# **BEATON PARK SWIM SCHOOL**

**August Newsletter 2025** 



# New Student Assessment Process - Trial Period

We are trialling a new approach to student assessments to help streamline progress checks and provide timely feedback.

# Weeks 2-6:

Our On Pool Deck Supervisor will be available to assess students during regular lessons. If a Swim Instructor believes a student is ready, they'll refer them for assessment.

- If the student meets the criteria to progress, the supervisor will inform you directly.
- If not, the supervisor will provide feedback to the instructor on what the student needs to work on.

#### Scheduled Assessment Weeks:

We'll continue to run our major assessment weeks:

- Week 9 (15-21 September): Levels 4, 5 & 6
- Week 10 (22-28 September): Levels 1, 2 & 3
- Week 11 Swimming lessons will continue as usual.

Thank you for your support as we trial this new process. We hope it helps make assessments more flexible and responsive to student progress.

# **Swimming Fees – When Is My Payment Due?**

"When are my swimming fees due?"

Your fortnightly payment is processed every second Monday in the early morning.

To avoid any late fees or disruptions, please make sure there are sufficient funds in your nominated account by Monday morning.

# Welcome Back, Swimmers and Families!

Welcome back after the break. We'd also like to extend a warm welcome to our new students and their families. Thanks for joining us.

Thank you to everyone who completed our recent online survey. We appreciate your feedback and suggestions, which help us identify areas for improvement.

We're looking forward to a steady and enjoyable season ahead.



#### **ACTIVE KIDS Vouchers – How to Redeem Yours**

We accept ACTIVE KIDS vouchers! To process your voucher, please forward it to leisurecentres@wollongong.nsw.gov.au.

Once submitted, one of our staff members will redeem the voucher and credit it to your child's profile. Please note that processing may take a few days, so we appreciate your patience.

Alternatively, you can print a hard copy of the voucher and present it to the swim school office for processing.

#### **Welcome to Our New Recruits!**

We're pleased to welcome our newest team members to the swim program:

Cody, Eloise, Jaeden, Jonathan, Lilliana, and Keira.

We're looking forward to seeing these great instructors begin taking on their own shifts soon. We're confident their professional approach will be a valuable addition to our team and a positive experience for our students.

#### **Carnival Parking**

Our track carnival season is underway.

We have additional parking available adjacent to the tennis club and across the footbridge.

Remember to leave a little extra time to arrive to classes or swimming lessons on time.

Changing Your Booking – How to Update Your Schedule

If you need to make changes to your bookings, you can do so through your online portal by following these steps:

- Online Booking Changes
  - 1. Log into your profile via the online portal.
  - 2. Navigate to Swim School in the menu.
  - 3. Select Active or Upcoming Enrolments to view your current bookings.
  - 4. Choose Modify Booking and follow the prompts to adjust your session.
  - 5. Confirm your changes to finalize the update.
- Double-Check with the Centre Once you've completed your changes, please call the centre at 4227 7755 to verify that the update has gone through successfully—this helps prevent double bookings.

Need to Pause or Cancel Your Swimming Program?

If you'd like to take a break from swimming or cancel your enrolment in the program, please call the centre at 4227 7755 to inform us of your decision.

Since payments are made in advance on a fortnightly basis, we will let you know how far ahead your swimming lessons have been covered.

Please remember that bookings are continuous, and payments will continue until we receive official notice of cancellation. If you forget to inform us, your enrolment will remain active.

Thank you for keeping us updated—we appreciate your cooperation!

Make-Up Classes – How to Book Yours

If you've informed us of an absence, you're entitled to a make-up class. This can be scheduled at the time of notification.

You can book your make-up lesson in one of two ways:

- Online Booking Log into your online portal and follow these steps:
  - . Click on Swim School in the menu.
  - On the right-hand side, select Active or Upcoming Enrolments and choose Book Replacement Session.
  - Select a day from the available options.
  - Confirm your booking or go back to change the date.
  - A confirmation message will appear once your booking is finalised.
- By Calling the Centre We can check availability one week in advance when you call us.

Thank you for keeping us informed—we look forward to seeing you in your make-up class!

Notifying Absences – Keep Us Informed

If your child is sick or has a prior commitment and cannot attend their swimming lesson, please notify us before their scheduled class. The earlier we receive notice, the better!

- Online Booking Log into your online portal and notify absence
- Missed Notification? If you fail to notify us before the lesson, you forfeit your make-up session.



# Join us at Dapto Heated Pool for the Daffodil Day Dip

Thursday, 21 August 9:00 am

Join us for a refreshing dip to support cancer research, followed by a relaxing morning tea.

Be part of something meaningful. Join the Dapto Aqua Ducks team online at <u>daffodilday.com.au</u>

### Trial us for 6 weeks for \$103

Your membership includes a fully equipped gym with top-tier equipment, Over 100 group exercise classes, including Les Mills programs, Functional training rigs to take your workouts to the next level, Freshly refurbished pool at Beaton Park for a refreshing swim, Brand-new sauna at Beaton Park for relaxation and recovery, Track at Beaton Park to keep you moving, Free tennis & squash before 5pm at Lakeside and Childminding so you can focus on yourself while we take care of the little ones.

Terms and conditions. Offer available to new and expired members. Membership starts on your joining date and finishes 6 weeks after. Membership cannot be time stopped.

