

The Easy Read Plan

2020 - 2025



Acknowledgement of Country

Wollongong City Council would like to show their respect and acknowledge the Traditional Custodians of the Land, Elders past and present and to extend that respect to other Aboriginal and Torres Strait Islander people.

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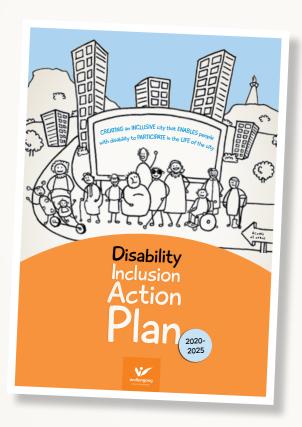
The Easy Read Plan

This Easy Read Plan is a short, easy to read version of a longer Plan called the Disability Inclusion Action Plan 2020-2025.

All the important information is in this 'Easy Read' Plan. We have used pictures to help you understand.

If you want to look at the longer Plan, you can find it on Councils website

www.wollongong.nsw.gov.au



Message from the Lord Mayor

I am proud to show you Council's new Plan to help improve Wollongong for people with disability.

The Plan says what Council will do to make Wollongong a better place for people with disability.

We asked people with disability for their ideas about how to do this.

This is what we will do. We will:

- Make it easier to get into our buildings.
- Make our information easier to understand.
- Show the rest of the community how to support people with disability to join in.
- Help people with disability get jobs.

Everyone at Council will help with this Plan.

We will work hard to make Wollongong a better place for people with disability.

Thank you everyone for your ideas for the Plan.

I know Wollongong will be a better place with our Plan.

Lord Mayor Councillor Gordon Bradbery AM



Message from the General Manager

I am proud to work on our Plan.

The Plan says what we will do in the next 5 years.

Making Wollongong a great place for people with disability is important to Council.

We will continue to ask people with disability what they think.

This will help us make sure we do our job well.

I would like to thank everyone for their ideas for the Plan.

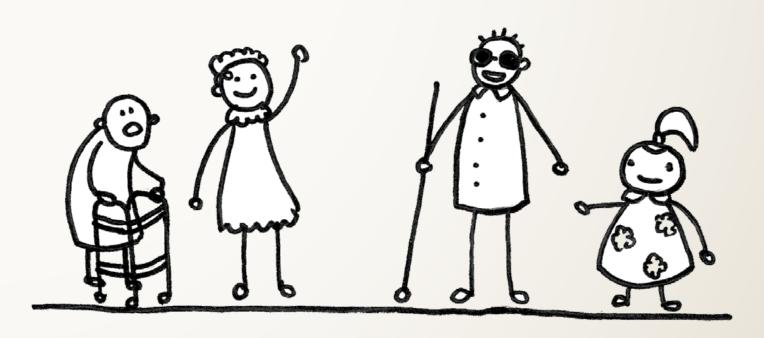
I want to hear what you think when we do the things in the Plan.

Greg Doyle General Manager

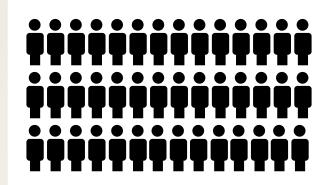


Why do we have a plan?

- All Councils in NSW must have a Disability Inclusion Action Plan.
- Communities are better places when they support people with disability to join in.
- The Plan must tell you what we will do to support people with disability.
- The Disability Inclusion Action Plan is an important Council Plan.



People with a disability in Wollongong



People

208,875 people live in Wollongong.



People with a disability

13,090 people in Wollongong have a disability and need help every day.



Jobs

Many people with disability find it harder to get a job.



Money

Many people with disability have less money.

What we have done already



Fixed 4 **toilets** for people with disability and put in 2 adult change tables.





Made more **parking** for people with disability.





Fixed lots of paths.





Put in **barbecues** for wheelchair users.



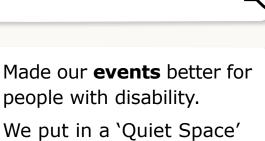
What we have done already



Put **mats on beaches** so wheelchairs can go on the beach.



Made our **website** better for people with disability.



for people who need a break from the noise.

We put parking close by.



Had people come to Council for work experience.



What we have done already



Put a **Braille map** at Luke's Place playground. People who are blind can read this map.

How can I get help with English? Council can help people who speak other languages. Call Council on 4227 7111 or visit our Customer Service Centre at 41 Burelli Street Wollongong. If you need help call the Interpreter Service on 131 450. What if I am deaf or hearing impaired? Call 1800 555 660 for the

Made an **Easy Read fact sheet** to show you the questions people ask us the most.



National Relay Service.

Made Corrimal Library **autism friendly**.





Showed that the **jobs** people with disability do are important.



We talked to people with disability

To make our new Plan we listened to people with disability. We asked what you liked.

We asked what you did not like.

You told us you were happy with



Botanic Garden





Recycling and rubbish services





Parks





Beaches



You told us we can do better with our



Toilets





Parking





Paths



You told Council what you want. This is what we will do



Make it easier for you to get around and be part of our Community

We will



Put in more accessible **toilets**.

Let you know where these toilets are.



Put in more accessible car **parking** spaces.

Let you know where this parking is.

Fine people who should not park there.



Put in more **paths** to places you would like to go.



Make our **buildings** easier to get to and use.

Make these Places easier to get to and use.

We will



Make our **bus stops** better for people with disability.



Make the **beaches** better for people with disability.



Make our **pools** better for people with disability.



Make our **playgrounds** better for people with disability.



Make our **parks** better for people with disability.

Make our activities easy for you to join in.

We will



Make activities at the **Art Gallery** easy to join in.



Make activities at the **library** easy to join in.



Make our **events** easy to join in.





Make it easier for you to be part of what we do.

We will



Let you know about our services for people with disability.



Make more of our information **easy read**.



Keep our **website** up to date and easy to use.



Continue to **talk to you** to hear your ideas. Your ideas help us know what to do.

We will look for ways to do our work better.



Show the community how to treat you well

We will



Tell our community about the great things people with disability do.



Put **photos** of people with disability in our information.



Help **event** organisers know how to include people with disability in their events.



Help community organisations run **projects** for people with disability.

Show businesses how to make it easy for customers with disability.



Make jobs for people with disability

We will



Have **jobs** at Council for people with disability.



Train our staff how to work with people with disability.



Make sure people with disability have the **chance to show us** they can do a job.



Have work
experience for people
with disability at
Council.

Making sure our Plan is working

We will make sure everyone at Council uses the Plan.

We will tell you each year what we have done from the Plan on Council's website.

We will ask you if the plan is working.



The Law

Everyone has the right to use services and facilities.

This includes people with disability, their families and carers.

This is the law in Australia.

It is against the law in Australia to stop people with disability from using services and facilities because of their disability.

For more information

Phone: 4227 7111

Email: council@wollongong.nsw.gov.au
Visit: www.wollongong.nsw.gov.au

Thank you

We would like to thank everyone who helped us make this Plan.

