

How to read your Rates & Charges notice

Contact us:

For questions, you can visit or call our Customer Service team, or go to our website.

Address:

If your address has changed, update it at wollongong.nsw.gov.au/my-details

Property ID/ Payment Reference:


These are your property's unique reference numbers used when making enquiries and payments.

Rating category:

Your property fits into one of four rating categories.

Land value and date valued:

The NSW Valuer General provides landholders with independent land values every three years.



Wollongong City Council
41 Burelli Street Wollongong
wollongong.nsw.gov.au
council@wollongong.nsw.gov.au
Customer Service phone (02) 4227 7111
ABN 63 139 525 939 - GST Registered

Rates & Charges

Choose how often you pay

One full payment
Due by 31/08/2023
\$2,153.77

Pay in four

1st payment due by 31/08/2023
\$537.69

2nd payment due by 30/11/2023
\$538.69

3rd payment due by 28/02/2024
\$538.69

4th payment due by 31/05/2024
\$538.70

Payable now - 9% interest p.a. applies to overdue amounts
\$537.69

23 08 2023 - 191
John Citizen
23 Claremont St
WEST WOLLONGONG NSW 2500

Property ID: 1234567891 **Payment Reference:** 1234567891

Property Details
Location: Address line 1
Description: Lot 1234568
Rating category: Residential
Land value: \$500,000 Date valued: <DATE>

This information was prepared on <DATE> for <DATE> to <DATE>

Rates & Charges	Rate/Charge	Rateable Value/Quantity	Amount
Opening Balance			-1.00
Residential	0.00202636	\$450,000	911.86
Residential - Base Amount	Base Charge		796.31
Domestic Waste 120 Litre	\$421.60	1	421.60
Stormwater - Residential			25.00
Total = \$2,153.77			

Direct Debit: The 1st instalment will be deducted from your nominated account on 31/08/2023

Choose how to pay

Direct Debit
For details or to set-up phone (02) 4227 7111 or visit wollongong.nsw.gov.au

B-PAY
Contact financial institution to make payment from your account (credit card accounts not accepted). **BPAY** Payment via internet or phone banking. **BPAY View** View and pay using internet banking. bpay.com.au
BPAY View Registration No: 1001234567
BPAY Biller Code: 385922 Ref: 1001234567

Mail
Detach and include this slip with your cheque and mail to:
Wollongong City Council
Locked Bag 8821
Wollongong DC NSW 2500

In Person
Visit Customer Service Centre, 41 Burelli Street, Wollongong. Pay by EFTPOS, cheque or cash. **Monday to Friday, 8.30am to 5pm**

Post Billpay
Pay by credit card at postbillpay.com.au or by phoning **13 18 16**. Pay by cash, cheque or EFTPOS at Post Office.

POST billpay Billpay Code: 2206 Ref: 1001234567

Internet & Phone
Pay by credit card only wollongong.nsw.gov.au or by phoning **1300 672 936**
Ref: 1001234567

Centrepay
Centrepay Reference
555 052 384J
Visit Services Australia servicesaustralia.gov.au/centrepay

One full payment:

Pay your annual rates and charges in full to avoid missing a payment.

Pay in four:

You can break your annual rates and charges down into four payments. We will send you a reminder before each due date.

Payable now:

Pay overdue amounts now - interest accrues per annum.

Direct debit:

If your payments are debited from your nominated account, the amount and date will appear here. Call us today to set up direct debit.

Rates:

Depending on your Rating Category, your rates will appear here. For Residential properties, you will see a variable amount with a rate in the dollar, and a base amount.

Charges:

Relevant to your property, charges may include domestic waste and stormwater. If you change the size of your red bin, the charge will change too.

