is updating the Community Strategic Plan — a 10-year plan that identifies the community's vision for the future. It is an important document as it outlines our community's priorities and aspirations.

Phase 1 of the Community Strategic Plan engagement ran from 12 July to 23 August and involved asking people to share what they love about Wollongong by submitting a photo or comment. The *I Love Wollongong Because...* project received 155 submissions from community members.

Phase 2 has commenced and is focused on listening to the community with the following activities running from 6 September to 18 October:

- Representative Community Survey
- Discussion Paper
- Survey on website (engagement page)
- Community circle kit
- Using our internal networks to reach key groups
- Postcards to every household
- Engagement through art
- Traditional methods
- Targeted workshops – online

Phase 3 is scheduled to commence in March 2022 when the plans will go to Council to be placed on public exhibition.



*[IMAGE: Our Wollongong, Our Future posters using artwork and photos submitted by the community]*

## GOAL 4: WE ARE A CONNECTED AND ENGAGED COMMUNITY

### *Coordinate and evaluate the Connecting Neighbours Grant Program*

Council is extending a hand of support through 'Connecting Neighbours' grants to foster strong local communities, especially during the challenges of lockdown. The grants provide opportunity for individuals and community groups to apply for money to fund a great idea that hopes to make Wollongong neighbourhoods a better place to live and help people connect with their neighbours in a safe way during the current restrictions.

During the quarter, community members had the opportunity to apply for up to \$250 for project ideas within their neighbourhood or social group, or up to \$1,000 for projects that have the support of an incorporated supporting organisation. Community applications were open to the 27 September 2021.



*[IMAGE: Connecting Neighbours Grants Program]*

### *Review and initiate opportunities and projects to support the Wollongong community specifically in response to COVID-19*

Council is providing one-off funding grants to local not-for-profit organisations who provide emergency food and care packages to people experiencing hardship due to the pandemic. Council's financial support package targets organisations that provide much needed emergency services to our community in Wollongong, with this particular program allocated \$200K.

Many not-for-profit organisations have seen a significant increase in demand for services as a result of the pandemic. Funding can be accessed for costs associated with:

- Items purchased to be included in the food and/or care packages such as perishable and non-perishable food items, personal care and hygiene products.
- Items required for the preparation of packages such as boxes, bags, labels and items related to COVID-19 safety, for example gloves, hand sanitiser, masks.
- Distribution costs such as reimbursement of travel costs and van hire.
- Administrative costs up to 5%.



## GOAL 4: WE ARE A CONNECTED AND ENGAGED COMMUNITY

During the quarter, the first round of the Emergency Food and Care Support Grants was conducted. 26 applications were received. Six applicants received over \$70,000 during round one. Round two will open on 11 October 2021.

Council is also supporting Foodbank Australia's free emergency food hampers for our community members suffering disadvantage during the current COVID-19 lockdown.

Council has partnered with social enterprise Green Connect to deliver 180 food hampers to people living in the Wollongong local government area. This support package aims to help those most affected by current restrictions to put food on the table. Those in need can nominate themselves, or someone else they know who needs help, by visiting the Green Connect website or calling them directly. Each hamper contains a selection of dry goods such as rice, pasta, tinned fish, vegetables, fruit, cereal, milk, coffee and tea, which don't need to be stored in the fridge.



*[IMAGE: Not for Profit emergency funding]*



*[IMAGE: Supporting foodbank with Green Connect]*

## GOAL 4: WE ARE A CONNECTED AND ENGAGED COMMUNITY

### *Deliver a diverse range of community engagement opportunities to inform and guide development and delivery of Council business*

A range of engagement opportunities were undertaken this quarter across a variety of projects and Council business.

An update was provided on the concept design for Warrawong District Community Centre and Library. Current licensees and community members attended online information sessions and watched videos on the engagement website. Through the engagement period, expressions of interest were sought for placemaking activities as the design process continues.

An online survey was available for young people to contribute their ideas for future events.

The community were invited to provide comment on a draft plan for road safety measures aimed at slowing down traffic and reducing crashes along Tarrawanna Road, Corrimal. Feedback was used to make adjustments to the final design.

Community and key stakeholders were asked for their thoughts on the first stage of the Beaton Park Regional Precinct Master Plan 2018-2038. Feedback is being used to make changes to the design before construction starts in 2022.

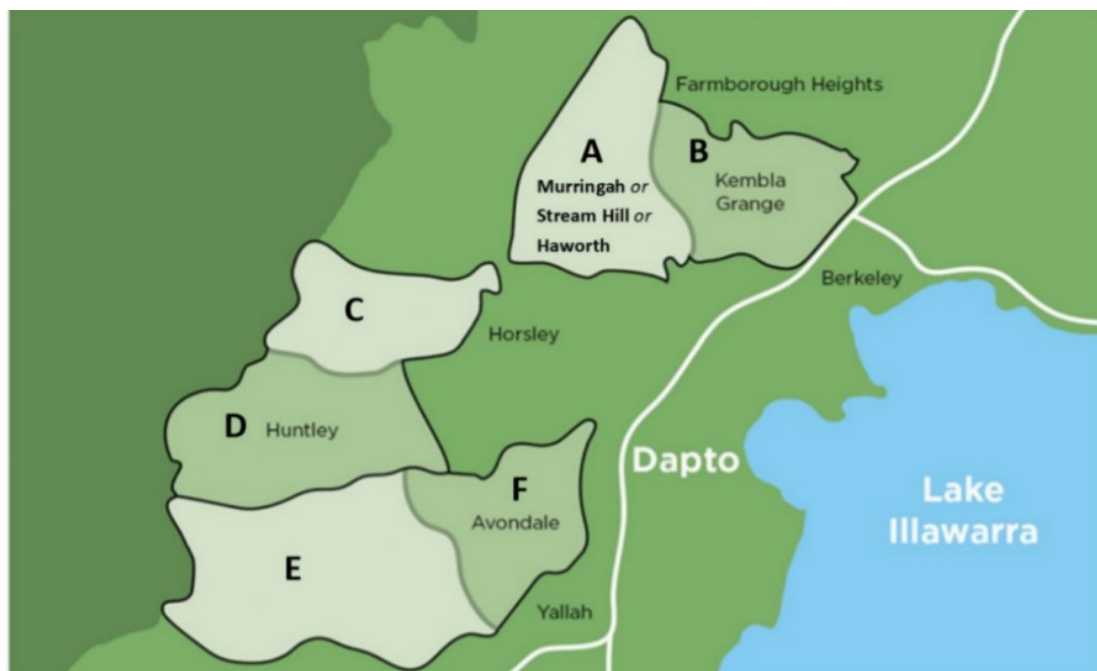
Following extensive community engagement in 2020, the community was invited to comment on a shortlist of names for the western portion of Kembla Grange. Community feedback is now being reviewed and will be reported to Council along with information on previous engagements for re-naming parts of Huntley and Avondale.

As part of Council's CBD Creative Wayfinding program, planning to install creative signage and seating in Globe Lane is underway. The community was invited to help Council understand how they see and use Globe Lane to help inform planning for creative signage and seating. Feedback is being used to inform the next stage of the project and further engagement will be undertaken before the end of 2021.

The Lindsay Mayne Criterium Track and Precinct Plan will provide dedicated space for bike riders of all abilities. Following feedback from the community, adaptations and considerations were made to the design and a project update provided to all who submitted feedback.

Council continued to rollout engagement activities for new bike tracks as part of the *Carve a New Trail* project. Throughout the quarter, engagement has been completed on potential sites in Dapto, Fairy Meadow and the northern suburbs. After these engagement activities, changes may be made to track designs before construction starts later in 2021.

## GOAL 4: WE ARE A CONNECTED AND ENGAGED COMMUNITY



[IMAGE: West Dapto suburbs map]

### Performance Measures Q1 2021-2022

- Sick Leave | 6.77 Days (Q1 2020-2021 – 7.10 days)
- Carers Leave | 0.52 Days (Q1 2020-2021 – 0.56 days)
- Lost Time Injury Frequency Rate | 13.72 (Q1 2020-2021 – 13.91)
- Workers compensation costs as a percentage of payroll | 0% (Q1 2020-2021– 1.25%)
- Number of media releases issued | 86 (Q1 2020-2021– 62)
- Number of Council Facebook page 'likes' | 35,955 (Q1 2020-2021 – 30,171)
- Number of Twitter followers for Council | 6,833 (Q1 2020-2021 – 6,459)
- Telephone calls are answered within 30 seconds | 93% (Q1 2020-2021 – 88%)
- Enquiries made in person are welcomed and attended to within 5 minutes\* | 0% (Q1 2020-2021 – 97%)

\* Impacted by COVID-19

# GOAL 5: WE HAVE A HEALTHY COMMUNITY IN A LIVEABLE CITY

## *Provide lifeguarding services at beaches (in partnership with Surf Life Saving Illawarra) and Council pools*

The 2021-2022 beach season kicked off in September with the flags being raised across our beaches. However, the sand won't be for socialising this summer. Council has delivered strong messaging through social media encouraging swimmers to swim and go, as well as asking community to remember to wear a mask where appropriate, keep their distance and stay away from the sand and get tested if feeling unwell.



*[IMAGE: Lifeguard at North Wollongong Beach]*



## GOAL 5: WE HAVE A HEALTHY COMMUNITY IN A LIVEABLE CITY

### *Support newly arrived and refugee communities through sector development and coordination, community awareness and education*

During the quarter, focus was redirected to provide resources and support related to the impact of COVID-19. Highlights include:

- Presentations provided by leading experts to Illawarra Refugee Issues Forum (IRIF) in August on the latest health advice, issues and engaging Culturally and Linguistically Diverse (CALD) communities.
- Daily sharing of key COVID-19 related messages, translations and resources for Illawarra Refugee Issues Forum members, multicultural services, community leaders and Council staff.
- Regular updates to the COVID-19 Multilingual Resources and Support Services Directory on Council's website.
- Discussions with key multicultural services and government agencies to identify issues, information gaps and strategies to engage newly arrived communities with key COVID-19 messaging and to debrief sector workers on exhaustion, frustration and despair related to demand on services and lack of support.
- Supporting the Department of Education production of video messages for families in five languages. The messages clarify guidelines for school attendance, how to access devices and support home learning.
- Initiating a collaboration with NSW Multicultural Health Communication Service (MHCS), Local Health District and local multicultural service providers to film key messages regarding vaccines and lockdown information in Wollongong's two minority languages: Kinyamulenge and Karenni. This involved one set of video messages for adults and one for young people.
- Supporting Multicultural Health, Grand Pacific Health and Karenni community leaders to deliver an online community information session on vaccines and lockdown and safety information on 11 August.
- Promoting an online community session for Arabic speaking communities in September.
- Assistance is being provided to Multicultural Health and local services to develop a strategy to target vaccine hesitancy in African communities.
- Supporting ongoing collaboration with TAFE, Strategic Community Assistance to Refugee Families (SCARF), Green Connect and Council to address lack of digital devices for adult learners.

### *Focus on Placemaking projects in partnership with community*

Council officers were engaged in a series of Placemaking workshops with *Design Jam* in July and August. A small working group are now developing a Placemaking Framework. A draft organisational definition and key principles have been developed and processes that enable or hinder placemaking identified.

After the success of the *Carve a New Trail* pilot project, three new projects are being planned. In this period, Council has undertaken community engagement on potential sites in Dapto, Fairy Meadow and the northern suburbs. Construction of the tracks is anticipated to be complete by the end of the year.

## GOAL 5: WE HAVE A HEALTHY COMMUNITY IN A LIVEABLE CITY

The 'Joyful Project' invited community members to submit a self-portrait alongside a statement of what brings them joy in what has been a difficult year. The portraits will be displayed in Crown Street Mall. This project will culminate in the lead up to Christmas when outdoor exhibition blocks in Crown Street Mall will be filled with as many photos of your happy faces as possible for *The Joyful Project*. Selected photos will be on display over the 2021-2022 summer period, with entries closing midnight, 4 October 2021.

An update was provided on the concept design for Warrawong District Community Centre and Library. Through the engagement period, we sought expressions of interest for residents to be involved in placemaking activities as the design process continues.

As part of Council's CBD Creative Wayfinding program, planning is underway to install creative signage and seating in Globe Lane. We invited the community to help us understand how they see and use Globe Lane to help inform our planning for creative signage and seating. Feedback is being used to inform the next stage of the project and more engagement will be undertaken before the end of 2021.

Council officers worked closely with Coomaditchie United Aboriginal Corporation in the development of the artwork and outdoor story book for the Cringila Hills playground. Elders and young people have been involved in creating the ceramic coolamons with various animals from the local dreaming story Gudgad the greedy frog, which are placed throughout the playground. The dreaming story is designed as a treasure hunt encouraging children to look for the animals identified in the story in the playground. The playground was opened this quarter.

Council teams are currently working collaboratively to streamline outdoor dining approvals, whilst designing approval pathways for parklets and temporary street closures for dining. This has been undertaken in consultation with targeted business and stakeholder groups. Pilot projects for parklets and partial street closures for dining are also being considered. The initial focus for pilot programs may include Wollongong City Centre, however, process improvements and interventions are intended to be deployed LGA wide.



*[IMAGE: 'Carve a new trail' pilot project at Harry Graham Park]*

### *Deliver customer-driven, evolving library collections*

Following the significant increase in customer demand for online collections during pandemic-related restrictions, usage of eBook, eAudiobook, and streaming collections has increased significantly, to levels approximately 60% higher than pre-COVID-19 levels.

Online collections have continued to be prioritised, with increased budget being allocated and additional content and extra copies of high-demand titles being purchased in e-formats, with flexible budgetary allocation contingencies in place to cater to potential ongoing developments.

Additional and newly available online products have been made available and marketed to customers, including Hoopla (downloading and streaming platform with six formats: Audiobooks, eBooks, Comics, Movies, Music, TV), and exclusive OverDrive Audiobooks and eBook collections for Library customers (supplementing the existing collections).

Within COVID-19 restrictions, customers have continued placing reservations and requesting purchases in high numbers. Additional copies of highly reserved titles continue to be acquired quickly in large quantities, proportional to demand. By prioritising these measures, the Library continues to optimise the provision of material in direct response to customer demand and to encourage customers to continue engaging with the Library in a COVID-Safe way.

### *Deliver a range of youth development opportunities with a focus on engagement, capacity building, inclusion, belonging, sector development and support*

Council Youth Services pivoted to online delivery in response to COVID-19 restrictions. Highlights from the September 2021 Quarter include:

- *Rainbow League* and *Qmunity* program continued to provide support, education and social opportunities for young people who identify as Lesbian, Gay, Bisexual, Trans, Intersex, Queer (LGBTIQ) or questioning.
- *Create* provided the opportunity for young people to participate in costume design and set design.
- *Acting Up* provided online drama and theatre performance skills and games.
- *Guitar 101* with half an hour guitar lessons.
- *Team Ignite* participants developed a program for local band *Hockey Dad* live Q&A and skills workshops for Term 4 including guest presenters.
- *On stage ON:LINE* featured replays of local artists performing at Wollongong Youth Centre recorded in 2020 & early 2021.
- *Teenz Connect* involved online table top games, mindfulness and body movement.
- *Hang Out* online provided a virtual drop in space for young people to connect.

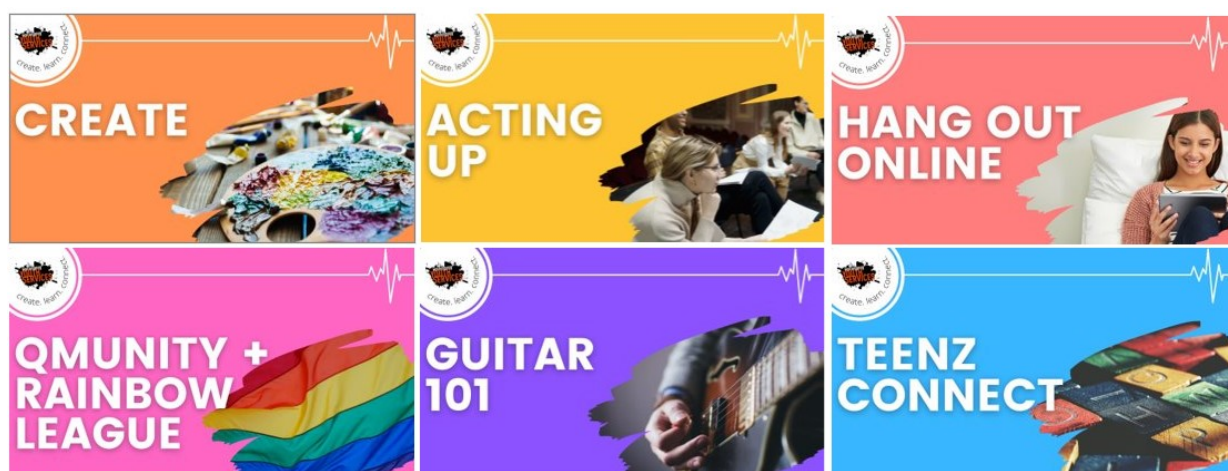
Wollongong Youth Services social media platforms have been used to provide young people with information throughout the pandemic. Daily posts have featured service providers, self-care activities and details about programs offered by Wollongong Youth Services. The platforms have also promoted the

## GOAL 5: WE HAVE A HEALTHY COMMUNITY IN A LIVEABLE CITY

information and referral service and The Frog Youth Services Directory to provide access to services during periods of isolation. A competition on the Instagram Page gave young people the opportunity to win one of five \$50 gift cards to share some joy during the lockdown period. This has also seen an increase in the followers for Youth Services Instagram page.

The *Creating Connection* grants program was implemented in response to the impact of the pandemic on young people. *Creating Connections* aligns with the *Connecting Neighbours* Small Grant Program approach. Student Representative Councils (SRCs) were invited to apply for grants of up to \$250 to fund an idea aimed at creating new connections/relationships, building resilience or improving young people's mental health.

Throughout the quarter, 502 young people participated in programs and services.



[IMAGE: Youth program tiles for online delivery]

### *Support the delivery of programs that provide social connection for frail aged people and their carers*

Staff continue to provide essential social support services throughout the quarter in accordance with Public Health Orders. Staff completed welfare checks on clients and carers, providing clients the opportunity to interact with the team and reduce their isolation.

Additional respite services provided for carers in distress included:

- Staff arranged for each client to receive a gift voucher, which was well received. Feedback from clients indicated they used the voucher to purchase items they would not normally buy such as chocolate and flowers to treat themselves.
- Planning is currently underway to celebrate Carers' Week and for recommencing the service in line with the easing of restrictions.

### *Manage Council's commercial businesses to maximise return at Corrimal, Bulli and Windang Tourist parks, Beaton Park Leisure Centre and Wollongong Memorial Gardens*

Throughout the quarter, Council's leisure centres and tourist parks have remained closed due to current Public Health Orders. While not open to the public, both facilities have utilised the time to ensure winter maintenance tasks were completed, supported by the addition of re-deployed staff from other Council areas.

Council has continued operating memorial gardens with limited customer contact. A number of key projects have been able to progress, including new areas dedicated to children, indigenous and Jewish communities at Kembla Grange, with designs of all areas well underway.

Investigations into live streaming chapel services are also underway, which will provide a significant uplift of service to the greater community.

### *Pursue Playground renewals in accordance with the Play Wollongong Strategy 2014-2024 and adopted*

Council continued to offer and maintain diverse and engaging play spaces across the city to create a healthy and safe living environment for the community.

Playground renewals currently in design and quotation phases include, Rae Crescent (Balgownie), Bulli Beach Reserve, Rube Hargrave Park (Clifton), Guest Park (Fairy Meadow), Cawley Park (Russell Vale), Wongawilli Playground, Green Park Reserve (Haywards Bay).

During the quarter, Cringila Hills Playground (Cringila), Barina Park (Primbee) and Wisemans Park (Gwynneville) were all opened to the public. These works are in line with Council's Infrastructure Delivery Program 2021-2022 and will see the investment of more than \$1.0M during the year to replace the current playgrounds with contemporary play equipment including accessible soft fall surfacing.

The new All Ages and Abilities Playground for Stuart Park North Wollongong continues in design and approvals design phase.



## GOAL 5: WE HAVE A HEALTHY COMMUNITY IN A LIVEABLE CITY



*[IMAGE: Playground improvement Facebook tile]*

### *Pursue the renewal and relocation of Beaton Park Tennis Courts in accordance with the Beaton Park Masterplan*

Community consultation for the draft concept plan for Beaton Park Tennis Courts and Beaton Park Masterplan closed early September. Following community feedback, a final concept plan will be developed.

This quarter, Council received confirmation of successful applications for funding through The Greater Cities Sports Facility Fund for \$1.0M with a further \$1.1M confirmed with Tennis NSW this quarter.

### *Relocate and enhance the Cringila Hills Playground*

Community can now enjoy the new playground facilities at Cringila Hills, following consultation and engagement with students from Cringila and the southern suburbs schools in the design phase.

The new playground incorporating all ages and all abilities features was completed and opened to the public in August. The playground features both artwork prepared by local school students with a steelworks theme and a Frog sculpture painted by local indigenous artists.

The Playground was opened to the public in August 2021.



## GOAL 5: WE HAVE A HEALTHY COMMUNITY IN A LIVEABLE CITY

### *Implement the Beach and Foreshore Access Strategy 2019-2028*

Swim season opened during this quarter and in readiness, Council has again deployed beach matting at Thirroul and Austinmer beaches for the 2021-2022 season.

The design of access ramps at priority locations including Austinmer, Port Kembla and North Wollongong are continuing to progress with construction now identified in future Infrastructure Delivery Programs.

During the quarter, adult lift and change facilities were constructed at Port Kembla beach and pool, this project was completed late September.



*[IMAGE: Beach matting at Austinmer Beach]*

### *Implement actions from the Port Kembla 2505 Revitalisation Strategy in accordance with the strategy implementation plan*

Over the last quarter, Council has continued to deliver against the Port Kembla 2505 Revitalisation Plan. Pop-up cycleways have been constructed along Military Road along with footpath and kerb ramp improvements; connecting the harbour, train station, town centre and foreshore creating safe and active transport connections for the community.

The upgrades of the amenities at Port Kembla Pool and beach are nearing completion and include a change area which will provide people with high support needs and their carers with the space and specialised equipment they need to enjoy Port Kembla Pool and beach.

Detail design for Stage 1 delivery of the King George V Oval Masterplan has commenced. Investigations to support the design and construction of the Fisherman's Beach Access Ramp is underway.



*[IMAGE: Port Kembla Pool]*

### *Develop and distribute community awareness raising materials that detail owner responsibilities around companion animal management in public places.*

The upgrading of 'Dogs on Beaches' signage continued throughout this quarter, with new and upgraded signage being programmed at the following locations:

- McCauley's Beach
- Sandon Point Beach
- MM and Fisherman's Beach

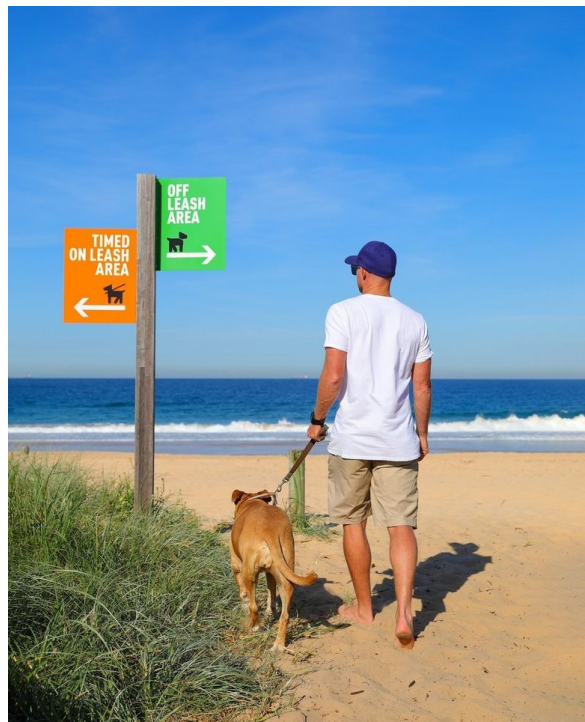
Installation of the upgraded signage at these beaches is expected prior to Christmas 2021.

## GOAL 5: WE HAVE A HEALTHY COMMUNITY IN A LIVEABLE CITY

The Tiered Beach Patrol Program was impacted by the COVID-19 lockdown and restrictions through this period with proactive on-beach patrols recommencing in September.

During this quarter 108 beach patrols were completed with one Penalty Notice and one Written Warning being issued for companion animal offences.

Throughout the quarter, planning of key Policy messages relating to on-beach behaviour and zone usage commenced with a communications plan being developed that includes social media and radio messaging across the summer months.



*[IMAGE: Off Leash signage]*

### *Prepare designs for stage 1 construction (realignment) of the outdoor netball courts at Fred Finch Park*

During this quarter, Council has progressed detailed design of 34 external netball courts. The design was created in consultation with Netball NSW and Netball Illawarra.

In line with the \$1.0M funding grant from the NSW Government's Greater Cities grant program, Stage 1 (incorporating 16 courts), will proceed to construction in January 2022.

## GOAL 5: WE HAVE A HEALTHY COMMUNITY IN A LIVEABLE CITY

### *Deliver Community Transport Services across Wollongong and Shellharbour Local Government Areas to connect older people to social and recreational activities*

This quarter, community transport services continued to provide essential services to our customers, such as medical appointments, shopping and vaccinations, in line with the COVID-19 public health order.

The contribution of volunteers has been instrumental during this challenging time. During this quarter Council received a total of 227 referrals and accepted 163 eligible customers.

Feedback from the users of the service will be sought, this information will assist Council in the re-establishment of the services provided.

### *Coordinate the refurbishment of community facilities, in partnership with licensees and community groups, as identified in the capital works and maintenance programs*

This quarter saw the completion of accessible parking and ramp at Kembla Heights Community Hall, works nearing completion at Port Kembla Community Centre (Stage 1) kitchen.

There are several projects currently in design phase, these include: Kembla Heights Community Hall, Otford Community Centre, Corrimal Preschool kitchen/laundry, Balgownie Village Community Centre kitchen and access, Bulli Community Centre kitchenette.

The Bulli Senior Citizens' Centre/Bulli Preschool roof replacement is scheduled to commence in late 2021.

#### *Performance Measures Q1 2021-2022*

- Community Transport trips\* | 2,920 (Q1 2020-2021 –4,304)
- Direct-Run District Level Community Facilities visitation\* | 540 (Q1 2020-2021 – 11,759)
- Utilisation of Direct-Run District Level Community Facilities\* | 63 Hours (Q1 2020-2021 – 3,132)
- Social Support hours of service\* | 649 Hours (Q1 2020-2021 – 1,204)
- Total Visits commercial heated pools: Corrimal\* | 0 (Q1 2020-2021 –13,323)
- Total Visits commercial heated pools: Dapto\* | 0 (Q1 2020-2021 –5,943)
- Utilisation/visitation at pools\* | 0 (Q1 2020-2021 – 20,060)
- Utilisation/visitation at beaches | 53,915 (Q1 2020-2021 – 37,060)

\* Impacted by COVID-19



# GOAL 6: WE HAVE AFFORDABLE AND ACCESSIBLE TRANSPORT

*Collaborate with partners to fund and deliver a suite of education, information and infrastructure programs that improve cycling participation through improvements to infrastructure, amenity and safety*

Council partnered with Ride Nation to deliver cycling related education programs and events. Council, with the support of the NSW Government, have significantly increased investment in cycling within the Infrastructure Delivery Program.

Council was successful in gaining UCI legacy grant funding for its wayfinding signage project, officers will collaborate with the Illawarra Bicycle Users Groups (IBUG) for delivery prior to the UCI Road World Championship 2022.

Construction of pop-up cycleways is mostly complete, under their respective grant programs.



*[IMAGE: Pop up Cycleway Kembla Street]*



## GOAL 6: WE HAVE AFFORDABLE AND ACCESSIBLE TRANSPORT

Council has received \$800K under the NSW Active Transport Program, towards delivering the Grand Pacific Walk shared pathway at Clifton.

Council has successfully delivered over \$540K of Federal Local Road and Community Infrastructure (LCRI) program funded shared user path (SUP) projects at Ursula Road and Cordeaux Road. \$1.2M of NSW Public Spaces grant has been assigned to the Fairy Creek Masterplans Shared User Path network.

Applications have been lodged for approximately. \$2.0M in NSW Government funding for the Princes Highway, Memorial Drive to Bourke Street, Fairy Meadow, and similar SUP projects.

Council is developing a suite of ready to construct shared user paths in collaboration with Transport for NSW, to seek future funding. These designs are almost complete.

Council is about to commence a review of the share the path user behaviour campaign, in collaboration with riding partners and Illawarra Shoalhaven Council officers.



*[IMAGE: Legacy Program Projects]*

## GOAL 6: WE HAVE AFFORDABLE AND ACCESSIBLE TRANSPORT

### *Deliver the asset renewal program for active transport*

The upgrade of footpath along the lower Crown Street commenced during the quarter and is well underway.

This project will be completed in two phases, with Stage 1 having started mid-September extending to upgrades to the south side of lower Crown Street between Kembla Street and Corrimal Street.

Stage 1 is expected to be completed by the end of the year, depending on weather conditions.

Stage 2 of the improvements will involve works along the north side of Lower Crown Street from Kembla Street to Corrimal Street. As part of stage 2, there will also be a grade pedestrian crossing near Ethel Hayton Walkway to improve community safety.



*[IMAGE: Lower Crown Street - South Side]*

### *Develop and implement a best-practice active transport data collection and evaluation program*

The 2021 Wollongong Local Government Cycling Participation Survey has been completed and is now available to the community on Council's website. A fixed counter has been installed on the Smith Street pilot cycleway, to monitor the usage of the cycleway. A contract for three permanent counters has been accepted.

A trial for an artificial intelligence (AI) driven video survey will commence late October on the Blue Mile at the tramway cutting. An artificial intelligence trial using cameras and smart sensors and devices will survey how pedestrians and cyclists will share the space at the tramway cutting on the Blue Mile. The data, which is collected anonymously, will help Council understand how pedestrians and cyclists interact along this popular location.

Further utilisation surveys are currently being programmed and likely to commence in November through to May 2022. This data will inform future projects and evaluate recent installations.

## GOAL 6: WE HAVE AFFORDABLE AND ACCESSIBLE TRANSPORT

### *Deliver the asset renewal program for active transport*

Footpath and shared path renewal budgets within the Infrastructure Delivery Program have been fully allocated to projects for the four years of the program out to 2024-2025. All scopes for the 2021-2022 have been prepared and submitted.

Progress of design and construction for footpaths over the period resulted in six designs currently underway (including new designs), two construction projects commenced.

Progress of design and construction for shared pathways over the period with two new designs and four designs underway.



*[IMAGE: Footpath upgrade in Coledale]*



## GOAL 6: WE HAVE AFFORDABLE AND ACCESSIBLE TRANSPORT

### *Deliver the road resurfacing and reconstruction program*

During the quarter, progress of design and construction of road works projects included: three new designs, six designs underway, three designs handed over, four construction projects commenced, four construction projects underway and 10 construction projects completed.

The roadworks program in the Infrastructure Delivery Program has been fully allocated with projects over the four years to 2024-2025.



*[IMAGE: Road work at Dapto]*

## GOAL 6: WE HAVE AFFORDABLE AND ACCESSIBLE TRANSPORT

### *Implement footpath and cycleway improvement programs*

Council has developed a prioritisation process to assist in the allocation of funds to footpath and cycleway improvements.

With funding from NSW and Commonwealth Governments, Council has committed to a \$4.0M spend on new footpaths (\$700K from NSW and Commonwealth partnerships) and \$5.6M on new cycling routes (\$2.57M from NSW and Commonwealth partnerships).

This highlights the increasing alignment of Council strategic direction with other levels of Government and a combined vision on improving liveability of the community through improved pedestrian and cyclist access and amenity.



*[IMAGE: Cycleway improvement]*

### *Performance Measures Q1 2021-2022*

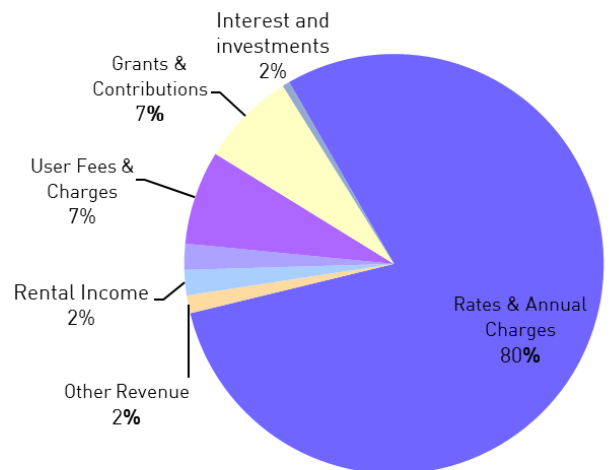
- Delivery of Council's Capital Program | 15% (Q1 2020-2021 – 18%)



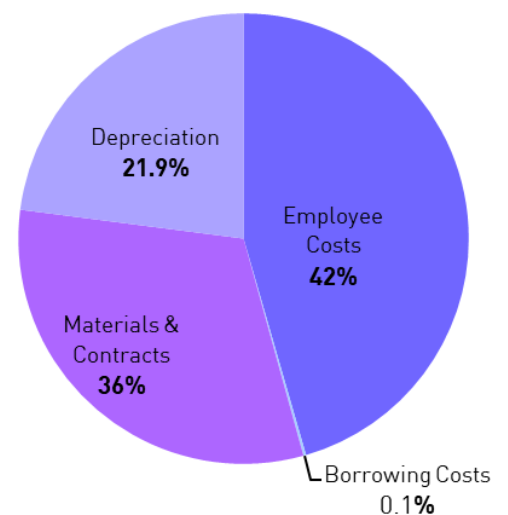
# How we performed against our budgets

## Budget 2021-2022

Income Type (\$'M)	YTD Actual	Proposed budget
Rates & Annual Charges	51.1	216.8
Other Revenue	0.9	5.8
Rental Income	1.3	6.4
Profit on disposal of Assets	1.3	0.9
Grants & Contributions	4.7	20.1
User Fees & Charges	4.7	24.6
Interest & Investments	0.4	2.0
<b>Total</b>	<b>64.2</b>	<b>276.5</b>



Expense Type (\$'M)	YTD Actual	Proposed budget
Employee		
Costs less Internal Charges	29.8	125.8
Borrowing Costs	0.1	0.4
Materials & Contracts	20.5	105.5
Depreciation	15.0	65.0
Loss on Disposal of Assets		
<b>Total</b>	<b>65.4</b>	<b>296.8</b>



# Report of Chief Financial Officer

The September Quarterly Review is the first review of the 2021-2022 Operational Plan adopted in June 2021. The revised projections encompass a range of changes that impact on the Operating Result, although do not directly impact on the Funds Result, that reflects Council's underlying financial capacity, which has a proposed improvement of \$0.2M. The proposed changes stem from a broad spectrum of sources that include the resurgence of COVID-19 restrictions during this quarter, the flow on of the finalisation of last year's financial results, the progress in planning for UCI cycling event and some changes in accounting treatment.

The resurgence of COVID-19 during this quarter has presented significant social and economic challenges for our community. During August, Council resolved to provide a range of relief measures to alleviate some of this impact. These measures included a range of assistance for impacted rate payers, businesses, community organisations, creative community and tenants of Council owned properties with a total value of \$1.96M that is supported from Strategic Projects internally restricted cash.

COVID-19 has also negatively impacted Council's operations with significant reduction in some revenue streams including Tourist Parks, Leisure Centres and parking during this quarter. It is expected that these impacts will continue at varying levels of severity through the anticipated recovery period. It is also expected that Council will need to provide additional support to the way its services are delivered to provide for the safety of our community and employees. Based on current knowledge and assumptions on expected severity and duration of these impacts, the revised projections include the proposed introduction of a centrally held contingency of \$7.06M that would be supported from Strategic Projects internally restricted cash. The effectiveness of this provision will be carefully monitored, reassessed and reported throughout the year to confirm the adequacy of this provision for COVID-19. It was pleasing to note in finalising the 2020-2021 reporting period that internal borrowings from the Property Development restricted asset and Available Funds used to provide for COVID-19 in that year had been repaid and this allowed for the removal of the targeted \$2.0M savings program that was anticipated to provide for this repayment.

This review includes the proposed reintroduction of budget into 2021-2022 financial forecasts for a range of projects, including Supporting Document Projects that were progressing at 30 June 2021 and are to be further progressed in the current year. The proposed additional operational expenditure of \$1.87M is funded by \$1.36M from restricted cash (Grants, Contributions and Internally Restricted Assets). While the progress of individual projects is assessed each quarter and adjustments made to reflect the expected completion period and cost, there is a degree of variation due to external factors that impact on the ability to fully complete all these projects. To recognise this issue from a budget perspective, the budget includes a negative provision (negative expenditure and income budget) for works that may remain in progress at the end of this financial year. A more detailed review at project level will be carried out through the Strategic Planning Cycle process that will be highlighted in the December Quarterly Review.

## Report of Chief Financial Officer

Planning for the UCI event in September 2022 has now reached a sufficient level of maturity and detail to support the introduction of a budget to support this initiative. The current projections include the proposed introduction of \$1.0M in expenditure in 2021-2022 that is supported from Strategic Projects internally restricted cash and was earmarked for this purpose when Council initially embarked on seeking to secure this event for our city. It is also proposed that a further \$0.5M be provided in 2022-2023 from Strategic Projects internally restricted cash for completion of preparation and activities directly associated with this event. In addition, the delivery of the UCI event will be complemented by existing programs and resources that will support the event and its legacy.

The revised estimates include the reclassification of \$0.8M of capital budget to operational to support building works that are not considered to be of a capital nature within accounting definition and recognise the change in the way information technology services are now sourced. The estimates also include the removal of capital contingency budget of \$2.0M that, based on updated estimates, is not required to meet the current Delivery Program.

Other significant changes during the quarter include the recognition of the sale of a parcel of land with proceeds of \$0.9M proposed to be transferred to Strategic Projects internally restricted cash.

The following table and comments provide a summary view of the proposed variations and forecast for 2021-2022 based on adjustments required from the prior year, year to date performance and anticipated results to June 2022.

Table 1

FORECAST POSITION	Original Budget	Current Budget	Proposed Budget	YTD Actual	Proposed Variation
	\$M	\$M	\$M	\$M	\$M
KEY MOVEMENTS	July	September	September	September	Proposed Variation
Operating Revenue	281.9	280.9	276.5	64.2	(4.4)
Operating Costs	(291.1)	(291.8)	(296.8)	(65.4)	(5.1)
<b>Operating Result [Pre Capital]</b>	<b>(9.2)</b>	<b>(10.9)</b>	<b>(20.3)</b>	<b>(1.2)</b>	<b>(9.4)</b>
Capital Grants & Contributions	32.1	32.1	36.8	6.4	4.7
<b>Operating Result</b>	<b>22.9</b>	<b>21.2</b>	<b>16.5</b>	<b>5.2</b>	<b>(4.7)</b>
<b>Funds Available from Operations</b>	<b>58.5</b>	<b>58.5</b>	<b>55.8</b>	<b>11.6</b>	<b>(2.7)</b>
<b>Capital Works</b>	<b>107.1</b>	<b>107.1</b>	<b>112.3</b>	<b>16.8</b>	<b>5.2</b>
<b>Contributed Assets</b>	<b>8.4</b>	<b>8.4</b>	<b>8.4</b>	<b>-</b>	<b>-</b>
Transfer to Restricted Cash	1.9	1.9	2.8	0.4	0.9
Borrowings Repaid	5.5	5.5	5.5	1.2	-
Funded from:					
- Operational Funds	60.9	60.9	57.1	9.3	(3.8)
- Other Funding	54.6	54.6	63.6	7.5	9.0
<b>Total Funds Surplus/(Deficit)</b>	<b>(9.7)</b>	<b>(9.7)</b>	<b>(9.6)</b>	<b>0.7</b>	<b>0.2</b>

**Note:** The Operating Result [pre capital] deterioration of \$1.7M compared to Original Budget is due to the introduction of COVID-19 measures adopted by Council on 4 August 2021 for the current year. These are supported from SPRA and hence do not impact on Funds Available from Operations or Funds Reserve.

### OPERATING RESULT [pre capital]

The proposed Operating Deficit [pre capital] of \$20.3M represents a deterioration of \$9.4M, against a current budgeted deficit of \$10.9M, that is made up of both funded and cash variations. While a deficit budget is not in line with Council's Financial Strategy (to achieve a small surplus budget), as the current deficit has been funded from prior year surpluses it does not impact Council's long term financial sustainability. The estimated deficit result in the original budget was due to the early payment of this year's Financial Assistance Grant in the prior period and the current budget being further impacted by the introduction of the COVID-19 relief package in August.

The major variations proposed in this review are summarised broadly below with further details provided through this report. Favourable variations are identified as (F) and Unfavourable as (U):

#### Non-Funds Variations (no Fund impact) \$9.6M (U)

• Introduction of provision for COVID-19 second wave impacts (SPRA funded)	\$7.1M (U)
• Removal of planned post first wave COVID-19 savings target	\$2.0M (U)
• Introduction of projects in progress at end of last financial year (funded)	\$0.9M (U)
• Waste Facility remediation	\$1.6M (F)
• Property sale (offset by proposed transfer to restricted cash)	\$0.9M (F)
• Domestic Waste Levy (offset by transfer to restricted cash)	\$0.9M (F)
• Investment revenues (offset by lower transfer to restricted cash)	\$0.4M (U)
• Introduction of UCI operational expenses (offset by transfer from SPRA)	\$1.0M (U)
• Introduction of new funded projects	\$0.8M (U)
• Transfer/reclassification from capital to operational	\$0.8M (U)

#### Funds Variations \$0.2M (F)

• Financial Assistance Grant	\$0.7M (F)
• Lease Income – childcare centres	\$0.2M (F)
• Investment Revenues	\$0.6M (U)
• Various Other	\$0.1M (U)

### OPERATING RESULT

The proposed Operating Result surplus of \$16.5M indicates a deterioration of \$4.7M compared to current budget that includes the above variations that are partially offset by an increase in capital income of \$4.7M for developer contributions of \$1.3M and capital grants from Greater Cities and Public Space Programs of \$2.0M and \$1.4M respectively.

### CAPITAL PROGRAM

During this quarter, the capital budget expenditure projections were increased by \$7.2M through monthly adjustments that were fully offset by funding from restricted cash and have been reported for approval by Council through the monthly reporting process. The increase in capital expenditure budget has been offset by the proposed reclassification of \$0.8M as operational expenditure that relates to building maintenance associated works and information technology services and the reduction in capital contingency budget of \$2.0M. The capital budget contingency has been identified as surplus to this financial year as a result of a significant increase in the number of and amount of Federal and State Government funding introduced as part of the economic stimulus funding in response to the COVID-19 pandemic. This significant increase in funding

and the capital projects they enable has created resource demands in excess of Council's capacity to deliver within the current financial year.

## FUNDS RESULT

The Current Budget deficit for Total Funds Result (annual movement in Available Funds) of \$9.7M has been revised to a deficit of \$9.6M. The slight improvement is attributed to an increase in the Financial Assistance Grant of \$0.7M that is largely due to a retrospective indexation change and the apportionment of the early payment and recognition of childcare lease income that is offset by the net decrease in investment earnings.

Table 2

CASH, INVESTMENTS & AVAILABLE FUNDS				
	Actual 2020/21	Original Budget 2021/22	September QR 2021/22	Actual Ytd September 2021
	\$M	\$M	\$M	\$M
Total Cash and Investments	170.9	105.5	127.4	187.4
Attributed to:				
External Restrictions				
Developer Contributions	38.7	32.3	32.0	39.3
Specific Purpose Unexpended Grants	9.8	-	4.3	8.7
Special Rates Levy City Centre	0.3	0.3	0.3	0.4
Unexpended Loans	1.2	1.2	1.2	1.2
Domestic Waste Management	10.7	10.7	11.8	10.7
Private Subsidies	5.4	4.6	3.8	5.5
Housing Affordability	9.6	9.7	9.6	9.6
Stormwater Management Charge	2.2	1.7	1.9	2.5
Total External Restrictions	78.088	59.9	64.9	78.0
Internal Restrictions				
Property Investment Fund	9.4	4.3	9.2	9.4
Strategic Projects	46.6	22.8	26.8	45.6
Sports Priority program	0.9	0.3	0.3	1.0
City Parking strategy	1.1	0.8	1.0	1.1
MacCabe Park Development	1.6	1.7	1.7	1.6
Darcy Wentworth Park	0.2	0.2	0.2	0.2
Waste Disposal Facility	3.4	3.3	4.2	3.8
West Dapto additional rates	7.0	7.7	7.9	7.2
Natural Areas	0.2	0.2	0.2	0.2
Lake Illawarra Management Fund	0.4	0.3	0.4	0.4
Total Internal Restrictions	70.7	41.7	52.0	70.6
CivicRisk Investment	3.2			
Available Cash	18.9	3.9	10.5	38.8
Net Payable & Receivables	4.5	9.2	4.6	(11.5)
Payables	(26.6)	(26.2)	(26.6)	(19.3)
Receivables	21.9	24.5	31.2	3.8
Other	9.3	10.9		3.9
Available Funds	23.4	13.1	15.0	27.3



## COVID-19

The impacts of the resurgence of COVID-19 have had a clear impact on some income and, to a lesser extent, expenditure streams during this quarter. The continuation and direction of these trends is difficult to assess at this time due to the changing external environment as vaccination levels increase and the Road Map for COVID-19 recovery is developed and refined by the State Government. This is further compounded by uncertainty of how our community may respond to this.

An assessment has been made on potential impacts for the remainder of this financial year based on actual impacts to key Services to the end of September, a series of assumptions on how these impacts may take shape over each of the next three quarters of 2021-2022 based on the preliminary Road Map and our experience during the first COVID-19 wave last year.

From an income perspective, the most significant variations have been in Tourist Parks that have had limited occupancy during the first quarter and Leisure Centres that have effectively been closed during this time. Tourist Park projections assume that occupancy rates will start to improve during the December Quarter and will return to similar levels as previous years for the remaining two quarters. In terms of Leisure Centres, while a recovery in the latter part of the year is assumed, this is expected to mirror the cautious approach taken by our community during the last recovery. Increased expenditure is mainly focused on additional resources for maintaining a safe environment and includes additional resources such as pool marshals. The following table provides a summary of the net anticipated financial impacts on a range of key Service areas based on these assumptions. These projections have been used to inform the recommendation for the creation of a central contingency of \$7.06M.

The impact of the second wave of COVID-19 remains extremely volatile and the position will need to be carefully monitored, assessed and reported throughout the year to determine the adequacy of the proposed provision for COVID-19.

Estimated Impact COVID-19 2021-22 Financial Year			
Service	Revenue	Expenses	Nett Estimated Impact
	\$M	\$M	\$M
Tourist Parks	1.5	(0.5)	1.0
Aquatic Services	0.7	1.1	1.8
Leisure Services	1.8	(0.3)	1.5
Transport	0.5	(0.1)	0.4
Parks & Sportsfields	0.3		0.3
Property Services	0.5	(0.0)	0.5
Libraries	0.0	(0.1)	(0.1)
Community Facilities	0.4		0.4
Integrated Customer Service	0.0	0.2	0.2
Regulatory Control	0.5	(0.1)	0.4
General Contingency	0.0	0.8	0.8
<b>Total</b>	<b>6.1</b>	<b>0.9</b>	<b>7.1</b>

## Supporting Documents

The following table shows the proposed Supporting Documents projects budget after allowing for the reintroduction of works in progress at 30 June 2021. The addition of projects in progress to the 2021-2022 forecasts in addition to the existing range of projects, will create an ambitious target and it is recognised that there may be significant challenge organisationally for these projects to be delivered in full in the current reporting period. These will need to be monitored on an ongoing basis and, where required, budget changes may be considered through the 2022-2023 Strategic Planning Cycle and December Quarterly Review.

Table 3

Supporting Documents - Planning Studies & Investigations					
Service & Project	2021/22 Current Budget \$'000	2021/22 Proposed Budget \$'000	2022/23 Proposed Budget \$'000	2023/24 Proposed Budget \$'000	2024/25 Proposed Budget \$'000
<b>Corporate Strategy</b>	<b>79</b>	<b>79</b>	<b>237</b>	<b>412</b>	<b>603</b>
Centralised Studies & Plans	14	14	237	412	526
Community Strategic Plan Review	65	65			77
<b>Infrastructure Planning &amp; Support</b>	<b>156</b>	<b>156</b>	<b>156</b>	<b>0</b>	<b>0</b>
Management of Councils Water Supply & Waterwaste Infrastructure	156	156	156		
<b>Land Use Planning</b>	<b>930</b>	<b>1,001</b>	<b>617</b>	<b>102</b>	<b>2</b>
West Dapto Review			73		
West Dapto Flood Risk Review	39	100			
West Dapto Review Structure Plan		4			
West Dapto Review Water Cycle Masterplan	25	25	50		
Tourism Accommodation Review Planning Controls	30	30			
Industrial Land Planning Controls Review	30	30	30		
Heritage Asset Management Strategy	18	18			
City Centre Planning Review	40	40			
City Wide LEP Review			100	100	
Development of Crown Land Plans of Management	123	123	90		
Landscape development plan for West Dapto - for riparian cor	120	50	70		
Sandon Point Interpretive Signage & Indigenous Art Consultant	23	29	0		
Sandon Point Interpretive Signage & Indigenous Art	2	2	2	2	2
Battery Park, Smiths Hill & Flagstaff Hill Forts Heritage Co			120		
LGA Wide Retail Centres Study	130	130	0		
Review Riparian Corridor Management Study & Policy	50	50	52		
West Dapto Open Space and Community Facilities Needs Assess		70	30		
Western Sydney Development Impacts Study	150	150			
Review Planning Controls - Wilga St, Corrimal	150	150			
<b>Stormwater Services</b>	<b>1,093</b>	<b>1,053</b>	<b>767</b>	<b>569</b>	<b>350</b>
Floodplain Management Studies	452	336	757	569	350
Review of Towradgi Creek FRMS	30	43			
Review of Hewitts Creek FRMS		32			
Review of Allans Creek FRMS	62	91			
Review of Fairy Cabbage Creeks FRMS	99	100			
Investigation of Flood Mitigation Options	35	35			
Community Education	25	25			
DCP Review	30	30			
FLIA Automation	50	50			
Review of Duck Creek FRMS	50	60	10		
Review of Collins Creek FRMS	90	100			
Review of Wollongong City FRMS	50	70			
Review of Brooks Creek FRMS	40	40			
Review of Minnegang Creek FRMS	40	40			
Review of Kully Bay FRMS	40				
<b>Environmental Services</b>	<b>296</b>	<b>326</b>	<b>489</b>	<b>471</b>	<b>0</b>
Biodiversity Strategy	71	89			
City Beach Dune Contamination Management	21	25			
Climate Change Risk Assessment & Adaptation Plan	30	30			
Climate Change Mitigation Plan Implementation		7			
Coastal Management Program for the Open Coast	99	99	464	471	
Prepare Subsequent Climate Change Mitigation Plan	75	75	26		
<b>Natural Area Management</b>	<b>25</b>	<b>25</b>	<b>26</b>	<b>26</b>	<b>27</b>
Vegetation Management Plans for High Priority Natural Areas	25	25	26	26	27

Table 3 (cont'd)

Supporting Documents - Planning Studies & Investigations					
Service & Project	2021/22 Current Budget \$'000	2021/22 Proposed Budget \$'000	2022/23 Proposed Budget \$'000	2023/24 Proposed Budget \$'000	2024/25 Proposed Budget \$'000
<b>Transport Services</b>	<b>597</b>	<b>839</b>	<b>65</b>	<b>86</b>	<b>15</b>
Accessible Car Parking and Bus Stops audit	22	22			
Access and Movement Strategy Review	125	200			
City Centre Parking Surveys - EMS Report	69	69		71	
Foreshore Parking Strategy		4			
Integrated Transport Strategy	50	50	50		
City Centre Parking Strategy		54			
Bellambi Foreshore Precinct Plan	122	211			
Wollongong LGA Feasibility Studies	8	8	15	15	15
Lake Illawarra Shared Path Masterplan	100	110			
Towradgi Creek Shared Path Feasibility Investigations	46	56			
Bald Hill to Stanwell Park Pathway Feasibility	25	25			
Pedestrian Bridge Thurston Av - Feasibility Study	30	30			
<b>Community Facilities</b>	<b>0</b>	<b>16</b>	<b>0</b>	<b>0</b>	<b>0</b>
Facilities Planning Development		16			
<b>Cultural Services</b>	<b>0</b>	<b>0</b>	<b>120</b>	<b>0</b>	<b>0</b>
Art Gallery 2nd Entrance Design			120		
<b>Aquatic Services</b>	<b>100</b>	<b>100</b>	<b>0</b>	<b>0</b>	<b>0</b>
Community Recreation & Aquatic Centre Concept Plan West Dapto	80	80			
Coalcliff Surf Club Proposed Refurbishment Works - Feasibility	20	20			
<b>Botanic Garden and Annexes</b>	<b>0</b>	<b>9</b>	<b>0</b>	<b>0</b>	<b>60</b>
Mt Keira Summit Park	0	9			
Botanic Gardens Design Investigation for Asset Improvement					60
<b>Parks and Sportsfields</b>	<b>301</b>	<b>301</b>	<b>35</b>	<b>0</b>	<b>0</b>
Blue Mile Masterplan - update	46	46			
Fred Finch Park - Landscape Masterplan			35		
Hill 60 Tunnels Reopening- Detailed Concept Plans	150	150			
Illawarra Sports Stadium Extension - Arboriculture Impact A	15	15			
Feasibility Study Synthetic Football Pitch in Planning Area	50	50			
Barina Park Oval Investigative Studies	40	40			
<b>Property Services</b>	<b>0</b>	<b>52</b>	<b>0</b>	<b>0</b>	<b>0</b>
Bulli Showground Masterplan		52			
<b>Less: Contingency for projects reintroduced at September QR</b>		<b>(546)</b>			
<b>Total Expenditure *</b>	<b>3,576</b>	<b>3,412</b>	<b>2,511</b>	<b>1,666</b>	<b>1,057</b>
*Expenditure shown above is for full project cost. A number of projects are supported from external grant funds or internal restrictions					

## Long Term Financial Projections

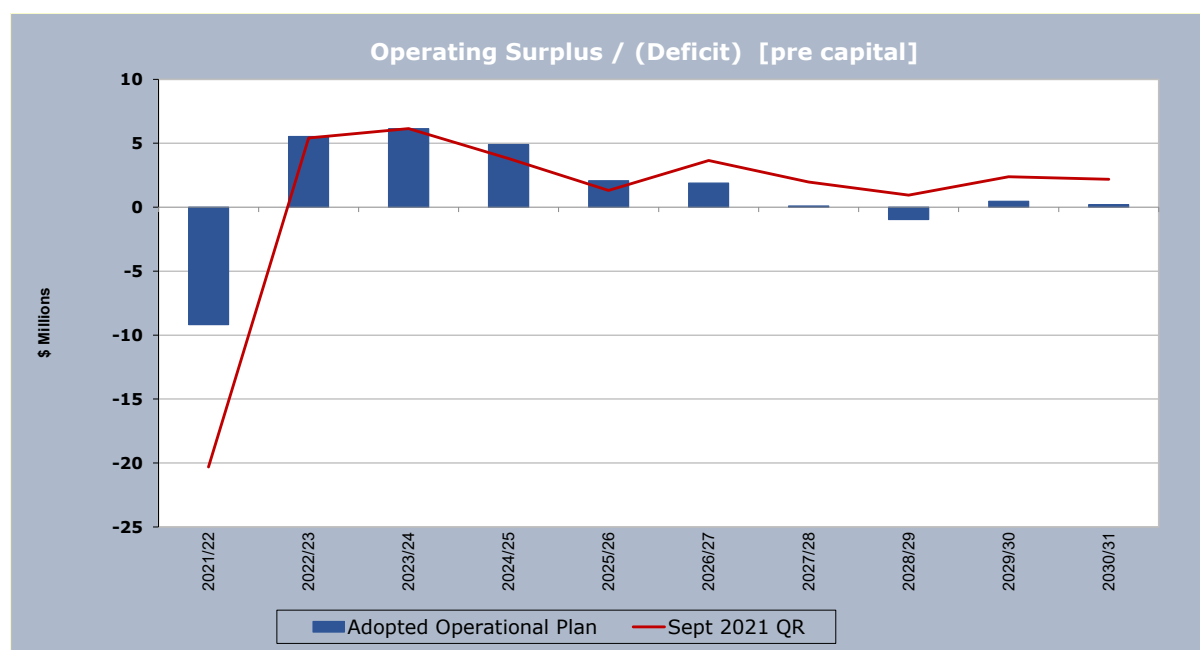
Council has a continuous budget process that revises the long term forecasts in line with quarterly changes and resets assumptions and indices annually or where new information leads to an immediate requirement to change the indices. The long term projections will be reviewed through the annual planning process in line with the Financial Strategy targets to reflect current information from both external sources and internal analysis as part of the commencement of the 2022-2023 annual Strategic Planning Cycle during the second quarter.

## Long Term Operating Surplus/(Deficit) [pre capital]

The Operating Result [pre capital] provides an indication of the long term viability of Council. In broad terms, a deficit from operations indicates that Council is not earning sufficient revenue to fund its ongoing operations (services) and continue to renew existing assets over the longer term. While this measure is important, it does include timing issues and impacts from specific transactions and operations which make it less accurate in demonstrating current performance. The Funds Available from Operations below is a more accurate indicator of current financial performance.

The deterioration in the 2021-2022 result has been discussed throughout this report, with the main impact being the introduction of the provision for COVID-19 second wave impacts of \$7.06M that is not considered to be recurrent at this time. There are also a number of other adjustments that are of a recurrent nature that have impacted on future years resulting in a slight improvement compared to the adopted budget. These include the non-cash reduction in the waste facility remediation provision of \$1.6M that is offset by an increase in expenditure for IT operational costs of \$0.3M and a preliminary decrease in investment income forecasts in the first four years to reflect market trends. These adjustments do not generally flow onto the Funds Result as they are of a non-cash nature, are supported by a corresponding decrease in capital for the IT adjustments or offset partially by application of restricted cash.

Table 4



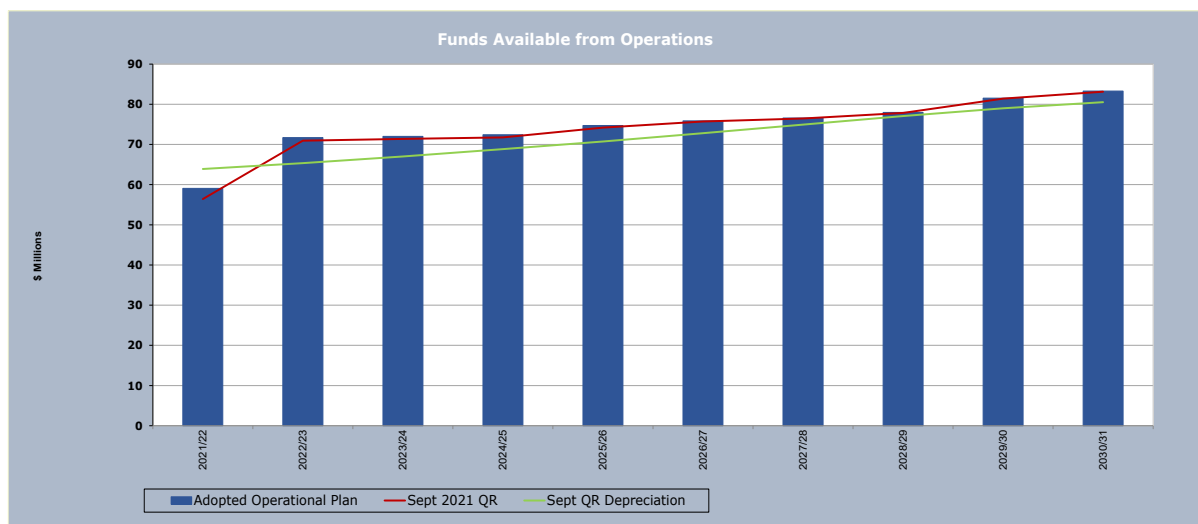
## Funds Available from Operations

The matching of Funds Available from Operations with Council's asset renewal target (currently depreciation over the long term) is a primary target of Council to provide for effective renewal of assets and growth in assets.

The following graph shows the forecast depreciation expenses compared to Funds Available from Operations. This indicator demonstrates the capacity to generate sufficient funds from operations to meet that level of asset renewal requirement. The graph currently shows Council slightly exceeding its target of providing Funds

from Operations equal to depreciation. Funding requirements and depreciation estimates will continue to be reviewed over time to ensure that forecast results are consistent with KPI targets.

**Table 5**



## Available Funds

Available Funds are the uncommitted funds of an organisation that assist in meeting the short term cash requirements, provide contingency for unexpected costs or loss of revenue and provide flexibility to take advantage of opportunities that may arise from time to time. Council's Financial Strategy has a target to achieve and maintain an Available Funds position between 3.5% and 5.5% of operational revenue [pre capital]. The target range for Available Funds at September 2021 is between \$9.6M and \$12.6M (lower range) and between \$15.2M and \$19.7M (upper range) over the life of the Long Term Financial Plan.

The revised forecast indicate that Council remains within the target range. It should be noted that this is an indicative position at a point in time and will be impacted by the review of the indices and underlying assumptions during the second quarter.

**Table 6**

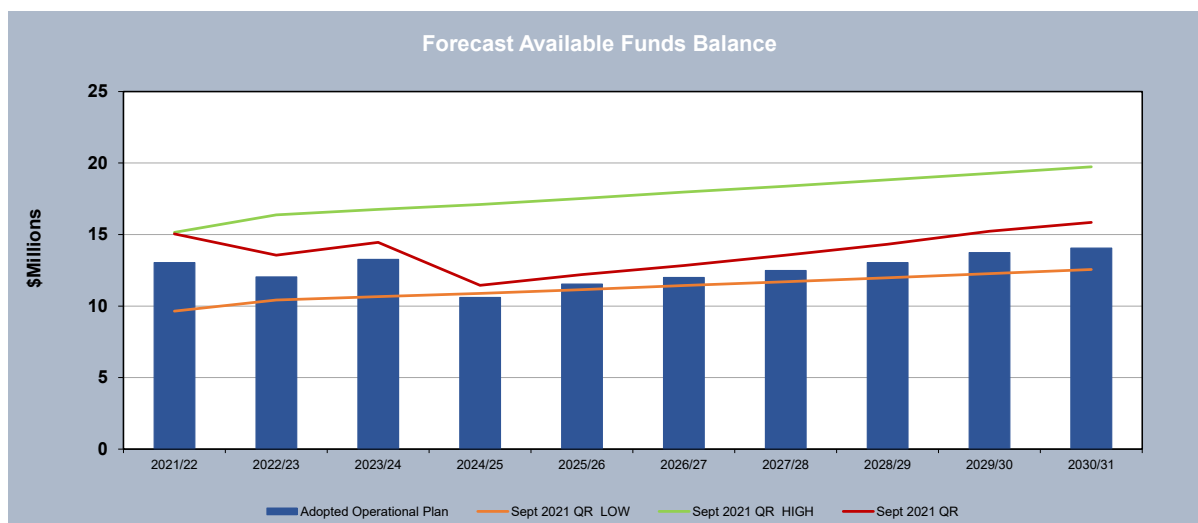




Table 7

WOLLONGONG CITY COUNCIL					
September 2021 Quarterly Review					
	Original Budget \$'000	Current Budget \$'000	Actual YTD \$'000	Variance \$'000	Working Budget \$'000
Income Statement					
<b>Income From Continuing Operations</b>					
<b>Revenue:</b>					
Rates and Annual Charges	215,858	215,858	51,073	924	216,782
User Charges and Fees	31,493	30,689	4,702	(6,089)	24,600
Interest and Investment Revenues	3,167	3,017	357	(988)	2,029
Other Revenues	5,737	5,737	880	41	5,778
Rental Income	6,326	6,260	1,254	99	6,359
Grants & Contributions provided for Operating Purposes	19,325	19,325	4,650	736	20,062
Grants & Contributions provided for Capital Purposes	32,091	32,091	6,427	4,748	36,838
Profit/Loss on Disposal of Assets	0	0	1,284	878	878
<b>Total Income from Continuing Operations</b>	<b>313,998</b>	<b>312,978</b>	<b>70,628</b>	<b>348</b>	<b>313,326</b>
<b>Expenses From Continuing Operations</b>					
Employee Costs	144,255	144,265	34,061	866	145,132
Borrowing Costs	1,954	1,954	124	(1,522)	432
Materials, Contracts & Other Expenses	101,873	102,553	21,082	5,328	107,881
Depreciation, Amortisation + Impairment	64,652	64,652	15,004	358	65,010
Internal Charges (labour)	(19,309)	(19,309)	(4,298)	0	(19,309)
Internal Charges (not labour)	(2,339)	(2,339)	(591)	0	(2,339)
<b>Total Expenses From Continuing Operations</b>	<b>291,087</b>	<b>291,777</b>	<b>65,383</b>	<b>5,029</b>	<b>296,806</b>
<b>Operating Result</b>	<b>22,911</b>	<b>21,201</b>	<b>5,245</b>	<b>(4,681)</b>	<b>16,520</b>
<b>Discontinued Operations</b>					
Net Profit/Loss from Discontinued Operations	0	0	0	0	0
<b>Net Operating Result for the Year</b>	<b>22,911</b>	<b>21,201</b>	<b>5,245</b>	<b>(4,681)</b>	<b>16,520</b>
<b>Operating Result [pre capital]</b>	<b>(9,180)</b>	<b>(10,890)</b>	<b>(1,182)</b>	<b>(9,429)</b>	<b>(20,319)</b>
<b>NET SURPLUS (DEFICIT) [Pre capital] %</b>	<b>7.3%</b>	<b>6.6%</b>	<b>7.4%</b>	<b>(1344.8%)</b>	<b>5.3%</b>
Funding Statement					
<b>Net Operating Result for the Year</b>	<b>22,911</b>	<b>21,201</b>	<b>5,245</b>	<b>(4,681)</b>	<b>16,520</b>
Add back:					
- Non-cash Operating Transactions	81,892	81,893	17,609	(1,981)	79,912
- Restricted cash used for operations	15,807	17,517	2,207	9,700	27,217
- Income transferred to Restricted Cash	(48,130)	(48,130)	(10,312)	(5,232)	(53,363)
- Payment of Right of Use Leases	0	0	(120)	(399)	(399)
- Payment of Accrued Leave Entitlements	(14,018)	(14,018)	(3,004)	(81)	(14,099)
- Payment of Carbon Contributions	0	0	0	0	0
Net Share Joint Venture using Equity Method	0	0	0	0	0
<b>Funds Available from Operations</b>	<b>58,462</b>	<b>58,463</b>	<b>11,625</b>	<b>(2,675)</b>	<b>55,787</b>
Borrowings repaid	(5,482)	(5,482)	(1,175)	0	(5,482)
Advances (made by) / repaid to Council	0	0	0	0	0
<b>Operational Funds Available for Capital Budget</b>	<b>52,980</b>	<b>52,981</b>	<b>10,450</b>	<b>(2,675)</b>	<b>50,305</b>
<b>CAPITAL BUDGET</b>					
Assets Acquired	(107,093)	(107,093)	(16,826)	(5,241)	(112,334)
Contributed Assets	(8,358)	(8,358)	0	0	(8,358)
Transfers to Restricted Cash	(1,854)	(1,854)	(437)	(925)	(2,779)
Funded From :-					
- Operational Funds	52,980	52,980	10,450	(2,674)	50,305
- Sale of Assets	1,854	1,854	1,404	925	2,779
- Internally Restricted Cash	8,675	8,675	723	(64)	8,611
- Borrowings	0	0	0	0	0
- Capital Grants	20,069	20,069	3,449	5,076	25,145
- Developer Contributions (Section 94)	13,035	13,035	1,889	3,058	16,093
- Other Externally Restricted Cash	0	0	6	0	0
- Other Capital Contributions	10,958	10,958	51	0	10,958
<b>TOTAL FUNDS SURPLUS / (DEFICIT)</b>	<b>(9,735)</b>	<b>(9,735)</b>	<b>711</b>	<b>156</b>	<b>(9,579)</b>

Table 8

MAJOR VARIATIONS PROPOSED \$'000s	Offsetting Items for Fund	Surplus	Deficit	Net by type
<b>REVENUES FROM ORDINARY ACTIVITIES</b>				
<b>Rates &amp; Annual Charges</b>				
Domestic Waste Levy	924			<b>924</b>
<b>User Charges &amp; Fees</b>				
COVID-19 introduction of central provision for second wave impact	(6,114)			
Waste Facility Operations	20			
City Strategy	5			<b>(6,089)</b>
<b>Investment Revenue</b>	(420)		(568)	<b>(988)</b>
<b>Other Revenue</b>				
Community Facilities - Lease Income		61		
City Strategy - West Dapto Planning	(48)			
Art Gallery	28			<b>41</b>
<b>Rental Income</b>				
Community Facilities - Lease Income	-	99		<b>99</b>
<b>EXPENSES FROM ORDINARY ACTIVITIES</b>				
<b>Employee Costs</b>				
COVID-19 central provision for second wave impact	123			
Projects reintroduced from 2020/21	(378)			<b>(866)</b>
<b>Materials, Contracts &amp; Other Expenses</b>				
COVID-19 central provision for second wave impact	(1,069)			
Reduce saving target for post COVID-19 first wave	(2,000)			
Introduction of budget for UCI initiative	(1,000)			
Introduction of new funded projects	(384)			
Community, Cultural & Economic Development offset S&W	328			
Capital Budget reclassified to Operational				
IT Cloud Based services	(600)			
Building & Footpath assets	(230)			
Project brought forward from 22-23			(14)	
Waste Facility Operations	(17)			
Update accounting treatment for leases	402			
Car Parks - correct error			(36)	
Projects reintroduced from 2020/21	(600)			
Other	16			<b>(5,328)</b>
<b>Depreciation</b>				
Update accounting treatment for leases	(358)			<b>(358)</b>
<b>Profit on Asset disposal</b>				
Sale of Land	878			<b>878</b>
<b>Grants &amp; Contribution - Operating</b>				
Financial Assistance Grant		655		
Salary Subsidy - Community Programs	30	27		
New grants	416			
Client Contributions	(366)			
Lake Illawarra MOU Contributions	(25)			<b>736</b>
<b>Operating Variation [pre capital]</b>	<b>(9,619)</b>	<b>842</b>	<b>(651)</b>	<b>(9,429)</b>

Table 8 (cont'd)

MAJOR VARIATIONS PROPOSED \$'000s	Offsetting Items for Fund	Surplus	Deficit	Net by type
<b>Capital Grants &amp; Contributions</b>				
Developer Contributions - City Wide	1,298			
Grant - Greater Cities	2,000			
Grant - Public Spaces Legacy Program	1,450			<b>4,748</b>
<b>Operating Variation [post capital]</b>	<b>(4,871)</b>	<b>842</b>	<b>(651)</b>	<b>(4,680)</b>
<b>FUNDING STATEMENT</b>				
<b>Non Cash Items</b>				
Profit on disposal	(878)			
Depreciation	358			
Borrowing Costs	(1,522)			
Employee Entitlements	61			<b>(1,981)</b>
<b>Restricted Cash Used for Operations</b>				
COVID-19 SPRA support for second wave impacts	7,060			
SPRA funding for UCI initiative	1,000			
Introduction of new funded projects	619			
Domestic Waste Services Charge	(42)			
Projects reintroduced from 2020/21	978			
Other	121		(36)	<b>9,700</b>
<b>Income Transferred to Restricted Cash</b>				
Domestic Waste Services Charge	(882)			
Capital Grants & Contributions	(4,748)			
Investment Income on Restricted Assets	420			
New grants & adjustments	(24)			<b>(5,232)</b>
<b>Payments of Rights of Use Leases</b>				
Update accounting treatment for leases	(399)			<b>(399)</b>
<b>Payment of Leave Entitlements</b>	<b>(81)</b>			<b>(81)</b>
<b>OPERATIONAL FUNDS AVAILABLE FOR CAPITAL</b>	<b>(2,830)</b>	<b>842</b>	<b>(687)</b>	<b>(2,674)</b>
<b>CAPITAL BUDGET</b>				
Increase in capital program	(7,240)			
External funding increased to capital	7,240			
Reduce contingency provision	2,000			
Works reclassified as operational - IT, Buildings & Footpaths	830			
Land Sale - sale proceeds	925			
Land sale - transfer of proceeds to SPRA	(925)			<b>2,830</b>
<b>TOTAL FUNDS SURPLUS/(DEFICIT)</b>	<b>0</b>	<b>842</b>	<b>(687)</b>	<b>156</b>

Table 9

CAPITAL PROJECT REPORT							
September 2021 Quarterly Review							
ASSET CLASS PROGRAMME	\$'000		\$'000		YTD EXPENDITURE	\$'000	
	CURRENT BUDGET		WORKING BUDGET			VARIATION	
	EXPENDITURE	OTHER FUNDING	EXPENDITURE	OTHER FUNDING		EXPENDITURE	OTHER FUNDING
Roads And Related Assets							
Traffic Facilities	2,663	(2,288)	3,353	(2,678)	294	690	(390)
Public Transport Facilities	335	0	315	0	23	(20)	0
Roadworks	13,330	(3,800)	14,280	(4,490)	3,114	950	(690)
Bridges, Boardwalks and Jetties	2,172	(117)	2,272	(217)	444	100	(100)
TOTAL Roads And Related Assets	18,500	(6,205)	20,220	(7,385)	3,875	1,720	(1,180)
West Dapto							
West Dapto Infrastructure Expansion	7,610	(7,610)	8,118	(8,118)	1,556	508	(508)
TOTAL West Dapto	7,610	(7,610)	8,118	(8,118)	1,556	508	(508)
Footpaths And Cycleways							
Footpaths	13,360	(7,573)	13,563	(8,055)	1,669	203	(483)
Cycle/Shared Paths	7,310	(5,252)	7,933	(5,643)	1,193	623	(391)
Commercial Centre Upgrades - Footpaths and Cycleways	4,060	(800)	4,080	(820)	931	20	(20)
TOTAL Footpaths And Cycleways	24,730	(13,624)	25,576	(14,518)	3,793	846	(894)
Carparks							
Carpark Construction/Formalising	385	(325)	610	(325)	90	225	0
Carpark Reconstruction or Upgrading	1,750	(500)	1,312	(187)	351	(438)	313
TOTAL Carparks	2,135	(825)	1,922	(512)	441	(213)	313
Stormwater And Floodplain Management							
Floodplain Management	2,695	(566)	2,595	(566)	81	(100)	0
Stormwater Management	5,570	0	6,270	0	888	700	0
Stormwater Treatment Devices	55	0	55	0	0	(0)	0
TOTAL Stormwater And Floodplain Management	8,320	(566)	8,920	(566)	969	600	0
Buildings							
Cultural Centres (IPAC, Gallery, Townhall)	700	0	700	0	127	0	0
Administration Buildings	2,965	0	2,435	0	371	(530)	0
Community Buildings	13,025	(2,783)	13,447	(2,783)	2,428	422	(0)
Public Facilities (Shelters, Toilets etc.)	440	(30)	490	(30)	33	50	0
TOTAL Buildings	17,130	(2,813)	17,072	(2,813)	2,960	(58)	(0)
Commercial Operations							
Tourist Park - Upgrades and Renewal	1,420	0	1,404	0	40	(16)	0
Crematorium/Cemetery - Upgrades and Renewal	115	0	131	0	14	16	0
Leisure Centres & RVGC	150	0	180	0	1	30	0
TOTAL Commercial Operations	1,685	0	1,715	0	55	30	0
Parks Gardens And Sportfields							
Play Facilities	1,888	(843)	1,888	(843)	25	(0)	0
Recreation Facilities	4,105	(3,850)	4,771	(4,135)	699	666	(285)
Sporting Facilities	3,180	(2,620)	6,153	(4,546)	405	2,973	(1,926)
TOTAL Parks Gardens And Sportfields	9,173	(7,313)	12,813	(9,524)	1,130	3,640	(2,211)

Table 9 (cont'd)

CAPITAL PROJECT REPORT							
September 2021 Quarterly Review							
ASSET CLASS PROGRAMME	\$'000		\$'000		YTD EXPENDITURE	\$'000	
	CURRENT BUDGET		WORKING BUDGET			VARIATION	
	EXPENDITURE	OTHER FUNDING	EXPENDITURE	OTHER FUNDING		EXPENDITURE	OTHER FUNDING
Beaches And Pools							
Beach Facilities	750	(500)	550	(500)	18	(200)	(0)
Rock/Tidal Pools	350	0	350	0	19	(0)	0
Treated Water Pools	2,770	0	2,002	(32)	232	(768)	(32)
TOTAL Beaches And Pools	3,870	(500)	2,902	(532)	269	(968)	(32)
Waste Facilities							
Whytes Gully New Cells	2,255	(2,255)	2,025	(2,025)	216	(230)	230
TOTAL Waste Facilities	2,255	(2,255)	2,025	(2,025)	216	(230)	230
Fleet							
Motor Vehicles	1,830	(979)	1,830	(979)	121	(0)	0
TOTAL Fleet	1,830	(979)	1,830	(979)	121	(0)	0
Plant And Equipment							
Mobile Plant (trucks, backhoes etc.)	4,200	(905)	4,200	(905)	399	(0)	0
TOTAL Plant And Equipment	4,200	(905)	4,200	(905)	399	(0)	0
Information Technology							
Information Technology	1,650	0	1,050	0	283	(600)	0
TOTAL Information Technology	1,650	0	1,050	0	283	(600)	0
Library Books							
Library Books	1,283	0	1,283	0	398	(0)	0
TOTAL Library Books	1,283	0	1,283	0	398	(0)	0
Public Art							
Art Gallery Acquisitions	137	0	137	0	0	0	0
TOTAL Public Art	137	0	137	0	0	0	0
Land Acquisitions							
Land Acquisitions	250	(250)	4,188	(4,038)	362	3,938	(3,788)
TOTAL Land Acquisitions	250	(250)	4,188	(4,038)	362	3,938	(3,788)
Non-Project Allocations							
Capital Project Contingency	2,335	0	(1,636)	0	0	(3,972)	0
TOTAL Non-Project Allocations	2,335	0	(1,636)	0	0	(3,972)	0
GRAND TOTAL	107,093	(43,845)	112,334	(51,916)	16,826	5,241	(8,071)



Table 10

WOLLONGONG CITY COUNCIL		
as at 24 September 2021		
	YTD Actual 2021/22 \$'000	Actual 2020/21 \$'000
Statement of Financial Position		
<b>Current Assets</b>		
Cash Assets	78,825	52,320
Investment Securities	89,423	103,334
Receivables	3,809	21,859
Inventories	488	463
Current Contract Assets	4,908	4,707
Other	11,379	6,682
Assets classified as held for sale	65	111
<b>Total Current Assets</b>	<b>188,898</b>	<b>189,477</b>
<b>Non-Current Assets</b>		
Non Current Cash Assets	16,000	12,000
Non Current Investment Securities	3,199	3,199
Non-Current Inventories	5,972	5,972
Property, Plant and Equipment	2,692,069	2,690,088
Investment Properties	4,600	4,600
Intangible Assets	134	152
Right-Of-Use Assets	1,382	1,471
<b>Total Non-Current Assets</b>	<b>2,723,356</b>	<b>2,717,482</b>
<b>TOTAL ASSETS</b>	<b>2,912,253</b>	<b>2,906,958</b>
<b>Current Liabilities</b>		
Current Payables	19,272	26,622
Current Contract Liabilities	15,862	8,177
Current Lease Liabilities	268	377
Current Provisions payable < 12 months	15,032	14,015
Current Provisions payable > 12 months	45,373	45,373
Current Interest Bearing Liabilities	5,497	5,497
<b>Total Current Liabilities</b>	<b>101,305</b>	<b>100,062</b>
<b>Non-Current Liabilities</b>		
Non Current Interest Bearing Liabilities	5,768	6,942
N/C Lease Liabilities	1,194	1,194
Non Current Provisions	39,313	39,314
<b>Total Non-Current Liabilities</b>	<b>46,275</b>	<b>47,451</b>
<b>TOTAL LIABILITIES</b>	<b>147,580</b>	<b>147,513</b>
<b>NET ASSETS</b>	<b>2,764,673</b>	<b>2,759,445</b>
<b>Equity</b>		
Accumulated Surplus	1,395,368	1,392,527
Asset Revaluation Reserve	1,223,710	1,223,744
Restricted Assets	145,595	143,174
<b>TOTAL EQUITY</b>	<b>2,764,673</b>	<b>2,759,445</b>

# Report of Chief Financial Officer

WOLLONGONG CITY COUNCIL		
CASH FLOW STATEMENT		
as at 24 September 2021		
	YTD Actual 2021/22 \$ '000	Actual 2020/21 \$ '000
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
<u>Receipts:</u>		
Rates & Annual Charges	71,375	214,468
User Charges & Fees	7,594	30,198
Interest & Interest Received	470	2,269
Grants & Contributions	8,988	58,978
Bonds, deposits and retention amounts received	110	755
Other	7,018	24,061
<u>Payments:</u>		
Employee Benefits & On-costs	(28,856)	(125,163)
Materials & Contracts	(21,198)	(87,653)
Borrowing Costs	(126)	(691)
Bonds, deposits and retention amounts refunded	-	(2,637)
Other	(7,893)	(20,275)
<b>Net Cash provided (or used in) Operating Activities</b>	<b>37,481</b>	<b>94,309</b>
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>		
<u>Receipts:</u>		
Sale of Investments	18,716	56,040
Sale of Infrastructure, Property, Plant & Equipment	1,358	1,531
<u>Payments:</u>		
Purchase of Investments	(8,853)	(69,745)
Purchase of Infrastructure, Property, Plant & Equipment	(22,513)	(78,658)
<b>Net Cash provided (or used in) Investing Activities</b>	<b>(11,293)</b>	<b>(90,832)</b>
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>		
<u>Payments:</u>		
Repayment of Borrowings & Advances	(1,174)	(5,260)
Repayment of Finance Lease Liabilities	(109)	(348)
<b>Net Cash Flow provided (used in) Financing Activities</b>	<b>(1,283)</b>	<b>(5,608)</b>
<b>Net Increase/(Decrease) in Cash &amp; Cash Equivalents</b>	<b>24,905</b>	<b>(2,131)</b>
plus: Cash & Cash Equivalents - beginning of year	53,920	56,051
plus: Investments on hand - end of year	108,622	118,533
<b>Cash &amp; Cash Equivalents and Investments - year to date</b>	<b>187,447</b>	<b>172,453</b>

WOLLONGONG CITY COUNCIL		
CASH FLOW STATEMENT		
as at 24 September 2021		
	YTD Actual 2021/22 \$ '000	Actual 2020/21 \$ '000
<b>Total Cash &amp; Cash Equivalents and Investments - year to date</b>	<b>187,447</b>	<b>172,453</b>
<u>Attributable to:</u>		
External Restrictions (refer below)	78,018	78,088
Internal Restrictions (refer below)	70,617	70,676
Unrestricted	38,812	23,689
<b>Total</b>	<b>187,447</b>	<b>172,453</b>
<b>External Restrictions</b>		
Developer Contributions	39,316	38,719
RMS Contributions	765	115
Specific Purpose Unexpended Grants	7,959	9,687
Special Rates Levy Wollongong Mall	363	282
Special Rates Levy Wollongong City Centre	50	59
Local Infrastructure Renewal Scheme	277	277
Unexpended Loans	959	965
Domestic Waste Management	10,681	10,746
Private Subsidies	5,525	5,420
Housing Affordability	9,642	9,640
Stormwater Management Service Charge	2,481	2,178
<b>Total External Restrictions</b>	<b>78,018</b>	<b>78,088</b>
<b>Internal Restrictions</b>		
Property Investment Fund	9,389	9,388
Strategic Projects	45,600	46,558
Sports Priority Program	1,017	943
Car Parking Strategy	1,145	1,051
MacCabe Park Development	1,626	1,590
Darcy Wentworth Park	171	171
Garbage Disposal Facility	3,824	3,415
West Dapto Development Additional Rates	7,236	6,951
Southern Phone Natural Areas	173	173
Lake Illawarra Estuary Management Fund	436	436
<b>Total Internal Restrictions</b>	<b>70,617</b>	<b>70,676</b>

## Report of Chief Financial Officer

The Quarterly Budget Review Statement (QBRs) requirements issued by the Office of Local Government in December 2010 require Council to provide additional information that is included in the following schedules and this report should be read in conjunction with these.

The QBRs guidelines require councils to provide a listing of contracts that have been entered into during the Quarter that have yet to be fully performed. Details of contracts, other than contractors that are on a council's preferred supplier list that have a value equivalent of 1% of estimated income from continuing operations or \$50K, whichever is the lesser, are required to be provided.

Contract Listing					
Budget Review for Quarter ended September 2021					
Contractor	Contract Detail & Purpose	Contract Value \$000's	Commencement Date	Duration of Contract	Budgeted Y/N
Central West Electrical Contractors	Sports field Lighting Upgrade - Thomas Dalton Park Fairy Meadow	898	23-Sep-2021	2021/22	Y
Diverse Civil Contracting	Cringila Hills Pump Track and Skills Park	1,592	28-Sep-2021	2021/22	Y
Cadifern Civil	Thames Street Pipe Replacement	96	23-Jul-2021	2021/22	Y
Diverse Civil Contracting	Barina Park Detention Basin Remediation Works	273	16-Aug-2021	2021/22	Y
Boab Services	Cleaning Service Specifications for the Wollongong City Mall & CBD Paved Areas	180	21-Jul-2021	2021/24	Y
Central West Electrical Contractors	St James Park Coledale - Sportsfield Lighting Upgrade	174	28-Jul-2021	2021/22	Y
Source Separation Systems	FOGO compostable liner rolls supply & delivery	1,091	10-Sep-2021	2021/22	Y
Jaybro Group	Traffic Speed Cushions	54	14-Sep-2021	2021/22	Y
Marriot Tree Equipment	Supply of Trailer Mounted Woodchipper	55	14-Sep-2021	2021/22	Y
Visual Inspirations Australia Pty Ltd	Christmas Tree and Decorations - Town Hall	134	28-Sep-2021	2021/22	Y
AJ and ME Landscapes Pty Ltd	Retaining Wall Construction Wongawilli R	57	31-Aug-2021	2021/22	Y
C R Kennedy & Co Pty Ltd	Survey Equipment	54	27-Aug-2021	2021/22	Y

The QBRs guidelines also require councils to identify the amount expended on consultancies and legal fees for the financial year. Consultants are defined as a person or organisation that is engaged under contract on a temporary basis to provide recommendations or high level specialist or professional advice to assist decision making by management. Generally, it is the advisory nature of the work that differentiates a consultant from other contractors.

Consultancy and Legal Expenses		
Budget Review for Quarter ended September 2021		
Expense	Expenditure YTD \$000's	Budgeted (Y/N)
Consultancies	624	YES
Legal Fees	113	YES

### STATEMENT OF CHIEF FINANCIAL OFFICER

All investments held at 24 September 2021 were invested in accordance with Council's Investment Policy.

Bank reconciliations have been completed as at 24 September 2021.

Year to date cash and investments are reconciled with funds invested and cash at bank.

BRIAN JENKINS  
Chief Financial Office

# APPENDIX 1: Annual Deliverables Progress By 4 Year Action – Delivery Program 2018 – 2022

<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
1.1.1.1 Implement programs and events which facilitate community participation to improve natural areas	0%	0%	100%	0%	0%
1.1.1.1 Implement programs and events which facilitate community participation to improve natural areas	100%	0%	0%	0%	0%
1.1.1.2 Projects and programs that achieve enhancement of the natural environment and escarpment are developed and implemented	100%	0%	0%	0%	0%
1.1.2.1 Protect and conserve the health and biodiversity of our waterways and coast	100%	0%	0%	0%	0%
1.1.2.2 The impacts of the increasing number of visitors to the coast and Lake Illawarra is managed effectively	100%	0%	0%	0%	0%
1.1.3.1 Manage vegetation to reduce bushfire risk in Asset Protection Zones on natural areas under Council care and control	100%	0%	0%	0%	0%
1.1.3.2 Establish effective urban stormwater and floodplain management programs	100%	0%	0%	0%	0%
1.2.1.1 Develop and implement a range of programs that encourage community participation in reducing Wollongong's ecological footprint	78%	0%	22%	0%	0%
1.2.1.2 Promote and enforce compliance with litter reduction	67%	0%	33%	0%	0%
1.2.1.3 Methods to reduce emissions are investigated and utilised	100%	0%	0%	0%	0%

# APPENDIX 1: Annual Deliverables Progress By 4 Year Action – Delivery Program 2018 – 2022

<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
1.2.2.1 Our community is proactively engaged in a range of initiatives that improve the sustainability of our environments	100%	0%	0%	0%	0%
1.3.1.1 Impacts from development on the environment are assessed, monitored and mitigated	100%	0%	0%	0%	0%
1.3.1.2 Develop planning controls and Town Centre and Neighbourhood Plans with regard to the economic, social and environmental impacts	80%	20%	0%	0%	0%
1.3.2.1 Carry out best practise assessment for urban development proposals and applications	100%	0%	0%	0%	0%
1.3.2.2 Mitigate the impact of development on the natural environment and visual amenity of our open spaces and urban areas	100%	0%	0%	0%	0%
1.4.1.1 Work in partnership with others to promote a diverse range of heritage education and promotion programs	100%	0%	0%	0%	0%
1.4.2.1 Work with the local Aboriginal community in the management of Indigenous heritage	100%	0%	0%	0%	0%
1.5.1.1 Set an emissions reduction target and carry out actions to reduce greenhouse gas emissions through the Global Covenant of Mayors	100%	0%	0%	0%	0%
2.1.1.1 Build on partnerships which enable the retention of local talent	100%	0%	0%	0%	0%
2.1.2.1 Ensure that Wollongong is attractive for business expansion, establishment and relocation.	100%	0%	0%	0%	0%



# APPENDIX 1: Annual Deliverables Progress By 4 Year Action – Delivery Program 2018 – 2022

<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
2.1.2.2 Progress implementation of the City for People and its accompanying Implementation Plan	67%	0%	0%	33%	0%
2.1.3.1 Support regional activities and partnerships that promote business investment and jobs growth	100%	0%	0%	0%	0%
2.1.4.1 Develop and maintain partnerships with the business sector to fund and contribute to a broader range of community projects and activities	0%	0%	100%	0%	0%
2.1.5.1 In collaboration with key agencies, facilitate the West Dapto Taskforce to deliver the first stages of the West Dapto Urban Release Area	100%	0%	0%	0%	0%
2.2.1.1 The development of renewable energy products and services is supported	100%	0%	0%	0%	0%
2.2.1.2 Partnership opportunities in research and development are expanded	100%	0%	0%	0%	0%
2.2.2.1 In conjunction with partner organisations support the development of innovative industries	100%	0%	0%	0%	0%
2.2.3.1 Undertake major refurbishment works in the city centre	100%	0%	0%	0%	0%
2.3.1.1 Pursue initiatives that promote the region as a place to holiday to domestic and international markets	75%	0%	0%	25%	0%
2.3.1.2 Support projects that investigate opportunities for the provision of tourism infrastructure	75%	0%	0%	25%	0%

# APPENDIX 1: Annual Deliverables Progress By 4 Year Action – Delivery Program 2018 – 2022

<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
2.3.2.1 Market and promote events in the city centre	100%	0%	0%	0%	0%
2.3.2.3 Improve policies and systems to support the revitalisation of the city centre	100%	0%	0%	0%	0%
2.3.3.1 Continue to grow Wollongong's attractiveness to attract signature events and festivals	100%	0%	0%	0%	0%
2.4.1.1 Ensure Wollongong is attractive to research and development companies and organisations	100%	0%	0%	0%	0%
2.4.1.2 Implement a range of programs that incorporate learning and development	100%	0%	0%	0%	0%
2.4.2.1 Implement programs to ensure Wollongong becomes a Smart City	100%	0%	0%	0%	0%
3.1.1.1 Promote Made in Wollongong to become a well-known brand	0%	100%	0%	0%	0%
3.1.1.2 The visibility of our cultural diversity is increased	100%	0%	0%	0%	0%
3.1.1.3 Encourage the integration of urban design and public art	100%	0%	0%	0%	0%
3.1.1.4 Deliver sustainable and successful events and festivals through Council investment and delivery of the Events Strategy	67%	0%	33%	0%	0%

# APPENDIX 1: Annual Deliverables Progress By 4 Year Action – Delivery Program 2018 – 2022

<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
3.1.1.5 Encourage Sports Associations to conduct regional, state and national events in the city	100%	0%	0%	0%	0%
3.1.2.1 Provide opportunities for local artists and performers to exhibit, promote and perform at Council venues and events	80%	20%	0%	0%	0%
3.2.1.1 Provide support to existing and emerging artists and performers	100%	0%	0%	0%	0%
3.2.1.2 Seek funding for the promotion of heritage sites, museums and galleries to the community and visitors	100%	0%	0%	0%	0%
3.2.2.1 Coordinate an integrated approach to infrastructure improvement and service delivery in the Arts Precinct	33%	0%	67%	0%	0%
3.2.3.1 Support the coordination of an externally funded calendar of activities delivered across the City	75%	0%	25%	0%	0%
3.3.2.1 Deliver and support a range of projects and programs which build harmony, understanding and cultural awareness	33%	0%	0%	67%	0%
4.1.1.1 Ensure an effective community engagement framework that connects the community to Council decision making	100%	0%	0%	0%	0%
4.1.1.2 Improve community understanding and awareness of Council decisions	100%	0%	0%	0%	0%
4.1.3.1 Council continue to partner with our local Aboriginal community	100%	0%	0%	0%	0%

# APPENDIX 1: Annual Deliverables Progress By 4 Year Action – Delivery Program 2018 – 2022

<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
4.2.1.1 Increase opportunities for the community to connect with volunteering organisations	100%	0%	0%	0%	0%
4.2.1.2 Support community participation in community activities	75%	0%	25%	0%	0%
4.2.1.3 Build the capability of community based organisations in managing, developing and sustaining their volunteers	100%	0%	0%	0%	0%
4.2.2.1 Continue to participate and contribute to an integrated community service network	100%	0%	0%	0%	0%
4.2.3.1 Support a range of projects and programs in the city	50%	0%	50%	0%	0%
4.3.1.1 Ensure appropriate strategies and systems are in place that support good corporate governance	100%	0%	0%	0%	0%
4.3.1.2 Build a workplace culture that is safe, engaged, responsive and professional	100%	0%	0%	0%	0%
4.3.2.1 Effective and transparent financial management systems are in place	100%	0%	0%	0%	0%
4.3.2.2 Continue to pursue alternative funding options to deliver financially sustainable services and facilities	80%	20%	0%	0%	0%
4.3.2.4 Deliver the Asset Management Strategy and Improvement Plan 2012-17	100%	0%	0%	0%	0%

# APPENDIX 1: Annual Deliverables Progress By 4 Year Action – Delivery Program 2018 – 2022

<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
4.3.3.1 Coordinate a service review program with a focus on business development and improvement	100%	0%	0%	0%	0%
4.3.3.2 Working together, levels of service are established and service continuously improve and offer best value for money	100%	0%	0%	0%	0%
5.1.1.1 Partner with community based organisations in the provision of services	100%	0%	0%	0%	0%
5.1.1.2 Continue to undertake social, land use and environmental planning activities that assists in service planning	100%	0%	0%	0%	0%
5.1.2.1 Partner with agencies and health authorities to support improvements to the region's medical services	100%	0%	0%	0%	0%
5.1.3.1 Deliver a diverse suite of projects to the community that foster and enhance community strengths and participation	80%	0%	10%	10%	0%
5.1.3.2 Carry out commercial business management of Council's operational lands	100%	0%	0%	0%	0%
5.1.4.1 Provide an appropriate and sustainable range of quality passive and active open spaces and facilities	88%	0%	6%	0%	6%
5.1.4.2 Review planning controls for priority locations	100%	0%	0%	0%	0%
5.1.4.3 Policies and plans are developed, reviewed and implemented to encourage physical activity	100%	0%	0%	0%	0%



# APPENDIX 1: Annual Deliverables Progress By 4 Year Action – Delivery Program 2018 – 2022

<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
5.1.4.4 Develop and implement public health, amenity and safety regulatory programs and reviews that assist in improving compliance with legislative requirements	60%	0%	0%	40%	0%
5.1.5.1 Increase opportunities to enhance library multimedia and online services	100%	0%	0%	0%	0%
5.1.5.2 Renew community facilities and consider rationalisation, replacement or refurbishment to achieve facilities that are strategically located, good quality and meet identified community need	100%	0%	0%	0%	0%
5.2.1.1 Investigate provision of Leisure Services in the greater Dapto area, taking into account expansion of West Dapto, and determine Council's role in the market	100%	0%	0%	0%	0%
5.2.1.2 Investigate the future provision of Aquatic Services across the local government area and implement improvements	67%	0%	33%	0%	0%
5.2.1.3 Use data to assess the current community infrastructure available, community demand and develop a strategic framework and policies to either rationalise, enhance or expand to meet community needs	100%	0%	0%	0%	0%
5.2.1.4 Develop a Regional Botanic Garden of Excellence	60%	0%	20%	20%	0%
5.2.1.5 Provide statutory services to appropriately manage and maintain our public spaces	100%	0%	0%	0%	0%

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<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
5.2.1.6 Implement Council's Planning, People, Places Strategy	100%	0%	0%	0%	0%
5.2.2.1 Deliver a range of programs and recreational pursuits for older people	50%	0%	50%	0%	0%
5.3.1.1 Prepare a Housing Study and Strategy incorporating Affordable Housing Issues	100%	0%	0%	0%	0%
5.3.2.1 In partnership with relevant agencies and networks lobby and advocate for improved service levels and quality enhanced access to services	100%	0%	0%	0%	0%
5.4.1.1 Provide lifeguarding services at beaches (in partnership with Surf Life Saving Illawarra) and Council pools	100%	0%	0%	0%	0%
5.4.1.2 Facilitate a range of partnerships and networks to develop community safety initiatives	100%	0%	0%	0%	0%
5.4.2.1 Delivery projects and programs to reduce crime in the Wollongong Local Government Area	100%	0%	0%	0%	0%
5.5.1.1 Well maintained assets are provided that meet the needs of the current and future communities	92%	0%	0%	0%	8%
5.5.1.2 Manage and maintain community infrastructure portfolio with a focus on asset renewal	100%	0%	0%	0%	0%
5.5.1.3 Coordinate an access improvement program through pre-planning and renewal activities	100%	0%	0%	0%	0%

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<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
6.1.1.1 Support the delivery of the Gong Shuttle Bus as an affordable transport option	100%	0%	0%	0%	0%
6.1.2.1 Implement a variety of projects and programs to encourage sustainable transport throughout the LGA	100%	0%	0%	0%	0%
6.1.3.1 Plan and implement an integrated and sustainable transport network	100%	0%	0%	0%	0%
6.1.4.1 Facilitate the integration of public amenities and transport with local communities	100%	0%	0%	0%	0%
6.2.1.1 Work with partners to reduce travel time between Sydney and Western Sydney with Wollongong	100%	0%	0%	0%	0%
6.3.1.1 Plan and implement projects to improve connectivity	100%	0%	0%	0%	0%
6.3.2.1 Deliver sustainable transport asset renewal programs and projects	100%	0%	0%	0%	0%
6.3.3.1 Investigate the option for disruptive transport technologies and the impact on the future transport network	100%	0%	0%	0%	0%
6.3.4.1 Work with key agencies and partners to continue and improve late night transport options	100%	0%	0%	0%	0%
6.3.5.1 Develop an alternative service delivery, governance model and auspice for Community Transport in response to the Federal Government's Aged Care reform legislation	100%	0%	0%	0%	0%

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<i>Goal</i>	<i>On track</i>	<i>Not Scheduled to Commence</i>	<i>Delayed</i>	<i>Deferred</i>	<i>Ongoing / Complete</i>
1.1.3.3 Establish and maintain research programs to reduce environmental risks	100%	0%	0%	0%	0%
<i>Total Annual Deliverable Progress</i>	<i>90%</i>	<i>1%</i>	<i>5%</i>	<i>3%</i>	<i>1%</i>